

## Questions/Answers Solicitation # 5000024325 Key punching Service for Monitoring Strategies & Data Management Division

**Q1-** Is there an incumbent vendor? If so, would the Crown provide the vendor name, period of the contract, and overall value of the contract?

**A1- There is no current or incumbent vendor.**

**Q2-** Can the Crown please confirm that no documents, data, or document images may be processed outside of Canada.

**A2- Yes, confirmed.**

**Q3-**The RFP states that “*All data must be entered as provided on the forms and 100% verification by the Contractor*” (Section 3, pg 34; Section 5 pg 35). This is above the industry standard of 99.98% accuracy. Would the Crown consider using the industry standard of 99.98%?

**A3- Yes the Crown will accept the industry standard of 99.98% accuracy.**

**Q4-** The complex nature of the forms requires very rigorous and resource-intensive processes. With this as context, can the Crown indicate its ceiling budget for this project?

**A4- The estimated budget for this requirement will be determined at a later date based on the financial bids received.**

**Q5-**The RFP states that Mandatory Technical Criteria are listed as an attachment (Page 4). We located the following criteria which may fit this definition (Appendix 1, page 15):  
“*To be declared responsive, a bid must:*

*a. comply with all the requirements of the bid solicitation;*

*b. obtain the required minimum of 73 points overall for the technical evaluation.”*

Would the crown please confirm that these are the Mandatory Technical Criteria referred to on page 4?

**A5- There is no Mandatory Technical Criteria for this requirement.**