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Acquisitions et relations avec les
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180 rue Kent, 13ieme étage
Ottawa, Ontario
K1P 0B6

**SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

**Issuing Office – Bureau de distribution
Shared Services Canada (SSC)**

**Procurement and Vendor Relationships |
Achats et relations avec les
fournisseurs**
180 Kent Street | 180 Rue Kent
13th Floor
Ottawa, Ontario
K1P 0B6

Title – Sujet Iridium Satellite Services Streams 1, 2, and 3 for SSC	
Solicitation No. – N° de l'invitation R000000096/A, R000000099/A, R000000102/A	Amendment No. – N° de modif. 003
Client Reference No. – N° référence du client	Date Novembre 16, 2016
GETS Reference No. – N° de reference de SEAG	
File No. – N° de dossier n/a	
Solicitation Closes – L'invitation prend fin THE CLOSING DATE IS REVISED : LA DATE DE CLOTURE EST REVISER : at – à 02 :00 PM EDT on – le November 24, 2016	Time Zone Fuseau horaire Daylight Savings time (DST) Heur Avance de l'est (HAE)
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Inquiries to : - Adresser toutes questions à: Kenny Leung	Buyer Id – Id de l'acheteur CCQ
Telephone No. – N° de téléphone : 613 790-6964	FAX No. – N° de FAX Not applicable
Delivery required - Livraison exigée See Herein	Delivered Offered – Livraison proposée
Destination – of Goods, Services, and Construction: Destination – des biens, services et construction : Kenny Leung: (613) 790-6964 Shared Services Canada (SSC) 180 Kent Street, 13th Floor, Ottawa, Ontario, K1G 4A8	
Vendor/firm Name and address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Facsimile No. – N° de télécopieur	
Telephone No. – N° de téléphone	
Name and title of person authorized to sign on behalf of Vendor/firm (type or print)- Nom et titre de la personne autorisée à signer au nom du fournisseur/de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date



SOLICITATION AMENDMENT # 003

The purpose of this amendment is to:

- 1) Revise solicitation closing date;
 - 2) Revise the Request for Proposal (RFP) to reflect corrections;
 - 3) Revise the Statement of Work – Annex A for Stream 1, Stream 2, and Stream 3;
 - 4) Amend the Bid Submission Forms;
 - 5) Provide Annex B – Appendix C – PPL for All Streams
 - 6) Revise Form 2A – IT Supply Chain Security Information Form
 - 7) Respond to bidder questions;
 - 8) Close out the Questions and Answer phase of this solicitation.
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1) At the Front page of the Solicitation R000000096/A, R000000099/A, R000000102/A:

The closing date for receipt of Proposal Responses is extended as noted below:

DELETE : Sollicitation Closes – L’invitation prend fin
 at – à 02:00 PM
 on – le 2016-11-17

INSERT : Sollicitation Closes – L’invitation prend fin
 at – à 02:00 PM
 on – le 2016-11-24

2) At the Request for Proposal document:

The RFP has been amended to reflect corrections to specific content in response to bidder questions; as well as the addition the following paragraphs: Deliverable Specific Substitutions for Satellite Products, Extension of Existing Product Line, Assessment of New Products, Published Price List and Published Price Updates.

DELETE: Request for Proposal (RFP) posted 09_07_2016 in its entirety

INSERT: IRIDIUM Request for Proposal (RFP) dated 09_27_2016_AMD_003

3) At Annex A Statement of Work (SOW) Stream 1, Stream 2, and Stream 3:

DELETE: Annex A (SOW) Stream 1, Stream 2 & Stream 3 in its entirety

INSERT: Statement of Work (SOW) Stream 1 _ Rev.2
 Statement of Work (SOW) Stream 2 _ Rev.2
 Statement of Work (SOW) Stream 3 _ Rev.2

4) At Form 1 Bidder Submission Form:

DELETE: Form 1 Bidder Submission Form_Rev.1, in its entity;

INSERT: Bid Submission Forms_AMD_003_Rev_2



5) At Annex B1, B2 and B3 – New Annex B-Appendix C PPL;

INSERT: Annex B – Appendix C_PPL_AMD_003

6) At Form 2A Supply Chain Security Information Form:

DELETE: Form 2A IT Supply Chain Form, in its entity;

INSERT: FORM 2A IT SUPPLY CHAIN FORM_AMD_003_REV_1

7) Response to bidder questions (Q&A)

QUESTION 1: Questions from Page 68 main RFP Document, Part 4, 4.1 iii. Extension of Time: If additional time is required by the Bidder, the Contracting Authority May grant an extension in his or her sole discretion. We formally request from SSC an extension to respond to this RFP set to November 25th, 2016.

ANSWER 1: The closing date for receipt of Proposal Responses is extended to November 24, 2016 – See page 1 of AMD # 003.

QUESTION 2: Part 5, 5.2 a. Code of Conduct and Certifications – Related documentation by submitting a bid, the Bidder certifies that the Bidder and its affiliates are in compliance with the provisions as stated in Section 01 Code of Conduct and Certifications – Bid of Standard Instructions 2003. The related documentation therein required will assist Canada in confirming that the certifications are true. We need this information provided or please guide us to this area covered under this section.

ANSWER 2: The Code of Conduct Document referenced in this paragraph is the Form 8 – SUPPLY CHAIN INTEGRITY FORM – Rev.1, included within AMD #002.

QUESTION 3: Part 7, 7.2 i. Canada may reduce the work under a SO by sending the Contractor an amended SO whereby reducing the Work and/or the period of the SO. “Amendment Date” means the date the SO is transmitted to the Contractor. The Contractor agrees that this amendment will take effect immediately. The Contractor must send Canada acknowledgment of the SO amendment within 1 FGWD from the Amendment Date. Canada will only be required to pay the Contractor for the Work completed up to and including the Amendment Date. Does this relate to onsite work or airtime services?

ANSWER 3: This statement relates to all work, but mostly airtime services.



QUESTION 4: 7.2 p. Periodic Usage Reports: Will an SO be submitted for airtime services?

ANSWER 4: All SO's will be sent to establish, change and cancel services when appropriate.

QUESTION 5: 7.12 Stream 3 i. Pre-Authorized Travel and Living Expenses: Canada will reimburse the Contractor for its pre-authorized travel and living expenses reasonably and properly incurred in the performance of the Work within the National Capital area, across Canada, at cost without any allowance for profit and/or administrative overhead, in accordance with the meal, private vehicle and incidental expenses provided in Appendixes B, C, and D of the Treasury Board Travel Directive, and abroad in accordance with the National Joint Council – travel directives, Appendix E – Module 4 – International travel – overnight stay, (<http://www.njccnm.gc.ca/directive/index.php?sid=102&lang=eng>) and other provisions of the directive referring to “travellers”, rather than those referring to “employees”. All travel must have the prior authorization of the Technical Authority. All payments are subject to government audit. The Contractor will be able to charge for the time spent travelling at the per-hourly rates set out in the Contract. Can SSC confirm this is for all three Streams?

ANSWER 5: SSC confirms that this applies to Stream 1 and 2 only, no labor rate specified for Stream 3.

QUESTION 6: 7.12 d. Method of Payment for Service Orders with a Maximum Price: For each Service Order validly issued under the Contract that contains a maximum price: i. Canada will pay the Contractor no more frequently than once a month in accordance with the Basis of Payment. The Contractor must submit time sheets for each resource showing the days and hours worked to support the charges claimed in the invoice. Will a time sheet need to be submitted for airtime services each month or is this for only Onsite work?

ANSWER 6: This is not a Professional Services type contract, therefore the total cost estimated for the effort must be reflected by the resulting cumulative value up to the Maximum Price stated for on the Service Order. The contractor will not be compensated for errors in the estimate for the level of effort required to complete the intended task.

QUESTION 7: 7.12 E ii. Credits for Failure to Meet Minimum Availability Level: if the percentage of service availability as defined in Annex A section 2.4.1.1 does not meet the minimum Availability Level, Canada will be entitled to a credit in the following amount: A. For every 0.1% below the minimum service availability level of any services in any given month, the Contractor must provide a credit to Canada in the amount of 1% of the



applicable monthly rate or fee for the specific service up to a total of 10% of the relevant monthly charge. For example, if the Actual service availability Level for the Iridium services was 99.7% there would be a 1% credit applicable to the total monthly rate of corrective measures required of the Contractor described above are not met. Again, as Referenced in SOW 2.4.1.1 Iridium Will NOT support this requirement as per the attached email from Iridium. How will SSC address this issue? Any vendor will not be able to support this without the support from Iridium.

ANSWER 7: The requirement has been changed to reflect the comments made by Iridium by reducing the required service availability to 95%. This is to balance both Canada's and Contractor requirements. . 7.12 E ii. of the RFP is revised by the issue of the updated Request for Proposal (RFP) dated 09_27_2016_Rev.2 issued with this amendment.

QUESTION 8: Please note, that there are two, 7.11's, 7.12's, 7.13's and 7.14's for this 68 page document – Please provide updated and corrected numbers for the 2nd sections with the above numbers.

ANSWER 8: SSC PVR has revised the above referenced numbering of the RFP. Please see updated Request for Proposal (RFP) dated 09_27_2016_Rev.2 issued with this amendment.

QUESTION 9: 7.17 Insurance Requirements a. SACC Manual clause G1005C (2008-05-12) Insurance Requirements applies. Is this related to liability coverage? Can SSC please provide a copy of the clause that is applicable to this requested clause G1005C please?

ANSWER 9: SACC Clause – G1005C (2016-01-28): Insurance – No Specific Requirement. The Contractor is responsible for deciding if insurance coverage is necessary to fulfill its obligation under the contract and to ensure compliance with any applicable law. Any insurance acquired or maintained by the Contractor is at its own expense and for its own benefit and protection. It does not release the Contractor from or reduce its liability under the Contract.

QUESTION 10: SOW Stream 1 Questions: 2.1.1.2 The Contractor must provide warranty services to Canada for all terminal equipment. The words “terminal equipment” in this Contract refers to the terminal itself, as well as any parts of it, and any ancillary equipment. Are warranty services required only for terminal equipment purchased from the contractor?

ANSWER 10: Yes, the Contractor must provide warranty services to Canada, only for terminal equipment purchased from the contractor.

QUESTION 11: SOW Stream 1 Questions: 2.1.1.3 The Contractor must ensure that all verbal, written and electronic communications that are required to be provided directly to Clients (e.g. client support, recorded greetings and



prompts, email and Voice Mail) are available at all times in both official languages of Canada (English and French), offering users a choice of either language depending on their individual preference. Can SSC confirm if you will require a French speaking support person/Billing person/Technical person/Account manager?

ANSWER 11: SSC confirms that this requirement is mainly for the support persons and account managers.

QUESTION 12: SOW Stream 1 Questions: 2.2.2.2 The Contractor must assist with issues requiring technical expertise at a level greater than the help desk. This could include, but not be limited to:
b) Supported encryption protocols; Can SSC provide what supported encryption protocols are currently being used?

ANSWER 12: This is in reference to the supported encryption protocols that the Service / solution can provide. The Bidder can use the Protocols established by the Canadian Security establishment as stated in the GUIDANCE ON SECURELY CONFIGURING NETWORK PROTOCOLS, which can be found at the following web link: https://www.cse-cst.gc.ca/en/system/files/pdf_documents/itsp.40.062-eng.pdf. A PDF copy of this document is appended to this Solicitation Amendment in the event that the Bidder is not able to access the document at this web link.

ANSWER 13: SOW Stream 1 Questions: 2.3.1.5 The Contractor must be the single point of contact and have full responsibility for leading and coordinating all activities with any terrestrial provider, Internet Service Provider (ISP), local exchange carrier (LEC), or interexchange carrier (IXC) for the resolution of any problem that affects the performance of the Iridium Narrowband (Voice, Data and Pager) and Broadband (Voice and Data) Satellite Service. Can SSC tell us if this requirement is for issues originating from the equipment?

ANSWER 13: This is in reference to the contractor's responsibility for leading and coordinating all activities affecting a user's ability to use the services.

QUESTION 14: SOW Stream 1 Questions: 2.3.2.2 Escalation time lines (which are in effect 24 hours/day, 7 days/week): How will SSC notify the vendor of the level of severity with regards to this section?

ANSWER 14: Bidders shall note the Severity levels as defined in 2.3.2.2 a, b and c. See revised Annex A – Statement of Work (SOW) Stream 1 _ Rev.2 attached to this amendment.

QUESTION 15: SOW Stream 1 Questions: 2.5.1.1, the Scheduled service – affecting and maintenance advisory is requesting as a must have the notice to the Technical Authority within 5 days of said maintenance. This issue is also addressed in the attached email from Iridium that we will be working



closely with Iridium on this; however, they can't guarantee that this will always be the case. How will SSC address this concern?

ANSWER 15: SSC requires that the advisories be as close as possible to 5 days.

QUESTION 16: SOW Stream 1 Questions:2.6.2; Meetings; In section 2.6.2.2 SSC is using the word "Must" in part for an in person meeting, however, in 2.6.2.3 it clearly states: Attendance at all meetings is at the Contractor's own expense, including any travel and living. If this is a mandatory meeting set by SSC, we request the contractor to be reimbursed for the cost to attend the meeting, including any travel and living. Is this something SSC could address?

ANSWER 16: The location will be of mutual accepted based on 2.6.2.1. The nature of these meetings relates to the Contractor's Service Delivery and thus the Contractor will not be paid for these meetings as stated for in 2.6.2.3.

QUESTION 17: SOW Stream 1 Questions: 2.7.4.1 The Contractor must provide the Technical Authority with an outage notification by email within the same timeframes indicated in the escalation procedures in section 2.4.2 for the Manager Operations. The report must contain: Can't locate 2.4.2 on either main 68 page Doc or SOW Can SSC provide this to all please?

ANSWER 17: The reference was corrected to show 2.3.2.2.

QUESTION 18: SOW Stream 1 Questions: 3.1.1.3 Does SSC require the command center for the PTT services so it can do changes to Talk Groups on the PTT service or is this something SSC is requiring the vendor to manage?

ANSWER 18: SSC requires the web portal access to be able to manage the Iridium PPT groups as defined in 3.6 of the Statement of Work (SOW).

QUESTION 19: Will SSC require Iridium Portal management for data, SBD, pager and data services allowing them to activate and deactivate any of the Iridium services? Please note; Iridium PTT services will be provided the command Center, this is only asking for Portal activation / deactivation through a direct Iridium connection through an activation Portal.

ANSWER 19: The portal to be provided by the contractor can be examined in detail at the time of contract award. The Contractor will be required to modify the portal features in order to respond to SSC's needs with functionalities provided to other preferred clients with similar type services. This will be performed by the Contractor at no additional cost to Canada.

QUESTION 20: The RFP is asking for hardware pricing, however, no specific hardware model is being provided. Can SSC provide a list of the manufacture part numbers that are being requested to better allow a bidder to provide an accurate cost for the hardware being requested?



ANSWER 20: Models are to be specified by the Contractor in order to meet the technical specifications.

QUESTION 21: Minimum Service Delivery Intervals – Ok for hardware but service changes on weekends may be tricky since customer service is not permitted to activate / deactivate. This means ASTUS personnel will be responsible for conducting any activations, deactivations or modifications within 8 hours for standard and 4 hours for priority.

ANSWER 21: Service delivery intervals will be based on MSDI specified at 7.4, f at Part 7 of the Request for Proposal (RFP).

QUESTION 22: When responding to only one Stream, can SSC provide the R number for each stream?

ANSWER 22: Bidders shall note that the Ref. Number for each Stream is as follows:
R000000096/A = STREAM 1: IRIDIUM NARROWBAND (VOICE, DATA AND PAGER), BROADBAND (VOICE AND DATA) AND PUSH-TO-TALK SATELLITE SERVICES & TERMINAL EQUIPMENT
R000000099/A = STREAM 2: TRACKING AND MESSAGING SERVICES AND RELATED AIRTIME SERVICES AND TERMINAL EQUIPMENT.
R000000102/A = STREAM 3: IRIDIUM SHORT BURST DATA AND RUDICS SATELLITE AND DATA MANAGEMENT SERVICES

QUESTION 23: Will SSC want to take advantage of any promotional rates while offered by Iridium but not covered in any price guarantee SSC is requiring?

ANSWER 23: SSC is not able to answer this question at this time without more detailed information from the Bidder. Canada is, however, prepared to accept all cost savings incentives put forth by the bidders based on volume discounts during the period of service delivery in accordance with

QUESTION 24: Does SSC require shipping costs to be incorporated into the per unit cost a vendor provides for said equipment/SIM cards needed and if so, can you assist in pointing this section out on either the SOW or the main 68 page document?

ANSWER 24: Delivery of equipment is FOB destination. FOB is defined as follows: SACC Clause, D4002C (2013-04-25) - Shipping Instructions - Free on Board (FOB) Destination and Delivered Duty Paid: Use the following clause in contracts when delivery is at destination and the contractor is responsible for all delivery charges, administration, costs and risks of transport and customs clearance, including the payment of customs duties and Applicable Taxes.



QUESTION 25: Please Note, Iridium does not offer 9.6 as an option on the Iridium Pilot. Can SSC Please agree to this change?

ANSWER 25: Bidder shall note that SSC only requires the maximum speed configuration and does not require the 9.6 kbps.

QUESTION 26: The iridium vehicle tracking device. I am not sure if we can meet the IP67 standard, but I can bid on everything else. Can I still bid on Stream 2 if I can't meet this standard?

ANSWER 26: SSC has changed the requirement to include IP66 as an acceptable alternative..

QUESTION 27: The RFP for the Iridium services makes reference to a Form 7 – Vendor Integrity Form. However the list of blank forms that are provided do not include a Form 7. Can you please clarify or send us the required form.

ANSWER 27: Bidders shall note that Form 7 – noted as Vendor Integrity, should actually be Form 7A - Project Reference Form for STREAM 1, 7B - Project Reference Form for STREAM 2 and 7C - Project Reference Form for STREAM 3 as revised by line 4 (Bidder Forms) on this amendment.

QUESTION 28: Can a US Company submit the bid.

ANSWER 28: “Yes”, a US Company can submit a bid, provided they have a physical presence within Canada in support of data sovereignty requirements. Foreign contractor’s wishing to bid on this opportunity must have a Canadian presence or form part of a joint venture in accordance with Part 7- Resulting Contract Clauses, 7.23 Joint Venture Contractor, incorporated into this Request for Proposal (RFP). As part of Shared Services Canada’s mandate to protect the Government of Canada’s IT Infrastructure against potential cyber threats, SSC has an obligation to protect all networks where Canada’s data will be transmitted and / or stored. As such this requirement can only be fulfilled by an entity with a Canadian presence.

QUESTION 29: **4.2 IRIDIUM PERSONAL LOCATOR DEVICE WITH LCD INTERFACE**
The only product we have found to comply with 100% of the stated requirements is the Whisper, offered by Track24. 4.2.1.3 Each terminal must allow the user to use the following functions: K) The beacon must support SI and imperial measurements for speed and altitude; While this functionality can be provided by software, it is stated as a hardware requirement; that “the beacon must support”. There are no competing products currently being manufactured that conform to this requirement other than the Track24 Whisper.



ANSWER 29: “The requirement is a device functionality requirement and it can be met by software.” Based on technical requirements from one of our major clients DND, where minimum requirements such as functionality, size, weight, security, dust and water sealing effectiveness are specified to meet their mission objectives, the flexibility to deviate from those requirements are somewhat restrained. However, these restrained requirements are in no way meant to restrict other similar products from being proposed. The LED light indicator example was not the only review that was performed following the last round of questions. Bidders are encouraged to submit their bids with their products to be evaluated as part of this process.

QUESTION 30: **4.2 IRIDIUM PERSONAL LOCATOR DEVICE WITH LCD INTERFACE 4.2.1.4,** Each terminal must meet or exceed the following physical characteristics: c) The beacon must comply in accordance with Ingress/International Protection Standards IP67; While we have located competing products that have this standard, they fail to comply in various other ways, such as the use of Dual Externalized Antennas. There are no competing products currently being manufactured to this standard and are compliant in all other respects except the Track24 Whisper. It is our opinion that the requirement for IP67 is “overkill”: not necessary for the application.

ANSWER 30: We have taken into account our clients requirements and the requirement to have IP67 cannot be changed. The requirement to have the capability to attach an external dual antenna provides the user the flexibility to use the beacon in different environments and applications such as in buildings and in vehicles. The IP67 rating can be met as a standalone device and not in combination with the external antenna. Bidders shall note that the IP66 is also an acceptable alternative.

QUESTION 31: **4.3 IRIDIUM PERSONAL LOCATOR DEVICE WITHOUT LCD INTERFACE:** The only product we have found to comply with 100% of the stated requirements is the ECHO, offered by Track24. 4.3.1.3 Each device must allow the user to use the following functions: f) The beacon must provide the capability to send pre-programmed messages; There are no competing products currently being manufactured that can provide this functionality without modification other than the Track24 ECHO.

ANSWER 31: This is an incorrect statement: Sending pre-set / Quick /pre-programmed messages is available on most none LCD devices via an application synch process or via a web portal. The Bidder is encouraged to submit his bid response accordingly.

QUESTION 32: **4.3 IRIDIUM PERSONAL LOCATOR DEVICE WITHOUT LCD INTERFACE - j)** The beacon must support SI and imperial measurements for speed and altitude; As per 4.2.1.3 K) above, while this



functionality can be provided by software, it is stated as a hardware requirement. There are no competing products currently being manufactured that can provide this functionality other than the Track24 ECHO.

ANSWER 32: The requirement is a device functionality requirement and it can be met by software. The Bidder is encouraged to submit his bid response with products for evaluation.

QUESTION 33: **4.3 IRIDIUM PERSONAL LOCATOR DEVICE WITHOUT LCD INTERFACE:** k) The beacon must support reporting of position formats in Latitude, Longitude and MGRS coordinate systems; There are no competing products currently being manufactured that can provide this functionality natively other than the Track24 ECHO.

ANSWER 33: The requirement is a device functionality requirement and it can be met by software.” The Bidder is encouraged to submit his bid response with products for evaluation.

QUESTION 34: **4.3 IRIDIUM PERSONAL LOCATOR DEVICE WITHOUT LCD INTERFACE 4.3.1.4,** each device must meet or exceed the following physical characteristics: b) the beacon must comply in accordance with Ingress/International Protection Standards IP68; there are no competing products currently being manufactured that can provide this functionality other than the Track24 ECHO.

ANSWER 34: The requirement is based on DND requirements to work in harsh dusty environments and where the device could be submerged under water. The Bidder is encouraged to submit his products with his bid response for evaluation.

QUESTION 35: **4.4 IRIDIUM VEHICLE TRACKING DEVICE** The only product we have found to comply with 100% of the stated requirements is the Shadow, offered by Track24.4.4.1.2 Each Vehicle Tracking Device must include: b) The device must include a RS232 interface port; We are engaging in technical due diligence with a manufacturer to determine if they are able to provide an RS232 interface port without equipment modifications. Should they be unable to do so, we conclude that there are no competing products currently being manufactured that conform to this requirement out of the box other than the Track24 Shadow. The only product that is compliant in all other respects has an RS485 connection, not RS232.

ANSWER 35: The requirement has been changed to: “b) the device must include an external physical data interface port allowing the easy insertion of a connector to both the device and the host;”



QUESTION 36: **4.4 IRIDIUM VEHICLE TRACKING DEVICE 4.4.1.3**, each device must allow the following functions: f) the device must support SI and imperial measurements for speed and altitude; while this functionality can be provided by software, it is stated as a hardware requirement. There are no competing products currently being manufactured that conform to this requirement other than the Track24 Shadow.

ANSWER 36: The requirement is a device functionality requirement and it can be met by software. Based on technical requirements from one of our major clients DND, where minimum requirements such as functionality, size, weight, security, dust and water sealing effectiveness are specified to meet their mission objectives, the flexibility to deviate from those requirements are somewhat restrained. However, these restrained requirements are in no way meant to restrict other similar products from being proposed. The LED light indicator example was not the only review that was done following the last round of questions. Bidders are encouraged to submit their bids to be evaluated as part of this process.

8) Close out of the Questions and Answer (Q&A) phase;

In accordance with 2.4 Enquiries - Bid Solicitation; a. Enquiries regarding the RFP must be submitted in writing to the Contracting Authority no later than 10 calendar days before the bid closing date; otherwise enquiries may not be answered.

Bidders shall note that the issue of this amendment #003 marks the official close out of the Q&A phase of this solicitation.

**ALL OTHER INFORMATION RELATED TO THIS SOLICITATION,
REMAINS UNCHANGED**