



RETURN BIDS TO:
RETOURNER LES SOUMISSIONS À:
Bid Receiving - PWGSC / Réception des soumissions
- TPSGC
11 Laurier St. / 11, rue Laurier
Place du Portage , Phase III
Core 0B2 / Noyau 0B2
Gatineau, Québec K1A 0S5
Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires
THIS DOCUMENT CONTAINS SECURITY
REQUIREMENTS

Vendor/Firm Name and Address
Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution
Business Management and Consulting Services
Division / Division des services de gestion des affaires
et de consultation
11 Laurier St. / 11, rue Laurier
10C1, Place du Portage
Gatineau, Québec K1A 0S5

Title - Sujet Foreign Banking Services	
Solicitation No. - N° de l'invitation EN891-161475/B	Amendment No. - N° modif. 002
Client Reference No. - N° de référence du client 20161475	Date 2016-11-17
GETS Reference No. - N° de référence de SEAG PW-\$\$ZG-411-30539	
File No. - N° de dossier 411zg.EN891-161475	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2016-12-19	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Baker(411zg), Roxane	Buyer Id - Id de l'acheteur 411zg
Telephone No. - N° de téléphone (873) 469-4960 ()	FAX No. - N° de FAX (819) 956-2675
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

SOLICITATION AMENDMENT 002

This amendment is raised to answer Bidders' questions 17 – 22 and modify the solicitation accordingly.

QUESTIONS AND ANSWERS

Q1	Is the bidder required to calculate the pricing as per table 1.0 "Calculation of Total Price (TEP)"? Or simply filling in the requested pricing tables in section "Annex B Statement of Payment"? Section: Attachment 1 to Part 3 and Annex B Basis of Payment
A1	The Bidder is required to complete the requested pricing tables in "Annex B – Basis of Payment".
Q2	Is the bidder required to reply to Annex C "Security Requirements Checklist" or is this simply for reference? Section: Annex C Security Requirements Checklist
A2	The Annex C – Security Requirements Checklist is for reference only but the bidder will have to get the necessary Security requirements to fulfill the requirements of the Contract.
Q3.	Can you confirm that the daily rates file contains only rates for payments? Is it does not contain rates for receipts? Section: 2.10 Daily Exchange Rate File
A3.	The daily exchange rate file exists to facilitate Canada's accounting, which is done in CAD. Since the accounting of foreign currency receipts does not pose the same challenges as payments, the daily exchange rate file currently only needs to reflect the exchange rates for payments.
Q4	The SACC Manual identifies the requirements of the audit but does not specify how the audit should take place. Does PWGSC require the contractor to follow a specific procedure in order to ensure they meet the specification outline in the SACC manual or is the contractor expected to outline their own procedure, which they will follow in order to ensure they meet the SACC requirement C0705C (2010-01-11)? Section: 7.6.5 Discretionary audit – C0705C (2010-01-11), Discretionary Audit
A4	Canada may, at its discretion, conduct an audit on the subject contract. Typically, this process involves a review of the accounting record and invoices related to the delivery of the contract. It is understood that the successful Contractor must keep and maintain its financial records associated to this contract.
Q5	Do both payments and collections need to use the same base rates when quoting pricing in Attachment 1 to Part 3 – Pricing Schedule? Section: Attachment 1 to Part 3 – Pricing Schedule
A5	There is no requirement that the Bidder quote the same rates for payments and receipts.
Q6	Can you confirm that receipts do not require the use of the daily guaranteed rate quoted in the Daily Exchange rate File? – Will spot be used in this case? Section: Attachment 1 to Part 3 – Pricing Schedule
A6	Canada requires that a spot rate be applied to receipts and not the rates quoted in the daily exchange rate file.

Q7	Can the Receiver General (RG) disclose the weightings to be used in the calculation of pricing in "Attachment 1 to Part 3 – Pricing Schedule? Section: Attachment 1 to Part 3 – Pricing Schedule
A7	Canada will not disclose the weighting factors applied to the pricing calculation in Attachment 1 to Part 3.
Q8	PHP cheques are listed as a mandatory AFT currency, but there are no client volumes listed in "Annex A – Appendix 4" as there are for all other mandatory currencies. Is this still a mandatory currency? Section: Annex A – Appendix 1 Required Payment Coverage – pg. 29 of 65 and Annex A – Appendix 4
A8	Yes, local currency cheque coverage in PHP is a mandatory requirement.
Q9	MTC5 specifies socio-economic payments abroad separately from the AFT and Cheque currencies. Any reason why these are call out separately? Any separate solutioning required for these types of payments? Section: Attachment 1 to Part 4 – Technical Criteria – MTC5 <i>"Canada has an obligation to issue socioeconomic payments abroad. In support of this requirement, the Bidder must be able to offer payment coverage, in the form of local currency cheque of AFT or CAD/USD cheque payments or wire, to all countries identified in Annex A, Appendix 1 – Required Payment Coverage."</i>
A9	Socio-economic payments are addressed separately to emphasize their importance to Canada. The intention of MTC5 is to ensure that there are no gaps in a bidder's coverage for socio-economic payments.
Q10	Is there a difference in the methodology of communicating the FX rates over \$100 M and under \$100 M? The RFP state the daily FX file will contain one rate per ISO currency code, how will the over \$100M rates be quoted? Section: Annex A – Appendix 5 – Payment Processing Daily Schedule
A10	For FX rates on payments equal to or greater than \$100K, Canada requires confirmation of the spot rate in lieu of the rate quoted in the daily exchange rate file. While the RFP allows some flexibility in how these spot rates are communicated (email, online application, etc.), the process currently takes place by phone/email.
Q11	There are situations where an inquiry comes from correspondent or bene bank for further details of the payment. How should these inquiries reach PWGSC? Section: 2.23 Performance Reporting
A11	The RFP allows some flexibility in how these inquiries reach PWGSC, provided that they utilize a secure channel. Currently, such inquiries are delivered using secure, encrypted email.
Q12	The RFI clearly and explicitly states that the bidder will be required to hold the FX rates sent at 7:00am. However, the section which had this language in the RFI was removed from the RFP, our question is: are guaranteed rates held from 7:00am still a requirement? Section: 2.10 / Daily Exchange Rate File

A12	The daily exchange rate file exists to enable departments to accurately estimate the CAD-equivalent on small-value, foreign-entitlement payments. This is important to Canada, given that all accounting occurs in CAD. Though in the past, Canada required that the rates quoted in the daily exchange rate file be guaranteed for all small-value transactions for a given day, this requirement has been eliminated in favour of a spot rate applied to all transactions.
Q13	When foreign cheques are received, they need to be sent on a collection basis to the bank it is drawn against. There are collection fees associated with this collection process. We are wondering if these other bank charges be posted as an adjustment for cheque collections (meaning that the collection fees are deducted from the original amount of the cheque or do these fees need to be embedded in the bidders pricing/spreads? Are we correct in understanding that returned/rejected cheques through the cheque collections process can be reversed through an adjustment equal to the value posted on presentment? Section: “2.17.1.4/Cheque Inquiries (page 12 of 65) and – 2.20 Miscellaneous Receipts and Deposits (page 14 of 65)”
A13	When a foreign cheque must be sent on collection, other bank charges cannot be deducted from the original cheque amount. As a general rule, the contractor must only charge Canada for the elements specified in the Basis of Payment. Returned or rejected cheques through the cheque collections process can be reversed through an adjustment equal to the value on presentment.
Q14	Is a specific base rate (ie Reuters) to be used when quoting markups, or is it up to the bidder to decide on the base rate? The RG has no specific mention of a base. Section: Attachment 1 to Part 3 – Pricing Schedule
A14	Canada requires that a wholesale exchange rate serves as the base rate. While the RFP does not specify the exact rate to be used, Canada’s expectation is that it be derived from a prominent and credible source (i.e. Reuter, Bloomberg).
Q15	The RFI mentions MQ Series as a way of communicating “It is PWGSC’s preference that the bidder use this MQ as the means to send/receive real time message traffic between the two (2) sites.”, however this section has been removed from the RFP. For above threshold payments and exotic currencies does PWGSC require the FX rate to be reviewed and confirmed before the bidder books the FX deal, or will the 7am guaranteed rates apply to 100% of PWGSC payments? Section: Annex A – Appendix 2 – File Structure Information
A15	Please refer to the response provided to question 12.
Q16	Can PWGSC send full year 2015 volumes for payments and collections in the same format “1.2 Detailed Payment Information” in Annex A – Appendix 4”, ie by currency, payment type as well as above and below \$100M? Section: “Annex A - Appendix 4 – Volume and Value Information – 1.2 Detailed Payment Information”
A16	Due to system limitations, Canada cannot supply the full 2015 volumes. The Detailed Payment Information (four-month sample) and the Summary Payment Information were provided to allow bidders to extrapolate an entire year of detailed information.
Q17	How many files do you send per month?
A17	3 issue files are sent twice daily (as part of 2 extracts) from the Standard Payment System (SPS). These include payment info (ranging from cheques to Direct Deposits, wires etc.)

	<p>In addition, 1 other file is also sent daily from SPS. It contains pre-note (banking information), wire correction information, trace requests and recall requests.</p> <p>Daily Files are sent to the Foreign Service Provider from Monday to Friday, excluding Canadian Stat Holidays.</p>
Q18	What is the average number of payments per file?
A18	Last Fiscal Year (FY) there were 756 files with an average of 3,900 payments per file.
Q19	What is the maximum number of payments per file?
A19	<p>There is NO maximum amount / limit applied against the payment file(s).</p> <p>Last FY LOW: 1 payment Last FY High: 94,943 payments</p>
Q20	At what time of the month your files are sent?
A20	Daily Files are sent to the Foreign Service Provider – Monday to Friday, excluding Canadian Statutory Holidays.
Q21	Do you have files on specific dates or frequencies?
A21	<p>Daily Files are sent to the Foreign Service Provider – Monday to Friday, excluding Canadian Statutory Holidays.</p> <p>The RG also issues a monthly main run, 7 days prior to due date (Third last business day of the month) which includes OAS, CPP, various veterans payments, government annuities, etc.).</p>
Q22	We are able to issue payments in most countries except those under embargo or international sanctions. Can we apply?
A22	Canada and the Contractor must at all times comply with all laws and regulations applicable to such party ("Applicable Law") including without limitation economic sanctions, anti-terrorism, and anti-money laundering laws and regulations. As such, Canada does not expect the Contractor to circumvent international sanctions or embargos endorsed by Canada.

ALL OTHERS TERMS AND CONDITIONS REMAIN UNCHANGED.