

Q/A #1

1. Does Telefilm require the RFP to be answered in English or in French?
Answer: The RFP can be answered in either French or English.
2. Can Telefilm provide us with a network topology for each site?
We will need to know what the current bandwidth at each office is?
Answer: Please see the high level Network topology (PDF)

Does Telefilm currently have a MPLS network between there 4 sites?
Answer: Yes
3. Does Telefilm require the vender to include network POE (power over Ethernet) switches for the Hosted telephone solution?
Answer: No
4. Can Telefilm provide us with their current PSTN connection?
Answer: BELL
5. Can TeleFilm provide us with the amount of DID numbers they currently have? In the RFP the amount is listed as x.
Answer:
Montreal : 56 DID, 7 modem lines, 6 fax analog
Halifax : 7 DID, 1 fax analog, 2 modem lines, 1 toll free
Toronto : 22 DID, 1 toll free, 1 fax analog, 5 modem lines
Ottawa : 5 DID
Vancouver 3 DID, 1 fax analog, 2 modem lines
6. Can TeleFilm provide us with the amount of Toll free numbers they currently have? In the RFP the amount is listed as x.
Answer: 2 Toll free numbers
7. In section 3.2.3; Telefilm mentions that they envisaged 3 scenarios. Can the proposed vender provide a Hosted Mitel Call control IP PBX in the vendors Datacenter that will provide Telefilm with Skype for business integration (Chat, Presence, soft phone and Voicemail) and use the Hosted Mitel IP PBX for PSTN connectivity?
Answer: Yes it can be proposed
Will this scenario work for Telefilm?
Answer: To be evaluated
8. After reading the RFP, we request an extension of 1 week to properly respond to this RFP.
Answer: At this point there is no plan for any RFP extension.