

Return Bids to: - Retourner les soumissions à : Eleanor Cesare or Felix Chui Procurement and Vendor Relations Shared Services Canada 13-039, 13th Floor, 180 Kent Street, Ottawa, Ontario K1P 0B6	Request for Proposal / Demande de proposition	
	Title – Sujet Uninterruptible Power Supplies	
	Amendment No. - N° modif. 008	
	Solicitation No. – No de l’invitation R000000531	Date December 21, 2016
	Solicitation closes – L’invitation prend fin On – le : December 28, 2016 At – À : 2:00 P.M. Time zone – Fuseau horaire : EST / HNE	
Contracting Authority / Autorité contractante Address / adresse : Eleanor Cesare Procurement and Vendor Relations Shared Services Canada 13-039, 13th Floor , 180 Kent Street Ottawa, Ontario K1P 0B6 E-mail address / Courriel (Email inquiries must be sent to both email addresses below): eleanor.cesare@canada.ca and Felix.Chui@canada.ca		
	Telephone No. – No de telephone (613) 219-8366 (Eleanor Cesare) (613) 793-2184 (Felix Chui)	
	Fax No. – No de télécopieur (613) 960-6026	
	Destination - Destination See herein / Voir dans ce document	
	<p style="text-align: center;">THIS DOCUMENT CONTAINS A SECURITY REQUIREMENT.</p> <p style="text-align: center;">LE PRÉSENT DOCUMENT COMPORTE UNE EXIGENCE EN MATIÈRE DE SÉCURITÉ.</p>	

THIS SOLICITATION AMENDMENT IS ISSUED TO REFLECT THE FOLLOWING:

1. Publish Canada's Responses to suppliers' questions.
2. Modify the Request for Proposal (RFP).

NOTE: Respondents' clarification questions are numerically sequenced upon arrival at SSC. Respondents are hereby advised that questions and answers for this solicitation may be issued via BuyandSell.gc.ca out of sequence.

This Amendment is issued to answer questions raised by suppliers as of 2016-12-21. Except as expressly amended by this document, all the terms and conditions of the RFP remain unchanged.

***Note: There are no Amendment 005 documents because of an error.**

1. CANADA'S RESPONSES TO RESPONDENTS QUESTIONS

Question 28

Modification 9 in amendment 7 has doubled the amount of work required to submit a proposal. Over half of the mandatory requirements were to be validated by SSC as part of the Proof of Proposal. Now Modification 9 states that "All features listed under the "Mandatory Features for UPS Solution" column must be addressed in writing in the technical bid". Is it clearly SSC's intention that all 71 items now need documentation support? If so, SSC will need to extend the proposal deadline another 3 weeks. To complete this amount of work in 4 business days (when factoring the Christmas break) is inconceivable.

Answer 28

In order for SSC to evaluate the technical bids, all features listed under the "Mandatory Features for UPS Solution" column must be addressed in writing in the technical bid. However, for any mandatory requirements or features that do not explicitly have "confirm in documentation" under the Evaluation Method column, the bidder must at a minimum address those requirements with a statement of confirmation that briefly describes how it meets the requirements and that it will be further confirmed by the Proof of Proposal Test.

2. MODIFICATIONS

Modification 13

To clarify the evaluation procedures:

Bids will be assessed in accordance with the entire requirement of the bid solicitation including the evaluation criteria. There are several steps in the evaluation process, which are described below. Even though the evaluation and selection will be conducted in steps, the fact that Canada has proceeded to a later step does not mean that Canada has conclusively determined that the Bidder has successfully passed all the previous steps. Canada may conduct steps of the evaluation in parallel.

Step 1:

Technical Evaluation – Verifying all mandatory requirements against the bidder's written technical bid only

Step 2:

Financial Evaluation

Ranking of Bidders

The top-ranked responsive proposal will be determined based on the proposal which has met all mandatory requirements and offers the lowest Effective Price.

Step 3:

Proof of Proposal Test for Top-Ranked Bid

Modification 14

At Article 2 “Section I: Technical Bid” of Part 3 of the RFP

DELETE:

The technical bid must address clearly and in sufficient depth the points that are subject to the evaluation criteria against which the bid will be evaluated. Simply repeating the statement contained in the bid solicitation is not sufficient. In order to facilitate the evaluation of the bid, Canada requests that bidders address and present each of the technical requirements described in the Technical Mandatory Specifications in Annex A – Statement of Work. The technical bid must clearly reference each *M#*, and must clearly identify where to locate supporting documentation their bid is referring to (tab#, document name, page #, section #, etc.). All reference must be highlighted and underlined in the documentation. To avoid duplication, bidders may refer to different sections of their bids by identifying the specific paragraph and page number where the subject topic has already been addressed. Supporting documentation must be annotated for quick lookup.

REPLACE WITH:

The technical bid must address clearly and in sufficient depth the points that are subject to the evaluation criteria against which the bid will be evaluated. Simply repeating the statement contained in the bid solicitation is not sufficient. In order to facilitate the evaluation of the bid, Canada requests that bidders address and present each of the technical requirements described in the Technical Mandatory Specifications in Annex A – Statement of Work. The technical bid must clearly reference each *M#*, and must clearly identify where to locate supporting documentation their bid is referring to (tab#, document name, page #, section #, etc.).

In the best interest of the bidder, all reference should be highlighted and underlined in the documentation. To avoid duplication, bidders may refer to different sections of their bids by identifying the specific paragraph and page number where the subject topic has already been addressed. Supporting documentation must be annotated for quick lookup.

Modification 15

DELETE:

Requirement #	Category	Mandatory Features for UPS Solution	Will be removed in the final resulting contract				
			Met	Not met		Evaluation Guide	
					<ul style="list-style-type: none"> All features listed under the "Mandatory Features for UPS Solution" column must be addressed in writing in the technical bid Cross reference to proposal (tab#, document name, page #, section #, etc.) All reference must be highlighted and underlined in the documentation 	<p>Evaluation Method Note to Bidders:</p> <ul style="list-style-type: none"> The initial evaluation will be done by verifying against the bidder's technical bid only. For any evaluation that requires further testing validation, it will be done in accordance with the Proof of Proposal Test 	Evaluation Guide

REPLACE WITH:

Requirement #	Category	Mandatory Features for UPS Solution	Will be removed in the final resulting contract				
			Met	Not met		Evaluation Guide	
					<ul style="list-style-type: none"> All features listed under the "Mandatory Features for UPS Solution" column must be addressed in writing in the technical bid For any mandatory requirements or features that do not explicitly have "confirm in 	<p>Evaluation Method Note to Bidders:</p> <ul style="list-style-type: none"> The initial evaluation will be done by verifying against the bidder's technical bid only. For any evaluation that requires further testing validation, it will be done in accordance with the Proof of 	Evaluation Guide

					<p>documentation“ under the Evaluation Method column, the bidder must at a minimum address those requirements with a statement of confirmation that briefly describes how it meets the requirements and that it will be further confirmed by the Proof of Proposal Test</p> <ul style="list-style-type: none"> • Cross reference to proposal (tab#, document name, page #, section #, etc.) • All reference should be highlighted and underlined in the documentation 	<p>Proposal Test</p>	
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Modification 16

DELETE:

M16	Power-Protection	<p>a) An internal single-phase Surge protection device that protects the UPS and load from lightning, utility and site / premise-generated transients, even when the UPS is in bypass mode, with a maximum surge current protection of at least 20KA at a working voltage of 275 VAC or higher must be supplied with the UPS.</p> <p>b) It must be compliant with UL1778.</p>				<p>a) Confirm in documentation</p> <p>b) Visually inspect the label or component to ensure that the device complies with UL1778</p> <p>c) Confirm in documentation</p>	<p>PASS:</p> <p>a) Documentation clearly states that the internal single-phase Surge protection device module supports a maximum surge current protection of at least 20KA at a working voltage of 275 VAC or higher.</p> <p>b) Device is compliant with UL1778</p> <p>c) Device is factory installed, requiring no user intervention.</p> <p>FAIL: if any of the above are not met.</p>
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		c) It must be factory-installed and should not require any user intervention.					
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REPLACE WITH:

M16	Power-Protection	<p>a) An internal single-phase Surge protection device that protects the UPS and load from lightning, utility and site / premise-generated transients, even when the UPS is in bypass mode, with a maximum surge current protection of at least 20KA at a working voltage of 275 VAC or higher must be supplied with the UPS.</p> <p>b) It must be compliant with UL1778.</p> <p>c) It must be factory-installed and must not require any user intervention.</p>				<p>a) Confirm in documentation</p> <p>b) Visually inspect the label or component to ensure that the device complies with UL1778</p> <p>c) Confirm in documentation</p>	<p>PASS:</p> <p>a) Documentation clearly states that the internal single-phase Surge protection device module supports a maximum surge current protection of at least 20KA at a working voltage of 275 VAC or higher.</p> <p>b) Device is compliant with UL1778</p> <p>c) Device is factory installed, requiring no user intervention.</p> <p>FAIL: if any of the above are not met.</p>
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Modification 17

DELETE:

M43	Management Card	<p>The network management card must keep events logged for a minimum of 2 days. Events should have at a minimum:</p> <p>*Date</p> <p>*Time</p> <p>*Event Description</p>				<p>From the network management card web interface, monitor events for a period of 2 days</p>	<p>PASS: Can see Date, Time and Description of the created events for a period of 2 or more days.</p> <p>FAIL: Not able to see all required events fields and/or events are kept for less than 2 days.</p>
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M44	Management Card	The type of logged events should, at a minimum, be: *UPS is on bypass *UPS is on battery *UPS is off battery *UPS is overloaded *Ambient humidity or temperature have violated their upper or lower thresholds				a) Put the UPS in bypass mode b) Disconnect the electrical power cord from building power c) Connect the electrical power cord to the building power d) Place a load of 125% output power e) Change the ambient temperature and humidity thresholds to cause a threshold violation event	PASS: a) UPS on Bypass event recorded b) UPS on battery event recorded c) UPS off battery event recorded d) UPS is overload event recorded e) Ambient humidity and temperature upper and lower threshold violation events are recorded FAIL: if any of the above are not met.
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REPLACE WITH:

M43	Management Card	The network management card must keep events logged for a minimum of 2 days. Events must have at a minimum: *Date *Time *Event Description				From the network management card web interface, monitor events for a period of 2 days	PASS: Can see Date, Time and Description of the created events for a period of 2 or more days. FAIL: Not able to see all required events fields and/or events are kept for less than 2 days.
M44	Management Card	The type of logged events must, be at a minimum: *UPS is on bypass *UPS is on battery *UPS is off battery *UPS is overloaded *Ambient humidity or temperature have violated their upper or lower thresholds				a) Put the UPS in bypass mode b) Disconnect the electrical power cord from building power c) Connect the electrical power cord to the building power d) Place a load of 125% output power e) Change the ambient temperature and humidity thresholds to cause a threshold violation event	PASS: a) UPS on Bypass event recorded b) UPS on battery event recorded c) UPS off battery event recorded d) UPS is overload event recorded e) Ambient humidity and temperature upper and lower threshold violation events are recorded FAIL: if any of the above are not met.

Modification 18

DELETE:

M53	Management Card	The network management card web interface response time must be less than 10 seconds for full page display in a local LAN setting with a 10 Mb Full Duplex network connection. There should be no service degradation after 24 hours of usage.				Access the network management card web interface: a) Test the response time for all the web pages accessed. Ensure it is less than 10 seconds for full page display. b) After 24 hours of operation, retest the response time between all the web pages accessed.	PASS: a) Response time for web pages takes less than 10 seconds for full page display. b) After 24 hours, the response time for web pages take less than 10 seconds for full page display. FAIL: if any of the above are not met.
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REPLACE WITH:

M53	Management Card	The network management card web interface response time must be less than 10 seconds for full page display in a local LAN setting with a 10 Mb Full Duplex network connection. There must be no service degradation after 24 hours of usage.				Access the network management card web interface: a) Test the response time for all the web pages accessed. Ensure it is less than 10 seconds for full page display. b) After 24 hours of operation, retest the response time between all the web pages accessed.	PASS: a) Response time for web pages takes less than 10 seconds for full page display. b) After 24 hours, the response time for web pages take less than 10 seconds for full page display. FAIL: if any of the above are not met.
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Modification 19

DELETE:

M60	Battery	The UPS must be provided with charged batteries. The initial battery charge must be done by the vendor prior to delivery.				Observe the battery charge from front display panel or network management card web interface. It should be greater or equal to 50% of full voltage capacity.	PASS: Battery charge indicates a voltage equal or greater than 50% of full voltage capacity FAIL: Battery charge indicates a voltage lower than 50% of full voltage capacity
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REPLACE WITH:

M60	Battery	The UPS must be provided with charged batteries. The initial battery charge must be done by the vendor prior to delivery.				Observe the battery charge from front display panel or network management card web interface. It must be greater or equal to 50% of full voltage capacity.	PASS: Battery charge indicates a voltage equal or greater than 50% of full voltage capacity FAIL: Battery charge indicates a voltage lower than 50% of full voltage capacity
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