## CYBER AUTHENTICATION SERVICE INVITATION TO QUALIFY (CYBER AUTH-ITQ)

## **AMENDMENT NO. 2**

This ITQ Amendment No. 2 is raised to;

- 1- Change the Cyber Authentication ITQ closing date; and
- 2- Answer questions received during ITQ Question Period.
- 1. At Page 1 of the Cyber Authentication Service Invitation to Qualify (ITQ) document;

At 'Closing Date' REVISE as follows;

**DELETE:** the previous closing date in its entirety and;

**INSERT:** the following in its place:

February 9<sup>th</sup>, 2017 - 02:00 PM EST

2. Publish Canada's responses to Industry questions received during the question period.

Question	Answer
1- The new GCKey contract will not be awarded until	We have no issues with extending the ITQ
2019, is it possible to request a 2 week extension to the	closing date by 9 days.
closing date of January 31, 2017 ITQ to ensure we	
provide all of the necessary references etc.	
2- Clarify what if meant by "capable of" in Mandatory	As a requirement of the resulting contract,
Requirement #4;	which will be awarded at the end of this
	collaborative procurement process, the
The Respondent must have provided a service desk and	winning Bidder's service desk must provide
be capable of providing a bilingual service desk for a	service in both of Canada's official
period of at least 24 continuous months in the last 5 years	languages (English and French). However,
where the service desk met or exceeded all of the	at the Invitation to Qualify (ITQ) stage, of
following:	the procurement, the term 'capable of' is
	defined as;
	"having attributes required for performance
	or accomplishment."
	Therefore providing a comice deals in only
	Therefore, providing a service desk in only

	English would be acceptable, provided that the Respondent also demonstrates to Canada in their response that their proposed Cyber Authentication service is also capable of providing French service desk services under the resulting contract.
3- For reference requirements B.1, B.3 and B.4 that must have been performed for a period of 24 continuous months within the last 5 years, please confirm that the continuous service dates must fall between January 31, 2012 and January 31, 2017 inclusive. Also, please confirm that this time period will not be altered if the ITQ close date should be extended beyond January 31, 2017.	The continuous service dates must fall between January 31, 2012 and the ITQ closing date.

## ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED.

Following is a summary of Amendments issued to date to this Invitation to Qualify (ITQ)

Document Tracking	Date	Description
Amendment No. 001	January 10, 2017	Revise enquires and comments period date.
Amendment No. 002	January 18, 2017	Answer questions received during ITQ Question Period.