

RETURN BIDS TO :

Shared Services Canada / Services partagés
Canada

C/O Andrew Nimmo (Contracting Authority)

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**REQUEST FOR PROPOSAL
DEMANDE DE PROPOSITION****Proposal To: Shared Services Canada**

We hereby offer to sell to Her Majesty the Queen in right of Canada, in accordance with the terms and conditions set out herein, referred to herein or attached hereto, the goods, services, and construction listed herein and on any attached sheets at the price(s) set out thereof.

Proposition aux: Services partagés Canada

Nous offrons par la présente de vendre à Sa Majesté la Reine du chef du Canada, aux conditions énoncées ou incluses par référence dans la présente et aux annexes ci-jointes, les biens, services et construction énumérés ici sur toute feuille ci-annexées, au(x) prix indiqué(s)

Title – Sujet Enterprise Vulnerability Management Solution	
Solicitation No. – N° de l'invitation 15-010876/A	Amendment No. – N° de modif. 005
Client Reference No. – N° référence du client 15-010876/A	Date 2017-01-18
File No. – N° de dossier 019eo-2015119/A	
Solicitation Closes – L'invitation prend fin at – à 02 :00 PM on – le 2017-02-06	Time Zone Fuseau horaire Eastern daylight standard time EDST Heure normale de l'Est HNE
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Inquiries to :- Adresser toutes questions à: Nimmo, Andrew	Buyer Id – Id de l'acheteur 019eo
Telephone No. – N° de téléphone : 613-668-5697	FAX No. – N° de FAX Not applicable
Delivery required - Livraison exigée See Herein	Delivered Offered – Livraison proposée
Destination – of Goods, Services, and Construction: Destination – des biens, services et construction : See Herein	

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CCC No./N° CCC - FMS No/ N° VME

Comments - Commentaires

This document contains a Security
Requirement

Vendor/firm Name and address

Raison sociale et adresse du fournisseur/de l'entrepreneur

Facsimile No. – N° de télécopieur

Telephone No. – N° de téléphone

Name and title of person authorized to sign on behalf of Vendor/firm

(type or print)-

**Nom et titre de la personne autorisée à signer au nom du fournisseur/de l'entrepreneur
(taper ou écrire en caractères d'imprimerie)**

Signature

Date

AMENDMENT # 005

This amendment is raised to:

- 1) Respond to the questions from bidders relating to the content of the RFP, as set out in Appendix 001;
- 2) Amend the Request for Proposal (RFP), as set out in Appendix 002;

Appendix 001

Question 16

Will Canada permit vulnerability management data to leave Canada?

Answer 16

No, data related to the Government of Canada cannot leave Canada.

Question 17

Will Canada permit vulnerability management data to leave Government of Canada premises or facilities?

Answer 17

No, Canada will not allow Government of Canada data to leave Government of Canada premises or facilities.

Question 18

Can Canada please clarify any mandatory requirements for storing vulnerability management data on the Bidder's facilities, and storage on Government premises?

Answer 18

Vulnerability Management Data from the Government of Canada cannot leave Government of Canada networks, thus cannot be stored at the Bidder's facilities. Vulnerability management data stored on a Government premises must remain on a network of the same security classification level. For example: Secret information cannot leave a secret network. Protected B data cannot be put into a Secret network and then placed back into a Protected B network.

Question 19

Where public the IP address(es) for assets are exposed directly to the Internet, how does Canada require the Bidder to deploy the solution (and location) to ensure we meet Canada's requirement/expectation?

Answer 19

Canada would expect the Bidder to deploy a solution that would allow for scanning of externally facing IP addresses through an Internet connection that is not part of the Government of Canada operational network. The equipment and connections would be deployed in a Government of Canada facility.

Question 20

Will Canada provide Bidder's with an estimated distribution for the allocation (percentage) of the 2 million assets by type listed? For example: back-end servers, front-end servers exposed to Internet, workstations, network devices, or other devices.

Answer 20

Canada currently estimates our asset inventory at 1 (one) million devices. Of which 60% would be end user devices, 10% would be servers and 30% would be consumed by other network devices (printers, routers and etc)

Question 21

Upon review of M2 – At 10,000 IPs per day, it would take 200 days to get through 2million devices. A scalable architecture should be able to scan up to 2 Million IPs in a more reasonable interval. The industry best practice recommends scanning with credentials at a minimum once per month and ideally once per week. Therefore, the minimum requirement should be at least 66,000 IPs per day. For compliance reasons, would the crown consider making capacity a rated requirement to ensure that best practices of a complete scan every 30 days can be met with your network of 2 Million IP's?

Answer 21

At this time the Crown has not stated a best practice of 30 days within the requirement. Currently the Crown estimates have 100,000 servers and 600,000 desktop devices. A complete roll out of the solution and the scale up to 2000000 devices would be staggered over several years.

Question 22

Upon review of M3 – Communications between scanners are optimized between the managers and scanners and therefore adjustment of it should be avoided. Would the Crown consider having the Reporting intervals be based on the requirements of the user?

Answer 22

The Crown requires the ability to control communication between managers, scanners, agents and reporting tools in order to control network traffic and bandwidth utilization.

Please confirm if this question is addressing the reporting intervals being based on the requirements of the user, being when a user of the system generates a report.

Question 23

Upon review of M4 and M5 – Asset risk should be based on risk score and prioritized based on business context. CVSS should not be modified. Would the crown consider changing this mandatory based on input provided?

Answer 23

For requirement M4 the Crown is looking to have the risk prioritization based on business context and will not be modifying CVSS scores.

For requirement M5 the Crown is looking to have risk prioritization based on CVSS and will not be modifying the CVSS scores. Changes will not be made to the requirements.

Question 24

With regards to M11 - The link provided for ITSB-111 is blank. ITSB-111 has been superseded by ITSP.40.111. Should we use those requirements instead? Does the Crown have an alternate link they wish to provide?

Answer 24

Requirement M11 reads “specified in ITSB-111 (<https://www.cse-cst.gc.ca/en/node/1428/html/25015>) or in a subsequent version;” in this case link <https://www.cse-cst.gc.ca/en/node/1831/html/26515> should be used as it has superseded the previous version. The requirement will not be changed.

Question 25

With regards to M15 – Would the Crown please describe the use case?

Answer 25

The solution must have the ability to be configured in a standalone method. Consisting of a scanning device capable of conducting scans will disconnect from the network that hosts management server. For example: Conducting scanning within air gapped lab environment.

Question 26

Upon review of M19 – Would the crown consider replacing “USB” with “portable media”?

The requirement reads. “The solution must permit patches and updates to its toolset to be deployed in various approved ways including, but not limited to, over network, USB, and downloadable.”

Answer 26

The Crown does not see the need to include the statement of Portable Media within the requirement as it has not been excluded as a source.

Question 27

With regards to M21 – No major vulnerability management product has a certification on the market today. This requirement restricts the number of bidders. Would the crown consider deleting this requirement? Or at the very least move to a rated criteria?

Answer 27

Please see question 1 of Amendment 001 to this solicitation

Question 28

Upon further review of M22 and 24 – This limits the bidders, would the crown consider changing this to “agent or agentless or authenticated scanning”?

Answer 28

The Crown requires the ability to conduct both agent and agentless scanning as well as authenticated and unauthenticated scanning. Not one or the other. Requirements M22 and M24 will not be changed.

Question 29

Upon review of R5 – would the Crown consider allowing for a 24 hour period to ensure more appropriate quality assurance and testing prior to release?

Answer 29

For clarification: R5 refers to the time allotment between vendor releasing the update for production and the when the system can make use of the update. Not the timeframe from when the vulnerability is posted on the National Vulnerability Database to deployment of an update. The 6 hour time allotment is not the allotment of time that the vendor has to create and package the update. Once the vendor has released the update, the system must be able to make use of it within 6 hours. This being said the Crown doesn't see the requirement to increase the time to 24 hours.

Question 30

Annex A, Section 5.1.2: What is the planned/desired implementation schedule for coverage for the 2,000,000 assets?

Answer 30

The Crown doesn't predict inventory growth up to 2,000,000 until the end of the 5 year contract.

Question 31

Annex A, Section 6: Would the Crown consider removing the requirement for the delivery of source code? (“SSC provided with all source code, design document and architecture...”)

Answer 31

Clarification: Source code created solely for the use of the Crown and created during this contract must be provided to the Crown.

Question 32

Annex A, Section 7.4.6: Is support availability in French a mandatory requirement?

Answer 32

French support is a mandatory requirement in the Statement of Work.

Question 33

RFP Parts 2 and 3: Part 2 permits submission of the response electronically through the SSC P2P system, but Part 3 requires hardcopy and DVD deliveries. Would the Crown please clarify which delivery format is preferred.

Answer 33

Part 2 electronic submission through P2P is removed as P2P as not used for this Solicitation. Please refer to Appendix 002 of this amendment

Question 34

RFP Section 7: If the successful bidder has an SLSA in place, will the resulting contract include the terms in Annex E (Software Usage and Software Maintenance and Support – Terms and Conditions)?

Answer 34

This method of supply will not be related to SLSA, this will be an as and when requested contract that SSC can utilize when requirements arise.

Question 35

RFP Form 7: Item c) says "A supply chain scope diagram is provided as XXX to provide a visual representation of the SCSi submission and assessment requirements described in further detail below." Please indicate where is this diagram provided?

Answer 35

Form 7: Item a states that "Condition of Contract Award: In order to be awarded a contract, the Bidder must complete the Supply Chain Security Information (SCSI) assessment process to not be disqualified", the bidder must submit if applicable a supply chain scope diagram as to provide a visual representation of the SCSi submission

Question 36

RFP Form 8 (Supply Chain Security Information) is blank. What information is required to be provided in this Form?

Answer 36

Form 8 is intentionally left blank as bidders are required to complete and submit this form at bid close, please refer to instructions in Form 7 subsection d) for instructions to complete Form 8 and subsection e) on what Canada will assess in this process.

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Appendix 002

AMENDMENT TO THE REQUEST FOR PROPOSAL (RFP)

1.0 At PART 2 - BIDDER INSTRUCTIONS, 2.2 Submission of Bids

DELETE **2.2 Submission of Bids**

INSERT **2.2 Modification and Withdrawal of Bids**

- a) Bids can be modified, withdrawn or resubmitted, during the bidding period, up until the solicitation closing date and time.
- b) A bid withdrawn after the solicitation closing date and time cannot be resubmitted.