

**HEALTH CARE PROVIDERS  
FOR THE DEPARTMENT OF NATIONAL DEFENCE, ROYAL CANADIAN MOUNTED POLICE  
AND VETERANS AFFAIRS CANADA**

**SOLICITATION NO. W3931-13KM01/D  
AMENDMENT 004**

This amendment contains the following sections:

1. Questions and Answers (Set 3)
2. Modifications to Solicitation

**Section 1: Questions and Answers (Set 3)**

Note: Questions are numerically sequenced upon arrival at PWGSC. A question and its answer will be provided via BuyandSell as the response becomes available. Potential bidders are therefore advised that questions and answers may be issued via BuyandSell out of sequence. The following questions have been received. In accordance with Article 13 under 2003 Standard Instructions - Goods or Services - Competitive Requirements (2016-04-04) which has been incorporated into the RFP in accordance with Article 2.1 of Part 2 of the RFP, the questions and corresponding answers are provided to all potential bidders as set out below:

- Q3. Appendix 13 to Annexes A2 (RCMP Planned HCP Requirements) and A3 (VAC Planned HCP Requirements) seem to be missing. Can you provide or clarify why none will be provided?
- A3. Appendix 13 to Annex A2 and A3 were inadvertently omitted, please find attached both requested documents.
- Q4. In the pricing schedules, under the VAC Stream sheet, there is no pricing line for Field Nursing Services Officer despite providing an occupational group description for such a position within the VAC SOW (Section 3.4 and under Appendix 11 and 12 of the SOW)?
- A4. Please see updated pricing schedules A and B revision 001 attached.
- Q14. Can you clarify whether any information discussed under Part 6 needs to be submitted with the proposal? Namely, do you require a letter from our insurer and do you require financial information at proposal submission time or only during the proposal evaluation period?
- A14. Canada requires a letter from your insurance broker by bid closing, if the information is not provided in the bid, Canada will inform the Bidder and provide the Bidder with a timeframe within which to meet the requirement.
- The financial information will only be requested during the evaluation period.
- Q15a. There seems to be missing job descriptions for job categories listed in the Pricing Schedules, namely:
- DND Stream 1: Addictions Counsellor Level 2. Only Level 1 is described. Can Canada provide minimum experience/qualifications for Level 2 counsellors?
- A15a. DND Stream - 1 There is only one level of Addictions Counsellor. Levels have been removed from the App 13 and the Pricing Schedules.

- Q15b. DND Stream 1: Optometrist: No job description is provided for this HCP but an hourly rate is requested in the Pricing Schedule. Can Canada provide a job description?
- A15b. DND Stream 1 - The HCP category for Optometrist has been removed from the App 13 and the Pricing Schedules.
- Q15c. DND Stream 1: Injury Prevention Specialist & Neurophysiology Technologist (Electromyography): No job descriptions are provided for these positions under Stream 1, only under Stream 4. Are the requirements the same?
- A15c. The Injury Prevention Specialist & Neurophysiology Technologist (Electromyography) categories have been removed for Stream 1. These 2 categories are applicable to Stream 4 only.
- Q15d. DND Stream 4: Cadet Regional Medical Liaison Officer PA: No job description is provided for this level; only a job description for the NP/PA yet a separate line is in the pricing sheet for PA only. Can Canada clarify whether the PA qualifications listed under the NP/PA job description apply or provide a job description for this job category?
- A15d. DND Stream 4 - The category of Cadet Regional Medical Liaison Officer - PA has been removed from the App 13 and the Pricing Schedules.
- Q15e. DND Stream 4: There is a line in the Pricing Schedule but no job description for Medical Policy, Adjudication and Analysis. There is a job description for Medical Standards Analyst but no line in the Pricing Schedule for this position. Can Canada confirm that the job description for Medical Standards Analyst should be used to price the Medical Policy, Adjudication and Analysis?
- A15e. DND Stream 4 - The category for Medical Policy, Adjudication and Analysis has been renamed Medical Standards Analyst in from the App 13 and the Pricing Schedules.
- Q15f. DND Stream 5: There are Level 2 qualification descriptions for the NP, MD, and PA positions but there is no opportunity to quote a separate price for these differently qualified HCPs. Can Canada clarify whether we are to quote the same rate for Level 1 & 2 providers or whether Level 2 pricing lines are missing from the Pricing Schedules and should be added?
- A15f. DND Stream 5 - DND clarifies that Level 2 pricing lines are missing from the App 13 and the Pricing Schedules and have been added.
- Q15g. RCMP Stream 1: Three levels of experience are described as required for the Psychologist HCP however only one level is described in the Pricing Schedules. Do the levels match with the streams?
- A15g. The RCMP have revised their Pricing Schedule to reflect their Psychologist requirement under Stream 1, please see attached.
- Q16. DND Stream 1: Clinical Chaplain seems to require 3 different Master's degrees. Can Canada confirm this requirement?
- A16. DND confirms that Clinical Chaplain requires either a Master's Degree in Counselling and Spirituality or Counselling and Psychotherapy. The Task and Qualifications sheet has been amended.
- Q17. VAC Stream 1: the Dentist job description seems to require 10 years of experience gained within 5 years which seems impossible to achieve. Can Canada confirm whether the requirement is 5 years gained in 10 or 10 years gained in 10?
- A17. The dental consultant must have 10 years clinical experience, of which 5 was obtained within the last 5 years.

**Section 2: Modifications to Solicitation:**

1. INSERT: Appendix 13 to Annex A2 – RCMP HCP Requirements Plan Sample
2. INSERT: Appendix 13 to Annex A3 – VAC HCP Requirements Plan Sample
3. DELETE: Attachment 2 to part 4- Pricing Schedule A.  
INSERT: Attachment 2 to part 4- Pricing Schedule A Rev 001.
4. DELETE: Attachment 2 to part 4- Pricing Schedule B.  
INSERT: Attachment 2 to part 4- Pricing Schedule B Rev 001.
5. DELETE: Appendix 13 to Annex A1 – DND- HCP Requirements Forecast Plan Rev 001.  
INSERT: Appendix 13 to Annex A1 – DND- HCP Requirements Forecast Plan Rev 002.
6. DELETE: Appendix 11 (S1) Annex A1 – Clinical Chaplain.  
INSERT: Appendix 11 (S1) Annex A1 – Clinical Chaplain Rev 001.
7. DELETE: Annex A3 Statement of Work VAC.  
INSERT: Annex A3 Statement of Work VAC Rev 001.
8. DELETE: Appendix 11 to Annex A3 – HCP Qualifications and Tasks.  
INSERT: Appendix 11 to Annex A3 – HCP Qualifications and Tasks Rev 001.

**ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED**