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**SOLICITATION AMENDMENT**

**MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

**Comments - Commentaires**

**Vendor/Firm Name and Address**

**Raison sociale et adresse du  
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**Issuing Office - Bureau de distribution**

Informatics Professional Services Division / Division  
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11 Laurier St., / 11, rue Laurier

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Gatineau

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K1A 0S5

<b>Title - Sujet</b> TBIPS - PROFESSIONAL SERVICES	
<b>Solicitation No. - N° de l'invitation</b> T8086-152167/A	<b>Amendment No. - N° modif.</b> 006
<b>Client Reference No. - N° de référence du client</b> T8086-152167	<b>Date</b> 2017-02-06
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$ZM-384-30689	
<b>File No. - N° de dossier</b> 384zm.T8086-152167	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> <b>on - le 2017-03-01</b>	
<b>Time Zone</b> <b>Fuseau horaire</b> Eastern Standard Time EST	
<b>F.O.B. - F.A.B.</b> <b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Beaudoin, Michael	<b>Buyer Id - Id de l'acheteur</b> 384zm
<b>Telephone No. - N° de téléphone</b> (873) 469-4892 ( )	<b>FAX No. - N° de FAX</b> (819) 956-1207
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>	

**Instructions: See Herein**

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<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/</b> <b>de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

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### **SOLICITATION AMENDMENT 006**

THIS AMENDMENT IS RAISED TO:

- INCLUDE QUESTIONS AND ANSWERS TO THE SOLICITATION
- MODIFY ATTACHMENT 4.1 CORPORATE CRITERIA (M1)
- MODIFY ATTACHMENT 4.1 WORKSTREAM 3 PROJECT MANAGER LEVEL 3 (R1)
- MODIFY ATTACHMENT 4.1 WORKSTREAM 3 ENTERPRISE ARCHITECT LEVEL 3 (M2)
- MODIFY ATTACHMENT 4.1 WORKSTREAM 3 ENTERPRISE ARCHITECT LEVEL 3 (R3)
- MODIFY ARTICLE 5.3 (II) CERTIFICATION OF LANGUAGE
- EXTEND THE CLOSING DATE OF THE SOLICITATION TO MARCH 1, 2017 AT 2:00PM (EST)

**Question 63:** We understand that the Crown is seeking vendors with the capacity to staff large projects. Many Government of Canada projects are procured through a number of different contracts often occurring simultaneously.

For Corporate Mandatory M1 would the Crown accept three projects procured using several contracts which had 10 resources for a consecutive 12 month period as long as each project is for a single client?

**Answer 63:** This requirement has been modified, please refer to Answer 12.

**Question 64:** Please refer to page 106, P.9 Project Manager – Level 3, M1. Would the Crown consider amending the criteria to read, "*The bidder must have demonstrated ten (10) years experience within the last fifteen (15) years, managing large-scale IM/IT project implementations for the Government of Canada or Private Industry...*"?

**Answer 64:** This requirement has been modified, please refer to Answer 12 and Answer 19.

**Question 65:** On page 68, M1 Corporate Qualifications – Project Summaries it states "The Bidder must have been awarded at least three (3) IM/IT contracts, wherein they provided the same or similar services for the Workstream they are bidding on, of which at least one was for a Government organization (Federal, Provincial, Municipal Crown Corporation) client. In most large TBIPS Tier 2 RFPs it requests corporate references in order to show general scope and the ability to deliver multiple resources simultaneously. Many awarded contracts have a large pool of categories amongst many different TBIPS roles but are not guaranteed to map exactly to the requirements of TC. Limiting organizations to only be able to use references that directly map to these specific requirements limits competition. In order to facilitate a fair and competitive procurement process we are requesting that the criteria be changed to "The Bidder must have been awarded at least three (3) IM/IT contracts, of which at least one was for a Government organization (Federal, Provincial, Municipal Crown Corporation) client. An example of a TBIPS RFP with multiple streams which used this language was Health Canada Solicitation No. HT218-143802/A.

**Answer 65:** Canada has reviewed your request and is modifying M1 as follows:

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**DELETE: M1 Corporate Qualifications – Project Summaries**

**INSERT: M1 Corporate Qualifications – Project Summaries**

	<b>Mandatory Requirements</b>	<b>Reference in Bidder's Proposal</b>
<b>M1</b>	<p><b>Corporate Qualifications – Project Summaries</b></p> <p>The Bidder must have been awarded at least three (3) IM/IT contracts*, wherein they provided the same or similar services for the Workstream they are bidding on, of which at least one was for a Government organization (Federal, Provincial, Municipal Crown Corporation) client.</p> <p>Bidders must clearly identify which Workstream they are bidding on.</p> <p>For each contract identified:</p> <ul style="list-style-type: none"><li>a) the contract value must be at least \$2M</li><li>b) the contract must have a duration of at least two years within the last twelve (12) years</li><li>c) the Bidder must have provided at least five (5) resources simultaneously for a period of at least 12 consecutive months within the last twelve (12) years.</li><li>d) to demonstrate this experience the Bidder must submit customer references for three individual IM/IT contracts (one reference for each contract) managed within the last twelve (12) years. The references must include:<ul style="list-style-type: none"><li>i. the name of the organization;</li><li>ii. the contract number;</li><li>iii. a description of the services provided;</li><li>iv. the name, and either the telephone number or e-mail address of the organization's contact responsible for the contract;</li><li>v. the contract award date;</li><li>vi. the contract expiry date;</li><li>vii. the dollar value of the contract; and</li><li>viii. the number of resources provided.</li></ul></li></ul> <p>Only experience claimed since December 1, 2006 will be accepted.</p>	

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	<p>*Only consulting services that match the resource categories for the applicable work stream of this solicitation will be accepted for evaluation purposes.</p> <p>If a Bidder is using TBIPS contracts to demonstrate experience, listing the resource categories will suffice.</p> <p>For non-TBIPS contracts, the work performed must be similar to the generic tasks described for the applicable resource category under TBIPS. The bidder must indicate the equivalent TBIPS resource category in its response.</p> <p>A copy of the TBIPS resource categories and their generic task lists for the resource categories that will be accepted for evaluation purposes has been attached for reference as Attachment 4.1 Appendix 1.</p> <p><b>Note: After bid close, If Canada requests clarification or verification of the information provided for M1, the Bidder must provide the contact information for the reference contract. If the Bidder is unable to provide the information requested, the experience claimed will not be considered for evaluation purposes.</b></p>	
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**Question 66:** Attachment 4.1 Bid Evaluation Criteria, Corporate Qualifications, M1 d) on page 68 requests that "the Bidder must have provided at least 10 resources simultaneously for a period of at least 12 consecutive months within the last ten years". As contracted resources are eligible to take vacation, resources can have a valid contract for a 12 month period (or longer) but not have billed for certain times during that period. Please confirm that if a Bidder can demonstrate that 10 or more resources were contracted for the same 12 consecutive month period (by confirming start and end dates of their TA), the individual resources did not have to bill in each of the months during that period.

**Answer 66:** This requirement has been modified, please refer to Answer 65.

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**Question 67:** RE: Corporate Mandatory Criteria

M1: requires bidders to respond citing projects where they provided services that were the same or similar to the work stream that they are bidding on.

In responding to M1, our qualifying relevant reference projects involve categories that span both work streams 2 and 3. For example, a contract meeting all other criteria, but involving services delivered, including: Business Analysts, Project Managers, Project Executives and Technical Writers. Given that in this example, services delivered involve those identified in both streams 2 and 3, would the Crown accept this project as compliant in responding to: 1) Work stream 2 or 2) Work stream 3, or, 3) both?

**Answer 67:** This requirement has been modified, please refer to Answer 65.

**Question 68:** Attachment 4.1 Bid Evaluation Criteria, Corporate Qualifications, R1 on page 70 requests experience providing IT professional consulting services\*. As defined in the footnote, the Crown is seeking contract references that have provided services "for the resource categories offered under the applicable Workstream described in Annex A...". Please confirm that the contracts used to demonstrate this experience must collectively cover off ALL of the resource categories for the Workstream being bid on.

**Answer 68:** This requirement has been modified, please refer to Answer 26.

**Question 69: Reference:**RFP page 78 to 81, Position Title: B.13 Operations Support Specialist – Level 2

The RFP listed two (2) positions for B.13 Operations Support Specialist, one (1) for Application Support and another one (1) for Problem/Change Management. Can Canada please confirm the total number of resource categories and total number of resumes to be submitted for Workstream 1 – IM/IT Operational Support?

**Answer 69:** This requirement has been modified, please refer to Answer 29.

**Question 70:** With respect to M1, Page 68, please clarify the definition of "same or similar services". Does this refer to the specific resource categories within a given workstream, or does it refer to the generic activities that would encompass that workstream?

**Answer 70:** This requirement has been modified, please refer to Answer 65.

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**Question 71:** If “same or similar services” refers to resource categories within a given workstream, does every contract referenced have to include all the resource categories within that workstream, or, can a referenced contract include a subset of the resource categories, as long as all categories are collectively referenced across the three referenced contracts? Note that if the former, it will be extremely difficult for potential bidders to find three contracts that meet all of the requirements for M1, and employ all of the resource categories, leading to a significant reduction in the number of firms having the ability to respond, thereby reducing the competition.

**Answer 71:** This requirement has been modified, please refer to Answer 65.

**Question 72-1:** With respect to R1, page 70, are the contracts referenced required to be the same as those used in M1, or may we use as many contracts as required to be able to demonstrate experience in all the resource categories for a given workstream?

**Question 72-2:** With respect to Workstream 3 – Project Support, can Canada please confirm the language requirement for Project Administrator, Level 2?

**Answer 72-1:** Les contrats référencés ne doivent pas être identiques à ceux utilisés dans O1.

**Answer 72-2:** Please refer to Answer 101 for the listing of language requirements per category.

**Question 73:** Are bidders permitted to present the same resource for both Enterprise Architect roles (Workstream #2 and Workstream #3), provided that they meet both sets of requirements?

**Answer 73:** An answer has been provided, please refer to Answer 24.

**Question 74: Enterprise Architect, Level 3, Category:**

This category appears in Workstream 2 and Workstream 3. The SOW Tasks, Mandatory Criteria, and Rated Criteria are identical in both workstreams.

- a) Please confirm that the Enterprise Architect, Level 3, criteria *should* be identical for both workstreams.
- b) Please confirm that vendors can put forward the same resource for the Enterprise Architect category in both workstreams.

**Answer 74-1:** Canada confirms that the Enterprise Architect, Level 3, criteria should be identical.

**Answer 74-2:** An answer has been provided, please refer to Answer 24.

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**Question 75: M1, Technology Architect, Level 3:**

The requirement asks for "...ten (10) years' experience within the last fifteen (15) years...for both custom-built and COTS application implementations"

Please confirm that the client is asking for 10 years of cumulative experience with custom built and COTS applications.

**Answer 75-1:** This requirement has been modified, please refer to Answer 39-2.

**Answer 75-2:** This requirement has been modified, please refer to Answer 43-2.

**Question 76: R1, Project Executive, Level 3:**

Would the client consider an enterprise IM/IT system software implementation/upgrade (similar to projects used to demonstrate experience in M2) a "largescale desktop software upgrade"?

If not, please clarify the types of projects that would be considered compliant in R1 outside of operating system upgrades.

**Answer 76:** This requirement has been modified, please refer to Answer 47.

**Question 77: R1, Project Manager, Level 3:**

Would it be sufficient for the resource to have developed Project Approval Documents such as, business cases, prototypes, charters, etc. in the early stages of project approval? Please clarify.

**Answer 77:** Canada has reviewed your request. In order to provide clarity, Canada is amending this requirement.

**DELETE: R1, Project Manager, Level 3**

**INSERT:**

R1	The Bidder should have demonstrated experience writing a minimum of three (3) project approvals, using the Treasury Board of Canada Project Charter template, for a Government of Canada federal department within the last ten (10) years.	<b>Max - 3 Points</b>  <b>1 point –</b> The Bidder should have demonstrated experience writing one (1) project approvals, using the Treasury Board of Canada Project Charter template, for a Government of Canada federal department within the last ten (10) years.  <b>2 points –</b>		
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	<p>For each project approvals referenced, the Bidder should provide the following details:</p> <ul style="list-style-type: none"><li>a) organization, project approval title and description of the work;</li><li>b) date and duration worked on the project approval; and</li><li>c) size of the organization for which the project approval was delivered.</li></ul>	<p>The Bidder should have demonstrated experience writing two (2) project approvals, using the Treasury Board of Canada Project Charter template, for a Government of Canada federal department within the last ten (10) years.</p> <p><b>3 points –</b></p> <p>The Bidder should have demonstrated experience writing three (3) project approvals, using the Treasury Board of Canada Project Charter template, written for a Government of Canada federal department within the last ten (10) years.</p>		
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**Question 78:** We are a current TBIPS SA Tier 1 supplier. We would like to bid on above TC RFP T8086-152167. But according to the RFP, only SA Tier 2 holders is eligible to compete. Would TC consider to expand the Tier level to include the Tier 1 holders for qualification?

**Answer 78:** Based on the complexity and value of the requirement, Canada has determined that this requirement will remain a Tier 2 Solicitation.

**Question 79:** It appears that Transport is asking for two Operations Support Specialist Level 2 – One with experience packaging software applications for deployment, and one with Problem/Change Management experience. That would mean that in total, Transport requires 5 resumes for Stream 1:

- 1 Help Desk Specialist Level 1
- 1 Help Desk Specialist Level 2
- 1 Operations Support Specialist Level 1
- 2 Operations Support Specialists Level 2

Can you please confirm that this is accurate?

**Answer 79:** This requirement has been modified, please refer to Answer 29.

**Question 80:** Are bidders permitted to present the same resource for both Enterprise Architect roles (Workstream #2 and Workstream #3), provided that they meet both sets of requirements?

**Answer 80:** An answer has been provided, please refer to Answer 24.



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**Question 81:** With respect to Workstream 3 – IM/IT Project Support, Position Title: P.2 Enterprise Architect – Level 3, M2 & R3 (RFP pages 96 & 98), we have the following question:

Letters a) to e) are missing on M2 list and letters a) and b) are also missing on R3 list. Can the Crown please provide these items or let us know if this is just a typographical error?

**Answer 81:** Canada confirms that this is a typographical error.

**DELETE:** Workstream 3 (M2) Enterprise Architect – Level 3

**INSERT:**

M2	<p>Demonstrated experience as an Enterprise Architect on two (2) IM/IT Enterprise/Departmental-level Implementations within the Government of Canada or Private Industry that involve implementing Service Oriented Architecture (SOA) or Complex IT projects involving business transformation.</p> <p>For each project identified:</p> <ul style="list-style-type: none"><li>a) the project must have a project team with a minimum of 7 members;</li><li>b) the project must have a minimum value of \$2M;</li><li>c) demonstrate how the referenced project is for an Enterprise-Level Implementation (how it provides a company-wide solution architecture);</li><li>d) demonstrate how the referenced project delivered SOA to the Enterprise; and</li><li>e) describe what business transformation occurred – what was the result of the project?</li></ul>			
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**DELETE:** Workstream 3 (R3) Enterprise Architect – Level 3

**INSERT:**

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R3	<p>Demonstrated experience performing research and development (R&amp;D) on new and emerging technologies (hardware and software).</p> <p>For each R&amp;D project, the Bidder should provide the following details:</p> <p>a) the purpose of the research or analysis; and</p> <p>b) the output or deliverable provided to the client.</p>	<p><b>Max - 3 Points</b></p> <p>1 point – Demonstrated three (3) project performing research and development (R&amp;D) on new and emerging technologies (hardware and software).</p> <p>2 points – Demonstrated four (4) projects performing research and development (R&amp;D) on new and emerging technologies (hardware and software).</p> <p>3 points – Demonstrated five (5) or more projects performing research and development (R&amp;D) on new and emerging technologies (hardware and software).</p>		
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**Question 82:** In regards M2 requirement in Workstream 3 for the Enterprise Architect - Level 3 (page 96 in the RFP) it states;

*The bidder must demonstrate that the proposed resource has experience as an Enterprise Architect on two (2) IM/IT Enterprise/Departmental-level Implementations within the Government of Canada or Private Industry that involve implementing Service Oriented Architecture (SOA) **OR** Complex IT projects involving business transformation.*

*For each project identified:*

- a) the project must have a project team with a minimum of 7 members;*
- b) the project must have a minimum value of \$2M;*
- c) demonstrate how the referenced project is for an Enterprise-Level Implementation (how it provides a company-wide solution architecture);*
- d) demonstrate how the referenced project delivered SOA to the Enterprise; **AND***
- e) describe what business transformation occurred – what was the result of the project*

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In order to remain in-line with the original statement we ask the Crown please adjust the **AND** in d) to an **OR**.

**Answer 82:** This requirement has been modified, please refer to Answer 46.

**Question 83:** As per **II. Certification of Language** found on page 22 of the RFP.

*...every individual proposed in its bid will be fluent in English.*

Can the Crown please confirm that as long as each individual proposed is fluent in English as per the statement above, that any other language requirement(s) will be assessed only after award once a TA is released to the successful vendor(s).

**Answer 83:** This requirement is being modified. Please refer to Answer 101.

**Question 84:**

- Corporate Requirement M1 part C states: "the contract must have a duration of at least two years..."
- and part E states that bidders must include: "the contract award date and the contract expiry date"

as such, can the crown please confirm that a contract must have a **Contract Duration of at least 2 years** and not a usage of at least 2 years?

**Answer 84:** This requirement has been modified, please refer to Answer 65.

**Question 85:** With regards to Corporate Qualifications M1, page 68: The requirement to have 3 contracts for services similar to the Work Stream is excessive restrictive given the criterion (d) that 10 resources must have been provided for a period of 12 consecutive months (M1d). Task based contracts often have peaks and valleys as the client's requirement for resources fluctuates based on projects needs and time of year. We therefore ask that M1 (d) be amended as follows: **"the Bidder must have provided at least 10 resources simultaneously for a period of at least 12 consecutive months within the last ten years OR EQUIVALENT".** *\*Equivalent means that the total level of resources provided for the 12 months period is equivalent to 10 resources per month (i.e total of 120), with very high months compensating for lower months. Example: For 6 months during the 12 months period, the bidder provided 15 resources every month (i.e. level of resources equals 90). And for the next 6 months, the bidder provided 5 resources per month (i.e. level of resources equals 30). The total level of resources being provided must have been at least the minimum quantity (10x12=120) over the course of the 12 month period."* This would satisfy Transport Canada's requirement for providing a large number of simultaneous resources consistently and would at the same time take into consideration the ups and downs of task-based contracts' requirements. Please consider this suggestion which does not affect demonstration of strong capability by the bidder.

**Answer 85:** This requirement has been modified, please refer to Answer 65.

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**Question 86:**

With regards to Corporate Qualifications M1, page 68: In the case where a bidder holds a large similar contract where they provided 30+ simultaneous resources every month for a period of 12 months, would Transport Canada accept this single large contract as equivalent to 3 smaller contracts with 10 resources per month, and therefore accept this single contract as fully compliant to M1?

**Answer 86:** This requirement has been modified. Please refer to answer 65. Canada will only accept three contracts.

**Question 87:** With regards to Project Manager level 3 mandatory criterion M1 at page 106: Crown Corporations are usually accepted as demonstration of Government of Canada experience. Can you please confirm that this is the case for this criterion?

**Answer 87:** Canada will accept experience from provincial and municipal governments, Crown Corporations and Agencies.

**Question 88:** With regards to Project Manager level 3 rated criterion R1 at page 107: The RFP requests experience with Project Approval Documents (PADs). We note that this acronym is specific to the Transport Canada project environment. According to the PWGSC web site, "Approval Document" is a generic term to describe the documentation that constitutes the project specifications that require approval before a project can start. Can you please confirm that documents such as Business Cases, Project Charters, preliminary project approval and other documents required to be presented to obtain project approval within a structured project management approach, complies with this requirement?

**Answer 88:** This requirement has been modified and an answer has been provided, please refer to Answer 77.

**Question 89:** At page 68 of the RFP, at the top of the requirements table the following statement appears: "The tables should not contain all the project information from the resume. Only the page number of the résumé should be incorporated so that the assessor can verify this information." Can you please provide additional information on this directive. It appears from the wording that nothing should be entered in the table except for the resume page number. Can you please indicate if it is acceptable for bidders to provide a summary containing a list of the project numbers used for demonstration with timeframes and total duration resource worked on each project, as a way of summarizing the information in each of the criterion; this is to ensure evaluators do not miss any of the resume references. Can you please confirm?

**Answer 89:** In order to avoid any further confusion, please remove the following statement in its entirety from Attachment 4.1 Evaluation Criteria;

**DELETE:** The tables should not contain all the project information from the resume. Only the page number of the résumé should be incorporated so that the assessor can verify this information.

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**Question 90:** In Attachment 4.2 Pricing Schedule, it states: "Using the tables below, the Bidder must indicate the applicable all-inclusive Firm Per Diem Rate for each Resource Category. The Firm Per Diem Rates (C\*D\*E\*) for each Resource Category must be multiplied by the estimated number of resources (A\*), multiplied by the Level of Effort (B\*) and the results of the multiplications must be inserted by the Bidder in column (F\*). The Bidder must insert the sum of each H\* column in the respective cell which will determine the **TOTAL BID PRICE**

The tables that follow for the 3 Workstreams do not seem to be set up as indicated above. Column F in the tables states Total Cost (C+D+E), and we do not see a Column H in the tables. Please verify if the Pricing tables provided are correct as they do not seem to reflect the stated pricing process.

**Answer 90:** This requirement has been modified, please refer to Answer 16-2.

**Question 91:** We submitted a number of questions over a week ago with respect to this RFP and have yet to receive a response to the questions submitted. Given that the response to these questions is critical to our approach for responding to this solicitation, would the Crown please grant the vendor community a 2 week extension to the closing date in order to appropriately assess and implement necessary changes to our responses as a result of the impending questions?

**Answer 91:** Canada will grant a further extension to the closing date.

**DELETE:** THE CLOSING DATE OF THE SOLICITATION IS **FEBRUARY 22, 2017 2:00 PM**

**INSERT:** THE CLOSING DATE OF THE SOLICITATION IS **MARCH 1, 2017 2:00 PM**

**Question 92:** Please refer to Page 93 and 96, Enterprise Architect – Level 3, M2 that states "The Bidder must have demonstrated experience as an Enterprise Architect on two (2) IM/IT Enterprise/Department-level implementations within the Government of Canada or Private Industry that involve implementing Service Oriented Architecture (SOA) **or** Complex IT projects involving business transformation" and "d) demonstrate how the referenced project delivered SOA to the Enterprise; **and** e) describe what business transformation occurred – what was the result of the project?"

Would the Crown please confirm the "and" between list items d and e should be an "or".

**Answer 92:** This requirement has been modified, please refer to Answer 46. Canada confirms that "and" is correct.

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**Question 93:** Please refer to page 63, Appendix C to Annex A that states "When completing the resource grids, the specific information which demonstrates the requested criteria and references to the page number of the resume should be incorporated so that Canada can verify this information. The tables should not include all the project information from the resume. Only the specific answer should be provided." Additionally, please refer to page 68, Attachment 4.1 Bid Evaluation Criteria that states "The tables should not contain all the project information from the resume. Only the page number of the resume should be incorporated so that the assessor can verify this information."

Would the Crown please clarify if the resource grids should include the specific answer and references to the page number in the resume, or if the grids should only include the specific project information (project title/dates and duration of project) and reference to the page number so that the assessor can verify this information?

**Answer 93:** The statement on page 68 has been removed, please refer to Answer 89.

**Question 94:** In Solicitation Amendment 003, it was stated that the Crown had received a significant amount of questions, comments and improvement suggestions – which perhaps will result in modifications/changes to the RFP requirements.

We are currently awaiting answers in order to continue bid development, and are concerned that work completed to-date may well require rework if substantial changes are forthcoming.

In light of the foregoing, we respectfully request an indication of when answers will be provided, and an additional extension to the bid closing date once Transport Canada provides further amendment.

Thank you for your consideration – our goal is to ensure a quality response in answer to Transport Canada's requirements.

**Answer 94:** Canada is granting an extension the closing date of the Solicitation to March 1, 2017. Please refer to Answer 91.

Canada has received a significant amount of improvement suggestions, comments and questions. We will continue to release questions and answers as soon as possible. Should there be any further significant modifications or changes to the Solicitation, Canada will extend the closing date accordingly.

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**Question 95:** Within Workstream 1 – IM/IT Operational Support, the RFP lists 2 different Operations Support Specialists – Level 2 (Application Support, Problem/Change Management Support) with 2 different grids to support these 2 different roles. Within Workstream 1 there are also 2 Help Desk Specialists listed (Levels 1, 2), and another Operations Support Specialist (Level 1).

Based on this information, we were under the understanding that 5 resources were to be submitted against Workstream 1. However Solicitation Amendment 001, Question 2 states:

“Can Canada confirm that resources are to be submitted at bid time, 1 per category for each stream as follows?

- 4 resources for WS 1 (1 per category)
- 6 resources for WS 2 (1 per category)
- 5 resources for WS 3 (1 per category)”

The answer provided was “Yes, Canada confirms”.

Can you please clarify if 4 or 5 resources are to be submitted for Workstream 1.

**Answer 95:** An answer has already been provided, please refer to Answer 29. Four resources are to be submitted for Workstream 1.

**Question 96:** It is our understanding that a company may submit a response to either Workstream 1, Workstream 2 or Workstream 3, or may submit to all workstreams, as they are all evaluated individually.

Can you please clarify your response to Question 24 as the Crown has answered that the same resource may **not** be proposed more than once in the solicitation. The example used was in reference to the Enterprise Architect as it is the same grid for both Workstream 2 and 3, but the way you have answered the question, you are not allowing the same resource to be submitted even though the workstreams are each individual proposals.

Eg:

Company A is submitting a response to Workstream 2 and 3

Company B is submitting a response to only Workstream 3

Your answer currently reads that Company A may not use the same resource for the Enterprise Architect category in Workstream 2 and 3. This would mean that Company B, that is only responding to Workstream 3, could use the same resource that Company A used in Workstream 2, but you won't allow Company A to use that resource in its response to Workstream 3.

Was it the crown's intention to reply that the same resource could not be used within the same workstream but that the same resource may be used if responding to more than one workstream?

**Answer 96:** An answer has been provided, please refer to Answer 51.

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**Question 97:** "We received the Amendment #4 today; thank you for providing those answers. Unfortunately, the questions we submitted to you on January 6<sup>th</sup> were not included in the Amendment #4 document. Some of the questions were addressed through the questions of other vendors, but some were not. These questions, which we had submitted more than 2 weeks ago, and to which we still require answers.

We understand that the Crown has extended the bid closing date to Feb. 8<sup>th</sup>, but given that important questions still remain unanswered, which is severely impacting our ability to assess and respond to this RFP, we respectfully request a 2 week extension to this bid closing date, to Feb. 22<sup>nd</sup>.

**Answer 97:** Canada is granting an extension the closing date of the Solicitation to March 1, 2017. Please refer to Answer 91.

**Question 98:** Will the crown confirm that it will accept public sector or private sector or **crown corporations** under M2 for Project Manager Level 3 Workstream 3?

Will the crown confirm that it will accept public sector or private sector or **crown corporations** under M2 for Enterprise Architect – Level 3, Workstream 2?

Please confirm that the crown will accept as a corporate reference for M1 an agency of the Government of Ontario under the Metrolinx Act of 2006?

**Answer 98:** An answer has been provided, please refer to Answer 87.

**Question 99:** With regards to M2 for both of the Enterprise Architect – Level 3 positions, please confirm that provincial and municipal government experience will also be accepted.

**Answer 99:** An answer has been provided, please refer to Answer 87.

**Question 100:** Will the crown confirm that it will accept public sector or private sector or **crown corporations** under M2 for Project Executive Level 3 Workstream 3?

**Answer 100:** An answer has been provided, please refer to Answer 87.

**Question 101:** We have successfully provided Transport Canada with numerous resources including bilingual candidates for similar requirements. By insisting that all resources provided in response to Workstream 1 – Operational Support under Solicitation No.: T8086-152167/A, PWGSC has effectively stated that several of our resources currently performing these duties within Transport Canada, some of whom have had their contracts renewed more than once, are non-compliant as they are not bilingual.

It is our request that the language requirements in Article 5.3 (II) Certification of Language for Workstream 1 – Operational Support be changed from "Bilingual" to "English" and that the CERTIFICATION OF LANGUAGE - [English or Bilingual or French] as provided on page 65 of the RFP take precedence (i.e., Contractors must certify that all resources provided in response to Task Authorizations (TA) issued under any resulting contract(s) meet specific language requirements for each individual TA).



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**Answer 101:** Canada has reviewed your request. Article 5.3 (II) Certification is being modified to clarify the language requirements.

**DELETE:** Article 5.3 (II) Certification of Language

**INSERT:**

**Article 5.3 (II) Certification of Language**

By submitting a bid, the Bidder certifies that, should it be awarded a contract as result of the bid solicitation, every individual proposed in its bid will be fluent in the specified language below. The individual(s) proposed must be able to communicate orally and in writing in the specified language without any assistance and with minimal errors.

**The following are the language requirements for the proposed Workstreams.  
Various categories of professional services that will be required.**

WORKSTREAM 1 – OPERATIONAL SUPPORT		
RESOURCE CATEGORY	LEVEL	LANGUAGE REQUIREMENT
HELP DESK SPECIALIST	1	BILINGUAL
HELP DESK SPECIALIST	2	*ENGLISH
OPERATIONS SUPPORT SPECIALIST	1	*ENGLISH
OPERATIONS SUPPORT SPECIALIST	2	*ENGLISH

**\*For evaluation purposes, resources will be assessed in English but Canada anticipates that there will be a need for bilingual resources.**

WORKSTREAM 2 – BUSINESS SUPPORT		
RESOURCE CATEGORY	LEVEL	LANGUAGE REQUIREMENT
BUSINESS ANALYST	2	ENGLISH
TECHNICAL WRITER	2	ENGLISH
SYSTEM ADMINISTRATOR	2	ENGLISH
TECHNICAL ARCHITECT	2	ENGLISH
TECHNOLOGY ARCHITECT	3	ENGLISH
ENTERPRISE ARCHITECT	3	ENGLISH

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WORKSTREAM 3 – PROJECT SUPPORT		
RESOURCE CATEGORY	LEVEL	LANGUAGE REQUIREMENT
ENTERPRISE ARCHITECT	3	ENGLISH
PROJECT EXECUTIVE	3	ENGLISH
PROJECT ADMINISTRATOR	1	ENGLISH
PROJECT ADMINISTRATOR	2	BILINGUAL
PROJECT MANAGER	3	ENGLISH

**ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME.**