



**RETURN BIDS TO:
RETOURNER LES SOUMISSIONS À:**

Aaron Wong-Sing
Place du Portage, Phase III
12C1
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Gatineau
Québec
K1A 0S5
Bid Fax: (819) 934-1235

**SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

**Vendor/Firm Name and Address
Raison sociale et adresse du
fournisseur/de l'entrepreneur**

Issuing Office - Bureau de distribution

Health Services Project Division (XF)/Division des
projets de services de santé (XF)
Place du Portage, Phase III, 12C1
11 Laurier St./11 rue, Laurier
Gatineau
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K1A 0S5

Title - Sujet HICPS	
Solicitation No. - N° de l'invitation HT426-144642/E	Amendment No. - N° modif. 002
Client Reference No. - N° de référence du client HT426-144642	Date 2017-02-16
GETS Reference No. - N° de référence de SEAG PW-\$\$XF-008-30671	
File No. - N° de dossier 008xf.HT426-144642	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2017-02-28	
Time Zone Fuseau horaire Eastern Standard Time EST	
F.O.B. - F.A.B. Specified Herein - Précisé dans les présentes	
Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input checked="" type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Wong-Sing, Aaron	Buyer Id - Id de l'acheteur 008xf
Telephone No. - N° de téléphone (819) 420-2213 ()	FAX No. - N° de FAX (819) 934-1235
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Health Information and Claims Processing Services

Request for Information #3

Amendment #2

Question #1:

Given that this last piece of documentation is only arriving today, February 9, 2017 – will Canada give consideration to extending the time period associated with responding to RFI#3 from the original date of February 20, 2017? Our firm would appreciate some additional time to review all documentation presented to date – appreciating the fact that we will need to review collectively with partners or potential partners (aboriginal firms) due to the unique APC requirement in this procurement.

From our perspective, another 2 weeks would be sufficient – extending from February 20 to March 6, 2017.

Question #2:

We are requesting an extension to the submission date for the HICPS RFI#3. This will allow time to review the complete package of RFI documents including the final document received February 9th.

We propose a revised submission date of February 28, 2017.

Answers #1 & #2:

Please refer to RFI #3 Change no. 1 below.

Question #3:

We would like to request a one on one session with Health Canada at your earliest convenience to share industry perspective and best practices that can be incorporated into the final RFP, that we believe will ensure greater value to the Canadian Tax Payer, and improved health outcomes.

Question #4:

After reviewing the documentation released to date we would like to suggest that Canada consider holding one on one sessions with interested vendors so that we have the opportunity to better understand some of the requirements outlined in the Draft SOW. Our technical team is concerned that the requirements as worded, do not allow industry the flexibility of proposing an industry solution. As such, we would like to better understand the business drivers behind some of the requirements outlined in the draft SOW. It has been our experience in recent federal procurements that by taking a more outcomes based approach as opposed to a prescriptive approach,

enables Canada to find a more flexible solution at a more reasonable price. Heavily customized solutions are often more expensive and offer much less flexibility than do robust, industry solutions. We feel that offering to have short, 1.5 – 2 hour, dialogue sessions with interested vendors may enable you to get very valuable feedback that in turn will assist you with creating your final SOW and RFP documentation in a manner than invites compliant, cost effective submissions from industry.

Question #5:

Is there any chance that we could set up a conference call? We'd like to better understand exactly what the government is looking for on this program. We believe we are positioned to take this project on, but we want to make sure we fully understand what your needs are before we start sending information or quoting.

Answers #3, #4 & #5:

Canada declines the requests for one-on-one sessions. We invite Participants to submit written questions and we will distribute written responses to all registered Participants.

RFI #3 Changes

1) At page 1:

Delete:

Solicitation Closes at 02:00 PM on 2017-02-21

Replace with:

Solicitation Closes at 02:00 PM on 2017-02-28

2) At Article 5.2:

Delete:

11	Deadline to provide responses to RFI #3	February 21, 2017
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Replace with:

11	Deadline to provide responses to RFI #3	February 28, 2017
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ALL OTHER TERMS AND CONDITIONS OF THE RFI WILL REMAIN UNCHANGED