



RETURN BIDS TO:

RETOURNER LES SOUMISSIONS À:

Bid Receiving - PWGSC / Réception des soumissions
- TPSGC

Place du Portage, Phase III

Core 0B2 / Noyau 0B2

11 Laurier St./11, rue Laurier

Gatineau, Québec K1A 0S5

Bid Fax: (613) 997-9776

SOLICITATION AMENDMENT MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

THIS REQUIREMENT CONTAINS A SECURITY
REQUIREMENT / DOCUMENT CONTIENT DES
EXIGENCES RELATIVES À LA SÉCURITÉ

Vendor/Firm Name and Address

Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution

Health Services Project Division (XF)/Division des
projets de services de santé (XF)
Place du Portage, Phase III, 12C1
11 Laurier St./11 rue, Laurier
Gatineau
Gatineau
K1A 0S5

Title - Sujet HEALTH CARE PROVIDERS	
Solicitation No. - N° de l'invitation W3931-13KM01/D	Amendment No. - N° modif. 011
Client Reference No. - N° de référence du client W3931-13KM01	Date 2017-02-21
GETS Reference No. - N° de référence de SEAG PW-\$\$XF-010-30704	
File No. - N° de dossier 010xf.W3931-13KM01	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2017-03-03	Time Zone Fuseau horaire Eastern Standard Time EST
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: O'Sullivan, Patrick	Buyer Id - Id de l'acheteur 010xf
Telephone No. - N° de téléphone (819) 420-2233 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

**PLEASE REFER TO THE ATTACHMENT TO VIEW SOLICITATION
W3931-13KM01/D AMENDMENT 011**

**HEALTH CARE PROVIDERS
FOR THE DEPARTMENT OF NATIONAL DEFENCE, ROYAL CANADIAN MOUNTED POLICE AND
VETERANS AFFAIRS CANADA**

**SOLICITATION NO. W3931-13KM01/D
AMENDMENT 011**

This amendment contains the following sections:

1. Questions and Answers (Set 10)
2. Modifications to Solicitation

Section 1: Questions and Answers (Set 10)

Note: Questions are numerically sequenced upon arrival at PWGSC. A question and its answer will be provided via BuyandSell as the response becomes available. Potential bidders are therefore advised that questions and answers may be issued via BuyandSell out of sequence. The following questions have been received. In accordance with Article 13 under 2003 Standard Instructions - Goods or Services - Competitive Requirements (2016-04-04) which has been incorporated into the RFP in accordance with Article 2.1 of Part 2 of the RFP, the questions and corresponding answers are provided to all potential bidders as set out below:

- Q46. At Attachment 1 to Part 4, evaluation criteria RT2.3 is based on retention strategies. Section d) requires us to talk about roles and regulations. Can you explain what is meant by roles and regulations in regards to retention strategies?
- A46. Canada has modified evaluation criteria RT2.3. Please see Amendment 010 A44 with revised Attachment 1 to Part 4 Rev 001.
- Q47. At Attachment 1 to Part 4, Evaluation Criteria, RT2.3 is based on retention strategies. Section e) requires us to talk about retention strategies for the Out Going Phase. Does this mean that we need to provide retention strategies for retaining people on the existing contract or retention strategies for the outgoing phase of the new contract if we are successful?
- A47. Section e) requires the bidder to present their retention strategies for the Out Going Phase of the new contract. This means that the bidder needs to provide retention strategies for retaining HCP's for the outgoing phase of the new contract.
- Q48. At Attachment 2 to Part 4 A, Milestones and Fee has a section for Additional Licenses and Registrations Administration Fee. Can you please detail what this is for?
- A48. Additional licences and registrations are explained within the SOWs in paragraph 3.14.4 and in DND SOW at paragraph 4.43.4.
- Q49. Would Canada please extend this RFP by a period of one month?
- A49. No. Canada has reviewed your request, the requirement remains unchanged.
- Q50. At Annex A1, paragraph 1.2.4 – States that all outside referrals must be approved by the Senior Medical Authority. Healthcare Professionals may feel micro managed if they have to refer to another Medical Authority in order to refer their patients for specialist care. This may also delay appropriate care. Can you please confirm whether ALL specialist referrals require Base/Wing Surgeon/Dental Detachment Commander approval prior to initiation?

- A50. Yes. DND confirms that ALL external referrals requires Base/Wing Surgeon/Dental Detachment Commander approval.
- Q51. Appendix 2 to Annex A1 describes "The Canadian Forces Medical Clinic". Can you please tell us when this reference was created and if there have been any updates to it since? Can you please provide any/all updates for review given the fundamental importance of this document?
- A51. DND confirms that the Canadian Forces Medical Clinic document included in the SOW is the most recent version.
- Q52. The Canadian Forces Dental Services Clinic Model was found at Appendix 3 to Annex A1. Have there been any interim updates to the clinic model in the past seven years?
- A52. DND confirms that the Canadian Forces Dental Services Clinic Model document included in the SOW is the most recent version.
- Q53. Due to the nature of this RFP and how much information needs to be collected, ie. 5500 placement and reference names and several plans and strategies for the contract, would DND please extend this solicitation by a one month period in order to level the playing field for all bidders? This would give new bidders enough time to write a detailed proposal. The incumbent has an advantage in this instance since they would have their plans and strategies for this RFP prepared already since they are performing these duties now.
- A53. Canada has considered these requests. No, please see A49.

Please also see Amendment 008 A25.

Section 2: Modifications to Solicitation: Not applicable to this amendment.

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED