



**RETURN BIDS TO:**

**RETOURNER LES SOUMISSIONS À:**

**Bid Receiving - PWGSC / Réception des soumissions  
- TPSGC**

**Place du Portage, Phase III**

**Core 0B2 / Noyau 0B2**

**11 Laurier St./11, rue Laurier**

**Gatineau, Québec K1A 0S5**

**Bid Fax: (613) 997-9776**

**SOLICITATION AMENDMENT  
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

**Comments - Commentaires**

THIS REQUIREMENT CONTAINS A SECURITY  
REQUIREMENT / DOCUMENT CONTIENT DES  
EXIGENCES RELATIVES À LA SÉCURITÉ

**Vendor/Firm Name and Address**

**Raison sociale et adresse du  
fournisseur/de l'entrepreneur**

**Issuing Office - Bureau de distribution**

Health Services Project Division (XF)/Division des  
projets de services de santé (XF)  
Place du Portage, Phase III, 12C1  
11 Laurier St./11 rue, Laurier  
Gatineau  
Gatineau  
K1A 0S5

<b>Title - Sujet</b> HEALTH CARE PROVIDERS	
<b>Solicitation No. - N° de l'invitation</b> W3931-13KM01/D	<b>Amendment No. - N° modif.</b> 013
<b>Client Reference No. - N° de référence du client</b> W3931-13KM01	<b>Date</b> 2017-02-24
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$XF-010-30704	
<b>File No. - N° de dossier</b> 010xf.W3931-13KM01	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> <b>on - le 2017-03-03</b>	
<b>Time Zone</b> Fuseau horaire Eastern Standard Time EST	
<b>F.O.B. - F.A.B.</b> <b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> O'Sullivan, Patrick	<b>Buyer Id - Id de l'acheteur</b> 010xf
<b>Telephone No. - N° de téléphone</b> (819) 420-2233 ( )	<b>FAX No. - N° de FAX</b> ( ) -
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>	

**Instructions: See Herein**

**Instructions: Voir aux présentes**

<b>Delivery Required - Livraison exigée</b>	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/</b> <b>de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

**PLEASE REFER TO THE ATTACHMENT TO VIEW SOLICITATION  
W3931-13KM01/D AMENDMENT 013**

**HEALTH CARE PROVIDERS  
FOR THE DEPARTMENT OF NATIONAL DEFENCE, ROYAL CANADIAN MOUNTED POLICE AND  
VETERANS AFFAIRS CANADA**

**SOLICITATION NO. W3931-13KM01/D  
AMENDMENT 013**

This amendment contains the following sections:

1. Questions and Answers (Set 11)
2. Modifications to Solicitation

**Section 1: Questions and Answers (Set 11)**

Note: Questions are numerically sequenced upon arrival at PWGSC. A question and its answer will be provided via BuyandSell as the response becomes available. Potential bidders are therefore advised that questions and answers may be issued via BuyandSell out of sequence. The following questions have been received. In accordance with Article 13 under 2003 Standard Instructions - Goods or Services - Competitive Requirements (2016-04-04) which has been incorporated into the RFP in accordance with Article 2.1 of Part 2 of the RFP, the questions and corresponding answers are provided to all potential bidders as set out below:

Q56. The correction applies to French version only.

A56. The correction applies to French version only.

**CORRECTION TO ANSWER A62 PROVIDED IN AMENDMENT 012: THIS CORRECTION APPLIES TO THE ENGLISH VERSION ONLY.**

**CANADA'S RESPONSE IN AMENDMENT 012 IS DELETED IN ITS ENTIRETY AND REPLACED WITH RESPONSE A62 BELOW.**

Q62. Health care provider orientation and in-clearances can take significant periods given the nature of Government policies, procedures, and operations. This includes gaining access to electronic health records and other security issues that may be under the control of external agencies. Can Canada provide the estimated duration (in hours) of in-clearance procedures for each area (DND, VAC, RCMP)? Can Canada provide the estimated duration (in hours) for orientation for each area (DND, VAC, RCMP)? Are there any anticipated differences across the range of health care providers? Are in-clearance and orientation periods considered billable hours? If the answer is "no", can hours be billed for circumstances beyond the contractors control (e.g. delays in approval for electronic health record access or building passes)?

**A62.** All HCPs must undertake incoming clearance activities. Security Checks are outside of the in-clearance activities.

For DND, incoming clearance activities and orientation are completed by the HCP within the first two (2) weeks of their start date. In-Clearance activities such as building pass, obtaining various DND Information Technology (IT) accounts and undertaking the DND associated training associated with obtaining these accounts, becoming familiar with the CF Health Services Group related information are considered billable hours.

For VAC, incoming clearance activities and orientation are completed by the HCP within the first two (2) weeks of their start date. In-Clearance activities such as building pass, obtaining various VAC Information Technology (IT) accounts and undertaking the VAC associated training associated with obtaining these accounts are considered billable hours.

For RCMP, incoming clearance activities and orientation are completed by the HCP within the first two (2) weeks of their start date. In-Clearance activities such as building pass, obtaining various RCMP Information Technology (IT) accounts and undertaking the RCMP associated training associated with obtaining these accounts are considered billable hours.

**Section 2: Modifications to Solicitation: Not applicable to this amendment**

**ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED**