RETURN BIDS TO:

RETOURNER LES SOUMISSIONS À:

Bid Receiving Shared Services Canada | Services partagés Canada 180 Kent Street Ottawa, Ontario K1G 4A8 13th Floor

AMENDMENT REQUEST FOR PROPOSAL

DEMANDE DE PROPOSITION

Proposal To: Shared Services Canada We hereby offer to sell to Her Majesty the Queen in

We hereby offer to sell to Her Majesty the Queen in right of Canada, in accordance with the terms and conditions set out herein, referred to herein or attached hereto, the goods, services, and construction

listed herein and on any attached sheets at the price(s) set out thereof.

Proposition aux: Services partagés Canada

Nous offrons par la présente de vendre à Sa Majesté la Reine du chef du Canada, aux conditions énoncées Instructions : See Herein ou incluses par référence dans la présente et aux annexes ci-jointes, les biens, services et construction énumérés ici sur toute feuille ci-annexées, au(x) prix indiqué(s)

Comments - Commentaires

This document contains a Security Requirement

Vendor/Firm Name and address Raison sociale et adresse du fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution

Shared Services Canada – SA Authority
Procurement Operations
180 Kent Street
Ottawa, Ontario
K1G 4A8

| Title – Sujet | | | | | |
|---|-----------|---------------------------------|---|--|--|
| Professional Services - Mainframe Support Services | | | | | |
| Solicitation No. – N° de l'invitation 2B0KB-17-2482 | | Date February 27, 2017 | | | |
| AMENDMENT 7 | | | | | |
| Buy & Sell Reference No. – N° de 2B0KB-17-2482 | reference | ce de SEAG | | | |
| File No. – N° de dossier TBIPS Supply Arrangement EN578-05-5605 | | | t | | |
| Solicitation Closes – L'invitation prend fin at – à 2:00 PM | | | | Time Zone Fuseau horaire Daylight Saving Time DST | |
| on – le 07-Mar-2017 | | | | | |
| F.O.B F.A.B. | | | | | |
| Plant-Usine: ☐ Destination: ☑ Other-Autre: ☐ Address Inquiries to : - Adresser toutes questions à: ☐ Buyer Id – Id de l'acheteur Julie Watson-Bampton C09 | | | | | |
| Telephone No. – N° de téléphone : FA | | X No. – N° de FAX 3-948-0990 | | | |
| Destination – of Goods, Services, Destination – des biens, services See Herein | | | | | |

Instructions: Voir aux présentes

| Delivery required - Livraison exigée | Delivered Offered – Livraison proposée | | | |
|--|--|--|--|--|
| See Herein | | | | |
| Vendor/firm Name and address | | | | |
| Raison sociale et adresse du fournisseur/de l'entrepreneur | | | | |
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| Facsimile No. – N° de télécopieur | | | | |
| Telephone No. – N° de téléphone | | | | |
| Name and title of person authorized to sign on behalf of Vendor/firm | | | | |
| (type or print)- | | | | |
| Nom et titre de la personne autorisée | à signer au nom du fournisseur/de | | | |
| l'entrepreneur (taper ou écrire en car | • | | | |
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| | _ | | | |
| Signature | Date | | | |
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AMENDMENT #7 -Q&A

NOTE: There will be no further extensions and questions period will be closed as 2:00pm – February 28, 2017.

| QUESTION # | QUESTION | ANSWER |
|---------------|---|---|
| 42 | For Rated requirements R2 to R7 there is the following statement To be accepted the reference projects provided by the Bidder must be associated with a maximum of ten (10) contracts. Two of the contracts must be related to the contracts used to demonstrate corporate experience in Criteria ID M.2. (see Corporate Technical Mandatory Evaluation Criteria) Mandatory 2 requires 2 contract summaries where the bidder provided systems administrators support in a Mainframe environment during the past 10 years. We understand that you can use up to ten contracts to substantiate the rated requirements, but the way the above statement is written, it means that both of the contracts referenced in M2 MUST also meet ALL of rated requirements for the various categories and have a letter confirming this. Would the Crown amend this criteria to read To be accepted the reference projects provided by the Bidder must be associated with a maximum of ten (10) contracts. One (1) of the two contracts referenced in M2 must be used to support the criteria in R2 to R7. For example In Mandatory 2 you use Contract | Mandatory's and rated requirements are mutually exclusive. Bidders must meet mandatory requirements. Rated requirements are optional, however failure to provide details on rated requirements will result in a 0-point score for each criteria. The Crown accepte to amend this criteria. |

Summary #1 and Contract Summary #2 to meet the requirement
For Rated 2 through Rated 7 you can
use either Contract Summary #1 or
Contract Summary #2, plus up to 9
other contracts to meet the
requirements

In summary, as long as you use one of the two contracts used within M2 within your substantiation of each Rated requirements, you are compliant.

43 Question: re System Administrator Websphere/MQ

The mandatory requirements for the "System Administrator - Websphere/MQ on Mainframe" asks for a resource that has 5 years within the last 10 years of experience with Websphere/MQ on the z/OS mainframe.

The Rated requirements, specifically Rated 3, 4 and 8, then require the same resource to have experience with WAS (Websphere Application Server, WAS Deployment Managers and Federating Appservers) on z/OS.

Experience supporting Websphere/MQ on z/OS is a relatively scarce skill. Requiring the same individual to have seven years of WAS experience on Z/OS, (as stated in R4 for full marks), makes this an even more scarce set of skills.

We recognize that there is an important requirement to provide support for Websphere Application Server on z/OS, but we would suggest that this should be a separate Resource Category in the

SSC has agreed to this change only:

The Bidder must clearly demonstrate that the proposed resource has experience in performing, installing and rolling out Websphere/MQ version upgrades and/or fixpacks, on a mainframe host z/OS infrastructure. (WAS version 5.0 or higher and/or MQ version 6.0 or higher)

RFP which would have different skill requirements from the existing Websphere/MQ resource requirement.

Our recommendations would be the following:

For Rated Requirements R3, R4 & R8

R3: Delete reference to WAS

R3. The Bidder must clearly demonstrate that the proposed resource has experience in performing, installing and rolling out Websphere/MQ version upgrades and/or fixpacks, on a mainframe host z/OS infrastructure. (WAS version 5.0 or higher and MQ version 6.0 or higher)

Or

R3. The Bidder must clearly demonstrate that the proposed resource has experience in performing, installing and rolling out Websphere/MQ version upgrades and/or fixpacks, on a mainframe host z/OS infrastructure. (WAS version 5.0 or higher and/or MQ version 6.0 or higher)

R4: Delete R4 in its entirety and have separate resource category (non-core to be utilized after contract award)

R4. The Bidder must clearly demonstrate that the proposed resource building WAS Deployment Managers, Websphere Application

| | Servers including Federating AppServers on z/OS and on HTTP/APACHE Servers on z/OS. Or Modify the maximum points allocated in R4 to 5 points R7: Delete the below software/languages as they are normally associated with WAS support and should be moved to another resource category. | |
|----|---|---|
| | CA Siteminder HIS web server Jython Python | |
| | R8: Delete R8 in its entirety and have separate resource category (non-core to be utilized after contract award) | |
| | In addition to the reasons for making the above changes, we ask that SSC review Corporate Rated 7 where it asks the bidders to provide reference projects that fully demonstrate their corporate experience with "Systems Administrator – Mainframe Messaging and Transaction – Websphere/MQ on Mainframe" with no reference to WAS experience. | |
| 44 | In the Corporates, M2, stipulates that our contract description should not exceed 2 pages, given the amount of information required, would the crown amend this. | The crown will amend the number of pages from 2 to 4 pages . |
| 45 | In Amendment # 5, SSC agreed to change the M2 Corporate Mandatory allowable | Given the tecnology has remained relatively unchanged in the last |

| | experience to be within the last 10 years, instead of during the past 5 years as originally required. We feel that this would allow experience that is not recent enough, and does not serve the Crown's best interests. Would the Crown consider allowing only experience that is within the past 7 years? | decade (10 years) is acceptable, therefore the Crown will not be reducing the allowable experience to the past 7 years. |
|----|--|--|
| 46 | The Corporate Rated Requirements R2, R3, R4, R5, R6, and R7 state " Two of the contracts must be related to the contracts used to demonstrate corporate experience in Criteria ID M.2" Can the Crown please confirm that a bidder who demonstrates the maximum dollar value in one (1) of the contracts used to demonstrate corporate experience in Criteria ID M.2 will be accepted for Corporate Rated Requirements R2, R3, R4, R5, R6, and R7 and will receive the maximum points? Can you please let me know if this question will be responded to? Since this question affects our proposal, we would like to also respectfully ask for an extension to the current closing date. | Please see answer to question #42. |