#### **RETURN BIDS TO:**

# **RETOURNER LES PROPOSITIONS À:**

CRTC Édifice central 1 prom. du Portage Gatineau (Québec) J8X 4B1 Attn: Andrew McMillan andrew.mcmillan@crtc.gc.ca

#### REQUEST FOR PROPOSAL **DEMANDE DE PROPOSITION**

Proposal To: Canadian Radio-television and **Telecommunications Commission** 

We hereby offer to sell to Her Majesty the Queen in right of Canada, in accordance with the terms and conditions set out herein, referred to herein or attached hereto, the goods, services, and construction listed herein and on any attached sheets at the price(s) set out thereof.

Title – Sujet				
Translation Services for the Decisions Division – Broadcasting,				
Telecommunications, and Compliance and Enforcement				
Solicitation No. – N° de l'invitation Date				
CRTC FY 2016/17 RFP # 17-0116	2017-03-02			
CRTC AF 2016/17 DP # 17-0116				
Client Reference No. – N° référence du cli				
CRTC FY/AF 2016/17 RFP/DP # 17	<b>'-0116</b>			
Solicitation Closes – L'invitation pre	nd fin		Time Zone Fuseau horaire Eastern Standard	
ac a c= 100 i			Time EDST	
on – le 17/03/2017				
F.O.B F.A.B.				
Plant-Usine: ☐ Destination: ☐ Other-Autre: ☐				
<u> </u>	o: / o: —			
Plant-Usine: ☐ Destination: ☐ Oth Address Inquiries to : - Adresser toutes q Andrew McMillan, andrew.mcmillan@cr	uestions à:			
Address Inquiries to : - Adresser toutes q Andrew McMillan, andrew.mcmillan@cr Telephone No. – N° de téléphone :	uestions à:	FA	X No. – N° de FAX	
Address Inquiries to : - Adresser toutes q Andrew McMillan, andrew.mcmillan@cr	uestions à:	• •	X No. – N° de FAX 9.953.5107	
Address Inquiries to : - Adresser toutes q Andrew McMillan, andrew.mcmillan@cr Telephone No. – N° de téléphone :	uestions à: tc.gc.ca	• •		

Proposition au: Conseil de la radiodiffusion et des télécommunications canadiennes

Nous offrons par la présente de vendre à Sa Majesté la Reine du chef du Canada, aux conditions énoncées ou incluses par référence dans la présente et aux annexes ci-jointes, les biens, services et construction énumérés ici sur toute feuille ci-annexée, au(x) prix indiqué(s)

**Comments - Commentaires** 

# This document contains a Security Requirement

Vendor/Firm Name and address Raison sociale et adresse du fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution CRTC Édifice central 1 prom. du Portage Gatineau (Québec) J8X 4B1

Instructions: See Herein

Instructions: Voir aux présentes

Delivery required - Livraison exigée	Delivered Offered – Livraison proposée				
Vendor/firm Name and address					
Raison sociale et adresse du fourniss	seur/de l'entrepreneur				
To be determined with the resulting c À determiner avec le contrat qui en de					
Facsimile No. – N° de télécopieur Telephone No. – N° de téléphone	•				
Name and title of person authoriz (type or print)-	zed to sign on behalf of Vendor/firm				
	Nom et titre de la personne autorisée à signer au nom du fournisseur/de l'entrepreneur (taper ou écrire en caractères d'imprimerie)				
To be determined with the resulting c	ontract				
À determiner avec le contrat qui en de					
Signature	Date				

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#### **PART 1 - GENERAL INFORMATION**

#### 1.1 Introduction

The bid solicitation is divided into seven parts plus attachments and appendices, as follows:

- Part 1 General Information: provides a general description of the requirement;
- Part 2 Bidder Instructions: provides the instructions, clauses and conditions applicable to the bid solicitation:
- Part 3 Bid Preparation Instructions: provides Bidders with instructions on how to prepare their bid;
- Part 4 Evaluation Procedures and Basis of Selection: indicates how the evaluation will be conducted, the evaluation criteria that must be addressed in the bid, and the basis of selection;
- Part 5 Certifications: includes the certifications to be provided;
- Part 6 Security, Financial and Other Requirements: includes specific requirements that must be addressed by Bidders; and
- Part 7 Resulting Contract Clauses: includes the clauses and conditions that will apply to any resulting contract.

The Appendices include the Statement of Work, the Basis of Payment, Security Requirements, the Security Requirements Check list, Non-disclosure Agreement, IT Security Requirements, and Vendor Information and Authorization Form.

# 1.2 Summary

1.2.1 The Canadian Radio-television and Telecommunications Commission (CRTC) requires translation services from a group of four (4) translators who can ensure, on an as-needed basis, the French *adaptation* of decisions, notices of consultation, orders, regulatory policies and information bulletins for the broadcasting, telecommunications and compliance and enforcement sectors.

Required translation quality: while being true to the original English text, the French translation must read as a text that was conceived and written in French. Hence our choice of the term "adaptation." To produce texts of this quality, it is vital to possess not only translation skills, but extensive experience in French writing.

1.2.2 There are security requirements associated with this requirement. For additional information, consult Part 6 - Security, Financial and Other Requirements, and Part 7 - Resulting Contract Clauses. For more information on personnel and organization security screening or security clauses, Bidders should refer to the <a href="Industrial Security Program">Industrial Security Program</a> (ISP) of Public Works and Government Services Canada (http://ssi-iss.tpsgc-pwgsc.gc.ca/index-eng.html) website."

# 1.3 Debriefings

Bidders may request a debriefing on the results of the bid solicitation process. Bidders should make the request to the Contracting Authority within 15 working days from receipt of the results of the bid solicitation process. The debriefing may be in writing, by telephone or in person.

## 1.4 Revision of Departmental Name

As this bid solicitation is issued by the Canadian Radio-television and Telecommunications Commission (CRTC), any reference to Public Works and Government Services Canada (PWGSC) or its Minister or to Canada contained in full text or by reference in any term, condition or clause of this document, or any resulting contract, shall be interpreted as a reference to the CRTC or its Chairman.

#### **PART 2 - BIDDER INSTRUCTIONS**

#### 2.1 Standard Instructions, Clauses and Conditions

All instructions, clauses and conditions identified in the bid solicitation by number, date and title are set out in the <u>Standard Acquisition Clauses and Conditions Manual</u> (https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual) issued by Public Works and Government Services Canada.

Bidders who submit a bid agree to be bound by the instructions, clauses and conditions of the bid solicitation and accept the clauses and conditions of the resulting contract.

The <u>2003</u> (2016/04/04) Standard Instructions - Goods or Services - Competitive Requirements, are incorporated by reference into and form part of the bid solicitation.

Subsection 5.4 of <u>2003</u> Standard Instructions - Goods or Services - Competitive Requirements, is amended as follows:

Delete: 60 days Insert: 180 days

#### 2.2 Submission of Bids

Bids must be submitted only to the CRTC by the date, time, and place indicated on page 1 of the bid solicitation.

Due to the nature of the bid solicitation, bids transmitted by facsimile or e-mail to CRTC will not be accepted.

#### 2.3 Former Public Servant

Contracts awarded to former public servants (FPS) in receipt of a pension or of a lump sum payment must bear the closest public scrutiny, and reflect fairness in the spending of public funds. In order to comply with Treasury Board policies and directives on contracts awarded to FPSs, Bidders must provide the information required below before contract award. If the answer to the questions and, as applicable the information required have not been received by the time the evaluation of bids is completed, Canada will inform the Bidder of a time frame within which to provide the information. Failure to comply with Canada's request and meet the requirement within the prescribed time frame will render the bid non-responsive.

#### 2.4 Enquiries - Bid Solicitation

All enquiries must be submitted in writing via email to Andrew McMillan no later than four (4) calendar days (Monday March 13<sup>th</sup>, 2017) before the bid closing date. Enquiries received after that time may not be answered.

Bidders should reference as accurately as possible the numbered item of the bid solicitation to which the enquiry relates. Care should be taken by Bidders to explain each question in sufficient detail in order to enable Canada to provide an accurate answer. Technical enquiries that are of a proprietary nature must be clearly marked "proprietary" at each relevant item. Items identified as "proprietary" will be treated as such except where Canada determines that the enquiry is not of a proprietary nature. Canada may edit the question(s) or may request that the Bidder do so, so that the proprietary nature of the question(s) is eliminated and the enquiry can be answered to all Bidders. Enquiries not submitted in a form that can be distributed to all Bidders may not be answered by Canada.

## 2.5 Applicable Laws

Any resulting contract must be interpreted and governed, and the relations between the parties determined, by the laws in force in Ontario.

Bidders may, at their discretion, substitute the applicable laws of a Canadian province or territory of their choice without affecting the validity of their bid, by deleting the name of the Canadian province or territory specified and inserting the name of the Canadian province or territory of their choice. If no change is made, it acknowledges that the applicable laws specified are acceptable to the Bidders.

## 2.6 Basis for Canada's Ownership of Intellectual Property

CRTC has determined that any intellectual property rights arising from the performance of the Work under the resulting contract will belong to Canada, on the following grounds:

"6.4 where the main purpose of the Crown Procurement Contract, or of the deliverables contracted for, is:

6.4.1 to generate knowledge and information for public dissemination;"

#### **PART 3 - BID PREPARATION INSTRUCTIONS**

#### 3.1 Bid Preparation Instructions

Canada requests that Bidders provide their bid in separately bound sections as follows:

Section I: Technical Bid (4 hard copies)

Section II: Financial Bid (1 hard copy)

Section III: Certifications (4 hard copies)

Section IV: Additional Information (4 hard copies)

# <u>Prices must appear in the financial bid only.</u> No prices must be indicated in any other section of the bid.

#### Section I: Technical Bid

In their technical bid, Bidders should demonstrate their understanding of the requirements contained in the bid solicitation and explain how they will meet these requirements. Bidders should demonstrate their capability in a thorough, concise and clear manner for carrying out the work.

The technical bid should address clearly and in sufficient depth the points that are subject to the evaluation criteria against which the bid will be evaluated. Simply repeating the statement contained in the bid solicitation is not sufficient. In order to facilitate the evaluation of the bid, Canada requests that Bidders address and present topics in the order of the evaluation criteria under the same headings. To avoid duplication, Bidders may refer to different sections of their bids by identifying the specific paragraph and page number where the subject topic has already been addressed.

#### Section II: Financial Bid

**3.1.1** Bidders must submit their financial bid in accordance with Appendix "B" Basis of Payment". The total amount of Applicable Taxes must be shown separately.

Bidders should include the following information in their financial bid by completing Appendix "F", Vendor Information and Authorization and include it in their bid:

- 1. Their legal name;
- 2. Their Procurement Business Number (PBN); and
- 3. The name of the contact person (including this person's mailing address, phone and facsimile numbers, and email address) authorized by the Bidder to enter into communications with Canada with regards to:
  - a. Their bid; and
  - b. Any contract that may result from their bid.

Financial proposals must clearly identify the personnel proposed and the associated category for evaluation purposes only. Proposed rated must be in Canadian Dollars (CAD).

## 3.1.2 Exchange Rate Fluctuation

C3011T (2013-11-06), Exchange Rate Fluctuation

The requirement does not offer exchange rate fluctuation risk mitigation. Requests for exchange rate fluctuation risk mitigation will not be considered. All bids including such provision will render the bid non-responsive.

#### Section III: Certifications

Bidders must submit the certifications required under Part 5.

#### 3.1.3 Bidder's Proposed Site(s) or Premises Requiring Safeguarding Measures

**3.1.3.1** As indicated in Part 6 under Security Requirements, the Bidder must provide the full address(es) of the Bidder's and proposed individual(s)' site(s) or premises for which safeguarding measures are required for Work Performance:

Street Number / Street Name, Unit / Suite / Apartment Number City, Province, Territory Postal Code

**3.1.3.2** The Company Security Officer (CSO) must ensure through the <u>Industrial Security Program (ISP)</u> that the Bidder and proposed individual(s) hold a valid security clearance at the required level, as indicated in Part 6 – Security, Financial and Other Requirements.

#### PART 4 - EVALUATION PROCEDURES AND BASIS OF SELECTION

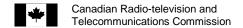
#### 4.1 Evaluation Procedures

- (a) Bids will be assessed in accordance with the entire requirement of the bid solicitation including the technical and financial evaluation criteria.
- (b) An evaluation team composed of representatives of Canada will evaluate the bids.
- (c) The evaluation team will determine first if there are two or more bids with a valid Canadian Content certification. In that event, the evaluation process will be limited to the bids with the certification; otherwise, all bids will be evaluated. If some of the bids with a valid certification are declared non-responsive, or are withdrawn, and less than two responsive bids with a valid certification remain, the evaluation will continue among those bids with a valid certification. If all bids with a valid certification are subsequently declared non-responsive, or are withdrawn, then all the other bids received will be evaluated.

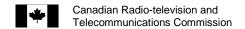
#### 4.1.1 Technical Evaluation

# 4.1.1.1 Mandatory Technical Criteria

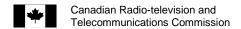
Mandatory	y Technical Criteria	Met	Not Met	Page #
M1 The Bi	dder must propose a group of four (4) translators.			
M2 Educat qualificatio	tion - Each translator must have at least one of the following ons:			
I) II) III) IV)	A degree from a recognized university in translation from English to French A degree in French literature from a recognized university A degree from a recognized university in related areas, such as journalism, linguistics, literature and communications A designation from a recognized professional association or body of professional translators (i.e. OTTIAQ, ATIO, etc.).			
Bidders muthat each of university of body of pro- In cases wonly an equipment of the government of the canada, as comparing	ust provide proof, by attaching a copy of the official document, of the proposed translators holds a degree from a recognized or a designation from a recognized professional association or ofessional translators.  There the degree was obtained from an institution outside Canada, uivalency certificate from an accredited institution recognizing the as Canadian equivalences will be accepted. These institutions a credential assessment services of the federal or provincial ints and the International Credential Assessment Service of well as others recognized as credential assessment services for degrees and diplomas to Canadian standards and identified on ian Information Centre for International Credentials Web site:			



M4 Resumes of the Proposed Translators		
The Bidders proposed Translators must have three (3) years of full-time employment experience in English to French translation within the last five (5) years.		
The Bidders must provide a detailed and up-to-date resumes (maximum of five [5] pages) for each of the four (4) translators proposed in M1. The resumes must include the following information for the translation projects completed:		
<ol> <li>The name of the client for whom the translation services were performed;</li> <li>The name, telephone number and email address of a representative of the client who could confirm the information provided by the Bidder;</li> <li>The time period during which the translation services were provided to the client (from "Month year" to "Month year");</li> <li>The number of words translated from English into French during the time period specified in III);</li> <li>The field of the translated documents.</li> </ol>		
The Bidder must provide for each translator two (2) client references as required to demonstrate that they meet the above requirements.		
M5 The Bidder must provide, for each translator, one English to French translation sample of the document found in Appendix G of the present document and attach it to its original English version. In the case of filings of more than one (1) sample, only the first sample will be evaluated.		
M6 Bidder's experience		
The Bidder must have at least five (5) years of experience in the last ten (10) years in providing English to French translation services to at least ten (10) clients simultaneously.		
*For the experience in providing English to French translation services, the Bidder must provide names of the clients, contact information and the number of years or months that the service was provided to these clients.		
*The Bidder must provide a minimum of five (5) client references as required to demonstrate that they meet the above requirements.		
M7 Office Located in Canada		
Bidders must demonstrate that they have at least one (1) office in Canada and that one hundred per cent (100%) of the translators assigned to CRTC documents will work either in that office or elsewhere in Canada, by providing the business address in Canada.		



	1	
M8 Bidders		
Bidders must identify the name of the resource who will act as a liaison officer between the administrator of the Contract on the part of the Contractor and the Project Authority of CRTC, by the Vendor Information and Authorization Form in completing Appendix F.		
M9 Security – Firm/Individual		
At Bid Closing:		
I) The Bidder must, at all times during the performance of the Contract/Standing Offer, hold a valid <b>Designated Organization Screening (DOS)</b> with approved <b>Document Safeguarding</b> at the level of <b>PROTECTED B</b> , issued by the Canadian Industrial Security Directorate (CISD), Public Works and Government Services Canada (PWGSC).		
II) The Contractor <b>MUST NOT</b> utilize its <b>Information Technology</b> systems to electronically process, produce or store <b>PROTECTED</b> information until the CISD/PWGSC has issued written approval. After approval has been granted or approved, these tasks may be performed at the level of <b>PROTECTED B</b> .		
III) Subcontracts which contain security requirements are <b>NOT</b> to be awarded without the prior written permission of CISD/PWGSC.		
The Contractor/Offeror must comply with the provisions of the:		
Security Requirements Check List and security guide (if applicable), attached at Appendix C;		
II) Industrial Security Manual (Latest Edition)		
Contractor's Site or Premises Requiring Safeguard Measures		
The Contractor must diligently maintain up-to-date, the information related to the Contractor's site or premises, where safeguard measures are required in the performance of the Work, for the following addresses:		
Address:		
Street Number / Street Name, Unit / Suite / Apartment Number City, Province, Territory, Postal Code		
A copy of the security clearance certificate or file number issued by CISD/PWGSC is required.		



M10 Security – Resource		
At bid closing, the proposed resources will require access to CLASSIFIED assets or sensitive work sites and must hold a valid <b>Enhanced Reliability</b> screening, granted or approved by CISD/PWGSC at the date and time of proposal submission. If the required resource's clearance is not held by the Contractor, the Contractor must ensure that a valid <b>DUPLICATE</b> security clearance for the proposed resource is obtained. The file number and expiration date must be included in the proposal.		
A copy of the security clearance certificate or file number issued by CISD/PWGSC is required.		

# 4.1.1.2 Point Rated Technical Criteria

Point-rated Technical Criteria (R)	Page #
R1 Firm's or Bidder's Overall Experience	
Bidder's number of years of experience in providing translation services above the requirement of five (5) years indicated in M6.	
Points shall be awarded as follows:	
<ul> <li>5 years of experience or less = 0 points</li> <li>More than 5 years of experience = 1 point for each year of experience above the minimum of five (5) years, up to a maximum of 10 points.</li> </ul>	
A maximum of 10 points will be awarded for this criterion.	/10
R2 Number of Translated Words	
Number of words translated by each of the translators proposed in M1 during the five (5) year period ending on the bid solicitation date in at least two (2) of the following elements:	
<ul> <li>Decisions;</li> <li>Regulatory Policies;</li> <li>Orders;</li> <li>Notices of consultation;</li> <li>Information bulletins.</li> </ul>	
The information must be provided in the format specified in M4, in the résumé of each translator.	
Points shall be awarded per translator, per subject matter, as follows:	
<ul> <li>20,000 translated words or less = 3 points</li> <li>More than 20,000 translated words BUT less than 30,000 translated words = 6 points</li> <li>30,000 translated words or more BUT less than 40,000 translated words = 9 points</li> <li>40,000 translated words or more BUT less than 50,000 translated words = 12 points</li> <li>50,000 translated words or more = 15 points</li> </ul>	
A maximum of 60 points will be awarded for this criterion.	/60



R3 Translators Experience – Specialized Fields	
Number of words translated by the four (4) translators proposed in M1 during the five (5) year period ending on the bid solicitation date in two (2) of the following fields:	
Broadcasting	
Telecommunications	
Compliance and Enforcement	
The information must be provided in the format specified in M4, in the résumé of each translator.	
Points shall be awarded per translator, per relevant field, as follows:	
<ul> <li>20,000 translated words or less = 3 points</li> <li>More than 20,000 translated words BUT less than 30,000 translated words = 6 points</li> <li>30,000 translated words or more BUT less than 40,000 translated words = 9 points</li> <li>40,000 translated words or more BUT less than 50,000 translated words = 12 points</li> <li>50,000 translated words or more = 15 points</li> </ul>	
A maximum of 60 points will be awarded.	/60
R4 Translators Experience – General Fields	,,,,
Number of words translated by the four (4) translators proposed in M1 during the five (5) year period ending on the bid solicitation date of administrative documents for the Federal Government.	
The information must be provided in the format specified in M4, in the resume of each translator.	
Points shall be awarded per translator, per relevant field, as follows:	
➤ 40,000 translated words or less = 5 points	
➤ More than 40,000 translated words BUT less than 60,000 translated words = 7 points	
➤ 60,000 translated words or more BUT less than 80,000 translated words = 9 points	
> 80,000 translated words or more BUT less than 100,000 translated words = 12 points	
➤ 100,000 translated words or more = 15 points	
A maximum of 60 points will be awarded.	/60
R5 Bidder's capabilities	
<ul> <li>(a) The Bidder must provide a business plan that contains a clear description of the approach used to ensure quality output, including the procedures in place for quality control of texts. (10 points)</li> </ul>	
(b) The Bidder must describe the approach used to deal with an excessive volume of work and/or emergencies, ensure service outside regular hours, and maintain a backup plan in case of technical or mechanical problem. (10 points)	
A maximum of 20 points will be awarded for this criterion.	/20



R6 Sample	
The sample submitted under M5 will be rated on the basis of quality of presentation, accuracy, clarity and style, consistency of meaning between texts, spelling and grammar, and tone relative to context of target audience. The attached sample in Appendix G will be used for the evaluation.	
For every error, one (1) point will be deducted from 100 points and two (2) points will be deducted for a Major error.	
Minor errors include errors in style, punctuation that do not impact the intent or message.	
Major errors include, but are not limited to, errors in grammar and spelling, factual errors introduced by the Contractor (including mistakes in figures, tables and charts), critical omissions, gibberish and/or errors in formatting such that the intent or message of the original document is altered or strays from the original message. An error is also considered major when it would have caused a complaint from the client or the public.	
Max. 300 points	/300
TOTAL	/510

#### 4.2 Basis of Selection

- **4.2.1** SACC Manual Clause A0027T, Basis of Selection Highest Combined Rating of Technical Merit and Price
  - 1. To be declared responsive, a bid must:
    - a. comply with all the requirements of the bid solicitation;
    - b. meet all mandatory criteria;
    - c. obtain the required minimum of **360 points** for the technical evaluation criteria which are subject to point rating. The rating is performed on a scale of **510 points**.
  - 2. Bids not meeting (a), (b) and (c) will be declared non-responsive.
  - 3. The evaluation will be based on the highest responsive combined rating of technical merit and price. The ratio will be 80% for the technical merit and 20% for the price.
  - 4. To establish the technical merit score, the overall technical score for each responsive bid will be determined as follows: total number of points obtained / maximum number of points available multiplied by the ratio of 80%.
  - 5. To establish the pricing score, each responsive bid will be prorated against the lowest evaluated price and the ratio of 20%.
  - 6. For each responsive bid, the technical merit score and the pricing score will be added to determine its combined rating.
  - 7. Neither the responsive bid obtaining the highest technical score nor the one with the lowest evaluated price will necessarily be accepted. The responsive bid with the highest combined rating of technical merit and price will be recommended for award of a contract.

#### PART 5 - CERTIFICATIONS AND ADDITIONAL INFORMATION

Bidders must provide the required certifications and additional information to be awarded a contract.

The certifications provided by Bidders to Canada are subject to verification by Canada at all times. Canada will declare a bid non-responsive, or will declare a contractor in default if any certification made by the Bidder is found to be untrue, whether made knowingly or unknowingly, during the bid evaluation period or during the contract period.

The Contracting Authority will have the right to ask for additional information to verify the Bidder's certifications. Failure to comply and to cooperate with any request or requirement imposed by the Contracting Authority will render the bid non-responsive or constitute a default under the Contract.

## 5.1 Certifications Required with the Bid

Bidders must submit the following duly completed certifications as part of their bid.

#### 5.1.1 Declaration of Convicted Offences

As applicable, pursuant to subsection Declaration of Convicted Offences of section 01 of the Standard Instructions, the Bidder must provide with its bid, a completed <a href="Declaration Form">Declaration Form</a> (http://www.tpsgc-pwgsc.gc.ca/ci-if/formulaire-form-eng.html), to be given further consideration in the procurement process.

#### 5.2 Certifications Precedent to Contract Award and Additional Information

The certifications and additional information listed below should be submitted with the bid but may be submitted afterwards. If any of these required certifications or additional information is not completed and submitted as requested, the Contracting Authority will inform the Bidder of a time frame within which to provide the information. Failure to provide the certifications or the additional information listed below within the time frame specified will render the bid non-responsive.

#### 5.2.1 Integrity Provisions - List of Names

Bidders who are incorporated, including those bidding as a joint venture, must provide a complete list of names of all individuals who are currently directors of the Bidder.

Bidders bidding as sole proprietorship, as well as those bidding as a joint venture, must provide the name of the owner(s).

Bidders bidding as societies, firms or partnerships do not need to provide lists of names.

# 5.2.2 Federal Contractors Program for Employment Equity - Bid Certification

By submitting a bid, the Bidder certifies that the Bidder, and any of the Bidder's members if the Bidder is a Joint Venture, is not named on the Federal Contractors Program (FCP) for employment equity "FCP Limited Eligibility to Bid" list (http://www.labour.gc.ca/eng/standards\_equity/eq/emp/fcp/list/inelig.shtml) available from Employment and Social Development Canada (ESDC) - Labour's website.

Canada will have the right to declare a bid non-responsive if the Bidder, or any member of the Bidder if the Bidder is a Joint Venture, appears on the "FCP Limited Eligibility to Bid." list at the time of contract award.

**Additional Certifications Precedent to Contract Award** 

## 5.2.3.1 Status and Availability of Resources

5.2.3

SACC Manual clause A3005T (2010-08-16), Status and Availability of Resources

The Bidder certifies that, should it be awarded a contract as a result of the bid solicitation, every individual proposed in its bid will be available to perform the Work as required by Canada's representatives and at the time specified in the bid solicitation or agreed to with Canada's representatives. If for reasons beyond its control, the Bidder is unable to provide the services of an individual named in its bid, the Bidder may propose a substitute with similar qualifications and experience. The Bidder must advise the Contracting Authority of the reason for the substitution and provide the name, qualifications and experience of the proposed replacement. For the purposes of this clause, only the following reasons will be considered as beyond the control of the Bidder: death, sickness, maternity and parental leave, retirement, resignation, dismissal for cause or termination of an agreement for default.

If the Bidder has proposed any individual who is not an employee of the Bidder, the Bidder certifies that it has the permission from that individual to propose his/her services in relation to the Work to be performed and to submit his/her résumé to Canada. The Bidder must, upon request from the Contracting Authority, provide a written confirmation, signed by the individual, of the permission given to the Bidder and of his/her availability. Failure to comply with the request may result in the bid being declared non-responsive.

#### 5.2.3.2 Former Public Servant

SACC Manual clause A3025T (2014-06-26), Former Public Servant - Competitive Bid

Contracts awarded to former public servants (FPS) in receipt of a pension or of a lump sum payment must bear the closest public scrutiny, and reflect fairness in the spending of public funds. In order to comply with Treasury Board policies and directives on contracts awarded to FPS, Bidders must provide the information required below before contract award.

#### **Definitions**

For the purposes of this clause, "former public servant" is any former member of a department as defined in the *Financial Administration Act*, R.S., 1985, c. F-11, a former member of the Canadian Armed Forces or a former member of the Royal Canadian Mounted Police. A former public servant may be:

- a. an individual;
- b. an individual who has incorporated;
- c. a partnership made of former public servants; or
- d. a sole proprietorship or entity where the affected individual has a controlling or major interest in the entity.

"lump sum payment period" means the period measured in weeks of salary, for which payment has been made to facilitate the transition to retirement or to other employment as a result of the implementation of various programs to reduce the size of the Public Service. The lump sum payment period does not include the period of severance pay, which is measured in a like manner.

"pension" means a pension or annual allowance paid under the <u>Public Service Superannuation Act</u> (PSSA), R.S., 1985, c.P-36, and any increases paid pursuant to the <u>Supplementary Retirement Benefits Act</u>, R.S., 1985, c.S-24 as it affects the PSSA. It does not include pensions

payable pursuant to the <u>Canadian Forces Superannuation Act</u>, R.S., 1985, c.C-17, the <u>Defence Services Pension Continuation Act</u>, 1970, c.D-3, the <u>Royal Canadian Mounted Police Pension Continuation Act</u>, 1970, c.R-10, and the <u>Royal Canadian Mounted Police Superannuation Act</u>, R.S., 1985, c.R-11, the <u>Members of Parliament Retiring Allowances Act</u>, R.S., 1985, c.M-5, and that portion of pension payable to the <u>Canada Pension Plan Act</u>, R.S., 1985, c.C-8.

# Former Public Servant in Receipt of a Pension

As per the above definitions, is the Bidder a FPS in receipt of a pension? Yes () No ()

If so, the Bidder must provide the following information, for all FPS in receipt of a pension, as applicable:

- a. name of former public servant;
- b. date of termination of employment or retirement from the Public Service.

#### **Work Force Adjustment Directive**

Is the Bidder a FPS who received a lump sum payment pursuant to the terms of the Work Force Adjustment Directive? **Yes** ( ) **No** ( )

If so, the Bidder must provide the following information:

- a. name of former public servant;
- b. conditions of the lump sum payment incentive;
- c. date of termination of employment;
- d. amount of lump sum payment;
- e. rate of pay on which lump sum payment is based;
- f. period of lump sum payment including start date, end date and number of weeks;
- g. number and amount (professional fees) of other contracts subject to the restrictions of a work force adjustment program.

For all contracts awarded during the lump sum payment period, the total amount of fees that may be paid to a FPS who received a lump sum payment is \$5,000, including Applicable Taxes.

#### 5.2.3.3 Education and Experience

SACC Manual A3010T (2010-08-16), Education and Experience

The Bidder certifies that all the information provided in the résumés and supporting material submitted with its bid, particularly the information pertaining to education, achievements, experience and work history, has been verified by the Bidder to be true and accurate. Furthermore, the Bidder warrants that every individual proposed by the Bidder for the requirement is capable of performing the Work described in the resulting contract.

#### PART 6 - SECURITY, FINANCIAL AND OTHER REQUIREMENTS

#### 6.1 Security Requirements

- 1. At the date of bid closing, the following conditions must be met:
  - the Bidder must hold a valid organization security clearance as indicated in Part 7 -Resulting Contract Clauses;
  - the Bidder's proposed individuals requiring access to classified or protected information, assets or sensitive work site(s) must meet the security requirements as indicated in Part 7 - Resulting Contract Clauses;
  - (c) the Bidder must provide the name of all individuals who will require access to classified or protected information, assets or sensitive work sites:
  - (d) the Bidder's proposed location of work performance and document safeguarding must meet the security requirements as indicated in Part 7 Resulting Contract Clauses;
  - (e) the Bidder must provide the address(es) of proposed site(s) or premises of work performance and document safeguarding as indicated in Part 3 Section IV Additional Information.
- 2. For additional information on security requirements, Bidders should refer to the <u>Industrial Security Program (ISP)</u> of Public Works and Government Services Canada (http://ssi-iss.tpsgc-pwgsc.gc.ca/index-eng.html) website.

#### **PART 7 - RESULTING CONTRACT CLAUSES**

The following clauses and conditions apply to and form part of any contract resulting from the bid solicitation.

#### 7.1 Statement of Work

The Contractor must perform the Work in Accordance with the Statement of Work at Appendix "A".

#### 7.2 Standard Clauses and Conditions

All clauses and conditions identified in the Contract by number, date and title are set out in the <u>Standard Acquisition Clauses and Conditions Manual</u> (https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual) issued by Public Works and Government Services Canada.

#### 7.2.1 General Conditions

2035 (2016/04/04), General Conditions - Higher Complexity - Services, apply to and form part of the Contract.

### 7.2.2 Supplemental General Conditions

4007 (2010/08/16) Canada to Own Intellectual Property Rights in Foreground Information apply to and form part of the Contract.

4010 (2012/07/16), Services – Higher Complexity apply to and form part of the Contract.

#### 7.3 Security Requirements

- **7.3.1** The following security requirements (*SRCL* and related clauses provided by *ISP*) apply and form part of the Contract.
  - The Contractor/Offeror must, at all times during the performance of the Contract/Standing
    Offer, hold a valid Designated Organization Screening (DOS) with approved Document
    Safeguarding at the level of PROTECTED B, issued by the Canadian Industrial Security
    Directorate, Public Works and Government Services Canada.
  - The Contractor/Offeror personnel requiring access to PROTECTED information, assets or work site(s) must EACH hold a valid RELIABILITY STATUS, granted or approved by the Canadian Industrial Security Directorate (CISD), Public Works and Government Services Canada (PWGSC).
  - The Contractor MUST NOT utilize its Information Technology systems to electronically process, produce or store PROTECTED information until the CISD/PWGSC has issued written approval. After approval has been granted or approved, these tasks may be performed at the level of PROTECTED B (including an IT Link at the level of PROTECTED B).
  - 4. Subcontracts which contain security requirements are NOT to be awarded without the prior written permission of CISD/PWGSC.
  - 5. The Contractor/Offeror must comply with the provisions of the:
    - (a) Security Requirements Check List and security guide (if applicable), attached at Appendix "C";
    - (b) Industrial Security Manual (Latest Edition)

## 7.3.2 Contractor's Site(s) or Premises Requiring Safeguarding Measures

**7.3.2.1** The Contractor must diligently maintain up-to-date the information related to the Contractor's and individual(s) site(s) or premises, where safeguarding measures are required in the performance of the Work, for the following address(es):

Street Number / Street Name, Unit / Suite / Apartment Number City, Province, Territory Postal Code Country

**7.3.2.2** The Company Security Officer (CSO) must ensure through the <u>Industrial Security Program (ISP)</u> that the Contractor and individual(s) hold a valid security clearance at the required level.

# 7.4 Term of Contract

#### 7.4.1 Period of the Contract

The Work is to be performed during the period of April 1st, 2017 to March 31st, 2018.

# 7.4.2 Option to Extend the Contract

The Contractor grants to Canada the irrevocable option to extend the term of the Contract by up to three (3) additional one (1) year periods under the same terms and conditions. The Contractor agrees that, during the extended period of the Contract, it will be paid in accordance with the applicable provisions as set out in the Basis of Payment in Appendix "B".

Canada may exercise this option at any time by sending a written notice to the Contractor at least fifteen (15) calendar days before the expiry date of the Contract. This option may only be exercised by the Contracting Authority, and will be evidenced for administrative purposes only, through a contract amendment.

#### 7.5 Authorities

7.5.1	Contracting Authority
The Co	ntracting Authority for the Contract is:
Title: Canadia	an Radio-television and Telecommunications Commission
Telepho	s: 1, prom. du Portage, Gatineau, QC, J8X 4B1 one: address:
Contract work in	ntracting Authority is responsible for the management of the Contract, and any changes to the ct must be authorized in writing by the Contracting Authority. The Contractor must not perform excess of or outside the scope of the Contract based on verbal or written requests or instructions by body other than the Contracting Authority.
7.5.2	Project Authority
The Pro	oject Authority for the Contract is:
Title: Canadia	an Radio-television and Telecommunications Commission
Telepho	s: 1, prom. du Portage, Gatineau, QC, J8X 4B1 one:address:

In its absence, the Project Authority is:

Name: \_\_\_\_\_\_
Title: \_\_\_\_\_
Canadian Radio-television and Telecommunications Commission
Sector:
Address: \_\_\_\_\_
Telephone: \_\_--\_Facsimile: \_\_--E-mail address: \_\_\_\_\_

The Project Authority is the representative of the department or agency for whom the Work is being carried out under the Contract and is responsible for all matters concerning the technical content of the Work under the Contract. Technical matters may be discussed with the Project Authority; however, the Project Authority has no authority to authorize changes to the scope of the Work. Changes to the scope of the Work can only be made through a contract amendment issued by the Contracting Authority.

# 7.5.3 Contractor's Representative

The Contractor's Representative for the Contract is:

Name: \_\_\_\_\_\_

Title: \_\_\_\_\_

Organization:

Address: \_\_\_\_\_

Telephone: \_\_\_-\_\_
Facsimile: \_\_\_-\_\_
E-mail address: \_\_\_\_\_

#### 7.6 Proactive Disclosure of Contracts with Former Public Servants

By providing information on its status, with respect to being a former public servant in receipt of a <u>Public Service Superannuation Act</u> (PSSA) pension, the Contractor has agreed that this information will be reported on departmental websites as part of the published proactive disclosure reports, in accordance with Contracting Policy Notice: 2012-2 of the Treasury Board Secretariat of Canada.

#### 7.7 Payment

#### 7.7.1 Basis of Payment

The Contractor will be reimbursed for the costs reasonably and properly incurred in the performance of the Work, as determined in accordance with the Basis of Payment in Appendix B.

#### 7.7.2 Limitation of Price

SACC Manual clause C6000C (2011-05-16) Limitation of Price

Canada will not pay the Contractor for any design changes, modifications or interpretations of the Work unless they have been approved, in writing, by the Contracting Authority before their incorporation into the Work.

#### 7.7.3 Terms of Payment

SACCC Manual clause H1008C (2008-05-12) Monthly Payment

Canada will pay the contractor on a monthly basis for work performed during the month covered by the invoice in accordance with the payment provisions of the Contract if:

- a) An accurate and complete invoice and any other documents required by the Contract have been submitted in accordance with the invoicing instructions in the Contract;
- b) All such documents have been verified by Canada;
- c) The work performed has been accepted by Canada.

# 7.7.4 Discretionary Audit

The Contractor's certification that the price or rate is not in excess of the lowest price or rate charged to anyone else, including the Contractor's most favored customer, for the like quality and quantity of the goods, services or both, is subject to verification by government audit, at the discretion of Canada, before or after payment is made to the Contractor.

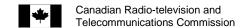
If the audit demonstrates that the certification is in error after payment is made to the Contractor, the Contractor must, at the discretion of Canada, make repayment to Canada in the amount found to be in excess of the lowest price or rate or authorize the retention by Canada of that amount by way of deduction from any sum of money that may be due or payable to the Contractor pursuant to the Contract.

If the audit demonstrates that the certification is in error before payment is made, the Contractor agrees that any pending invoice will be adjusted by Canada in accordance with the results of the audit. It is further agreed that if the Contract is still in effect at the time of the verification, the price or rate will be lowered in accordance with the results of the audit.

#### 7.8 Invoicing Instructions

- The Contractor must submit invoices in accordance with the section entitled "Invoice Submission" of the general conditions. Invoices cannot be submitted until all work identified in the invoice is completed.
- 2. The monthly invoice, must be supported by:
  - a. the translation request number and the number of words translated or revised, and the corresponding rate;
  - b. any other documents or information as requested by the Project Authority or as specified in the Contract:
  - c. if applicable, one (1) copy of the invoices, receipts, vouchers for all direct expenses, travel and living expenses.
- 3. Invoices must be distributed as follows:

One (1) electronic copy must be forwarded to the Project Authority identified under the section entitled "Authorities" and to the Contracting Authority identified under the section entitled "Authorities" of the Contract.



#### 7.9 Certifications

#### 7.9.1 Compliance

The continuous compliance with the certifications provided by the Contractor in its bid and the ongoing cooperation in providing additional information are conditions of the Contract. Certifications are subject to verification by Canada during the entire period of the Contract. If the Contractor does not comply with any certification, fails to provide the additional information, or if it is determined that any certification made by the Contractor in its bid is untrue, whether made knowingly or unknowingly, Canada has the right, pursuant to the default provision of the Contract, to terminate the Contract for default.

# 7.10 Applicable Laws

The Contract must be interpreted and governed, and the relations between the parties determined, by the laws in force in Québec.

#### 7.11 **Priority of Documents**

If there is a discrepancy between the wording of any documents that appear on the list, the wording of the document that first appears on the list has priority over the wording of any document that subsequently appears on the list.

- the Articles of Agreement: (a)
- (b) the supplemental general conditions;

4007 (2010/08/16) Canada to Own Intellectual Property Rights in Foreground information: 4010 (2010/07/16) Services - Higher Complexity;

- the general conditions 2035 (2016/04/04) Higher Complexity Services; (c)
- Appendix A, Statement of Work; (d)
- Appendix B, Basis of Payment; (e)
- Appendix C, Security Requirements Check List; (f)
- Appendix D. Non-disclosure Agreement: (g)
- Appendix E, IT Security Requirements; (h)
- Appendix F, Vendor Authorization and Information Form; (i)
- the Contractor's bid dated . (j)

#### 7.12 Insurance

SACC Manual clause G1005C (2008-05-12), Insurance

The Contractor is responsible for deciding if insurance coverage is necessary to fulfill its obligation under the Contract and to ensure compliance with any applicable law. Any insurance acquired or maintained by the Contractor is at its own expense and for its own benefit and protection. It does not release the Contractor from or reduce its liability under the Contract.

#### **APPENDIX "A" - STATEMENT OF WORK**

#### Title: Freelance translation services

#### 1.0 INTRODUCTION

The Canadian Radio-television and Telecommunications Commission (CRTC) requires translation services from a group of four (4) translators who can ensure, on an as-needed basis, the French *adaptation* of decisions, notices of consultation, orders, regulatory policies and information bulletins for the broadcasting, telecommunications and compliance and enforcement sectors.

#### 2.0 BACKGROUND

The CRTC is a federal administrative tribunal that consists of about 450 staff members to serve Canadians as citizens, creators, and consumers; it is committed to ensuring that Canadians have access to a world-class communication system.

Along with other documents, the CRTC publishes on its website decisions, notices of consultation, orders, regulatory policies and information bulletins, for an average of 600 documents each year. In 2015, the Commission issued 297 decisions, 16 information bulletins, 57 notices of consultation and 30 additions or amendments to those notices, 184 orders and 28 regulatory policies, for a total of 338 documents in the broadcasting sector and 274 in the telecommunications and compliance and enforcement sectors.

# **Objectives**

The CRTC aims to obtain specialized translation services from a provider in the broadcasting, telecommunications and compliance and enforcement sectors to ensure the French *adaptation* of, among other things, its decisions, notices of consultation, orders, regulatory policies and information bulletins, the combined average annual volume of which represents 400,000 words, with some notable exceptions from year to year.

#### Nature of the work

#### 1) Translation from English to French

 Provide to the CRTC, within set deadlines, high-quality and professional English-to-French translation services for specialized texts on various aspects of the broadcasting, telecommunications, and compliance and enforcement sectors.

Required translation quality: while being true to the original English text, the French translation must read as a text that was conceived and written in French. Hence our choice of the term "adaptation." To produce texts of this quality, it is vital to possess not only translation skills, but extensive experience in French writing.

Ensure the French translation of original texts and the integration of changes made by CRTC staff to these texts; harmonize these changes with the rest of the text that has already been translated within fairly short timeframes, from 2 to 5 days, to meet publication deadlines and/or internal deadlines.

 The texts to be translated consist of decisions, notices of consultation, orders, regulatory policies, information bulletins and corporate reports.

#### 2) Research

- Research all quotations, terminology, and references that must be included in French texts on the websites of the CRTC, the Government of Canada, professional associations, and private industry.
- Conduct the necessary linguistic research to provide the CRTC with a choice of possible terms to use for a new technology or new equipment.

#### 3) Verification and harmonization

The CRTC must ensure continuity and coherence in the content, wording, and presentation of its decisions, notices of consultation, orders, regulatory policies, and information bulletins to ensure that target industries and Canadians, as citizens, creators, and consumers, clearly understand these documents. The translators' work is an invaluable contribution in this regard. In addition, the CRTC makes numerous decisions following public processes in which various proposals regarding a certain type of service are examined. It is therefore important for each text geared towards a given audience to express the CRTC's approach and positions in the same manner. This verification work is essential, and includes the following tasks:

- Transcribe completely and exactly any excerpts taken from the *Broadcasting Act*, the
   *Telecommunications Act*, Canada's Anti-Spam Legislation and the *Canada Elections Act* as well
   as from the CRTC's regulations and policies. Ensure consistency in the language used in texts
   published over the years by checking the CRTC's archives and various source documents.
- Harmonize the language, i.e. the vocabulary, but also the wording and style, used in the various and numerous texts arising from the same public proceeding.
- Check the French language quality of the translations (terminology, spelling, and grammatical rules), using necessarily, but not only, the following spelling, style, and terminology guides:
  - Le guide du rédacteur.
  - Termium Plus.

#### Work conditions

#### 1) Facilities and equipment

Work should be conducted in the provider's office or in the offices of its translators who telework, as the case may be. The translators must possess all the required technological equipment, as well as transmission and communications tools – a telephone, a computer, an Internet connection, and email – as well as the above-mentioned reference material and software. As required and at the CRTC's request, each translator must procure the most recent version of the reference material and software used by the CRTC's staff, in particular any recent version of Microsoft Office. To be able to install the CRTC's remote access program on their computer in order to deliver texts, translators must use a PC and software that are compatible with this program, provided by the CRTC's informatics service. The provider is responsible for all costs required to upgrade its equipment and facilities.

# 2) Travel

Translators generally do not have to travel to conduct their translation and revision activities. However, on occasion and at the CRTC's request, translators must be available to come to the CRTC's offices.

The Contractor will be reimbursed its authorized travel and living expenses reasonably and properly incurred in the performance of the Work, at cost, without any allowance for profit and/or administrative overhead, in accordance with the meal, private vehicle and incidental expenses provided in Appendices B, C and D of the <a href="National Joint Council Travel Directive">National Joint Council Travel Directive</a> and with the other provisions of the directive referring to "travelers", rather than those referring to "employees".

All travel must have the prior authorization of \_\_\_\_\_ (Contracting Authority).

All payments are subject to government audit.

#### 3) Availability

The volume of work related to the described services is irregular and includes internal documents, as well as numerous revisions to the *Communications Monitoring Report* and to external reports and documents that the CRTC publishes annually. The most active periods in the Broadcasting sector are generally from April to August and from October to January (including the Christmas period). In the Telecommunications and Compliance and Enforcement sectors, the work volume is more constant. The Bidder must therefore show that they are flexible regarding the CRTC's needs and guarantee that their group can meet the CRTC's needs during peak periods. Given the urgent nature of the modifications to be made regularly and the publication deadlines to be met, at least 40% of the work must be conducted outside normal office hours, i.e. in evenings or on weekends.

When possible, the Translation Service Coordinator will advise the provider in advance of documents that are particularly voluminous to determine the feasibility of the work and to organize it according to the associated deadlines.

The CRTC may request that a provider make a series of corrections, several times, to a text that has already been translated to reflect any last-minute changes to the original text. When the CRTC sends a new version of the same text to the provider, the changes will be clearly indicated to enable the provider to quickly evaluate the workload and delivery timeframe.

### **Submissions**

#### 1) Quality and experience

To meet the requirements, Bidders must provide a description, consisting of no more than two (2) pages, of the experience and skills they possess that qualify them to provide the proposed services. In addition, Bidders must provide, for each translator, a curriculum vitæ describing their education and work experience; information on the number of years of experience they possess and their areas of expertise, as well as a copy of their diplomas; and the names and telephone numbers of contact people to obtain references on the provider and on each of the translators. The CRTC reserves the right to reject any candidate whose references are not satisfactory.

**APPENDIX "B" - BASIS OF PAYMENT** 

Name of 0	Company/Bidde	r:
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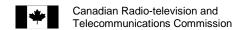
Please enter, in the spaces provided below, the rates for translation from English to French. The proposed rates must be all inclusive. The all-inclusive rates will cover any costs incurred by the contractor, including, but not limited to: word processing, reports, photocopy, courier services, cost associated with the software, telephone calls, and reception and transmission and delivery of the documents and all other related expenses. No other fees, costs or amounts will be paid.

Please note that the estimated number of words is used for financial evaluation only and should not be construed as a guarantee of work.

Translation Services – English to French								
	Contract	Option Po	eriod 1	Option Po	eriod 2	Option Period 3		
	Regular Rate	Urgent Rate	Regular Rate	Urgent Rate	Regular Rate	Urgent Rate	Regular Rate	Urgent Rate
Estimated # of words								
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Total (Contract <regular +urgent="" rate=""> +Option Periods &lt; Regular Rate +Urgent Rate&gt;)  \$</regular>								
GST/HST Number :								
QST Number (If applicable) :								

# **APPENDIX "C" - SECURITY REQUIREMENTS CHECK LIST**

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			ECURITY REQUIREMENTS CATION DES EXIGENCES F			
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1		méro du contrat de so		and Address of Subco	ons ontractor / Nom et adresse du s	ous-traitant
					***************************************	
		rève description du tr	avaii nal and external documents including	(but not limited to) decision	ons, notices of consultation, regulate	ory policies, information
bulletins, cor	rporate reports, brie	fing and debriefing docu	iments, communications documents a	and procedural letters rela	ited to broadcasting and telecommu	inications
5. a) Will the s	supplier require a	ccess to Controlled G cès à des marchandi	oods?			✓ No Yes Oui
			military technical data subject to	the provisions of the T	echnical Data Control	No Yes
Requiation	ns?					✓ Non Oui
	sseur aura-t-il ac ntrôle des donnée		chniques militaires non classifiée	es qui sont assujetties	aux dispositions du Regiement	
<ol><li>Indicate the</li></ol>	type of access r	equired / Indiquer le t				4
6. a) Will the s	upplier and its en	nployees require acc	ess to PROTECTED and/or CLAS s accès à des renseignements ou	SSIFIED information o	r assets?	No Yes Oui
(Specify t	he level of acces	s using the chart in C	luestion 7, c)		DES evou CLASSIFIES!	L Noil L Oui
(Préciser	le niveau d'accè	s en utilisant le tablea	au qui se trouve à la question 7. c rs, maintenance personnel) requ	ire access to restricter	t access areas? No access to	No Yes
PROTEC	TED and/or CLA	SSIFIED information	or assets is permitted.			Non Oui
Le fournis	sseur et ses emp	loyés (p. ex. nettoyer à des hiens PROTÉG	irs, personnel d'entretien) auront- SÉS et/ou CLASSIFIÉS n'est pas	-ils accès à des zones autorisé.	d'accès restreintes? L'accès	
6. c) Is this a c	commercial courie	er or delivery requirer	nent with no overnight storage?			✓ No Yes
1			son commerciale sans entreposa			Non Oui
7. a) Indicate ti		ation that the supplie	r will be required to access / Indic	quer le type d'informati		
	Canada	✓	NATO / OTAN		Foreign / Étranger	
7. b) Release re		rictions relatives à la	All NATO countries		No release restrictions	
Aucune restri		1	Tous les pays de l'OTAN		Aucune restriction relative	
à la diffusion					à la diffusion	
Not releasabl						
À ne pas diffu			l	_		
Restricted to:			Restricted to: / Limité à :		Restricted to: / Limité à :	
Specify count	try(ies): / Précise	r le(s) pays :	Specify country(les): / Préciser	r le(s) pays :	Specify country(ies): / Précis	ser le(s) pays :
7. c) Level of in	nformation / Nive	au d'information				
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Government Gouvernement du Canada

Solicitation No. CRTC FY 2016/17 RFP # 17-0116 Translation Services for the Decisions Division – Broadcasting, Telecommunications, and Compliance and Enforcement

Contract Number / Numéro du contrat

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Government Gouvernement du Canada

# Solicitation No. CRTC FY 2016/17 RFP # 17-0116 Translation Services for the Decisions Division – Broadcasting, Telecommunications, and Compliance and Enforcement

PART D - AUTHORIZATION / PAR				,	/		
13. Organization Project Authority /	. , ,			10:			
Name (print) - Nom (en lettres moule	ees)	Title - Titre		Signature	401		
Véronique Lehoux		Director		Ten	orique learn		
Telephone No N° de téléphone	Facsimile No Nº de	télécopieur	E-mail address - Adresse co	urriel	Date OLICI		
613.298.1615 819.953.4314		veronique.lehoux@crtc.gc.		а	04-12015		
<ol><li>Organization Security Authority /</li></ol>	Responsable de la séc	urité de l'orga	nisme				
Name (print) - Nom (en lettres moulé	Title - Titre		Signature				
Jeff Woodruff	İ	tal Security Officer					
Telephone No N° de téléphone	Facsimile No Nº de	télécopieur	E-mail address - Adresse con	urriel	Date) 2 /2 /2 /2		
819.997.4653	jeff.woodruff@crtc.gc.ca		100/0/1018				
<ol> <li>Are there additional instructions Des instructions supplémentaires</li> </ol>				nt-elles jointes	? No Yes Oui		
16. Procurement Officer / Agent d'ap	provisionnement						
Name (print) - Nom (en lettres moulé	es)	Title - Titre		Signature	7		
Andrew McMillan	•	Procure	ment and	100			
Andrew Memman		Contracting Officer		410-11			
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Solicitation No. CRTC FY 2016/17 RFP # 17-0116 Translation Services for the Decisions Division -

Broadcasting, Telecommunications, and Compliance and Enforcement

APPENDIX "D" - NON-DISCLOSURE AGREEMENT
I,, recognize that in the course of my work as an employee or subcontractor of, I may be given access to information by or on behalf of Canada in connection with the Work, pursuant to Contract Serial No between Her Majesty the Queen in right of Canada, represented by the Minister of Public Works and Government Services and, including any information that is confidential or proprietary to third parties, and information conceived, developed or produced by the Contractor as part of the Work. For the purposes of this agreement, information includes but not limited to: any documents, instructions, guidelines, data, material, advice or any other information whether received orally, in printed form, recorded electronically or otherwise and whether or not labeled as proprietary or sensitive, that is disclosed to a person or that a person becomes aware of during the performance of the Contract.
I agree that I will not reproduce, copy, use, divulge, release or disclose, in whole or in part, in whatever way or form any information described above to any person other than a person employed by Canada or a need to know basis. I undertake to safeguard the same and take all necessary and appropriate measures, including those set out in any written or oral instructions issued by Canada, to prevent the disclosure of or access to such information in contravention of this agreement.
I also acknowledge that any information provided to the Contractor by or on behalf of Canada must be used solely for the purpose of the Contract and must remain the property of Canada or a third party, as the case may be.
I agree that the obligation of this agreement will survive the completion of the Contract Serial No.:
Signature

# **APPENDIX "E" - IT SECURITY REQUIREMENTS**

#### 1. Introduction

This document outlines the IT Security requirements for the Commission contract # 17-0116 for the processing of sensitive data up to and including the level of Protected B. In absence of a formal Threat-Risk Assessment (TRA) and due to the IT portion of the Security clearance being contract specific, the intent of this document is to state the minimum safeguards required in order that the processing of sensitive information be approved by the Department's IT Security Coordinator (ITSC); Darren Valiquette, Tel: 819.994.6364, Email: darren.valiquette @crtc.gc.ca.

Security is based upon layers of protection; that is, in order for the requirements of the IT Security (ITS) to effectively safeguard the information, they must be preceded and supported by other aspects of security and the associated policies. The physical, personnel and information security safeguards in accordance with the Policy on Government Security and ITS related Standards must exist prior to the implementation of ITS safeguards.

# 2. Mandatory Prerequisites

#### 2.1 PWGSC Validation for Physical Security

The application of the security safeguards listed in this document are based on the mandatory requirement that the physical premises have been inspected, certified and accredited to process and store sensitive information by the Canadian Industrial Security Directorate (CISD), Public Works and Government Services (PWGSC). The Departmental Security Officer's (DSO) office will validate the certification and notify the IT Security Coordinator.

# 2.2 Security Policy Compliance Monitoring

The DSO's office will request a copy of the IT Security Inspection report, recommendations and vendor responses, when completed by the CISD.

The CRTC has the option to request the contractor attend a Security/IT Security briefing session. In addition, on a frequency to be determined by the Safety, Security and Emergency Management Division (SSEMD), the CRTC retains the right to conduct inspections of the contractor's facility to ensure compliance with Government of Canada standards and policies with respect to the handling, storage and processing of protected/classified information.

## 3. Minimum IT Security Requirements

# 3.1 IT Security Policy Compliance and Monitoring

On a frequency to be determined by Technology Services Division/Information Technology Security, the CRTC retains the right to conduct inspections of the facility to ensure compliance with Government of Canada standards and policies with respect to prevention, detection, response and recovery requirements in the Operational Security Standard: Management of Information Technology Security.

# 3.2 Storage, Disposal and Destruction of IT Media

All material such as CD/DVDs, flash/thumb drives, workstation hard disks, server hard disks, backup tapes and any other devices used to process or store protected information (including photocopiers,

scanners and printers) must be retained and properly wiped or sanitized in a manner adhering to CSEC ITSG-06: Clearing And Declassifying Electronic Data Storage Devices upon termination of the final contract.

In the event that equipment requires maintenance, support or replacement, no hardware associated with the processing or storage of protected or classified information may be given to an outside vendor.

#### 3.3 Mobile Computing and Teleworking

Mobile computing and teleworking (outside the CISD- inspected site) are prohibited. Laptops or any removable media, if used, containing protected/classified information may not be removed from the contractor's CISD-inspected site without the written approval of the DSO. CRTC owned IT equipment (i.e. encrypted laptop, PKI/VPN encryption) will be provided to the contractor to perform their duties under this contract from the CISD inspected site.

#### 3.4 Incident Reporting

It is paramount that the CRTC's DSO and IT Security Coordinator are made aware of any security-related incidents with respect to the facilities and equipment used to process and store sensitive information associated with CRTC's contracts.

The contractor must report any security-related incidents to the DSO and IT Security Coordinator within two hours of an incident being detected or reported.

APPENDIX "F" - VENDOR INFORMATION AND AUTHORIZATION FORM **Vendor Name and Address** Legal Status (incorporated, registered, etc.) GST/HST/QST Registration Number and/or Procurement Business Number (Revenue Canada) Name and Title of Person Authorized to sign on behalf of Vendor Print Name \_\_\_\_\_ Signature \_ Date **Central Point of Contact** The Vendor has designated the following individual as a central point of contract for all matters pertaining to the proposed contract, including the provision of all information that may be requested. Name and Title \_\_\_\_\_ Fax\_\_\_\_ Telephone **Email** 

\*Each proposal must include a copy of this page properly completed and signed.

# **APPENDIX "G" - TRANSLATION SAMPLE**



# **Broadcasting Regulatory Policy CRTC 2017-XXX**

PDF version

Reference: 2016-333

Ottawa, DATE

# **Aboriginal community media centres**

The Commission hereby announces that it is facilitating the establishment of Aboriginal community media centres. These centres, to be led by community groups in both urban and non-urban communities across the country, will ensure that Aboriginal realities are more adequately reflected in the Canadian broadcasting system. Further, the centres will enable its members to acquire valuable skills in the broadcasting and digital sectors and provide for the active participation of Aboriginal people in the Canadian broadcasting system.

Financial support will be available to Aboriginal community media centres through the expansion of the Community Radio Fund of Canada, to be renamed the Aboriginal and Community Fund of Canada. A percentage of tangible benefits resulting from transactions to the ownership or effective control involving radio and television services will be allocated to the fund.

#### Introduction

- 1. In Broadcasting Notice of Consultation 2016-333 (the Notice), the Commission stated that Aboriginal realities in Canada are not adequately reflected in the Canadian broadcasting system. It also stated that there continues to be a lack of access by Aboriginal people to the Canadian broadcasting system.
- 2. In the Notice, the Commission issued a call for comments seeking innovative ways to address these gaps. It stated that for any approach to be successful, it must reflect the interests and needs of the Aboriginal population in Canada, foster the development of Aboriginal cultures and help preserve Aboriginal languages. Further, the chosen approach must provide for the broad participation by Aboriginal people.
- The Commission received comments from individuals, various community groups, the Canadian Association of Aboriginal Broadcasters (CAAB) and broadcasters. The public record for this proceeding can be found on the Commission's website at www.crtc.gc.ca.

# Regulatory framework

4. The Commission is guided by the objectives of the *Broadcasting Act* (the Act) set out in sections 3(1)(d)(iii) and 3(1)(o) which state that the broadcasting system must reflect the special place of Aboriginal peoples within Canadian society and that programming that reflects the aboriginal cultures of Canada should be provided



- within the Canadian broadcasting system as resources become available for the purpose.
- 5. In addition, the Act states that the system should provide a reasonable opportunity for the public to be exposed to the expression of differing views on matters of public concern [section 3(1)(i)(iv)].

# Commission's analysis and decisions

- 6. As part of this proceeding, the Commission received a proposal from the CAAB, a national organization of Aboriginal broadcasters that includes the television broadcaster APTN and Native radio operators with stations and services in urban markets, smaller centres, and rural and remote communities. Its proposal called for the establishment of Aboriginal Community Media Centres (ACMCs) in both urban and non-urban communities across the country. The ACMCs would be led by community groups and would foster the participation and reflection of Aboriginal people in the Canadian broadcasting system. Each community group would decide on its area or areas of focus for its respective centre, such as radio, television and online content.
- 7. The CAAB submitted that the centres would act as learning centres for the communities served and enable members to acquire valuable skills in the broadcasting and digital sectors.
- 8. With respect to existing radio and television operators, the CAAB proposed that they also be eligible for funding should they choose to operate as ACMCs.
- 9. After examining the public record for this proceeding in light of applicable regulations and policies, the Commission considers that the issues it must address are the following:
  - whether the establishment of ACMCs fulfill the objectives of the Act;
  - how it can allocate funds to support ACMCs; and
  - what eligibility criteria should be used to allocate funding.

## **Establishment of Aboriginal Community Media Centres**

- 10. Several individuals welcomed the proposal put forth by the CAAB. They expressed their support for the skills training aspects of the proposal. Most of the Aboriginal broadcasters who submitted comments were in support of the proposal. Some questioned how ACMCs would be integrated within the current network of Aboriginal broadcasting services.
- 11. Currently, Aboriginal broadcasters play an essential role in serving the Aboriginal population across the country by providing news, information, spoken word, music and entertainment that reflect the talents and interests of Aboriginal peoples. The

- ACMCs would further enhance this role by providing additional opportunities for both participation and reflection.
- 12. Moreover, there is a pressing need to serve the Aboriginal community as a whole given that issues vitally important to Aboriginal people are not fully covered or addressed on "mainstream" services. ACMCs would also play a crucial role by exposing the public to issues of public concern, such as clean water on reserves, food prices in Northern communities, missing Aboriginal women, the Truth and Reconciliation Commission, housing, the environment and land claims.
- 13. Accordingly, the Commission considers that the proposal submitted by CAAB would serve to fulfill the objectives of the Act.
- 14. Should a centre choose to offer a station or service which requires a licence to operate, the current licensing requirements would apply to that service or station. The centre would therefore need to follow the standard application process.
- 15. The Commission invites the CAAB to publish best practices and guidelines for community groups who would like to open an ACMC.

## **Financial support**

- 16. As set out in the Tangible Benefits Policy (Broadcasting Regulatory Policy 2014-459), for certain transfers of ownership or control of broadcasting services, the parties involved must make financial contributions (known as "tangible benefits") to initiatives that benefit the Canadian broadcasting system. For radio services, the tangible benefits package must amount to a minimum direct financial contribution of 6% of the value of the transaction. For television services, the contribution must amount to 10% of the value of the transaction.
- 17. In Broadcasting Regulatory Policy 2010-499, the Commission allocated a portion of tangible benefits packages to campus and community radio to ensure stable funding for those stations. The Commission considers that the Community Radio Fund of Canada (CRFC) should be expanded to include a funding function for ACMCs. Thus, the Commission considers that it would be appropriate to divert funding from Radio Starmaker Fund or Fonds Radiostar for the expanded CRFC.
- 18. Accordingly, the Commission amends the Tangible Benefits Policy so that 1% of the value of a commercial radio transaction will be allocated to an expanded CRFC. The amount allocated to Radio Starmaker Fund or Fonds Radiostar will be reduced from 3% to 2.5%. As a result, any contribution is to be distributed as follows:
  - 2.5% to the Radio Starmaker Fund or Fonds Radiostar;
  - 1.5 % to FACTOR or MUSICACTION;
  - 1%, at the discretion of the purchaser, to any eligible Canadian content development initiative;

- 1% to the Aboriginal and Community Fund of Canada (formerly, the CRFC).
- 19. As set out in the Tangible Benefits Policy, for transactions involving television stations and services, the allocation formula is the following:
  - at least 80% of all tangible benefits relating to changes in the effective control of licensed television undertakings shall be allocated to the Canada Media Fund and the Certified Independent Production Funds unless a compelling case is made that other measures could better meet the public interest; and
  - of this amount, at least 60% shall be allocated to the Canada Media Fund and no more than 40% to the Certified Independent Production Funds unless a compelling case is made that another allocation formula could better meet the public interest.
- 20. Given that the ACMCs will be involved in the television sector, the Commission considers it appropriate to add the Aboriginal and Community Fund of Canada as an eligible recipient for tangible benefits derived from television transactions.
- 21. Accordingly, the allocation formula now reads as follows:
  - at least 80% of all tangible benefits relating to changes in the effective control
    of licensed television undertakings shall be allocated to the Canada Media
    Fund, the Certified Independent Production Funds and the Aboriginal and
    Community Fund of Canada unless a compelling case is made that other
    measures could better meet the public interest; and
  - of this amount, at least 60% shall be allocated to the Canada Media Fund and no more than 40% to the Certified Independent Production Funds and the Aboriginal and Community Fund of Canada unless a compelling case is made that another allocation formula could better meet the public interest.
- 22. The new allocation formulas for tangible benefits are effective immediately.

## **Eligibility for funding**

23. The Commission considers that the criteria used to allocate funding to ACMCs should include factors such as participation, reflection, community need and quality of the proposal. The Commission requires the Aboriginal and Community Fund of Canada to submit the criteria by which it proposes to allocate funding by DATE (6 months from the date of publication of this policy). The Commission will then issue a notice of consultation seeking comments on the proposed eligibility criteria for funding.

Secretary General

# **Related documents**

- Call for comments on finding an innovative approach to address the gaps in Aboriginal reflection and participation in the Canadian broadcasting system, Broadcasting Notice of Consultation CRTC 2016-333, 13 May 2016
- Simplified approach to tangible benefits and determining the value of the transaction, Broadcasting Regulatory Policy CRTC 2014-459, 5 September 2014
- *Campus and community radio policy*, Broadcasting Regulatory Policy CRTC 2010-499, 22 July 2010