

Question 1

Can you please confirm whether Use of Force trained guards and specialized PPE equipment (ballistic vest, hand cuffs, duty belt etc.) are required for all positions? Or does CMHC wish to have a use of force guard on an “as required” basis?

Answer 1

This RFP identifies Use of Force Training as a requirement for all guards; however, upon further reflection the UoF requirement is predominantly for those guards that will be working during CMHC’s normal business hours, as they are most likely the ones to be tasked with removing unauthorized individuals from the premises.

Question 2

The current contract has a Parking Officer that provides parking enforcement for 40 hours per week. Is it the intention of CMHC to eliminate the Parking Officer position?

Answer 2

The RFP does not delineate guard responsibilities as it is expected that all guards will be properly trained to carry out parking enforcement duties when required. It is anticipated that this will provide more flexibility for the site supervisor to assign a guard or additional guards for this purpose when there is a need.

Question 3

Could CMHC provide some indication of current guard pay rates and seniority?

Answer 3

CMHC is unable to provide this information as it is considered confidential within our current contract. The requested information is not deemed necessary in order to provide a comprehensive submission in response of the RFP.

Question 4

We would also like to receive the actual hours worked or current schedules for each officer in order to give an accurate quote in the RFP.

Answer 4

CMHC is unable to provide this information as it is considered confidential within our current contract. The requested information is not deemed necessary in order to provide a comprehensive submission in response of the RFP.