



RETURN BIDS TO:

RETOURNER LES SOUMISSIONS À:

**Bid Receiving - PWGSC / Réception des soumissions
- TPSGC**

11 Laurier St. / 11, rue Laurier

Place du Portage, Phase III

Core 0B2 / Noyau 0B2

Gatineau, Québec K1A 0S5

Bid Fax: (819) 997-9776

**SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

**Raison sociale et adresse du
fournisseur/de l'entrepreneur**

Issuing Office - Bureau de distribution

Business Management and Consulting Services
Division / Division des services de gestion des affaires
et de consultation

11 Laurier St. / 11, rue Laurier

10C1, Place du Portage

Gatineau, Québec K1A 0S5

Title - Sujet Remote Deposit Capture (RDC)	
Solicitation No. - N° de l'invitation EN891-172629/A	Amendment No. - N° modif. 002
Client Reference No. - N° de référence du client 20172629	Date 2017-03-20
GETS Reference No. - N° de référence de SEAG PW-\$ZG-420-31148	
File No. - N° de dossier 420zg.EN891-172629	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2017-03-30	
Time Zone Fuseau horaire Eastern Standard Time EST	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Genier, Nicole	Buyer Id - Id de l'acheteur 420zg
Telephone No. - N° de téléphone (819) 420-2267 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Amendment 001

This amendment is raised to respond to questions raised by industry.

Question 1

At the moment our Bank offers the Remote Deposit Capture service and its supplier Paystation offers the scanners. With this information in mind, would the RG be open to purchase their own scanner and get a maintenance contract?

Response 1

The expectation is to have one contract for Remote Deposit Capture that covers all operations. The contractor can sub-contract the sale or rental of scanners, including maintenance.

Question 2

To ensure a better quality of response we would like to have the statistics for the volume of cheque and location for the three departments: What is the annual number of deposits by department and location?

Response 2

Here are the number of deposits done by departmental locations

030 - GENDARMERIE ROYALE DU CANADA/ROYAL CANADIAN MOUNTED POLICE	8,168
038 - SERV FRONTALIER DU CAN- ADMIN/CANADA BORDER SERV AGENCY-ADMI	36,215
124 - AGENCE PARCS CANADA/PARKS CANADA AGENCY	42,223

Question 3

What is the number of cheque deposited by department?

Response 3

It's difficult to gather the required statistics from departments. The number and value of cheques are not captured because deposits are done by batches without knowing the number of cheques or the amount of cash they contain. Having said that, for pricing purposes, responders are welcome to provide prices for each range of numbers of cheques or value.

Question 4

What is the total amount annually of deposited in Canadian dollar by department?

Response 4

Please note that deposits may include cheques and cash.

030 - GENDARMERIE ROYALE DU CANADA/ROYAL CANADIAN MOUNTED POLICE	\$ 464,431,782.07
038 - SERV FRONTALIER DU CAN- ADMIN/CANADA BORDER SERV AGENCY-ADMI	\$ 18,660,494,812.48
124 - AGENCE PARCS CANADA/PARKS CANADA AGENCY	\$ 73,062,030.03

Question 5

What is the total amount annually of deposited other currencies by department?

Response 5

Statistics on other currencies are not available as we only see the total CAD value of deposits.

Question 6

What is the number of users who are allowed to make deposits by department and location?

Response 6

Based on their internal procedures, departments will decide on the number of users. Please provide pricing per license, if applicable.

Question 7

What is the number of scanners required?

Response 7

Each department will decide on the number of scanners required. As the number of departmental locations is known, we do not know how many of them will need a scanner. Each location is different and the decision to acquire a scanner will be based on their convenience, value and proximity to a bank location.

Question 8

What is the maximum amount of daily deposit by department?

Response 8

030 - GENDARMERIE ROYALE DU CANADA/ROYAL CANADIAN MOUNTED POLICE	31/03/2016	\$	41,382,156.23
038 - SERV FRONTALIER DU CAN- ADMIN/CANADA BORDER SERV AGENCY-ADMI	02/12/2016	\$	989,949,181.78
124 - AGENCE PARCS CANADA/PARKS CANADA AGENCY	04/11/2016	\$	2,092,583.31

Question 9

What is the number of scanner by department?

Response 9

The departmental locations will decide of the number of scanners required, but we anticipate one per location, other than the highest volume locations.

Question 10

In reference to article 2.7.2 RG Enquiries. Can you please give us more detail about the Original Trace Number?

Response 10

The Trace Number is simply a unique sequential number that is assigned by the RG to each enquiry in order to facilitate the tracking of each request. It is included in all communications related to each individual request.

Question 11

In reference to Article 2.7.2 RG Enquiries. Can you specified what kind of enquiries?

Response 11

The RG communicates enquiries via email.

Question 12

In reference to Article 2.7.2 RG Enquiries. Can you specified what kind of enquiries?

Response 12

Enquiries can take many different forms, but typically involve obtaining backup documentation related to transactions that have hit our accounts. These might involve obtaining backup documentation related to chargebacks (i.e. obtaining a copy of the cheque that was returned); details of adjustments made to the account (i.e. copy of a debit advice); and bank related adjustments when transactions have been mistakenly posted to a wrong account.

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED