



RETURN BIDS TO:

RETOURNER LES SOUMISSIONS À:

**Bid Receiving - PWGSC / Réception des soumissions
- TPSGC**
11 Laurier St. / 11, rue Laurier
Place du Portage, Phase III
Core 0B2 / Noyau 0B2
Gatineau, Québec K1A 0S5
Bid Fax: (819) 997-9776

**SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address
Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution
Business Management and Consulting Services
Division / Division des services de gestion des affaires
et de consultation
11 Laurier St. / 11, rue Laurier
10C1, Place du Portage
Gatineau, Québec K1A 0S5

Title - Sujet Remote Deposit Capture (RDC)	
Solicitation No. - N° de l'invitation EN891-172629/A	Amendment No. - N° modif. 003
Client Reference No. - N° de référence du client 20172629	Date 2017-03-20
GETS Reference No. - N° de référence de SEAG PW-\$ZG-420-31148	
File No. - N° de dossier 420zg.EN891-172629	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2017-03-30	
Time Zone Fuseau horaire Eastern Standard Time EST	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Genier, Nicole	Buyer Id - Id de l'acheteur 420zg
Telephone No. - N° de téléphone (819) 420-2267 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

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420zg
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Amendment 002

Amendment 002 is raised to respond to questions raised by the industry.

Question 13

2.4.1 Chargebacks and 2.4.2 Contractor initiated adjustments. RFI states that "Items charged back or contractor adjustments must be debited or credited using the assigned authorization number of the departmental office involved". Is the chargeback process centralized into each departmental office (RCMP, CBSA, Parks Canada) where one person or persons are responsible in handling these items? Or is this decentralized to each depositing location / region / or regional offices?

Response 13

Chargebacks are not centralized and each location making the deposit is responsible for its chargebacks.

Question 14

Is the assigned authorization number a static number that the contractor has by departmental office?

Response 14

The assigned Authorization Number identifies a deposit facility. It is issued by the RG when an account is opened and is unique to that account and location. It will be used by the bank and the RG to identify the account. Please refer to the Definitions in Annex A, Appendix 1.

Question 15

2.7.1 Image requests from departments. RFI states that "Written trace requests from a representative of the depositing department" can be requested if the image is no longer available on the RDC service. Are these request centralized in each department (RCMP, CBSA, Parks Canada) or can they come from any one depositing locations?

Response 15

The requests are not centralized and may come from locations making deposits through the RDC service.

Question 16

If decentralized, please provide insight into how the receiving FI will identify the requesting party to ensure we do not disclose Protected B information to a person unauthorized to receive such information.

Response 16

This will be mutually agreed upon by the RG and the contractor. The FIs are invited to provide their processes in place, if any, to identify the requesting party.

Question 17

Security Requirements - CSID requirements. Like all Canadian FI's we are submitted to regulatory requirements relative to information security, personal information safekeeping and handling, AML,

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FINTRAC rules, reporting to the Government and subjected to privacy laws like all FI's. We have extensive internal security departments including IT security. Because we process financial transactions, for security purposes, our personnel is screened at similar to beyond those imposed by CSID. The later's process in then costly and redundant to manage for the contractor. Rather than having each employee hold a reliability status, would it not be simpler for CSID to qualify the contracting FI, its security processes, the web site utilized to deliver the RDC process and scanners be certified and approved by CSID rather than certifying each employee?

Response 17

The security process is designed and enforced by CISD and applies to all contractors to the Government. The RG follows those security recommendations.

Question 18

Will the contracting authority support the winning contractor through the CSID qualification process?

Response 18

The security qualification process is performed by CSID. The contracting authority may direct contractors and put them in contact with CISD.

Question 19

It's our understanding that the Government of Canada offices are given / have very limited access to the usage of internet. Has CSID or the Treasury Board, approved the contracting authority to grant a contract that will require the use of a secure internet portal?

Response 19

The RG will get the necessary approvals in order to ensure that departments requiring the use of the service will have access to the secure portal internet.

Question 20

Will CSID or the RG permit all departmental offices across Canada to have access to this secure website? or will the contracting authority be involved in an approval process each time a new RCMP, CBSA, Parks Canada office need to set up the RDC service for their local office?

Response 20

This will be dealt with on a case by case basis by the RG and departments depending on the location and connectivity. We will ensure that each departmental location requiring the use of the service will have access to the related secure website. However, FIs are invited to provide their processes in place and the mandatory requirements needed in order to request the service.

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED