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Correctional Service Canada (CSC) – Service
correctionnel Canada
Contracting and Materiel Services
Regional Headquarters – Prairies
3427 Faithfull Avenue
Saskatoon, Saskatchewan
S7K 8H6

Attention: Claudette Chabot

SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION

Proposal to: Correctional Service Canada

The referenced document is hereby revised; unless otherwise
indicated, all other terms and conditions of the Solicitation
remain the same.

Proposition à: Service Correctionnel du Canada

Ce document est par la présente révisé; sauf indication
contraire, les modalités de l'invitation demeurent les mêmes.

Comments — Commentaires :

[THIS DOCUMENT CONTAINS A SECURITY
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Issuing Office – Bureau de distribution

Correctional Service Canada (CSC)
Contracting and Materiel Services
Regional Headquarters – Prairies
3427 Faithfull Avenue
Saskatoon, Saskatchewan
S7K 8H6

Title — Sujet: Dental Services, Stony Mountain Institution	
Solicitation No. — No. de l'invitation 51000-17-2415808-B	
Solicitation Amendment No. — No. de modification de l'invitation 003	Date: March 23, 2017
51000-17-2415808-B	
Solicitation Closes — L'invitation prend fin Solicitation Closes — L'invitation prend fin at /à : 14:00 CST on / le : April 11th, 2017	
F.O.B. — F.A.B. Plant – Usine: ___ Destination: ___ Other-Autre: ___	
Address Enquiries to — Soumettre toutes questions à: Claudette Chabot – Procurement Officer	
Telephone No. – No de téléphone: 306-659-9255	Fax No. – No de télécopieur:
Destination of Goods, Services and Construction: Destination des biens, services et construction: Stony Mountain Institution, Stony Mountain, Manitoba	
Instructions: See Herein Instructions : Voir aux présentes	



Solicitation Amendment 003 is issued to

1. Extend the closing date of the Solicitation;
 2. Respond to questions 1 through 6 received during the solicitation period;
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1. The Solicitation Closing date identified on page one (1) of the RFP has been extended:

Delete: **Solicitation Closing** date, March 27, 2017 @ 14:00 CST; and

Insert: The following, new **Solicitation Closing** date, **April 11, 2017 @ 14:00 CST**

2. Questions and Answers 1 through 6:

Question 1:

Please refer to Annex B – Proposed Basis of Payment, which states that the level of effort is 1320 hours per year. Please clarify how the Crown expects the schedule to run for the first 4 months, and would the Crown please clarify what the designated times for inmate dental appointments for scheduling purposes.

Answer 1:

*Clinics are 3-4 hours in the morning and 3-4 hours in the afternoon, 3-4 times weekly. Dependant on wait lists occasionally Saturday clinics are required. There is some flexibility between contractor and project authority re: which days of the week are most suitable. There are occasions where operational requirements indicate situational shut downs and then clinic days are altered accordingly. The first 4 months are expected to mirror the rest of the year. The level of effort is **up to** 1320 hours per year. There is some variance based on the waitlist.*

Question 2:

We understand that Stony Mountain SMI hours of work are between 8am-11am and 1pm to 3pm for a total of 5 hours a day. SMI policy of no movement between 11 and 1pm lunch hours. Can you please provide clarification around hours of work?

Answer 2:

The minimum security unit does have some movement between 12:00 and 13:00 but the medium does not. During the course of the next contract period it is expected to have a satellite dental station functioning in the minimum secure unit which will mean the dentist will have increased access to minimum security offenders between 12:00 and 13:00. Additionally, the dentist is required to spend time documenting, cleaning up and sorting through requests and so is frequently here until 4:00 to 5:00. Previously provided matches the service provision that has been provided and been working well for SMI. As provided there is an unpaid lunch break; usually from 11-13. At times offenders from the minimum security unit can be brought over from 12-13. This varies day to day dependant on the number of escort officers available for escort. This is considered an operational circumstance. There is no expectation of compensation for payment over the lunch period. The dentist is compensated for hours on site during offender movement and for reasonable periods afterwards for the purpose of documentation, cleanup and prioritization for patient care provision. As provided, there is some flexibility week to week to be determined between the project authority and the Contractor.

Question 3:



Are there specific days during the week that the clinical Dental Services cannot be provided? (i.e., no clinics will be booked on Mondays etc.)

Answer 3:

The project manager has the authority to determine suitable days of the week. Dental services will not be provided on Sundays.

Question 4:

Are there specific hours or conditions that may arise that may cause the dental clinic and services provided to stop for security reasons or inmate movements? Will the Dentist be compensated for he lock-up or no movement time?

Answer 4:

Operational requirements are such that sometimes clinics are cancelled and in this case alternative days of the week will be discussed when required. There are a variety of unforeseen circumstances which might create a reason for the project authority to cancel clinics. In this instances, the contractor is paid 2 hours of clinic time. If the Institution has a planned lockdown the Contractor will be notified 48 hours in advance and a mutually agreed upon rescheduling date for the clinic will be established between the Contractor and the Chief of Health Services.

Question 5:

Are there specific hours or conditions that may arise that may cause the dental clinic and services provided to stop for security reasons or inmate movements? Will the recruiting company or private entity recruiting on behalf of the Correctional Service Canada be compensated for he lock-up or no movement time?

Answer 5:

As answered above there are a variety of circumstances which could cause the dental clinic and services provided to stop for security reasons or inmate movements. There is no expectation for compensation to a recruiting company or private entity recruiting on behalf of Correctional Service Canada.

Question 6:

What is the volume of inmate patients that the Dentist is expected to see per hour, on average:

1. Number of patient assessment expected per hour, AND;
2. Treatment allocated expected time

Answer 6:

Specific treatment questions cannot be answered. The length of time per patient would be entirely dependent on the care provision required. The expectation is that the dentist follows the essential services framework and treats patients with the highest priority of need in the most efficient manner in accordance to practice standards. This practice would mirror community standards and accreditation standards. Presently there occurs some fluctuation on the number of patients seen day to day dependent upon treatment required.

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED.