



**Procurement and Contracting Services**  
30 Victoria Street  
Gatineau, Quebec K1A 0M6  
supplier@elections.ca

## REQUEST FOR INFORMATION AMENDMENT

The Request for Information is hereby amended; unless otherwise indicated, all other terms and conditions of the Request for Information remain the same.

<b>RFI Amendment No.</b>	<b>RFI Amendment Date:</b>
1	April 11, 2017

<b>Office of the Chief Electoral Officer File No.</b>
ECTD-RFI-16-0192
<b>Title:</b>
Managed Services Contact Centre
<b>Request for Information Closing Date:</b>
April 21, 2017 – 14:00 Eastern Daylight Time (EDT)

<b>ENQUIRIES – address enquiries to the Contracting Authority:</b>	
<b>Office of the Chief Electoral Officer of Canada</b> Procurement and Contracting Services 30 Victoria Street Gatineau, Quebec K1A 0M6  <a href="mailto:supplier@elections.ca">supplier@elections.ca</a>	
<b>Attention:</b>	<b>Tel No.:</b>
<b>Tiffany Denny</b> Advisor Procurement and Contracting Services	819-939-1481

<b>SUBMIT RESPONSE VIA RFI ONLINE QUESTIONNAIRE:</b>
<a href="http://electionscanada.sondages-surveys.ca/s/contactcentre/langeng/">http://electionscanada.sondages-surveys.ca/s/contactcentre/langeng/</a>
Additional and supporting material may be submitted to:
<a href="mailto:supplier@elections.ca">supplier@elections.ca</a>

## **Part 1. Interpretation**

- 1.1** Elections Canada hereby amends in accordance with this amendment the Request for Information for Managed Services Contact Centre bearing number ECTD-RFI-16-0192 and dated March 30, 2017 (the “RFI”). This amendment hereby forms part of the RFI.
- 1.2** Unless defined herein or unless the context otherwise requires, all of the words and phrases defined in the RFI and used in this amendment shall have the same meanings assigned to them in the RFI.

## **Part 2. Amendments**

### **2.1 Amendment to Request for Information Closing Date on the cover page**

Delete: April 14, 2017 – 2:00 p.m. (Gatineau time)

Insert: April 21, 2017 – 14:00 Eastern Daylight Time (EDT)