ENTERPRISE PERIMETER SECURITY SOLUTION INVITATION TO QUALIFY (EPS-ITQ)

AMENDMENT NO. 001

This ITQ Amendment No. 1 is raised to;

- 1- Make administrative changes to the ITQ;
- 2- Revise Annex B of the ITQ; and
- 3- Answer questions received during ITQ Question Period.
- 1. At Page 1 of the Enterprise Perimeter Security Solution (EPS) Invitation to Qualify (ITQ) document:
 - At 'Closing Date' REVISE as follows;

DELETE: the previous closing date in its entirety and;

INSERT: the following in its place:

May 25th, 2017 - 02:00 PM EST

2. At PART 4 RESPONSE PREPARATION INSTRUCTIONS, at Section 4.5 'ITQ Reference Project Forms – Annex B (Mandatory at ITQ closing)' REVISE as follows;

INSERT: the following new paragraph;

- 4.5.8 For the Team Certification, Attachment A to Annex B, outlined in 4.5.6 b) above, Respondents are advised that this certification is limited to either Mandatory Requirement #1, B.1, found in Annex B of the ITQ, or Mandatory Requirement #4, B.4 found in Annex B of the ITQ. In order to fulfill the objective this of this ITQ, which is to qualify Respondents who have experience in designing and implementing an Enterprise Perimeter Security Solution, Respondents must be able to rely on their own experience for either Mandatory Requirement #1 or Mandatory Requirement #4. Respondents who attempt to qualify using a Team Certification for both Mandatory Requirement #1 and Mandatory Requirement #4 will be disqualified. For Mandatory Requirements #2, #3 and #5, Respondents can leverage a Team Certification as they deem required.
- 3. At Annex B of the ITQ 'REFERENCE PROJECT FORMS', REVISE as follows:

DELETE: The previous version in its entirety; and

INSERT: The new version attached hereto this amendment

4. Publish Canada's responses to Industry questions received during the question period.

Question	Answer
Could you please send a soft version (word document) of the attachment so that we can begin filling out the required information.	The requested Word documents have been provided in this ITQ Amendment.
2 - Would SSC please provide Annex A, Annex B, Attachment A to Annex B, Annex C in word format?	Please refer to Canada's answer to Q.1.
3 - Would SSC please accept soft copies on DVD?	Yes. Canada will accept DVD's or CD-ROMs for soft copies.
4 - The requirement dictates the Respondent shall provide 2 references, including one Federal government client which meets the stated requirements. We respectfully request that this requirement be expanded to ask for a Public Sector reference, which could be either a Provincial or Federal government client.	Please refer to the revised Annex B included in this ITQ amendment.
5 - The requirement is stating that the respondent must have an existing facility; however the required form is requesting the project reference.	Please refer to the revised Annex B included in this ITQ amendment.
6 - Would the Crown please revise the form to reflect the requirement?	Please refer to the revised Annex B included in this ITQ amendment.
7 - The requirement is stating that the respondent must demonstrate they have OEM certified resources, however the required form is requesting the project reference.	Please refer to the revised Annex B included in this ITQ amendment.
8 - Would the Crown please revise the form to reflect the requirement? Also please confirm how may resources are required for this requirement.	Please refer to the revised Annex B included in this ITQ amendment.
9 - PG 26 mandatory experience:- Our understanding of this statement is: the respondent must have provided 24x7x365 technical service desk support for at least 12 continuous months in the last 5 years and be capable of providing bilingual support if required in the future. Please confirm.	Canada confirms. The Respondent must demonstrate the capability of providing bilingual support as this will be a mandatory requirement in the resulting contract.
10 - Is it required to have two references for B.2 or B.3 or B.4	No. Please refer to the revised Annex B included in this ITQ amendment.
11 - In B.5 is it required to identify the individuals and their certifications, or, to provide a project reference upon which the individual(s) worked? If projects, are multiple project references required?	The Respondent is required to demonstrate to Canada that they the requirements outlined in Mandatory Requirement B.5. OEM certified resources must be in place and available at the time of contract award. Identifying the specific OEM resources themselves, and/or the Respondents business process for securing OEM resources during the RFP phase, would be examples of responses for this requirement. Please see updates to Annex B included in this ITQ amendment.
12 - With regards to Mandatory Experience Requirement #1, the requirement asks for two distinct clients, including one Canadian federal government client where the respondent has successfully developed, implemented and integrated an Enterprise Perimeter Security Solution	See answer to Q4.

Amd. No. - N° de la modif.

which included at least two of the four security functions in scope. We request that SSC modifies this requirement to include provincial or municipal government client references to demonstrate capability for qualification. Our experience and research on BuyandSell.ca indicate that only one project reference would be able to comply with the criteria of the requirement. - Annex B.2 addresses the existing facility 13 lab/datacentre. We understand SSC's intent to ensure that respondents have a physical office in the NCR with a functional lab environment to develop, test, and demonstrate solutions. Since this lab is required to be in place prior to bid submission (a future state), it is unclear how it can be assessed on a pass/fail basis using reference projects (a prior state). Please confirm whether SSC intends: Please refer to the revised Annex B included in this ITQ amendment. a) that Respondents have an existing physical office located within 50 km of the NCR; b) Respondent's physical facility must contain a physical or virtual IT lab environment suitable for the development, testing, and demonstration of IT solutions: and/or c) these facilities must be in place at the time of ITQ closing. 14 - Annex B.3 addresses the Help Desk. SSC has issued several requirements with Help Desk components, and has defined a Service Desk as including "an IVR system that enables choice of language". We request additional This ITQ requires that Respondents demonstrate clarification regarding the required help desk services. experience in providing a help desk. Specific help Please confirm whether: desk requirements will be discussing with Qualified Respondents during the next phase of a) an Integrated Voice Response (IVR) component is this Procurement process. required for the Help Desk; and b) any required IVR function must enable choice of language. 15 - If an OEM signs a teaming agreement as per 'Attachment No. The Bidder will be responsible for the terms of to A To Annex B To the ITQ Team certification' is the conditions of Canada in the resulting RFP. RFP OEM liable as per the contractual terms stipulated with in requirements will be reviewed with Qualified the upcoming RFP? Does the Bidder itself have to be Respondents during the next phase of this certified by the OEM? Procurement process. 16 - As per Pg. 30 - 'Attachment to A To Annex B To the ITQ Canada will not outline at this time as this is the Team certification' Can Canada please outline how it ITQ phase of the procurement process. There is would pursue liability against members of the team? no liability to pursue as Canada is merely Would the crown pursue all members of the qualifying respondents for the next phase of the team? Liability is typically covered in the Joint Venture procurement process, not soliciting bids. definition with the SACC or Supply Manual. 17 - Can Canada please define 'Teaming Agreement' within The requirements outlined in Attachment A to the SACC manual. Annex B of the ITQ define the requirements of the 'Teaming Agreement'. This is an attachment a. Is Canada introducing a new term for this ITQ and all future competitive procurements? included for this procurement process only. b. Is Canada adding this term into the SACC Manual? Canada is not introducing a new term for all future competitive requirements or proposing amendments to SACC manual. 18 - If SACC, ID 2003, Subsection 17 applies, will Canada Canada disagrees. As this is the first stage of the procurement process, the Invitation to Qualify please remove 'Attachment to A To Annex B To the ITQ

Team certification'? Attachment A seeks to identify (ITQ), there will be no resulting contract as a partnerships without holding any of the partners to result of this ITQ. As stated in the ITQ under performance and clauses of the resulting contract. Given section 1.2.3, "The objective of the ITQ is to qualify Respondents who have experience in the nature of this project (security, time constraints, and complexity), we feel that a vital element of its success designing and implementing an Enterprise Perimeter Security Solution." At this stage, lies in having the respondent, whether individual, corporation, or joint venture, be completely and wholly Canada is merely obtaining Qualified liable to the resulting terms and conditions. As such we Respondents for the next phase of the request that attachment A be removed, and respondents procurement, not awarding a contract. During the and joint ventures defined as they usually are within RFP phase of this procurement process, a Crown procurement vehicles according to the SACC contract will result after an evaluation of the bids received. 19 - Can Canada please confirm if the bidder does NOT have As will be indicated in the RFP which will be OEM certified resources at the date of contract award? Or shared with Qualified Respondents, OEM after the contract award? resources will need to be available on the date of contract award. 20 - We agree that "there is a strong correlation between the success of an initiative and a Contractor with wellestablished relationships with its team members (joint venture partners, partners, parent organization, affiliated organization, any subsidiary organization and major tierone subcontractors)." Government of Canada has Please refer to answer to Q.18. Canada is not addressed this successfully within its definition of a Joint redefining a Joint-Venture (JV) for this ITQ. Venture. Partnerships outside of a Joint Venture are 'softer', less secure, more unpredictable relationships. Why would Canada redefine a Joint Venture, when everything Canada is looking for is covered within a defined JV? 21 - M1: Our understanding is that a Canadian Federal Gov't client, includes non-SSC Departments and Agencies (as Please refer to the revised Annex B attached to defined Canada.ca, this ITQ amendment. https://www.canada.ca/en/government/dept.html#C). Please confirm. 22 - Pg. 30 - 'Attachment A to Annex B to the ITQ Team Certification', Section (i) - All of the Respondent's team members identified in its proposal have a signed teaming agreement or signed Contract in respect of the services to Please see Canada's answer to Q.16, Q.18 and be provided under any contract resulting from this ITQ, Q.20. In addition, Canada's SACC manual prior to the bid closing date. Currently, Canada's definition of the bidding team will apply to the RFP definition of a bidding team is defined by a 'Joint Venture' which is expected to be issued under this as per 'SACC manual, ID 2003 Sub-section 17 - Joint procurement process. Venture'. Under the definition within this ITQ, does the teaming Agreement apply shared liability as per current definition of a Joint Venture within the SACC manual? 23 - As per Pg. 30 - 'Attachment A to Annex B to the ITQ As this is the ITQ phase of procurement process, Team certification' What happens if the partnership fails the failure of a partnership, which was established or dissolves? This is typically addressed in Joint Venture to the meet ITQ mandatory requirements and the Definitions within SACC and or the Supply Manual. qualify for the next phase of the procurement process, would impact the Respondents ability to submit a bid on the resulting RFP. 24 - Through the SACC manual, ID 2003, sub-section 4, the crown identifies a respondent as being a person, entity or joint venture. Sub-section 17 then goes on to define a Please see Canada's answer to Q.16, Q.18, Q.20 joint venture as being an association of two or more and Q.22.

parties who combine resources to submit a bid. It also outlines that bidders who form a joint venture must

indicate clearly that it is a joint venture, and that such a joint venture will be jointly and severally or solitarily liable	
for the performance of any resulting contract. Stating the	
above; are we to assume that Canada is keeping the	
current definition of a Joint Venture as defined by SACC,	
ID 2003, Subsection 17? Or is Canada changing this	
definition on current and future bids with the definition	
stated within this ITQ – pg. 30 'Attachment A to Annex B	
to the ITQ Team certification'?	
25 - Pg. 30 - 'Attachment to A To Annex B To the ITQ Team	
certification', Canada states "Contractor with well-	
established relationships with its team members (joint	
venture partners, partners, parent organization, affiliated	
organization, any subsidiary organization and major tier-	Please see Canada's answer to Q.16, Q.18, Q.20
one subcontractors)". We were looking for a definition in	and Q.22.
the SACC manual of 'Major Tier-One Subcontractors'.	and Q.22.
a. Is Canada introducing a new definition for this and all future contracts?	
b. Will this be added to the SACC Manual?	
26 - As per Pg. 30 - 'Attachment to A To Annex B To the ITQ	
Team certification'. Well established relationships	
between team members are well defined as a Joint	
Venture.	
- Is there a specific reason why the Gov't of Canada	
would deviate from its current definition of a Joint	
Venture and allow for ambiguous and higher risk	Please see Canada's answer to Q.16, Q.18, Q.20
partnerships, given the importance and visibility of this	and Q.22.
initiative?	dild Q.22.
- Partnerships can be more easily dissolved than a Joint	
Venture as defined by Canada regulations. Would it be	
possible for the Gov't of Canada to remove 'Attachment	
A to Annex B to the ITQ Team Certification' and utilize	
the current Joint Venture Definition?	
27 - As per mandatory question for Reference Number 5 - :	
a. Do the OEM certified resources need to be full time	0514
employees of the Bidder?	OEM resources do not need to be full time
b. Do they need to be employed and available for the	employees of the Bidder. As will be defined later
duration of the contract?	in the procurement process, OEM resources must
c. Or can we provide OEM certified consultants and	be available at the time of contract award.
contractors?	
28 - Joint Ventures as defined by Canada in the SACC manual	
ensure that if a joint venture fails in the course of the	
bidding process, or subsequent contract phase, the bid or	
contract will be set-aside by Canada. As team member	
relationships described within Attachment A to Annex B	
are not defined in the SACC manual,	Please see Canada's answer to Q.16, Q.18, Q.20
a. What will Canada do in the event that a teaming	and Q.22.
agreement changes in the course of the bidding	
process?	
b. What prevents a systems integrator from qualifying	
for the ITQ with one OEM, but entering the RFP	
phase with another OEM?	
29 - Reference, Annex B.2, ITQ Reference Project Form, and	
Mandatory Requirement #2.	Please refer to the revised Annex B attached to
a. Canada's requires that the Respondent confirm	this ITQ amendment.
availability of an existing facility (lab / data center)	

within 50 kilometers of the National Capital Region, or		
commit to having a facility available in place at the		
time of the Request for Proposal (RFP) bid submission		
for the purpose of performing proof of bid validation		
and verification testing as part of the bid evaluation at		
the bidders expense. Requiring ITQ Respondents to		
supply a 'Reference Project' and a 'Customer		
Organization' in response to this requirement seems		
out of place.		
b. Will Canada please amend Mandatory Experience		
Requirement #2, asking only that the Respondents		
confirm the following: that the facility is located on the		
Respondents own premise, the civic address of its		
facility to confirm it is within a 50km radius of Ottawa,		
and a contact name and phone number from the		
Respondents own organization if Canada wishes to		
confirm the existence of these facilities at the time of		
RFP submission?		
30 - Reference Mandatory Requirement #2. Seeing as		
Respondents are also permitted to qualify through this ITQ without identifying the actual location on their lab	No. A complete recognize to Mandatary	
facility, will Canada amend its ITQ and require that any	No. A complete response to Mandatory Requirement #2 (B.2) is required as a part of the	
Respondent who has not provided a complete response	ITQ submission.	
to Requirement #2 be required to do so prior to bid	TTQ SUBITIISSIOTI.	
submission?		
31 - Reference 'ATTACHMENT A TO ANNEX B TO THE ITQ		
TEAM CERTIFICATION':- If a Respondent qualifies in		
response to this ITQ as part of a team certification, can	Diagon and Consider anomarta O 22	
Canada confirm that any individual team members can	Please see Canada's answer to Q.22.	
only then be represented collectively as one qualified		
Bidder in response to Canada's subsequent RFP?		
32 - Page 22 & 30, Signature lines:- · Is an electronic		
signature (image of signature) acceptable for these forms	Electronic signatures are acceptable.	
or do you require an original blue ink signature?		
33 - In response to Mandatory Experience Requirement #1,		
will Canada amend its requirement and permit both	Please see Canada's answer to Q.4.	
distinct reference customers to be non-Canadian		
government clients?		

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED.

Following is a summary of Amendments issued to date to this Invitation to Qualify (ITQ)

Document Tracking	Date	Description
Amendment No. 001	May 11th, 2017	Revise enquires and comments period date.

ANNEX B: ITQ REFERENCE PROJECT FORMS

Considering that the Enterprise Perimeter Security Solution will be critical to Canada's operation in supporting the internal operations of the Government of Canada, SSC has defined minimum past experience criteria for Respondents to qualify.

The Respondent's ITQ mandatory criteria are detailed in this Annex B, ITQ Reference Project Forms, Annexes B.1 to B.5 inclusive.

The following definitions apply to the ITQ Reference Project Forms only:

Service	ITQ Definition
Customer Site	A unique civic address location where the service is provided to a customer other than the Respondent.
Enterprise Perimeter Security Solution	The integrated set of security capabilities and supporting components that will be requested as part of this procurement process.
Enterprise	Large, disperse organization with over 10,000 users.
Secure Web Gateway	One of the required security components required as part of the Enterprise Perimeter Security Solution. This part of the solution will provide web filtering to prevent access to unacceptable/illegal Web sites and Web sites known to contain malicious threats or viruses.
SSL/TLS Decryption	One of the required security components required as part of the Enterprise Perimeter Security Solution. This part of the solution will provide visibility into encrypted traffic by decrypting the SSL/TLS flows.
Intrusion Detection and Prevention	One of the required security components required as part of the Enterprise Perimeter Security Solution. This part of the solution will be used to analyze the decrypted and normal traffic for intrusion attempts and to protect the network.
Advanced Threat Detection	One of the required security components required as part of the Enterprise Perimeter Security Solution. This part of the solution will be leveraged to evaluate and determine progressive and highly sophisticated advanced threats by 'detonating' applicable file contents within an isolated 'sandbox' environment.
Sandbox capability	One of the required security components required as part of the Enterprise Perimeter Security Solution. The isolated environment that will provide the ability to detonate files.
Enterprise Security solutions	An individual security solution comprised of one of the requested security capabilities or other acceptable security solution.

Annex B.1: ITQ Reference Project Form		
Respondent		
Name		
Address		

Mandatory Experience Requirement # 1

The Respondent must have successfully developed, implemented and integrated an Enterprise Perimeter Security Solution for two distinct clients, including one Canadian government (federal, provincial, municipal) client, over a period of at least 12 continuous months in the last 5 years leading up to the ITQ closing date where the Enterprise Perimeter Security Solution included at least two of the following security functions:

- a. Secure Web Gateway,
- b. SSL/TLS Decryption,
- c. Intrusion Detection and Prevention, or
- d. Advanced Threat Detection with Sandbox capability.

If the Respondent has submitted a Team Certification, as outlined in Part 4 'Response Preparation Instructions' and Attachment A to Annex B of the ITQ, this certification cannot be applied to this requirement as well as Mandatory Requirement # 4 (B.4). Respondents who attempt to do so will be disqualified.

Reference Project for Mandatory Experience	Requirement # 1
Entity under contract to Customer Organization to perform	
the reference project	
Project Name	
Project Duration (including start date, completion of	
implementation and end date, if applicable)	
General Project Description (e.g. work performed,	
experienced gained)	
Demonstrate, using specific detailed examples, how the	
project specified meets all of the requirement statements	
stipulated under the Mandatory Experience Requirement #1.	
Name of customer Organization	
Customer Organization Primary Contact Name	
Customer Organization Primary Contact Telephone	
Customer Organization Primary Contact Email	
Customer Organization Backup Contact Name	
Customer Organization Backup Contact Telephone	
Customer Organization Backup Contact Email	

Annex B.2: ITQ Reference Project Form		
	Respondent	
Name		
Address		
Mandato	ory Experience Require	ement # 2
The Respondent must have an existing facility (lab / data center) within 50 kilometers of the National Capital Region, or commitment to have a facility available in place at the time of the Request for Proposal (RFP) bid submission, that must be able to support the installation and running of the proposed Enterprise Perimeter Security Solution for the purpose of performing proof of bid validation and verification testing as part of the bid evaluation at the bidders expense. This facility may continue to be used during the implementation phase of the subsequent contract.		
Reference for Mandatory Experience Requirement #2		
Demonstrate, using specific detailed endes Respondent meets all of the requirement stipulated under the Mandatory Experiment.	ent statements ience Requirement	
Location of the Respondents existing center).		
If an existing facility is not presently a outline the planned location of the fac		

Annex B.3: 11Q Reference Project Form			
Respondent			
Name			
Address			
Mandato	ory Experience Requi	irement # 3	
The Respondent must have provide	d a service desk a	nd be capable of providing a bilingual	
service desk for a period of at least	12 continuous montl	hs in the last 5 years where the service	
desk where technical support was p	rovided 7 days per	week, 24 hours per day, 365 days per	
year (7X24X365).	, ,	, , , , , , , , , , , , , , , , , , , ,	
year (1712-171000).			
Reference Project f	or Mandatory Experi	ence Requirement # 3	
Customer Organization receiving serv	ices for the		
reference project			
If applicable, prime contractor for who			
performed the work (if no prime contra			
the Respondent is indicating that it pe	rformed the work		
directly for the Customer)			
Project Name	1.4		
Project Duration (including start date, completion of implementation and end date, if applicable)			
General Project Description (e.g. work performed, experienced gained)			
Demonstrate, using specific detailed e	examples, how the		
project specified meets all of the requi			
stipulated under the Mandatory Experience Requirement			
#3.			
Name of customer Organization (if Respondent			
performed the work directly for the Cu			
Customer Organization Primary Conta			
Customer Organization Primary Conta	•		
Customer Organization Primary Contact Email			
Customer Organization Backup Contact Name			
Customer Organization Backup Contact Telephone			
Customer Organization Backup Contact Email			
Prime Contractor Primary Contact Name (if Respondent			
performed the work as a subcontractor)			
Prime Contractor Primary Contact Telephone			
Prime Contractor Primary Contact Email			
Prime Contractor Backup Contact Name			
Prime Contractor Backup Contact Telephone			
Prime Contractor Backup Contact Ema	ail		

Annex B.4: ITQ Reference Project Form			
	Respondent		
Name			
Address			
Mandato	ory Experience Requ	irement # 4	
The Respondent must have developed Enterprise Security solutions utilizing multiple vendors and integrated these functions with existing client security capabilities which included installation, on-going support, training and documentation over a period of at least 12 continuous months in the last 5 years leading up to the ITQ closing date. This should reference must be different than those provided in B.1.			
If the Respondent has submitted a Team Certification, as outlined in Part 4 'Response Preparation Instructions' and Attachment A to Annex B of the ITQ, this certification cannot be applied to this requirement as well as Mandatory Requirement #1 (B.1). Respondents who attempt to do so will be disgualified.			
Reference Project t	for Mandatory Experi	ience Requirement # 4	
Customer Organization receiving serv reference project			
If applicable, prime contractor for who performed the work (if no prime contract the Respondent is indicating that it pedirectly for the Customer)	actor is indicated,		
Project Name			
Project Duration (including start date,	completion of		
implementation and end date, if applicable)			
General Project Description (e.g. work			
experienced gained)	•		
Demonstrate, using specific detailed e	examples, how the		
project specified meets all of the requ			
stipulated under the Mandatory Exper #4.			
Name of customer Organization (if Re			
performed the work directly for the Cu			
Customer Organization Primary Conta			
Customer Organization Primary Conta			
Customer Organization Primary Contact Email Customer Organization Backup Contact Name			
Customer Organization Backup Conta			
Customer Organization Backup Conta	•		
Prime Contractor Primary Contact Nar			
performed the work as a subcontractor			
Prime Contractor Primary Contact Tele	•		
Prime Contractor Primary Contact Em			
Prime Contractor Backup Contact Nam			
Prime Contractor Backup Contact Tele			
Prime Contractor Backup Contact Em	•		

Annex B.5: ITQ Reference Project Form			
	Respondent		
Name			
Address			
Mandato	Mandatory Experience Requirement #5		
The Respondent must demonstrate they have OEM certified resources identified with significant and extensive experience that are able to design, configure and implement an enterprise perimeter security solution.			
Reference for Mandatory Experience Requirement # 5			
Demonstrate, using specific detailed examples, how the Respondent meets all of the requirement statements stipulated under the Mandatory Experience Requirement #5.			
E.g. List OEM Resources presently ava Human Resources strategy to secure t resources			