

Notice of Proposed Procurement (NPP)

Task Based Informatics Professional Services (TBIPS) Supply Arrangement

This requirement is for: **Environment Canada**

This requirement is open only to those **invited** under TBIPS Supply Arrangement Holders in the **National Capital Region (NCR)** who qualified under **Tier "1"** for **1x B.10 Help Desk Specialist - Senior Consultant - Senior**

The following SA Holders have been invited to submit a proposal.

Supplier Names
6362222 CANADA INC., doing business as the Createch Group
Access Corporate Technologies Inc.
Alika Internet Technologies Inc.
Coradix technology Consulting Ltd.
DIYMONDE SOLUTIONS INC., HALLUX CONSULTING INC., IN JOINT VENTURE
DWP Solutions Inc.
Inround Innovations Incorporated, 3056058 Canada Inc., IN JOINT VENTURE
IT/NET OTTAWA INC, KPMG LLP, in joint venture
Lintex Computer Group Inc.
Makwa Resourcing Inc., TPG Technology Consulting Ltd. in JOINT VENTURE
MAXIMUS Canada Services, Inc.
Portage Personnel Inc.
Spaghetti Logic Inc.
The Devon Group Ltd.
The KTL Group, Inc.

Help Desk Specialist - Senior

Objective(s):

A bilingual Senior Help Desk Specialist with a valid reliability security clearance. The resource will have to respond to 1st level, 2nd level, and 3rd level support calls and emails and troubleshoot and resolve complex technical problems related to Shared Travel Services (STS) – Hogg Robinson Group (HRG) travel solution, develop and provide training and knowledge transfer to STS-HRG team and end-users.

Proposed period of contract:

The proposed period of contract shall be from **contract signing to 30 JUNE 2018**

File Number: 5000030601

Contracting Authority: Shakir Salman

Phone Number: 819-938-3824

E-Mail: shakir.salman@canada.ca