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11 Laurier St. / 11, rue Laurier

Place du Portage, Phase III

Core 0B2 / Noyau 0B2

Gatineau

Québec

K1A 0S5

Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT

MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

**THIS PROCUREMENT CONTAINS A SECURITY
REQUIREMENT**

Vendor/Firm Name and Address

**Raison sociale et adresse du
fournisseur/de l'entrepreneur**

Issuing Office - Bureau de distribution

Informatics Professional Services Division / Division
des services professionnels en informatique

11 Laurier St., / 11, rue Laurier

4C2, Place du Portage

Gatineau

Québec

K1A 0S5

Title - Sujet TBIPS Application Services (PSAB)	
Solicitation No. - N° de l'invitation B8986-170043/A	Amendment No. - N° modif. 003
Client Reference No. - N° de référence du client B8986-170043	Date 2017-06-09
GETS Reference No. - N° de référence de SEAG PW-\$\$ZM-626-31511	
File No. - N° de dossier 626zm.B8986-170043	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2017-06-29	
Time Zone Fuseau horaire Eastern Daylight Saving Time EDT	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Holden, Carole	Buyer Id - Id de l'acheteur 626zm
Telephone No. - N° de téléphone (873) 469-4636 ()	FAX No. - N° de FAX (819) 956-1156
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction: CITIZENSHIP AND IMMIGRATION CANADA	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Solicitation No. – N° de l’invitation B8986-170043/A	Amd. No – N° de la modif. 003	Buyer ID – Id de l’acheteur 626ZM
Client Ref. No. – N° de réf. De client B8986-170043	File No. – N° du dossier 626ZM. B8986-170043	CCC No./ N° CCC – FMS No/ N° VME

AMENDMENT NO. 003

This amendment is raised to revise the RFP and to answer Bidders' questions

RFP REVISIONS:

4. At Attachment 4.2 Point-Rated Technical Criteria, 2. Resources, 2.1 A.6 Programmer/ Software Developer (Java), Level 3, Resource #1 RTC11:

Delete:

RTC11	The proposed resource should demonstrate experience developing web applications using HTML 5.0 and CSS 3.0.	1 to 2 years	2 points	
		2+ to 3 years	4 points	
		3+ to 4 years	6 points	
		4+ years	8 points	

Insert:

RTC11	The proposed resource should demonstrate experience developing web applications using HTML 4.0+ and CSS 2.0+.	1 to 2 years	2 points	
		2+ to 3 years	4 points	
		3+ to 4 years	6 points	
		4+ years	8 points	

QUESTIONS AND ANSWERS:

Question 8:

According to Attachment 4.1, Mandatory Technical Criteria, requirement MTC1, and Attachment 4.2 Point-Rated Technical Criteria, requirement RTC2, bidders must submit a copy of the Contract Statement of Work (SOW) and/or Task Authorization (TA) SOW to substantiate the tasks provided by the proposed category.

Our joint venture holds a contract that meets the above mentioned requirements. However, our client's tasks reflected in the contract and TAs Statements of Work do not reflect resources' task specifics, and are not detailed enough to easily show how they map to CIC's category tasks. Would CIC accept the submission of contract and TA SOWs, in addition to our substantiation of the tasks provided by the resource category?

Answer 8:

No, only the contract SOW or the TA SOW can be used for evaluation purposes as these are the legal documents that define what work is to be done. If a bidder did additional work that did not appear on a SOW and was thus outside the contract, it is beyond the scope of what can be used to justify experience for a bid.

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Question 9:

RTC15 for the A.4 ERP System Analyst states:

"The proposed resource should demonstrate experience in leading the evaluation of Siebel CRM, eServices (online applications) or Integration components (web service interfaces) to meet user needs, whether it is using existing pre-built functionality or alternate solutions."

To be counted as "Years of Experience" for RTC15, will the Crown please confirm that a proposed resource can have (a) experience in leading the evaluation of Siebel CRM, or (b) experience in leading the evaluation of eServices (online applications), or (c) experience in leading the evaluation of Integration components (web service interfaces), to meet user needs, whether it is using pre-built functionality or alternate solutions?

Answer 9:

Yes. The experience is to be demonstrated in one or more of these three fields.

Question 10:

Referencing MTC1: On many large contracts, most clients have kept the SOW tasks generic to align with the TBIPS SOW for the applicable resource category and to allow for flexibility when procuring resources. CIC is one of the only clients who has kept detailed SOW tasks. As a result, it is almost impossible to provide a contract and/or TA SOW that demonstrates the minimum number of associated tasks required for each resource category unless it was for a previous CIC contract that had this exact resource category. In order to satisfy item e) in MTC1, would the Crown consider allowing vendors to provide the contract and/or TA SOW as well as a signed confirmation form from their client identifying which tasks the resource completed thus confirming that the resource provided by the vendor completed the minimum number of associated tasks required?

Answer 10:

No, see Answer 8.

Question 11:

For **Resource #4: I.9 System Administrator (Network Manager), Level 3, MTC10** asks for resources with 10 years' experience as a System Administrator, and **MTC13** asks for 5 years in the last 10 years of experience as a Network Manager. Please confirm that **MTC13** is intended to request experience as a **System Administrator acting in a Network Manager capacity**.

Answer 11

Yes, as long as the resource was managing "a Load Balanced environment using F5 Big-IP solutions for Traffic Management."

Question 12:

According to Attachment 4.1, Mandatory Technical Criteria, requirement MTC1, and Attachment 4.2 Point-Rated Technical Criteria, requirement RTC2, can the bidder use the same contract and service category for MTC1 and RTC2?

Answer 12:

Yes, the Bidder may use the same contract and service category for MTC1 and RTC2.

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ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME.

NOTE: A BID ALREADY SUBMITTED MAY BE AMENDED PRIOR TO THE CLOSING DATE.
AMENDING CORRESPONDENCE MUST ADDRESS THE SOLICITATION NUMBER AND
THE CLOSING DATE AND MUST BE ADDRESSED TO:

BID RECEIVING
PUBLIC WORKS AND GOVERNMENT SERVICES CANADA
11 LAURIER STREET
PLACE DU PORTAGE, PHASE III
MAIN LOBBY, CORE 0B2
GATINEAU, QUEBEC K1A 0S5