

RETURN BIDS TO: RETOURNER LES SOUMISSIONS À :

Office of the Superintendent of Financial Institutions Canada Procurement and Contracting 255 Albert Street, 12th floor Ottawa, ON K1A 0H2 *Email : <u>Contracting@osfti-bsif.gc.ca</u>*

Bureau du surintendant des institutions financières Canada Achats et contrats 255 rue Albert, 12^e étage Ottawa, Ontario, K1A 0H2 Courriel : <u>contracting@osfi-bsif.gc.ca</u>

REQUEST FOR PROPOSAL

DEMANDE DE PROPOSITION

Comments - Commentaires

Proposal To: The Office of the Superintendent of Financial Institutions Canada

We hereby offer to sell to Her Majesty the Queen in right of Canada, in accordance with the terms and conditions set out herein, referred to herein or attached hereto, the goods, services, and construction listed herein and on any attached sheets at the price(s) set out thereof.

On behalf of the bidder, by signing below, I confirm that I have read the entire bid solicitation including the documents incorporated by reference into the bid solicitation and I certify that:

- 1. The bidder considers itself and its products able to meet all the mandatory requirements described in the bid solicitation;
- 2. This bid is valid for the period requested in the bid solicitation;
- 3. All the information provided in the bid is complete, true and accurate; and
- If the bidder is awarded a contract, it will accept all the terms and conditions set out in the resulting contract clauses included in the bid solicitation.

Proposition au : Bureau du surintendant des institutions financières Canada

Nous offrons par la présente de vendre à Sa Majesté la Reine du chef du Canada, aux conditions énoncées ou incluses par référence dans la présente et aux annexes ci-jointes, les biens, services et construction énumérés ici sur toute feuille ciannexées, au(x) prix indiqué(s).

En apposant ma signature ci-après, j'atteste, au nom du soumissionnaire, que j'ai lu la demande de propositions (DP) en entier, y compris les documents incorporés par renvoi dans la DP et que :

- le soumissionnaire considère qu'il a les compétences et que ses produits sont en mesure de satisfaire les exigences obligatoires décrites dans la demande de soumissions;
- 2. cette soumission est valide pour la période exigée dans la demande de soumissions ;
- 3. tous les renseignements figurant dans la soumission sont complètes, véridiques et exacts; et
- si un contrat est attribué au soumissionnaire, ce dernier se conformera à toutes les modalités énoncées dans les clauses concernant le contrat subséquent et comprises dans la demande de soumissions.

Title – Su				
Group P	art-Time French Langu	age 1	Training	
Sollicitati	on No. – N° de l'invitation		Date	
0020162	2033		19-07-2017	
Client Re	ference No. – N° référence	du c	lient	
2016203	33			_
GETS Re	ference No. – N° de référe	nce d	le SEAG	
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at – à	02 :00 PM – 14h00		Eastern Standard T	ïme
on – le	August 29 th , 2017		(EDT) Heure Normale de (HNE)	ľEst
F.O.B Plant-Usi] 0	Other-Autre:	
	inquiries to – Adresser tou ements à :	ute de	emande de	
Craig Ker	nny, Contracting Officer			
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613-998-9	1893	613-	-990-0081	
	on – of Goods, Services, a on – des biens, services e			
255 Alber	t St. Ottawa ON K1A 0H2			
Instructio	ons:		See H	erein
Instructio	ons:		Voir aux prés	entes
Delivery rec	quired -Livraison exigée		elivery offered -Livraison oposée	
	n – Voir aux présentes			
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	ans la demande)	11 00.20		Joine
	n Name and Address ciale et addresse du fournisse	eur/de	l'entrepreneur	
Telephone	No N° de téléphone			
e-mail - cou	ırriel			
(type or pri	l title of person authorized t int) re de la personne autorisée			/firm
	ur/de l'entrepreneur (taper o			

Date

Signature



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PART 1 - GENERAL INFORMATION

1.1 Security Requirements

- 1. At the date of bid closing, the following conditions must be met:
 - (a) the Bidder must hold a valid organization security clearance as indicated in Part 6 -Resulting Contract Clauses;
 - (b) the Bidder's proposed individuals requiring access to classified or protected information, assets or sensitive work site(s) must meet the security requirements as indicated in Part 6 - Resulting Contract Clauses;
 - (c) the Bidder must provide the name of all individuals who will require access to classified or protected information, assets or sensitive work sites;

1.2 Statement of Work

The Work to be performed is detailed under Annex A of the resulting contract clauses

1.3 Debriefings

Bidders may request a debriefing on the results of the bid solicitation process. Bidders should make the request to the Contracting Authority within 15 working days from receipt of the results of the bid solicitation process. The debriefing may be in writing, by telephone or in person.

1.4 The Office of the Procurement Ombudsman

The Office of the Procurement Ombudsman (OPO) was established by the Government of Canada to provide an independent avenue for suppliers to raise complaints regarding the award of contracts under \$25,000 for goods and under \$100,000 for services. You have the option of raising issues or concerns regarding the solicitation, or the award resulting from it, with the OPO by contacting them by telephone at 1-866-734-5169 or by e-mail at boa.opo@boa.opo.gc.ca. You can also obtain more information on the OPO services available to you at their website at www.opo-boa.gc.ca.

PART 2 - BIDDER INSTRUCTIONS

2.1 Standard Instructions, Clauses and Conditions

All instructions, clauses and conditions identified in the bid solicitation by number, date and title are set out in the <u>Standard Acquisition Clauses and Conditions Manual</u> (https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual) issued by Public Works and Government Services Canada.

Bidders who submit a bid agree to be bound by the instructions, clauses and conditions of the bid solicitation and accept the clauses and conditions of the resulting contract.

The <u>2003</u> (2016-04-04) Standard Instructions - Goods or Services - Competitive Requirements, are incorporated by reference into and form part of the bid solicitation.

2.2 Submission of Bids

Bids must be submitted only to the Contracting Authority by the date, time and place indicated on page 1 of the bid solicitation.

Due to the nature of the bid solicitation, bids transmitted by facsimile to OSFI will not be accepted.

For bid transmitted by electronic mail, Canada will not be responsible for late bids received at destination after the closing date and time, even if it was submitted before.

2.2.1 Improvement of Requirement During Solicitation Period

Should bidders consider that the specifications or Statement of Work contained in the bid solicitation could be improved technically or technologically, bidders are invited to make suggestions, in writing, to the Contracting Authority named in the bid solicitation Bidders must clearly outline the suggested improvement as well as the reason for the suggestion. Suggestions that do not restrict the level of competition nor favour a particular bidder will be given consideration provided they are submitted to the Contracting Authority at least 5 days before the bid closing date. Canada will have the right to accept or reject any or all suggestions.

2.3 Former Public Servant

Contracts awarded to former public servants (FPS) in receipt of a pension or of a lump sum payment must bear the closest public scrutiny and reflect fairness in the spending of public funds. In order to comply with Treasury Board policies and directives on contracts awarded to FPS, bidders must provide in writing before contract award for each question below, the answer and, as applicable, the information required.

If the Contracting Authority has not received the answer to the question and, as applicable, the information required by the time the evaluation of bids is completed, Canada will inform the Bidder of a time frame within which to provide the answer and, as applicable, the information required. Failure to comply with Canada's request and meet the requirement within the prescribed time frame will render the bid non-responsive.



Definitions

For the purposes of this clause,

"former public servant" is any former member of a department as defined in the <u>Financial Administration</u> <u>Act</u>, R.S., 1985, c. F-11, a former member of the Canadian Armed Forces or a former member of the

Royal Canadian Mounted Police. A former public servant may be:

- (a) an individual;
- (b) an individual who has incorporated;
- (c) a partnership made of former public servants; or
- (d) a sole proprietorship or entity where the affected individual has a controlling or major interest in the entity.

"lump sum payment period" means the period measured in weeks of salary, for which payment has been made to facilitate the transition to retirement or to other employment as a result of the implementation of various programs to reduce the size of the Public Service. The lump sum payment period does not include the period of severance pay, which is measured in a like manner.

"pension" means a pension or annual allowance paid under the <u>Public Service Superannuation Act</u> (<u>PSSA</u>), R.S., 1985, c. P-36, and any increases paid pursuant to the <u>Supplementary Retirement Benefits</u> <u>Act</u>, R.S., 1985, c. S-24 as it affects the PSSA. It does not include pensions payable pursuant to the <u>Canadian Forces Superannuation Act</u>, R.S., 1985, c. C-17, the <u>Defence Services Pension Continuation</u> <u>Act</u>, 1970, c. D-3, the <u>Royal Canadian Mounted Police Pension Continuation Act</u>, 1970, c. R-10, and the <u>Royal Canadian Mounted Police Superannuation Act</u>, R.S., 1985, c. R-11, <u>the Members of Parliament</u> <u>Retiring Allowances Act</u>, R.S., 1985, c. M-5, and that portion of pension payable to the <u>Canada Pension</u> <u>Plan Act</u>, R.S., 1985, c. C-8.

Former Public Servant in Receipt of a Pension

As per the above definitions, is the Bidder a FPS in receipt of a pension?

Yes() No()

If so, the Bidder must provide the following information for all FPS in receipt of a pension, as applicable:

- (a) name of former public servant; and
- (b) date of termination of employment or retirement from the Public Service.

By providing this information, bidders agree that the successful Bidder's status, with respect to being a former public servant in receipt of a pension, will be reported on departmental websites as part of the published proactive disclosure reports in accordance with <u>Contracting Policy Notice: 2012-2</u> and the <u>Guidelines on the Proactive Disclosure of Contracts</u>.

Work Force Adjustment Directive

Is the Bidder a FPS who received a lump sum payment pursuant to the terms of the Work Force Adjustment Directive?



Yes () No ()

If so, the Bidder must provide the following information:

- a) name of former public servant;
- b) conditions of the lump sum payment incentive;
- c) date of termination of employment;
- d) amount of lump sum payment;
- e) rate of pay on which lump sum payment is based;
- f) period of lump sum payment including start date, end date and number of weeks; and
- g) number and amount (professional fees) of other contracts subject to the restrictions of a work force reduction program.

For all contracts awarded during the lump sum payment period, the total amount of fees that may be paid to a FPS who received a lump sum payment is \$5,000, including Applicable Taxes.

2.4 Enquiries - Bid Solicitation

All enquiries must be submitted in writing to the Contracting Authority no later than 3 calendar days before the bid closing date. Enquiries received after that time may not be answered.

Bidders should reference as accurately as possible the numbered item of the bid solicitation to which the enquiry relates. Care should be taken by Bidders to explain each question in sufficient detail in order to enable Canada to provide an accurate answer. Technical enquiries that are of a proprietary nature must be clearly marked "proprietary" at each relevant item. Items identified as "proprietary" will be treated as such except where Canada determines that the enquiry is not of a proprietary nature. Canada may edit the question(s) or may request that the Bidder do so, so that the proprietary nature of the question(s) is eliminated, and the enquiry can be answered to all Bidders. Enquiries not submitted in a form that can be distributed to all Bidders may not be answered by Canada.

2.5 Extension of Time

If additional time is required by the Bidder, the Contracting Authority may grant an extension at his or her sole discretion.

2.6 Applicable Laws

Any resulting contract must be interpreted and governed, and the relations between the parties determined, by the laws in force in Ontario.

Bidders may, at their discretion, substitute the applicable laws of a Canadian province or territory of their choice without affecting the validity of their bid, by deleting the name of the Canadian province or territory specified and inserting the name of the Canadian province or territory of their choice. If no change is made, it acknowledges that the applicable laws specified are acceptable to the Bidders.



PART 3 - BID PREPARATION INSTRUCTIONS

3.1 Bid Preparation Instructions

Canada requests that Bidders provide their bid in separately bound sections as follows:

Section I: Technical Bid (1 Soft copy by email)

Section II: Financial Bid (1 Soft copy by email)

Section III: Certifications (1 Soft copy by email)

Section IV: Additional Information (1 Soft copy by email)

Prices must appear in the financial bid only. No prices must be indicated in any other section of the bid.

Section I: Technical Bid

In their technical bid, bidders should demonstrate their understanding of the requirements contained in the bid solicitation and explain how they will meet these requirements. Bidders should demonstrate their capability in a thorough, concise and clear manner for carrying out the work.

The technical bid should address clearly and in sufficient depth the points that are subject to the evaluation criteria against which the bid will be evaluated. Simply repeating the statement contained in the bid solicitation is not sufficient. In order to facilitate the evaluation of the bid, Canada requests that bidders address and present topics in the order of the evaluation criteria under the same headings. To avoid duplication, bidders may refer to different sections of their bids by identifying the specific paragraph and page number where the subject topic has already been addressed.

Section II: Financial Bid

- **A.** Bidders must submit their financial bid in Canadian funds and in accordance with the pricing schedule detailed in Attachment 1 to Part 3. The total amount of Applicable Taxes must be shown separately.
- **B.** Bidders must submit their price FOB destination; Canadian customs duties and excise taxes included, as applicable; and Applicable Taxes excluded.
- **C.** When preparing their financial bid, Bidders should review clause 4.1.2, Financial Evaluation, of Part 4 of the bid solicitation; and article 7.6, Payment, of Part 7 of the bid solicitation.

3.1.1 Electronic Payment of Invoices – Bid

If you are willing to accept payment of invoices by Electronic Payment Instruments, complete Annex "E" Electronic Payment Instruments, to identify which ones are accepted.

If Annex "E" Electronic Payment Instruments is not completed, it will be considered as if Electronic Payment Instruments are not being accepted for payment of invoices.

Acceptance of Electronic Payment Instruments will not be considered as an evaluation criterion.

3.2 SACC Manual Clauses

Section III: Certifications

Bidders must submit the certifications required under Part 5.

PART 4 - EVALUATION PROCEDURES AND BASIS OF SELECTION

4.1 Evaluation Procedures

- (a) Bids will be assessed in accordance with the entire requirement of the bid solicitation including the technical and financial evaluation criteria.
- (b) An evaluation team composed of representatives of Canada will evaluate the bids.
- 4.1.1 Technical Evaluation

4.1.1.1 Mandatory Technical Criteria (MT)

Proposals will be evaluated in accordance with the mandatory evaluation criteria as detailed herein. Bidders are advised to address each requirement in sufficient depth to permit a complete requisite analysis and assessment by the evaluation team. Proposals failing to adequately respond to the mandatory evaluation criteria will be excluded from further consideration. Only proposals found to meet the mandatory evaluation criteria will be evaluated in accordance with the evaluation criteria subject to point rating.

Mandatory Requirements	Cross-Ref to Proposal	Complies Yes / No
M.1 – The bidder must provide résumés for one dedicated teacher and		
one backup teacher, who will be made available as required. Résumés		
must include each teacher's name, experience and qualifications.		
M.2 – The Bidder must demonstrate that the proposed resources		
(dedicated teacher and the backup teacher) both have a degree,		
diploma or certificate with acceptable specialization in education,		
linguistics or another specialty relevant to the position.		
M.3 – The Bidder must demonstrate that the proposed resources have		
a minimum of 3 years' experience in providing group language training		
to Federal government employees.		
M.4 - The Bidder must provide 2 recent references for each teacher.		
Reference information must include: name, position, organization,		
phone number, email address and the time period the instructor worked		
for them. Recent means the teacher worked for them in the last 5 years.		

4.1.1.2 Point Rated Technical Criteria

The Bidder should demonstrate experience and qualifications with each one of the following requirements, some of which use information provided for Mandatory requirements. The experience demonstrated will be evaluated and scored in accordance with specific evaluation criteria detailed hereafter.

Each requirement will be assessed using the criteria stated in the tables.



The bidder is to provide a Description of each one of the points addressed in Point-Rated requirement R.1 to R.2. The evaluation of the experience will focus on the following:

Evaluation	Experience and Qualifications of the Bidder	MAX	PASS
Criteria		POINTS	MARK
R.1	The proposed dedicated teacher resource must submit a lesson plan that he or she personally developed. The plan submitted must include the context, learning objectives, proposed activities and teaching aids	30	
	30 points - The plan submitted effectively and appropriately indicates the relationship between the context, objectives, proposed activities and teaching aids: Perfect match.		
	20 points – The plan submitted adequately indicates the relationship between the context, objectives, proposed activities and teaching aids: Good match.		
	10points - The plan submitted does not clearly indicate the relationship between the context, objectives, proposed activities and teaching aids: Inadequate match.		
	0 point - The plan submitted does not indicate any relationship between the context, objectives, proposed activities and teaching aids: No match.		
R.2	The proposed dedicated teacher resource must submit a quick reference tool that he or she personally developed to maximize the learners' chances of success on the PSC tests of reading comprehension or written expression. The document provided must explain the context and learning objectives, the concepts or rules to remember, and his strategy for effectively achieving he objectives.	30	
	30 points - The document appropriately presents concepts or rules to remember and an effective strategy to support achievement of the objectives		
	20 points – The document contains concepts or rules to remember and an adequate strategy to support achievement of the objectives		
	10 points - The document contains only a few concepts or rules to remember or a strategy for achieving the objectives.		
	0 point - The document does not contain any concepts or rules to remember or strategy that supports achievement of the objectives.		
	TOTAL	60	40

Client Satisfaction: French language instruction

OSFI will perform reference check verification with each of the two references provided in response to M-4. French language instruction experience must be verified (i.e. confirmed by the clients). Client Satisfaction for the French language instructor will be scored out of 40 points as follows:

Satisfaction Criteria	Satisfaction Level	Score
a) How satisfied were the	Very Satisfied	10 points
students with the teacher?	Satisfied	5 points
	Not Satisfied	0 points
b) How satisfied were you with	Very Satisfied	10 points
the materials and resources	Satisfied	5 points
used by the teacher?	Not Satisfied	0 points
c) How satisfied were you with	Very Satisfied	10 points
the students' level of	Satisfied	5points
improvement?	Not Satisfied	0 points
d) Would you use this teacher	Very Satisfied	10 points
again?	Satisfied	5 points
	Not Satisfied	0 points
Client Satisfaction Score (Maxim	um)	40 points
Minimum pass mark (20 points)		

4.1.2 Financial Evaluation

Initial period from October 2nd, 2017 to June 22nd, 2018 (35 weeks)

There are 3 sessions during the initial period, broken down into 12 weeks *(see the breakdown below).* Session 1: October 2, 2017 to December 22, 2017 Session 2: January 8, 2018 to March 31, 2018 Session 3: April 2, 2018 to June 22, 2018

(No training will be required from December 25th, 2017 to January 5th, 2018 inclusive and from March 12th, 2018 to March 16th, 2018 inclusive)

Initial period from Oc June 22 nd , 2018	tober 2 nd , 2017 to	Number of hours (A)	Hourly rate (B)	Extended price (C) C = A x B
Assessment		24 hours	\$	\$
Preparation		120 hours	\$	\$
Reporting		36 hours	\$	\$
	Number of participant (D)	Number of hours (E)	Hourly rate per participant (F)	Extended price G= (D x E) x F
Instruction	24	105 hours	\$	\$
		тот	AL INITIAL PERIOD H = C + G	\$



Option period 1: From October 1st, 2018 to June 21st, 2019 (35 weeks)

There are 3 sessions during the option period, broken down into 12 weeks (see the breakdown below). Session 1: October 1, 2018 to December 21, 2018 Session 2: January 7, 2019 to March 29, 2019 Session 3: April 2, 2019 to June 22, 2019

(No training will be required from December 24th, 2018 to January 5th, 2019 inclusive and from March 11th, 2019 to March 15th, 2019 inclusive)

Option period 1: I 2018 to June 21st		Number of hours (A)	Hourly rate (B)	Extended price (C) C = A x B
Assessment		24 hours	\$	\$
Preparation		120 hours	\$	\$
Reporting		36 hours	\$	\$
	Number of participant (D)	Number of hours (E)	Hourly rate per participant (F)	Extended price G= (D x E) x F
Instruction	24	105 hours	\$	\$
		ΤΟΤΑ	L OPTION PERIOD 1 H = C + G	\$

TOTAL EVALUATED PRICE (Total initial period + Total option period 1 + Optional Services) \$_____

4.2 Basis of Selection

4.2.1 Highest Combined Rating of Technical Merit and Price

- 1. To be declared responsive, a bid must:
 - a. comply with all the requirements of the bid solicitation; and
 - b. meet all mandatory criteria; and
 - obtain the required minimum of 40 points overall for the technical evaluation criteria and 20 points overall for the reference check which are subject to point rating. The rating is performed on a scale of 100 points.
- 2. Bids not meeting (choose "(a) or (b) or (c) will be declared non-responsive.
- 3. The selection will be based on the highest responsive combined rating of technical merit and price. The ratio will be 70 % for the technical merit and 30 % for the price.
- 4. To establish the technical merit score, the overall technical score for each responsive bid will be determined as follows: total number of points obtained / maximum number of points available multiplied by the ratio of 70%.
- 5. To establish the pricing score, each responsive bid will be prorated against the lowest evaluated price and the ratio of 30 %.
- 6. For each responsive bid, the technical merit score and the pricing score will be added to determine its combined rating.



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7. Neither the responsive bid obtaining the highest technical score nor the one with the lowest evaluated price will necessarily be accepted. The responsive bid with the highest combined rating of technical merit and price will be recommended for award of a contract.

The table below illustrates an example where all three bids are responsive and the selection of the contractor is determined by a 70/30 ratio of technical merit and price, respectively. The total available points equal 135 and the lowest evaluated price is \$45,000 (45).

В	Basis of Selection - Highe	st Combined Rating Tech	nnical Merit (70%) and F	Price (30%)
		Bidder 1	Bidder 2	Bidder 3
Overall Techn	ical Score	115/135	89/135	92/135
Bid Evaluated	Price	\$55,000.00	\$50,000.00	\$45,000.00
	Technical Merit Score	115/135 x 70 = 59.63	89/135 x 70 = 46.15	92/135 x 70 = 47.70
Calculations	Pricing Score	45/55 x 30 = 24.55	45/50 x 30 = 27.00	45/45 x 30 = 30.00
Combined Rat	ing	84.18	73.15	77.7
Overall Rating		1 st	3 rd	2 nd

PART 5 – CERTIFICATIONS AND ADDITIONAL INFORMATION

Bidders must provide the required certifications and additional information to be awarded a contract.

The certifications provided by Bidders to Canada are subject to verification by Canada at all times. Canada will declare a bid non-responsive, or will declare a contractor in default if any certification made by the Bidder is found to be untrue whether made knowingly or unknowingly, during the bid evaluation period or during the contract period.

The Contracting Authority will have the right to ask for additional information to verify the Bidder's certifications. Failure to comply and to cooperate with any request or requirement imposed by the Contracting Authority will render the bid non-responsive or constitute a default under the Contract.

5.1 Certifications Required with the Bid

Bidders must submit the following duly completed certifications as part of their bid.

5.1.1 Integrity Provisions - Declaration of Convicted Offences

In accordance with the <u>Ineligibility and Suspension Policy</u> (http://www.tpsgc-pwgsc.gc.ca/ciif/politique-policy-eng.html), the Bidder must provide with its bid the required documentation, as applicable, to be given further consideration in the procurement process.

5.2 Certifications Precedent to Contract Award and Additional Information

The certifications and additional information listed below should be submitted with the bid, but may be submitted afterwards. If any of these required certifications or additional information is not completed and submitted as requested, the Contracting Authority will inform the Bidder of a time frame within which to provide the information. Failure to provide the certifications or the additional information listed below within the time frame provided will render the bid non-responsive.

5.2.1 Integrity Provisions – Required Documentation

In accordance with the <u>Ineligibility and Suspension Policy</u> (<u>http://www.tpsgc-pwgsc.gc.ca/ci-if/politique-policy-eng.html</u>), the Bidder must provide the required documentation, as applicable, to be given further consideration in the procurement process.

5.2.2 Federal Contractors Program for Employment Equity - Bid Certification

By submitting a bid, the Bidder certifies that the Bidder, and any of the Bidder's members if the Bidder is a Joint Venture, is not named on the Federal Contractors Program (FCP) for employment equity "FCP Limited Eligibility to Bid" list (http://www.labour.gc.ca/eng/standards_equity/eq/emp/fcp/list/inelig.shtml) available from Employment and Social Development Canada (ESDC) - Labour's website.

Canada will have the right to declare a bid non-responsive if the Bidder, or any member of the Bidder if the Bidder is a Joint Venture, appears on the "<u>FCP Limited Eligibility to Bid</u> "list at the time of contract award.

5.2.3 Additional Certifications Precedent to Contract Award

5.2.3.1 Status and Availability of Resources

The Bidder certifies that, should it be awarded a contract as a result of the bid solicitation, every individual proposed in its bid will be available to perform the Work as required by Canada's representatives and at the time specified in the bid solicitation or agreed to with Canada's representatives. If for reasons beyond its control, the Bidder is unable to provide the services of an individual named in its bid, the Bidder may propose a substitute with similar qualifications and experience. The Bidder must advise the Contracting Authority of the reason for the substitution and provide the name, qualifications and experience of the proposed replacement. For the purposes of this clause, only the following reasons will be considered as beyond the control of the Bidder: death, sickness, maternity and parental leave, retirement, resignation, dismissal for cause or termination of an agreement for default.

If the Bidder has proposed any individual who is not an employee of the Bidder, the Bidder certifies that it has the permission from that individual to propose his/her services in relation to the Work to be performed and to submit his/her résumé to Canada. The Bidder must, upon request from the Contracting Authority, provide a written confirmation, signed by the individual, of the permission given to the Bidder and of his/her availability. Failure to comply with the request may result in the bid being declared non-responsive.

5.2.3.2 Education and Experience

The Bidder certifies that all the information provided in the résumés and supporting material submitted with its bid, particularly the information pertaining to education, achievements, experience and work history, has been verified by the Bidder to be true and accurate. Furthermore, the Bidder warrants that every individual proposed by the Bidder for the requirement is capable of performing the Work described in the resulting contract.

PART 6 - RESULTING CONTRACT CLAUSES

The following clauses and conditions apply to and form part of any contract resulting from the bid solicitation.

6.1 Security Requirements

Contractor personnel requiring access to PROTECTED information, assets or work site(s) of Her Majesty must each hold a valid personnel security screening at the requisite level of **Reliability Status** or higher, granted or approved either by Canadian Industrial Security Directorate (CISD), PWGSC or by Departmental Security Officer (DSO) / delegated security authority for the Office of the Superintendent of Financial Institutions (OSFI). This screening must be maintained at all times during the performance of the Contract/Standing Offer.

The Contractor MUST NOT remove any PROTECTED information from OSFI premises, and must ensure that its personnel are made aware of and comply with this restriction.

6.2 Statement of Work

The Contractor must perform the Work in accordance with the Statement of Work at Annex "A".

6.3 Standard Clauses and Conditions

All clauses and conditions identified in the Contract by number, date and title are set out in the <u>Standard</u> <u>Acquisition Clauses and Conditions Manual</u> (https://buyandsell.gc.ca/policy-and-guidelines/standardacquisition-clauses-and-conditions-manual) issued by Public Works and Government Services Canada.

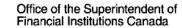
6.3.1 General Conditions

<u>2010B</u> (2016-04-04) General Conditions - Professional Services (Medium Complexity) apply to and form part of the Contract.

6.4 Personal Information

Statutory Obligations

- The Contractor acknowledges that Canada is required to handle the Personal Information and the Records in accordance with the provisions of Canada's <u>Privacy Act</u>, <u>Access to Information Act</u>, R.S. 1985, c. A-1, and <u>Library and Archives of Canada Act</u>, S.C. 2004, c. 11. The Contractor agrees to comply with any requirement established by the Contracting Authority that is reasonably required to ensure that Canada meets its obligations under these acts and any other legislation in effect from time to time.
- 2. The Contractor acknowledges that its obligations under the Contract are in addition to any obligations it has under the <u>Personal Information Protection and Electronic Documents Act</u>, S.C. 2000, c. 5, or similar legislation in effect from time to time in any province or territory of Canada. If the Contractor believes that any obligations in the Contract prevent it from meeting its obligations under any of these laws, the Contractor must immediately notify the Contracting Authority of the specific provision of the Contract and the specific obligation under the law with which the Contractor believes it conflicts.



6.5 Term of Contract

6.5.1 Period of the Contract

The period of the Contract is from date of Contract award to June 22nd, 2018 inclusive

6.5.2 Optional Services

The Contractor grants to Canada the irrevocable option to acquire the services described at 6.2 of the Annex A Statement of work under the same conditions and at the prices stated in the Contract. The option may only be exercised by the Contracting Authority and will be evidenced, for administrative purposes only, through a contract amendment.

The Contracting Authority may exercise the option at any time before the expiry of the Contract by sending a written notice to the Contractor.

6.5.3 Option to Extend the Contract

The Contractor grants to Canada the irrevocable option to extend the term of the Contract by up to 2 additional periods under the same conditions. The Contractor agrees that, during the extended period of the Contract, it will be paid in accordance with the applicable provisions as set out in the Basis of Payment.

Canada may exercise this option at any time by sending a written notice to the Contractor at least 10 calendar days before the expiry date of the Contract. The option may only be exercised by the Contracting Authority, and will be evidenced for administrative purposes only, through a contract amendment.

6.6 Authorities

6.6.1 Contracting Authority

The Contracting Authority for the Contract is:

Name: Craig Kenny Title: Contracting Officer Office of the Superintendent of Financial Institutions (OSFI) Address: 255 Albert St. 12th Floor, Ottawa, ON, K1A 0H8

Telephone:613-998-9893Facsimile:613-990-0081E-mail address:contracting@osfi-bsif.gc.ca

The Contracting Authority is responsible for the management of the Contract and any changes to the Contract must be authorized in writing by the Contracting Authority. The Contractor must not perform work in excess of or outside the scope of the Contract based on verbal or written requests or instructions from anybody other than the Contracting Authority.



6.6.2 Project Authority (to confirm at contract award)

The Project Authority for the Contract is:

Name:		
Title:	_	
Organization:		
Address:		
Telephone : Facsimile:		
E-mail address:		

The Project Authority is the representative of the department or agency for whom the Work is being carried out under the Contract and is responsible for all matters concerning the technical content of the Work under the Contract. Technical matters may be discussed with the Project Authority, however the Project Authority has no authority to authorize changes to the scope of the Work. Changes to the scope of the Work can only be made through a contract amendment issued by the Contracting Authority.

6.6.3 Contractor's Representative (to confirm at contract award)

6.7 **Proactive Disclosure of Contracts with Former Public Servants**

By providing information on its status, with respect to being a former public servant in receipt of a <u>Public</u> <u>Service Superannuation Act</u> (PSSA) pension, the Contractor has agreed that this information will be reported on departmental websites as part of the published proactive disclosure reports, in accordance with <u>Contracting Policy Notice: 2012-2</u> of the Treasury Board Secretariat of Canada

6.8 Payment

6.8.1 Basis of Payment

The Contractor will be paid firm hourly rates in accordance with the Basis of Payment in Annex B, to a limitation of expenditure of \$_____. Customs duties are included and Taxes are not applicable.

6.8.2 Limitation of Expenditure

Canada's total liability to the Contractor under the Contract must not exceed \$ _____. Customs duties are included and Applicable Taxes are extra.

No increase in the total liability of Canada or in the price of the Work resulting from any design changes, modifications or interpretations of the Work, will be authorized or paid to the Contractor unless these design changes, modifications or interpretations have been approved, in writing, by the Contracting Authority before their incorporation into the Work. The Contractor must not perform any work or provide any service that would result in Canada's total liability being exceeded before obtaining the written approval of the Contracting Authority. The Contractor must notify the Contracting Authority in writing as to the adequacy of this sum:

- a. when it is 75 percent committed, or
- b. four (4) months before the contract expiry date, or
- c. as soon as the Contractor considers that the contract funds provided are inadequate for the completion of the Work, whichever comes first.



If the notification is for inadequate contract funds, the Contractor must provide to the Contracting Authority a written estimate for the additional funds required. Provision of such information by the Contractor does not increase Canada's liability.

6.9 Method of Payment - Monthly Payment

SACC Manual clause H1008C (12-05-2008) Monthly Payment

6.10 Time Verification

Time charged and the accuracy of the Contractor's time recording system are subject to verification by Canada, before or after payment is made to the Contractor. If verification is done after payment, the Contractor must repay any overpayment, at Canada's request.

6.11 SACC Manual Clauses

SACC Manual clause A9117C (30-11-2007) T1204 - Direct Request by Customer Department.

6.12 Invoicing Instructions

The Contractor must submit invoices in accordance with the section entitled "Invoice Submission" of the general conditions. Invoices cannot be submitted until all work identified in the invoice is completed.

Each invoice must be supported by:

- a. a copy of time sheets to support the time claimed;
- d. a copy of the monthly progress report.
- 2. Invoices must be distributed as follows:
 - a. The original and one (1) copy must be forwarded to the address shown on page 1 of the Contract for certification and payment.
 - b. One (1) copy must be forwarded to the Contracting Authority identified under the section entitled "Authorities" of the Contract.

7. Certifications

7.1 Compliance

The continuous compliance with the certifications provided by the Contractor in its bid and the ongoing cooperation in providing additional information are conditions of the Contract. Certifications are subject to verification by Canada during the entire period of the Contract. If the Contractor does not comply with any certification, fails to provide the additional information, or if it is determined that any certification made by the Contractor in its bid is untrue, whether made knowingly or unknowingly, Canada has the right, pursuant to the default provision of the Contract, to terminate the Contract for default.

8. Applicable Laws

The Contract must be interpreted and governed, and the relations between the parties determined, by the laws in force in Ontario.



9. **Priority of Documents**

If there is a discrepancy between the wording of any documents that appear on the list, the wording of the document that first appears on the list has priority over the wording of any document that subsequently appears on the list.

- a) the Articles of Agreement;
- b) the general conditions 2010B (2016-04-04);
- c) Annex A, Statement of Work;
- d) Annex B, Basis of payment
- e) Annex C, Security Requirements Check List;
- f) Annex D, Confidentiality Agreement;
- g) the Contractor's bid dated _____ (to be inserted at contract award)

10. Dispute Resolution Services

The parties understand that the Procurement Ombudsman appointed pursuant to Subsection 22.1(1) of the *Department of Public Works and Government Services Act* will, on request, and consent of the parties, to participate in an alternative dispute resolution process to resolve any dispute between the parties respecting the interpretation or application of a term and condition of this contract and their consent to bear the cost of such a process, provide to the parties a proposal for an alternative dispute resolution process to resolve their dispute between the parties at 1-866-734-5169 or by e-mail at boa.opo@boa.opo.gc.ca.

11. Contract Administration

The parties understand that the Procurement Ombudsman appointed pursuant to Subsection 22.1(1) of the *Department of Public Works and Government Services Act* will review a complaint filed by the Contractor respecting administration of this contract if the requirements of Subsection 22.2(1) of the *Department of Public Works and Government Services Act* and Section 15 and 16 of the *Procurement Ombudsman Regulations* have been met, and the interpretation and application of the terms and conditions and the scope of the work of this contract are not in dispute. The Office of the Procurement Ombudsman may be contacted by telephone at 1-866-734-5169 or by e-mail at <u>boa.opo@boa.opo.gc.ca</u>.



ANNEX "A" STATEMENT OF WORK

1.0 TITLE

Part-time group language training Ottawa

2.0 OBJECTIVE

The objective of this contract is to retain the services of an external contractor to deliver part-time group French language training to OSFI employees.

3.0 BACKGROUND

In order to maintain and to improve their second language skills, OSFI employees are encouraged to participate in part-time group training.

4.0 SCOPE OF SERVICES

The teacher must deliver part time language training for up to an estimated 4 groups.

- Based on the assessment results, the teacher will determine which level the candidates will be grouped:
 - Beginner
 - Intermediate; or
 - Advanced

Note that there is a possibility that the number of groups might go up or down based on availability, interest and other factors. Each group should be composed of up to 8 participants and must receive three hours of instruction in two (2), one and a half (1.5) hour classes per week.

Before each group language training session begins, the teacher must conduct an individual student assessment with each new participant and place each student into a group based on their assessment results. Participants will be identified by OSFI at least two (2) weeks before each session.

5.0 TASKS

The tasks that must be performed under the contract include but may not be limited to the following:

- Deliver French language training according to the standards established by the Public Service Commission for levels A, B and C;
- Administer and correct the classification tests and follow-up examinations to assess each learner's level of progression;
- Provide the directives, teaching aids, course material and other necessary pedagogical tools; supplementing with OSFI specific and/or financial industry material (to be obtained from participants);
- Record attendance in the courses and send the monthly attendance reports to the OSFI Project Authority;
- Examine the composition of the groups and make necessary adjustments within the first two weeks of the course. All adjustments must be approved by the OSFI Project Authority.
- Evaluate students at the end of each sub-session (level A, B or C) and provide the evaluation results to the student and the Project Coordinator within 5 days of the evaluation.

Hours of work and workload

Initial period is from October 2nd, 2017 to June 22, 2018



a) Assessment Period

This period will be used to evaluate students and organize up to 4 groups. The assessment will be an individual oral assessment. When the assessments are complete, the teacher will group the students according to their level and email the groups to the project authority. The OSFI Project authority will be responsible of booking the training room and sending every participant their schedule.

The time allotted for the assessments is thirty (30) minutes per new learner per session. The maximum estimated time required for this task is **up to 24 hours.**

b) Preparation period

The time allotted for the preparation period is 30 minutes per group, per class. The maximum estimated time required for this task is **up to 120 hours.**

c) Instruction Period

The time allotted for the instruction period is 3 hours per week. Duration of the French training: **up to 105** hours per participant.

Group language training must be provided from Monday to Friday. All classes must be given between 9:00 a.m. and 4:00 p.m.

d) Reporting Period

The time allotted for the completion of the progress reports for the French training session: **up to 12 hours per session**. The teacher will have thirty (30) minutes per learner to complete the progress reports, which they will be responsible for sending to each learner and to the Project Authority after each session.

d) Evaluation Period

OSFI students will complete an online evaluation once per year or as required at the end of the session that will include questions about the teacher and course materials. A summary of the evaluation results will be provided to the teacher.

6.0 OPTIONAL SERVICES:

6.1 LANGUAGE EXAM PREPARATION

When needed, a teacher must be available to provide additional language instruction, either privately or in groups as determined by OSFI, to prepare students for a Public Service Commission of Canada language exam. Time allotted for the language exam preparation will be up to **100 hours**.

6.2 ADDITIONAL OPTION YEAR

Option period 1: From October 1st, 2018 to June 21st, 2019 broken down into 3 sessions: Session 1: October 1, 2018 to December 21, 2018 Session 2: January 7, 2019 to March 29, 2019 Session 3: April 2, 2019 to June 22, 2019

7.0 MATERIAL

The vendor must provide all the necessary teaching materials and have them ready for each lesson, at no additional cost.



8.0 WORK LOCATION

The part-time group training must be delivered on OSFI premises, 255 Albert Street, Ottawa, Ontario, K1A 0H2.

9. SPECIFIC CONDITION FOR GROUP TRAINING

As required, the person in charge of language training may observe one or more classroom sessions. Suggestions may be made to improve teaching quality.

10. CANCELLATION POLICY:

a) No penalty when notice of 48 hours or more; or

b) 100% of training fees when notice less than 48 hours.



Bureau du surintendant des institutions financières Canada

ANNEX "B" BASIS OF PAYMENT

(To be inserted at contract award)



ANNEX "C" SECURITY REQUIREMENTS CHECK LIST

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ANNEX "D" CONFIDENTIALITY AGREEMENT

Re: CONTRACT NUMBER:

WHEREAS the undersigned is an employee (officer) (director) of the Contractor;

AND WHEREAS for the purpose of enabling the undersigned to carry out duties or functions as they relate to the work under the contract, the Contractor may from time to time disclose to him/her information.

NOW THEREFORE the undersigned undertakes and agrees as follows:

- 1. The undersigned agrees to treat as confidential the information and agrees not to disclose the information to any other person.
- 2. The confidentiality obligation imposed by section 1 shall not apply where:
 - (i) the information was known to the undersigned prior to disclosure under the contract by the Contractor;
 - (ii) the information is, at the time of disclosure under the contract, part of the public domain;
 - (iii) the information after the time of disclosure, becomes part of the public domain other than by disclosure by the undersigned;
 - (iv) the information is the same as information which has come to the undersigned from a third party who is not under a similar agreement or obligation of confidentiality to Canada;
 - (v) the undersigned is required to disclose the information by law, including pursuant to an order of a court of competent jurisdiction; or
 - (vi) Canada has approved the disclosure of the information.
 - 3. The terms "work", and "Canada" shall have the meanings ascribed to them by the contract.

IN WITNESS WHEREOF the undersigned has executed this Undertaking this _____ day of _____, 2017.

CONTRACTOR

WITNESS

Signature

Signature

Name

Name



ANNEX "E" DIRECT DEPOSIT ENROLMENT FORM FOR BUSINESSES

DART A - DARTTE A

Public Works and Government Services Canada Travaux publics et Services gouvernementaux Canada

DIRECT DEPOSIT ENROLMENT FORM FOR BUSINESSES

PRIVACY NOTICE The personal information is collected under the Financial Administration Act, ss. 17(1) and 35(2). The information is used and disclosed to relevant federal program(s) and your financial institution for direct deposit purposes. Direct deposit payments can not be made without provision of information requested. Personal information is protected in accordance with the provisions of the *Privacy*. *Act*. Under the Act, individuals and businesses have a right to request access and correct their personal information, if erroneous or incomplete.

Print clearly and in block letters. Please keep the appropriate federal government department informed of any changes to your mailing address. Should the department require clarification on the data you have provided, they will contact you.

Protected "B" when completed Protégé « B » lorsque rempli

FORMULAIRE D'INSCRIPTION AU DÉPÔT DIRECT POUR LES ENTREPRISES

AVIS DE CONFIDENTIALITÉ Les renseignements personnels sont recueillis en vertu de la *Loi sur la gestion des finances publiqués*, par. 17(1) et 35(2). Les données sont utilisées et divulguées à des programmes fédéraux pertinents et à votre institution financière aux fins de dépôt direct. Les paiements par dépôt direct ne peuvent être effectués sans que les renseignements requis aient été formis. Les renseignements personnels sont protégés conformément aux dispositions de la *Loi sur la protection des renseignements personnels*. En vertu de cette loi, toute personne ou entreprise a le droit de demander d'accéder à leurs renseignements personnels et à corriger ces demiers s'ils sont erronés ou incomplets.

Écrivez lisiblement et en lettres moulées. Veuillez informer le ministère fédéral approprié de tout changement d'adresse. Un représentant du ministère communiquera avec vous si des clarifications sur les données que vous avez fournies sont nécessaires.

) Business Name Nom de l'entreprise			
Business Address Adresse de l'entreprise (Include Unit No., R.R. or P.O. Box - Indiquer le nº d'unité, la roi	ute rurale ou la case po	ostale)	
		Province	
City, Town Ville	Postal Code Code postal		
Authorized Representative's Name Nom du représentant autorisé			
Email Address Adresse courriel			
Telephone Fax Téléphone Télécopieur			
PART B - PARTIE B	an a		
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