



Question 1

Are we able to take exceptions to the terms and conditions specified on the Government contract-Do we need to Pre- Negotiate changes prior to the bid submittal. Are we able to substitute our contract as it is more conducive to the services we offer?

Answer 1

By submitting a proposal, Bidders are agreeing to be bound by the terms and conditions that are evidenced in the resulting contract clauses in Part 6 of the RFP. However, if a Bidder would like to negotiate any of the terms and conditions, they must clearly identify the items and submit questions to Public Safety during the solicitation process. These questions will be answered and, if necessary, an amendment to the RFP would be issue and posted on www.BuyandSell.gc.ca.

Question 2

In your statement of work, you (list) Al-Jazeera as part of your core channels. Is this channel necessary?

Answer 2

Public Safety has removed Al-Jazeera as part of the core channels. Please see amendment #2.

Question 3

What cabling exists in each of your three buildings and who owns them?

Answer 3

There is a variety of cabling in each of the three buildings that are owned by the building owners, SSC, or Public Safety Canada. Bidders must, for the purposes of submitting a bid, assume that each of the building needs to be completely re-cabled and that no existing cabling is available for re-use. However, Public Safety Canada reserves the right to negotiate the cost with the successful supplier if it is determined after contract award that existing cabling can be re-used.

Question 4

Can SSC infrastructure be used?

Answer 4

Bidders must assume that any infrastructure or cabling owned by the Public Safety Canada or by Shared Services Canada is not available for re-use. The Contractor must provide all required ancillary equipment, installation, cabling, etc. If, after contract award it is determine that there is existing infrastructure or cabling that can be re-used, Public Safety reserves the right to negotiate the cost with the successful bidder.

Question 5

Can you please provide the number of users/outlets by building and floor?

Answer 5

The exact number of users/outlets per floor cannot be predicted and is expected to shift from the current configuration. The floors that Public Safety occupies are outlined on page 29 of 40 in the RFP.



Question 6

Can cables be installed in secure zones? What about televisions or wireless devices? If yes, are there any specialized technological considerations?

Answer 6

Services will not be required in SIGINT Secure Areas (SAA). Public Safety will provide guidance on a case by case basis for other secure access areas that are not classified as SAAs, but no special cabling/equipment will be required for these areas.

Question 7

Will the solution we come up with require an IT and/or Security assessment?

Answer 7

Any proposed solution must be self-contained; therefore, an IT and/or security system will not be required. However, Public Safety reserves the right to inspect and audit the solution to confirm it is installed as designed and not connected to any PS systems.

Question 8

If need be, could we come back for one more walk through?

Answer 8

If any vendor requires a second site visit before the date of bid closing, they must clearly identify the specific areas they wish to view and communicate this to the Contracting Authority in accordance with Article 4 of Part 2 of the RFP. The Contracting Authority will then invite all vendors of the second site visit.

Question 9

Is the snapstream appliance the only endpoint that requires all channels broadcast simultaneously to it?

Answer 9

All users must have all channels broadcast simultaneously in order to have the ability to select from any available channel at any time. The SnapStream device is the only device that would require recording of more than one channel at the same time.

Question 10

If there are other appliances that require all channels broadcast on a single feed could you please identify their type and location?

Answer 10

The SnapStream device is the only device that would require the recording of more than one channel at the same time.

Question 11

Could the snapstream device also ingest clear QAM signals?



Answer 11

Yes, the SnapStream device is able to ingest clear QAM signals. Bidders should review the SnapStream website to for a complete listing of the device specifications: <https://www.snapstream.com/howitworks>

Question 12

Which SnapStream model does Public Safety use?

Answer 12

Public Safety Canada is currently using SnapStream Server 2011 - 10 Tuner / 3TB (3rd Generation). The specifications include:

- Ability to record, search, clip TV over a LAN
- 3TB usable space - 1 hot spare drive
- 3,400 hours of recording space available at "Fair" quality (2 Mbit/s)
- Mirrored OS/boot drives
- 800W dual-redundant power supplies
- Server-class SAS storage backplane, failure indicators, and chassis cooling

Question 13

We would like to request an extension to submit the RFP. Can the RFP be submitted on Monday, August 14th?

Answer 13

Public Safety has extended the closing date of the RFP; please see Amendment #2.