

**Technical Architecture (F5 Expertise)  
For  
DCN / CITS Professional Services  
  
REQUEST FOR PROPOSAL  
  
AMENDMENT NO. 1**

This RFP amendment No. 1 is raised to;

- 1- Extend the RFP closing date of one week;
- 2- Publish Canada's responses to Industry questions received during the question period;
- 3- To provide a revised version of Attachment 1 to Part 4 of the RFP 'Evaluation Procedures and Basis of Selection'.

**1. At Page 1 of the RFP document;**

At '**Solicitation Closes**';

**DELETE:** the previous closing date in its entirety and;

**INSERT:** the following in its place:

**at / à 02 :00 PM  
on / le August 17, 2017**

**2. Publish Canada's responses to Industry questions received during the question period.**

Question	Answer
Q1. Company X would like to request an invitation to participate in this RFP?	If requesting bidder qualifies they are free to respond to solicitation.
Q2. M1 states: "The Bidder must supply 3 contract references, delivered within the past 5 years of bid closing, where the Bidder has provided for each contract at least 5 Architect (Technical, Technology and Enterprise) where each resource was engage and billed for a minimum of 6 months."  Would the Crown consider amending this requirement to state;  a. "The Bidder must supply 3 contract references, delivered within the past 5 years of bid closing, where the Bidder has provided for each contract at least 5 Architect (Technical, and/or Technology and/or Enterprise) where each resource was engage and billed for a minimum of 6 months."	Canada agrees with requested amendment. Please the changes in the revised version of Attachment 1 to Part 4 attached hereto this amendment.
Q3. M1 states: "The Bidder must supply 3 contract references, delivered within the past 5 years of bid closing, where the Bidder has provided for each contract at least 5 Architect (Technical, Technology	Canada agrees with requested amendment. Please the changes in the revised version of Attachment 1 to Part 4 attached hereto this amendment.

<p>and Enterprise) where each resource was engaged and billed for a minimum of 6 months.”</p> <p>AND</p> <p>“The contract and deliverables expertise must occur within the five (5) years prior to the RFP closing date.”</p> <p>Would the Crown consider amending this requirement to state;</p> <p>a. “The Bidder must supply 3 contract references, delivered within the past 5 years of release date, where the Bidder has provided for each contract at least 5 Architect (Technical, Technology and Enterprise) where each resource was engaged and billed for a minimum of 6 months.”</p> <p>b. “The contract and deliverables expertise must occur within the five (5) years prior to the RFP release date.”</p>	
<p>Q4. To remain consistent with the complete RFP document, can the Crown amend this table to separate LTM and GTM and amending R.1 Scoring Scheme on page 46 of 51 as follows;</p> <p>Subject Matter Min Point Max Point</p> <p>Technical Architect Level III F5 ASM(Application Security Manager) 95 95/135 *50 = 35.2 R.1 Points 135 135/135 *50 = 50.00 R.1 Points</p> <p>Technical Architect Level III F5 APM (Access Policy Manager) 95 95/135*50 = 35.2 R.2 Points 135 135/135*50 = 50.00 R.1 Points</p> <p>Technical Architect Level III F5 LTM (Local Traffic Manager) 95 95/135*50 = 35.2 R.2 Points 135 135/135*50 = 50.00 R.1 Points</p> <p>Technical Architect Level III F5 GTM (Global Traffic Manager) 95 95/135*50 = 35.2 R.2 Points 135 135/135*50 = 50.00 R.1 Points</p> <p>NOTE: All Technical Architects requirements – R.5 through R.9 – should change to “For (Local OR Global Traffic Manager)”</p>	<p>Canada agrees with requested amendment. Please the changes in the revised version of Attachment 1 to Part 4 attached hereto this amendment.</p>
<p>Q5. Requirement R.2 F5 Architecture Resource on page 49 of the RFP requests that “The Bidder should describe its association with F5 products and services...” to give SSC “...perceived level of knowledge...in the areas of F5.”</p> <p>The evaluation of these criteria is quantified subjectively as “Very Good, Good, Acceptable, Unsatisfactory and Poor” and is not a finite</p>	<p>Canada has reviewed the request and the requirement remains the same.</p>

<p>evaluation criteria. It is subjective. By providing three (3) F5 Certified Technical Architects whom meet the criteria detailed throughout the RFP AND are guaranteed to be “made available” in the NCR upon contract award, as well as, providing signed client references for each resource would validate knowledge in the area F5 products and services.</p> <p>Would the Crown consider removing R2?</p>	
<p>Q6. In regards to 4.1.1 Technical Architects Level 3 – R4</p> <p>- The Crown has provided a very specific list of Certifications. Would the Crown accept the following Certifications;</p> <ul style="list-style-type: none"> <li>o CommVault Simpana 10.0 Technical Sales Professional Accreditation</li> <li>o CommVault Simpana 10.0 Solutions Architect Certification</li> <li>o NetApp Certified SAN Implementation Engineer</li> <li>o NetApp Certified Data Management Administrator</li> <li>o VMware Certified Professional 5 - Data Center Virtualization (VCP5-DCV)</li> <li>o VMware Certified Professional 6 - Network Virtualization (VCP6-NV)</li> <li>o Ontario Professional Engineer Association (P.Eng.)</li> <li>o Cisco Certified Internetworking Expert (Routing and Switching), CCIE # 12516</li> <li>o IPv6 Forum Certified Network Engineer (Gold)</li> </ul>	<p>Canada has reviewed the request and the requirement remains the same.</p>
<p>Q7. Please confirm that for the note at the bottom of requirement R1 should read three (3) required letters not four (4).</p>	<p>Correct, only 3 letters, one (1) per bidders proposed candidate per subject matter expertise.</p>
<p>Q8. Is there currently, or has there been within the past 6 months an incumbent (s) delivering any services similar to or identical to those being solicited in this RFP. If so who are the incumbents supplier, what has been the duration of the contract or contracts and the total value of the services provided to-date.</p>	<p>There is no company (contract) which has been secured to specifically address “delivering any services similar to or identical to those being solicited in this RFP”.</p> <p>However, SSC currently receives data centre load balancing professional services from a number of different contracts with the department. Those contracts include the ‘Enterprise Architecture’ (EA) vehicle with; IBIKSA, Maplesoft, TES and Veritaaq, as well as a contract with Michael Wagner Consulting Inc. (MWCO) for ‘Various Resource for</p>

	<p>Enterprise Networks. The contract values are irrelevant given that they cover services which are not similar to, or identical to, those being solicited in this RFP.</p>
<p>Q9. M1 For this mission-critical Professional Service Vehicle we are seeking a supplier that has demonstrated stability in the National Capital Region and demonstrated commitment to supplying quality resources to the GOC.</p> <p>The Bidder must supply 3 contract references, delivered within the past 5 years of bid closing, where the Bidder has provided for each contract a team of at least 5 Architects (Technical, Technology, and Enterprise) where each resource was engaged and billed for a minimum of 6 months. An individual resource may not be counted more than once on a contract reference.</p> <p>The contract and deliverable experience must occur within the five (5) years prior to the RFP closing date. The contract and deliverable experience may occur at any time during the five year period.</p> <p>The Bidder must demonstrate that it has billed for each contract a minimum number of 1000 days, under the TBIPS SO/SA or equivalent*, for the above architect categories.</p>	<p>Canada has reviewed the request and the requirement remains the same.</p>
<p>Q.10</p> <p>1) is there an incumbent company performing these tasks currently?</p> <p>2) the RFP is asking for individual reference letters from our proposed candidates' clients. Customarily, it is very difficult to reach clients during the summer months due to vacation time. As such, we are requesting a minimum two week extension.</p>	<p>1) Please refer to Canada's answer to Q.8.</p> <p>2) Canada has provided a one week extension to the closing date in this RFP Amendment.</p>
<p>Q.11TBIPS defines Level 3 resources as individuals with 10 or more years of experience in their respective role of expertise. To ensure consistency with the Federal Government TBIPS standards, would the Crown consider amending the LTM and GTM resource evaluation criteria for R.2, R.3, R5 and R.9 as follows;</p> <p>0-60 months of experience - 5 points 61-120 months of experience - 10 points 121 or more months of experience - 15 points</p>	<p>The scoring schema for R2, R3, R5 and R9 (for APM and either LTM or GTM) are changed to the following...</p> <p>11 years ≤ 15 years = 5 points &gt; 15 years ≤ 18 years = 10 points &gt;18 years 15 points</p>

<p>Q.12 R.4 LTM/GTM lists a specific set of Certifications. In order to ensure relevance of skillset, but not limit the quality of resource to the Crown, would the Crown consider amending this requirement as follows;</p> <p>Proof of current any network administration certifications such as, but not limited to;</p> <ul style="list-style-type: none"> <li>• CCNA (CISCO Certified Network Associate) - Routing, Switching, WiFi</li> <li>• Vmware Certified Professional, Data Centre Virtualization</li> <li>• Vmware Certified Professional, Network Virtualization</li> <li>• MCSA (Microsoft Certified Solution Associate)</li> <li>• MCSE (Microsoft Certified Solution Expert)</li> <li>• MS Azure Solution Architect</li> <li>• ITIL V3 Foundation</li> <li>• Certified BIG-IP Administrator</li> <li>• ASM (Application Security Manager) Certified Technology Specialist</li> <li>• APM (Access Policy Manager) Certified Technology Specialist</li> <li>• LTM (Local Traffic Manager)</li> <li>• GTM (Global Traffic Manager)</li> </ul>	<p>Canada has reviewed the request and the requirement remains the same.</p>
<p>Q.13 F5 defines their CTS certifications as four (4) distinct certs;</p> <ul style="list-style-type: none"> <li>- F5 Certified Technical Specialist, APM</li> <li>- F5 Certified Technical Specialist, ASM</li> <li>- F5 Certified Technical Specialist, LTM</li> <li>- F5 Certified Technical Specialist, GTM</li> </ul> <p>Can the Crown please clarify how they will allocate points for each F5 CTS certification?</p>	<p>5 points per distinct F5 cert</p>
<p>Q.14 TBIPS defines Level 3 resources as individuals with 10 or more years of experience in their respective role of expertise. To ensure consistency with the Federal Government TBIPS standards, would the Crown consider amending the Resource Requirement R.1 to;</p> <p>0-60 months of experience - 0 points 61-120 months of experience - 3 points 121 or more months of experience - 5 points</p>	<p>TBIPS levels are defined by experience per sought category. R.1 provides prospective candidates in excess of 10 years, bonus points up to a maximum of 5 point, one (1) point for each additional full year as a qualified level 3 Technical Architect. The scoring scheme for R1 is changed to the following...</p> <p>11 years ≤ 12 years = 1 point 12 years ≤ 13 years = 2 points</p>

	<p>13 years ≤ 14 years = 3 points 14 years ≤ 15 years = 4 points &gt; 15 years = 5 points</p>
<p>Q.15 Can the Crown please clarify R6 requirement what they mean by; "Candidate must have demonstrated experience in the implementation of ASM Web application firewall in large integrated solutions provides."</p>	<p>Criterion wording should be changed to: "Candidate must clearly demonstrate experience in the implementation of F5 ASM Web application firewall(s) in an enterprise solution environment."</p>
<p>Q.16 Resource requirement M1 on Page 46 states the Bidder must demonstrate: "A university degree at the Bachelor level in Information Technology (computer science or engineering) or other IT related field; AND A minimum of ten years (in the last 15 years) of extensive work experience in design, implementation, and management of data and voice networks.  Question8; In order to ensure relevance of skillset, but not limit the quality of resource to the Crown, would the Crown consider amending M1 to a customary Education requirement similar to SSC RFP 16 – 40582/A and 10048729, such as; "A minimum of a three year college diploma(computer science or other IT related field; OR a university degree at the Bachelor level in Information Technology (computer science or engineering) or other IT related field; OR A minimum of ten years (in the last 15 years) performing duties and responsibilities under sought category. The Bidder must clearly substantiate and demonstrate that the proposed resource(s) have at minimum of ten(10) years' experience performing tasks similar to those specified in solicitation SOW."</p>	<p>Please refer to the revised version of Attachment 1 to Part 4 attached hereto this amendment.</p>
<p>Q.17 Can the Crown please clarify for M1 that if the contract reference is for Enterprise Architects within a Government client, that we show similar responsibilities as the TBIPS SA Enterprise Architect category by cross referencing at least 50% of the bullets between the two.</p>	<p>Where demonstrating equivalency through experience not identical to a subject category of personnel, the Bidder, through project history, must describe comprehensive experience in the domain of IM/IT Architecture, as reflected in the TBIPS SA and the General Roles Responsibilities of the Statement of Work.</p>
<p>Q.18 In regards to the Solicitation: Request for Proposal for Data Centre Load Balancing Professional Services (11282/A); are all qualified</p>	<p>Canada confirms.</p>

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suppliers invited to bid?	
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**3. At Attachment 1 to Part 4 'Evaluation Procedures and Basis of Selection', REVISE as follows;**

**DELETE:** the previous version in its entirety; and

**INSERT:** the following new version attached hereto this amendment.

**ATTACHMENT 1 TO PART 4**  
**Evaluation Criteria**  
Mandatory and Point Rated Criteria

TECHNICAL ARCHITECTURE (F5 EXPERTISE)  
FOR  
DCN / CITS PROFESSIONAL SERVICES

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## 1. Evaluation Disclaimer

The mandatory criteria will be evaluated on a “Met/Not Met” (i.e. compliant/non-compliant) basis. Proposals **must** demonstrate compliance with all of the following Mandatory requirements and must provide the necessary documentation to support a determination of compliance. Proposals that fail to meet any mandatory requirements will be deemed non-compliant and will be given no further consideration.

For each of the mandatory and point rated requirements listed below, the Bidder **must** demonstrate by using project descriptions as executed by the proposed resource. The project description should include the following:

- a. Project Title
- b. Description of project
- c. List of tasks performed by the resource
- d. Start and end date of project (if end date applies) (dates must include month and year)
- e. Start and end date when the resource actually worked in this capacity on this project (dates must include month and year)

**\*\* Merely stating the experience is not sufficient and the proposal will be deemed non-compliant. \*\***

**Example:** If the mandatory and point rated criteria demands experience monitoring for, and responding to, security/cyber related incidents/attacks, it is not sufficient just to state the resource has experience monitoring for, and responding to, security/cyber related incidents/attacks. The experience **must** be demonstrated **and** a reference made to the specific location in the resume where corroborating information can be located in the manner indicated above.

The Contracting Authority reserves the right to request reference(s)\* from any of the SA Holder’s listed projects to verify and validate the information stated in the proposal. If the reference is unable to verify or validate the information stated in the proposal, the bid will be deemed non-compliant.

The proposal documentation must include a detailed Curriculum Vita (Resume) for **each** of the proposed resources as part of the technical bid. Indicate the location in your proposal where the requested information can be found for both the mandatory and point rated requirements.

All columns in both the Mandatory and Point Rated Criteria must be filled in by the bidder.

## 2. Customer Reference Contact Information

The Bidder must provide customer references who must each confirm, the facts identified in the Bidder’s bid. For each customer reference, the Bidder must, at a minimum, provide the name and either the telephone number or e-mail address for a contact person. Bidders are also requested to include the title of the contact person. If the named individual is unavailable when required during the evaluation period, the Bidder may provide the name and contact information of an alternate contact from the same customer.

Canada is not obliged to, but may in its discretion contact the Primary reference and, where applicable, the Backup reference, in order to validate that any information on any signed RFP Reference Project Form is accurate. Canada may conduct the reference check with respect to none, some or all of the mandatory experience requirements. Canada may conduct any Project Reference validation check in writing by e-mail by sending the reference a copy of the completed and signed RFP Reference Project Form. Canada will email (cc) the Respondent’s contact when an e-mail is sent out for Project Reference validation checks.

If Canada chooses to contact one or more references to validate information provided by a Bidder, Canada must receive the reference’s response within 5 Federal Government Working Days (FGWDs) from the date of the request.

If Canada does not receive confirmation (within 5 FGWDs) from either the Primary or Backup reference that the information on the signed RFP Reference Project Form is accurate (or that any inaccuracies are not material to whether or not the project meets the mandatory requirements), that Bidders Project Reference will not be considered in the evaluation. Canada may also contact a Primary or Backup reference for clarification purposes, either by email or by telephone.

If during a bid validation by Canada it becomes apparent that the address, telephone number, or email address for any of the references is incorrect or missing, the Bidder will be permitted to provide the correct address, telephone number, or email address within 1 FGWD of a request. If the named individual for the Primary reference is unavailable because they are on leave, or no longer working for that organization, Canada will contact the Backup reference from the same customer organization.

The Bidder will not be permitted to submit an alternate customer organization or project as a reference for the RFP after the bid closing date.

### **3. MANDATORY TECHNICAL EVALUATION REQUIREMENTS**

	<b>Mandatory Requirement</b>	<b>Comments</b>
<b>M1</b>	<p>For this mission-critical Professional Service Vehicle we are seeking a supplier that has demonstrated stability in the National Capital Region and demonstrated commitment to supplying quality resources to the GOC.</p> <p>The Bidder must supply 3 contract references, delivered within the past 5 years of RFP release date, where the Bidder has provided for each contract at least 5 Architect (Technical, and/or Technology and/or Enterprise) where each resource was engage and billed for a minimum of 6 months. An individual resource may not be counted more than once on a contract reference.</p> <p>The contract and deliverable experience must occur within the five (5) years prior to the RFP release date. The contract and deliverable experience may occur at any time during the five year period.</p> <p>The Bidder must demonstrate that it has billed for each contract a minimum number of <b>1000</b> days, under the TBIPS SO/SA or equivalent*, for the above architect categories.</p> <p>*Definition of equivalent - Canada will accept as equivalent to the identified TPIBS Category, resources that delivered services similar to the responsibilities listed in both TBIPS SA, and the General Roles Responsibilities of the Statement of Work (Annex “A”). This applies to all Categories of personnel.</p> <p>Note: The onus is on the bidder to clearly demonstrate the equivalency. Failure to do so will result in non-compliance.</p> <ul style="list-style-type: none"> <li>•The referenced contracts must be undertaken within Canada</li> <li>•The referenced contracts must be undertaken with a government* client.</li> </ul> <p>*Government may include the Federal, Provincial or Municipal Government The Government of Canada includes any department, agency board of the Government of Canada or a Crown corporation.</p> <ul style="list-style-type: none"> <li>•The reference contract must have been contracted directly with the Bidder and not with the Bidder’s subcontractor or affiliate.</li> <li>•The client organization must not be a partner or sub-contractor of the Bidder or other entity that does not have an at arm’s length with</li> </ul>	

	<p>the Bidder.</p> <p>To substantiate compliancy to this Mandatory requirement, for each referenced contract the bidder must secure a reference letter under contract authorities signature ( name, title, telephone number and e-mail address), confirming the following:</p> <ul style="list-style-type: none"> <li>a) The name of the client organization</li> <li>b) Contract number; and bidder name</li> <li>c) The period of the contract, i.e. start and end date (month/year)</li> <li>d) Total number of task authorizations issued against contract per category</li> <li>e) Total billable days and amount per category</li> </ul>	
<p><b>M2</b></p>	<p>The Bidder must provide three (3) resources that are certified in three (3) of the following four (4) types of F5 Certified Technology Specialist* categories;</p> <ul style="list-style-type: none"> <li>1. One (1) LTM resource</li> <li>2. One (1) GTM resource</li> <li>3. One (1)ASM resource; or</li> <li>4. One (1) APM resource</li> </ul> <p>*As defined by <a href="https://f5.com/education/certification">https://f5.com/education/certification</a></p> <ul style="list-style-type: none"> <li>• Three (3) resources must be proposed in order to meet this mandatory criteria.</li> <li>• Each resource must have at least one of the F5 Certified Technology Specialist categories listed above.</li> <li>• A single resource may have multiple F5 technology certifications, however only one certification per resource will be counted by evaluators for this requirement</li> <li>• Proof of F5 Certification must be provided with the Bidders response</li> </ul>	
<p><b>M3</b></p>	<p><b>Facility Security Clearance</b></p> <p>The Bidder must demonstrate that it holds a valid Government of Canada Facility Security Clearance at the level of Secret issued by PWGSC-CISD and maintain this clearance throughout the duration of the ensuing contract.</p>	

#### 4. RATED TECHNICAL EVALUATION REQUIREMENTS

##### Point Rated Criteria

Proposals, that meet all of the mandatory criteria, will be further evaluated against the following rated requirements. A Technical Proposal Score out of 70 points, will be computed using the formulas below

Technical Evaluation Criteria	Maximum Score	
R.1 Corporate Experience Proposing Key Resources	150	
R.2 Bidders IT F5 Architecture Resource Description	30	
Sub-Total	180	Bidders Score (out of 180 /180 *70 points
Technical Proposal Score	70 Points	

## 4.1 R.1 Corporate Experience Proposing Key Resources

As F5 is a critical technology which will be the basis of sought service, it is imperative that Bidder can demonstrate supplying quality resources to the GOC.

The Bidder should submit one Technical Architect Level 3 candidate whose expertise falls within three of four F5 Big-IP solutions. A different candidate must be submitted for each sought solution expertise.

Regarding the content of the bidders proposed candidate resumes to substantiate the grid requirements, Bidders should avoid including project experience and details that would not be deemed relevant to the grid criteria, Content to avoid includes exhaustive descriptions of work history that occurred in the distant past (i.e. 20+years) or in roles not related to IT architecture. In Canada's experience, this content is often not referenced back to any grid criteria, and is often superfluous. For the purpose of demonstrating work history continually, Bidders should simply note the unrelated project history experience briefly, rather than linking an expanded narrative.

The F5 Module subject matter solution expertise include:

1. ASM
2. APM
3. LTM
4. GTM

The Bidder is required to secure and provide as part of this rated requirement from each proposed candidate their acknowledgment and consent that they grant Bidder exclusive rights to submit their name and resume.

Regarding the content of the bidders proposed candidate resumes to substantiate the grid requirements, Bidders should avoid including project experience and details that would not be deemed relevant to the grid criteria, Content to avoid includes exhaustive descriptions of work history that occurred in the distant past (i.e. 20+years) or in roles not related to IT architecture. In Canada's experience, this content is often not referenced back to any grid criteria, and is often superfluous. For the purpose of demonstrating work history continuity, Bidders should simply note the unrelated project history experience briefly, rather than an expanded narrative.

The following client information must be provided when referencing a project:

- Client organization name
- Client Contact Name
- Client Contact Title
- Duration of the project at the client organization (mm-yyyy to mm-yyyy)
- Client Contact Phone Number and/or Email.
- Project description

The Bidder and proposed candidate agree that should a requirements task authorizations specific to below expertise evaluations be sought within 3 months upon contract award, candidate will be made available.

The onus is on the bidder to clearly demonstrate the equivalency. Failure to do so will result in non-compliance.

NOTE: The Bidder is required to provide, as part of their bid response, one brief reference letter for each individual candidate that is evaluated against the grids shown below. The letters must attest to the candidate's successful professional experience in a capacity directly related to the Category of Personnel for which they are being evaluated. The letters must be certified through signature by a person that was acting in a client/supervisory role to the candidate. The letters themselves will not be evaluated; however failure to include any of the four required letters will result in the Bidder's non-compliance.

**R.1 Scoring Scheme**

- (Bidders are not to submit “Self-Scoring”)
- A Bidder’s candidate’s subject matter submission scoring below minimum required score after evaluation will be deemed non-compliant and awarded 0 point
- Each of the bidder’s resources submitted if awarded max point will receive 50 R.1 points
  - Where evaluation points fall between MIX and MAX points computed as:
    - xx/yy \*50 = zz
    - xx reflects evaluation score
    - yy reflects subject matter MAX score
    - zz reflects awarded R.1 points for subject matter
- Total sum of R.1 subject matter scores (max 150)

Subject Matter	Min Point	Max Point
Technical Architect Level III F5 ASM(Application Security Manager)	95 95/135 *50 = 35.2 R.1 Points	135 135/135 *50 = 50.00 R.1 Points
Technical Architect Level III F5 APM (Access Policy Manager)	95 95/135*50 = 35.2 R.1 Points	135 135/135*50 = 50.00 R.1 Points
Technical Architect Level III F5 LTM (Local Traffic Manager)	95 95/135*50 = 35.2 R.1 Points	135 135/135*50 = 50.00 R.1 Points
Technical Architect Level III F5 GTM (Global Traffic Manager)	95 95/135*50 = 35.2 R.1 Points	135 135/135*50 = 50.00 R.1 Points

**4.1.1 Technical Architects Level III F5 (ASM, APM , GTM, LTM)**

Each of the three resources proposed by the Bidder under R.1 will be evaluated against the following criteria:

Criteria	Mandatory Requirement	Demonstrated Experience	Project #
M1	A minimum of a three year college diploma(computer science or other IT related field) <b>OR;</b> A university degree at the Bachelor level in Information Technology (computer science or engineering) or other IT related field; <b>AND</b> A minimum of <b>ten years</b> (in the last 15 years) of extensive work experience in design, implementation, and management of data and voice networks.		

Criteria	Point-Rated Criteria	Max Points	Evaluation Criteria
R.1	Candidates additional Technical Experience	5	<b>11 years ≤ 12 years = 1 point</b> <b>12 years ≤ 13 years = 2 points</b> <b>13 years ≤ 14 years = 3 points</b> <b>14 years ≤ 15 years = 4 points</b> <b>&gt; 15 years = 5 points</b>
R.2	Candidate must have demonstrated experience utilizing multiple network concepts and protocols	15	<b>11 years ≤ 15 years = 5 points</b> <b>&gt; 15 years ≤ 18 years = 10 points</b> <b>&gt;18 years 15 points</b>
R.3	Candidate must have demonstrated experience designing, installing, maintaining and supporting F5 products	15	<b>11 years ≤ 15 years = 5 points</b> <b>&gt; 15 years ≤ 18 years = 10 points</b> <b>&gt;18 years 15 points</b>
R.4	Certifications  Proof of current certifications must be submitted with Bidders response. <ul style="list-style-type: none"> <li>• CCNA (CISCO Certified Network Associate)</li> <li>• MCSA (Microsoft Certified Solution Associate)</li> <li>• MCSE (Microsoft Certified Solution Expert)</li> <li>• ITIL V3 Foundation</li> <li>• Certified BIG-IP Administrator</li> <li>• ASM (Application Security Manager) Certified Technology Specialist</li> <li>• F5 Certified Technology Specialist</li> <li>• APM (Access Policy Manager) Certified Technology Specialist</li> <li>• LTM (Local Traffic Manager)</li> <li>• GTM (Global Traffic Manager)</li> <li>• Certified BIG-IP Administrator</li> </ul>	25	<b>5 points per certificate maximum 25 points</b> <b>5 points per distinct F5 certification</b> - F5 Certified Technical Specialist, APM - F5 Certified Technical Specialist, ASM - F5 Certified Technical Specialist, LTM - F5 Certified Technical Specialist, GTM
R5	<b>For ASM(Application Security Manager)</b> Candidate must have demonstrated experience in the implementation of ASM Web application firewall ..... <b>For (Access Policy Manager) and Local OR Global Traffic Manager</b> Candidate must have demonstrated experience in implementing and supporting LTM/GTM/APM/vCMP/Viprion solutions, providing access to a eService implementation (utilizing Oracle Portal, Database, Access Manager, Identity Manager,	15	<b>11 years ≤ 15 years = 5 points</b> <b>&gt; 15 years ≤ 18 years = 10 points</b> <b>&gt;18 years 15 points</b> ..... <b>Up to 15 points for a single project (points awarded will depend on clear demonstration of resources role, responsibilities and deliverables)</b>

	and Opentwext Web Content Management), Microsoft Exchange Outlook Web Access and SharePoint		
R.6	<p><b>For (Application Security Manager)</b></p> <p>Candidate must clearly demonstrate experience in the implementation of F5 ASM Web application firewall(s) in an enterprise solution environment.</p> <p>.....</p> <p><b>For (Access Policy Manager)</b></p> <p>Candidate must have demonstrated experience implementing and supporting Cisco VOIP solutions</p> <p>.....</p> <p><b>For (Local OR Global Traffic Manager)</b></p> <p>Candidate must have demonstrated experience deploying LTM/GTM solutions for large enterprises .</p>	15	<p><b>Up to 15 points for a single project (points awarded will depend on clear demonstration of resources role, responsibilities and deliverables)</b></p> <p>.....</p> <p><b>1 year but less than 5 years 5 points</b> <b>5 years but less than 8 years 10 points</b></p> <p><b>Plus 1 point to a maximum of 5 for each additional year</b></p> <p>.....</p> <p><b>5 points for 1 project</b> <b>10 points for 2 projects</b> <b>15 points for 3 projects</b></p> <p><b>(points awarded will depend on clear demonstration of resources role, responsibilities and deliverables)</b></p>
R.7	<p><b>For( Application Security Manager)</b></p> <p>Candidate must have demonstrated experience with CISCO switches and routers including Nexus 5000, 7000, Catalyst 6500 series switches</p> <p>.....</p> <p><b>For (Access Policy Manager)</b></p> <p>Candidate must have demonstrated experience implementing, upgrading, and migrating multiple F5 modules (LTM/GTM/APM/LC/vCMP/Viprion/iRules for a variety of F5 clients including government and private sector organizations,</p> <p>.....</p> <p><b>For (Local OR Global Traffic Manager)</b></p> <p>Candidate must have demonstrated experience deploying BigIP Viprion and vCMP solutions for large enterprises.</p>	15	<p><b>1 year but less than 5 years 5 points</b> <b>5 years but less than 8 years 10 points</b></p> <p><b>Plus 1 point to a maximum of 5 for each additional year</b></p> <p>.....</p> <p><b>05 points for 1 project</b> <b>10 points for 2 projects</b> <b>15 points for 3 projects</b></p> <p><b>(points awarded will depend on clear demonstration of resources role, responsibilities and deliverables)</b></p> <p>.....</p> <p><b>05 points for 1 project</b> <b>10 points for 2 projects</b> <b>15 points for 3 projects</b></p> <p><b>(points awarded will depend on clear demonstration of resources role, responsibilities and deliverables)</b></p>

<p>R.8</p>	<p><b>For( Application Security Manager)</b></p> <p>Candidate demonstrating experience deploying high availability LTM solutions including working with iRules using F5 Viprion platforms in large scale networks.</p> <p>.....</p> <p><b>For (Access Policy Manager)</b></p> <p>Candidate must have demonstrating experience implementing and supporting LAN/Wan/Wireless Remote Access Firewall infrastructures with a variety of Cisco platforms</p> <p>.....</p> <p><b>For (Local OR Global Traffic Manager)</b></p> <p>Candidate must have demonstrated experience in setting up and configuring multiple Cisco switches, routers and security devices</p>	<p><b>15</b></p>	<p><b>05 points for 1 project</b> <b>10 points for 2 projects</b> <b>15 points for 3 projects</b></p> <p><b>(points awarded will depend on clear demonstration of resources role, responsibilities and deliverables</b></p> <p>.....</p> <p><b>1 year but less than 5 years 5 points</b> <b>5 years but less than 8 years 10 points</b></p> <p><b>Plus 1 point to a maximum of 5 for each additional year</b></p> <p>.....</p> <p><b>1 year but less than 5 years 5 points</b> <b>5 years but less than 8 years 10 points</b></p> <p><b>Plus 1 point to a maximum of 5 for each additional year</b></p>
<p>R.9</p>	<p><b>For (Application Security Manager)</b></p> <p>Candidate must have demonstrated experience (minimum 4 months)working with the following :</p> <ul style="list-style-type: none"> <li>• TCP/IP</li> <li>• IPSec</li> <li>• L2TPv3</li> <li>• MPLS</li> <li>• NAT</li> <li>• OSPF</li> <li>• RIP</li> <li>• M20</li> <li>• Fortigate</li> <li>• Cisco ASA</li> </ul> <p><b>(candidate must have minimum of 5)</b></p> <p>.....</p> <p><b>For (Access Policy Manager)</b></p> <p>Candidate must have demonstrated experience both participating and/or conducting requirements gathering design sessions with multiple key stakeholders deploying /implementing key F5 technologies.</p> <p>.....</p> <p><b>For (Local OR Global Traffic Manager)</b></p>	<p><b>15</b></p>	<p><b>1.5 points per area</b></p> <p>.....</p> <p><b>11 years ≤ 15 years = 5 points</b> <b>&gt; 15 years ≤ 18 years = 10 points</b> <b>&gt;18 years 15 points</b></p> <p>.....</p> <p><b>11 years ≤ 15 years = 5 points</b></p>

	Candidate must have demonstrated experience in setting up and configuring multiple application and network performance management environments.		> 15 years ≤ 18 years = 10 points >18 years 15 points
	TOTAL POINTS AVAILABLE	135	
	MINIMUM POINTS REQUIRED	95	

**4.2 R.2 F5 Architecture Resource Description**

The Bidder should describe its association with F5 products and services. Points will be allocated according to the Bidder’s inform SSC of their perceived level of knowledge and their respective strengths in the areas of F5.

Bidder responses will be evaluated and scored according contents :

- Clarity
- Relevance
- Knowledge
- Density
- Proof
- Completeness
- Innovation
- Bonus (evidence of excellence, and/or continuous improvement, etc.)

SSC does not wish to constrain the process at the Bidder level by prescribing which solution / strategy should be considered, however all bidder responses should be a minimum of 4500 to a maximum word count of 6000. Failure will result in the Bidder’s non-compliance.

The Bidders response will be awarded points as follows:

- 30 point (maximum) - Very Good  
Response demonstrates a profound level of understanding and knowledge
- 26 points - Good  
Response demonstrates a strong level of understanding and knowledge
- 21 points - Acceptable  
Response demonstrates a moderate level of understanding and knowledge
- 11 points - Unsatisfactory  
Response demonstrates an incomplete or somewhat unclear understanding and knowledge
- 0 points - Response is poorly presented or written and provides minimum value to SSC.

**ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED.**

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Following is a summary of Amendments issued to date to this Request for Proposal (RFP)

Document Tracking	Date	Description
Amendment No. 001	July 27, 2017	Extend closing date, Published responses to questions and provide a revised version of Attachment 1 to Part 4 of the RFP 'Evaluation Procedures and Basis of Selection'