



RETURN BIDS TO:
RETOURNER LES SOUMISSIONS À:
Bid Receiving - PWGSC / Réception des soumissions
- TPSGC
Place du Portage, Phase III
Core 0B2 / Noyau 0B2
11 Laurier St./11, rue Laurier
Gatineau, Québec K1A 0S5
Bid Fax: (613) 997-9776

SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address
Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution
Health Services Project Division (XF)/Division des
projets de services de santé (XF)
Place du Portage, Phase III, 12C1
11 Laurier St./11 rue, Laurier
Gatineau
Gatineau
K1A 0S5

Title - Sujet HICPS	
Solicitation No. - N° de l'invitation HT426-144642/F	Amendment No. - N° modif. 006
Client Reference No. - N° de référence du client HT426-144642	Date 2017-07-28
GETS Reference No. - N° de référence de SEAG PW-\$\$XF-008-31604	
File No. - N° de dossier 008xf.HT426-144642	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2017-08-11	
Time Zone Fuseau horaire Eastern Daylight Saving Time EDT	
F.O.B. - F.A.B. Specified Herein - Précisé dans les présentes	
Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input checked="" type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Wong-Sing, Aaron	Buyer Id - Id de l'acheteur 008xf
Telephone No. - N° de téléphone (819) 420-2213 ()	FAX No. - N° de FAX (819) 934-1235
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Health Information and Claims Processing Services

Request for Proposals

HT426-144642/F

Questions & Answers Set #6

Question 59:

Ref: SOW 3.3.4 - 3.3.10

Prior Authorization (PA), Special Authorization (SA), Benefit Evaluation Questionnaire (BEQ):

- a. Please provide a full definition of each program and when each is required during the claims process for each line of benefit (Dental, Vision, Mental Health Counselling, MSE, Pharmacy).
- b. With regards to drugs: per our research, the DEC is responsible for facilitating distribution of the BEQ form to the physician once alerted by the pharmacist that authorization is required:
 - i. Does the BEQ replace a traditional PA program for drug? (Specifically 3.3.7)
 - ii. Does the DEC also facilitate PA or SA distribution for drugs or other benefits?
- c. No mention is made in reference to the management of nor evaluation of medical criteria on any of the forms – please confirm this is not a requirement and that the Vendor is only providing technical services such as a workflow management tool and automation of the process where applicable and that criteria management/evaluation will be provided by client
- d. Please provide sample forms for each

Answer 59:

- a. **Benefit Exception Questionnaire (BEQ):** A BEQ is a form generated by the Drug Exception Centre (DEC) as necessary upon request for a medication that requires authorization.

Ref: SOW Glossary of Terms

Prior Approval (PA): A Program coverage confirmation issued by Health Canada to a Provider to ensure that the Provider is advised that the Client is eligible for specific items, drugs, services, procedures, benefits and frequency exceptions.

Ref: SOW Glossary of Terms

Special Authorization (SA): Special Authorization is a process that allows designated HC Users to customize benefits for a Client.

- b.
 - i. No, the BEQ is the information gathering tool (form) used to review the PA request.
 - ii. DEC provides authorization for drug distribution resulting from a PA or SA request. PA and SA for other benefits are facilitated by their respective benefit group.
- c. HC is responsible for the medical criteria as well as the evaluation of the medical criteria.

d. Mental Health Prior Approval

https://www.canada.ca/content/dam/hc-sc/migration/hc-sc/fniah-spnia/alt_formats/pdf/nihb-ssna/benefit-prestation/crisis-urgence/mhcp-approv-csmp-autor-form-eng.pdf

Vision Care Prior Approval

https://www.canada.ca/content/dam/hc-sc/migration/hc-sc/fniah-spnia/alt_formats/fnihb-dgspni/pdf/pubs/eye-yeux/2005_vision-vue_frame-cadre_form-eng.pdf

Dental Predetermination

<http://provider.express-scripts.ca/documents/Dental/Forms/English/NIHB%20Dental%20Claim%20Form.pdf>

MSE Prior Approval

http://provider.express-scripts.ca/documents/Medical%20Supplies%20and%20Equipment/Forms/English/NIHB_General_MSE_Prior_Approval_Form.pdf

Pharmacy

Pharmacy does not have any PA or SA forms for PA. These requests are generated through the system or by calling the Drug Exception Centre.

PA and SA requests result in the generation of a BEQ when appropriate, by the HC user. It is not sent or processed by the Contractor.

Question 60:

Ref: SOW 3.3.7.1.1, 3.3.7.2.1, 3.3.7.3.1, 3.3.7.3.2, 3.3.7.4.2, 3.3.7.4.2, 3.3.7.4.3, 3.3.7.4.5, 3.3.7.6.1, 3.3.7.7.1, 3.3.7.8.1, 3.3.7.9.1, 3.3.7.14.1

Can you please provide a full definition of "jurisdiction" – i.e. is this in reference to provinces and territories or in reference to band locations?

Answer 60:

Jurisdiction usually refers to Provinces and Territories.

In accordance with the definition in Article 3.3.7.3.1 a) of the SOW, jurisdictions typically are provinces and territories but may also include other arrangements (e.g. if subset of Providers located in a province have a different maximum fee or MU than that of the rest of the Providers in the province).

Question 61:

Ref: SOW 3.3.5

Please confirm that the SOW 3.3.5 Mental Health Counselling benefit requirement only encompasses the PA process for benefit approval, and claims management (i.e. there is no provider referral, or case management process involved like there would be with an Employee and Family Assistance Program (EFAP))

Answer 61:

Please refer to the Statement of Work, as it encompasses provider registration and enrolment process, PA process, and claims processing & management and Coordination of benefits (where Client is eligible for other public or private health care). There are no provider referral, or case management requirements.

Additional information is available online about the current Mental Health Benefit at the following address:

<https://www.canada.ca/en/health-canada/services/first-nations-inuit-health/non-insured-health-benefits/benefits-information/mental-health-counselling-benefits/guide-mental-health-counselling-services-first-nations-inuit-health.html#a32>

Question 62:

Ref: SOW 3.3.9

Please confirm that SOW 3.3.9 Common Benefits is in reference to an administration of records and claims management system (i.e. an integrated platform for benefits administration) and not a line of benefits (such as "Vision" or "MSE" etc.).

Answer 62:

SOW 3.3.9 Common Benefit Requirements provide specification for an integrated platform of all benefits administration; it is not a separate benefit line. Please refer to the SOW 3.3.9 subsections for the common requirements.

Question 63:

Ref: SOW 3.3.7.17

Article 3.3.7.17 of the Statement of Work addresses Case Management. Can you please define the case management process – would a case include information on multiple lines of benefits (e.g. is a case defined to include related claims for drug, MSE etc. or is a case limited to multiple related claims for one line of benefit only (e.g. a pharmacy case would include only related drugs for comorbidity – like a diabetic who also takes drugs to manage high blood pressure or cholesterol.))

Answer 63:

A case can include one or multiple DINs (for pharmacy), depending on the request. The DINs on the request can be for a related diagnosis (ie; two different strengths of an opioid) or for completely different diagnosis (ie: an inhaler for asthma and a drug for dementia). Each line within a case represents a unique request for a drug.

Question 64:

Ref: SOW 3.3.7.19

Section 3.3.7.19 of the SOW is regarding grouping of prescribers and ability to search and sort by group. However in the registration section and in Appendix A there is no mention of registering prescribers. Can

you elaborate on the requirement for capturing 'prescribers' in the database and ability to sort / query by group of prescribers. Can you also provide volumes in terms of # of prescribers to be migrated initially and ongoing volumes for New enrolment requests, Reactive, De-enrolled, End Dated.

Answer 64:

The Contractor is not responsible for enrolling prescribers for pharmacy. "Prescriber Groups" is a current functionality which is managed by the Drug Exception Centre for the purposes of facilitating group practices in the Prescription Monitoring Program. Our expectation would be that current groups would be migrated with the Contractor. The addition of new groups or the modification of existing groups would remain within the control of the HC User.

Question 65:

Ref: SOW 3.1.3.1

We would like more information on Task Authorizations (SOW 3.1.3.1) Can you provide us with the historical quantity and dollar value per year?

Answer 65:

Task Authorizations can be assigned to provide (but not limited to) additional edits, data and logic changes, as well as provider audit, and administrative/financial and communication based tasks. The historical quantity and complexity can vary year by year, depending on the type and the amount of changes/edits/additions requested by Health Canada (some TAs can be driven by new policies within the program as well).

On average (from 2008- 2016):

3-5 Logic/System Enhancement Task Authorizations per year

12-15 Administrative and Communication related Task Authorizations

6 Provider Audit Cycle Task Authorizations (October 1 – March 31 and April 1 – September 31, for each of the 3 current benefits)

2-4 Data Change/Enhancement Task Authorizations

Total (Approximation per year): 23-30 Task Authorizations per year (excluding anomalies)

The exact costs of past Task Authorizations cannot be disclosed, as they are proprietary to the current Contractor.

Question 66:

Ref: SOW 3.3.1

Could you please provide a detailed listing of all fields that are available in the Provider information, company information and location information?

Answer 66:

The Statement of Work (3.3.1 – Page 40) details the criteria required for Provider Enrollment Services: Current Benefit Services:

-
- a) For pharmacies other than those located in Quebec, that they are in good standing with the respective provincial or territorial college to dispense pharmaceutical products in the province or territory where the pharmacy is located. For pharmacies located within Quebec, HC (in partnership with several other federal departments) maintains a master agreement with the Association québécoise des pharmaciens propriétaires (AQPP) on behalf of all pharmacies in Quebec who are enrolled to provide services to NIHB Clients.
- b) Dentists (including general practitioners and various specialists), denturists, dental hygienists (eligible for independent practice), and other dental practitioners recognized by the NIHB Program and in good standing with the regulatory body in the Province or Territory of practice.
- c) MSE Providers must be qualified and hold a valid license, diploma, certificate or degree and be a member of the regulatory association to provide medical supplies and equipment in accordance with specialty assigned and approved in writing by the appropriate NIHB Office.

Benefits – To Be Covered In The Resulting Contract:

d) Mental health counselling Providers registered with a legislated professional regulatory body and eligible for independent practice in the province/territory in which the service is being provided. Eligible Providers include: psychologists and social workers with clinical counselling orientation or other legislated bodies. The Project Authority may approve the enrolment of individuals as exceptions where education and training is comparable to registered psychologists or social workers.

e) Opticians, Optometrists or Ophthalmologists who are authorized, licensed and certified in the province/territory in which they practice.

Additional criteria and information may be provided upon Contract Award.

Appendix A provides statistics on the number and location of Providers enrolled in NIHB Program as of April 2016.

For Additional Information and samples of Forms (with fields and criteria), please refer to the website - <http://provider.express-scripts.ca/>

Question 67:

We noted that the Request for Proposal does not include a limitation of liability. We understand, however, that the SACC Manual allows Canada to limit a contractor's liability and Canada has consistently done so with the bidder in previous agreements. We assume that Canada will agree to include an appropriate limitation of liability clause? If so, please provide a copy of the clause.

Answer 67:

Given the current commodity grouping for the HICPS requirement (health claims processing services), Canada has determined that none of the exceptional circumstances apply where limitation of liability would be considered. Therefore, Canada will not limit the liability of the HICPS contract.

Question 68:

Our firm would like to clarify our understanding of the bidder definition for this RFP. Based on our past experience with projects of similar size and scope, where RFP complexity required Bidders to enter into partnerships, the definition of the bidder allowed for the experience of the Entity submitting the Proposal

and of the Bidder's proposed team (i.e. parties to the Proposal, including, as applicable, all joint venture or consortia members, partners or Sub-Contractors) to be used for meeting the RFP requirements.

Would the Crown please confirm that for all mandatory and rated criteria in the RFP, the following definitions would apply:

- The term "Bidder" means, as applicable, the legal entity proposed as the Contractor to fulfill the work under any resulting Contract. In the case of a Consortium or Partnership, the term "Bidder" means the legal entity with authorization to sign any resulting Contract on behalf of all Parties.

Answer 68:

Ref: Section 4 of SACC 2003

The term Bidder is defined in Section 4 of SACC 2003 (2017-04-27) (link below):

"Bidder" means the person or entity (or, in the case of a joint venture, the persons or entities) submitting a bid to perform a contract for goods, services or both. It does not include the parent, subsidiaries or other affiliates of the Bidder, or its subcontractors.

<https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual/1/2003/22#definition-of-bidder>

In the case where the Bidder is a Joint Venture, please refer to the definition of a Joint Venture and the bid instructions specific to a Joint Venture in Section 17 of SACC 2003 (2017-04-27): <https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual/1/2003/22#joint-venture>

Question 69:

In its assessment of Mandatory and Rated Criteria, the Crown will consider the experience of any subcontractor identified by the Bidder as being part of its Proposed Team. If the information provided by the Bidder as part of its response to any mandatory or rated requirements is drawn from a subcontractor's experience, the onus is on the Bidder to demonstrate how the information provided in its Proposal is relevant to its capability as a Contractor to meet requirements of the RFP.

Answer 69:

Ref: Attachment 3.1
Attachment 3.2
Attachment 3.2.1
Attachment 3.4

Please see Answer 68. Canada will only accept the experience of the Bidder as defined in Section 4 of SACC 2003 (2017-04-27). The parent, subsidiaries or other affiliates of the Bidder, along with any subcontractors of the Bidder, are not included in the definition of the Bidder, and therefore their experience will not be considered in the evaluation of whether the Bidder meets the Mandatory and Rated Criteria of the bid solicitation.

Question 70:

How will the Project Authority verify that the bidder is going to achieve the 25% APC requirement without the dollars spent on this plan? The RFP is very clear that all financial information must be in Pricing Tables and not anywhere else in the RFP. The Pricing Tables do not ask for the financial plan on spending to meet the 25% APC requirements.

Answer 70:

Ref: Annex E Aboriginal Participation Component Requirements

The Aboriginal Participation Component Requirements, described in Annex E, state the Minimum Pre-Implementation APC Value, the annual Minimum APC value, and the Minimum Phase-Out APC Value as percentages of the Pre-Implementation Value, the Annual Contract Value, and the Phase-Out Value, respectively. Furthermore, Direct Benefits requirements are stated as a percentage of the Pre-Implementation Value, the Annual Contract Value, and the Phase-Out Value, respectively.

Therefore, Bidders should describe any financial aspect of their Aboriginal Participation Component Plan in terms of percentages of the Pre-Implementation Value, the Annual Contract Value, the Phase-Out Value, or any other pricing element, as necessary.

Please refer to RFP Change 6. below.

Question 71:

Ref.: Part 5 – Certifications and additional information

What is the difference between section 5.1.1, including 5.1.1.1 (page 22), and section 5.2.1, including 5.2.1.1 (page 23)?

Answer 71:

Please refer to the requirements in the Ineligibility and Suspension Policy (<http://www.tpsgc-pwgsc.gc.ca/ci-if/politique-policy-eng.html>). RFP Section 5.1.1 refers to the requirements of the Ineligibility and Suspension Policy that the Bidder must submit with their bid. RFP Section 5.2.1 refers to the requirements of the Ineligibility and Suspension Policy, as applicable, during the evaluation of bids, precedent to contract award.

Question 72:

Ref.: Part 6

We had the approval of the Contracting Authority to sponsor our new business in order to begin the DOS process. In this context, must we complete the screening forms (reliability clearance) for all current employees? Our understanding is that the company must be screened first.

Subsequently, the new company must submit, through the CSO, the forms for new employees. Does this meet the requirements of the RFP? However, section 6.1.3 states that the bidder must quickly obtain a reliability clearance.

Answer 72:

Please refer to Answer 58. The process for obtaining a Designated Organization Screening (DOS) is separate from the process for obtaining personnel security clearances. In accordance with Section 6.1.1 of the RFP, only a Designated Organization Screening is required prior to Contract Award. There is no requirement to initiate personnel security screening prior to Contract Award.

Question 73:

Ref.: Part 7

Our understanding is that part 7 represents the clauses of the subsequent contract. Therefore, we do not have to complete this part in the bid. For example, we note that certain sections such as 7.3 (page 29) are found in 3.6 (page 17).

Answer 73:

That is correct. Part 7 of the RFP will form the basis of the eventual Contract. Prior to Contract Award, the Contracting Authority will complete the information required using information submitted by the selected contractor in their bid.

Question 74:

In terms of PWGSC procurement rules, are only companies that requested the RFP document authorized to bid?

Answer 74:

Any firm can download the HICPS RFP from the BuyandSell.gc.ca website. There is no restriction on who can submit a bid, i.e. there is no supplier list or prequalification of suppliers, however bids must be submitted in accordance with the requirements of the RFP in order to be deemed responsive.

Question 75:

Ref: Annex D – Insurance Requirements (Page 115-116).

In article 1.2 a. the reference is made that the general liability policy (not less than \$25M) must include that Canada be added as “Additional Insured”. In article 1.2 n. when referencing litigation rights there is a reference made to Canada being an “Additional Named Insurer” under the insurance policy.

Question: Please confirm whether the contractor must add Canada as an “Additional Named Insured” or only as an “Additional Insured”?

Answer 75:

Please refer to RFP Change 7. Below.

Question 76:

Ref: Part 3 Bid preparation instructions

3.1.1 Section II Financial Bid (each of 3 soft copies on separate USB memory drives)

3.1.4 Soft Copies: Canada requests that Bidders provide soft copies in unprotected PDF format to open (i.e. no password) such that copy and print functions in the PDF

Attachment 3.2. Financial Bid Preparation Instructions

3.1. Format of Financial Bid

3.1.1. The Bidder's Financial Bid must address each of the price elements specified in this bid solicitation and must provide prices in accordance with the stated requirements, as detailed in Annex B Basis of Payment.

3.1.1.1. In lieu of submitting pricing into Annex B Basis of Payment, Bidders are requested to submit their prices into Attachment 3.2.1 Pricing Tables

Please clarify whether the financial bid submission section from Attachment 3.2 section 3.1.1.1 will need to follow the procedure as described in Part 3 section 3.1.4 by converting the Pricing Tables from Excel into PDF vs. just submitting the electronic excel file of the Pricing Tables.

Answer 76:

Please refer to RFP Change 8. below.

Question 77:

Considering the scope of the requirements expressed in the RFP and our desire to present a quality proposal that meets the government's expectations, we respectfully request a postponement of the current RFP closing date of at least three (3) weeks.

Answer 77:

Ref: Page 1 of the RFP

Canada does not contemplate extending the solicitation closing date at the present time.

Question 78:

Ref: SOW 4.0 (Contract Phase Out)

In terms of responding to the Contract Phase-out (SOW 4.0), there does not seem to be mention of a specific requirement in the Rated Criteria Section. The only reference appears in RT3.2 (Risk Management). Does this requirement relate to the bidder's understanding and mitigation strategy to manage risks that could occur regarding the continuation of the contract requirements while a Contract Phase-out is underway? Can you confirm whether or not bidders are required to provide a comprehensive Contract Phase-out Plan as part of RT 3.2?

If a Contract Phase-out plan is required, should this plan be associated with any other Rated Criteria sections?

Answer 78:

Yes; the requirement is related to the Bidder's understanding and mitigation strategy to manage risks that could occur regarding the continuation of the contract requirements while the Contract Phase-out is underway. The bidder is not required to provide a comprehensive Contract Phase-out Plan.

Question 79:

In order for the successful Bidder to design and implement innovative and high quality operations, there will be a substantial one-time investment essential for the implementation of the required functionalities and to ensure a seamless transition related to services currently provided by the contractor; for example:

- Initial hiring and training of staff
- Initial Fit up of work space
- Initial technology investment

We believe that the incumbent contractor holds a significant advantage in that they currently have staff, systems and facilities in place to service the existing components of the aforementioned requirements. To promote fair competition, would the Crown provide a pre-implementation cost waiver to non-incumbent bidders, similar to those seen in other Crown procurement processes, that could read as follows:

"The Crown recognizes that the incumbent will continue operating, maintaining, and supporting the Health Information and Claims Processing Services during pre-implementation phase which will procure an important advantage in regards to pre-implementation costs. In order to promote fair competition as part of this request for proposals, the Crown will waive up to \$5 million of any new Bidder's pre-implementation costs for the sole purpose of evaluating the financial criterion."

Answer 79:

Ref: Part 4 of Attachment 3.2 to Part 3 of the Bid Solicitation
Part 4 of the RFP

It is inevitable in any re-procurement situation that the incumbent Contractor will have some advantage, especially during the Pre-Implementation phase. In this instance, Canada asserts that the advantage is minimal and does not represent a material amount. The current SOW includes many new requirements compared to the existing contract. Also, the costs associated with the Pre-Implementation phase represent a relatively low percentage of the overall bid price. In response to industry feedback to Request for Information #3, and after assessing all relevant factors, the weighting of financial and technical scores has been set to 70/30 to minimize the impact of price differences and places increased importance on providing a strong technical response.

RFP Changes

6. At Article 1. of Annex E Aboriginal Participation Component Requirements:

Delete:

1. The Contractor's Aboriginal Participation Component (APC) Plan must detail how the Contractor will meet the APC objectives, the Minimum Pre-Implementation APC Value of 25% of the Pre-

Implementation Value (Section 3 below), and the annual Minimum APC Value of 25% of the Annual Contract Value (Section 4 below), and must include the breakdown of the Direct Benefits and Non-Direct Benefits. The Contractor must ensure that a minimum of 20% of the Pre-Implementation Value and a minimum of 20% of the Annual Contract Value will be Direct Benefits.

Insert:

1. The Contractor's Aboriginal Participation Component (APC) Plan must detail how the Contractor will meet the APC objectives, the Minimum Pre-Implementation APC Value of 25% of the Pre-Implementation Value (Section 3 below), the annual Minimum APC Value of 25% of the Annual Contract Value (Section 4 below), and the Minimum Phase-Out APC Value of 25% of the Phase-Out Value (Section 5 below), and must include the breakdown of the Direct Benefits and Non-Direct Benefits. The Contractor must ensure that a minimum of 20% of the Pre-Implementation Value, a minimum of 20% of the Annual Contract Value, and a minimum of 20% of the Phase-Out Value will be Direct Benefits.

7. At Article 1.2 of Annex D Insurance Requirements:

Delete:

- n. Litigation Rights: Pursuant to subsection 5(d) of the Department of Justice Act, S.C. 1993, c. J-2, s.1, if a suit is instituted for or against Canada which the Insurer would, but for this clause, have the right to pursue or defend on behalf of Canada as an Additional Named Insured under the insurance policy, the Insurer must promptly contact the Attorney General of Canada to agree on the legal strategies by sending a letter, by registered mail or by courier, with an acknowledgement of receipt.

Insert:

- n. Litigation Rights: Pursuant to subsection 5(d) of the Department of Justice Act, S.C. 1993, c. J-2, s.1, if a suit is instituted for or against Canada which the Insurer would, but for this clause, have the right to pursue or defend on behalf of Canada as an Additional Insured under the insurance policy, the Insurer must promptly contact the Attorney General of Canada to agree on the legal strategies by sending a letter, by registered mail or by courier, with an acknowledgement of receipt.

8. At Article 3.1.4 of the RFP:

Delete:

- 3.1.4 Soft Copies: Canada requests that Bidders provide soft copies in unprotected PDF format to open (i.e. no password) such that copy and print functions in the PDF document are not restricted and/or disabled, and the PDF document cannot be edited. Bidders are requested to verify that the electronic file(s) are readable, not corrupted, and complete. Any information not readable by Canada will not be evaluated, and any clarifications to unreadable information will be considered as Late Bids in accordance with Section 6 of SACC Manual 2003, Standard Instructions - Goods or Services - Competitive Requirements.

Insert:

- 3.1.4 Soft Copies: Except for Attachment 3.2.1 Pricing Tables, Canada requests that Bidders provide soft copies in unprotected PDF format to open (i.e. no password) such that copy and print functions in the PDF document are not restricted and/or disabled, and the PDF document cannot be edited. For Attachment 3.2.1 Pricing Tables, Canada requests that Bidders provide soft copies in MS Excel format, in the format and as protected as published. Bidders are

Solicitation No. - N° de l'invitation
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Client Ref. No. - N° de réf. du client
HT426-144642

Amd. No. - N° de la modif.
006
File No. - N° du dossier
008xfHT426-144642

Buyer ID - Id de l'acheteur
008xf
CCC No./N° CCC - FMS No./N° VME

requested to verify that the electronic file(s) are readable, not corrupted, and complete. Any information not readable by Canada will not be evaluated, and any clarifications to unreadable information will be considered as Late Bids in accordance with Section 6 of SACC Manual 2003, Standard Instructions - Goods or Services - Competitive Requirements.

All other terms and conditions of the Bid Solicitation remain unchanged.