

**Technical Architecture (F5 Expertise)  
For  
DCN / CITS Professional Services  
  
REQUEST FOR PROPOSAL  
  
AMENDMENT NO. 2**

This RFP amendment No. 2 is raised to;

- 1- Publish Canada's responses to Industry questions received during the question period;
- 2- To change version of Attachment 1 to Part 4 of the RFP 'Evaluation Procedures and Basis of Selection'.

**1. Publish Canada's responses to Industry questions received during the question period.**

Question	Answer		
<p>Q.19 Certifications</p> <p>Proof of current certifications must be submitted with Bidders response.</p> <ul style="list-style-type: none"> <li>- CCNA (CISCO Certified Network Associate)</li> <li>- MCSA (Microsoft Certified Solution Associate)</li> <li>- MCSE (Microsoft Certified Solution Expert)</li> <li>- ITIL V3 Foundation</li> <li>- Certified BIG-IP Administrator</li> <li>- ASM (Application Security Manager) Certified Technology Specialist</li> <li>- F5 Certified Technology Specialist</li> <li>- APM (Access Policy Manage) Certified Technology Specialist</li> <li>- LTM (Local Traffic Manager)</li> <li>- GTM (Global Traffic Manager)</li> <li>- Certified BIG-IP Administrator</li> </ul> <p>The current list of certifications is limiting, both to competition and to the Crown's ability to access quality services to support the objective of this contract AND provide best value to the Crown. It is limiting as it does not take in to account resources who are currently performing the services outlined in the RFP but do not have a full spectrum of certifications. Subsequently, in an effort to support the Crown's best interest, competitive nature of RFPs and provide the best value to support the Statement of Work, would SSC consider amending R.4 as follows;</p>	<p>Canada agrees with requested amendment. Please the changes below to Attachment 1 to Part 4 included in this amendment.</p>		
<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 60%; padding: 5px;"> <p>Certifications</p> <p>Proof of current certifications must be submitted with Bidders response for certifications, such as but not limited to;</p> </td> <td style="width: 40%; padding: 5px; text-align: center;"> <p><b>5 points per certificate</b> <b><u>maximum 15 points</u></b> <b>5 points per distinct F5</b></p> </td> </tr> </table>	<p>Certifications</p> <p>Proof of current certifications must be submitted with Bidders response for certifications, such as but not limited to;</p>	<p><b>5 points per certificate</b> <b><u>maximum 15 points</u></b> <b>5 points per distinct F5</b></p>	
<p>Certifications</p> <p>Proof of current certifications must be submitted with Bidders response for certifications, such as but not limited to;</p>	<p><b>5 points per certificate</b> <b><u>maximum 15 points</u></b> <b>5 points per distinct F5</b></p>		

<ul style="list-style-type: none"> <li>- CCNA (CISCO Certified Network Associate)</li> <li>- MCSA (Microsoft Certified Solution Associate)</li> <li>- MCSE (Microsoft Certified Solution Expert)</li> <li>- ITIL V3 Foundation</li> <li>- Certified BIG-IP Administrator</li> <li>- ASM (Application Security Manager) Certified Technology Specialist</li> <li>- F5 Certified Technology Specialist</li> <li>- APM (Access Policy Manage) Certified Technology Specialist</li> <li>- LTM (Local Traffic Manager)</li> <li>- GTM (Global Traffic Manager)</li> <li>- Certified BIG-IP Administrator</li> </ul>	<p><b>certification</b></p> <ul style="list-style-type: none"> <li>- F5 Certified Technical Specialist, APM</li> <li>- F5 Certified Technical Specialist, ASM</li> <li>- F5 Certified Technical Specialist, LTM</li> <li>- F5 Certified Technical Specialist, GTM</li> </ul>	
<p><u>Note:</u> Overall maximum scoring is amended from 135 to 125pts.</p>		
<p>Q.20 We are looking for clarification to Amendment #1, Q.11.</p> <p>TBIPS defines resource “level” as follows;</p> <p>Level 1: &lt; 5 years of experience</p> <p>Level 2: 5- &lt; 10 years of experience</p> <p>Level 3: 10+ years of experience</p> <p>The original question was posed to change the resource scoring system to better reflect Federal Government standards for TBIPS Level 3 candidates. It is our understanding the amendment changed the max scoring system from 13 years of experience and increased it to 18 years of experience. This change is limiting and impacts the competitiveness of this RFP as it does not allow the Crown access to quality candidates that can perform these services outlined in the RFP AND meet TBIPS standards for Level 3 professional services. It</p>		<p>Canada agrees with requested amendment. Please the changes below to Attachment 1 to Part 4 included in this amendment.</p>

<p>puts the Crown at risk of getting best value overall. Subsequently, in an effort to support the Crown's best interest, create competition and provide best value for the services outlined in the Statement of Work, would the Crown consider amending Q.11, and subsequently evaluation criteria for R.2, R.3, R5 and R.9 as follows;</p> <p>0-60 months of experience - 5 points 61-120 months of experience - 10 points 121 or more months of experience - 15 points</p>	
<p>Q21.Would the Crown consider extending the closing date by 2 weeks until 24-Aug-17, given that we asked 2 sets of questions the first set was sent July 18 and the second set was sent July 21 and we still haven't received answers to our questions.</p>	<p>Canada has reviewed the request and the requirement remains the same.</p>

**2. At Attachment 1 to Part 4 'Evaluation Procedures and Basis of Selection', REVISE as follows;**

**A) At R2, revise as follows;**

**DELETE:** the previous R2 in its entirety; and

**INSERT:** the following;

R.2	Candidate must have demonstrated experience utilizing multiple network concepts and protocols	<b>15</b>	<p><b>0-60 months of experience - 5 points</b>  <b>61-120 months of experience - 10 points</b>  <b>121 or more months of experience - 15 points</b></p>
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**B) At R3, revise as follows;**

**DELETE:** the previous R3 in its entirety; and

**INSERT:** the following;

R.3	Candidate must have demonstrated experience designing, installing, maintaining and supporting F5 products	<b>15</b>	<p><b>0-60 months of experience - 5 points</b>  <b>61-120 months of experience - 10 points</b>  <b>121 or more months of experience - 15 points</b></p>
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**C) At R4, revise as follows;**

**DELETE:** the previous R4 in its entirety; and

**INSERT:** the following;

R.4	<p>Certifications</p> <p>Proof of current certifications must be submitted with Bidders response for certifications, <u>such as but not limited to</u>:</p> <ul style="list-style-type: none"> <li>• CCNA (CISCO Certified Network Associate)</li> <li>• MCSA (Microsoft Certified Solution Associate)</li> <li>• MCSE (Microsoft Certified Solution Expert)</li> <li>• ITIL V3 Foundation</li> <li>• Certified BIG-IP Administrator</li> <li>• ASM (Application Security Manager) Certified Technology Specialist</li> <li>• F5 Certified Technology Specialist</li> <li>• APM (Access Policy Manage) Certified Technology Specialist</li> <li>• LTM (Local Traffic Manager)</li> <li>• GTM (Global Traffic Manager)</li> <li>• Certified BIG-IP Administrator</li> </ul>	<b>15</b>	<p><b>5 points per certificate <u>maximum 15 points</u></b></p> <p><b>5 points per distinct F5 certification</b></p> <ul style="list-style-type: none"> <li>- F5 Certified Technical Specialist, APM</li> <li>- F5 Certified Technical Specialist, ASM</li> <li>- F5 Certified Technical Specialist, LTM</li> <li>- F5 Certified Technical Specialist, GTM</li> </ul>
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**D) At R5, revise as follows;**

**DELETE:** the previous R5 in its entirety; and

**INSERT:** the following;

R5	<p><b>For ASM(Application Security Manager)</b></p> <p>Candidate must have demonstrated experience in the implementation of ASM Web application firewall</p> <p>.....</p> <p><b>For (Access Policy Manager) and Local OR Global Traffic Manager</b></p> <p>Candidate must have demonstrated experience in implementing and supporting LTM/GTM/APM/vCMP/Viprion solutions, providing access to a eService implementation (utilizing Oracle Portal, Database, Access Manager, Identity Manager, and Opentwext Web Content Management), Microsoft Exchange Outlook Web Access and SharePoint</p>	<b>15</b>	<p><b>0-60 months of experience - 5 points</b></p> <p><b>61-120 months of experience - 10 points</b></p> <p><b>121 or more months of experience - 15 points</b></p> <p>.....</p> <p><b>Up to 15 points for a single project (points awarded will depend on clear demonstration of resources role, responsibilities and deliverables)</b></p>
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**E) At R9, revise as follows;**

**DELETE:** the previous R9 in its entirety; and

**INSERT:** the following;

R.9	<p><b>For (Application Security Manager)</b></p> <p>Candidate must have demonstrated experience (minimum 4 months)working with the following :</p> <ul style="list-style-type: none"> <li>• TCP/IP</li> <li>• IPSec</li> <li>• L2TPv3</li> <li>• MPLS</li> <li>• NAT</li> <li>• OSPF</li> <li>• RIP</li> <li>• M20</li> <li>• Fortigate</li> <li>• Cisco ASA</li> </ul> <p><b>(candidate must have minimum of 5)</b></p> <p>.....</p> <p><b>For (Access Policy Manager)</b></p> <p>Candidate must have demonstrated experience both participating and/or conducting requirements gathering design sessions with multiple key stakeholders deploying /implementing key F5 technologies.</p> <p>.....</p> <p><b>For (Local OR Global Traffic Manager)</b></p> <p>Candidate must have demonstrated experience in setting up and configuring multiple application and network performance management environments.</p>	<b>15</b>	<p><b>1.5 points per area</b></p> <p>.....</p> <p><b>0-60 months of experience - 5 points</b></p> <p><b>61-120 months of experience - 10 points</b></p> <p><b>121 or more months of experience - 15 points</b></p> <p>.....</p> <p><b>0-60 months of experience - 5 points</b></p> <p><b>61-120 months of experience - 10 points</b></p> <p><b>121 or more months of experience - 15 points</b></p>
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TOTAL POINTS AVAILABLE	<b>125</b>	
MINIMUM POINTS REQUIRED	<b>87.50</b>	

**ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED.**

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Following is a summary of Amendments issued to date to this Request for Proposal (RFP)

Document Tracking	Date	Description
Amendment No. 001	July 27, 2017	Extend closing date, Published responses to questions and provide a revised version of Attachment 1 to Part 4 of the RFP 'Evaluation Procedures and Basis of Selection'
Amendment No. 002	August 3, 2017	Published responses to questions and provide updates to Attachment 1 to Part 4 of the RFP 'Evaluation Procedures and Basis of Selection'