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Technical Architecture (F5 Expertise)
For
DCN / CITS Professional Services

REQUEST FOR PROPOSAL

AMENDMENT NO. 4

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This RFP amendment No. 4 is raised to;

    1-   Publish Canada's responses to Industry questions received during the question period; and

    2-   To revise Attachment 1 to Part 4 of the RFP 'Evaluation Procedures and Basis of Selection.'

1. Publish Canada's responses to Industry questions received during the question period.

Question	Answer
Q. 27 Given that F5 Big-IP products have only been in existence since 1997 (20 years), and there have been several enhancements, product releases, and updates between now and then, we find it nearly impossible for anybody to have over 18 years of relevant experience with F5. Also, F5 is a set of products - once you have passed the certification and implemented several times, we find it completely arbitrary to ask for 15-18 years' experience to score full points in R1 through R5 . Many of the industry leading resources in F5 and resources currently supporting F5 initiatives at SSC would not meet even the minimum years' experience to be deemed compliant on this RFP. We respectfully ask that maximum points be given anyone with over a decade of experience of successfully implementing F5 products and partial points be awarded for anyone with over 5 years' experience. We do not see the advantage to SSC eliminating F5 product experts from being able to be put forward on this RFP.	Canada agrees to amend the scoring for R2, R3, R5 and R9 accordingly: $1 \leq 3$ years = 3 points $>3 \leq 5$ years = 5 points $>5 \leq 7$ years = 7 points $>7 \leq 10$ years = 10 points >10 years = 15 points Please refer to the change included below in this RFP amendment.
Q. 28 The resources required under M2 are extremely unique and, to compound our concern, per R1, the proposed resources must be exclusive to one	The Bidder is entitled to their opinion and Canada respectfully disagrees.

Bidder. After extensive searches, we believe that this procurement is geared to only one company with incumbent resources who possess these certifications and otherwise meet this mandatory requirement, which deliberately eliminates a fair and equitable bidding process. In these circumstances where the client has written the requirement for only 1 specific company to fulfill, should SSC not simply issue this requirement as an ACAN and if not, please open the requirement by re-issuing the RFP, allowing for more than 1 bid/submission?	
Q. 29 Even though this requirement is for numerous F5 specialized resources, only three resources are to be proposed to meet compliancy requirements and the criteria for these resources are stringent (university diploma, yrs of experience, OEM Level 3 certifications etc). Given the significant value and term of the resulting contract and to ensure that the skill set required by the Crown is met, please confirm that all subsequent resources to be added to the contract would need to meet the resource grids provided in the RFP. Otherwise, how would the Crown be able to ascertain the minimum quality standard of these supplementary resources?	Additional resources required under the resulting contract will be procured through the issuance of a Task Authorization directly to the Contractor. Additional resources would need to meet M1 of Section 4.1.1. of the evaluation criteria in order to ensure the appropriate standard of quality.
Q. 30 The requirement of having signed letters of reference for candidates on this RFP is both difficult and arduous during summer months due to vacation time. We respectfully request a two week extension.	An additional extension has already been provided for this reason. The RFP closing date remains unchanged.

2. **At Attachment 1 to Part 4 'Evaluation Procedures and Basis of Selection', REVISE as follows;**

   A) **At R2, revise as follows;**

   DELETE: the previous R2 in its entirety; and

   INSERT: the following;

R.2	Candidate must have demonstrated experience utilizing multiple network concepts and protocols	15	$1 \leq 3$ years $= 3$ points $>3 \leq 5$ years $= 5$ points $>5 \leq 7$ years $= 7$ points $>7 \leq 10$ years $= 10$ points >10 years $= 15$ points

B)   At R3, revise as follows;

DELETE: the previous R3 in its entirety; and

INSERT: the following;

R.3	Candidate must have demonstrated experience designing, installing, maintaining and supporting F5 products	**15**	**1 ≤ 3 years = 3 points** **>3 ≤ 5 years = 5 points** **>5 ≤ 7 years = 7 points** **>7 ≤ 10 years = 10 points** **>10 years = 15 points**

C)   At R5, revise as follows;

DELETE: the previous R5 in its entirety; and

INSERT: the following;

R5	**For ASM(Application Security Manager)** Candidate must have demonstrated experience in the implementation of ASM Web application firewall ………………….. **For (Access Policy Manager) and Local OR Global Traffic Manager** Candidate must have demonstrated experience in implementing and supporting LTM/GTM/APM/vCMP/Viprion solutions, providing access to a eService implementation (utilizing Oracle Portal, Database, Access Manager, Identity Manager, and Opentwext Web Content Management), Microsoft Exchange Outlook Web Access and SharePoint	**15**	**1 ≤ 3 years = 3 points** **>3 ≤ 5 years = 5 points** **>5 ≤ 7 years = 7 points** **>7 ≤ 10 years = 10 points** **>10 years = 15 points** **…………………** **Up to 15 points for a single project (points awarded will depend on clear demonstration of resources role, responsibilities and deliverables)**

D)   At R9, revise as follows;

DELETE: the previous R9 in its entirety; and

INSERT: the following;

| R.9 | **For (Application Security Manager)**

Candidate must have demonstrated experience (minimum 4 months)working with the following :

• TCP/IP
• IPSec
• L2TPv3
• MPLS
• NAT
• OSPF
• RIP
• M20
• Fortigate
• Cisco ASA

(candidate must have minimum of 5)

…………………………..

For (Access Policy Manager)

Candidate must have demonstrated experience both participating and/or conducting requirements gathering design sessions with multiple key stakeholders deploying /implementing key F5 technologies.

…………………..

For (Local OR Global Traffic Manager)

Candidate must have demonstrated experience in setting up and configuring multiple application and network performance management environments. | **15** | **1.5 points per area**

………………………
1 ≤ 3 years = 3 points
>3 ≤ 5 years = 5 points
>5 ≤ 7 years = 7 points
>7 ≤ 10 years = 10 points
>10 years = 15 points

……………………….
1 ≤ 3 years = 3 points
>3 ≤ 5 years = 5 points
>5 ≤ 7 years = 7 points
>7 ≤ 10 years = 10 points
>10 years = 15 points |

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED

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Following is a summary of Amendments issued to date to this Request for Proposal (RFP)

Document Tracking	Date	Description
Amendment No. 001	July 27, 2017	Extend closing date, Published responses to questions and provide a revised version of Attachment 1 to Part 4 of the RFP 'Evaluation Procedures and Basis of Selection'
Amendment No. 002	August 3, 2017	Published responses to questions and provide updates to Attachment 1 to Part 4 of the RFP 'Evaluation Procedures and Basis of Selection'
Amendment No. 003	August 10, 2017	Extend closing date, Published responses to questions.
Amendment No. 004	August 15, 2017	Published responses to questions.