

**RFSO-2017-0001 PROCESS SERVING SERVICES FOR THE DEPARTMENT OF JUSTICE CANADA  
(JUS), BRITISH COLUMBIA REGION**

**AMENDMENT 001**

**PART 1: Questions and Answers**

**Question 1:** You have indicated the estimated volume for the various items. For the Service items, can you advise how much of the estimated volume would be for services on:

- Individuals?
- Offices (Businesses/Law Firms/Departments/Tribunals/etc.)?

**Answer 1:** The information being requested is not readily available, for estimation purposes only please use the following percentages:

- Individuals = 65%
- Offices (Businesses/Law Firms/Departments/Tribunals/etc.) = 35%

**Question 2:** For the Service items, can you advise how much of the estimated volume would be filed and/or served:

- Within the City of Vancouver?
- In the areas described as Lion's Bay and Electoral District A?

**Answer 2:** The information being requested is not readily available, for estimation purposes only please use the following amounts:

- within the City of Vancouver = 50%
- in the areas described as Lion's Bay and Electoral District A = 10%

**Question 3:** For the items to be filed, can you advise how much of the estimated volume is filed within the City of Vancouver?

**Answer 3:** 90% (includes online filing)

**Question 4:** The description of the area appears to be incorrect

"The majority of the work will be undertaken in the Vancouver Metropolitan Area (VMA) which is bounded on the west by the Strait of Georgia, on the south by the USA border and by a north-south line from Lions Bay to Abbotsford."

- Would that be an East-West boundary?
- Does it end at Langley or does it include Abbotsford?

**Answer 4:** Please refer to the definition of the Metro Vancouver Regional District (MVRD)

<http://www.metrovancouver.org/about/Pages/default.aspx>