



NOTICE

This documentation has been reviewed by the Technical Authority and does not contain controlled goods.

AVIS

Cette documentation a été révisée par l'Autorité technique et ne contient pas de marchandises contrôlées.

STATEMENT OF WORK for
ESPAR Heaters

1. The Contractor shall be required to carry out all necessary processes required to return the following items to a fully serviceable condition:
 - a) Heater NSN 2540-12-348-4732
 - b) Heater, Coolant type NSN 2990-12-357-4265
 - c) Heater NSN 4520-20-001-6968

The quantity forecasted for each item requiring repair is listed in section 6 of this SOW.

2. These processes include the disassembly of each unit and:
 - a) Cleaning
 - b) Inspection
 - c) Repair
 - d) Overhaul
 - e) Calibration
 - f) Testing see Note, and
 - g) Packaging

NOTE: All testing shall be performed with DIESEL FUEL.

3. All work must be performed in accordance with the specifications identified below:
 - a) Heater NSN 2540-12-348-4732 251981050000
 - b) Heater, Coolant type NSN 2990-12-357-4265 252227050000
 - c) Heater NSN 4520-20-001-6968 25-2307-05

Work against these items shall be in accordance with the most recent Original Equipment Manufacturer's (OEM) specifications, any proposed amendments or change shall be authorized by the Technical Authority, through the Contracting and Procurement authorities. Identified in para 3

The Contractor shall provide all repair parts necessary to satisfy the services required.

All repair parts used for the repairs under this contract shall be the same form, fit, function and quality as the original parts. Any parts that are not OEM specified shall be approved by the TA prior to use. The contractor shall provide, to the TA, any information needed to evaluate the substitute.

4. The Contractor shall maintain and provide a report every six months, to the Technical Authority, with the following information:
 - a) Work order number
 - b) Classification of failure:
 - i) Normal wear and tear
 - ii) Abnormal condition see note, and
 - iii) Parts consumed

Note: When a failure is found to be of abnormal condition, the Contractor will provide a brief description of the cause of the failure, i.e. misuse, improper maintenance, manufacturer defect, accident, etc.

5. Turn around time (TAT) for all work listed on the Selection Notice Priority Summary (SNAPS) will be as follows:
 - a) “routine” – 90 days;
 - b) “urgent” – 60 days;
 - c) “critical” – 45 days
6. The forecasted repairable arisings are as follows:

NSN/PSCN	Description	Year 1	Year 2	Year 3	Option 1	Option 2
2540-12-348-4732	Heater	2	2	2	2	2
2990-12-357-4265	Heater Coolant type	10	8	8	8	8
4520-20-001-6968	Heater	3	3	3	3	3

7. Maximum Repair Cost (MRC)

The MRC must not be exceeded without prior authorization from the Procurement Authority. DND Quality Assurance Representative (QAR) must invoke MRC increases in accordance with procedures outlined in Material Management Instructions (MMI) 1500. For those MRC increase requests above the QAR authority, standard Selection Notice Observation Message (SNOM) procedures as detailed in A-LM-184-000/JS-001 shall apply. The anticipated MRC is as follows (which will also be identified in the Selection Notice and Priority Summary (SNAPS)):

Maximum Repair Cost (MRC)

Equipment	MRC - \$Cdn
2540-12-348-4732	\$600.00
2990-12-357-4265	\$600.00
4520-20-001-6968	\$600.00