



**RETURN BIDS TO:**

**RETOURNER LES SOUMISSIONS À:**

**Bid Receiving - PWGSC / Réception des soumissions  
- TPSGC**

**Place du Portage, Phase III  
Core 0B2 / Noyau 0B2  
11 Laurier St./11, rue Laurier  
Gatineau  
Québec  
K1A 0S5  
Bid Fax: (819) 997-9776**

**SOLICITATION AMENDMENT  
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

**Comments - Commentaires**

THIS DOCUMENT CONTAINS A SECURITY REQUIREMENT.

**Vendor/Firm Name and Address**

**Raison sociale et adresse du fournisseur/de l'entrepreneur**

**Issuing Office - Bureau de distribution**

Shared Systems Division (XL)/Division des systèmes partagés (XL)  
4C1, Place du Portage Phase III  
11 Laurier St./11, rue Laurier  
Gatineau  
Québec  
K1A 0S5

<b>Title - Sujet</b> LAC - Digital Asset Management	
<b>Solicitation No. - N° de l'invitation</b> 5Z011-170118/A	<b>Amendment No. - N° modif.</b> 004
<b>Client Reference No. - N° de référence du client</b> 5Z011-170118	<b>Date</b> 2017-09-12
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$XL-107-31720	
<b>File No. - N° de dossier</b> 107xl.5Z011-170118	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> <b>on - le 2017-10-19</b>	
<b>F.O.B. - F.A.B.</b> <b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input checked="" type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Conn-Harbinson, Margo	<b>Buyer Id - Id de l'acheteur</b> 107xl
<b>Telephone No. - N° de téléphone</b> (873) 469-4663 ( )	<b>FAX No. - N° de FAX</b> (819) 953-3703
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>	

**Instructions: See Herein**

**Instructions: Voir aux présentes**

<b>Delivery Required - Livraison exigée</b>	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

Contract No. - N° du contrat	Amd. No. - N° de la modif.	Buyer ID - Id de l'acheteur
	04	107xl
Client Ref. No. - N° de réf. du client	File No. - N° du dossier	CCC No./N° CCC - FMS No./N° VME
5Z011-170118	107xl 5Z011-170118	

**QUESTIONS FROM BIDDERS**  
**Dated 12 September 2017**

**THE PURPOSE OF THIS AMENDMENT IS TO EXTEND THE CLOSING DATE OF THE BID SOLICITATION FROM 5 OCTOBER 2017, 2:00 PM EST, TO 19 OCTOBER 2017, 2:00 PM EST.**

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**QUESTIONS:**

The following questions were received from bidders. To ensure consistency and quality of information provided to Bidders, significant enquiries received and the replies to such enquiries will be provided simultaneously to all Bidders to whom the bid solicitation has been sent.

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**QUESTION 21:**

**Part 7, Annex A, Section 3 Scope:** *A managed file transfer and workflow automation solution is currently being procured by LAC.*

When can you provide details about the output package that solution provides, its APIs and other technical information on that component?

**RESPONSE 21:**

The output package from the managed file transfer solution will be flexible and can be tailored to suit any proposed DAMS solution that is provided with specifications and documentation.

**QUESTION 22:**

**Part 7, Annex B, List of Deliverables and Services, Table B, Item 11:** *[Price] For a one-time perpetual license for an on-premise solution (as stated in 4.8.7 of the SOR)*

- What is the use case for this system? What is the workload in terms of approximate amounts of records to ingest initially and then over time?
- Does it require integration with catalogues and connection and integration to other systems (GCDOCS, CONTENTdm etc)?
- What will be the storage technology used with that system and how many copies will be created?
- What type of access will be required from this system-staff only (approx. number of staff, institutional access? other access?)
- What type of infrastructure is available for the installation of this system, which operating system, database license etc?
- Does this system have to be a perpetual license, is that a Mandatory requirement in itself?

**RESPONSE 22:**

The on-premise license may be used at a later date to archive and preserve specific collections with higher levels of sensitivity or access restrictions. The workload has not been assessed at this time.

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The functions related to the software defined in the SOR also apply to the on-premise solution.

There are no immediate plans to implement an on-premise solution so the technical architecture will be determined at a later date. A minimum of two copies will be created.

Such a solution would be accessed by LAC staff members. The number of staff that will require access to the on-premise solution is to be determined.

LAC is currently licensed to use Windows Enterprise Datacenter Windows Server, SUSE Linux, and SQL Server.

The licensing model for an on-premise solution must be perpetual with annual maintenance as indicated in Table B. As per requirement 4.8.7, this is a mandatory requirement.

#### **QUESTION 23:**

**Part 4, attachment 4.1, R10 SOR Ref 4.2.9:** *The system should provide the capability to create and render OCR manifestations of digitized printed material. The resulting OCR manifestation should be full text searchable.*

Where is the OCR function meant to occur? Does the requirement mean there is a tool being used outside of the Digital Asset Management system that does the OCR and the Digital Asset Management system, upon ingest, creates the manifestation, allows the OCRed file to be rendered and searchable? Alternatively, does the requirement mean that the new Digital Asset Management system needs to perform the OCR function?

#### **RESPONSE 23:**

The requirement means that the DAMS should have the capability of performing the OCR function within the system.

#### **QUESTION 24:**

Due to the complexity of the RFP requirements, we would like to request an extension. We believe that the extension will give bidders time to provide the best possible solutions to the Crown. Would the Crown, please extend the closing date to October 26th, 2017?

#### **RESPONSE 24:**

On 25 August 2017, LAC provided a 2-week extension until 5 October 2017. As there have been no changes to the Statement of Requirements, a final two weeks extension has been granted until **19 October 2017**.