



RETURN BIDS TO:

RETOURNER LES SOUMISSIONS À:

Bid Receiving - PWGSC / Réception des
soumissions - TPSGC
11 Laurier St. / 11, rue Laurier
Place du Portage, Phase III
Core 0B2 / Noyau 0B2
Gatineau, Québec K1A 0S5
Bid Fax: (819) 997-9776

**LETTER OF INTEREST
LETTRE D'INTÉRÊT**

Comments - Commentaires

Title - Sujet Canadian Heritage Electronic Securi	
Solicitation No. - N° de l'invitation C1111-160765/A	Date 2017-09-13
Client Reference No. - N° de référence du client C1111-160765	GETS Ref. No. - N° de réf. de SEAG PW-\$\$HN-460-73417
File No. - N° de dossier hn460.C1111-160765	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2017-10-24	
Time Zone Fuseau horaire Eastern Daylight Saving Time EDT	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Guertin, Benoit	Buyer Id - Id de l'acheteur hn460
Telephone No. - N° de téléphone (819) 420-0331 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction: DEPARTMENT OF CANADIAN HERITAGE Mail Stop 25-3-U 25 EDDY ST Gatineau Quebec K1A0M5 Canada	

Instructions: See Herein

Instructions: Voir aux présentes

Vendor/Firm Name and Address
Raison sociale et adresse du
fournisseur/de l'entrepreneur

Delivery Required - Livraison exigée See Herein	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Issuing Office - Bureau de distribution
Electrical & Electronics Products Division
11 Laurier St./11, rue Laurier
7B3, Place du Portage, Phase III
Gatineau, Québec K1A 0S5

PART 1 - INTRODUCTION

A Letter of Interest (LOI) is used when detailed information and feedback are required from suppliers. Such requests might outline a potential requirement and request suppliers to describe their ability to satisfy the requirement. Responses will be used to assist the client department and Public Services and Procurement Canada (PSPC) in finalizing a pre-qualified list of vendors.

The Department of Canadian Heritage (PCH) is embarking on a project to upgrade its Canadian Heritage Electronic Security System (CHESS), which will be deployed across the country. The purpose of this LOI is to compile a pre-qualification list of integrated security system product manufacturers / distributors / integrators / vendors that will be used to issue a future solicitation.

Canada does not intend to award a contract on the basis of this notice or otherwise pay for the information solicited. Responders may submit commercial-in-confidence documents / information / data collected and the Government of Canada reserves the right to use the information submitted to assist in preparing technical and contractual plans/requirements and budgetary estimates for DFAIT.

It is understood and agreed that PSPC and PCH will, during and after the period of the LOI, treat as confidential and not divulge, unless authorized in writing by the Respondent, any information obtained from the Respondent that has been identified by Respondents as "confidential" or "proprietary", within their written response to this LOI.

This is not a bid solicitation. A contract will not result from this activity.

This LOI will not necessarily result in any procurement action. This LOI is for informational purposes only and does not constitute a commitment by Canada. Responses to this LOI will not constitute a commitment from the industry provider. Canada will not reimburse any expenses incurred for the preparation of responses to this LOI.

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PART 2 - VENDOR INSTRUCTIONS

1. Responses are to be submitted to the PWGSC Bid Receiving Unit:

PWGSC Bids Receiving Unit
11 Laurier Street, Place du Portage, Phase 3, Core 0B2
Gatineau, Québec, K1A 0S5
Tel.: 819-420-7201

2. Due to the nature of the LOI, it is requested that responses are not submitted by facsimile (fax) or electronic mail (email), but rather only in hardcopy format, submitted to the Bids Receiving Unit address above.

3. Please submit two (2) identical copies of the response

1 copy will be given to the PCH and 1 copy will remain with the Contracting Authority (SPAC).

Any response submitted will become the sole property of Canada and will not be returned to the supplier. The response will be used to assist Canada in further analyzing the presented requirement and, as such, may be used in the development of a future solicitation process to be posted on www.buyandsell.gc.ca.

4. Response required by:
14h00 on 2017-10-24.

5. Inquiries

Please address all inquiries about this LOI in writing to:
Benoit Guertin - Supply Specialist
Public Services and Procurement Canada
Place du Portage, Phase III, 11 Laurier Street, Gatineau, Quebec K1A 0S5
Telephone: (819) 420-0331 Email: benoit.guertin@tpsgc-pwgsc.gc.ca

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PART 3 - PROPOSED REQUIREMENTS

The Department of Canadian Heritage (PCH) requires a security system that provides access control, intrusion detection, life safety related subsystems, as well as partial integration with the currently installed Avigilon Closed Circuit Television system. The resultant Canadian Heritage Electronic Security System (CHESS) will be used to provide security prevention, detection and response support at over 18 locations across Canada. The LOI is aimed at interested manufacturers / distributors / integrators / vendors of security system products, who can meet all of the mandatory criterion listed below, in order to compile a pre-qualification list that will be used to issue a future solicitation. As the resultant CHESS includes a number of systems (as noted in criteria # 2 below), vendors must clearly demonstrate how each of the criteria listed below are met. While it is expected that the CHESS represents a commercial off the shelf (COTS) integrated system, PCH recognizes that such systems may be manufactured and/or marketed by different organizations.

1- The Vendor must provide the following information:

- Company name and contact information;
- Product name and detailed description of its software and hardware components, its functionality and its support for third party products and applications;
- A detailed statement certifying that the product meets the requirements stated in Item 2 through 4 below, including a description of how each requirement is met using a line-by-line response;
- List of Provinces and Territories in which the product is marketed and supported, including a detailed description of such support methodologies for each region;
- Evidence of a fully documented and implemented Quality Management Program in place (e.g., ISO);
- Confirmation of a hardware and software "train-the-trainer" program including a curriculum description; and
- If available, provide information on service and maintenance agreements /packages or software support agreements currently available to clients.

2- The CHESS must provide the following enterprise-class integrated physical security applications:

- Electronic Access Control
- Personnel Identification Management
- Intrusion Detection, Monitoring, Control and Reporting
- Input/output Control and Management
- Digital Video Surveillance and Management Integration
- Visitor Management
- Elevator Control
- Duress System Integration
- Management Reporting & Auditing
- Bilingual (English/French) user interface software.

3- The CHESS must operate natively on platforms running, at minimum, Microsoft Server 2008 R2

and Microsoft Windows 7 workstations and Microsoft SQL Server 2008 R2. The CHES must support high availability, fault tolerant hardware, software, storage and product solutions and architecture and deliver a fully-redundant database and operational hot standby capability.

4- The CHES must be a scalable system with support for the following minimum number of security devices and/or system attributes:

- i. Computer Devices;
 - a. Master Server (Primary and Secondary) – HQ;
 - b. Workstations x4;
 - c. CCTV Recorder x6;
 - d. CCTV Monitoring Workstation
- ii. 50 users on 25 CHES workstations or servers, with 15 simultaneously active at any time
- iii. 50 sites
- iv. 200 analog, IP or high resolution video cameras
- v. 200 security panels
- vi. 1500 credential readers and/or keypads
- vii. 6000 alarm sensors
- viii. 3500 relay output devices
- ix. Local representation for each standard time zone in Canada
- x. Minimum 10,000 credential holders

5- The vendor must provide a minimum of three references of projects of at least equivalent size and scope (in terms of sites, active workstations, cameras, card readers/keypads and alarm sensors) to that described above, within the last 10 years. Reference descriptions must include the site(s), address (es), contact name, telephone number and email address, year installed and value. Such reference description must also include a system description with the number of servers, users, active workstations, security panels, video cameras, card readers/keypads, alarm input points, bilingual (French and English) system implementation, means of database communication used between sites and HQ, and other features of interest.

Note: a combination of references may be used to fully demonstrate evidence of installed and operating systems which meet the size requirements described in Section 4 above. References may be contacted for validation.

PART 4 - LOI POST-SUBMISSION

Following the review of the documents received, only those vendors that have demonstrated compliance to all PARTS of this LOI will be placed on a qualification list.

The issuance of a future solicitation will be at Canada's discretion.

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