



RETURN BIDS TO:

RETOURNER LES SOUMISSIONS À:

**Bid Receiving - PWGSC / Réception des soumissions
- TPSGC**

Place du Portage, Phase III

Core 0B2 / Noyau 0B2

11 Laurier St., 11, rue Laurier

Gatineau

K1A 0S5

Bid Fax: (819) 997-9776

**SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

THERE IS A SECURITY REQUIREMENT
ASSOCIATED WITH THIS SOLICITATION

Vendor/Firm Name and Address

**Raison sociale et adresse du
fournisseur/de l'entrepreneur**

Issuing Office - Bureau de distribution

Business Transformation and Systems Integration
Service/Division de transformation des opérations et
d'intégrat

Special Procurement Initiative Dir

Dir. des initiatives spéciales

d'approvisionnement

11 Laurier, Place du Portage III

12C1

Gatineau

Québec

K1A 0S5

Title - Sujet ISS Transformation - RFP	
Solicitation No. - N° de l'invitation EP243-170549/B	Amendment No. - N° modif. 013
Client Reference No. - N° de référence du client 20170549	Date 2017-09-28
GETS Reference No. - N° de référence de SEAG PW-\$\$XE-678-31237	
File No. - N° de dossier 678xe.EP243-170549	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2017-10-02	Time Zone Fuseau horaire Eastern Daylight Saving Time EDT
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Oates, Christine	Buyer Id - Id de l'acheteur 678xe
Telephone No. - N° de téléphone (873) 469-3917 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Amendment Number 013

Purpose:

- A. To identify changes to the (Request for Proposal) RFP.
 - B. To provide answers to questions received with regards to this RFP.
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A. CHANGES

Change 131:

At Appendix 5 to ANNEX A - Glossary of Terms:

INSERT:

Diversity of Transactions: Diversity of transactions refers to different lines of business that are addressed within the same solution.

Change 132:

At Form 3 to Part 4 – Bid Solicitation – Financial Bid Form, under 2. Firm Lot Price:

INSERT:

2.2.4 The associated payment value of each milestone must be commensurate with the level of effort of achieving that milestone and in no event will the payment value of a milestone be greater so as to constitute a de facto advance payment (“Contract Award” is not deemed an acceptable milestone). Canada reserves the right to re-profile the milestone amounts.

B. QUESTIONS

Question 228:

We require clarification with respect to Answer 173 in Amendment 11 in relation to the M1 and M2 Corporate Reference Projects – Evaluation Requirements: *Diversity of transactions refers to different lines of business that are addressed within the same solution. These business lines may differ across various stakeholder groups, types of workflows managed or activities conducted, etc. Please refer to Change 127, and 172, 202 and 216 in this Amendment for additional information regarding the provision of volumetrics.*

Can PSPC please confirm that bidders must provide a list of transactions (a minimum of 7 – i.e. submit a request for registration, confirm a request for registration, suspend a request for registration, update a registration, monitor registration status, renew registration, etc.) involving internal/external stakeholder groups, types of work flows, and types of activities, as opposed to a list of business lines?

If a list of transactions is correct, can you please advise if the list of transactions only has to confirm that each transaction involves their own groups of stakeholders, work flows, and activities without describing them in details (as the types of users, for example, are already identified in the response to the M1 and M2 evaluation requirements)?

Answer 228:

To satisfy the requirement for “diversity of transactions”, the Bidder has to provide a list of transactions with sufficient detail to indicate their diversity that will be verified through the reference check process. The Crown considers “diversity of transactions” to refer to different lines of business that are addressed within the same solution (Please refer to Question 173 in Amendment 011). A definition for “diversity of transactions” has been added to APPENDIX 5 of ANNEX A. Please refer to Change 131 in this Amendment.

For example, as was noted in Section 3.1.2 within ANNEX A, two programs are delivered by the ISS, the CSP and CGP. Within the CSP itself there are several business lines that support the CSP’s mandate. These include organization clearance, personnel security clearance, contract security (SRCL), visits clearance (visit requests), etc. Each of these examples have their own identifiable stakeholders, inputs, processing activities and outputs. In addition, some of these business lines can be interconnected, for example, a SRCL can trigger a request for an organization clearance. Likewise, an organization clearance can trigger requests for personnel security clearances. For the ISST Solution, the Crown requires the Bidder to be able to demonstrate that they have experience (referenced projects) in delivering solutions that can perform the transactions necessary to conduct the ISS business.

Question 229:

Amendment 11 introduced the concept of a “Vertical Public Facing Web Front-End Service” which is not a technology per se, and may introduce a gap in the requirements of the RFP. This Bidder suggests an open source software package to provide the portal functionality of the ISS solution, as a means to fill any potential gaps. Will Canada accept proposed solutions including open source software?

Answer 229:

Bidders are to propose a solution that satisfies the requirements, and may include development work or open source software, or a combination of both.

Question 230:

Amendment 11 includes a major change (Vertical Public-Facing Web Front-End services) as well as other changes (i.e. deliverables added to Business Process Re-engineering, Change Management, and Testing Plan, clarification provided for volumetric requirements for M1 and M2, etc.) that have required us to revisit our technical solution, to adjust our Project/Solution Delivery Plan and Schedule, and to re-assess and update some of our Corporate Reference Projects. Consequently, this has also led to several changes and modifications to our Proposal. Due to these significant adjustments, we respectfully request a 3-week extension (extending the current bid due date to **23 October 2017**) in order to implement and validate them.

Answer 230:

The Crown will maintain the current closing date of October 2, 2017.

ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME