

Q1.) At what time should the parking lots be cleared by?

A1.) ECCC would like to have the parking lots cleared by 6:30am the latest

Q2.) Is the contractor responsible to provide the bins?

A2.) No, ECCC will provide the bins at certain locations throughout the property

Q3.) What if the contractor surpasses the cap for the year of 275cm's?

A3.) The contractor will have to inform the Technical Authority regarding the cap and provide in detail there status report

Q4.) Can the contractor supply their own salt boxes in addition to the salt boxes provided by ECCC?

A4.) Yes, provide they have confirmed and received approval from the Technical Authority

Q5.) Can we dump snow along the main parking lot between P1 and River Rd?

A5.) No, they must use the designated snow dump sites as detailed in the map of the facility.

Q6.) With regards to security, must all contractors on the list provided by the contractor to the technical authority and security have Reliability Status?

A6.) All contractors whose name has been put forward must have reliability clearance. Should the contractor's resource not have their clearance, they must be accompanied by a resource who does have the valid security clearance.

Q7.) How do we gain access to the facility after hours?

A7.) The Commissionaires at the front desk will provide the contractor with access however the resource who presents themselves must already be on the list and must have a valid Reliability Security clearance

Q8.) Is there any requirement for snow removal services on the roof of the facility?

A8.) No, there is no snow removal required for the roof of the facility

Q9.) In parking lot (P3), can the contractor blow snow over the fence?

A9.) Yes, however the snow must be blown 5ft over the feet line and no snow is to be blown into the fence.

Q10.) Can the contractor store equipment onsite?

A10.) No

Q11.) Can the contractor blow snow over the fence line by Building 8 and 9 (walk way)

A11.) No

Q12.) Is there a guard on the premises at all times including after hours?

A12.) Yes

Q13.) What are the expectations from the contractor should an accident or damage occur while performing their duties?

A13.) The contractor ***must*** report all accidents or damages to the technical authority and a report must be provided with the details.

Q14.) What is the cancellation policy incorporated into the contract?

A.14) The crown at any point may terminate the contract due to poor performance but should the crown wish to exercise this right, they will notify the contractor 30 days in advance but also should the circumstances surrounding the performance of the contractor be severe, the crown may terminate within it's right.

Q15.) Who was the last incumbent for this requirement at 335 River Rd

A15.) The firm with the previous contract was Primrose.