



**RETURN BIDS TO:
RETOURNER LES SOUMISSIONS À:**

**Bid Receiving - PWGSC / Réception des
soumissions – TPSGC**

11 Laurier St. / 11, rue Laurier

Place du Portage, Phase III

Core 0B2 / Noyau 0B2

Gatineau

Quebec

K1A0S5

Bid Fax: (819) 997-9776

**REQUEST FOR PROPOSAL
DEMANDE DE PROPOSITION**

**Proposal To: Public Works and Government
Services Canada**

We hereby offer to sell to Her Majesty the Queen in right of Canada, in accordance with the terms and conditions set out herein, referred to herein or attached hereto, the goods, services, and construction listed herein and on any attached sheets at the price(s) set out therefor.

**Proposition aux: Travaux Publics et Services
Gouvernementaux Canada**

Nous offrons par la présente de vendre à Sa Majesté la Reine du chef du Canada, aux conditions énoncées ou incluses par référence dans la présente et aux annexes ci-jointes, les biens, services et construction énumérés ici sur toute feuille ci-annexée, au(x) prix indiqué(s).

Comments - Commentaires

Vendor/Firm Name and Address

Raison sociale et adresse du

fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution

Informatics Professional Services Division/Division des
services professionnels en informatique

11 Laurier Street

11, rue Laurier

Place du Portage, Phase III, 4C2

Gatineau

Quebec

K1A0S5

Title - Sujet Professional Services Resources	
Solicitation No. - N° de l'invitation W8474-187474/A	Date 2017-11-16
Client Reference No. - N° de référence du client W8474-187474	
GETS Reference No. - N° de référence de SEAG PW-\$IPS-011-31974	
File No. - N° de dossier 011ips.W8474-187474	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2017-12-07	Time Zone Fuseau horaire Eastern Standard Time EST
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Tardif, Jean-Francois	Buyer Id - Id de l'acheteur 011ips
Telephone No. - N° de téléphone (819) 420-6351 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction: To be inserted upon award	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée See Herein	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

**BID SOLICITATION
FOR CONTRACTS AGAINST A SUPPLY ARRANGEMENT FOR TASK-
BASED INFORMATICS PROFESSIONAL SERVICES (TBIPS)
RESOURCE CATEGORY LEVEL 2 AND 3
FOR
THE DEPARTMENT OF NATIONAL DEFENCE (DND)**

Table of Contents

PART 1 - GENERAL INFORMATION.....	4
1.1 Introduction.....	4
1.2 Summary	4
1.3 Debriefings	6
PART 2 - BIDDER INSTRUCTIONS.....	8
2.1 Standard Instructions, Clauses and Conditions	8
2.2 Submission of Bids.....	8
2.3 Enquiries - Bid Solicitation	8
2.4 Former Public Servant.....	9
2.5 Applicable Laws.....	10
2.6 Volumetric Data	10
3.1 Bid Preparation Instructions.....	11
3.2 Section I: Technical Bid	13
3.3 Section II: Financial Bid	16
3.4 Section III: Certifications.....	16
PART 4 - EVALUATION PROCEDURES AND BASIS OF SELECTION.....	17
4.1 Evaluation Procedures	17
4.2 Technical Evaluation.....	17
4.3 Financial Evaluation.....	18
4.4 Basis of Selection.....	20
PART 5 – CERTIFICATIONS AND ADDITIONAL INFORMATION	22
5.1 Certifications Precedent to Contract Award	22

Solicitation No. – N° de l’invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l’acheteur 0111PS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 0111PS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

5.2	Additional Certifications Precedent to Contract Award.....	22
	PART 6 - SECURITY, FINANCIAL AND OTHER REQUIREMENTS	24
6.1	Security Requirement	24
6.2	Financial Capability	24
	PART 7 - RESULTING CONTRACT CLAUSES	25
7.1	Requirement.....	25
7.2	Task Authorization	25
7.3	Minimum Work Guarantee	28
7.4	Standard Clauses and Conditions	28
7.5	Security Requirement	29
7.6	Contract Period.....	30
7.7	Authorities.....	30
7.8	Proactive Disclosure of Contracts with Former Public Servants.....	31
7.9	Payment.....	31
7.10	Invoicing Instructions	34
7.11	Certifications	34
7.12	Federal Contractors Program for Employment Equity - Default by Contractor	34
7.13	Applicable Laws.....	34
7.14	Priority of Documents	34
7.15	Non-Disclosure Agreement.....	35
7.16	Defence Contract	35
7.17	Foreign Nationals (Canadian Contractor).....	35
7.18	Foreign Nationals (Foreign Contractor)	35
7.19	Insurance Requirements	35
7.20	Limitation of Liability - Information Management/Information Technology	37
7.21	Joint Venture Contractor	39
7.22	Professional Services - General	39
7.23	Safeguarding Electronic Media	40
7.24	Reporting Requirements	41
7.25	Representations and Warranties	41

Solicitation No. – N° de l’invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l’acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

7.26	Access to Canada's Property and Facilities.....	41
7.27	Implementation of Professional Services	41
7.28	Identification Protocol Responsibilities.....	41

List of Annexes to the Resulting Contract:

Annex A - Statement of Work

- Appendix A to Annex A - Tasking Assessment Procedure
- Appendix B to Annex A - Task Authorizations (TA) Form
- Appendix C to Annex A - Resources Assessment Criteria and Response Table
- Appendix D to Annex A - Certification at the TA Stage
- Appendix E to Annex A - People Soft 8.9 Interfaces
- Appendix F to Annex A - People Soft 9.1 Interfaces
- Appendix G to Annex A - Non-ERP Applications Technical Environments

Annex B - Basis of Payment

Annex C - Security Requirements Check List

Annex D - Non-Disclosure Agreement

List of Attachment to Part 3 (Bid Preparation Instructions):

Attachment 3.1: Bid Submission Form

List of Attachment to Part 4 (Evaluation procedures and basis of selection):

- Attachment 4.1: Mandatory Technical Criteria
- Attachment 4.2: Point-Rated Technical Criteria
- Attachment 4.3: Pricing Schedule

List of Attachment to Part 5 (Certifications):

Attachment 5.1: Federal Contractors Program for Employment Equity – Certification

Forms:

Form 1 - Customer Reference Contact Information Form

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

BID SOLICITATION **FOR CONTRACTS AGAINST A SUPPLY ARRANGEMENT FOR TASK-BASED INFORMATICS PROFESSIONAL SERVICES (TBIPS)** **RESOURCE CATEGORY LEVEL 2 AND 3** **FOR** **THE DEPARTMENT OF NATIONAL DEFENCE (DND)**

PART 1 - GENERAL INFORMATION

1.1 Introduction

This document states terms and conditions that apply to this bid solicitation. It is divided into seven parts plus attachments and annexes, as follows:

Part 1 General Information: provides a general description of the requirement;

Part 2 Bidder Instructions: provides the instructions, clauses and conditions applicable to the bid solicitation;

Part 3 Bid Preparation Instructions: provides Bidders with instructions on how to prepare their bid;

Part 4 Evaluation Procedures and Basis of Selection: indicates how the evaluation will be conducted, the evaluation criteria that must be addressed in the bid, if applicable, and the basis of selection;

Part 5 Certifications: includes the certifications to be provided;

Part 6 Security, Financial and Other Requirements: includes specific requirements that must be addressed by Bidders; and

Part 7 Resulting Contract Clauses: includes the clauses and conditions that will apply to any resulting contract.

The annexes include the Statement of Work and any other annexes.

1.2 Summary

- (a) This bid solicitation is being issued to satisfy the requirement of the Department of National Defence (the "**Client**") for Task-Based Informatics Professional Services (TBIPS) under the TBIPS Supply Arrangement (SA) method of supply. The requirement is for professional services to provide steady-state in-service support of Human Resources Application Suite (HRAS) comprised of PeopleSoft v. 8.9 and v. 9.1 as well as custom software applications. Furthermore, as the PeopleSoft v. 9.1 environment will have been recently upgraded, resources will be required for a stabilization period. The required services include general maintenance, troubleshooting, analysis and system development for this suite of applications in order to maintain operations for all Canadian Armed Forces (CAF)/DND users and locations.
- (b) It is intended to result in the award of 2 contract(s), each for 2 years plus a 1 one-year irrevocable option allowing Canada to extend the term of the contract(s).
- (c) There are security requirements associated with this requirement. For additional information, consult Part 6 - Security, Financial and Other Requirements, and Part 7 – Resulting Contract

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

Clauses. For more information on personnel and organization security screening or security clauses, Bidders should refer to the Contract Security Program of Public Works and Government Services Canada (<http://www.tpsgc-pwgsc.gc.ca/esc-src/introduction-eng.html>) website.

- (d) The requirement is subject to the provisions of the World Trade Organization Agreement on Government Procurement (WTO-AGP), the North American Free Trade Agreement (NAFTA), the Canada-Chile Free Trade Agreement (CCFTA), the Canada-Peru Free Trade Agreement (CPFTA), the Canada-Colombia Free Trade Agreement (CColFTA), the Canada-Honduras Free Trade Agreement (CHFTA), the Canada-Korea Free Trade Agreement (CKFTA) the Canada-Panama Free Trade Agreement (CPanFTA), the Canada-European Union Comprehensive Economic and Trade Agreement (CETA) and the Canadian Free Trade Agreement (CFTA).
- (e) The Federal Contractor's Program (FCP) for employment equity applies to this procurement; see Part 5 – Certifications and Additional Information, Part 7 – Resulting Contract Clauses and the attachment titled "Federal Contractors Program for Employment Equity – Certification."
- (f) This bid solicitation is to establish a contract with task authorizations for the delivery of the requirement detailed in the bid solicitation across Canada, excluding locations within Yukon, Northwest Territories, Nunavut, Quebec, and Labrador that are subject to Comprehensive Land Claims Agreements (CLCAs). Any requirement for deliveries within CLCAs areas within Yukon, Northwest Territories, Nunavut, Quebec, or Labrador will be treated as a separate procurement, outside the resulting contract.
- (g) Only TBIPS SA Holders currently holding a TBIPS SA for Tier 2, in all the Workstream(s) and Resource Category and in the Ottawa Region under the EN578-170432 series of SAs are eligible to compete. The TBIPS SA EN578-170432 is incorporated by reference and forms part of this bid solicitation, as though expressly set out in it, subject to any express terms and conditions contained in this bid solicitation. The capitalized terms not defined in this bid solicitation have the meaning given to them in the TBIPS SA.
- (h) SA Holders that are invited to compete as a joint venture must submit a bid as that joint venture SA Holder, forming no other joint venture to bid. Any joint venture must be already qualified under the SA #EN578-170432 as that joint venture at the time of bid closing in order to submit a bid.
- (i) The Resource Categories described below are required on an as and when requested basis in accordance with the TBIPS SA Annex "A":

RESOURCE CATEGORY	LEVEL OF EXPERTISE	ESTIMATED NUMBER OF RESOURCES REQUIRED PER YEAR FOR THE INITIAL CONTRACT PERIODS		ESTIMATED NUMBER OF RESOURCES REQUIRED PER YEAR FOR OPTION PERIODS
		Year 1	Year 2	Option year 1
A.1 Application Software/Architect	LEVEL 3	1	1	1
A.2 ERP Functional Analyst	LEVEL 3	8	5	1

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

A.2 ERP Functional Analyst	LEVEL 2	4	2	1
A.3 ERP Programmer Analyst	LEVEL 3	7	5	1
A.3 ERP Programmer Analyst	LEVEL 2	4	3	1
A.4 ERP System Analyst	LEVEL 3	2	1	1
A.4 ERP System Analyst	LEVEL 2	2	2	1
A.5 ERP Technical Analyst	LEVEL 3	1	1	1
A.5 ERP Technical Analyst	LEVEL 2	2	1	1
A.7 Programmer/Analyst	LEVEL 3	2	2	1
A.7 Programmer/Analyst	LEVEL 2	1	1	1
A.8 System Analyst	LEVEL 3	2	1	1
A.11 Tester	LEVEL 2	2	1	1
B.5 Business Process Reengineering	LEVEL 3	1	1	1
B.9 Courseware Developer	LEVEL 3	1	1	1
B.9 Courseware Developer	LEVEL 2	1	1	1
P.1 Change Management Consultant	LEVEL 2	1	1	1
C.3 IT Security TRA and C&A Analyst	LEVEL 3	1	1	1

1.3 Debriefings

Bidders may request a debriefing on the results of the bid solicitation process. Bidders should make the request to the Contracting Authority within 15 working days from receipt of the results of the bid solicitation process. The debriefing may be provided in writing, by telephone or in person.

Solicitation No. – N° de l’invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l’acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

PART 2 - BIDDER INSTRUCTIONS

2.1 Standard Instructions, Clauses and Conditions

- (a) All instructions, clauses and conditions identified in the bid solicitation by number, date and title are set out in the *Standard Acquisition Clauses and Conditions Manual* (<https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual>) issued by Public Works and Government Services Canada.
- (b) Bidders who submit a bid agree to be bound by the instructions, clauses and conditions of the bid solicitation and accept the clauses and conditions of the resulting contract(s).
- (c) The 2003 (2017-04-27) Standard Instructions - Goods or Services - Competitive Requirements are incorporated by reference into and form part of the bid solicitation. If there is a conflict between the provisions of 2003 and this document, this document prevails.
- (d) Subsection 3. a) of Section 01, Integrity Provisions - Bid of Standard Instructions 2003 incorporated by reference above is deleted in its entirety and replaced with the following:
 - a. at the time of submitting an arrangement under the Request for Supply Arrangement (RFS), the Bidder has already provided a list of names, as requested under the *Ineligibility and Suspension Policy*. During this procurement process, the Bidder must immediately inform Canada in writing of any changes affecting the list of names.
- (e) Subsection 5(4) of 2003, Standard Instructions – Goods and Services – Competitive Requirements is amended as follows:
 - (i) Delete: 60 days
 - (ii) Insert: 180 days

2.2 Submission of Bids

- (a) Bids must be submitted only to the Public Works and Government Services Canada (PWGSC) Bid Receiving Unit by the date, time and at the PWGSC address indicated on page one of the bid solicitation.
- (b) Due to the nature of the bid solicitation, bids transmitted by facsimile or electronic mail to PWGSC will not be accepted.

2.3 Enquiries - Bid Solicitation

- (a) All enquiries must be submitted in writing to the Contracting Authority no later than 5 calendar days before the bid closing date. Enquiries received after that time may not be answered.
- (b) Bidders should reference as accurately as possible the numbered item of the bid solicitation to which the enquiry relates. Care should be taken by Bidders to explain each question in sufficient detail in order to enable Canada to provide an accurate answer. Technical enquiries that are of a proprietary nature must be clearly marked "proprietary" at each relevant item. Items identified as "proprietary" will be treated as such except where Canada determines that the enquiry is not of a proprietary nature. Canada may edit the question(s) or may request that the Bidder do so, so that the proprietary nature of the question(s) is eliminated, and the enquiry can be answered with copies to all Bidders. Enquiries not submitted in a form that can be distributed to all Bidders may not be answered by Canada.

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

2.4 Former Public Servant

- (a) Contracts awarded to former public servants (FPS) in receipt of a pension or of a lump sum payment must bear the closest public scrutiny, and reflect fairness in the spending of public funds. In order to comply with Treasury Board policies and directives on contracts awarded to FPSs, Bidders must provide the information required below before contract award. If the answer to the questions and, as applicable the information required have not been received by the time the evaluation of bids is completed, Canada will inform the Bidder of a time frame within which to provide the information. Failure to comply with Canada's request and meet the requirement within the prescribed time frame will render the bid non-responsive.

(b) Definitions

For the purposes of this clause, "*former public servant*" is any former member of a department as defined in the [Financial Administration Act](#), R.S., 1985, c. F-11, a former member of the Canadian Armed Forces or a former member of the Royal Canadian Mounted Police. A former public servant may be:

- (i). an individual;
- (ii). an individual who has incorporated;
- (iii). a partnership made of former public servants; or
- (iv). a sole proprietorship or entity where the affected individual has a controlling or major interest in the entity.

"*lump sum payment period*" means the period measured in weeks of salary, for which payment has been made to facilitate the transition to retirement or to other employment as a result of the implementation of various programs to reduce the size of the Public Service. The lump sum payment period does not include the period of severance pay, which is measured in a like manner.

"*pension*" means a pension or annual allowance paid under the [Public Service Superannuation Act](#) (PSSA), R.S., 1985, c. P-36, and any increases paid pursuant to the [Supplementary Retirement Benefits Act](#), R.S., 1985, c. S-24 as it affects the PSSA. It does not include pensions payable pursuant to the [Canadian Forces Superannuation Act](#), R.S., 1985, c. C-17, the [Defence Services Pension Continuation Act](#), 1970, c. D-3, the [Royal Canadian Mounted Police Pension Continuation Act](#), 1970, c. R-10, and the [Royal Canadian Mounted Police Superannuation Act](#), R.S., 1985, c. R-11, the [Members of Parliament Retiring Allowances Act](#), R.S. 1985, c. M-5, and that portion of pension payable to the [Canada Pension Plan Act](#), R.S., 1985, c. C-8.

(c) Former Public Servant in Receipt of a Pension

As per the above definitions, is the Bidder a FPS in receipt of a pension? **Yes () No ()**

If so, the Bidder must provide the following information, for all FPSs in receipt of a pension, as applicable:

- (i). name of former public servant;
- (ii). date of termination of employment or retirement from the Public Service.

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

By providing this information, Bidders agree that the successful Bidder's status, with respect to being a former public servant in receipt of a pension, will be reported on departmental websites as part of the published proactive disclosure reports in accordance with [Contracting Policy Notice: 2012-2](#) and the [Guidelines on the Proactive Disclosure of Contracts](#).

(d) **Work Force Adjustment Directive**

Is the Bidder a FPS who received a lump sum payment pursuant to the terms of the Work Force Adjustment Directive? **Yes () No ()**

If so, the Bidder must provide the following information:

- (i). name of former public servant;
- (ii). conditions of the lump sum payment incentive;
- (iii). date of termination of employment;
- (iv). amount of lump sum payment;
- (v). rate of pay on which lump sum payment is based;
- (vi). period of lump sum payment including start date, end date and number of weeks;
- (vii). number and amount (professional fees) of other contracts subject to the restrictions of a work force adjustment program.

For all contracts awarded during the lump sum payment period, the total amount of fees that may be paid to a FPS who received a lump sum payment is \$5,000, including Applicable Taxes.

2.5 Applicable Laws

- (a) Any resulting contract must be interpreted and governed, and the relations between the parties determined, by the laws in force in Ontario.

Note to Bidders: Bidders may, at their discretion, substitute the applicable laws of a Canadian province or territory of their choice without affecting the validity of its bid, by deleting the name of the Canadian province or territory specified and inserting the name of the Canadian province or territory of its choice. If no change is made, it acknowledges that the applicable laws specified are acceptable to the Bidder. Bidders are requested to indicate the Canadian province or territory they wish to apply to any resulting contract in their Bid Submission Form.

2.6 Volumetric Data

The estimated numbers of days for each resources category has been provided to Bidders to assist them in preparing their bids. The inclusion of this data in this bid solicitation does not represent a commitment by Canada that Canada's future usage of the service identified in this bid solicitation will be consistent with this data. It is provided purely for information purposes.

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

PART 3 - BID PREPARATION INSTRUCTIONS

3.1 Bid Preparation Instructions

- (a) **Copies of Bid:** Canada requests that Bidders provide their bid in separately bound sections as follows:

- (i) Section I: Technical Bid (4 hard copies) and 4 soft copies on CD or DVD.
- (ii) Section II: Financial Bid (1 hard copy) and 1 soft copy on CD or DVD.
- (iii) Section III: Certifications (1 hard copy)

If there is a discrepancy between the wording of the soft copy and the hard copy, the wording of the hard copy will have priority over the wording of the soft copy.

Prices must appear in the financial bid only. No prices must be indicated in any other section of the bid.

- (b) **Format for Bid:** Canada requests that Bidders follow the format instructions described below in the preparation of their bid:

- (i) use 8.5 x 11 inch (216 mm x 279 mm) paper;
- (ii) use a numbering system that corresponds to the bid solicitation;
- (iii) include a title page at the front of each volume of the bid that includes the title, date, bid solicitation number, bidder's name and address and contact information of its representative; and
- (iv) include a table of contents.

- (c) **Canada's Policy on Green Procurement:** In April 2006, Canada issued a policy directing federal departments and agencies to take the necessary steps to incorporate environmental considerations into the procurement process. See the Policy on Green Procurement (<http://www.tpsgc-pwgsc.gc.ca/ecologisation-greening/achats-procurement/politique-policy-eng.html>). To assist Canada in reaching its objectives, Bidders should:

- (i) use paper containing fibre certified as originating from a sustainably-managed forest and/or containing a minimum of 30% recycled content; and
- (ii) use an environmentally-preferable format including black and white printing instead of colour printing, printing double sided/duplex, and using staples or clips instead of cerlox, duotangs or binders.

- (d) **Submission of Only One Bid:**

- (i) A Bidder, including related entities, will be permitted to submit only one bid in response to this bid solicitation. If a Bidder or any related entities participate in more than one bid (participating means being part of the Bidder, not being a subcontractor), Canada will provide those Bidders with 2 working days to identify the single bid to be considered by Canada. Failure to meet this deadline will result in all the affected bids being disqualified.
- (ii) For the purposes of this Article, regardless of the jurisdiction where any of the entities concerned is incorporated or otherwise formed as a matter of law (whether that entity is a natural person, corporation, partnership, etc.), an entity will be considered to be "**related**" to a Bidder if:
 - (A) they are the same legal entity (i.e., the same natural person, corporation, partnership, limited liability partnership, etc.);

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

- (B) they are "related persons" or "affiliated persons" according to the Canada Income Tax Act;
 - (C) the entities have now or in the two years before bid closing had a fiduciary relationship with one another (either as a result of an agency arrangement or any other form of fiduciary relationship); or
 - (D) the entities otherwise do not deal with one another at arm's length, or each of them does not deal at arm's length with the same third party.
- (iii) Individual members of a joint venture cannot participate in another bid, either by submitting a bid alone or by participating in another joint venture.

(e) **Joint Venture Experience:**

- (i) Where the Bidder is a joint venture with existing experience as that joint venture, it may submit the experience that it has obtained as that joint venture.

Example: A bidder is a joint venture consisting of members L and O. A bid solicitation requires that the bidder demonstrate experience providing maintenance and help desk services for a period of 24 months to a customer with at least 10,000 users. As a joint venture (consisting of members L and O), the bidder has previously done the work. This bidder can use this experience to meet the requirement. If member L obtained this experience while in a joint venture with a third party N, however, that experience cannot be used because the third party N is not part of the joint venture that is bidding.

- (ii) A joint venture bidder may rely on the experience of one of its members to meet any given technical criterion of this bid solicitation.

Example: A bidder is a joint venture consisting of members X, Y and Z. If a solicitation requires: (a) that the bidder have 3 years of experience providing maintenance service, and (b) that the bidder have 2 years of experience integrating hardware with complex networks, then each of these two requirements can be met by a different member of the joint venture. However, for a single criterion, such as the requirement for 3 years of experience providing maintenance services, the bidder cannot indicate that each of members X, Y and Z has one year of experience, totaling 3 years. Such a response would be declared non-responsive.

- (iii) Joint venture members cannot pool their abilities with other joint venture members to satisfy a single technical criterion of this bid solicitation. However, a joint venture member can pool its individual experience with the experience of the joint venture itself. Wherever substantiation of a criterion is required, the Bidder is requested to indicate which joint venture member satisfies the requirement. If the Bidder has not identified which joint venture member satisfies the requirement, the Contracting Authority will provide an opportunity to the Bidder to submit this information during the evaluation period. If the Bidder does not submit this information within the period set by the Contracting Authority, its bid will be declared non-responsive.

Example: A bidder is a joint venture consisting of members A and B. If a bid solicitation requires that the bidder demonstrate experience providing resources for a minimum number of 100 billable days, the bidder may demonstrate that experience by submitting either:

- Contracts all signed by A;
- Contracts all signed by B; or
- Contracts all signed by A and B in joint venture, or
- Contracts signed by A and contracts signed by A and B in joint venture, or

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

- Contracts signed by B and contracts signed by A and B in joint venture.

That show in total 100 billable days.

- (iv) Any Bidder with questions regarding the way in which a joint venture bid will be evaluated should raise such questions through the Enquiries process as early as possible during the bid solicitation period.

3.2 Section I: Technical Bid

- (a) The technical bid consists of the following:

- (i) **Bid Submission Form (Attachment 3.1):** Bidders are requested to include the Bid Submission Form - Attachment 3.1 with their bids. It provides a common form in which bidders can provide information required for evaluation and contract award, such as a contact name and the Bidder's Procurement Business Number, etc. Using the form to provide this information is not mandatory, but it is recommended. If Canada determines that the information required by the Bid Submission Form is incomplete or requires correction, Canada will provide the Bidder with an opportunity to do so.
- (ii) **Security Clearance:** Bidders are requested to submit the following security information for each of the proposed resources with their bids on or before the bid closing date:

SECURITY INFORMATION	
Name of individual as it appears on security clearance application form	
Level of security clearance obtained	
Validity period of security clearance obtained	
Security Screening Certificate and Briefing Form file number	

If the Bidder has not included the security information in its bid, the Contracting Authority will provide an opportunity to the Bidder to submit the security information during the evaluation period. If the Bidder has not submitted the security information within the period set by the Contracting Authority, its bid will be declared non-responsive.

- (iii) **Substantiation of Technical Compliance (Attachments 4.1 and 4.2):** The technical bid must substantiate the compliance with the specific articles of Attachments 4.1 and 4.2, which is the requested format for providing the substantiation. The substantiation must not simply be a repetition of the requirement(s), but must explain and demonstrate how the Bidder will meet the requirements and carry out the required Work. Simply stating that the Bidder or its proposed solution or resources comply is not sufficient. Where Canada determines that the substantiation is not complete, the Bidder will be considered non-responsive and disqualified. The substantiation may refer to additional documentation submitted with the bid - this information can be referenced in the "Bidder's Response" column of Attachments 4.1 and 4.2, where Bidders are requested to indicate where in the bid the reference material can be found, including the title of the document, and the page and paragraph numbers; where the reference is not sufficiently precise, Canada may request that the Bidder direct Canada to the appropriate location in the documentation.
- (iv) **For Proposed Resources:** The technical bid must include résumés for the resources as identified in Attachments 4.1 and 4.2. The same individual must not be proposed for more than one Resource Category. The Technical bid must demonstrate that each proposed

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 0111PS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 0111PS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

individual meets the qualification requirements described (including any educational requirements, work experience requirements, and professional designation or membership requirements). With respect to the proposed resources:

- (A) Proposed resources may be employees of the Bidder or employees of a subcontractor, or these individuals may be independent contractors to whom the Bidder would subcontract a portion of the Work (refer to Part 5, Certifications).
- (B) For educational requirements for a particular degree, designation or certificate, PWGSC will only consider educational programs that were successfully completed by the resource by the time of bid closing. If the degree, designation or certification was issued by an educational institution outside of Canada, the Bidder must provide a copy of the results of the academic credential assessment and qualification recognition service issued by an agency or organization recognized by the Canadian Information Centre for International Credentials (CICIC).
- (C) For requirements relating to professional designation or membership, the resource must have the required designation or membership by the time of bid closing and must continue, where applicable, to be a member in good standing of the profession or membership throughout the evaluation period and Contract Period. Where the designation or membership must be demonstrated through a certification, diploma or degree, such document must be current, valid and issued by the entity specified in this solicitation. If the entity is not specified, the issuer must have been an accredited or otherwise recognized body, institution or entity at the time the document was issued. If the degree, diploma or certification was issued by an educational institution outside of Canada, the Bidder must provide a copy of the results of the academic credential assessment and qualification recognition service issued by an agency or organization recognized by the Canadian Information Centre for International Credentials (CICIC).
- (D) For work experience, PWGSC will not consider experience gained as part of an educational program, except for experience gained through a formal co-operative program at a post-secondary institution.
- (E) For any requirements that specify a particular time period (e.g., 2 years) of work experience, PWGSC will disregard any information about experience if the technical bid does not include the relevant dates (month and year) for the experience claimed (i.e., the start date and end date). Canada will evaluate only the duration that the resource actually worked on a project or projects (from his or her start date to end date), instead of the overall start and end date of a project or a combination of projects in which a resource has participated.
- (F) For work experience to be considered by Canada, the technical bid must not simply indicate the title of the individual's position, but must demonstrate that the resource has the required work experience by explaining the responsibilities and work performed by the individual while in that position. Only listing experience without providing any supporting data to describe responsibilities, duties and relevance to the requirement, or reusing the same wording as the qualification requirements, will not be considered "demonstrated" for the purposes of the assessment. The Contractor should provide complete details as to where, when, month and year, and how, through which activities/responsibilities, the stated qualifications / experience were obtained. In situations in which a proposed resource worked at the same time on more than one project, the duration of any overlapping time period will be counted only once toward any requirements that relate to the individual's length of experience.

Solicitation No. – N° de l’invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l’acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

(v) **Customer Reference Contact Information:**

(A) The Bidder must provide customer references. The customer reference must each confirm, if requested by PWGSC, the information required by Articles CM1 and CM2 of Attachment 4.1 as well as CPR1 of attachment 4.2.

(B) The form of question to be used to request confirmation from customer references is as follows:

“Has [the Bidder] provided your organization with [describe the services and, if applicable, describe any required time frame within which those services must have been provided]?”

CM1: The Bidder must clearly demonstrate its experience providing PeopleSoft Human Capital Management (HCM) systems services, as a prime contractor, through two (2) contracts, which meet all of following:

Each single contracts must have been:

1. for the support of PeopleSoft HCM system:
 - a) at version 8.9 or higher
 - b) using PeopleTools v. 8.49 or higher
 - c) of a minimum of 5,000 users
2. for a duration of 24 consecutive months within the last 60 months (as of bid closing date)
3. with a separate and distinct business clients
4. for work performed on the client site (i.e. not using a service delivery centre).

CM2: In one (1) of the two (2) contracts provided in CM1, the Bidder must clearly demonstrate that it provided qualified resources, which contained the following:

1. a minimum of 6 resources within a 3 consecutive month time period within the last 60 months (as of bid closing date); and,
2. the Bidder maintained these 6 resources for a minimum period of 6 consecutive months thereafter.

___ *Yes, the Bidder has provided my organization with the services described above.*

___ *No, the Bidder has not provided my organization with the services described above.*

___ *I am unwilling or unable to provide any information about the services described above.*

(C) For each customer reference, the Bidder must, at a minimum, provide the name and either the telephone number or e-mail address for a contact person. If only the telephone number is provided, it will be used to call to request the e-mail address and the reference check will be done by e-mail.

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

Bidders are also requested to include the title of the contact person. It is the sole responsibility of the Bidder to ensure that it provides a contact who is knowledgeable about the services the Bidder has provided to its customer and who is willing to act as a customer reference. Crown references will be accepted.

3.3 Section II: Financial Bid

- (a) **Pricing:** Bidders must submit their financial bid in accordance with the Pricing Schedule provided in Attachment 4.3. The total amount of Applicable Taxes must be shown separately, if applicable. Unless otherwise indicated, bidders must include a single, firm, all-inclusive per diem rate quoted in Canadian dollars in each cell requiring an entry in the pricing tables.
- (b) **Variation in Resource Rates By Time Period:** For any given resource category, where the financial tables provided by Canada allow different firm rates to be charged for a resource category during different time periods:
 - (i) the rate bid must not increase by more than 5% from one time period to the, and
 - (ii) the rate bid for the same resource category during any subsequent time period must not be lower than the rate bid for the time period that includes the first month of the Initial Contract Period.
- (c) **All Costs to be Included:** The financial bid must include all costs for the requirement described in the bid solicitation for the entire Contract Period, including any option periods. The identification of all necessary equipment, software, peripherals, cabling and components required to meet the requirements of the bid solicitation and the associated costs of these items is the sole responsibility of the Bidder.
- (d) **Blank Prices:** Bidders are requested to insert "\$0.00" for any item for which it does not intend to charge or for items that are already included in other prices set out in the tables. If the Bidder leaves any price blank, Canada will treat the price as "\$0.00" for evaluation purposes and may request that the Bidder confirm that the price is, in fact, \$0.00. No bidder will be permitted to add or change a price as part of this confirmation. Any bidder who does not confirm that the price for a blank item is \$0.00 will be declared non-responsive.

3.4 Section III: Certifications

It is a requirement that bidders submit the certifications and additional information identified under Part 5.

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

PART 4 - EVALUATION PROCEDURES AND BASIS OF SELECTION

4.1 Evaluation Procedures

- (a) Bids will be assessed in accordance with the entire requirement of the bid solicitation including the technical and financial evaluation criteria. There are several steps in the evaluation process, which are described below. Even though the evaluation and selection will be conducted in steps, the fact that Canada has proceeded to a later step does not mean that Canada has conclusively determined that the Bidder has successfully passed all the previous steps. Canada may conduct steps of the evaluation in parallel.
- (b) An evaluation team composed of representatives of the Client and PWGSC will evaluate the bids on behalf of Canada. Canada may hire any independent consultant, or use any Government resources, to evaluate any bid. Not all members of the evaluation team will necessarily participate in all aspects of the evaluation.
- (c) In addition to any other time periods established in the bid solicitation:
 - (i) **Requests for Clarifications:** If Canada seeks clarification or verification from the Bidder about its bid, the Bidder will have 2 working days (or a longer period if specified in writing by the Contracting Authority) to provide the necessary information to Canada. Failure to meet this deadline will result in the bid being declared non-responsive.
 - (ii) **Extension of Time:** If additional time is required by the Bidder, the Contracting Authority may grant an extension in his or her sole discretion.

4.2 Technical Evaluation

- (a) **Mandatory Technical Criteria:**
 - (i) Each bid will be reviewed for compliance with the mandatory requirements of the bid solicitation. Any element of the bid solicitation that is identified specifically with the words "must" or "mandatory" is a mandatory requirement. Bids that do not comply with each and every mandatory requirement will be declared non-responsive and be disqualified.
 - (ii) The mandatory technical criteria are described in Attachment 4.1.
- (b) **Point-Rated Technical Criteria:**
 - (i) Each bid will be rated by assigning a score to the rated requirements, which are identified in the bid solicitation by the word "rated" or by reference to a score. Bidders who fail to submit complete bids with all the information requested by this bid solicitation will be rated accordingly.
 - (ii) The rated requirements are described in Attachment 4.2.
- (c) **Number of Resources Evaluated:**

Only a certain number of resources per Resource Category will be evaluated as part of this bid solicitation as identified in Attachment 4.1 to Annex A and Attachment 4.2 to Annex A. Additional Resources will only be assessed after contract award once specific tasks are requested of the Contractor. After contract award, the Task Authorization process will be in accordance with Part 7 – Resulting Contract Clauses, the Article titled "Task Authorization". When a Task Authorization Form (TA Form) is issued, the Contractor will be requested to propose a resource to satisfy the specific requirement based on the TA Form's Statement of Work. The proposed resource will then be assessed against the criteria identified in the Contract's Statement of Work in accordance with Appendix C of Annex A.
- (d) **Reference Checks:**

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

- (i) Whether or not to conduct reference checks is discretionary. However, if PWGSC chooses to conduct reference checks for any given rated or mandatory requirement, it will check the references for that requirement for all bidders who have not, at that point, been found non-responsive.
- (ii) For reference checks, Canada will conduct the reference check in writing by email. Canada will send all email reference check requests to contacts supplied by all the Bidders within a 48-hour period using the email address provided in the bid. Canada will not award any points and/or a bidder will not meet the mandatory experience requirement (as applicable) unless the response is received within 5 working days of the date that Canada's email was sent.
- (iii) On the third working day after sending out the reference check request, if Canada has not received a response, Canada will notify the Bidder by email, to allow the Bidder to contact its reference directly to ensure that it responds to Canada within 5 working days. If the individual named by a Bidder is unavailable when required during the evaluation period, the Bidder may provide the name and email address of an alternate contact person from the same customer. Bidders will only be provided with this opportunity once for each customer, and only if the originally named individual is unavailable to respond (i.e., the Bidder will not be provided with an opportunity to submit the name of an alternate contact person if the original contact person indicates that he or she is unwilling or unable to respond). The 5 working days will not be extended to provide additional time for the new contact to respond.
- (iv) Wherever information provided by a reference differs from the information supplied by the Bidder, the information supplied by the reference will be the information evaluated.
- (v) Points will not be allocated and/or a bidder will not meet the mandatory experience requirement (as applicable) if (1) the reference customer states he or she is unable or unwilling to provide the information requested, or (2) the customer reference is not a customer of the Bidder itself (for example, the customer cannot be the customer of an affiliate of the Bidder instead of being a customer of the Bidder itself). Nor will points be allocated or a mandatory met if the customer is itself an affiliate or other entity that does not deal at arm's length with the Bidder.

4.3 Financial Evaluation

- (a) There are two possible financial evaluation methods for this requirement. The first method will be used if three or more bids are determined responsive (see (b) Financial Evaluation - Method A below). The second method will be used if fewer than three bids are determined responsive (see (c) Financial Evaluation - Method B below).
- (b) **Financial Evaluation - Method A:** The following financial evaluation method will be used if three or more bids are determined responsive:
 - (i) **Calculation of Total Bid Price:** The financial evaluation will be conducted using the pricing tables completed by the Bidders and the Firm Per Diem Median Rate Evaluation Method explained below. A financial calculation will occur for each Bidder by multiplying its firm per diem rates, or Median Rate(s) if applicable, for the Initial Contract Period and the option period(s) with the estimated number of days of work for each period, for all the Resource Categories stated in Attachment 4.3 - Pricing Schedule. The sum of such rates will constitute the Total Bid Price for that Bidder.

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

(ii) **Firm Per Diem Median Rate Evaluation**

(A) **Use:** The firm per diem median rate calculation will apply to modify the rate to be assessed in the financial evaluation of a Bidder, where that Bidder submits a firm per diem rate for a resource category that is lower than the Lower Band Limit as calculated below. The firm per diem median rate calculation is for evaluation purposes only, and the actual submitted per diem rate will be used in any resulting contract in all instances.

(B) **Calculation for both the Initial Contract Period and the Option Period medians:** Using the per diem rate proposed for each individual Resource Category a Median Rate will be determined for each Resource Category for the Initial Contract Period, and for each of the option period(s). For each Resource Category, the Median Rate will be calculated using the median function in Microsoft Excel. A Lower Band Limit will be calculated for each Resource Category and will represent a range that encompasses the Median Rate to a value of minus (-) 20% of the Median Rate. If a Bidder bids a firm per diem rate for a Resource Category that is lower than the Lower Band Limit, that Bidder's financial evaluation will be conducted using a per diem rate equal to the Median Rate for that Resource Category.

For example, if the Median Rate is determined to be \$500 for a Resource Category, the Lower Band Limit would be minus (-) 20% of \$500, or \$400. If a Bidder proposes a firm per diem rate that is lower than \$400, the Median Rate of \$500 will be used in the Bidder's financial evaluation for that Resource Category.

(c) **Financial Evaluation - Method B:** The following financial evaluation method will be used if less than three bids are determined responsive:

(i) **Calculation of Total Bid Price:** The financial evaluation will be conducted using the pricing tables completed by the Bidders. A financial calculation will occur for each Bidder by multiplying its firm per diem rates for the Initial Contract Period and the option period(s) with the estimated number of days of work for each period, for all the Resource Categories stated in Attachment 4.3 - Pricing Schedule. The sum of such rates will constitute the Total Bid Price for that Bidder.

(d) **Substantiation of Professional Services Rates**

In Canada's experience, bidders will from time to time propose rates at the time of bidding for one or more categories of resources that they later refuse to honour, on the basis that these rates do not allow them to recover their own costs and/or make a profit. When evaluating the rates bid for professional services, Canada may, but will have no obligation to, require price support in accordance with this Article. If Canada requests price support, it will be requested from all otherwise responsive bidders who have proposed a rate that is at least 20% lower than the median rate bid by all responsive bidders for the relevant resource category or categories. If Canada requests price support, the Bidder must provide the following information:

- (i) an invoice (referencing a contract serial number or other unique contract identifier) that shows that the Bidder has provided and invoiced a customer (with whom the Bidder deals at arm's length) for services performed for that customer similar to the services that would be provided in the relevant resource category, where those services were provided for at least three months within the eighteen months before the bid solicitation closing date, and the fees charged were equal to or less than the rate offered to Canada;
- (ii) in relation to the invoice in (i), evidence from the Bidder's customer that the services identified in the invoice include at least 50% of the tasks listed in the Statement of Work for the category of resource being assessed for an unreasonably low rate. This evidence must consist of either a copy of the contract (which must describe the services to be provided and demonstrate that at least 50% of the tasks to be performed are the same as those to be performed under the Statement of Work in this bid solicitation) or the

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

customer's signed certification that the services subject to the charges in the invoice included at least 50% of the same tasks to be performed under the Statement of Work in this bid solicitation; and

- (iii) the name, telephone number and, if available, e-mail address of a contact person at the customer who received each invoice submitted under (i), so that Canada may verify any information provided by the Bidder.

Once Canada requests substantiation of the rates bid for any resource category, it is the sole responsibility of the Bidder to submit information (as described above and as otherwise may be requested by Canada, including information that would allow Canada to verify information with the resource proposed) that will allow Canada to determine whether it can rely, with confidence, on the Bidder's ability to provide the required services at the rates bid. If Canada determines that the information provided by the Bidder does not adequately substantiate the unreasonably low rates, the bid will be declared non-responsive.

(e) **Formulae in Pricing Tables**

If the pricing tables provided to bidders include any formulae, Canada may re-input the prices provided by bidders into a fresh table, if Canada believes that the formulae may no longer be functioning properly in the version submitted by a bidder.

4.4 Basis of Selection

Selection Process: *The following selection process will be conducted:*

- (a) A bid must comply with the requirements of the bid solicitation and meet all mandatory evaluation criteria to be declared responsive.
- (b) The responsive bid that obtains the highest Total Bidder Score will be recommended for award of a contract. For any given Bidder, the greatest possible Total Technical Score is 60 while the greatest possible Total Financial Score is 40.
 - (i) Calculation of Total Technical Score: The Total Technical Score will be computed for each responsive bid by converting the Technical Score obtained for the point-rated technical criteria using the following formula, rounded to two decimal places:

$$\frac{\text{Technical Score}}{\text{Maximum Technical Points (bidders, please refer to the maximum technical points in Attachment 4.2)}} \times 60 = \text{Total Technical Score}$$
 - (ii) Calculation of Total Financial Score: The Total Financial Score will be computed for each responsive bid by converting the Financial Score obtained for the financial evaluation using the following formula rounded to two decimal places:

$$\frac{\text{Lowest Financial Evaluated Price}}{\text{The Bidder's Financial Evaluated Price}} \times 40 = \text{Total Financial Score}$$
 - (iii) Calculation of the Total Bidder Score: The Total Bidder Score will be computed for each responsive bid in accordance with the following formula:

$$\text{Total Technical Score} + \text{Total Financial Score} = \text{Total Bidder Score}$$
- (c) In the event of identical Total Bidder Scores occurring, then the bid with the highest Total Financial Score will become the top-ranked bidder.
- (d) A maximum of two (2) contract(s) may be awarded in total as a result of this solicitation.

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

- (e) **Contract Funding Allocation:** Where more than one contract is awarded, each contract issued will be issued with an amount of funding specified in the article titled "Limitation of Expenditure" calculated based on the following:

Bidder	Total Bidder Score	Fund Allocation Formula (%)	Total Funds Allocated
1	98	$98/187 \times 100 = 52.41$	\$5,241,000.00
2	89	$89/187 \times 100 = 47.59$	\$4,759,000.00
Total	187		\$10,000,000.00
Total funds available: \$10,000,000.00			

NOTE: This is an example only. Actual numbers will be determined after bid evaluation

- (f) Bidders should note that all contract awards are subject to Canada's internal approvals process, which includes a requirement to approve funding in the amount of any proposed contract. Despite the fact that the Bidder may have been recommended for contract award, a contract will only be awarded if internal approval is granted according to Canada's internal policies. If approval is not granted, no contract will be awarded.

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

PART 5 – CERTIFICATIONS AND ADDITIONAL INFORMATION

Bidders must provide the required certifications and additional information to be awarded a contract.

The certifications provided by Bidders to Canada are subject to verification by Canada at all times. Unless specified otherwise, Canada will declare a bid non-responsive, or will declare a contractor in default if any certification made by the Bidder is found to be untrue, whether made knowingly or unknowingly, during the bid evaluation period or during the contract period.

The Contracting Authority will have the right to ask for additional information to verify Bidder's certifications. Failure to comply and to cooperate with any request or requirement imposed by the Contracting Authority will render the bid non-responsive or constitute a default under the Contract.

5.1 Certifications Precedent to Contract Award

(a) Federal Contractors Program for Employment Equity - Bid Certification

By submitting a bid, the Bidder certifies that the Bidder, and any of the Bidder's members if the Bidder is a Joint Venture, is not named on the Federal Contractors Program (FCP) for employment equity "[FCP Limited Eligibility to Bid](http://www.esdc.gc.ca-en-jobs-workplace-human_rights/employment_equity/federal_contractor_program.page?&_ga=1.229006812.1158694905.1413548969#afed)" list available at the bottom of the page of the Employment and Social Development Canada (ESDC) - Labour's website.(http://www.esdc.gc.ca-en-jobs-workplace-human_rights/employment_equity/federal_contractor_program.page?&_ga=1.229006812.1158694905.1413548969#afed).

Canada will have the right to declare a bid non-responsive if the Bidder, or any member of the Bidder if the Bidder is a Joint Venture, appears on the "[FCP Limited Eligibility to Bid](http://www.esdc.gc.ca-en-jobs-workplace-human_rights/employment_equity/federal_contractor_program.page?&_ga=1.229006812.1158694905.1413548969#afed)" list at the time of contract award.

Canada will also have the right to terminate the Contract for default if a Contractor, or any member of the Contractor if the Contractor is a Joint Venture, appears on the "[FCP Limited Eligibility to Bid](http://www.esdc.gc.ca-en-jobs-workplace-human_rights/employment_equity/federal_contractor_program.page?&_ga=1.229006812.1158694905.1413548969#afed)" list during the period of the Contract.

The Bidder must provide the Contracting Authority with a completed Attachment 5.1, Federal Contractors Program for Employment Equity - Certification, before contract award. If the Bidder is a Joint Venture, the Bidder must provide the Contracting Authority with a completed Attachment Federal Contractors Program for Employment Equity - Certification, for each member of the Joint Venture.

5.2 Additional Certifications Precedent to Contract Award

(a) Professional Services Resources

- (i) By submitting a bid, the Bidder certifies that, if it is awarded a contract as a result of the bid solicitation, every individual proposed in its bid will be available to perform the Work as required by Canada's representatives and at the time specified in the bid solicitation or agreed to with Canada's representatives.
- (ii) By submitting a bid, the Bidder certifies that all the information provided in the résumés and supporting material submitted with its bid, particularly the information pertaining to education, achievements, experience and work history, has been verified by the Bidder to be true and accurate. Furthermore, the Bidder warrants that every individual proposed by the Bidder for the requirement is capable of performing the Work described in the resulting contract.
- (iii) If a Bidder has proposed any individual who is not an employee of the Bidder, by submitting a bid, the Bidder certifies that it has the permission from that individual to

Solicitation No. – N° de l’invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l’acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

propose his/her services in relation to the Work to be performed and to submit his/her résumé to Canada. The Bidder must, upon request from the Contracting Authority, provide a written confirmation, signed by the individual, of the permission given to the Bidder and of his/her availability. Failure to comply with the request may result in the bid being declared non-responsive.

(b) **Submission of Only One Bid**

By submitting a bid, the Bidder is certifying that it does not consider itself to be related to any other bidder.

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

PART 6 - SECURITY, FINANCIAL AND OTHER REQUIREMENTS

6.1 Security Requirement

- (a) Before award of a contract, the following conditions must be met:
 - (i) the Bidder must hold a valid organization security clearance as indicated in Part 7 - Resulting Contract Clauses; and
 - (ii) the Bidder's proposed individuals requiring access to classified or protected information, assets or sensitive work site(s) must meet the security requirements as indicated in Part 7 - Resulting Contract Clauses;
- (b) Bidders are reminded to obtain the required security clearance promptly. Any delay in the award of a contract to allow the successful Bidder to obtain the required clearance will be at the entire discretion of the Contracting Authority.
- (c) For additional information on security requirements, Bidders should refer to the Contract Security Program of Public Works and Government Services Canada (<http://www.tpsgc-pwgsc.gc.ca/esc-src/introduction-eng.html>) website.
- (d) In the case of a joint venture bidder, each member of the joint venture must meet the security requirements.

6.2 Financial Capability

- (a) SACC Manual clause A9033T (2012-07-16) Financial Capability applies, except that subsection 3 is deleted and replaced with the following: "If the Bidder is a subsidiary of another company, then any financial information required by the Contracting Authority in 1(a) to (f) must be provided by each level of parent company, up to and including the ultimate parent company. The financial information of a parent company does not satisfy the requirement for the provision of the financial information of the Bidder; however, if the Bidder is a subsidiary of a company and, in the normal course of business, the required financial information is not generated separately for the subsidiary, the financial information of the parent company must be provided. If Canada determines that the Bidder is not financially capable but the parent company is, or if Canada is unable to perform a separate assessment of the Bidder's financial capability because its financial information has been combined with its parent's, Canada may, in its sole discretion, award the contract to the Bidder on the condition that the parent company grant a performance guarantee to Canada."
- (b) In the case of a joint venture bidder, each member of the joint venture must meet the financial capability requirements.

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

PART 7 - RESULTING CONTRACT CLAUSES

The following clauses apply to and form part of any contract resulting from the bid solicitation.

7.1 Requirement

- (a) **TO BE INSERTED UPON CONTRACT AWARD** (the "**Contractor**") agrees to supply to the Client the services described in the Contract, including the Statement of Work, in accordance with, and at the prices set out in, the Contract. This includes providing professional services as and when requested by Canada, to one or more locations to be designated by Canada, excluding any locations in areas subject to any of the Comprehensive Land Claims Agreements.
- (b) **Client:** Under the Contract, the "**Client**" is the Department of National Defence.
- (c) **Reorganization of Client:** The Contractor's obligation to perform the Work will not be affected by (and no additional fees will be payable as a result of) the renaming, reorganization, reconfiguration, or restructuring of any Client. The reorganization, reconfiguration and restructuring of the Client includes the privatization of the Client, its merger with another entity, or its dissolution, where that dissolution is followed by the creation of another entity or entities with mandates similar to the original Client. In connection with any form of reorganization, Canada may designate another department or government body as the Contracting Authority or DND Technical Authority, as required to reflect the new roles and responsibilities associated with the reorganization.
- (d) **Defined Terms:** Words and expressions defined in the General Conditions or Supplemental General Conditions and used in the Contract have the meanings given to them in the General Conditions or Supplemental General Conditions. Any reference to an Identified User in the Supply Arrangement is a reference to the Client. Also, any reference to a "deliverable" or "deliverables" includes all documentation outlined in this Contract. A reference to a "local office" of the Contractor means an office having at least one full time employee that is not a shared resource working at that location.

7.2 Task Authorization

- (a) **As-and-when-requested Task Authorizations:** The Work or a portion of the Work to be performed under the Contract will be on an "as-and-when-requested basis" using a Task Authorization (TA). The Work described in the TA must be in accordance with the scope of the Contract. The Contractor must not commence work until a validly issued TA has been issued by Canada and received by the Contractor. The Contractor acknowledges that any work performed before such issuance and receipt will be done at the Contractor's own risk.
- (b) **Allocation of Task Authorizations:** More than one contract has been awarded for this requirement. As a result, the Task Authorizations issued under this series of contracts will be allocated in accordance with the following:
 - (i) At the time this series of contracts was awarded, each contractor was allocated an amount of funding as specified in the Limitation of Expenditure in respect of Task Authorizations based on the evaluation process described in the bid solicitation that resulted in the award of this series of contracts.
 - (ii) Canada will make a reasonable effort to ensure that the dollar value of the TAs issued to the Contractors are proportionally balanced throughout the Contract Period based on the percentage values in the Fund allocation Formula. A review of TAs issued to the Contractors will be conducted at six-month intervals and at the beginning of each fiscal year to confirm proportional utilization and distribution of the TAs. Should a contractor refuse a TA under the Contract the next Contractor, under the same allocation process, will be offered the draft TA. The dollar value of the refused TA will be subtracted from the

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

dollar value of the Contractor's Contract and may be re-allocated, at the Contracting Authority's sole discretion, in whole or in part, to one or more of the other contractors. Should all Contractors refuse a TA under the Contract, Canada reserves the right to use other methods of supply. In the event that Canada determines the proposed resource(s) does not meet the minimum experience or other requirements of the categories identified in the draft TA, Canada may, at its entire discretion request that the contractor propose another resource and the contractor will have the time set out in the subparagraph "Contractor's Response to Draft Task Authorization" to respond. If the contractor fails to respond on time or Canada determines that the proposed resource(s) does not meet the minimum experience or other requirements of the categories identified in the draft TA, the draft TA will be forwarded to the next contractor, under the same allocation process.

- (c) **Assessment of Resources Proposed at TA Stage:** Processes for issuing, responding to and assessing Task Authorizations are further detailed in Appendices A, B, C and D of Annex A.
- (d) **Form and Content of draft Task Authorization:**
 - (i) The DND Procurement Authority will provide the Contractor with a description of the task in a draft Task Authorization using the form specified in Appendix B to Annex A.
 - (ii) The draft Task Authorization will contain the details of the activities to be performed, and must also contain the following information:
 - (A) the Contract number
 - (B) the task number;
 - (C) the date by which the Contractor's response must be received (which will appear in the draft Task Authorization, but not the issued Task Authorization);
 - (D) the categories of resources and the number required;
 - (E) a description of the work for the task outlining the activities to be performed and identifying any deliverables (such as reports);
 - (F) the start and completion dates;
 - (G) milestone dates for deliverables and payments (if applicable);
 - (H) the number of person-days of effort required;
 - (I) whether the work requires on-site activities and the location;
 - (J) the language profile of the resources required;
 - (K) the level of security clearance required of resources;
 - (L) the price payable to the Contractor for performing the task, with an indication of whether it is a firm price or a maximum TA price (and, for maximum price task authorizations, the TA must indicate how the final amount payable will be determined; where the TA does not indicate how the final amount payable will be determined, the amount payable is the amount, up to the maximum, that the Contractor demonstrates was actually worked on the project, by submitting time sheets filled in at the time of the work by the individual resources to support the charges); and
 - (M) any other constraints that might affect the completion of the task.
- (e) **Contractor's Response to Draft Task Authorization:** The Contractor must provide to the DND Procurement Authority, within 2 working days of receiving the draft Task Authorization (or within any longer time period specified in the draft TA), the proposed total price for performing the task and a breakdown of that cost, established in accordance with the Basis of Payment specified in

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

the Contract. The Contractor's quotation must be based on the rates set out in the Contract. The Contractor will not be paid for preparing or providing its response or for providing other information required to prepare and validly issue the TA.

(f) **Task Authorization Limit and Authorities for Validly Issuing Task Authorizations:**

To be validly issued, a TA must be signed by the Contracting Authority:

- (i) Any TA that does not bear the appropriate signature(s) is not validly issued by Canada. Any work performed by the Contractor without receiving a validly issued TA is done at the Contractor's own risk. If the Contractor receives a TA that is not appropriately signed, the Contractor must notify the Contracting Authority.

(g) **Periodic Usage Reports:**

- (i) The Contractor must compile and maintain records on its provision of services to the federal government under Task Authorizations validly issued under the Contract. The Contractor must provide this data to Canada in accordance with the reporting requirements detailed. If some data is not available, the reason must be indicated. If services are not provided during a given period, the Contractor must still provide a "NIL" report. The data must be submitted on a quarterly to the Contracting Authority. From time to time, the Contracting Authority may also require an interim report during a reporting period.

- (ii) The quarterly periods are defined as follows:

- (A) 1st quarter: April 1 to June 30;
- (B) 2nd quarter: July 1 to September 30;
- (C) 3rd quarter: October 1 to December 31; and
- (D) 4th quarter: January 1 to March 31.

The data must be submitted to the Contracting Authority no later than 10 calendar days after the end of the reporting period.

- (iii) Each report must contain the following information for each validly issued TA (as amended)

- (A) the Task Authorization number and the Task Authorization Revision number(s), if applicable;
- (B) a title or a brief description of each authorized task;
- (C) the name, Resource category and level of each resource involved in performing the TA, as applicable;
- (D) the total estimated cost specified in the validly issued TA of each task, exclusive of Applicable Taxes;
- (E) the total amount, exclusive of Applicable Taxes, expended to date against each authorized task;
- (F) the start and completion date for each authorized task; and
- (G) the active status of each authorized task, as applicable (e.g., indicate whether work is in progress or if Canada has cancelled or suspended the TA, etc.).

- (iv) Each report must also contain the following cumulative information for all the validly issued TA's (as amended):

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

- (A) the amount, exclusive of Applicable Taxes, specified in the Contract (as last amended, as applicable) as Canada's total liability to the Contractor for all validly issued TA's; and
- (B) the total amount, exclusive of Applicable Taxes, expended to date against all validly issued TA's.
- (h) **Refusal of Task Authorizations or Submission of a Response which is not Valid:** The Contractor is not required to submit a response to every draft TA sent to it by Canada. However, in addition to Canada's other rights to terminate the Contract, Canada may immediately, and without further notice, terminate the Contract for default in accordance with the General Conditions if the Contractor in at least three instances has either not responded or has not submitted a valid response when sent a draft TA. For greater clarity, each draft TA, which is identifiable by its task number, will only count as one instance. A valid response is one that is submitted within the required time period and meets all requirements of the draft TA issued, including proposing the required number of resources who each meet the minimum experience and other requirements of the categories identified in the draft TA at pricing not exceeding the rates set out in Annex B
- (i) **Consolidation of TA's for Administrative Purposes:** The Contract may be amended from time to time to reflect all validly issued Task Authorizations to date, to document the Work performed under those TA's for administrative purposes.

7.3 Minimum Work Guarantee

- (a) In this clause,
 - (i) **"Maximum Contract Value"** means the amount specified in the **"Limitation of Expenditure"** clause set out in the Contract; and
 - (i) **"Minimum Contract Value"** means \$20,000.000 (excluding applicable taxes).
- (b) Canada's obligation under the Contract is to request Work in the amount of the Minimum Contract Value or, at Canada's option, to pay the Contractor at the end of the Contract in accordance with sub-article (c), subject to sub-article (d). In consideration of such obligation, the Contractor agrees to stand in readiness throughout the Contract Period to perform the Work described in the Contract. Canada's maximum liability for work performed under the Contract must not exceed the Maximum Contract Value, unless an increase is authorized in writing by the Contracting Authority.
- (c) In the event that Canada does not request work in the amount of the Minimum Contract Value during the Contract Period, Canada must pay the Contractor the difference between the Minimum Contract Value and the total cost of the Work requested.
- (d) Canada will have no obligation to the Contractor under this article if Canada terminates the entire Contract
 - (i) for default;
 - (ii) for convenience as a result of any decision or recommendation of a tribunal or court that the contract be cancelled, re-tendered or awarded to another supplier; or
 - (iii) for convenience within ten (10) business days of Contract award

7.4 Standard Clauses and Conditions

All clauses and conditions identified in the Contract by number, date and title are set out in the Standard Acquisition Clauses and Conditions Manual (<https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual>) issued by Public Works and Government Services Canada.

- (a) **General Conditions:**

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

- (i) 2035 (2016-04-04), General Conditions - Higher Complexity - Services, apply to and form part of the Contract.

With respect to Section 30 - Termination for Convenience, of General Conditions 2035, Subsection 04 is deleted and replaced with the following Subsections 04, 05 and 06:

4. The total of the amounts, to which the Contractor is entitled to be paid under this section, together with any amounts paid, due or becoming due to the Contractor must not exceed the Contract Price.
5. Where the Contracting Authority terminates the entire Contract and the Articles of Agreement include a Minimum Work Guarantee, the total amount to be paid to the Contractor under the Contract will not exceed the greater of:
 - (a) the total amount the Contractor may be paid under this section, together with any amounts paid, becoming due other than payable under the Minimum Work Guarantee, or due to the Contractor as of the date of termination, or
 - (b) the amount payable under the Minimum Work Guarantee, less any amounts paid, due or otherwise becoming due to the Contractor as of the date of termination.
6. The Contractor will have no claim for damages, compensation, loss of profit, allowance arising out of any termination notice given by Canada under this section except to the extent that this section expressly provides. The Contractor agrees to repay immediately to Canada the portion of any advance payment that is unliquidated at the date of the termination.

(b) **Supplemental General Conditions:**

The following Supplemental General Conditions:

- (i) 4006 (2010-08-16), Supplemental General Conditions - Contractor to Own Intellectual Property Rights in Foreground Information;

apply to and form part of the Contract.

7.5 Security Requirement

The following security requirements clauses provided by the Contract Security Program, applies to and forms part of the Contract.

1. The Contractor/Offeror must, at all times during the performance of the Contract/Standing Offer, hold a valid Facility Security Clearance at the level of **SECRET**, issued by the Canadian Industrial Security Directorate (CISD), **Public Works and Government Services Canada (PWGSC)**.
2. The Contractor/Offeror personnel requiring access to **CLASSIFIED** information, assets or sensitive work site(s) must EACH hold a valid personnel security screening at the level of **SECRET**, granted or approved by CISD/PWGSC.
3. The Contractor/Offeror MUST NOT remove any **CLASSIFIED** information or assets from the identified work site(s), and the Contractor/Offeror must ensure that its personnel are made aware of and comply with this restriction.
4. Subcontracts which contain security requirements are NOT to be awarded without the prior written permission of CISD/PWGSC.
5. The Contractor/Offeror must comply with the provisions of the:

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

- (a) Security Requirements Check List and security guide (if applicable), attached at Annex C
- (b) *Industrial Security Manual* (Latest Edition).

7.6 Contract Period

- (a) **Contract Period:** The "**Contract Period**" is the entire period of time during which the Contractor is obliged to perform the Work, which includes:
 - (i) The "**Initial Contract Period**", which begins on the date the Contract is awarded and ends 2 years later; and
 - (ii) The period during which the Contract is extended, if Canada chooses to exercise any options set out in the Contract.
- (b) **Option to Extend the Contract:**
 - (i) The Contractor grants to Canada the irrevocable option to extend the term of the Contract by up to 1 additional one-year period under the same terms and conditions. The Contractor agrees that, during the extended period of the Contract, it will be paid in accordance with the applicable provisions set out in the Basis of Payment.
 - (ii) Canada may exercise this option at any time by sending a written notice to the Contractor before the expiry date of the Contract. The option may only be exercised by the Contracting Authority, and will be evidenced, for administrative purposes only, through a contract amendment.

7.7 Authorities

(a) Contracting Authority

The Contracting Authority for the Contract is:

Name: Jean-Francois Tardif

Title: Contracting Authority

Public Works and Government Services Canada

Acquisitions Branch

Directorate: Informatics and Telecommunications Systems Procurement Directorate

Address: 11 Laurier St., Gatineau, Québec

Telephone: (819) 420-6351

E-mail address: jean-francois.tardif@tpsgc-pwgsc.gc.ca

The Contracting Authority is responsible for the management of the Contract and any changes to the Contract must be authorized in writing by the Contracting Authority. The Contractor must not perform work in excess of or outside the scope of the Contract based on verbal or written requests or instructions from anybody other than the Contracting Authority.

(b) DND Technical Authority

The DND Technical Authority for the Contract is:

TO BE INSERTED UPON CONTRACT AWARD

The DND Technical Authority is the representative of the department or agency for whom the Work is being carried out under the Contract and is responsible for all matters concerning the technical content of the Work under the Contract. Technical matters may be discussed with the DND Technical Authority; however, the DND Technical Authority has no authority to authorize changes to the scope of the Work. Changes to the scope of the Work can only be made through a contract amendment issued by the Contracting Authority.

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

(c) **DND Procurement Authority**

The DND Procurement Authority for the Contract is:

TO BE INSERTED UPON CONTRACT AWARD

The DND Procurement Authority is the representative of the department or agency for whom the Work is being carried out under the Contract and is responsible for all matters concerning the administrative aspects of the Work under the Contract, communication with PSPC Contracting Authority on all matters concerning the Contract, procurement initiation authority, and providing PSPC reports on Contract utilization. Procurement matters may be discussed with the DND Procurement Representative; however, the DND Procurement Representative has no authority to authorize changes to the scope of the Work. Changes to the scope of the Work can only be made through a contract amendment issued by the Contracting Authority.

(d) **Contractor's Representative**

TO BE INSERTED UPON CONTRACT AWARD

7.8 Proactive Disclosure of Contracts with Former Public Servants

By providing information on its status, with respect to being a former public servant in receipt of a Public Service Superannuation Act (PSSA) pension, the Contractor has agreed that this information will be reported on departmental web sites as part of the published proactive disclosure reports, in accordance with Contracting Policy Notice: 2012-2 of the Treasury Board Secretariat of Canada.

7.9 Payment

(a) **Basis of Payment**

- (i) **Professional Services provided under a Task Authorization with a Maximum Price:** For professional services requested by Canada, in accordance with a validly issued Task Authorization, Canada will pay the Contractor, in arrears, up to the Maximum Price for the TA, for actual time worked and any resulting deliverables in accordance with the firm all-inclusive per diem rates set out in Annex B, Basis of Payment, Applicable Taxes extra. Partial days will be prorated based on actual hours worked based on a 7.5-hour workday.
- (ii) **Travel and Living Expenses – National Joint Council Travel Directive:** The Contractor will be reimbursed its authorized travel and living expenses reasonably and properly incurred in the performance of the Work, at cost, without any allowance for profit and/or administrative overhead, in accordance with the meal and private vehicle expenses provided in Appendices B, C and D of the National Joint Council Travel Directive and with the other provisions of the directive referring to “travellers”, rather than those referring to “employees”. All travel must have the prior authorization of the DND Technical Authority. All payments are subject to government audit.
- (iii) **Competitive Award:** The Contractor acknowledges that the Contract has been awarded as a result of a competitive process. No additional charges will be allowed to compensate for errors, oversights, misconceptions or underestimates made by the Contractor when bidding for the Contract.
- (iv) **Professional Services Rates:** In Canada's experience, bidders from time to time propose rates at the time of bidding for one or more Resource Categories that they later refuse to honour, on the basis that these rates do not allow them to recover their own costs and/or make a profit. This denies Canada of the benefit of the awarded contract. If the Contractor does not respond or refuses to provide an individual with the qualifications described in the Contract within the time described in the Contract (or proposes instead to provide someone from an alternate category at a different rate), whether or not

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

Canada terminates the Contract as a whole or in part or chooses to exercise any of the rights provided to it under the general conditions, Canada may impose sanctions or take other measures in accordance with the PWGSC Vendor Performance Corrective Measure Policy (or equivalent) then in effect, which measures may include an assessment that results in conditions applied against the Contractor to be fulfilled before doing further business with Canada, or full debarment of the Contractor from bidding on future requirements.

(b) **Limitation of Expenditure – Cumulative Total of all Task Authorizations**

- (i) Canada's total liability to the Contractor under the Contract for all validly issued Task Authorizations (TAs), inclusive of any revisions, must not exceed the amount set out on page 1 of the Contract, less any Applicable taxes. With respect to the amount set out on page 1 of the Contract, Customs duties are included and Applicable Taxes are included.
- (ii) No increase in the total liability of Canada will be authorized or paid to the Contractor unless an increase has been approved, in writing, by the Contracting Authority.
- (iii) The Contractor must notify the Contracting Authority in writing as to the adequacy of this sum:
 - (A) when it is 75 percent committed, or
 - (B) 4 months before the contract expiry date, or
 - (C) As soon as the Contractor considers that the sum is inadequate for the completion of the Work required in all authorized TAs, inclusive of any revisions, whichever comes first.
- (i) If the notification is for inadequate contract funds, the Contractor must provide to the Contracting Authority a written estimate for the additional funds required. Providing this information does not increase Canada's liability.

(c) **Method of Payment for Task Authorizations with a Maximum Price:** For each Task Authorization validly issued under the Contract that contains a maximum price:

- (i) Canada will pay the Contractor no more frequently than once a month in accordance with the Basis of Payment. The Contractor must submit time sheets for each resource showing the days and hours worked to support the charges claimed in the invoice.
- (ii) Once Canada has paid the maximum TA price, Canada will not be required to make any further payment, but the Contractor must complete all the work described in the TA, all of which is required to be performed for the maximum TA price. If the work described in the TA is completed in less time than anticipated, and the actual time worked (as supported by the time sheets) at the rates set out in the Contract is less than the maximum TA price, Canada is only required to pay for the time spent performing the work related to that TA.

(d) **Time Verification**

Time charged and the accuracy of the Contractor's time recording system are subject to verification by Canada, before or after payment is made to the Contractor. If verification is done after payment, the Contractor must repay any overpayment, at Canada's request.

(e) **Payment Credits**

- (i) **Failure to Provide Resource:**

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

- (A) If the Contractor does not provide a required professional services resource that has all the required qualifications within the time prescribed by the Contract, the Contractor must credit to Canada an amount equal to the per diem rate (based on a 7.5-hour workday) of the required resource for each day (or partial day) of delay in providing the resource, up to a maximum of 10 days.
- (B) **Corrective Measures:** If credits are payable under this Article for two consecutive months or for three months in any 12-month period, the Contractor must submit a written action plan describing measures it will implement or actions it will undertake to eliminate the recurrence of the problem. The Contractor will have five working days to deliver the action plan to the Client and the Contracting Authority and 20 working days to rectify the underlying problem.
- (C) **Termination for Failure to Meet Availability Level:** In addition to any other rights it has under the Contract, Canada may terminate the Contract for default in accordance with the General Conditions by giving the Contractor three months' written notice of its intent, if any of the following apply:
- (1) the total amount of credits for a given monthly billing cycle reach a level of 10% of the total billing for that month; or
 - (2) the corrective measures required of the Contractor described above are not met.

This termination will be effective when the three month notice period expires, unless Canada determines that the Contractor has implemented the corrective measures to Canada's satisfaction during those three months.

- (ii) **Credits Apply during Entire Contract Period:** The Parties agree that the credits apply throughout the Contract Period.
- (iii) **Credits represent Liquidated Damages:** The Parties agree that the credits are liquidated damages and represent their best pre-estimate of the loss to Canada in the event of the applicable failure. No credit is intended to be, nor will it be construed as, a penalty.
- (iv) **Canada's Right to Obtain Payment:** The Parties agree that these credits are a liquidated debt. To collect the credits, Canada has the right to hold back, draw back, deduct or set off from and against any money Canada owes to the Contractor from time to time.
- (v) **Canada's Rights & Remedies not Limited:** The Parties agree that nothing in this Article limits any other rights or remedies to which Canada is entitled under the Contract (including the right to terminate the Contract for default) or under the law generally.
- (vi) **Audit Rights:** The Contractor's calculation of credits under the Contract is subject to verification by government audit, at the Contracting Authority's discretion, before or after payment is made to the Contractor. The Contractor must cooperate fully with Canada during the conduct of any audit by providing Canada with access to any records and systems that Canada considers necessary to ensure that all credits have been accurately credited to Canada in the Contractor's invoices. If an audit demonstrates that past invoices contained errors in the calculation of the credits, the Contractor must pay to Canada the amount the audit reveals was required to be credited to Canada, plus interest, from the date Canada remitted the excess payment until the date of the refund (the interest rate is the Bank of Canada's discount annual rate of interest in effect on the date the credit was first owed to Canada, plus 1.25% per year). If, as a result of conducting an audit, Canada determines that the Contractor's records or systems for

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

identifying, calculating or recording the credits are inadequate, the Contractor must implement any additional measures required by the Contracting Authority.

(f) **No Responsibility to Pay for Work not performed due to Closure of Government Offices**

- (i) Where the Contractor, its employees, subcontractors, or agents are providing services on government premises under the Contract and those premises are inaccessible because of the evacuation or closure of government offices, and as a result no work is performed, Canada is not responsible for paying the Contractor for work that otherwise would have been performed if there had been no evacuation or closure.
- (ii) If, as a result of any strike or lock-out, the Contractor or its employees, subcontractors or agents cannot obtain access to government premises and, as a result, no work is performed, Canada is not responsible for paying the Contractor for work that otherwise would have been performed if the Contractor had been able to gain access to the premises

7.10 Invoicing Instructions

- (a) The Contractor must submit invoices in accordance with the information required in the General Conditions.
- (b) The Contractor's invoice must include a separate line item for each subparagraph in the Basis of Payment provision, **and must** show all applicable Task Authorization numbers.
- (c) By submitting invoices, the Contractor is certifying that the goods and services have been delivered and that all charges are in accordance with the Basis of Payment provision of the Contract, including any charges for work performed by subcontractors.
- (d) The Contractor must provide the original and two copies of each invoice to the address indicated on page 1 of the Contract and an electronic copy to the DND Procurement Authority, and to the Contracting Authority.

7.11 Certifications

Unless specified otherwise, the continuous compliance with the certifications provided by the Contractor in its bid or precedent to contract award, any TA quotation and the ongoing cooperation in providing additional information are conditions of the Contract and failure to comply will constitute the Contractor in default. Certifications are subject to verification by Canada during the entire Contract Period.

7.12 Federal Contractors Program for Employment Equity - Default by Contractor

The Contractor understands and agrees that, when an Agreement to Implement Employment Equity (AIEE) exists between the Contractor and Employment and Social Development Canada (ESDC)-Labour, the AIEE must remain valid during the entire period of the Contract. If the AIEE becomes invalid, the name of the Contractor will be added to the "[FCP Limited Eligibility to Bid](#)" list. The imposition of such a sanction by ESDC will constitute the Contractor in default as per the terms of the Contract.

7.13 Applicable Laws

The Contract must be interpreted and governed, and the relations between the parties determined, by the laws in force in **TO BE INSERTED UPON CONTRACT**.

7.14 Priority of Documents

If there is a discrepancy between the wording of any documents that appear on the following list, the wording of the document that first appears on the list has priority over the wording of any document that appears later on the list:

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

- (a) these Articles of Agreement, including any individual SACC clauses incorporated by reference in these Articles of Agreement;
- (b) Supplemental General Conditions, in the following order:
 - (i) 4006 (2010-08-16), Supplemental General Conditions - Contractor to Own Intellectual Property Rights in Foreground Information;
- (c) General Conditions 2035 (2016-04-04), Higher Complexity - Services;
- (d) Annex A, Statement of Work - including its Appendices as follows:
 - (i) Appendix A to Annex A - Tasking Assessment Procedure;
 - (ii) Appendix B to Annex A - Task Authorization (TA) Form;
 - (iii) Appendix C to Annex A - Resource Assessment Criteria and Response Table;
 - (iv) Appendix D to Annex A - Certifications at the TA stage;
 - (v) Appendix E to Annex A - People Soft 8.9 Interfaces
 - (vi) Appendix F to Annex A - People Soft 9.1 Interfaces
 - (vii) Appendix G to Annex A - Non-ERP Applications Technical Environments
- (e) Annex B, Basis of Payment;
- (f) Annex C, Security Requirements Check List;
- (g) Annex D, Non-Disclosure Agreement
- (h) the validly issued Task Authorizations and any required certifications (including all of their annexes, if any); and
- (i) the Contractor's bid dated **TO BE INSERTED UPON AWARD**, as clarified on "or" as amended **TO BE INSERTED UPON AWARD** if applicable.

7.15 Non-Disclosure Agreement

The Contractor must obtain from its employee(s) or subcontractor(s) the completed and signed non-disclosure agreement, attached at Annex D, and provide it to the Technical Authority before they are given access to information by or on behalf of Canada in connection with the Work.

7.16 Defence Contract

- (a) SACC Manual clause A9006C (2012-07-16) Defence Contract

7.17 Foreign Nationals (Canadian Contractor)

- (a) SACC Manual clause A2000C (2006-06-16) Foreign Nationals (Canadian Contractor)

Note to Bidders: *Either this clause or the one that follows, whichever applies (based on whether the successful Bidder is a Canadian Contractor or Foreign Contractor), will be included in any resulting contract.*

7.18 Foreign Nationals (Foreign Contractor)

- (a) SACC Manual clause A2001C (2006-06-16) Foreign Nationals (Foreign Contractor)

7.19 Insurance Requirements

- (a) **Compliance with Insurance Requirements**

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

- (i) The Contractor must comply with the insurance requirements specified in this Article. The Contractor must maintain the required insurance coverage for the duration of the Contract. Compliance with the insurance requirements does not release the Contractor from or reduce its liability under the Contract.
- (ii) The Contractor is responsible for deciding if additional insurance coverage is necessary to fulfill its obligation under the Contract and to ensure compliance with any applicable law. Any additional insurance coverage is at the Contractor's expense, and for its own benefit and protection.
- (iii) The Contractor should forward to the Contracting Authority within ten (10) days after the date of award of the Contract a Certificate of Insurance evidencing the insurance coverage. Coverage must be placed with an Insurer licensed to carry out business in Canada and the Certificate of Insurance must confirm that the insurance policy complying with the requirements is in force. If the Certificate of Insurance has not been completed and submitted as requested, the Contracting Authority will so inform the Contractor and provide the Contractor with a time frame within which to meet the requirement. Failure to comply with the request of the Contracting Authority and meet the requirement within the time period will constitute a default under the General Conditions. The Contractor must, if requested by the Contracting Authority, forward to Canada a certified true copy of all applicable insurance policies.

(b) Commercial General Liability Insurance

- (i) The Contractor must obtain Commercial General Liability Insurance, and maintain it in force throughout the duration of the Contract, in an amount usual for a contract of this nature, but for not less than \$2,000,000 per accident or occurrence and in the annual aggregate.
- (ii) The Commercial General Liability policy must include the following:
 - (A) Additional Insured: Canada is added as an additional insured, but only with respect to liability arising out of the Contractor's performance of the Contract. The interest of Canada should read as follows: Canada, as represented by Public Works and Government Services Canada.
 - (B) Bodily Injury and Property Damage to third parties arising out of the operations of the Contractor.
 - (C) Products and Completed Operations: Coverage for bodily injury or property damage arising out of goods or products manufactured, sold, handled, or distributed by the Contractor and/or arising out of operations that have been completed by the Contractor.
 - (D) Personal Injury: While not limited to, the coverage must include Violation of Privacy, Libel and Slander, False Arrest, Detention or Imprisonment and Defamation of Character.
 - (E) Cross Liability/Separation of Insureds: Without increasing the limit of liability, the policy must protect all insured parties to the full extent of coverage provided. Further, the policy must apply to each Insured in the same manner and to the same extent as if a separate policy had been issued to each.
 - (F) Blanket Contractual Liability: The policy must, on a blanket basis or by specific reference to the Contract, extend to assumed liabilities with respect to contractual provisions.
 - (G) Employees and, if applicable, Volunteers must be included as Additional Insured.

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

- (H) Employers' Liability (or confirmation that all employees are covered by Worker's compensation (WSIB) or similar program)
- (I) Broad Form Property Damage including Completed Operations: Expands the Property Damage coverage to include certain losses that would otherwise be excluded by the standard care, custody or control exclusion found in a standard policy.
- (J) Notice of Cancellation: The Insurer will endeavour to provide the Contracting Authority thirty (30) days written notice of policy cancellation.
- (K) If the policy is written on a claims-made basis, coverage must be in place for a period of at least 12 months after the completion or termination of the Contract.
- (L) Owners' or Contractors' Protective Liability: Covers the damages that the Contractor becomes legally obligated to pay arising out of the operations of a subcontractor.
- (M) Advertising Injury: While not limited to, the endorsement must include coverage for piracy or misappropriation of ideas, or infringement of copyright, trademark, title or slogan.

(c) **Errors and Omissions Liability Insurance**

- (i) The Contractor must obtain Errors and Omissions Liability (a.k.a. Professional Liability) insurance, and maintain it in force throughout the duration of the Contract, in an amount usual for a contract of this nature but for not less than \$1,000,000 per loss and in the annual aggregate, inclusive of defence costs.
- (ii) If the Professional Liability insurance is written on a claims-made basis, coverage must be in place for a period of at least 12 months after the completion or termination of the Contract.
- (iii) The following endorsement must be included:

Notice of Cancellation: The Insurer will endeavour to provide the Contracting Authority thirty (30) days written notice of cancellation.

7.20 Limitation of Liability - Information Management/Information Technology

- (a) This section applies despite any other provision of the Contract and replaces the section of the general conditions entitled "Liability". Any reference in this section to damages caused by the Contractor also includes damages caused by its employees, as well as its subcontractors, agents, and representatives, and any of their employees. This section applies regardless of whether the claim is based in contract, tort, or another cause of action. The Contractor is not liable to Canada with respect to the performance of or failure to perform the Contract, except as described in this section and in any section of the Contract pre-establishing any liquidated damages. The Contractor is only liable for indirect, special or consequential damages to the extent described in this Article, even if it has been made aware of the potential for those damages.
- (b) **First Party Liability:**
 - (i) The Contractor is fully liable for all damages to Canada, including indirect, special or consequential damages, caused by the Contractor's performance or failure to perform the Contract that relate to:
 - (A) any infringement of intellectual property rights to the extent the Contractor breaches the section of the General Conditions entitled "Intellectual Property Infringement and Royalties";

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

- (B) physical injury, including death.
- (ii) The Contractor is liable for all direct damages caused by the Contractor's performance or failure to perform the Contract affecting real or tangible personal property owned, possessed, or occupied by Canada.
- (iii) Each of the Parties is liable for all direct damages resulting from any breach of confidentiality under the Contract. Each of the Parties is also liable for all indirect, special or consequential damages in respect of any unauthorized disclosure of the other Party's trade secrets (or trade secrets of a third party provided by one Party to another under the Contract) relating to information technology.
- (iv) The Contractor is liable for all direct damages relating to any encumbrance or claim relating to any portion of the Work for which Canada has made any payment. This does not apply to encumbrances or claims relating to intellectual property rights, which are addressed under (i)(A) above.
- (v) The Contractor is also liable for any other direct damages to Canada caused by the Contractor's performance or failure to perform the Contract that relate to:
 - (A) any breach of the warranty obligations under the Contract, up to the total amount paid by Canada (including any applicable taxes) for the goods and services affected by the breach of warranty; and
 - (B) Any other direct damages, including all identifiable direct costs to Canada associated with re-procuring the Work from another party if the Contract is terminated either in whole or in part for default, up to an aggregate maximum for this subparagraph (B) of the greater of .75 times the total estimated cost (meaning the dollar amount shown on the first page of the Contract in the cell titled "Total Estimated Cost" or shown on each call-up, purchase order or other document used to order goods or services under this instrument), or \$1,000,000.00.

In any case, the total liability of the Contractor under subparagraph (v) will not exceed the total estimated cost (as defined above) for the Contract or \$1,000,000.00, whichever is more.
- (vi) If Canada's records or data are harmed as a result of the Contractor's negligence or willful act, the Contractor's only liability is, at the Contractor's own expense, to restore Canada's records and data using the most recent back-up kept by Canada. Canada is responsible for maintaining an adequate back-up of its records and data.
- (c) **Third Party Claims:**
 - (i) Regardless of whether a third party makes its claim against Canada or the Contractor, each Party agrees that it is liable for any damages that it causes to any third party in connection with the Contract as set out in a settlement agreement or as finally determined by a court of competent jurisdiction, where the court determines that the Parties are jointly and severally liable or that one Party is solely and directly liable to the third party. The amount of the liability will be the amount set out in the settlement agreement or determined by the court to have been the Party's portion of the damages to the third party. No settlement agreement is binding on a Party unless its authorized representative has approved the agreement in writing.
 - (ii) If Canada is required, as a result of joint and several liability or joint and solidarily liable, to pay a third party in respect of damages caused by the Contractor, the Contractor must reimburse Canada by the amount finally determined by a court of competent jurisdiction to be the Contractor's portion of the damages to the third party. However, despite Sub-

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

article (i), with respect to special, indirect, and consequential damages of third parties covered by this Section, the Contractor is only liable for reimbursing Canada for the Contractor's portion of those damages that Canada is required by a court to pay to a third party as a result of joint and several liability that relate to the infringement of a third party's intellectual property rights; physical injury of a third party, including death; damages affecting a third party's real or tangible personal property; liens or encumbrances on any portion of the Work; or breach of confidentiality.

- (iii) The Parties are only liable to one another for damages to third parties to the extent described in this Sub-article (c).

7.21 Joint Venture Contractor

- (a) The Contractor confirms that the name of the joint venture is _____ and that it is comprised of the following members: _____
- (b) With respect to the relationship among the members of the joint venture Contractor, each member agrees, represents and warrants (as applicable) that:
- (i) _____ has been appointed as the "representative member" of the joint venture Contractor and has fully authority to act as agent for each member regarding all matters relating to the Contract;
- (ii) by giving notice to the representative member, Canada will be considered to have given notice to all the members of the joint venture Contractor; and
- (iii) all payments made by Canada to the representative member will act as a release by all the members.
- (c) All the members agree that Canada may terminate the Contract in its discretion if there is a dispute among the members that, in Canada's opinion, affects the performance of the Work in any way.
- (d) All the members are jointly and severally or solidarily liable for the performance of the entire Contract.
- (e) The Contractor acknowledges that any change in the membership of the joint venture (i.e., a change in the number of members or the substitution of another legal entity for an existing member) constitutes an assignment and is subject to the assignment provisions of the General Conditions.
- (f) The Contractor acknowledges that all security and controlled goods requirements in the Contract, if any, apply to each member of the joint venture Contractor.

Note to Bidders: *This Article will be deleted if the Bidder awarded the contract is not a joint venture. If the contractor is a joint venture, this clause will be completed with information provided in its bid.*

7.22 Professional Services - General

- (a) The Contractor must provide professional services on request as specified in this Contract. All resources provided by the Contractor must meet the qualifications described in the Contract (including those relating to previous experience, professional designation, education, language proficiency and security clearance) and must be competent to provide the required services by any delivery dates described in the Contract.
- (b) If the Contractor fails to deliver any deliverable (excluding delivery of a specific individual) or complete any task described in the Contract on time, in addition to any other rights or remedies available to Canada under the Contract or the law, Canada may notify the Contractor of the deficiency, in which case the Contractor must submit a written plan to the DND Technical

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

Authority within ten working days detailing the actions that the Contractor will undertake to remedy the deficiency. The Contractor must prepare and implement the plan at its own expense.

- (c) In General Conditions 2035, the Article titled "Replacement of Specific Individuals" is deleted and the following applies instead:

Replacement of Specific Individuals

- (i) If the Contractor is unable to provide the services of any specific individual identified in the Contract to perform the services, the Contractor must within five working days of having this knowledge, the individual's departure or failure to commence Work (or, if Canada has requested the replacement, within ten working days of Canada's notice of the requirement for a replacement) provide to the Contracting Authority:
- (A) the name, qualifications and experience of a proposed replacement immediately available for Work; and
 - (B) security information on the proposed replacement as specified by Canada, if applicable.

The replacement must have qualifications and experience that meet or exceed those obtained for the original resource.

- (ii) Subject to an Excusable Delay, where Canada becomes aware that a specific individual identified under the Contract to provide services has not been provided or is not performing, the Contracting Authority may elect to:
- (A) exercise Canada's rights or remedies under the Contract or at law, including terminating the Contract in whole or in part for default under the Article titled "Default of the Contractor", or
 - (B) assess the information provided under (c) (i) above or, if it has not yet been provided, require the Contractor to propose a replacement to be rated by the DND Technical Authority. The replacement must have qualifications and experience that are similar or exceed those obtained for the original resource and be acceptable to Canada. Upon assessment of the replacement, Canada may accept the replacement, exercise the rights in (ii) (A) above, or require another replacement in accordance with this sub-article (c).

Where an Excusable Delay applies, Canada may require (c) (ii) (B) above instead of terminating under the "Excusable Delay" Article. An Excusable Delay does not include resource unavailability due to allocation of the resource to another Contract or project (including those for the Crown) being performed by the Contractor or any of its affiliates.

- (iii) The Contractor must not, in any event, allow performance of the Work by unauthorized replacement persons. The Contracting Authority may order that an original or replacement resource stop performing the Work. In such a case, the Contractor must immediately comply with the order. The fact that the Contracting Authority does not order a resource to stop performing the Work does not relieve the Contractor from its responsibility to meet the requirements of the Contract.
- (iv) The obligations in this article apply despite any changes that Canada may have made to the Client's operating environment.

7.23 Safeguarding Electronic Media

- (a) Before using them on Canada's equipment or sending them to Canada, the Contractor must use a regularly updated product to scan electronically all electronic media used to perform the Work for computer viruses and other coding intended to cause malfunctions. The Contractor must notify

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

Canada if any electronic media used for the Work are found to contain computer viruses or other coding intended to cause malfunctions.

- (b) If magnetically recorded information or documentation is damaged or lost while in the Contractor's care or at any time before it is delivered to Canada in accordance with the Contract, including accidental erasure, the Contractor must immediately replace it at its own expense.

7.24 Reporting Requirements

The Contractor must provide the reports as detailed in the Annex A - Statement of Work.

7.25 Representations and Warranties

The Contractor made statements regarding its own and its proposed resources' experience and expertise in its bid that resulted in the award of the Contract and the issuance of TA's. The Contractor represents and warrants that all those statements are true and acknowledges that Canada relied on those statements in awarding the Contract and adding work to it through TA's. The Contractor also represents and warrants that it has, and all its resources and subcontractors that perform the Work have, and at all times during the Contract Period they will have and maintain, the skills, qualifications, expertise and experience necessary to perform and manage the Work in accordance with the Contract, and that the Contractor (and any resources or subcontractors it uses) has previously performed similar services for other customers.

7.26 Access to Canada's Property and Facilities

Canada's property, facilities, equipment, documentation, and personnel are not automatically available to the Contractor. If the Contractor would like access to any of these, it is responsible for making a request to the DND Technical Authority. Unless expressly stated in the Contract, Canada has no obligation to provide any of these to the Contractor. If Canada chooses, in its discretion, to make its property, facilities, equipment, documentation or personnel available to the Contractor to perform the Work, Canada may require an adjustment to the Basis of Payment and additional security requirements may apply.

7.27 Implementation of Professional Services

If similar professional services are currently being provided by another supplier or by Canada's own personnel, the Contractor is responsible for ensuring that the transition to the professional services it provides under the Contract is completed in a way that does not disrupt Canada's operations or users, and does not result in any interim degradation to the timeliness or quality of service. The Contractor is solely responsible for any additional training required by its resources to perform the Work, and time spent by resources on that training or becoming familiar with the Client's environment must not be charged to Canada. The transition will be considered complete once the Contractor has demonstrated, to the satisfaction of the DND Technical Authority, that it is ready and able to carry out the Work. The transition must be complete by no later than 10 [working days](#) after the Contract is awarded. All costs associated with establishing itself to provide the professional services are the responsibility of the Contractor.

7.28 Identification Protocol Responsibilities

The Contractor will be responsible for ensuring that each of its agents, representatives or subcontractors (hereinafter referred to as Contractor Representatives) complies with the following self-identification requirements:

- (a) Contractor Representatives who attend a Government of Canada meeting (whether internal or external to Canada's offices) must identify themselves as Contractor Representatives prior to the commencement of the meeting, to ensure that each meeting participant is aware of the fact that the individual is not an employee of the Government of Canada;

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

- (b) During the performance of any Work at a Government of Canada site, each Contractor Representative must be clearly identified at all times as being a Contractor Representative; and
- (c) If a Contractor Representative requires the use of the Government of Canada's e-mail system in the performance of the Work, then the individual must clearly identify him or herself as an agent or subcontractor of the Contractor in all electronic mail in the signature block as well as under "Properties." This identification protocol must also be used in all other correspondence, communication, and documentation.
- (d) If Canada determines that the Contractor is in breach of any obligation stated in this Article, upon written notice from Canada the Contractor must submit a written action plan describing corrective measures it will implement to eliminate the recurrence of the problem. The Contractor will have five working days to deliver the action plan to the Client and the Contracting Authority, and twenty working days to rectify the underlying problem.
- (e) In addition to any other rights it has under the Contract, Canada may terminate the Contract for default if the corrective measures required of the Contractor described above are not met.

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

ANNEX A

STATEMENT OF WORK

1.0 SCOPE

The Department of National Defence (DND) has a requirement for professional services for the support of its Human Resources Application Suite (HRAS). The HRAS is currently comprised of PeopleSoft version 8.9 for civilian personnel and version 7.5 for military personnel, as well as custom software applications. The PeopleSoft v.7.5 is currently being upgraded to PeopleSoft 9.1 (target date for go live is November 2017). As such, professional services will be required to stabilize the v. 9.1 application for a period of one year, as well as provide steady-state in-service support to v. 8.9, customized applications and v 9.1 post the stabilization period. The required services include general maintenance, troubleshooting, analysis and system development for this suite of applications in order to maintain operations for all Canadian Armed Forces (CAF)/DND users and locations.

1.1 Objective

The objective is to secure skilled contracted resources with the required expertise to maintain and deliver steady state in-service support and stabilization services for the HRAS and custom software applications.

1.2 Background

Director Human Resources Information Management (DHRIM) is responsible for the maintenance and in-service support of the DND's Human Resource Management Systems (HRMS) based on the PeopleSoft software and custom software human resources management software applications. DHRIM also maintains and provides support for the Regular and Reserve Force compensation applications as well as the corporate defence learning management applications. The HRAS is used by approximately 120,000 users across all defence environments (Land, Air, Sea and Civilian) all over the world.

DHRIM works with multiple clients within the CAF and Human Resources Civilian (HR Civ) communities within the DND to provide them effective, high-value, personnel management in-service support to enhance the operational efficiency of the CAF and HR Civ communities. A custom reporting solution, called Human Resources Reporting System, provides reports to support personnel management.

In 2005, the DND made the decision to have two (2) PeopleSoft environments. PeopleSoft version 8.9 supports the civilian workforce of the DND whereas PeopleSoft version 7.5 supports the CAF members. The CAF PeopleSoft is currently being upgraded to version 9.1, with an expected completion by fall of 2017. These two (2) PeopleSoft environments are integrated to allow for the exchange of data in order to reflect and support the integrated structure of the CAF and the DND. Please refer to section 6.0 Technical Environment for additional information on the current application environment.

In addition to the PeopleSoft environments, HR custom applications such as the Electronic Selection Board (ESB), Performance Evaluation Report Monitoring (PERMON) and Personnel Electronic Records Management Information System (PERMIS) also require technical support. A

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

sample of the various technologies in use with the custom applications includes C#, .Net, SQL Server and Oracle Forms.

As part of its in-service support functions, DHRIM manages the requirements of the organization, ensures system access and security, maintains a number of reporting options and capabilities, delivers training, and provides service desk support for end-users

1.3 Abbreviations and Acronyms

CAF	Canadian Armed Forces
CCL	Connectivity Check List
CONOPs	Concept of Operations
DHRIM	Director Human Resources Information Management
DND	Department of National Defence
HRAS	Human Resources Application Suite
HRMS	Human Resources Management System
IM/IT	Information Management/Information Technology
OGD	Other Government Departments
RFC	Request for Change
RFS	Request for Service
SODD	Statement of Capability Deficiency
SOP	Standard Operating Procedures
SOR	Statement of Requirement
SOW	Statement of Work
TA	Technical Authority
TRA	Threat Risk Assessment
VTC	Video Teleconference

2.0 REFERENCE DOCUMENTS

- Interface diagram for the PeopleSoft v. 8.9 environment (Appendix E to Annex A);
- Interface diagram for the PeopleSoft v. 9.1 environment (Appendix F to Annex A); and
- Brief description of the technical environment associated with each custom application (Appendix G to Annex A).

3.0 REQUIREMENT

The requirement is for professional services to provide steady-state in-service support of Human Resources Application Suite (HRAS) comprised of PeopleSoft v. 8.9 and v. 9.1 as well as custom software applications. Furthermore, as the PeopleSoft v. 9.1 environment will have been recently upgraded, resources will be required for a stabilization period. The required services include general maintenance, troubleshooting, analysis and system development for this suite of applications in order to maintain operations for all Canadian Armed Forces (CAF)/DND users and locations.

The resources will be required to use the internal change management process which includes Problem Reports (PRs), Service Requests (SRs) and Change Requests (CRs). Examples of this type of work include analysis and repair of non-functioning application components, and maintenance of master data. Activities will include, but are not limited to:

- Identification of the cause of reported problems;

Solicitation No. – N° de l’invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l’acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

- b. Analysis and proposal of resolution;
- c. System configurations and development of various PeopleSoft modules and custom software applications as required;
- d. Update of documentation as necessary;
- e. Repair of interfaces with HRAS applications;
- f. Addition, deletion, or modification of master data;
- g. Addition, deletion, or modification of user accounts;
- h. Implementation of mandated changes to HRAS applications based on changes in GC legislation or central agency and DND/CAF policies and directives;
- i. Upgrade and maintenance of HRAS applications hardware, software and operating systems to take advantage of emerging technologies and functionality; and
- j. The resources must perform all the above service activities for all HRAS applications changes in accordance with change management practices within DND.

3.1 Scope of Work

The Contractor must:

- a) Supply necessary resources via Task Authorizations (TAs) on an “as and when requested” basis in the Resource categories described in this Statement of Work (SOW);
- b) Ensure that the resources are fluent in the language(s) specified in the TA;
- c) Ensure that the resources have the security clearance specified in the TA;
- d) Ensure that resources support operational working hours as specified in the TA; and
- e) Attend, as a minimum, quarterly meetings with the Technical Authority to review:
 - I. Financial elements of the Contract based on the monthly financial report; and
 - II. Other issues as deemed necessary by either party.

3.2 Tasks

The Contractor must provide resources for the following categories:

Application Services:

- a) A.1. Application/Software Architect (PeopleSoft), Level 3
- b) A.2. ERP Functional Analyst (PeopleSoft), Level 2
- c) A.2. ERP Functional Analyst (PeopleSoft), Level 3
- d) A.3. ERP Programmer Analyst (PeopleSoft), Level 2
- e) A.3. ERP Programmer Analyst (PeopleSoft), Level 3

Solicitation No. – N° de l’invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l’acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

- f) A.4. ERP Systems Analyst (PeopleSoft), Level 2
- g) A.4. ERP Systems Analyst (PeopleSoft), Level 3
- h) A.5. ERP Technical Analyst (PeopleSoft), Level 2
- i) A.5. ERP Technical Analyst (PeopleSoft), Level 3
- j) A.7. Programmer Analyst, Level 2
- k) A.7. Programmer Analyst, Level 3
- l) A.8. System Analyst, Level 3
- m) A.11. Tester, Level 2

Business Services:

- a) B.5. Business Process Re-Engineering (BRP) Consultant, Level 3;
- b) B.9. Courseware Developer, Level 3
- c) B.9 Courseware Developer, Level 2

Project Management Services

- a) P.1. Change Management Consultant, Level 2

Cyber Protection Services

- a) C.3. IT Security TRA and C&A Analyst, Level 3

4.0 TASKS

4.1 Application Services

4.1.1 A.1 APPLICATION/SOFTWARE ARCHITECT (LEVEL 3) – PeopleSoft

- a) Develop technical architectures, frameworks and strategies, either for an organization or for a major application area, to meet the business and application requirements;
- b) Identify the DND policies and requirements that drive out a particular solution in PeopleSoft based on the current DND PeopleSoft footprint;
- c) Analyze and evaluate alternative technology solutions to meet business problems;
- d) Ensures the integration of all aspects of technology solutions;
- e) Monitor industry trends to ensure that solutions fit with government and industry directions for technology;

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

- f) Analyze functional requirements to identify information, procedures and decision flows;
- g) Evaluate existing procedures and methods, identify and document database content, structure, and application sub-systems, and develop data dictionary;
- h) Define and document interfaces of manual to automated operations within application sub-systems, to external systems and between new and existing systems;
- i) Define input / output sources, including detailed plan for technical design phase, and obtain approval of the system proposal;
- j) Identify and document system specific standards relation to programming, documentation and testing, covering program libraries, data dictionaries, naming conventions, etc.;
- k) Provide advice on implementation of leading practices within the PeopleSoft enterprise systems;
- l) Validate and align solution options and recommendations based on user requirements; and
- m) Any other work related to this category.

4.1.2 A.2 ERP FUNCTIONAL ANALYST (LEVEL 2) - PeopleSoft

- a) Develop, implement and document PeopleSoft functional, business, and/or system requirements specifications;
- b) Develop and document screen, report, and interface requirements;
- c) Gather, analyze and document business requirements, including fit/gap analysis, to establish the functional needs of system;
- d) Analyze, troubleshoot and document applications (including data) to identify issues as well as proposing recommendations for resolution.
- e) Design methods and procedures for functional, business, and/or system functionality;
- f) Develop and execute test plans, functional test case scenarios and scripts to test functional, business, and/or system requirements;
- g) Document forms, manuals, programs, data files, and procedures;
- h) Transfer functional, business and technical knowledge through individual or group consultation and discussion, demonstrations and written instructions; and
- i) Any other work related to this category.

4.1.3 A.2 ERP FUNCTIONAL ANALYST (LEVEL 3) - PeopleSoft

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

- a) Participate in working meetings with Database Administrators, Technical Analysts, Application Testers and Management;
- b) Develop, implement and document PeopleSoft functional, business, and/or system requirements specifications;
- c) Develop and document screen, report, and interface requirements;
- d) Gather, analyze and document business requirements, including fit/gap analysis, to establish the functional needs of system;
- e) Analyze, troubleshoot and document applications (including data) to identify issues as well as proposing recommendations for resolution;
- f) Design methods and procedures for functional, business, and/or system functionality;
- g) Develop and execute test plans, functional test case scenarios and scripts to test functional, business, and/or system requirements;
- h) Document forms, manuals, programs, data files, and procedures;
- i) Transfer functional, business and technical knowledge through individual or group consultation and discussion, demonstrations and written instructions; and
- j) Any other work related to this category.

4.1.4 A.3 ERP PROGRAMMER ANALYST – (LEVEL 2) - PeopleSoft

- a) Review functional requirements and specifications and provide expertise and advice on PeopleSoft modules and available application functionality;
- b) Translate functional or business requirements into technical requirements and design specifications;
- c) Analyze, troubleshoot and document applications (including data) to identify issues as well as propose recommendations for resolution;
- d) Design, develop, test and document PeopleSoft applications using PeopleSoft Integration Tools for activities for, but not limited to, system integrations, consuming or publication of web services, development of service operations, node configurations, development of component interfaces or application messaging;
- e) Design, develop, test and document PeopleSoft applications using Application Designer to create or modify PeopleSoft objects including, but not limited to, Components, Pages, Application Engine, Records, or Fields;

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

- f) Design, test, and execute PeopleSoft project migrations and provide documented instruction for migration to other environments;
- g) Configure, execute and review the results of PeopleSoft project compare reports and provide analysis and recommendations that resolve differences between source and target environments;
- h) Design, develop, test and document PeopleSoft applications to create or modify PeopleSoft reports using PS Query, XML Publisher, BI Publisher, SQR or Application Engine;
- i) Participate in reviews administered according to defined development standards meant to enforce application scalability, integrity, or local conventions
- j) Gather and analyze data to establish the technical feasibility of changes/requirements, and for the development of functional and system design specifications;
- k) Produce forms, manuals, programs, data files, and procedures;
- l) Build prototypes or working models to demonstrate solutions to technical problems or functional requirements;
- m) Transfer functional and technical knowledge through individual or group consultation and discussion, demonstrations and written instructions; and
- n) Any other work related to this category.

4.1.5 A.3 ERP PROGRAMMER ANALYST – (LEVEL 3) - PeopleSoft

- a) Analyze PeopleSoft Application Designer projects to document interdependent objects and configurations required for isolated migrations for highly customized PeopleSoft Components;
- b) Analyze onsite versions of PeopleTools and provide recommendations for the adoption of new features or process available in higher versions of PeopleTools;
- c) Produce technical designs respective of PeopleSoft product offerings ensuring scalability and data integrity when applied to onsite solutions;
- d) Produce technical designs respective of onsite solutions that implement new PeopleSoft product features replacing existing customization or functionality;
- e) Troubleshoot and provide fixes in an integrated HRMS with two distinct instances of PeopleSoft and two distinct version of PeopleTools where system of record for the employee is determined by employment relationship type and employees exist in both instances;

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

- f) Design, develop, test, and document configuration based customizations. Configuration based customizations deliver functionality to the end user that permits modification of objects or configuration data that would otherwise require a physical PeopleSoft migration or release;
- g) Participate in working meetings with Database Administrators, Technical Analysts, Application Testers, and Management;
- h) Review functional requirements and specifications and provide expertise and advice on PeopleSoft modules and available application functionality;
- i) Analyze, troubleshoot and document applications (including data) to identify issues as well as propose recommendations for resolution;
- j) Design, develop, test and document PeopleSoft applications to create or modify PeopleSoft reports using PS Query, XML Publisher, BI Publisher, SQR or Application Engine;
- k) Gather and analyze data to establish the technical feasibility of changes/requirements, and for the development of functional and system design specifications;
- l) Produce forms, manuals, programs, data files, and procedures;
- m) Build prototypes or working models to demonstrate solutions to technical problems or functional requirements; and
- n) Any other work related to this category.

4.1.6 A.4 ERP SYSTEMS ANALYST (LEVEL 2) – PeopleSoft

- a) Translate business requirements into systems design and technical specifications for PeopleSoft;
- b) Analyze and recommend alternatives and options for the technical solution;
- c) Design, develop, implement and document technical specifications;
- d) Analyze business requirements, perform feasibility studies, map interdependencies, and produce the required functional and technical specifications or process re-engineering recommendations with estimated level of effort;
- e) Provide system expertise to both functional and technical teams to ensure effective integration of solutions across the application(s);
- f) Transfer functional and technical knowledge through individual or group consultation and discussion, demonstrations and written instructions; and

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

- g) Any other work related to this category.

4.1.7 A.4 ERP SYSTEMS ANALYST (LEVEL 3) - PeopleSoft

- a) Participate in working meetings with Database Administrators, Technical Analysts, Application Testers and Management;
- b) Translate business requirements into systems design and technical specifications for PeopleSoft;
- c) Analyze and recommend alternatives and options for the technical solution;
- d) Design, develop, implement and document technical specifications for complex PeopleSoft environments (e.g. an integrated HRMS with two distinct instances of PeopleSoft);
- e) Analyze business requirements, perform feasibility studies, map interdependencies, and produce the required functional and technical specifications or process re-engineering recommendations with estimated level of effort;
- f) Provide system expertise to both functional and technical teams to ensure effective integration of solutions across the application(s);
- g) Transfer functional and technical knowledge through individual or group consultation and discussion, demonstrations and written instructions; and
- h) Any other work related to this category.

4.1.8 A.5 ERP TECHNICAL ANALYST (LEVEL 2) - PeopleSoft

- a) Demonstrate a comprehensive understanding of the technical capabilities offered by the Oracle PeopleSoft ERP software;
- b) Perform PeopleTools Upgrades on 8.51 and above;
- c) Use PeopleSoft Update/Upgrade manager to apply updates to HCM 9.1 and above;
- d) Configure PeopleTools integration broker on 8.51 and above and using integration broker to communicate with other PeopleSoft and non-PeopleSoft applications;
- e) Install and configure PeopleTools 8.51 and above, WebLogic 10 and above, Tuxedo 10 and above on UNIX;
- f) Manage the PeopleSoft HCM environment as it relates to web servers, application servers, reporting and process scheduler environments which must include the use of PeopleSoft tools Application Designer, data Mover, SQR, SQL.
- g) Migrate developed PeopleSoft projects (PeopleSoft tools Application Designer projects, data Mover, SQR, SQL, through development, test and production environments).

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

- h) Develop and provide assistance with the definition, implementation, and support of technical requirements, project scope, estimates of effort, and workload durations;
- i) Develop and/or manage technical aspects of application software, user interfaces, and third-party components;
- j) Plan, conduct and/or manage unit and system tests;
- k) Establish technical standards for the technical framework;
- l) Develop and document system requirements, and design the system in order to meet capacity planning needs and system performance, reliability and availability specifications;
- m) Define and document standard operating procedures related to the maintenance of PeopleSoft applications;
- n) Transfer functional and technical knowledge through individual or group consultation and discussion, demonstrations and written instructions; and
- o) Any other work related to this category.

4.1.9 A.5 ERP TECHNICAL ANALYST (LEVEL 3) – PeopleSoft

- a) Participate in working meetings with Database Administrators, Technical Analysts, Application Testers and Management;
- b) Demonstrate a thorough understanding of the technical capabilities offered by the Oracle PeopleSoft ERP software
- c) Perform PeopleTools Upgrades on 8.51. and above;
- d) Use PeopleSoft Update/Upgrade manager to apply updates to HCM 9.1 and above;
- e) Configure PeopleTools integration broker on 8.51 and above and using integration broker to communicate with other PeopleSoft and non-PeopleSoft applications;
- f) Manage the PeopleSoft HCM environment as it relates to web servers, application servers, reporting and process scheduler environments which must include the use of PeopleSoft tools Application Designer, data Mover, SQR, SQL.
- g) Migrate developed PeopleSoft projects (PeopleSoft tools Application Designer projects, data Mover, SQR, SQL, through development, test and production environments).

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 0111PS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 0111PS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

- h) Install and configure PeopleTools 8.51. and above/Weblogic 10 and above/Tuxedo 10 and above on UNIX;
- i) Develop and assist with the definition, implementation, and support of technical requirements, project scope, estimates of effort, and workload durations;
- j) Develop and/or manage technical aspects of application software, user interfaces, and third-party components;
- k) Plan, conduct and/or manage unit and system tests;
- l) Establish technical standards for the technical framework;
- m) Develop and document system requirements, and design the system in order to meet capacity planning needs and system performance, reliability and availability specifications;
- n) Define and document standard operating procedures related to the maintenance of PeopleSoft applications;
- o) Transfer functional and technical knowledge through individual or group consultation and discussion, demonstrations and written instructions; and
- p) Any other work related to this category.

4.1.10 A.7 PROGRAMMER ANALYST (LEVEL 2)

- a) Review functional requirements and specifications and provide expertise and advice on application functionality;
- b) Translate functional or business requirements into technical requirements and design specifications;
- c) Analyze, troubleshoot and document applications (including data) to identify issues as well as propose recommendations for resolution;
- d) Design, develop, test, document and implement requirements, program/code and configuration changes as per functional/technical specifications for applications, and conduct code reviews;
- e) Develop, modify and implement screens, reports, interfaces, and data conversion activities;
- f) Gather and analyze data to establish the technical feasibility of changes/requirements, and for the development of functional and system design specifications;
- g) Produce forms, manuals, programs, data files, and procedures;

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

- h) Build prototypes or working models to demonstrate solutions to technical problems or functional requirements;
- i) Transfer functional and technical knowledge through individual or group consultation and discussion, demonstrations and written instructions; and
- j) Any other work related to this category.

In order to perform the tasks outlined above, the resource may be required to use any or all of the following Programming Languages which will be identified in the Task Authorization.

- ActiveX
- ASP
- HTML
- IIS
- Java
- JavaScript
- MS SQL
- .NET
- ODBC
- OLAP
- Oracle RDBMS
- Oracle Forms
- PL/SQL
- SQL Server
- SQL*DBA
- SQL*Forms
- SQL*Menu
- SQL*Net
- SQL*Plus
- SQL*Report
- Unix
- Visual Basic
- Visual C++
- XML

4.1.11 A.7 PROGRAMMER ANALYST (LEVEL 3)

- a) Review functional requirements and specifications and provide expertise and advice on application functionality;
- b) Translate functional or business requirements into technical requirements and design specifications;
- c) Gather and analyze data to establish the technical feasibility of changes/requirements, and for the development of functional and system design specifications;
- d) Participate in working meetings with Database Administrators, Technical Analysts, Application Testers and Management;

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

- e) Analyze PeopleSoft Application Designer projects to document interdependent objects and configurations required for isolated migrations for highly customized PeopleSoft components;
- f) Analyze onsite versions of PeopleTools and provide recommendations for the adoption of new features or process available in higher version of PeopleTools;
- g) Produce technical designs respective of PeopleSoft product offerings ensuring scalability and data integrity when applied to onsite solutions;
- h) Produce technical designs respective of onsite solutions that implement new PeopleSoft product features replacing existing customization or functionality;
- i) Troubleshoot and provide fixes in an integrated HRMS with two distinct instances of PeopleSoft and two distinct versions of PeopleTools where the system of record for the employee is determined by employment relationship type and employees exist in both instances;
- j) Design, develop, test and document configuration based customizations. Configuration based customizations deliver functionality to the end user that permits modification of objects or configuration data that would otherwise require a physical PeopleSoft migration or release; and
- k) Any other work related to this category.

In order to perform the tasks outlined above, the resource may be required to use any or all of the following Programming Languages which will be identified in the Task Authorization.

- ActiveX
- ASP
- HTML
- IIS
- Java
- JavaScript
- MS SQL
- .NET
- ODBC
- OLAP
- Oracle RDBMS
- Oracle Forms
- PL/SQL
- SQL Server
- SQL*DBA
- SQL*Forms
- SQL*Menu
- SQL*Net
- SQL*Plus

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

- SQL*Report
- Unix
- Visual Basic
- Visual C++
- XML

4.1.12 A.8 SYSTEMS ANALYST (LEVEL 3)

- a) Translate business requirements into systems design and technical specifications;
- b) Analyze and recommend alternatives and options for the technical solution;
- c) Design, develop, implement and document technical specifications;
- d) Analyze business requirements, perform feasibility studies, map interdependencies, and produce the required functional and technical specifications or process re-engineering recommendations with estimated level of effort;
- e) Provide system expertise to both functional and technical teams to ensure effective integration of solutions across the application(s);
- f) Transfer functional and technical knowledge through individual or group consultation and discussion, demonstrations and written instructions; and
- g) Any other work related to this category.

4.1.13 A.11 TESTER (LEVEL 2)

- a) Develop, review and manage test strategies and test plan documents;
- b) Plan and coordinate test activities in various phases of the software development cycle;
- c) Identify and document software defects;
- d) Establish software testing procedures for unit, system, systems integration, solution verification, regression testing with emphasis on automating the testing procedures and backup and recovery procedures;
- e) Develop and maintain test scenarios, scripts and libraries;
- f) Develop performance testing plans and execute testing;
- g) Develop reports on results of testing and report problems found during testing using enterprise specific tools;
- h) Provide support to software development teams in order to reproduce problems;
- i) Manage walkthroughs and reviews related to testing and implementation readiness;

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

- j) Transfer functional and technical knowledge through individual or group consultation and discussion, demonstration and written instructions;
- k) Establish and operate "interoperability" testing procedures to ensure that the interaction and co-existence of various software elements, which are proposed to be distributed on the common infrastructure, conform to appropriate departmental standards (e.g. for performance, compatibility, etc.) and have no unforeseen detrimental effects on the shared infrastructure;
- l) Establish validation and verification capability which assumes functional and performance compliance; and
- m) Any other work related to this category.

4.2 Business Services

4.2.1 B.5 BUSINESS PROCESS RE-ENGINEERING (BPR) CONSULTANT (LEVEL 3)

- a) Review existing work processes and organizational structure;
- b) Analyze business functional requirements to identify information, procedures and decision flows;
- c) Identify candidate processes for re-design; prototype potential solutions, provide trade-off information and suggest a recommended course of action;
- d) Identify the modifications to the automated processes;
- e) Provide expert advice in defining new requirements and opportunities for applying efficient and effective solutions; identify and provide preliminary costs of potential options;
- f) Provide expert advice in developing and integrating process and information models between processes to eliminate information and process redundancies;
- g) Identify and recommend new processes and organizational structures;
- h) Provide expert advice on and/or assist in implementing new processes and organizational changes;
- i) Document workflows;
- j) Use business, workflow and organizational modeling software tools;
- k) Transfer knowledge through individual or group consultation and discussion, demonstrations and written instructions; and
- l) Any other work related to this category.

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

4.2.2 B.9 COURSEWARE DEVELOPER (LEVEL 3) - User Productivity Kit (UPK)

- a) Perform needs assessment/analysis for training purposes;
- b) Plan and monitor training projects;
- c) Perform job, task, and/or content analysis;
- d) Write criterion-referenced, performance-based objectives;
- e) Recommend instructional media and strategies;
- f) Develop performance measurement standards;
- g) Develop training materials using Oracle User Productivity Kit (UPK);
- h) Prepare end-users for implementation of courseware materials;
- i) Communicate effectively by visual, oral, and written form with individuals, small group, and in front of large audiences; and
- j) Any other work related to this category.

4.2.3 B.9 COURSEWARE DEVELOPER (LEVEL 2) - User Productivity Kit (UPK)

- a) Perform job, task, and/or content analysis;
- b) Write criterion-referenced, performance-based objectives;
- c) Develop performance measurement standards;
- d) Develop training materials using Oracle User Productivity Kit (UPK);
- e) Prepare end-users for implementation of courseware materials;
- f) Communicate effectively by visual, oral, and written form with individuals, small group, and in front of large audiences; and
- g) Any other work related to this category.

4.3 Project Management Services

4.3.1 P.1 CHANGE MANAGEMENT CONSULTANT (LEVEL 2)

- a) Define, design, implement, document and amend the Change Management procedures, forms, tools and repositories and ensuring adherence;
- b) Analysis and development of business "critical success factors";

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

- c) Develop, provide guidance and participate in change impact analysis and change management activities;
- d) Provide advice on how to deploy high impact business process changes;
- e) Create presentations and present to various stakeholders, and facilitate meetings and discussions;
- f) Develop a detailed change management plan including the identification of key change management activities;
- g) Conduct audits and prepare reports that measure the success of the approved Change Management procedures, proposing changes to these processes when these would benefit the organization;
- h) Develop and maintain a performance measurement framework;
- i) Conduct interviews, surveys and workshops;
- j) Articulate the purpose of change and coach project team members in how to present and communicate change initiatives; and
- k) Any other work related to this category.

4.4 Cyber Protection Services

4.4.1 C.3 IT SECURITY TRA and C&A ANALYST (LEVEL 3)

- a) Review, analyze, and/or apply Federal, Provincial or Territorial IT Security policies, System IT Security Certification & Accreditation processes, IT Security products, safeguards and best practices, and the IT Security risk mitigation strategies;
- b) Identify threats to, and vulnerabilities of operating systems (such as MS, Unix, Linux, and Novell), and wireless architectures;
- c) Identify personnel, technical, physical, and procedural threats to and vulnerabilities of Federal, Provincial or Territorial IT systems;
- d) Develop reports such as: Data security analysis, Concepts of operation, Statements of Sensitivity (SoSs), Threat assessments, Privacy Impact Assessments (PIAs), Non-technical Vulnerability Assessments, Risk assessments, IT Security threat, vulnerability and/or risk briefings;
- e) Conduct Certification activities such as: Develop Security Certification Plans, Verify that security safeguards meet the applicable policies and standards, Validate the security requirements by mapping the system-specific security policy to the functional security requirements, and mapping the security requirements through the various stages of design documents, Verify that security safeguards have been implemented correctly and that assurance requirement have been met. This includes confirming that the system has been

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

properly configured, and establishing that the safeguards meet applicable standards, Conduct security testing and evaluation (ST&E) to determine if the technical safeguards are functioning correctly, Assess the residual risk provided by the risk assessment to determine if it meets an acceptable level of risk;

- f) Conduct Accreditation activities such as: Review of the certification results in the design review documentation by the Accreditation Authority to ensure that the system will operate with an acceptable level of risk and that it will comply with the departmental and system security policies and standards and identify the conditions under which a system is to operate (for approval purposes). This may include the following types of approvals:
 - i. Developmental approval by both the Operational and the Accreditation Authorities to proceed to the next stage in an IT system's life cycle development if sensitive information is to be handled by the system during development;
 - ii. Operational written approval for the implemented IT system to operate and process sensitive information if the risk of operating the system is deemed acceptable, and if the system is in compliance with applicable security policies and standards; and
 - iii. Interim approval - a temporary written approval to process sensitive information under a set of extenuating circumstances where the risk is not yet acceptable, but there is an operational necessity for the system under development;
- g) Develop and deliver training material relevant to the resource category; and
- h) Any other work related to this category.

5.0 DELIVERABLES

- 5.1** Deliverables will be specified within the TA. The scope of work attached to each TA will identify the particular deliverable(s), tasks, and other relevant areas of consideration that are required to be implemented by the Contractor in the provision of services.

Deliverables may include, but are not limited to, the following:

- a) Technical architecture documents, specifications, and standards;
- b) Procedures and document deliverables;
- c) Test plans and scripts;
- d) Prototypes and working models;
- e) Presentations, forms, manuals, programs, data files, procedures and reports; and
- f) Any other deliverable to be specified in the individual task authorization statements of work.

- 5.2** The Contractor must provide various project status updates as driven by the applications used, as well as project deliverables resulting from the tasks performed as described in the TA.

6.0 TECHNICAL ENVIRONMENT

- 6.1** The current technical environment within DHRIM includes a mix of system implementations utilizing different technologies. All Contractor personnel must use the Defence Wide Area Network (DWAN) as their primary DND network account, and may be required to use any of the following technologies while performing their duties, as defined in the DND 626 Task Authorization:

- i. Oracle PeopleSoft HRMS HCM 8.9 and HCM 9.1;
- ii. Oracle People Tools 8.51 and above;
- iii. Oracle databases 10g, 11G and above;

Solicitation No. – N° de l’invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l’acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

- iv. Structured Query Reporter (SQR);
- v. Oracle Structured Query Language (OracleSQL);
- vi. Procedural Language (PL)/SQL;
- vii. Java;
- viii. Desktop Windows 7, 10;
- ix. UNIX;
- x. Linux;
- xi. HP Application Life Cycle Management;
- xii. HP Quality Center;
- xiii. HP Quick Test Pro;
- xiv. Oracle BPM Suite Bundle;
- xv. SOA;
- xvi. Oracle Performance;
- xvii. Load Testing Suite for Oracle Applications;
- xviii. Functional Testing Suite for Oracle Applications;
- xix. JavaScript;
- xx. Windows Server 2008, 2012; and
- xxi. Oracle Reports 6i, 11g.

7.0 REPORTING REQUIREMENTS

7.1 Meetings:

7.1.1 Ad-Hoc Meetings:

Ad-hoc meetings, as-and-when requested, may be required throughout the duration of the contract. The contractor must attend the meeting as and when requested by Canada. At the discretion of the meeting organizer, meetings may occur either face-to-face at a DND facility or via teleconference; to be determined on a case-by-case basis.

7.2 Status Reports:

Reporting requirements will be specified in individual Task Authorization. Each Contractor resource must provide a Status Report to the Technical Authority in an electronic and/or verbal format, as determined by the Technical Authority, detailing the work performed and completion of assigned tasks. The frequency of these reports will be determined by the Technical Authority and specified in each DND 626 Task Authorization. Status Reports must, at a minimum, include the following information:

- (i) Status of all outstanding and completed activities as identified in the task;
- (ii) Activities finalized to date including a list of completed reports and deliverables submitted;
- (iii) Problems encountered including details if activities are not progressing in accordance with the specific Task Authorization; and
- (iv) Potential issues which are likely to cause problems related to completed or outstanding work, and how these issues may impact the project schedule, cost, scope, quality, and task completion.

8.0 FORMAT OF DELIVERABLES AND REPORTS

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

- 8.1** Deliverables will be specified within each individual Task Authorization and will typically take the form of assessments, analyses, recommendations, and/or reports. Deliverables will also include Contractor services to assist or enable an activity. The deliverables and reports specified in the Task Authorization must be submitted to the Technical Authority.
- 8.2** All written deliverables and reports must be submitted electronically in a format deemed acceptable by the Technical Authority (Microsoft Office format). The Technical Authority reserves the right to request hard-copy versions of the deliverables, as required.
- 8.3** Non-classified deliverables and reports may be e-mailed or presented on appropriate storage media. Classified deliverables and reports must be handled in accordance with DND/CAF regulations for classified information.

9.0 TRAVEL REQUIREMENTS

- 9.1** The Contractor may be required to travel within and outside the National Capital Region (NCR). Travel to, or within, the NCR will not be reimbursed.
- 9.2** The requirement for any travel and trip report, content and format, will be identified in the Task Authorization.
- 9.3** The Contractor's Resource is responsible to maintain readiness for travel in accordance with Government of Canada Travel Advisories web pages. Note that Canada will not be responsible for preparedness of the Resource in this regard. (<http://travel.gc.ca/travelling/advisories>, <http://www.cic.gc.ca/english/passport/infex.asp>, <http://travel.gc.ca/travelling/documents/visas>).
- 9.4** Canada will not accept any travel and living expenses incurred by the Contractor as a consequence of any relocation of personnel required to satisfy the terms of the Contract.

10.0 INSPECTION AND ACCEPTANCE

All reports, deliverable items, documents, and services rendered under each Task Authorization (TA) are subject to acceptance by the Technical Authority or representative. Should any report, document, or service not be in accordance with the requirements of the Statements of Work and to the satisfaction of the Technical Authority, as submitted, the Technical Authority will have the right to reject it or require its correction at the sole expense of the Contractor before recommending payment.

11.0 LANGUAGE REQUIREMENTS

- 11.1** The proposed Contractor's resource(s) must be fluent in the English language. Fluent means that the individual must be able to communicate orally and in writing without any assistance and with minimal errors.
- 11.2** All reports and deliverables must be submitted in English.

12.0 CONSTRAINTS

12.1 Location of work

All Work will be performed on DND premises within the National Capital Region (NCR). The exact location of work within the NCR will be at the discretion of the Technical Authority.

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

12.2 Work Hours

- 12.2.1** Access to DND facilities and staff is limited to normal DND working hours between 06:00 and 18:00 Monday through Friday. Contractor's resources may be required to work outside of normal working hours in order to meet DND schedules and deadlines. Any work performed outside of normal working hours must be pre-approved by the Technical Authority in writing.
- 12.2.2** Should a Contractor's resource anticipate that the 7.5 hour per diem workday, as stipulated in the Contract, may be exceeded, approval must be obtained by the contractor representative from the Technical Authority prior to work being carried out in excess of this time. No overtime charges will be authorized under this Contract. All time worked will be compensated in accordance with the Contract's Basis of Payment.

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

APPENDIX A TO ANNEX A TASKING ASSESSMENT PROCEDURE

1. Where a requirement for a specific task is identified, a draft Task Authorization Form (TA Form) as attached at Appendix B to Annex A will be provided to the Contractor in accordance with the allocation methodology stated in the Contract Article titled "Allocation of Task Authorizations". Once a draft TA Form is received, the Contractor must submit to the Technical Authority a quotation of rates to supply the requested Resource Categories based on the information identified in the TA Form. The quotation must be signed and submitted to Canada within the time for response identified in the TA Form. The Contractor will be given a minimum of 48 hours turnaround time to submit a quotation.
2. For each proposed resource the Contractor must supply a résumé, the requested security clearance information and must complete the Response Tables at Appendix C of Annex A applicable to the Resource Categories identified in the draft TA. The same individual must not be proposed for more than one Resource Category. The résumés must demonstrate that each proposed individual meets the qualification requirements described (including any educational requirements, work experience requirements, and professional designation or membership requirements). With respect to the proposed resources:
 - (i) Proposed resources may be employees of the Contractor or employees of a subcontractor, or these individuals may be independent contractors to whom the Contractor would subcontract a portion of the Work. (Refer to Appendix D to Annex A, Certifications).
 - (ii) For educational requirements for a particular degree, designation or certificate, Canada will only consider educational programmes that were successfully completed by the resource before the date the draft TA was first issued to the Contractor.
 - (iii) For requirements relating to professional designation or membership, the resource must have the required designation or membership by the time of draft TA issuance and must continue, where applicable, to be a member in good standing of the profession or membership throughout the assessment period and Contract Period. Where the designation or membership must be demonstrated through a certification, diploma or degree, such document must be current, valid and issued by the entity specified in this Contract or if the entity is not specified, the issuer must have been an accredited or otherwise recognized body, institution or entity at the time the document was issued.
 - (iv) For work experience, Canada will not consider experience gained as part of an educational programme, except for experience gained through a formal co-operative programme at a post-secondary institution.
 - (v) For any requirements that specify a particular time period (e.g., 2 years) of work experience, Canada will disregard any information about experience if the résumé does not include the relevant dates (month and year) for the experience claimed (i.e., the start date and end date). Canada will evaluate only the duration that the resource actually worked on a project or projects (from his or her start date to end date), instead of the overall start and end date of a project or a combination of projects in which a resource has participated.
 - (vi) A résumé must not simply indicate the title of the individual's position, but must demonstrate that the resource has the required work experience by explaining the responsibilities and work performed by the individual while in that position. Only listing experience without providing any supporting data to describe responsibilities, duties and relevance to the requirement, or reusing the same wording as the TA Form, will not be considered "demonstrated" for the purposes of the assessment. The Contractor should provide complete details as to where, when, month and year, and how, through which

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

activities/responsibilities, the stated qualifications / experience were obtained. In situations in which a proposed resource worked at the same time on more than one project, the duration of any overlapping time period will be counted only once toward any requirements that relate to the individual's length of experience.

3. The qualifications and experience of the proposed resources will be assessed against the requirements set out in Appendix C to Annex A to determine each proposed resource's compliance with the mandatory and rated criteria. Canada may request proof of successful completion of formal training, as well as reference information. Canada may conduct reference checks to verify the accuracy of the information provided. If reference checks are done, they will be conducted in writing by e-mail (unless the contact at the reference is only available by telephone). Canada will not assess any points or consider a mandatory criterion met unless the response is received within 5 working days. On the third working day after sending out the e-mails, if Canada has not received a response, Canada will notify the Contractor by e-mail, to allow the Contractor to contact its reference directly to ensure that it responds to Canada within 5 working days. Wherever information provided by a reference differs from the information supplied by the Contractor, the information supplied by the reference will be the information assessed. Points will not be allocated or a mandatory criteria considered as met if the reference customer is not a customer of the Contractor itself (for example, the customer cannot be the customer of an affiliate of the Contractor). Nor will points be allocated or a mandatory criteria considered as met if the customer is itself an affiliate or other entity that does not deal at arm's length with the Contractor. Crown references will be accepted.
4. During the assessment of the resources proposed, should the references for two or more resources required under that TA either be unavailable or fail to substantiate the required qualifications of the proposed resources to perform the required services, the Contracting Authority may find the quotation to be non-responsive.
5. Only quotations that meet all of the mandatory criteria will be considered for assessment of the point rated criteria. Each resource proposed must attain the required minimum score for the point rated criteria for the applicable Resource Category. If the minimum score for any proposed resource is less than what is required, the Contractor's quotation will be found to be non-responsive.
6. Once the quotation has been accepted by the Technical Authority, the TA Form will be signed by Canada and provided to the Contractor for signature. The TA Form must be appropriately signed by Canada prior to commencement of any work. The Contractor must not commence work until a validly issued TA Form (the Task Authorization) has been received, and any work performed in its absence is done at the Contractor's own risk.

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS.W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

APPENDIX B TO ANNEX A TASK AUTHORIZATION FORM

All invoices/progress claims must show the referenced Contract and Task numbers. Toutes les factures doivent indiquer les numéros du contrat et de la tâche.		Contract no. - No du contrat								
		Task no. - No de la tâche								
Amendment no. - No de la modification	Increase/Decrease - Augmentation/Réduction	Previous value - Valeur précédente								
To - À	TO THE CONTRACTOR You are requested to supply the following services in accordance with the terms of the above referenced Contract. Only services included in the Contract can be supplied against this task. Please advise the undersigned if the completion date cannot be met. Invoices/progress claims shall be prepared in accordance with the instructions set out in the contract.									
Delivery location - Expédiez à	À L'ENTREPRENEUR Vous êtes prié de fournir les services suivants en conformité des termes du contrat mentionné ci-dessus. Seules les services mentionnés dans le contrat doivent être fournis à l'appui de cette demande. Prière d'aviser le signataire si la livraison ne peut se faire dans les délais prescrits. Les factures doivent être établies selon les instructions énoncées dans le contrat.									
Delivery/Completion date - Date de livraison/d'achèvement From - De : To - À :	Date _____ for the Department of National Defence pour le ministère de la Défense nationale									
Contract item no. No d'article du contrat	Services	Cost Prix								
	Applicable Taxes Taxes applicables									
	Total									
	TECHNICAL AUTHORITY : <table style="width: 100%;"> <tr> <td style="width: 50%;">Name (type or print) _____</td> <td style="width: 50%;">Title (type or print) _____</td> </tr> <tr> <td>Signature _____</td> <td>Date _____</td> </tr> </table> THE CONTRACTOR HEREBY ACCEPTS THE TASK AUTHORIZATION IDENTIFIED ABOVE : <table style="width: 100%;"> <tr> <td style="width: 50%;">Name (type or print) _____</td> <td style="width: 50%;">Title (type or print) _____</td> </tr> <tr> <td>Signature _____</td> <td>Date _____</td> </tr> </table>		Name (type or print) _____	Title (type or print) _____	Signature _____	Date _____	Name (type or print) _____	Title (type or print) _____	Signature _____	Date _____
Name (type or print) _____	Title (type or print) _____									
Signature _____	Date _____									
Name (type or print) _____	Title (type or print) _____									
Signature _____	Date _____									
APPLICABLE ONLY TO PWGSC CONTRACTS: The Contracting Authority signature is required when the total value of the DND 626 exceeds the threshold specified in the Contract. NE S'APPLIQUE QU'AUX CONTRATS DE TPSGC : La signature de l'autorité contractante est requise lorsque la valeur totale du formulaire DND 626 est supérieure au seuil précisé dans le contrat. _____ for the Department of Public Works and Government Services pour le ministère des Travaux publics et services gouvernementaux DND 626 (01-05)										

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS, W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

APPENDIX C TO ANNEX A RESOURCES ASSESSMENT CRITERIA AND RESPONSE TABLE

To facilitate resource assessment, Contractors must prepare and submit a response to a draft Task Authorization using the tables provided in this Annex. When completing the resource grids, the specific information which demonstrates the requested criteria and reference to the page number of the résumé should be incorporated so that Canada can verify this information. The tables should not contain all the project information from the resume. Only the specific answer should be provided.

1.0 Mandatory Resource Assessment Criteria:

A.1 Application / Software Architect – Level 3, Annex A, Statement of Work, Section 4.1.1				
M#	Mandatory Technical Criteria	Contractor to insert demonstrated experience	Met / Not Met	Contractor's Response Cross Reference to TA
M1	The Contractor's proposed resource(s) must demonstrate a minimum of 10 years of experience (as at issuance date of draft task authorization) in developing technical architectures, frameworks and strategies for a PeopleSoft Human Capital Management (HCM) environment version 8.9 (or greater), either for an organization or for a major application area, to meet the business and application requirements.			
M2	The Contractor's proposed resource must demonstrate a minimum of 10 years of experience (as at issuance date of draft task authorization) in analyzing and evaluating alternative technology solutions to support transformation and change management activities.			

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS, W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

M3	The Contractor's proposed resource must demonstrate a minimum of 10 years of experience (as at issuance date of draft task authorization) in providing advice and guidance to clients regarding their current HR Management System and future direction.		
A.2 ERP Functional Analyst (PeopleSoft) – Level 3, Annex A, Statement of Work, Section 4.1.3			
M1	The Contractor's proposed resource must demonstrate minimum of 10 years of experience (as of the issuance date of the draft task authorization) in implementing, upgrading or supporting PeopleSoft Human Capital Management (HCM) version 8.9 (or greater).		
M2	The Contractor's proposed resource must demonstrate a minimum of 10 years of experience (as at issuance date of draft task authorization) in developing business or functional requirements for PeopleSoft application, including providing design ideas for new functionality and documenting functional specification.		
M3	The Contractor's proposed resource must demonstrate minimum of 10 years of experience (as at issuance date of draft task authorization) in analyzing and troubleshooting application behaviours, including data related issues, to identify the root cause, document findings and propose recommendations on how to fix the issues, which includes workarounds when required.		

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

A.2 ERP Functional Analyst (PeopleSoft) – Level 2, Annex A, Statement of Work, Section 4.1.2				
M1	The Contractor's proposed resource must demonstrate a minimum of 5 years of experience (as of the issuance date of draft task authorization) in implementing, upgrading or supporting PeopleSoft Human Capital Management (HCM) version 8.9 (or greater).			
M2	The Contractor's proposed resource must demonstrate a minimum of 5 years of experience (as of the issuance date of draft task authorization) developing business or functional requirements for an enterprise application, including providing design ideas for new functionality and documenting functional specification.			
M3	The Contractor's proposed resource must demonstrate a minimum of 5 years of experience (as of the issuance date of draft task authorization) in analyzing and troubleshooting application behaviours, including data related issues, to identify the root cause, document findings and propose recommendations on how to fix the issues, which includes workarounds when required.			
A.3. ERP Programmer Analyst (PeopleSoft) – Level 3, Annex A, Statement of Work, Section 4.1.5				
M1	The Contractor's proposed resource must demonstrate a minimum of 10 years of experience (as of the issuance date of draft task authorization) in implementing, upgrading or supporting PeopleSoft Human Capital Management (HCM) version 8.9 (or greater) and PeopleTools version 8.49 (or greater).			

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS, W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

M2	The Contractor's proposed resource must demonstrate a minimum of 10 years of experience (as of the issuance date of draft task authorization), in developing, testing, documenting and implementing program/code and configuration changes to the PeopleSoft application, as per technical specifications, using PeopleTools (i.e. Application Designer, PeopleCode, Application Engine, Integration Broker, PS/Query, Data Mover, etc.)			
M3	The Contractor's proposed resource must demonstrate a minimum of 10 years of experience (as at issuance date of draft task authorization) in performing application support activities by troubleshooting and correcting issues and defects, reporting to management and liaising with business and end-user clients.			
A.3. ERP Programmer Analyst (PeopleSoft) – Level 2, Annex A, Statement of Work, Section 4.1.4				
M1	The Contractor's proposed resource must demonstrate a minimum of 5 years of experience (as of the issuance date of draft task authorization) in implementing, upgrading or supporting PeopleSoft Human Capital Management (HCM) version 8.9 (or greater) and PeopleTools version 8.49 (or greater).			
M2	The Contractor's proposed resource demonstrate a minimum of 5 years of experience (as of the issuance date of draft task authorization) in developing, testing, documenting and implementing program/code and configuration changes to the PeopleSoft application, as per technical specifications, using PeopleTools (i.e. Application Designer, PeopleCode, Application Engine, Integration Broker, PS/Query, Data Mover, etc.)			

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS, W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

M3	The Contractor's proposed resource must demonstrate a minimum of 5 years of experience (as of the issuance date of draft task authorization), in performing application support activities by troubleshooting and correcting issues and defects, reporting to management and liaising with business and end-user clients.			
A.4. ERP Systems Analyst (PeopleSoft) – Level 3, Annex A, Statement of Work, Section 4.1.7				
M1	The Contractor's proposed resource must demonstrate a minimum of 10 years of experience (as of the issuance date of draft task authorization) implementing, upgrading or supporting PeopleSoft Human Capital Management (HCM) version 8.9 (or greater) and PeopleTools version 8.49 (or greater).			
M2	The Contractor's proposed resource must demonstrate a minimum of 10 years of experience (as of the issuance date of draft task authorization) in developing technical specifications for an Enterprise Resource Planning (ERP) system design, development and implementation.			
M3	The Contractor's proposed resource must demonstrate a minimum of 10 years of experience (as of the issuance date of the draft task authorization) bid closing date), in translating ERP business requirements into system design and technical specifications.			
A.4. ERP Systems Analyst (PeopleSoft) – Level 2, Annex A, Statement of Work, Section 4.1.6				
M1	The Contractor's proposed resource must demonstrate a minimum 5 years of experience (as of the issuance date of draft task authorization) implementing, upgrading or			

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS, W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

	supporting PeopleSoft Human Capital Management (HCM) version 8.9 (or greater) and PeopleTools version 8.49 (or greater).			
M2	The Contractor's proposed resource must demonstrate a minimum 5 years of experience (as of the issuance date of draft task authorization) developing technical specifications for an Enterprise Resource Planning (ERP) system design, development and implementation.			
M3	The Contractor's proposed resource must demonstrate a minimum 5 years of experience (as of the issuance date of draft task authorization) in translating ERP business requirements into system design and technical specifications.			
A.5. ERP Technical Analyst (PeopleSoft) – Level 3, Annex A, Statement of Work, Section 4.1.9				
M1	The Contractor's proposed resource must demonstrate a minimum of 10 years of experience (as of the issuance date of draft task authorization) in implementing, upgrading or supporting PeopleSoft Human Capital Management (HCM) version 8.9 (or greater) and PeopleTools version 8.49 (or greater).			
M2	The Contractor's proposed resource must demonstrate a minimum of 10 years of experience (as of the issuance date of draft task authorization), in installing any PeopleSoft related software products (e.g. Weblogic, Tuxedo, PeopleTools version 8.49 (or higher), Cobol, Crystal, etc.) on Windows, Linux or Unix platforms using PeopleSoft Update Manager to apply application upgrades, patches and maintenance packs.			
M3	The Contractor's proposed resource must demonstrate a minimum of 10 years of			

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS, W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

	experience (as of the issuance date of draft task authorization) in managing the PeopleSoft HCM environment as it relates to web servers, application server, reporting and process scheduler environments which must include all of the following: <ul style="list-style-type: none"> a. Configuration and support of PeopleSoft Application Designer, b. The migration and execution of PeopleSoft Data Mover, SQR, or SQL; c. Following Migration Instructions to migrate PeopleSoft Application Designer projects from source to target environments d. Troubleshooting and reporting on migration errors, and to stakeholders or internal managed process 			
A.5. ERP Technical Analyst (PeopleSoft) – Level 2, Annex A, Statement of Work, Section 4.1.8				
M1	The Contractor's proposed resource must demonstrate a minimum of 5 years of experience (as of the issuance date of draft task authorization), implementing, upgrading or supporting PeopleSoft Human Capital Management (HCM) version 8.9 (or greater) and PeopleTools version 8.49 (or greater).			
M2	The Contractor's proposed resource must demonstrate a minimum of 5 years of experience (as of the issuance date of draft task authorization) installing any PeopleSoft related software products (e.g. Weblogic, Tuxedo, PeopleTools version 8.49 (or higher), Cobol, Crystal, etc.) on Windows, Linux or Unix platforms using PeopleSoft Update Manager to			

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS, W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

	apply application upgrades, patches and maintenance packs.			
M3	<p>The Contractor's proposed resource must demonstrate a minimum of 5 years of experience (as of the issuance date of draft task authorization) managing the PeopleSoft HCM environment as it relates to web servers, application server, reporting and process scheduler environments which must include:</p> <ul style="list-style-type: none"> a) PeopleSoft tools Application Designer, data Mover, SQR, SQL; b) Migrating developed PeopleSoft projects (PeopleSoft tools Application Designer projects, data Mover, SQR, SQL, through development, test and production environments). 			
A.7. Programmer Analyst – Level 3, Annex A, Statement of Work, Section 4.1.11				
M1	The Contractor's proposed resource must demonstrate a minimum of 10 years of experience (as of the issuance date of draft task authorization), in implementing, upgrading or supporting any of the software applications/technologies listed in the section 4.1.10 of the Annex A – Statement of Work.			
M2	The Contractor's proposed resource must demonstrate a minimum of 10 years of experience (as of the issuance date of draft task authorization) in developing, testing, documenting and implementing program/code and configuration changes to software applications.			
M3	The Contractor's proposed resource must demonstrate a minimum of 5 years of experience,			

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS, W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

	within the last ten (10) years (as of the issuance date of draft task authorization) in reviewing functional requirements and specifications and providing expertise and advice on <u>all</u> of the following: a. HTML b. .NET			
M4	The Contractor's proposed resource must demonstrate a minimum of 10 years of experience (as of the issuance date of draft task authorization) in performing application support activities by troubleshooting and correcting issues and defects, reporting to management and liaising with business and end-user clients.			
A.7. Programmer Analyst – Level 2, Annex A, Statement of Work, Section 4.1.10				
M1	The Contractor's proposed resource must demonstrate a minimum of 5 years of experience (as of the issuance date of draft task authorization) in implementing, upgrading or supporting software applications.			
M2	The Contractor's proposed resource must demonstrate a minimum of 5 years of experience (as of the issuance date of draft task authorization) in developing, testing, documenting and implementing program/code and configuration changes to software applications.			
M3	The Contractor's proposed resource must have a minimum of 5 years of demonstrated experience (as of the issuance date of draft task authorization) in performing application support activities by troubleshooting and correcting issues and defects, reporting to management and liaising with business and end-user clients.			

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS, W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

A.8 System Analyst – Level 3, Annex A, Statement of Work, Section 4.1.12					
M1	The Contractor's proposed resource must demonstrate a minimum of 10 years of experience (as of the issuance date of draft task authorization) in translating business requirements into systems design and technical specifications.				
M2	The Contractor's proposed resource must demonstrate a minimum of 10 years of experience (as of the issuance date of draft task authorization) in analyzing business requirements, performing feasibility studies, mapping interdependencies, and producing the required functional and technical specifications or process re-engineering recommendations with estimated level of effort.				
M3	The Contractor's proposed resource must demonstrate a minimum of 10 years of experience (as of the issuance date of draft task authorization) in analyzing and recommending alternatives and options for the technical solution.				
A.11 Tester – Level 2, Annex A, Statement of Work, Section 4.1.13					
M1	The Contractor's proposed resource must demonstrate a minimum of five (5) years of experience (as of the issuance date of draft task authorization) in using automated testing tools, executing automated and manual test runs, and validating results.				
M2	The Contractor's proposed resource must demonstrate a minimum of three (3) years within the last five (5) years testing experience (as of				

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

	the issuance date of draft task authorization) using Quality Center/ALM.			
M3	The Contractor's proposed resource must demonstrate a minimum of three (3) years within the last five (5) years of testing experience (as of the issuance date of draft task authorization) using QuickTest Pro/UFT or similar product within the last five (5) years.			
B.5. Business Process Re-Engineering (BRP) Consultant – Level 3, Annex A, Statement of Work, Section 4.2.1				
M1	The Contractor's proposed resource must demonstrate a minimum of 10 years of experience (as of the issuance date of draft task authorization) analyzing business functional requirements to identify information, procedures and decision flows.			
M2	The Contractor's proposed resource must have a certificate/diploma of formal training in Business Analysis using the Business Analysis Body of Knowledge (BABOK) methodology or equivalent.			
B.9. Courseware Developer – Level 3, Annex A, Statement of Work, Section 4.2.2				
M1	The Contractor's proposed resource must demonstrate a minimum 10 years of experience (as of the issuance date of draft task authorization) developing training materials.			
M2	The Contractor's proposed resource must have obtained the User Productivity Kit certification.			
M3	The Contractor's proposed resource must have developed a minimum of four (4) eLearning courses using rapid eLearning tools such as: Adobe Illustrator, Adobe Photoshop, Adobe Captivate, Adobe Dreamweaver, Adobe Contribute, HTML, CSS, Adobe Flash, Articulate			

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS, W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

	by Techsmith, Saba Publisher, and/or Oracle User Productivity Kit (UPK).			
B.9. Courseware Developer – Level 2, Annex A, Statement of Work, Section 4.2.3				
M1	The Contractor's proposed resource must demonstrate a minimum of 5 years of experience (as of the issuance date of draft task authorization) developing training materials.			
M2	The Contractor's proposed resource must have obtained the User Productivity Kit certification.			
M3	The Contractor's proposed resource must have developed a minimum of two (2) eLearning courses using rapid eLearning tools such As: Adobe Illustrator, Adobe Photoshop, Adobe Captivate, Adobe Dreamweaver, Adobe Contribute, HTML, CSS, Adobe Flash, Articulate by Techsmith, Saba Publisher, and/or Oracle User Productivity Kit (UPK).			
P.1. Change Management Consultant – Level 2, Annex A, Statement of Work, Section 4.3.1				
M1	The Contractor's proposed resource must demonstrate a minimum of five (5) years of experience (as of the issuance date of draft task authorization) performing at least 50% of the tasks enumerated at 4.3.1 of Annex A - Statement of Work article a) to j) of this Contract for the Level 2 Change Management Consultant.			
M2	The Contractor's proposed resource must demonstrate a minimum of two (2) years of experience, within the last six (6) years, (as of the issuance date of draft task authorization) planning and implementing Business Change Management strategies on the implementation of an ERP solution			

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

C.3. IT Security TRA and C&A Analyst – Level 3, Annex A, Statement of Work, Section 4.4.1			
M1	<p>The Contractor's proposed resource must demonstrate a minimum of 10 years of experience in conducting IT Security TRA and C&A activities in accordance with all of the policies, standards and guides listed below:</p> <ul style="list-style-type: none"> a) The Policy on Government Security (PGS) and the PGS IT Security Standards and Directives; b) The Operational Security Standard: Management of IT Security (MITS); c) The CSEC ITSG-04 Harmonized Threat and Risk Assessment; and, d) MG-4 – A Guide to Certification and Accreditation for Information Technology Systems. 		

Note to Bidders: Attachments 4.1 and 4.2 – Mandatory Technical Criteria and Point-Rated Technical Criteria are to be inserted and will form part of the resulting contract.

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

APPENDIX D TO ANNEX A CERTIFICATIONS AT THE TA STAGE

The following Certifications are to be used, as applicable. If they apply, they must be signed and attached to the Contractor's quotation when it is submitted to Canada.

1. CERTIFICATION OF EDUCATION AND EXPERIENCE

The Contractor certifies that all the information provided in the résumés and supporting material proposed for completing the subject work, particularly the information pertaining to education, achievements, experience and work history, has been verified by the Contractor to be true and accurate. Furthermore, the Contractor warrants that every individual proposed by the Contractor for the requirement is capable of performing the Work described in the Task Authorization.

Print name of authorized individual & sign above

Date

2. CERTIFICATION OF AVAILABILITY OF PERSONNEL

The Contractor certifies that, should it be authorized to provide services under this Task Authorization, the persons proposed in the quotation will be available to commence performance of the work within a reasonable time from the date of issuance of the valid Task Authorization, or within the time specified in the TA Form, and will remain available to perform the work in relation to the fulfillment of the requirement.

Print name of authorized individual & sign above

Date

3. CERTIFICATION OF STATUS OF PERSONNEL

If the Contractor has proposed any individual who is not an employee of the Contractor, the Contractor certifies that it has permission from that individual to propose his/her services in relation to the Work to be performed under this TA and to submit his/her résumé to Canada. At any time during the Contract Period the Contractor must, upon request from the Contracting Authority, provide the written confirmation, signed by the individual, of the permission that was given to the Contractor of his/her availability. Failure to comply with the request may result in a default under the Contract in accordance with the General Conditions.

Print name of authorized individual & sign above

Date

4. CERTIFICATION OF LANGUAGE - English

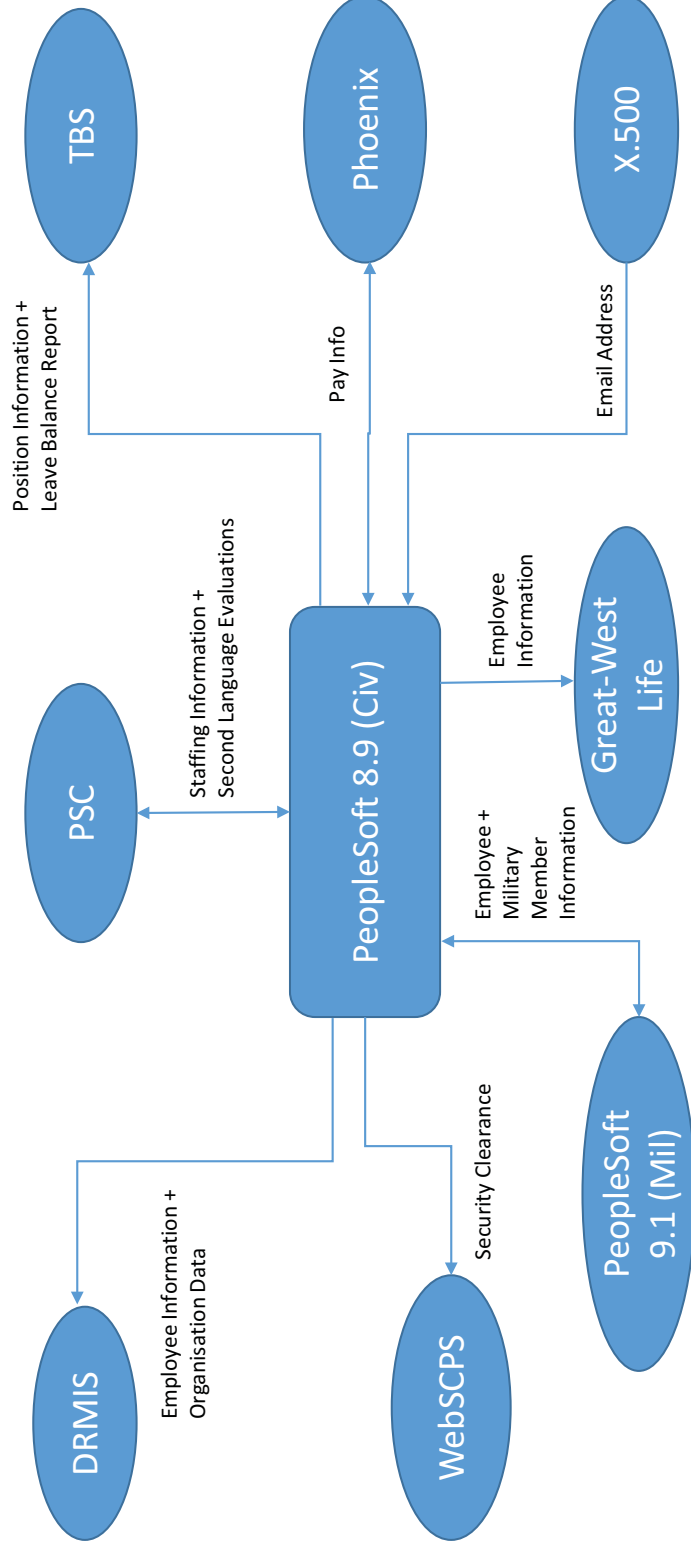
The Contractor certifies that the proposed resource(s) in response to this draft Task Authorization is/are fluent in English. The individual(s) proposed must be able to communicate orally and in writing in English without any assistance and with minimal errors.

Print name of authorized individual & sign above

Date

APPENDIX E to ANNEX A

PeopleSoft 8.9 - Interfaces



Acronyms / Legend:

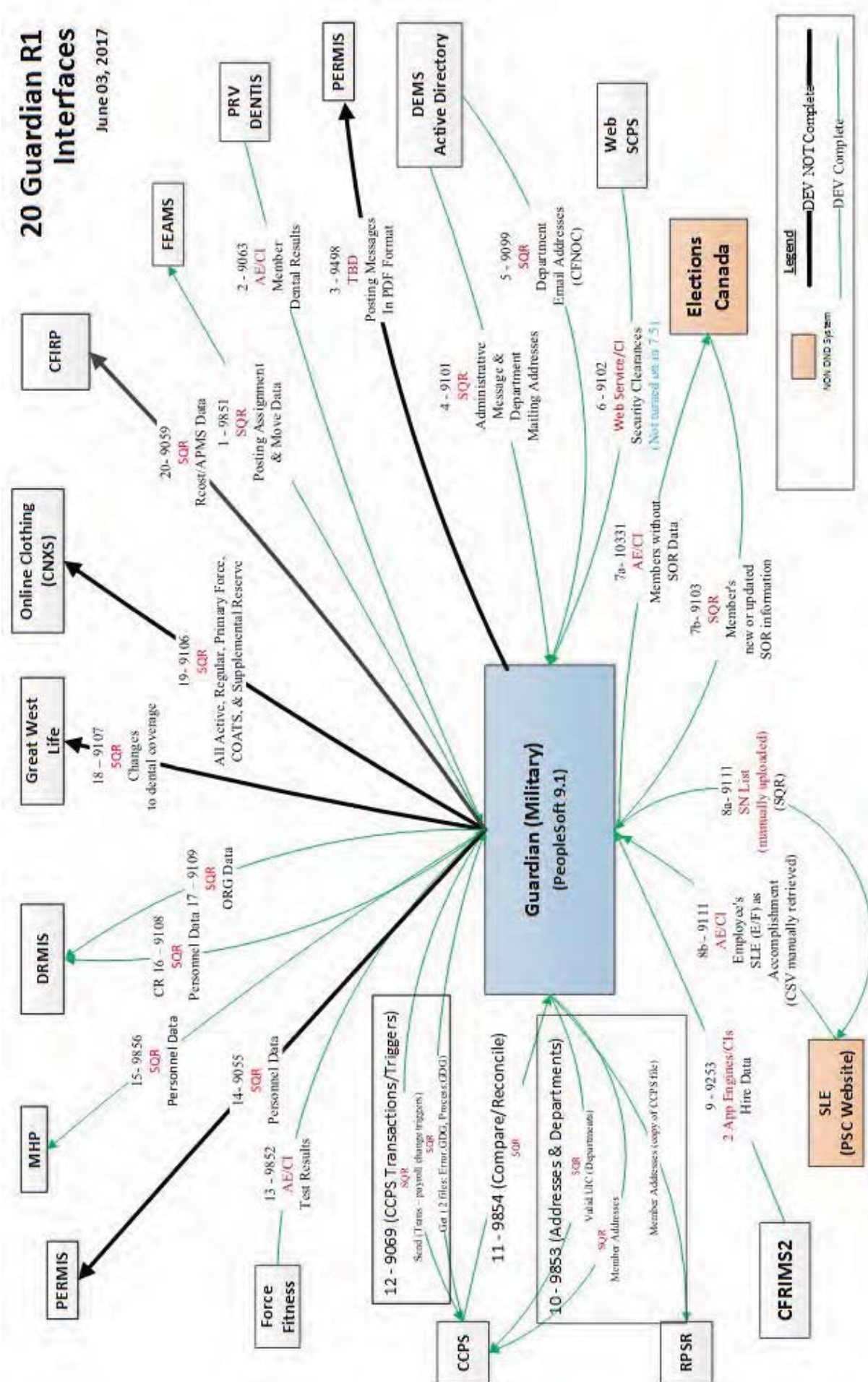
DRMIS: Defence Resources Management Information System

PSC: Public Service Commission

TBS: Treasury Board Secretariat

Phoenix: Government of Canada Pay System

APPENDIX F to ANNEX A - PeopleSoft 9.1 Interfaces



Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

APPENIDIX G to ANNEX A

NON-ERP APPLICATIONS

Application	Technical Environment
Canadian Forces Integrated Relocation Program (CFIRP)	C#, .Net, Visual Studio, SQL Server 2010
Electronic Selection Board (ESB)	Oracle Forms 6i, Oracle DB 11g (to be upgraded to 12)
Performance Evaluation Report Monitoring (PERMON)	PowerBuilder V7.0.2, Oracle DB 11g (to be converted to .Net)
e-Recruiting – On-Line Employment Application	.Net 4.0, .Net 4.5, SQL 2005, SQL Server 2010
Mission Support System (MSS)	IIS 7, SQL Server 2008
Service Number Allocation Management System (SNAMS)	Classic .ASP, .Net 4.5, SQL Server 2010
Personnel Electronic Records Management Information System (PERMIS)	Oracle 10g, .Net 4.0, .Net 4.5, IIS 6.1, Oracle Client 11g, Visual Studio 2010, PL/SQL Developer 6, Visual SourceSafe 5.6, Vintasoft 5.6, PixTools 8.6, PDFCreator 2.3.0.103, Ghost Script 9.19
DHH - Canadian Military History Gateway (CMHG)	Visual Studio 2010, IIS 7, SQL Server 2012/2016 (to be converted to .Net)

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

ANNEX B BASIS OF PAYMENT

INITIAL CONTRACT PERIOD YEAR 1:

Initial Contract Period – Year 1		
Resource Category	Level of Expertise	Firm Per Diem Rate
A.1 Application/Software Architect	Level 3	<i>To be inserted upon Contract award</i>
A.2 ERP Functional Analyst	Level 3	<i>To be inserted upon Contract award</i>
A.2 ERP Functional Analyst	Level 2	<i>To be inserted upon Contract award</i>
A.3 ERP Programmer Analyst	Level 3	<i>To be inserted upon Contract award</i>
A.3 ERP Programmer Analyst	Level 2	<i>To be inserted upon Contract award</i>
A.4 ERP System Analyst	Level 3	<i>To be inserted upon Contract award</i>
A.4 ERP System Analyst	Level 2	<i>To be inserted upon Contract award</i>
A.5 ERP Technical Analyst	Level 3	<i>To be inserted upon Contract award</i>
A.5 ERP Technical Analyst	Level 2	<i>To be inserted upon Contract award</i>
A.7 Programmer/Analyst	Level 3	<i>To be inserted upon Contract award</i>
A.7 Programmer/Analyst	Level 2	<i>To be inserted upon Contract award</i>
A.8 System Analyst	Level 3	<i>To be inserted upon Contract award</i>
A.11 Tester	Level 2	<i>To be inserted upon Contract award</i>
B.5 Business Process Reengineering	Level 3	<i>To be inserted upon Contract award</i>
B.9 Courseware developer	Level 3	<i>To be inserted upon Contract award</i>
B.9 Courseware developer	Level 2	<i>To be inserted upon Contract award</i>
C.3 IT Security TRA and C&A Analyst	Level 3	<i>To be inserted upon Contract award</i>
P.1 Change Management Consultant	Level 2	<i>To be inserted upon Contract award</i>

INITIAL CONTRACT PERIOD YEAR 2:

Initial Contract Period – Year 2		
Resource Category	Level of Expertise	Firm Per Diem Rate
A.1 Application/Software Architect	Level 3	<i>To be inserted upon Contract award</i>

Solicitation No. – N° de l'invitation W8474-187474/A		Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474		File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME
A.2 ERP Functional Analyst	Level 3	<i>To be inserted upon Contract award</i>	
A.2 ERP Functional Analyst	Level 2	<i>To be inserted upon Contract award</i>	
A.3 ERP Programmer Analyst	Level 3	<i>To be inserted upon Contract award</i>	
A.3 ERP Programmer Analyst	Level 2	<i>To be inserted upon Contract award</i>	
A.4 ERP System Analyst	Level 3	<i>To be inserted upon Contract award</i>	
A.4 ERP System Analyst	Level 2	<i>To be inserted upon Contract award</i>	
A.5 ERP Technical Analyst	Level 3	<i>To be inserted upon Contract award</i>	
A.5 ERP Technical Analyst	Level 2	<i>To be inserted upon Contract award</i>	
A.7 Programmer/Analyst	Level 3	<i>To be inserted upon Contract award</i>	
A.7 Programmer/Analyst	Level 2	<i>To be inserted upon Contract award</i>	
A.8 System Analyst	Level 3	<i>To be inserted upon Contract award</i>	
A.11 Tester	Level 2	<i>To be inserted upon Contract award</i>	
B.5 Business Process Reengineering	Level 3	<i>To be inserted upon Contract award</i>	
B.9 Courseware developer	Level 3	<i>To be inserted upon Contract award</i>	
B.9 Courseware developer	Level 2	<i>To be inserted upon Contract award</i>	
C.3 IT Security TRA and C&A Analyst	Level 3	<i>To be inserted upon Contract award</i>	
P.1 Change Management Consultant	Level 2	<i>To be inserted upon Contract award</i>	

OPTION PERIOD:

Option Period – Year 1		
Resource Category	Level of Expertise	Firm Per Diem Rate
A.1 Application/Software Architect	Level 3	<i>To be inserted upon Contract award</i>
A.2 ERP Functional Analyst	Level 3	<i>To be inserted upon Contract award</i>
A.2 ERP Functional Analyst	Level 2	<i>To be inserted upon Contract award</i>
A.3 ERP Programmer Analyst	Level 3	<i>To be inserted upon Contract award</i>
A.3 ERP Programmer Analyst	Level 2	<i>To be inserted upon Contract award</i>
A.4 ERP System Analyst	Level 3	<i>To be inserted upon Contract award</i>
A.4 ERP System Analyst	Level 2	<i>To be inserted upon Contract award</i>
A.5 ERP Technical Analyst	Level 3	<i>To be inserted upon Contract award</i>

Solicitation No. – N° de l'invitation W8474-187474/A		Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474		File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME
A.5 ERP Technical Analyst	Level 2	<i>To be inserted upon Contract award</i>	
A.7 Programmer/Analyst	Level 3	<i>To be inserted upon Contract award</i>	
A.7 Programmer/Analyst	Level 2	<i>To be inserted upon Contract award</i>	
A.8 System Analyst	Level 3	<i>To be inserted upon Contract award</i>	
A.11 Tester	Level 2	<i>To be inserted upon Contract award</i>	
B.5 Business Process Reengineering	Level 3	<i>To be inserted upon Contract award</i>	
B.9 Courseware developer	Level 3	<i>To be inserted upon Contract award</i>	
B.9 Courseware developer	Level 2	<i>To be inserted upon Contract award</i>	
C.3 IT Security TRA and C&A Analyst	Level 3	<i>To be inserted upon Contract award</i>	
P.1 Change Management Consultant	Level 2	<i>To be inserted upon Contract award</i>	

Government
of CanadaGouvernement
du Canada

AUG - 9 2017

Contract Number / Numéro du contrat W8474-187474
Security Classification / Classification de sécurité

Annex C

SECURITY REQUIREMENTS CHECK LIST (SRCL)

LISTE DE VÉRIFICATION DES EXIGENCES RELATIVES À LA SÉCURITÉ (LVERS)

PART A - CONTRACT INFORMATION / PARTIE A - INFORMATION CONTRACTUELLE

1. Originating Government Department or Organization / Ministère ou organisme gouvernemental d'origine		2. Branch or Directorate / Direction générale ou Direction ADM(IM) / DHRIM	
3. a) Subcontract Number / Numéro du contrat de sous-traitance		3. b) Name and Address of Subcontractor / Nom et adresse du sous-traitant	
4. Brief Description of Work / Brève description du travail TBIPS Professional support to Director Human Resources Information management (DHRIM)			
5. a) Will the supplier require access to Controlled Goods? Le fournisseur aura-t-il accès à des marchandises contrôlées?		<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes Non Oui	
5. b) Will the supplier require access to unclassified military technical data subject to the provisions of the Technical Data Control Regulations? Le fournisseur aura-t-il accès à des données techniques militaires non classifiées qui sont assujetties aux dispositions du Règlement sur le contrôle des données techniques?		<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes Non Oui	
6. Indicate the type of access required / Indiquer le type d'accès requis			
6. a) Will the supplier and its employees require access to PROTECTED and/or CLASSIFIED information or assets? Le fournisseur ainsi que les employés auront-ils accès à des renseignements ou à des biens PROTÉGÉS et/ou CLASSIFIÉS? (Specify the level of access using the chart in Question 7. c) (Préciser le niveau d'accès en utilisant le tableau qui se trouve à la question 7. c)		<input type="checkbox"/> No <input checked="" type="checkbox"/> Yes Non Oui	
6. b) Will the supplier and its employees (e.g. cleaners, maintenance personnel) require access to restricted access areas? No access to PROTECTED and/or CLASSIFIED information or assets is permitted. Le fournisseur et ses employés (p. ex. nettoyeurs, personnel d'entretien) auront-ils accès à des zones d'accès restreintes? L'accès à des renseignements ou à des biens PROTÉGÉS et/ou CLASSIFIÉS n'est pas autorisé.		<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes Non Oui	
6. c) Is this a commercial courier or delivery requirement with no overnight storage? S'agit-il d'un contrat de messagerie ou de livraison commerciale sans entreposage de nuit?		<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes Non Oui	
7. a) Indicate the type of information that the supplier will be required to access / Indiquer le type d'information auquel le fournisseur devra avoir accès			
Canada <input checked="" type="checkbox"/>		NATO / OTAN <input type="checkbox"/>	
Foreign / Étranger <input type="checkbox"/>			
7. b) Release restrictions / Restrictions relatives à la diffusion			
No release restrictions Aucune restriction relative à la diffusion <input checked="" type="checkbox"/>		All NATO countries Tous les pays de l'OTAN <input type="checkbox"/>	
Not releasable À ne pas diffuser <input type="checkbox"/>		No release restrictions Aucune restriction relative à la diffusion <input type="checkbox"/>	
Restricted to / Limité à : <input type="checkbox"/>		Restricted to / Limité à : <input type="checkbox"/>	
Specify country(ies) / Préciser le(s) pays :		Specify country(ies) / Préciser le(s) pays :	
7. c) Level of Information / Niveau d'information			
PROTECTED A PROTÉGÉ A <input checked="" type="checkbox"/>		NATO UNCLASSIFIED NATO NON CLASSIFIÉ <input type="checkbox"/>	
PROTECTED B PROTÉGÉ B <input checked="" type="checkbox"/>		NATO RESTRICTED NATO DIFFUSION RESTREINTE <input type="checkbox"/>	
PROTECTED C PROTÉGÉ C <input type="checkbox"/>		NATO CONFIDENTIAL NATO CONFIDENTIEL <input type="checkbox"/>	
CONFIDENTIAL CONFIDENTIEL <input type="checkbox"/>		NATO SECRET NATO SECRET <input type="checkbox"/>	
SECRET <input type="checkbox"/>		COSMIC TOP SECRET COSMIC TRÈS SECRET <input type="checkbox"/>	
TOP SECRET TRÈS SECRET <input type="checkbox"/>			
TOP SECRET (SIGINT) TRÈS SECRET (SIGINT) <input type="checkbox"/>			
		PROTECTED A PROTÉGÉ A <input type="checkbox"/>	
		PROTECTED B PROTÉGÉ B <input type="checkbox"/>	
		PROTECTED C PROTÉGÉ C <input type="checkbox"/>	
		CONFIDENTIAL CONFIDENTIEL <input type="checkbox"/>	
		SECRET SECRET <input type="checkbox"/>	
		TOP SECRET TRÈS SECRET <input type="checkbox"/>	
		TOP SECRET (SIGINT) TRÈS SECRET (SIGINT) <input type="checkbox"/>	



PART A (continued) / PARTIE A (suite)

8. Will the supplier require access to PROTECTED and/or CLASSIFIED COMSEC information or assets?
Le fournisseur aura-t-il accès à des renseignements ou à des biens COMSEC désignés PROTÉGÉS et/ou CLASSIFIÉS? ☒ No ☐ Yes
Non Oui

If Yes, indicate the level of sensitivity:

Dans l'affirmative, indiquer le niveau de sensibilité :

9. Will the supplier require access to extremely sensitive INFOSEC information or assets?
Le fournisseur aura-t-il accès à des renseignements ou à des biens INFOSEC de nature extrêmement délicate? ☒ No ☐ Yes
Non Oui

Short Title(s) of material / Titre(s) abrégé(s) du matériel :

Document Number / Numéro du document :

PART B - PERSONNEL (SUPPLIER) / PARTIE B - PERSONNEL (FOURNISSEUR)

10. a) Personnel security screening level required / Niveau de contrôle de la sécurité du personnel requis

☐ RELIABILITY STATUS
COTE DE FIABILITÉ ☐ CONFIDENTIAL
NFIDENTIEL ☒ SECRET
SECRET ☐ TOP SECRET
TRÈS SECRET ☐ TOP SECRET- SIGINT
TRÈS SECRET - SIGINT ☐ NATO CONFIDENTIAL
NATO CONFIDENTIEL ☐ NATO SECRET
NATO SECRET ☐ COSMIC TOP SECRET
COSMIC TRÈS SECRET ☐ SITE ACCESS
ACCÈS AUX EMPLACEMENTS

Special comments:

Commentaires spéciaux :

NOTE: If multiple levels of screening are identified, a Security Classification Guide must be provided.

REMARQUE : Si plusieurs niveaux de contrôle de sécurité sont requis, un guide de classification de la sécurité doit être fourni.

10. b) May unscreened personnel be used for portions of the work?
Du personnel sans autorisation sécuritaire peut-il se voir confier des parties du travail? ☒ No ☐ Yes
Non Oui

If Yes, will unscreened personnel be escorted?

Dans l'affirmative, le personnel en question sera-t-il escorté?

☐ No ☐ Yes
Non Oui

PART C - SAFEGUARDS (SUPPLIER) / PARTIE C - MESURES DE PROTECTION (FOURNISSEUR)

INFORMATION / ASSETS / RENSEIGNEMENTS / BIENS

11. a) Will the supplier be required to receive and store PROTECTED and/or CLASSIFIED information or assets on its site or premises?
Le fournisseur sera-t-il tenu de recevoir et d'entreposer sur place des renseignements ou des biens PROTÉGÉS et/ou CLASSIFIÉS? ☒ No ☐ Yes
Non Oui

11. b) Will the supplier be required to safeguard COMSEC information or assets?
Le fournisseur sera-t-il tenu de protéger des renseignements ou des biens COMSEC? ☒ No ☐ Yes
Non Oui

PRODUCTION

11. c) Will the production (manufacture, and/or repair and/or modification) of PROTECTED and/or CLASSIFIED material or equipment occur at the supplier's site or premises?
Les installations du fournisseur serviront-elles à la production (fabrication et/ou réparation et/ou modification) de matériel PROTÉGÉ et/ou CLASSIFIÉ? ☒ No ☐ Yes
Non Oui

INFORMATION TECHNOLOGY (IT) MEDIA / SUPPORT RELATIF À LA TECHNOLOGIE DE L'INFORMATION (TI)

11. d) Will the supplier be required to use its IT systems to electronically process, produce or store PROTECTED and/or CLASSIFIED information or data?
Le fournisseur sera-t-il tenu d'utiliser ses propres systèmes informatiques pour traiter, produire ou stocker électroniquement des renseignements ou des données PROTÉGÉS et/ou CLASSIFIÉS? ☒ No ☐ Yes
Non Oui

11. e) Will there be an electronic link between the supplier's IT systems and the government department or agency?
Disposera-t-on d'un lien électronique entre le système informatique du fournisseur et celui du ministère ou de l'agence gouvernementale? ☒ No ☐ Yes
Non Oui



PART C - (continued) / PARTIE C - (suite)

For users completing the form manually use the summary chart below to indicate the category(ies) and level(s) of safeguarding required at the supplier's site(s) or premises.

Les utilisateurs qui remplissent le formulaire manuellement doivent utiliser le tableau récapitulatif ci-dessous pour indiquer, pour chaque catégorie, les niveaux de sauvegarde requis aux installations du fournisseur.

For users completing the form online (via the Internet), the summary chart is automatically populated by your responses to previous questions.

Dans le cas des utilisateurs qui remplissent le formulaire en ligne (par Internet), les réponses aux questions précédentes sont automatiquement saisies dans le tableau récapitulatif.

SUMMARY CHART / TABLEAU RÉCAPITULATIF

Category Catégorie	PROTECTED PROTÉGÉ			CLASSIFIED CLASSIFIÉ			NATO				COMSEC					
	A	B	C	CONFIDENTIAL CONFIDENTIEL	SECRET	TOP SECRET TRÈS SECRET	NATO RESTRICTED NATO DIFFUSION RESTREINTE	NATO CONFIDENTIAL NATO CONFIDENTIEL	NATO SECRET	COSMIC TOP SECRET COSMIC TRÈS SECRET	PROTECTED PROTÉGÉ			CONFIDENTIAL CONFIDENTIEL	SECRET	TOP SECRET TRÈS SECRET
											A	B	C			
Information / Assets Renseignements / Biens Production																
IT Media / Support TI																
IT Link / Lien électronique																

12. a) Is the description of the work contained within this SRCL PROTECTED and/or CLASSIFIED?

La description du travail visé par la présente LVERS est-elle de nature PROTÉGÉE et/ou CLASSIFIÉE?

☒ No
Non

☐ Yes
Oui

If Yes, classify this form by annotating the top and bottom in the area entitled "Security Classification".

Dans l'affirmative, classifiez le présent formulaire en indiquant le niveau de sécurité dans la case intitulée « Classification de sécurité » au haut et au bas du formulaire.

12. b) Will the documentation attached to this SRCL be PROTECTED and/or CLASSIFIED?

La documentation associée à la présente LVERS sera-t-elle PROTÉGÉE et/ou CLASSIFIÉE?

☒ No
Non

☐ Yes
Oui

If Yes, classify this form by annotating the top and bottom in the area entitled "Security Classification" and indicate with attachments (e.g. SECRET with Attachments).

Dans l'affirmative, classifiez le présent formulaire en indiquant le niveau de sécurité dans la case intitulée « Classification de sécurité » au haut et au bas du formulaire et indiquer qu'il y a des pièces jointes (p. ex. SECRET avec des pièces jointes).

Solicitation No. – N° de l'invitation W8474-187474/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W8474-187474	File No. – N° du dossier 011IPS. W8474-187474	CCC No./ N° CCC – FMS No/ N° VME

ANNEX D NON-DISCLOSURE AGREEMENT

I, _____, recognize that in the course of my work as an employee or subcontractor of _____, I may be given access to information by or on behalf of Canada in connection with the Work, pursuant to Contract Serial No. _____ between Her Majesty the Queen in right of Canada, represented by the Minister of Public Works and Government Services and _____, including any information that is confidential or proprietary to third parties, and information conceived, developed or produced by the Contractor as part of the Work. For the purposes of this agreement, information includes but not limited to: any documents, instructions, guidelines, data, material, advice or any other information whether received orally, in printed form, recorded electronically, or otherwise and whether or not labeled as proprietary or sensitive, that is disclosed to a person or that a person becomes aware of during the performance of the Contract.

I agree that I will not reproduce, copy, use, divulge, release or disclose, in whole or in part, in whatever way or form any information described above to any person other than a person employed by Canada on a need to know basis. I undertake to safeguard the same and take all necessary and appropriate measures, including those set out in any written or oral instructions issued by Canada, to prevent the disclosure of or access to such information in contravention of this agreement.

I also acknowledge that any information provided to the Contractor by or on behalf of Canada must be used solely for the purpose of the Contract and must remain the property of Canada or a third party, as the case may be.

I agree that the obligation of this agreement will survive the completion of the Contract Serial No.:

_____.

Signature

Date (yy/mm/dd)