



**RETURN BIDS TO : - RETOURNER LES SOUMISSION À:**

**Canada Revenue Agency  
Agence du revenu du Canada**  
*See herein / Voir dans ce document*

**Proposal to: Canada Revenue Agency**  
We hereby offer to sell to Her Majesty the Queen in right of Canada, in accordance with the terms and conditions set out herein, referred to herein and/or attached hereto, the goods and/or services listed herein and on any attached sheets at the price(s) set out therefor.

**Proposition à : l'Agence du revenu du Canada**  
Nous offrons par la présente de vendre à Sa Majesté la Reine du Chef du Canada, en conformité avec les conditions énoncées dans la présente incluses par référence dans la présente et/ou incluses par référence aux annexes jointes à la présente et ci-jointes, les biens et/ou services énumérés ici sur toute feuille ci-annexée, au(x) prix indiqué(s).

**Bidder's Legal Name and Address - (ensure the Bidder's complete legal name is properly set out)  
Raison sociale et adresse du Soumissionnaire - (s'assurer que le nom légal au complet du soumissionnaire est correctement indiqué)**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

***Bidder is required to identify below the name and title of the individual authorized to sign on behalf of the Bidder – Soumissionnaire doit identifier ci-bas le nom et le titre de la personne autorisée à signer au nom du soumissionnaire***

\_\_\_\_\_  
**Name /Nom**

\_\_\_\_\_  
**Title/Titre**

\_\_\_\_\_  
**Signature**

\_\_\_\_\_  
**Date (yyyy-mm-dd)/(aaaa-mm-jj)**

(\_\_\_\_)\_\_\_\_\_  
**Telephone No. – No de téléphone**

(\_\_\_\_)\_\_\_\_\_  
**Fax No. – No de télécopieur**

\_\_\_\_\_  
**E-mail address – Adresse de courriel**

**AMENDMENT TO REQUEST FOR PROPOSAL / MODIFICATION DE DEMANDE DE PROPOSITION**

<b>Title – Sujet</b> Enterprise Testing Solution	
<b>Solicitation No. – No de l'invitation</b>  1000338642	<b>Date</b>  December 12, 2017
<b>Amendment No. - N° modif.</b>  N/A	
<b>Solicitation closes – L'invitation prend fin on – le 2017-12-22 (yyyy-mm-dd) (aaaa-mm-jj) at – à 2:00 P.M. / 14 h</b>	<b>Time zone – Fuseau horaire</b> EDT/HAE Eastern Daylight Time/ Heure Avancée de l'Est
<b>Contracting Authority – Autorité contractante</b>  Name – Nom: Shawn Woods  Address – Adresse: 250 Albert Street, Ottawa, ON K1A 0L5  E-mail address – Adresse de courriel : <a href="mailto:Shawn.Woods@cra-arc.gc.ca">Shawn.Woods@cra-arc.gc.ca</a>	
<b>Telephone No. – No de téléphone</b> (613) 291-9615	
<b>Fax No. – No de télécopieur</b> (613) 957-6655	
<b>Destination - Destination</b>  See herein / Voir dans ce document	
<b>THIS DOCUMENT CONTAINS A SECURITY REQUIREMENT. LE PRÉSENT DOCUMENT COMPORTE UNE EXIGENCE EN MATIÈRE DE SÉCURITÉ.</b>	



## SOLICITATION QUESTIONS #21-27

This solicitation document is raised to:

1. Address the following questions submitted during the solicitation period as per RFP.

**\*\*\* Please note that CRA will evaluate only the documentation provided with a bidder's bid. Canada will not evaluate information such as references to Web site addresses where additional information can be found, or technical manuals or brochures not submitted with the bid.\*\*\***

### 1. QUESTIONS AND ANSWERS

**Q21.** In regard to M114, CRA asks for a solution that does not require any connectivity to the internet. One of our potential solutions for load and performance testing can be installed on premise at CRA, however it requires an internet connection to store non-sensitive test results. From a security perspective, the connection is encrypted using TLS1.2 and outbound only, so no inbound firewall access is required. The information exchanged is numeric and metric data, so no sensitive data leaves CRA premise. Given the security mitigation available, will CRA consider a hybrid cloud approach?

**A21.** No, the CRA will not accept a hybrid cloud approach nor a solution that requires external connection for any purpose.

**Q22.** In gauging the services required for ETS, it is not entirely clear if CRA is looking for just product installation services, or whether CRA is looking for the vendor to work with CRA to define a testing methodology based on the best practices inherent in the ETS tools and to integrate the tools into the CRA software development lifecycle. Similarly, is the scope of the implementation targeted at a specific project within CRA or is CRA building a common testing service offering that would be leveraged, shared, or replicated to multiple projects across CRA. Can CRA please elaborate on the scope of services required through the ETS RFP and how you would like the vendor to propose them?

**A22.** The resulting contract of the RFP includes the option if needed to procure professional services that will serve as a common platform for testing for multiple CRA projects and releases.

**Q23.** Given the number of mandatory and rated requirements in the RFP, we would respectfully request that an extension be provided to the closing date, past December 22, 2017 and into the new year. Please advise.

**A23.** There are no rated requirements just mandatory. No extension is granted at this time.

**Q24.** Given the benefits of cloud services (agility, cost, flexibility, etc.), would the CRA be open to a cloud-based service that meets the mandatory and rated requirements?

**A24.** No, the CRA will not accept a hybrid cloud approach nor a solution that requires external connection for any purpose.



**Q25.** As the CRA currently has some enterprise testing tools, as outlined in the RFP, for the purposes of licensing and financials, is the proposed solution required to be a standalone solution (including net new licensing) or can existing licenses owned by the CRA be contemplated at part of the solution (and subsequent pricing)?

**A25.** The solution must be based on new licenses for the quantities as defined in the RFP. The current state information described in section 1.2 of the RFP was provided as background context only and is not to form part of the solution nor influence pricing.

**Q26.** In the above-noted solicitation, there are 114 Mandatory Requirements (identified in “Appendix 1 – Mandatory Requirements”). However, there appear to be no Rated Requirements. Given that all mandatories must of course be met to have a compliant solution, that would suggest that this RFP then is 100% based on price of the proposed solution. Can you please confirm that there are no rated requirements and the desired solution, meeting all mandatories, then is simply lowest cost compliant solution will be selected?

**A26.** There are no rated requirements in the RFP. The resulting contract is to be awarded in accordance with Part 4.0 “Evaluation and Selection” of the RFP.

**Q27.** Our organization currently has Reliability level clearance. We are in the process of being upgraded to Secret (sponsored by another department) but we do not anticipate this being in place till early 2018). The SRCL states that level of information is Protected B which suggests that organizationally we are OK to bid with Reliability. However, personnel need “Secret” level clearance? Please can you confirm that?

**A27.** Please see RFP Amendment #03 for updates to the security requirements.

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**ALL RFP TERMS AND CONDITIONS REMAIN UNCHANGED**