

RETURN BID TO: RETOURNER LES SOUMISSIONS À:

INNOVATION, SCIENCE AND ECONOMIC DEVELOPMENT CANADA/INNOVATION SCIENCES ET DEVELOPPMENT ECONOMIQUE CANADA

CHIEF INFORMATICS OFFICE/BUREAU PRINCIPAL DE L'INFORMATIQUE OTTAWA, ONTARIO K1A 0H5

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323E

REQUEST FOR PROPOSAL DEMANDE DE PROPOSITION

Proposal To: Innovation, Science and Economic Development Canada

We hereby offer to sell to Her Majesty the Queen in right of Canada, in accordance with the terms and conditions set out herein, referred to herein or attached hereto, the goods, services, and construction listed herein and on any attached sheets at the price(s) set out thereof.

Proposition à: Innovation, sciences et développement économique Canada

Nous offrons par la présente de vendre à Sa Majesté la Reine du chef du Canada, aux conditions énoncées ou incluses par référence dans la présente et aux annexes ci-jointes, les biens, services et construction énumérés ici sur toutes feuilles ci-annexées, au(x) prix indiqué(s).

Comments - Commentaires

This document contains a Security Requirement

Vendor/Firm Name and address Raison sociale et adresse du fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution

Innovation, Science and Economic Development Canada / Innovation, sciences et développement économique Canada Chief Information Office/Bureau principal de l'information 235 Queen, Ottawa, Ontario K1A 0H5

Title – Titre		
TBIPS – Multiple Resource Team – Level 3 DTSS / CIO / Workplace Technology Services Division (WTSD)		
Solicitation No. – N° de l'invitat	ion Date	
IC186981	December 13, 2017	
Client Reference No. – N° de référence du client		
GETS Reference No. – N° de reference de SEAG		
938-5/160204EW		
File No. – N° du dossier	CCC No. / N° CCC - FMS No. /N° VME	
Solicitation Closes – L'invitation prend fin	Time Zone Fuseau horaire	
at – à : 2 :00 p.m. on – le : January 03, 2018	Eastern Standard Time (EST)	
F.O.B F.A.B. Plant-Usine: □ Destination: ☑ Other-Autre: □		
Address Inquiries to : - Adresser toutes questions à: Melyssa Zawadka	Buyer Id – Id de l'acheteur	
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343-291-3848	Melyssa.zawadka@canada.ca	
Destination – of Goods, Services, and Construction: Destination – des biens, services et construction : See Herein		

	Delivery required Livraison exigée	Delivered Offered – Livraison proposée
	See Herein	
Vendor/firm Name and address Raison sociale et adresse du fournisseur/de l'entrepreneur		

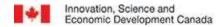
Telephone No. – N° de téléphone

Name and title of person authorized to sign on behalf of Vendor/firm (type or print) Nom et titre de la personne autorisée à signer au nom du

Nom et titre de la personne autorisee a signer au nom du fournisseur/de l'entrepreneur (taper ou écrire en caractères d'imprimerie)

Signature	Date	





REQUEST FOR PROPOSAL (RFP) AGAINST A SUPPLY ARRANGEMENT FOR TASK-BASED INFORMATICS PROFESSIONAL SERVICES (TBIPS)

FOR THE PROVISION OF A

P.5. PROJECT EXECUTIVE - LEVEL 3

P.5. PROJECT EXECUTIVE (DELIVERY) - LEVEL 3

P.9. PROJECT MANAGER - LEVEL 3

B.1. BUSINESS ANALYST - LEVEL 3

P.1. CHANGE MANAGEMENT CONSULTANT – LEVEL 3

P.4. ORGANIZATIONAL DEVELOPMENT CONSULTANT - LEVEL 3

P.7. PROJECT COORDINATOR - LEVEL 3

WORKPLACE TECHNOLOGY SERVICES DIVISION

CIO. DIGITAL TRANSFORMATION SERVICES SECTOR

INNOVATION, SCIENCE AND ECONOMIC DEVELOPMENT CANADA (ISED)

ANY CONTRACT AS A RESULT OF THIS RFP WILL NOT EXCEED THE TBIPS TIER 1 SA DOLLAR VALUE OF \$2M **INCLUDING APPLICABLE TAXES**

There are no contractors performing services described in this RFP.

This Model Bid Solicitation contains samples of the terms that will form the basis for any future requests for proposals (RFPs) under the Task-Based Informatics and Professional Services (TBIPS) Supply Arrangement (SA) method of supply.

To the extent possible, these Articles are written as they will appear in any future TBIPS RFP(s). However, individual RFPs and the Resulting Contract Clauses may be modified to suit individual Client requirements. For example, the nature of the requirement, the term of the resulting Contract, the evaluation methodology and the basis of payment clauses may all be tailored to individual Client requirements.

The Articles in the Resulting Contract Clauses are mandatory in their entirety. Acceptance of these Articles, in their entirety, as they appear, is a Mandatory requirement of the TBIPS SA. Suppliers submitting an Offer containing statements implying that their Offer is conditional on modification of these clauses or containing terms and conditions that purport to supersede these clauses or derogate from them will be considered non-responsive.

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6.1 SECURITY REQUIREMENT

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PART 1 – GENERAL INFORMATION

1.1 INTRODUCTION

This bid solicitation number IC186981 is divided into seven parts plus annexes as follows:

Part 1 General Information: provides a general description of the requirement;

Part 2 Bidder Instructions: provides the instructions, clauses and conditions applicable to the bid solicitation and states that the Bidder agrees to be bound by the clauses and conditions contained in all parts of the bid solicitation;

Part 3 Bid Preparation Instructions: provides bidders with instructions on how to prepare their bid;

Part 4 Evaluation Procedures and Basis of Selection: indicates how the evaluation will be conducted, the evaluation criteria that must be addressed in the bid, if applicable, and the basis of selection;

Part 5 Certifications: includes the certifications to be provided;

Part 6 Security Requirements: includes specific requirements that must be addressed by bidders; and

Part 7 Resulting Contract Clauses: includes the clauses and conditions that will apply to any resulting contract.

The annexes include the Statement of Work, the Bid Evaluation Criteria, the Basis of Payment, the Basis of Selection, the Security Requirement Checklist, the Bid Submission Form, the Task Authorization Form and the Federal Contractor's Program for Employment Equity Certification Form.

1.2 SUMMARY

- a. This bid solicitation is being issued to satisfy the requirement of Innovation, Science and Economic Development Canada (ISED) [the "Client"] for Task-Based Informatics Professional Services (TBIPS) under the TBIPS Supply Arrangement (SA) method of supply.
- b. It is intended to result in the award of one contract for one (1) year, plus one (1) one-year irrevocable options periods allowing Canada to extend the term of the contract(s).
- c. There is a security requirement associated with this requirement. For additional information, see Part 6 Security Requirements, and Part 7 – Resulting Contract Clauses. Bidders should consult the "Security Requirements on PWGSC Bid Solicitations – Instructions for Bidders" document on the Departmental Standard Procurement Documents (http://ssi-iss.tpsqc-pwqsc.qc.ca) Website.
- d. The requirement is subject to the provisions of the World Trade Organization Agreement on Government Procurement (WTO-AGP), the North American Free Trade Agreement (NAFTA), the Canada-Chile Free Trade Agreement (CCFTA), the Canadian Free Trade Agreement (CFTA), the Canada-European Union Comprehensive Economic and Trade Agreement (CETA), the Canada-Peru Free Trade Agreement (CPFTA), the Canada-Columbia Free Trade Agreement (CCoIFTA), and the Canada-Panama Free Trade Agreement (CPanFTA) if it is in force.
- e. The Federal Contractor's Program (FCP) for employment equity applies to this procurement; see Part 5 Certifications, Part 7 – Resulting Contract Clauses and the attachment titled "Federal Contractor's Program for Employment Equity – Certification."
- The TBIPS Supply Arrangement EN578-170432 is incorporated by reference and forms part of this bid solicitation, as though expressly set out in it, subject to any express terms and conditions contained in this bid solicitation. The capitalized terms not defined in this bid solicitation have the meaning given to them in the TBIPS SA.

Only selected TBIPS SA Holders currently holding a TBIPS SA for Tier 1 in the National Capital Region (NCR) under the EN578-170432 series of SAs are invited to compete. To facilitate the process, Innovation, Science and



Economic Development Canada has chosen to attach a list of pre-qualified suppliers under Annex A of the Notice of Proposed Procurement (NPP) to allow those suppliers who were not formally invited to bid on this requirement to submit a proposal should they wish to do so. Only suppliers listed on Annex A of this notice can submit a proposal. (Suppliers listed in Annex A of the Notice of Proposed Procurement should hereby consider themselves invited to bid (there is no requirement for the suppliers listed in Annex A to further request to be added to the invited bidders list). SA Holders may not submit a bid in response to this bid solicitation unless they have been invited to do so (formally or informally through Annex A of the NPP). The following SA Holders have been initially invited to bid on this requirement. Where additional invitations are made during the bid solicitation process, it may be that they are not reflected in a solicitation amendment:

- 1. A.S.G. Inc.
- 2. Access Corporate Technologies Inc.
- 3. AMITA Corporation
- 4. BP & M Government IM & IT Consulting Inc.
- CSI Consulting Inc., FoxWise Technologies Inc., DWP Solutions Inc., Innovision Consulting Inc., IN JOINT VENTURE
- 6. ESIT Canada Enterprise Services Co. ESIT Canada Services AuxEntreprises Cie.
- 7. Fujitsu Consulting (CANADA) Inc./Fujitsu Conseil (Canada) Inc.
- 8. Harrington Marketing Limited
- 9. Information Management and Technology Consultants Inc.
- 10. Lansdowne Technologies Inc.
- 11. Mishkumi Technologies Inc.
- 12. Pleiad Canada Inc.
- 13. The Halifax Group Inc.
- 14. Thinking Big Information Technology Inc.
- 15. TRM Technologies Inc.
- g. SA Holders that are invited to compete as a joint venture must submit a bid as that joint venture SA Holder, forming no other joint venture to bid. Any joint venture must be already qualified under the SA #EN578-170432 as that joint venture at the time of bid closing in order to submit a bid.
- h. The Resource Categories described below are required on an as and when requested basis in accordance the TBIPS Categories of Personnel Descriptions (http://www.tpsgc-pwgsc.gc.ca/app-acq/sptb-tbps/categories-eng.html):

Resource Category	Level of Expertise	Estimated Number of Resources Required
P.5. Project Executive	Level 3	One (1)
P.5. Project Executive (Delivery)	Level 3	One (1)
P.9. Project Manager	Level 3	One (1)
B.1. Business Analyst	Level 3	One (1)
P.1. Change Management Consultant	Level 3	One (1)
P.4. Organizational Development Consultant	Level 3	One (1)
P.7. Project Coordinator	Level 3	One (1)



1.3 DEBRIEFINGS

After contract award, bidders may request a debriefing on the results of the bid solicitation process. Bidders should make the request to the Contracting Authority within 15 working days of receipt of the results of the bid solicitation process. The debriefing may be provided in writing, by telephone or in person.



PART 2 – BIDDER INSTRUCTIONS

2.1 STANDARD INSTRUCTIONS, CLAUSES AND CONDITIONS

- a. All instructions, clauses and conditions identified in the bid solicitation by number, date and title are set out in the Standard Acquisition Clauses and Conditions Manual (https://buyandsell.gc.ca/policy-and-quidelines/standardacquisition-clauses-and-conditions-manual) issued by Public Works and Government Services Canada (PWGSC).
- b. Bidders who submit a bid agree to be bound by the instructions, clauses and conditions of the bid solicitation and accept the clauses and conditions of the resulting contract(s).
- c. The 2003 (2017-04-27) Standard Instructions Goods or Services Competitive Requirements are incorporated by reference into and form part of the bid solicitation, with the following modifications: with Subsection 5.4 amended by deleting "sixty (60) days" and inserting "180 days". If there is a conflict between the provisions of 2003 and this document, this document prevails.

2.2 SUBMISSION OF BIDS

- a. Unless specified otherwise in the RFP, bids must be received by the Contract Authority at the location identified by the date, time and place indicated on page 1 of the solicitation.
- b. If your bid is transmitted by facsimile or electronic mail, Canada will not be responsible for late bids received at destination after the closing date and time, even if it was submitted before.

2.3 ENQUIRIES - BID SOLICITATION

- a. All enquiries must be submitted in writing to the Contracting Authority no later than 2:00 p.m. EST on Thursday, December 21, 2017. Enquiries received after that time may not be answered.
- b. Bidders should reference as accurately as possible the numbered item of the bid solicitation to which the enquiry relates. Care should be taken by bidders to explain each question in sufficient detail in order to enable Canada to provide an accurate answer. Technical enquiries that are of a "proprietary" nature must be clearly marked "proprietary" at each relevant item. Items identified as proprietary will be treated as such except where Canada determines that the enquiry is not of a proprietary nature. Canada may edit the questions or may request that the Bidder do so, so that the proprietary nature of the question is eliminated, and the enquiry can be answered with copies to all bidders. Enquiries not submitted in a form that can be distributed to all bidders may not be answered by Canada.

2.4 FORMER PUBLIC SERVANT

a. Information Required

Contracts awarded to former public servants (FPS) in receipt of a pension or of a lump sum payment must bear the closest public scrutiny, and reflect fairness in the spending of public funds. In order to comply with Treasury Board policies and directives on contracts with FPS, bidders must provide the information required below before contract award. If the answer to the questions and, as applicable the information required have not been received by the time the evaluation of bids is completed, Canada will inform the Bidder of a time frame within which to provide the information. Failure to comply with Canada's request and meet the requirement within the prescribed time frame will render the bid non-responsive.

b. **Definitions**

For the purposes of this clause, "former public servant" is any former member of a department as defined in the Financial Administration Act, R.S.C., 1985, c. F-11, a former member of the Canadian Armed Forces or a former member of the Royal Canadian Mounted Police. A former public servant may be:

(i) an individual;



- (ii) an individual who has incorporated;
- (iii) a partnership made of former public servants; or
- (iv) a sole proprietorship or entity where the affected individual has a controlling or major interest in the entity.

"lump sum payment period" means the period measured in weeks of salary, for which payment has been made to facilitate the transition to retirement or to other employment as a result of the implementation of various programs to reduce the size of the Public Service. The lump sum payment period does not include the period of severance pay, which is measured in a like manner.

"pension" means a pension or annual allowance paid under the <u>Public Service Superannuation Act</u> (PSSA), R.S.C., 1985, c. P-36, and any increases paid pursuant to the <u>Supplementary Retirement Benefits Act</u>, R.S.C., 1985, c. S-24 as it affects the PSSA. It does not include pensions payable pursuant to the <u>Canadian Forces Superannuation Act</u>, R.S.C., 1985, c. C-17, the <u>Defence Services Pension Continuation Act</u>, R.S.C., 1970, c. D-3, the <u>Royal Canadian Mounted Police Pension Continuation Act</u>, R.S.C., 1970, c. R-10, and the <u>Royal Canadian Mounted Police Superannuation Act</u>, R.S.C., 1985, c. R-11, the <u>Members of Parliament Retiring Allowances Act</u>, R.S.C., 1985, c. M-5, and that portion of pension payable to the <u>Canada Pension Plan Act</u>, R.S.C., 1985, c. C-8.

c. Former Public Servant in Receipt of a Pension

As per the above definitions, is the Bidder a FPS in receipt of a pension? Yes () No ()

If so, the Bidder must provide the following information, for all FPS in receipt of a pension, as applicable:

- (i) name of former public servant;
- (ii) date of termination of employment or retirement from the Public Service.

By providing this information, Bidders agree that the successful Bidder's status, with respect to being a former public servant in receipt of a pension, will be reported on departmental web sites as part of the published proactive disclosure reports in accordance with <u>Contracting Policy Notice: 2012-2</u> (https://www.canada.ca/en/treasury-board-secretariat/services/policy-notice/2012-2.html) and the <u>Guidelines on the Proactive Disclosure of Contracts (http://www.tbs-sct.gc.ca/pol/doc-eng.aspx?id=14676).</u>

d. Work Force Adjustment Directive

Is the Bidder a FPS who received a lump sum payment pursuant to the terms of the Work Force Adjustment Directive? **Yes () No ()**

If so, the Bidder must provide the following information:

- (i) Name of former public servant;
- (ii) conditions of the lump sum payment incentive;
- (iii) date of termination of employment;
- (iv) amount of lump sum payment;
- (v) rate of pay on which lump sum payment is based;
- (vi) period of lump sum payment including start date, end date and number of weeks;
- (vii) number and amount (professional fees) of other contracts subject to the restrictions of a work force adjustment program.

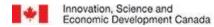
For all contracts awarded during the lump sum payment period, the total amount of fees that may be paid to a FPS who received a lump sum payment is \$5,000, including Applicable Taxes.

2.5 APPLICABLE LAWS

Any resulting contract must be interpreted and governed, and the relations between the parties determined, by the laws in force in Ontario.

<u>Note to Bidders:</u> A bidder may, at its discretion, substitute the applicable laws of a Canadian province or territory of their choice without affecting the validity of its bid, by deleting the name of the Canadian province or territory specified and inserting the name of the Canadian province or territory of its choice. If no change is made, it





acknowledges that the applicable laws specified are acceptable to the Bidder. Bidders are requested to indicate the Canadian province or territory they wish to apply to any resulting contract in their bid submission.

2.6 IMPROVEMENT OF REQUIREMENT DURING SOLICITATION PERIOD

Should bidders consider that the specifications or Statement of Work contained in the bid solicitation could be improved technically or technologically, bidders are invited to make suggestions, in writing, to the Contracting Authority named in the bid solicitation. Bidders must clearly outline the suggested improvement as well as the reasons for the suggestion. Suggestions that do not restrict the level of competition nor favour a particular bidder will be given consideration provided they are submitted to the Contracting Authority in accordance with the article entitled "Enquiries – Bid Solicitation". Canada will have the right to accept or reject any or all suggestions.



PART 3 – BID PREPARATION INSTRUCTIONS

3.1 BID PREPARATION INSTRUCTIONS

- a. Copies of Bid: Canada requests that bidders provide their bid in separately bound sections as follows:
 - Section I: Technical Bid (1 electronic copy);
 - ii. Section II: Financial Bid (1 electronic copy); and
 - iii. Section III: Certifications not included in the Technical Bid (1 electronic copy).

Prices must appear in the financial bid only. No prices must be indicated in any other section of the bid.

- b. **Format for Bid:** Canada requests that bidders follow the format instructions described below in the preparation of their bid:
 - i. use 8.5 x 11 inch (216 mm x 279 mm) paper;
 - ii. use a numbering system that corresponds to the bid solicitation;
 - iii. include a title page at the front of each volume of the bid that includes the title, date, bid solicitation number, bidder's name and address and contact information of its representative; and
 - iv. Include a table of contents.
 - v. Soft copies will be accepted in any of the following electronic formats:
 - Portable Document Format .pdf
 - Microsoft Word 97/2000 (.doc)
 - Microsoft Word 2010 (.docx)
 - Microsoft Excel 97/2000 (.xls)
 - Microsoft Excel 2010 (.xlsx)
- c. Canada's Policy on Green Procurement: The policy directing federal departments and agencies to take the necessary steps to incorporate environmental considerations into the procurement process See the <u>Policy on Green Procurement</u> (http://www.tpsgc-pwgsc.gc.ca/ecologisation-greening/achats-procurement/politique-policy-eng.html). To assist Canada in reaching its objectives, bidders are encouraged to:
 - i. use paper containing fibre certified as originating from a sustainably-managed forest and/or containing minimum 30% recycled content; and
 - ii. use an environmentally-preferable format including black and white printing instead of colour printing, printing double sided/duplex, using staples or clips instead of cerlox, duotangs or binders.

d. Submission of Only One Bid:

- i. A Bidder, including related entities, will be permitted to submit only one bid in response to this bid solicitation. If a Bidder or any related entities participate in more than one bid (participating means being part of the Bidder, not being a subcontractor), Canada will provide those Bidders with two (2) working days to identify the single bid to be considered by Canada. Failure to meet this deadline will result in all the affected bids being disqualified.
- ii. For the purposes of this Article, regardless of the jurisdiction where any of the entities concerned is incorporated or otherwise formed as a matter of law (whether that entity is a natural person, corporation, partnership, etc.), an entity will be considered to be "related" to a Bidder if:
 - A. they are the same legal entity (i.e., the same natural person, corporation, partnership, limited liability partnership, etc.);
 - B. they are "related persons" or "affiliated persons" according to the Canada Income Tax Act,
 - the entities have now or in the two years before bid closing had a fiduciary relationship with one another (either as a result of an agency arrangement or any other form of fiduciary relationship); or
 - D. the entities otherwise do not deal with one another at arm's length, or each of them does not deal at arm's length with the same third party.





iii. Individual members of a joint venture cannot participate in another bid, either by submitting a bid alone or by participating in another joint venture.

e. Joint Venture Experience:

- i. Where the Bidder is a joint venture with existing experience as that joint venture, it may submit the experience that it has obtained as that joint venture.
 - Example: A bidder is a joint venture consisting of members L and O. A bid solicitation requires that the bidder demonstrate experience providing maintenance and help desk services for a period of 24 months to a customer with at least 10,000 users. As a joint venture (consisting of members L and O), the bidder has previously done the work. This bidder can use this experience to meet the requirement. If member L obtained this experience while in a joint venture with a third party N, however, that experience cannot be used because the third party N is not part of the joint venture that is bidding.
- ii. A joint venture bidder may rely on the experience of one of its members to meet any given technical criterion of this bid solicitation.
 - Example: A bidder is a joint venture consisting of members X, Y and Z. If a solicitation requires: (a) that the bidder have 3 years of experience providing maintenance service, and (b) that the bidder have 2 years of experience integrating hardware with complex networks, then each of these two requirements can be met by a different member of the joint venture. However, for a single criterion, such as the requirement for 3 years of experience providing maintenance services, the bidder cannot indicate that each of members X, Y and Z has one year of experience, totaling 3 years. Such a response would be declared non-responsive.
- iii. Joint venture members cannot pool their abilities with other joint venture members to satisfy a single technical criterion of this bid solicitation. However, a joint venture member can pool its individual experience with the experience of the joint venture itself. Wherever substantiation of a criterion is required, the Bidder is requested to indicate which joint venture member satisfies the requirement. If the Bidder has not identified which joint venture member satisfies the requirement, the Contracting Authority will provide an opportunity to the Bidder to submit this information during the evaluation period. If the Bidder does not submit this information within the period set by the Contracting Authority, its bid will be declared non-responsive.

Example: A bidder is a joint venture consisting of members A and B. If a bid solicitation requires that the bidder demonstrate experience providing resources for a minimum number of 100 billable days, the bidder may demonstrate that experience by submitting either:

- Contracts all signed by A;
- Contracts all signed by B; or
- Contracts all signed by A and B in joint venture, or
- Contracts signed by A and contracts signed by A and B in joint venture, or
- Contracts signed by B and contracts signed by A and B in joint venture.

That show in total 100 billable days.

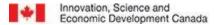
iv. Any Bidder with questions regarding the way in which a joint venture bid will be evaluated should raise such questions through the Enquiries process as early as possible during the bid solicitation period.

3.2 SECTION I: TECHNICAL BID

The technical bid consists of the following:

i. **Bid Submission Form:** Bidders are requested to include the Bid Submission Form – Annex "(F)" with their bids. It provides a common form in which bidders can provide information required for evaluation and contract award, such as a contact name, the Bidder's Procurement Business Number, the Bidder's status under the Federal Contractors Program for Employment Equity, etc. Using the form to provide this information is not mandatory, but it is recommended. If Canada determines that the information required by the Bid Submission Form is incomplete or requires correction, Canada will provide the Bidder with an opportunity to do so.





ii. Substantiation of Technical Compliance:

The technical bid must substantiate the compliance of the bidder and its products and services with the specific requirements of Annex "(B)", which is the requested format for providing the substantiation. The substantiation must not simply be a repetition of the requirement(s), but must explain and demonstrate how the Bidder will meet the requirements and carry out the required Work. Simply stating that the Bidder or its proposed solution or product complies is not sufficient. Where Canada determines that the substantiation is not complete, the Bidder will be considered non-responsive and disqualified. The substantiation may refer to additional documentation submitted with the bid - this information can be referenced in the "Bidder's Response" column of Annex "(B)", where Bidders are requested to indicate where in the bid the reference material can be found, including the title of the document, and the page and paragraph numbers; where the reference is not sufficiently precise, Canada may request that the Bidder direct Canada to the appropriate location in the documentation.

- iii. **For Proposed Resources:** The technical bid must include résumés for the resources as identified in Annex "(B)". The Technical bid must demonstrate that each proposed individual meets the qualification requirements described (including any educational requirements, work experience requirements, and professional designation or membership requirements). With respect to the proposed resources:
 - A. Proposed resources may be employees of the Bidder or employees of a subcontractor, or these individuals may be independent contractors to whom the Bidder would subcontract a portion of the Work.
 - B. For educational requirements for a particular degree, designation or certificate, Canada will only consider educational programmes that were successfully completed by the resource by the time of bid closing. If the degree, designation or certification was issued by an educational institution outside of Canada, the Bidder must provide a copy of the results of the academic credential assessment and qualification recognition service issued by an agency or organization recognized by the Canadian Information Centre for International Credentials (CICIC).
 - C. For requirements relating to professional designation or membership, the resource must have the required designation or membership by the time of bid closing and must continue, where applicable, to be a member in good standing of the profession or membership throughout the evaluation period and Contract Period. Where the designation or membership must be demonstrated through a certification, diploma or degree, such document must be current, valid and issued by the entity specified in this solicitation. If the entity is not specified, the issuer must be an accredited or otherwise recognized body, institution or entity at the time the document was issued. If the degree, diploma or certification was issued by an educational institution outside of Canada, the Bidder must provide a copy of the results of the academic credential assessment and qualification recognition service issued by an agency or organization recognized by the Canadian Information Centre for International Credentials (CICIC).
 - D. For work experience, Canada will not consider experience gained as part of an educational programme, except for experience gained through a formal cooperative programme at a postsecondary institution.
 - E. For any requirements that specify a particular time period (e.g., 2 years) of work experience, Canada will disregard any information about experience if the technical bid does not include the relevant dates (month and year) for the experience claimed (i.e., the start date and end date). Canada will evaluate only the duration that the resource actually worked on a project or projects (from his or her start date to end date), instead of the overall start and end date of a project or a combination of projects in which a resource has participated.
 - F. For work experience to be considered by Canada, the technical bid must not simply indicate the title of the individual's position, but must demonstrate that the resource has the required work experience by explaining the responsibilities and work performed by the individual while in that position. In situations in which a proposed resource worked at the same time on more than one project, the duration of any overlapping time period will be counted only once toward any requirements that relate to the individual's length of experience.



iv. Customer Reference Contact Information:

- A. The Bidder must provide customer references. The customer reference who must each confirm, <u>if</u> requested by Canada the facts identified in the Bidder's bid, as required by Annex "(B)".
- B. The form of question to be used to request confirmation from customer references is as follows:

"Has [the Bidder] provided your organization with [describe the services and, if applicable, describe any required time frame within which those services must have been provided]?"

_____ Yes, the Bidder has provided my organization with the services described above.

_____ No, the Bidder has not provided my organization with the services described above.

_____ I am unwilling or unable to provide any information about the services described above.

C. For each customer reference, the Bidder must, at a minimum, provide the name, the telephone number and e-mail address for a contact person. Bidders are also requested to include the title of the contact person. If there is a conflict between the information provided by the customer reference and the bid, the information provided by the customer reference will be evaluated instead of the information in the bid. If the named individual is unavailable when required during the evaluation period, the Bidder may provide the name and contact information of an alternate contact from the same customer.

3.3 SECTION II: FINANCIAL BID

- a. Pricing: Bidders must submit their financial bid in accordance with the Basis of Payment provided in Annex "(C)" of this bid solicitation. The total amount of Applicable Taxes must be shown separately, if applicable.
 Unless otherwise indicated, Bidders must include a single, firm, all-inclusive per diem rate in Canadian dollars in each cell requiring an entry in the pricing tables.
- b. **Variation in Resource Rates By Time Period:** For any given Resource Category, where the financial tables provided by Canada allow different firm rates to be charged for a resource category during different time periods:
 - i. the rate bid must not increase by more than 5% from one time period to the next, and
 - ii. the rate bid for the same Resource Category during any subsequent time period must not be lower than the rate bid for the time period that includes the first month of the Initial Contract Period.
- c. **All Costs to be Included:** The financial bid must include all costs for the requirement described in the bid solicitation for the entire Contract Period, including any option periods. The identification of all necessary equipment, software, peripherals, cabling and components required to meet the requirements of the bid solicitation and the associated costs of these items is the sole responsibility of the Bidder.
- d. **Blank Prices:** Bidders are requested to insert "\$0.00" for any item for which it does not intend to charge or for items that are already included in other prices set out in the tables. If the Bidder leaves any price blank, Canada will treat the price as "\$0.00" for evaluation purposes and may request that the Bidder confirm that the price is, in fact, \$0.00. No Bidder will be permitted to add or change a price as part of this confirmation. Any Bidder who does not confirm that the price for a blank item is \$0.00 will be declared non-responsive.

3.4 SECTION III: CERTIFICATIONS

Bidders are to submit the certifications required under Part 5 that have not been included in the Technical Bid.



PART 4 - EVALUATION PROCEDURES AND BASIS OF SELECTION

4.1 EVALUATION PROCEDURES

- a. Bids will be evaluated in accordance with the entire requirement of the bid solicitation including the technical and financial evaluation criteria. There are several steps in the evaluation process, which are described below. Even though the evaluation and selection will be conducted in steps, the fact that Canada has proceeded to a later step does not mean that Canada has conclusively determined that the Bidder has successfully passed all the previous steps. Canada may conduct steps of the evaluation in parallel.
- b. An evaluation team composed of representatives of Canada will evaluate the bids on behalf of Canada. Canada may hire any independent consultant, or use any Government resources, to evaluate any bid. Not all members of the evaluation team will necessarily participate in all aspects of the evaluation.
- c. In addition to any other time periods established in the bid solicitation:
 - Requests for Clarifications: If Canada seeks clarification or verification from the Bidder about its bid, the Bidder will have 2 working days (or a longer period if specified in writing by the Contracting Authority) to provide the necessary information to Canada. Failure to meet this deadline will result in the bid being declared non-responsive.
 - Requests for Further Information: If Canada requires additional information in order to do any of ii. the following pursuant to the Section entitled "Conduct of Evaluation" in 2003, Standard Instructions -Goods or Services - Competitive Requirements:
 - A. verify any or all information provided by the Bidder in its bid; or
 - B. contact any or all references supplied by the Bidder (e.g., references named in the résumés of individual resources) to verify and validate any information submitted by the Bidder,

The Bidder must provide the information requested by Canada within two (2) working days of a request by the Contracting Authority.

iii. Extension of Time: If additional time is required by the Bidder, the Contracting Authority may grant an extension in his or her sole discretion.

4.2 TECHNICAL EVALUATION

a. Mandatory Technical Criteria:

Each bid will be reviewed to determine whether it meets the mandatory requirements of the bid solicitation. Any element of the bid solicitation that is identified specifically with the words "must" or "mandatory" is a mandatory requirement. Bids that do not comply with each and every mandatory requirement will be considered non-responsive and be disqualified. The Mandatory evaluation criteria are described in Annex "(B)" - Bid Evaluation Criteria.

b. Point-Rated Technical Criteria:

Each bid will be rated by assigning a score to the rated requirements, which are identified in the bid solicitation by the word "rated" or by reference to a score. Bidders who fail to submit complete bids with all the information requested by this bid solicitation will be rated accordingly. The rated requirements are described in Annex "(B)" - Bid Evaluation Criteria.

c. Number of Resources Evaluated:

Only a certain number of resources per Resource Category will be evaluated as part of this bid solicitation as identified in Annex "(B)". Additional resources will only be assessed after contract award once specific tasks are requested of the Contractor. After contract award, the Task Authorization process will be in accordance with Part 7 - Resulting Contract Clauses, the Article titled "Task Authorization". When a Task Authorization Form (TA Form) is issued, the Contractor will be requested to propose a resource to satisfy the specific requirement based on the TA Form's Statement of Work. The proposed resource will then be assessed against the criteria identified in the Contract's Statement of Work in accordance with Annex ("A").



d. Reference Checks:

- i. If a reference check is performed, Canada will conduct the reference check in writing by e-mail. Canada will send all email reference check requests to contacts supplied by all the Bidders on the same day using the email address provided in the bid. Canada will not award any points unless the response is received within 5 working days of the date that Canada's email was sent.
- ii. On the third working day after sending out the reference check request, if Canada has not received a response, Canada will notify the Bidder by email, to allow the Bidder to contact its reference directly to ensure that it responds to Canada within 5 working days. If the individual named by a Bidder is unavailable when required during the evaluation period, the Bidder may provide the name and email address of an alternate contact person from the same customer. Bidders will only be provided with this opportunity once for each customer, and only if the originally named individual is unavailable to respond (i.e., the Bidder will not be provided with an opportunity to submit the name of an alternate contact person if the original contact person indicates that he or she is unwilling or unable to respond). The 5 working days will not be extended to provide additional time for the new contact to respond.
- iii. Wherever information provided by a reference differs from the information supplied by the Bidder, the information supplied by the reference will be the information evaluated.
- iv. Points will not be allocated and/or a bidder will not meet the mandatory experience requirement (as applicable) if (1) the reference customer states he or she is unable or unwilling to provide the information requested, or (2) the customer reference is not a customer of the Bidder itself (for example, the customer cannot be the customer of an affiliate of the Bidder instead of being a customer of the Bidder itself). Nor will points be allocated or a mandatory met if the customer is itself an affiliate or other entity that does not deal at arm's length with the Bidder.
- v. Whether or not to conduct reference checks is discretionary. However, if Canada chooses to conduct reference checks for any given rated or mandatory requirement, it will check the references for that requirement for all bidders who have not, at that point, been found non-responsive

4.3 FINANCIAL EVALUATION

Unless otherwise specified in the RFP, the financial evaluation will be conducted by calculating the Total Estimated Cost using the Pricing Tables completed by the bidders. The Bidder must provide <u>ONE</u> firm, all inclusive, per diem rates for the Category of Personnel being proposed in accordance with the bid solicitation. See Annex "(C)".

If three (3) or more Bids are received, ISED will conduct a financial evaluation against all technically responsive bids by comparing the total cost of each bid.

Any bidder proposing a total cost that falls between the "Median" minus 15% and the "Median" plus 15% will be considered financially responsive. Any bidder proposing a total cost that falls outside the "Median" minus 15% and the "Median" plus 15% will be considered non-compliant and no further consideration will be given to that bid.

The "Median" will be calculated based on the total cost submitted by all bidders. A "Median" is the middle offer in a set of offers whereby half the offers are greater and half are lower. For example, in the following set of total offers: \$400,000, \$350,000, \$300,000, \$440,000 and \$500,000 the median would be \$400,000. In this case minus 15% is \$340,000 and plus 15% is \$460,000. The bidders that submitted a total cost of \$300,000 and \$500,000 would be considered non-compliant.

If there is an even number of Bids received, the "Median" will be determined based on the average cost of the two middle offers.

(a) Mandatory Financial Criteria

(i) Formulas in Pricing Tables

If the pricing tables provided to bidders include any formulae, Canada may re-input the prices provided by bidders into a fresh table, if Canada believes that the formulae may no longer be functioning properly in the version submitted by a bidder.



(ii) **Substantiation of Professional Services Rates**

In Canada's experience, bidders will from time to time propose rates at the time of bidding for one or more categories of resources that they later refuse to honour, on the basis that these rates do not allow them to recover their own costs and/or make a profit. When evaluating the rates for professional services bid, Canada may, but will have no obligation to, require price support for any rates proposed (either for all or for specific resource categories). Examples of price support that Canada would consider satisfactory include:

- a. documentation (such as billing records) that shows that the Bidder has recently provided and invoiced another customer (with whom the Bidder deals at arm's length) for services similar to the services that would be provided by the relevant resource category, where those services were provided for at least one month and the fees charged are equal to or less than the rate offered to Canada (to protect the privacy of the customer, the Bidder may black out the customer's name and personal information on the invoice submitted to Canada);
- b. a signed contract between the Bidder and an individual qualified (based on the qualifications described in this bid solicitation) to provide services under the relevant resource category, where the amount payable under that contract by the Bidder to the resource is equal to or less than the rate bid for that resource category;
- c. a signed contract with a subcontractor who will perform the work under any resulting contract, which provides that the required services will be provided at a rate that is equal to or less than the rate bid for the relevant resource category (and where the resource meets all the qualifications described in this bid solicitation); or
- d. details regarding the salary paid to and benefits provided to the individuals employed by the Bidder qualified (based on the qualifications described in this bid solicitation) to provide services under the relevant resource category, where the amount of compensation, when converted to a per diem or hourly rate (as applicable), is equal to or less than the rate bid for that resource category.

Once Canada requests substantiation of the rates bid for any resource category, it is the sole responsibility of the Bidder to submit information (either the information described in the examples above, or other information that demonstrates that it will be able to recover its own costs based on the rates it has proposed) that will allow Canada to determine whether it can rely, with confidence, on the Bidder's ability to provide the required services at the rates bid, while, at a minimum, recovering its own costs. Where Canada determines that the information provided by the Bidder does not demonstrate the Bidder's ability to recover its own costs in providing the relevant resource, Canada may declare the bid non-compliant, if the rate bid is at least 35% of or lower than the median price bid by compliant bidders for the first year of the resulting contract for the relevant resource(s). Only the Firm Per Diem Rates of proposals that are technically responsive will be considered.

4.4 BASIS OF SELECTION

A bid must comply with the requirements of the bid solicitation and meet all mandatory criteria to be declared responsive. The responsive bid as determined by the established pre-determined selection criteria will be recommended for contract award.

- (a) Bidders should note that all contract awards are subject to Canada's internal approvals process, which includes a requirement to approve funding in the amount of any proposed contract. Despite the fact that the Bidder may have been recommended for contract award, a contract will only be awarded if internal approval is granted according to Canada's internal policies. If approval is not granted, no contract will be awarded.
- (b) If more than one bidder is ranked first because of identical overall scores, then the bidder with the lowest per diem rate will become the top-ranked bidder.
- Notification of Evaluation Results: All invited SA Holders who respond to a TBIPS RFP will be notified in writing (c) regarding the outcome of the RFP process. This notice will include the following information:
 - i. Solicitation Number:
 - Company name of winning bidder;
 - Total points scored of winning bidder (for multiple resource requirements only)
 - iv. Total value of contract awarded;



- v. Number of responses received by the Contracting Authority; and
- vi. Total points scored per individual bidder (Note: bidders will only receive their own total points scored and not the score of the other bidders).



PART 5 – CERTIFICATIONS

Bidders must provide the required certifications to be awarded a contract. Canada will declare a bid non-responsive if the required certifications are not completed and submitted in accordance with the articles below.

The certifications provided by Bidders to Canada are subject to verification by Canada at all times. Canada will declare a bid non-responsive, or will declare a contractor in default if any certification made by the Bidder is found to be untrue. whether made knowingly or unknowingly, during the bid evaluation period or during the contract period.

The Contracting Authority will have the right to ask for additional information to verify Bidders' certifications. Failure to comply and to cooperate with any request or requirement imposed by the Contracting Authority for additional information will also render the bid non-responsive or constitute a default under the contract.

5.1 CERTIFICATIONS PRECEDENT TO CONTRACT AWARD AND ADDITIONAL INFORMATION

The certifications listed below should be completed and submitted with the bid, but may be submitted afterwards. If any of these required certifications is not completed and submitted as requested, the Contracting Authority will so inform the Bidder and provide the Bidder with a time frame within which to meet the requirement. Failure to comply with the request of the Contracting Authority and meet the requirement within that time period will render the bid non-responsive.

a. Federal Contractors Program for Employment Equity - Bid Certification

By submitting a bid, the Bidder certifies that the Bidder, and any of the Bidder's members if the Bidder is a Joint Venture, is not named on the Federal Contractors Program (FCP) for employment equity "FCP Limited Eligibility to Bid" list available from Employment and Social Development Canada (ESDC) - Labour's website (http://www.esdc.gc.ca/en/iobs/workplace/human rights/employment equity/federal contractor program.page).

Canada will have the right to declare a bid non-responsive if the Bidder, or any member of the Bidder if the Bidder is a Joint Venture, appears on the "FCP Limited Eligibility to Bid" list at the time of contract award.

Canada will also have the right to terminate the Contract for default if a Contractor, or any member of the Contractor if the Contractor is a Joint Venture, appears on the "FCP Limited Eligibility to Bid" list during the period of the Contract.

The Bidder must provide the Contracting Authority with a completed Annex "(H)" - Federal Contractors Program for Employment Equity - Certification, before contract award. If the Bidder is a Joint Venture, the Bidder must provide the Contracting Authority with a completed annex Federal Contractors Program for Employment Equity -Certification, for each member of the Joint Venture.

5.2 ADDITIONAL CERTIFICATIONS PRECEDENT TO CONTRACT AWARD

a. Professional Services Resources

i. By submitting a bid, the Bidder certifies that, if it is awarded a contract as a result of the bid solicitation, every individual proposed in its bid will be available to perform the Work as required by Canada's representatives and at the time specified in the bid solicitation or agreed to with Canada's representatives.

For a contract(s) estimated at \$400K or less ONLY, the following applies:

- A. Following verification from the Contract Authority, should the resulting Contract be awarded within 30 days from the solicitation closing date, the proposed resource must be available to perform the services in accordance with the Contract. If during the verification, the proposed resource is no longer available, the next ranked compliant bidder will be awarded the Contract.
- B. Should the resulting Contract not be awarded within 30 days from the solicitation closing date, and the proposed resource is no longer available to perform the services due to circumstances beyond the control of the bidder, that bidder will have an opportunity to replace the resource with a replacement of equivalent or higher qualifications and experience as determined by the solicitation's evaluation criteria.



- ii. By submitting a bid, the Bidder certifies that all the information provided in the résumés and supporting material submitted with its bid, particularly the information pertaining to education, achievements, experience and work history, has been verified by the Bidder to be true and accurate. Furthermore, the Bidder warrants that every individual proposed by the Bidder for the requirement is capable of performing the Work described in the resulting contract.
- iii. If the Bidder is unable to provide the services of an individual named in its bid due to the death, sickness, extended leave (including parental leave or disability leave), retirement, resignation or dismissal for cause of that individual, within five business days of Canada's knowledge of the unavailability of the individual the Bidder may propose a substitute to the Contracting Authority, providing:
 - A. the reason for the substitution with substantiating documentation acceptable to the Contracting Authority;
 - B. the name, qualifications and experience of a proposed replacement immediately available for work; and
 - C. proof that the proposed replacement has the required security clearance granted by Canada, if applicable.

No more than one substitute will be considered for any given individual proposed in the bid. In response to the Bidder's proposed substitution, the Contracting Authority may elect in its sole discretion either to:

- A. set aside the bid and give it no further consideration; or
- B. evaluate the replacement in accordance with the requirements of the bid solicitation in the place of the original resource as if that replacement had originally been proposed in the bid. The proposed substitute must have qualifications and experience that meet or exceed the score obtained for the original resource.

If no substitute is proposed the Contracting Authority will set aside the bid and give it no further consideration.

iv. If the Bidder has proposed any individual who is not an employee of the Bidder, by submitting a bid, the Bidder certifies that it has the permission from that individual to propose his/her services in relation to the Work to be performed and to submit his/her résumé to Canada. The Bidder must, upon request from the Contracting Authority, provide a written confirmation, signed by the individual, of the permission given to the Bidder and of his/her availability. Failure to comply with the request may result in the bid being declared non-responsive.

b. Certification of Language - Bilingual Essential

By submitting a bid, the Bidder certifies that, should it be awarded a contract as result of the bid solicitation, every individual proposed in its bid will be fluent in both official languages of Canada (French and English). The individual(s) proposed must be able to communicate orally and in writing in French and English without any assistance and with minimal errors.

c. Submission of Only One Bid

By submitting a bid, the Bidder is certifying that it does not consider itself to be related to any other bidder.



PART 6 - SECURITY REQUIREMENTS

6.1 SECURITY REQUIREMENT

Mandatory at bid closing

- a. At the date of bid closing, the following conditions must be met:
 - the Bidder must hold a valid organization security clearance as indicated in Part 7 Resulting Contract Clauses; and
 - ii. the Bidder's proposed individuals requiring access to classified or protected information, assets or sensitive work site(s) must each meet the security requirement as indicated in Part 7 – Resulting Contract Clauses.
- b. For additional information on security requirements, bidders should refer to the Industrial Security Program (ISP) of Public Works and Government Services Canada (http://ssi-iss.tpsgc-pwgsc.gc.ca/index-eng.html) website.
- c. In the case of a joint venture bidder, each member of the joint venture must meet the security requirements.



PART 7 - RESULTING CONTRACT CLAUSES

The following clauses apply to and form part of any contract resulting from the bid solicitation.

7.1 REQUIREMENT

- а] (the Contractor) agrees to supply to the Client the services described in the Contract, including the Statement of Work, in accordance with and at the prices set out in the Contract. This includes providing professional services, as and when requested by Canada, to one or more locations to be designated by Canada, excluding any locations in areas subject to any of the Comprehensive Land Claims Agreements.
- b. Client(s): Under the Contract, the "Client" is Innovation, Science and Economic Development Canada (ISED).
- c. Reorganization of Client: The Contractor's obligation to perform the Work will not be affected by (and no additional fees will be payable as a result of) the renaming, reorganization, reconfiguration, or restructuring of any Client. The reorganization, reconfiguration and restructuring of the Client includes the privatization of the Client, its merger with another entity, or its dissolution, where that dissolution is followed by the creation of another entity or entities with mandates similar to the original Client. In connection with any form of reorganization, Canada may designate another department or government body as the Contracting Authority or Project Authority, as required to reflect the new roles and responsibilities associated with the reorganization.
- d. **Defined Term**: Words and expressions defined in the General Conditions or Supplemental General Conditions and used in the Contract have the meanings given to them in the General Conditions or Supplemental General Conditions. Also, the following words and expressions have the following meaning:
 - Any reference to an Identified User is a reference to the Client.
 - ii. "deliverable" or "deliverables" includes all documentation outlined in this Contract
 - iii. "local office" of the Contractor means an office having at least one full time employee that is not a shared resource working at that location.

7.2 TASK AUTHORIZATION ("TA")

a. As and When Requested Task Authorizations: The Work or a portion of the Work to be performed under the Contract on an "as-and-when-requested basis" using a Task Authorization (TA). The Work described in the TA must be in accordance with the scope of the Contract. The Contractor must not commence work until a validly issued TA has been issued by Canada and received by the Contractor. The Contractor acknowledges that any work performed before such issuance and receipt will be done at the Contractor's own risk.

Assessment of Resources Proposed at TA Stage: Processes for issuing, responding to and assessing Task Authorizations are further detailed below. Any additional resource requested must meet all mandatory criteria and meet the minimum pass mark in the point-rated criteria as specified in the RFP.

b. Form and Content of Task Authorization:

- i. The Project Authority will provide the Contractor with a description of the task in a draft Task Authorization using the form specified in Annex "(G)".
- The draft Task Authorization will contain the details of the activities to be performed, and must contain ii. the following information, if applicable:
 - A. a task number;
 - B. The date by which the Contractor's response must be received (which will appear in the draft Task Authorization, but not the issued Task Authorization);
 - C. the details of any financial coding to be used;
 - D. the category of resources and the number required;
 - E. a description of the work for the task outlining the activities to be performed and identifying any deliverables (such as reports);



- F. the start and completion dates;
- G. milestone dates for deliverables and payments (if applicable);
- H. the number of person-days of effort required;
- whether the work requires on-site activities and the location;
- J. the language profile of the resources required;
- K. the level of security clearance required of resources;
- L. the price payable to the Contractor for performing the task, with an indication of whether it is a firm price or a maximum TA price (and, for maximum price task authorizations, the TA must indicate how the final amount payable will be determined; where the TA does not indicate how the final amount payable will be determined, the amount payable is the amount, up to the maximum, that the Contractor demonstrates was actually worked on the project, by submitting time sheets filled in at the time of the work by the individual resources to support the charges); and
- M. any other constraints that might affect the completion of the task.
- c. Contractor's Response to Draft Task Authorization: The Contractor must provide the Project Authority, within 2 working days of receiving the draft Task Authorization (or within any longer time period specified in the draft TA), the proposed total price for performing the task and a breakdown of that cost, established in accordance with the Basis of Payment specified in the Contract. The Contractor's quotation must be based on the rates set out in the Contract. The Contractor will not be paid for preparing or providing its response or for providing other information required to prepare and validly issue the TA.
- d. Task Authorization Limit and Authorities for Validly Issuing Task Authorizations:

To be validly issued, a TA must be signed by the Contracting Authority:

Any TA that does not bear the appropriate signature(s) is not validly issued by Canada. Any work performed by the Contractor without receiving a validly issued TA is done at the Contractor's own risk. If the Contractor receives a TA that is not appropriately signed, the Contractor must notify the Contracting Authority.

e. Periodic Usage Reports:

- i. The Contractor must compile and maintain records on its provision of services to the federal government under validly issued TAs issued under the Contract. The Contractor must provide this data to Canada in accordance with the reporting requirements detailed below. If any required information is not available, the Contractor must indicate the reason. If services are not provided during a given period, the Contractor must still provide a "NIL" report. The Contractor must submit the periodic usage reports on a "quarterly basis" to the Contracting Authority. From time to time, the Contracting Authority may also require an interim report during a reporting period.
- ii. The quarterly periods are defined as follows:
 - A. April 1 to June 30;
 - B. July 1 to September 30;
 - C. October 1 to December 31; and
 - D. January 1 to March 31.

The data must be submitted to the Contracting Authority no later than 30 calendar days after the end of the reporting period.

- iii. Each report must contain the following information for each validly issued TA (as amended):
 - A. the Task Authorization number and the Task Authorization Revision number(s), if applicable;
 - B. a title or a brief description of the task;
 - the name, Resource category and level of each resource involved in performing the TA, as applicable;
 - D. the total estimated cost specified in the TA (applicable taxes extra);



- E. the total amount (applicable taxes extra) expended to date;
- F. the start and completion date; and
- G. the active status, as applicable (e.g., indicate whether work is in progress or if Canada has cancelled or suspended the TA, etc.).
- iv. Each report must also contain the following cumulative information for all the validly issued TAs (as amended):
 - A. the amount (applicable taxes extra) specified in the contract (as last amended, if applicable) as Canada's total liability to the contractor for all validly issued TAs; and
 - B. the total amount, applicable taxes extra, expended to date against all validly issued TA's.
- f. Consolidation of TAs for Administrative Purposes: The Contract may be amended from time to time to reflect all validly issued Task Authorizations to date, to document the Work performed under those TAs for administrative purposes.

7.3 STANDARD CLAUSES AND CONDITIONS

All clauses and conditions identified in the Contract by number, date and title are set out in the <u>Standard Acquisition</u> <u>Clauses and Conditions Manual</u> issued by Public Works and Government Services Canada (https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual).

a. General Conditions:

2035 (2016-04-04), General Conditions – Higher Complexity – Services, apply to and form part of the Contract.

With respect to Section 30 - Termination for Convenience, of General Conditions 2035, unless already present, Subsection 04 is deleted and replaced with the following Subsections 04, 05 and 06:

- 4. The total of the amounts, to which the Contractor is entitled to be paid under this section, together with any amounts paid, due or becoming due to the Contractor must not exceed the Contract Price.
- 5. Where the Contracting Authority terminates the entire Contract and the Articles of Agreement include a Minimum Work Guarantee, the total amount to be paid to the Contractor under the Contract will not exceed the greater of:
 - a. the total amount the Contractor may be paid under this section, together with any amounts paid, becoming due other than payable under the Minimum Revenue Guarantee, or due to the Contractor as of the date of termination, or
 - b. the amount payable under the Minimum Work Guarantee, less any amounts paid, due or otherwise becoming due to the Contractor as of the date of termination.
- 6. The Contractor will have no claim for damages, compensation, loss of profit, allowance arising out of any termination notice given by Canada under this section except to the extent that this section expressly provides. The Contractor agrees to repay immediately to Canada the portion of any advance payment that is unliquidated at the date of the termination.

b. Supplemental General Conditions:

The following Supplemental General Conditions:

- 4006 (2010-08-16), Supplemental General Conditions Contractor to Own Intellectual Property Rights in Foreground In-formation,
 - apply to and form part of the Contract.



7.4 SECURITY REQUIREMENT

The following Security Requirement (SRCL and related clauses) applies to the Contract.

- 1. The Contractor/Offeror must, at all times during the performance of the Contract/Standing Offer/Supply Arrangement, hold a valid Facility Security Clearance at the level of **SECRET**, issued by the Canadian Industrial Security Directorate (CISD), Public Works and Government Services Canada (PWGSC).
- The Contractor/Offeror personnel requiring access to PROTECTED/CLASSIFIED information, assets or sensitive work site(s) must EACH hold a valid personnel security screening at the level of SECRET as required, granted or approved by CISD/PWGSC.
- 3. The Contractor/Offeror MUST NOT remove any PROTECTED/CLASSIFIED information from the identified work site(s), and the Contractor/Offeror must ensure that its personnel are made aware of and comply with this restriction.
- 4. Subcontracts which contain security requirements are NOT to be awarded without the prior written permission of CISD/PWGSC.
- 5. The Contractor/Offeror must comply with the provisions of the:
 - a. Security Requirements Check List and security guide (if applicable), attached at Annex "(E)";
 - b. Industrial Security Manual (Latest Edition).

Additionally, resources may be assessed for Secret Status by the Contracting Authority prior to commencing the Work, and from time to time throughout the Contract Period. The assessment may include a credit check. Upon request of the Contracting Authority, in respect of any given resource, the Contractor must submit

- (i) the current level of security clearance granted or approved by Industrial Security Program (ISP)/PWGSC; and
- (ii) a completed signed TBS 330-23 Form Personnel Screening Consent and Authorization (https://www.tbs-sct.gc.ca/tbsf-fsct/330-23-eng.asp).

In the event a resource does not pass the Contracting Authority's assessment, Canada may immediately, and without further notice, terminate the Contract for default in accordance with the General Conditions.

7.5 CONTRACT PERIOD

- a. **Contract Period**: The "**Contract Period**" is the entire period of time during which the Contractor is obliged to perform the Work, which includes:
 - i. The "Initial Contract Period", which begins on the date the Contract is awarded and ends March 31, 2018; and
 - ii. The period during which the Contract is extended, if Canada chooses to exercise any options set out in the Contract.

b. Option to Extend the Contract:

- i. The Contractor grants to Canada the irrevocable option to extend the term of the Contract by up to one (1) additional one-year period(s) under the same terms and conditions. The Contractor agrees that, during the extended period of the Contract, it will be paid in accordance with the applicable provisions set out in the Basis of Payment.
- ii. Canada may exercise this option at any time by sending a written notice to the Contractor before the expiry date of the Contract. The option may only be exercised by the Contracting Authority, and will be evidenced, for administrative purposes only, through a formal contract amendment.





7.6 AUTHORITIES

a. Contracting Authority

The Contracting Authority for the Contract is:

Name: Melyssa Zawadka

Title: Senior Contracting & Procurement Officer

Organization: Chief Information Office Sector

Address: 235 Queen Street, Ottawa ON, K1A0H5, room 323E

E-mail address: Melyssa.zawadka@canada.ca

The Contracting Authority is responsible for the management of the Contract and any changes to the Contract must be authorized in writing by the Contracting Authority. The Contractor must not perform work in excess of or outside the scope of the Contract based on verbal or written requests or instructions from anybody other than the Contracting Authority.

b. Project Authority

The Project Authority name will be provided at contract award.

The Project Authority is the representative of the department or agency for whom the Work is being carried out under the Contract and is responsible for all matters concerning the technical content of the Work under the Contract. Technical matters may be discussed with the Project Authority; however, the Project Authority has no authority to authorize changes to the scope of the Work. Changes to the scope of the Work can only be made through a contract amendment issued by the Contracting Authority.

c. Contractor's Representative

Note to Bidders: The Project Authority and Contractor's representative contact information will be identified at the time of contract award.

7.7 PROACTIVE DISCLOSURE OF CONTRACTS WITH FORMER PUBLIC SERVANTS

By providing information on its status, with respect to being a former public servant in receipt of a Public Service Superannuation Act (PSSA) pension, the Contractor has agreed that this information will be reported on departmental web sites as part of the published proactive disclosure reports, in accordance with Contracting Policy Notice: 2012-2 of the Treasury Board Secretariat of Canada.

7.8 PAYMENT

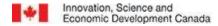
a. Basis of Payment

I.	Professional Services provided under a Task Authorization with a Maximum Price: For professional
	services requested by Canada in accordance with a validly issued Task Authorization, Canada will pay
	the Contractor, in arrears, up to the Maximum Price, for actual time worked and any resulting deliverables
	in accordance with the firm all-inclusive per diem rates set out in Annex "(C)", Basis of Payment,
	Applicable Taxes extra. Partial days will be prorated based on actual hours worked based on a 7.5-hour
	workday.

Estimated Cost:	[\$
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- ii. **Pre-Authorized Travel and Living Expenses**: Canada will not pay any travel or living expenses associated with performing the Work.





- iv. **Competitive Award**: The Contractor acknowledges that the Contract has been awarded as a result of a competitive process. No additional charges will be allowed to compensate for errors, oversights, misconceptions or underestimates made by the Contractor when bidding for the Contract.
- v. **Professional Services Rates**: In Canada's experience, bidders from time to time propose rates at the time of bidding for one or more Resource Categories that they later refuse to honour, on the basis that these rates do not allow them to recover their own costs and/or make a profit. This denies Canada of the benefit of the awarded contract. If the Contractor does not respond or refuses to provide an individual with the qualifications described in the Contract (or proposes instead to provide someone from an alternate category at a different rate), whether or not Canada terminates the Contract as a whole, Canada may impose sanctions or take other measures in accordance with the PWGSC Vendor Performance Policy (or equivalent) then in effect, which may include an assessment that results in conditions applied against the Contractor to be fulfilled before doing further business with Canada, or full debarment of the Contractor from bidding on future requirements.
- vi. **Purpose of Estimates**: All estimated costs contained in the Contract are included solely for the administrative purposes of Canada and do not represent a commitment on the part of Canada to purchase services in these amounts. Any commitment to purchase specific amounts or values of services are described elsewhere in the Contract.

b. Limitation of Expenditure

- i. Canada's total liability to the Contractor under the Contract must not exceed the amount set out on page one of the Contract, less any Applicable taxes. With respect to the amount set out on page one of the Contract, Customs duties are included and Goods and Services Tax or Harmonized Sales Tax is included, if applicable.
- ii. No increase in the total liability of Canada or in the price of the Work resulting from any design changes, modifications or interpretations of the Work, will be authorized or paid to the Contractor unless these design changes, modifications or interpretations have been approved, in writing, by the Contracting Authority before their incorporation into the Work.
- iii. The Contractor must not perform any work or provide any service that would result in Canada's total liability being exceed before obtaining the written approval of the Contracting Authority. The Contractor must notify the Contracting Authority in writing as to the adequacy of this sum when:
 - A. It is 75 percent committed, or
 - B. 4 months before the Contract expiry date, or
 - C. as soon as the Contractor considers that the contract funds provided are inadequate for the completion of the Work, whichever comes first.
- iv. If the notification is for inadequate contract funds, the Contractor must provide to the Contracting Authority a written estimate for the additional funds required. Providing this information does not increase Canada's liability.
- c. **Method of Payment for Task Authorizations with a Maximum Price:** For each Task Authorization validly issued under the Contract that contains a maximum price:
 - Canada will pay the Contractor no more frequently than once a month in accordance with the Basis of Payment. The Contractor must submit time sheets for each resource showing the days and hours worked to support the charges claimed in the invoice.
 - ii. Once Canada has paid the maximum TA price, Canada will not be required to make any further payment, but the Contractor must complete all the work described in the TA, all of which is required to be performed for the maximum TA price. If the work described in the TA is completed in less time than anticipated, and the actual time worked (as supported by the time sheets) at the rates set out in the Contract is less than the maximum TA price, Canada is only required to pay for the time spent performing the work related to that TA.



d. Time Verification:

Time charged and the accuracy of the Contractor's time recording system are subject to verification by Canada, before or after payment is made to the Contractor. If verification is done after payment, the Contract must repay any overpayment, at Canada's request.

e. No Responsibility to Pay for Work not performed due to Closure of Government Offices:

- i. Where the Contractor, its employees, subcontractors, or agents are providing services on government premises under the Contract and those premises are inaccessible because of the evacuation or closure of government offices, and as a result no work is performed, Canada is not responsible for paying the Contractor for work that otherwise would have been performed if there had been no evacuation or closure.
- ii. If, as a result of any strike or lock-out, the Contractor or its employees, subcontractors or agents cannot obtain access to government premises and, as a result, no work is performed, Canada is not responsible for paying the Contractor for work that otherwise would have been performed if the Contractor had been able to gain access to the premises.

7.9 INVOICING INSTRUCTIONS

- a. The Contractor must submit invoices in accordance with the information required in the General Conditions.
- b. The Contractor's invoice must include a separate line item for each subparagraph in the Basis of Payment provision, and must show all applicable Task Authorization numbers.
- c. By submitting invoices the Contractor is certifying that the goods and services have been delivered and that all charges are in accordance with the Basis of Payment provision of the Contract, including any charges for work performed by subcontractors.
- d. The Contractor must provide the original of each invoice to the person identified at contract award.

7.10 CERTIFICATIONS

a. Compliance with the certifications provided by the Contractor in its bid or any TA quotation is a condition of the Contract and subject to verification by Canada during the entire Contract Period. If the Contractor does not comply with any certification or it is determined that any certification made by the Contractor is untrue, whether made knowingly or unknowingly, Canada has the right, under the default provision of the Contract, to terminate the Contract for default.

7.11 FEDERAL CONTRACTORS PROGRAM FOR EMPLOYMENT EQUITY - DEFAULT BY CONTRACTOR

The Contractor understands and agrees that, when an Agreement to Implement Employment Equity (AIEE) exists between the Contractor and Social Development Canada (ESDC)-Labour, the AIEE must remain valid during the entire period of the Contract. If the AIEE becomes invalid, the name of the Contractor will be added to the "FCP Limited Eligibility to Bid" list

(http://www.esdc.gc.ca/en/jobs/workplace/human rights/employment equity/federal contractor program.page?& ga=1.2 02131537.154425323.1406223033). The imposition of such a sanction by ESDC will constitute the Contractor in default as per the terms of the Contract.

7.12 APPLICABLE LAWS

The Contract must be interpreted and governed, and the relations between the parties determined, by the laws in force in the province of Ontario.



7.13 PRIORITY OF DOCUMENTS

If there is a discrepancy between the wording of any documents that appear on the following list, the wording of the document that first appears on the list has priority over the wording of any document that appears later on the list:

- a. these Articles of Agreement, including any individual SACC clauses incorporated by reference in these Articles of Agreement;
- b. Supplemental general conditions, in the following order:
 - 4006 (2010-08-16), Supplemental General Conditions Contractor to Own Intellectual Property Rights in Foreground Information;
- c. General Conditions 2035 (2016-04-04), Higher Complexity Services;
- d. Annex A, Statement of Work;
- e. Annex B, Evaluation Criteria;
- f. Annex C, Basis of Payment;
- g. Annex D, Basis of Selection;
- h. Annex E, Security Requirement Checklist;
- i. The signed Task Authorizations including any required Certifications;
- j. Supply Arrangement Number EN578-170432 series (the "Supply Arrangement");
- k. The Contractor's bid dated MONTH/DAY/YEAR.

7.14 INSURANCE REQUIREMENTS

A. Compliance with Insurance Requirements

- The Contractor must comply with the insurance requirements specified in this Article. The Contractor must maintain the required insurance coverage for the duration of the Contract. Compliance with the insurance requirements does not release the Contractor from or reduce its liability under the Contract.
- 2. The Contractor is responsible for deciding if additional insurance coverage is necessary to fulfill its obligation under the Contract and to ensure compliance with any applicable law. Any additional insurance coverage is at the Contractor's expense, and for its own benefit and protection.
- 3. The Contractor should forward to the Contracting Authority within ten (10) days after the date of award of the Contract a Certificate of Insurance evidencing the insurance coverage. Coverage must be placed with an Insurer licensed to carry out business in Canada and the Certificate of Insurance must confirm that the insurance policy complying with the requirements is in force. If the Certificate of Insurance has not been completed and submitted as requested, the Contracting Authority will so inform the Contractor and provide the Contractor with a time frame within which to meet the requirement. Failure to comply with the request of the Contracting Authority and meet the requirement within the time period will constitute a default under the General Conditions. The Contractor must, if requested by the Contracting Authority, forward to Canada a certified true copy of all applicable insurance policies.

B. Commercial General Liability Insurance

- 1. The Contractor must obtain Commercial General Liability Insurance, and maintain it in force throughout the duration of the Contract, in an amount usual for a contract of this nature, but for not less than \$2,000,000 per accident or occurrence and in the annual aggregate.
- 2. The Commercial General Liability policy must include the following:
 - a. Additional Insured: Canada is added as an additional insured, but only with respect to liability arising out of the Contractor's performance of the Contract. The interest of Canada should read as follows: Canada, as represented by Public Works and Government Services Canada.
 - b. Bodily Injury and Property Damage to third parties arising out of the operations of the Contractor.
 - c. Products and Completed Operations: Coverage for bodily injury or property damage arising out of goods or products manufactured, sold, handled, or distributed by the Contractor and/or arising out of operations that have been completed by the Contractor.



- d. Personal Injury: While not limited to, the coverage must include Violation of Privacy, Libel and Slander, False Arrest, Detention or Imprisonment and Defamation of Character.
- e. Cross Liability/Separation of Insured: Without increasing the limit of liability, the policy must protect all insured parties to the full extent of coverage provided. Further, the policy must apply to each Insured in the same manner and to the same extent as if a separate policy had been issued to each.
- f. Blanket Contractual Liability: The policy must, on a blanket basis or by specific reference to the Contract, extend to assumed liabilities with respect to contractual provisions.
- g. Employees and, if applicable, Volunteers must be included as Additional Insured.
- h. Employers' Liability (or confirmation that all employees are covered by Worker's compensation (WSIB) or similar program)
- Broad Form Property Damage including Completed Operations: Expands the Property Damage coverage to include certain losses that would otherwise be excluded by the standard care, custody or control exclusion found in a standard policy.
- j. Notice of Cancellation: The Insurer will endeavour to provide the Contracting Authority thirty (30) days written notice of policy cancellation.
- k. If the policy is written on a claims-made basis, coverage must be in place for a period of at least 12 months after the completion or termination of the Contract.
- Owners' or Contractors' Protective Liability: Covers the damages that the Contractor becomes legally obligated to pay arising out of the operations of a subcontractor.
- m. Advertising Injury: While not limited to, the endorsement must include coverage for piracy or misappropriation of ideas, or infringement of copyright, trademark, title or slogan.

C. Errors and Omissions Liability Insurance

- 1. The Contractor must obtain Errors and Omissions Liability (a.k.a. Professional Liability) insurance, and maintain it in force throughout the duration of the Contract, in an amount usual for a contract of this nature but for not less than \$1,000,000 per loss and in the annual aggregate, inclusive of defence costs.
- 2. If the Professional Liability insurance is written on a claims-made basis, coverage must be in place for a period of at least 12 months after the completion or termination of the Contract.
- 3. The following endorsement must be included:
 - Notice of Cancellation: The Insurer will endeavour to provide the Contracting Authority thirty (30) days written notice of cancellation.

7.15 LIMITATION OF LIABILITY - INFORMATION MANAGEMENT/INFORMATION TECHNOLOGY

a. This section applies despite any other provision of the Contract and replaces the section of the general conditions entitled "Liability". Any reference in this section to damages caused by the Contractor also includes damages caused by its employees, as well as its subcontractors, agents, and representatives, and any of their employees. This section applies regardless of whether the claim is based in contract, tort, or another cause of action. The Contractor is not liable to Canada with respect to the performance of or failure to perform the Contract, except as described in this section and in any section of the Contract pre-establishing any liquidated damages. The Contractor is only liable for indirect, special or consequential damages to the extent described in this Article, even if it has been made aware of the potential for those damages.

b. First Party Liability:

- i. The Contractor is fully liable for all damages to Canada, including indirect, special or consequential damages, caused by the Contractor's performance or failure to perform the Contract that relate to:
 - A. any infringement of intellectual property rights to the extent the Contractor breaches the section of the general conditions entitled "Intellectual Property Infringement and Royalties";
 - B. physical injury, including death.
- ii. The Contractor is liable for all direct damages affecting real or tangible personal property owned, possessed, or occupied by Canada.



- iii. Each of the Parties is liable for all direct damages resulting from its breach of confidentiality under the Contract. Each of the Parties is also liable for all indirect, special or consequential damages in respect of its unauthorized disclosure of the other Party's trade secrets (or trade secrets of a third party provided by one Party to another under the Contract) relating to information technology.
- iv. The Contractor is liable for all direct damages relating to any encumbrance or claim relating to any portion of the Work for which Canada has made any payment. This does not apply to encumbrances or claims relating to intellectual property rights, which are addressed under (i.A) above.
- v. The Contractor is also liable for any other direct damages to Canada caused by the Contractor in any way relating to the Contract, including:
 - A. any breach of the warranty obligations under the Contract, up to the total amount paid by Canada (including any applicable taxes) for the goods and services affected by the breach of warranty; and
 - B. any other direct damages, including all identifiable direct costs to Canada associated with reprocuring the Work from another party if the Contract is terminated either in whole or in part for default, up to an aggregate maximum for this subparagraph (B) of the greater of [.75] times the total estimated cost (meaning the dollar amount shown on the first page of the Contract in the cell titled "Total Estimated Cost" or shown on each call-up, purchase order or other document used to order goods or services under this instrument), or \$1,000,000.00.
- vi. In any case, the total liability of the Contractor under paragraph (v) will not exceed the total estimated cost (as defined above) for the Contract or \$1,000,000.00, whichever is more.
- vii. If Canada's records or data are harmed as a result of the Contractor's negligence or willful act, the Contractor's only liability is, at the Contractor's own expense, to restore Canada's records and data using the most recent backup kept by Canada. Canada is responsible for maintaining an adequate backup of its records and data.

c. Third Party Claims:

- i. Regardless of whether a third party makes its claim against Canada or the Contractor, each Party agrees that it is liable for any damages that it causes to any third party in connection with the Contract as set out in a settlement agreement or as finally determined by a court of competent jurisdiction, where the court determines that the Parties are jointly and severally liable or that one Party is solely and directly liable to the third party. The amount of the liability will be the amount set out in the settlement agreement or determined by the court to have been the Party's portion of the damages to the third party. No settlement agreement is binding on a Party unless its authorized representative has approved the agreement in writing.
- ii. If Canada is required, as a result of joint and several liability, to pay a third party in respect of damages caused by the Contractor, the Contractor must reimburse Canada by the amount finally determined by a court of competent jurisdiction to be the Contractor's portion of the damages to the third party. However, despite paragraph (i), with respect to special, indirect, and consequential damages of third parties covered by this Section, the Contractor is only liable for reimbursing Canada for the Contractor's portion of those damages that Canada is required by a court to pay to a third party as a result of joint and several liability that relate to the infringement of a third party's intellectual property rights; physical injury of a third party, including death; damages affecting a third party's real or tangible personal property; liens or encumbrances on any portion of the Work; or breach of confidentiality.
- iii. The Parties are only liable to one another for damages to third parties to the extent described in this paragraph c.

7.16 JOINT VENTURE

- a. The Contractor confirms that the name of the joint venture is _____ and that it is comprised of the following members: [all the joint venture members named in the Contractor's original bid will be listed].
- b. With respect to the relationship among the members of the joint venture Contractor, each member agrees, represents and warrants (as applicable) that:



- i. _____ has been appointed as the "representative member" of the joint venture Contractor and has fully authority to act as agent for each member regarding all matters relating to the Contract;
- ii. by giving notice to the representative member, Canada will be considered to have given notice to all the members of the joint venture Contractor; and
- iii. all payments made by Canada to the representative member will act as a release by all the members.
- c. All the members agree that Canada may terminate the Contract in its discretion if there is a dispute among the members that, in Canada's opinion, affects the performance of the Work in any way.
- d. All the members are jointly and severally or solidarily liable for the performance of the entire Contract.
- e. The Contractor acknowledges that any change in the membership of the joint venture (i.e., a change in the number of members or the substitution of another legal entity for an existing member) constitutes an assignment and is subject to the assignment provisions of the General Conditions.
- f. The Contractor acknowledges that all security and controlled goods requirements in the Contract, if any, apply to each member of the joint venture Contractor.

Note to Bidders: This Article will be deleted if the bidder awarded the contract is not a joint venture. If the contractor is a joint venture, this clause will be completed with information provided in its bid.

7.17 PROFESSIONAL SERVICES - GENERAL

- a. The Contractor must provide professional services on request as specified in this contract. All resources provided by the Contractor must meet the qualifications described in the Contract (including those relating to previous experience, professional designation, education, and language proficiency and security clearance) and must be competent to provide the required services by any delivery dates described in the Contract.
- b. If the Contractor fails to deliver any deliverable (excluding delivery of a specific individual) or complete any task described in the Contract on time, in addition to any other rights or remedies available to Canada under the Contract or the law, Canada may notify the Contractor of the deficiency, in which case the Contractor must submit a written plan to the Project Authority within ten working days detailing the actions that the Contractor will undertake to remedy the deficiency. The Contractor must prepare and implement the plan at its own expense.
- c. In General Conditions 2035, the Section titled "Replacement of Specific Individuals" is deleted and the following applies instead:

Replacement of Specific Individuals

- 1. If the Contractor is unable to provide the services of any specific individual identified in the Contract to perform the services, the Contractor must within five working days of the individual's departure or failure to commence Work (or, if Canada has requested the replacement, within ten working days of Canada's notice of the requirement for a replacement) provide to the Contracting Authority:
 - a. the name, qualifications and experience of a proposed replacement immediately available for Work;
 and
 - Security information on the proposed replacement as specified by Canada, if applicable.
 The replacement must have qualifications and experience that meet or exceed those obtained for the original resource.
- Subject to an Excusable Delay, where Canada becomes aware that a specific individual identified under the Contract to provide services has not been provided or is not performing, the Contracting Authority may elect to:
 - a. exercise Canada's rights or remedies under the Contract or at law, including terminating the Contract for default under Section titled "Default of the Contractor", or
 - b. Assess the information provided under (c) (1) above or, if it has not yet been provided, require the Contractor propose a replacement to be rated by the Project Authority. The replacement must have qualifications and experiences that meet or exceed those obtained for the original resource and be



acceptable to Canada. Upon assessment of the replacement, Canada may accept the replacement, exercise the rights in (2) (a) above, or require another replacement in accordance with this sub article (c).

Where an Excusable Delay applies, Canada may require (c) (2) (b) above instead of terminating under the "Excusable Delay" Section. An Excusable Delay does not include resource unavailability due to allocation of the resource to another Contract or project (including those for the Crown) being performed by the Contractor or any of its affiliates.

- 3. The Contractor must not, in any event, allow performance of the Work by unauthorized replacement persons. The Contracting Authority may order that a resource stop performing the Work. In such a case, the Contractor must immediately comply with the order. The fact that the Contracting Authority does not order that a resource stop performing the Work does not relieve the Contractor from its responsibility to meet the requirements of the Contract.
- The obligations in this article apply despite any changes that Canada may have made to the Client's operating environment.

7.18 SAFEGUARDING ELECTRONIC MEDIA

- a. Before using them on Canada's equipment or sending them to Canada, the Contractor must use a regularly updated product to scan electronically all electronic media used to perform the Work for computer viruses and other coding intended to cause malfunctions. The Contractor must notify Canada if any electronic media used for the Work are found to contain computer viruses or other coding intended to cause malfunctions.
- b. If magnetically recorded information or documentation is damaged or lost while in the Contractor's care or at any time before it is delivered to Canada in accordance with the Contract, including accidental erasure, the Contractor must immediately replace it at its own expense.

7.19 REPRESENTATIONS AND WARRANTIES

The Contractor made statements regarding its own and its proposed resources experience and expertise in its bid that resulted in the award of the Contract and issuance of TA's. The Contractor represents and warrants that all those statements are true and acknowledges that Canada relied on those statements in awarding the Contract and adding work to it through TA's. The Contractor also represents and warrants that it has, and all its resources and subcontractors that perform the Work have, and at all times during the Contract Period they will have, the skills, qualifications, expertise and experience necessary to perform and manage the Work in accordance with the Contract, and that the Contractor (and any resources or subcontractors it uses) has previously performed similar services for other customers.

7.20 ACCESS TO CANADA'S PROPERTY AND FACILITIES

Canada's property, facilities, equipment, documentation, and personnel are not automatically available to the Contractor. If the Contractor would like access to any of these, it is responsible for making a request to the Project Authority. Unless expressly stated in the Contract, Canada has no obligation to provide any of these to the Contractor. If Canada chooses, in its discretion, to make its property, facilities, equipment, documentation or personnel available to the Contractor to perform the Work, Canada may require an adjustment to the Basis of Payment and additional security requirements may apply.

7.21 GOVERNMENT PROPERTY

Canada agrees to supply the Contractor with the items listed below (the "Government Property"). The section of the General Conditions entitled "Government Property" also applies to the use of the Government Property by the Contractor.

Innovation, Science and Economic Development Canada (ISED) will provide, and ID pass, an office space (cubicle) with desktop computer and access to a network printer.



ANNEX A - STATEMENT OF WORK

1.0 MANDATE

Innovation, Science and Economic Development Canada's (ISED) goal is to become a data driven organization with a culture that infuses analytical insight everywhere. As a data driven organization, ISED will:

- Generate an analytics driven culture using information and insight to drive better decisions, products and services.
 - o Make decisions based on well understood, accurate and trustworthy information.
 - o Integrate Analytics as a layer across the business instead of capabilities within a line of business.
 - o Leverage Business Intelligence for performance management and advanced reporting.
 - Adopt new capabilities for text analytics, social media analytics and sentiment analysis to enrich traditional data.
- Be a public sector information champion that is proactive about privacy, security, policy and governance over information.
 - o Recognize and manage information as a valuable strategic asset.
 - Engrain Information Governance practices and principles across all lines of business.
 - o Comply with and administer policy over information to the highest of standards.
- Invest in infrastructure and technology to enable the digital future.
 - o Build a platform and culture based upon continuous improvement.
 - Enable and enhance capabilities for Big Data and Big Data Analytics.
 - Be an Open Government advocate.
 - Be prepared for future data challenge or emerging capabilities.
- Understand Canadians, customers and clients throughout their lifecycle and across lines of business.
 - Generate quality services and value for consumers of ISED products and services.
 - o Provide the right products, services and stimulants at the right time.

2.0 ORGANIZATION

The Digital Transformation Service Sector (DTSS) is a new sector within ISED that fosters the adoption of digital approaches, understands digital disruptions and supports a modern IT infrastructure with efficient and technologically enabled service to business.

DTSS puts special emphasis on the power of IT to further innovation impacts, including programming that helps Canadians access affordable and meaningful digital and IT tools.

This includes making ISED a leader in its digital service to business, including through the Digital Transformation Hub as an enabling service for the whole Portfolio and through important touch points such as BizPaL and the Canada Business Network.

To align ISED's digital strategy with the economy, DTSS will now be an integrated partner in the digital transformation ISED is well placed to lead.

The sector is comprised of the following five branches:

- Chief Information Office (CIO)
- Data and Digital Programming
- Connecting Canadians
- Services for Business Programs
- Digital Transformation Hub

The CIO's mandate is to maximize Innovation, Science and Economic Development Canada's business performance through modern and progressive management of information management (IM) and information technology (IT) services, policies, and resources within the following four (4) divisions:



- Strategy and Information Services Division (SISD)
- Enterprise and Corporate Services Division (ECSD)
- Business Services Division (BSD)

Innovation, Science and

- CIPO Business Solutions Division (CBSD)
- Workplace Technology Services Division (WTSD)

3.0 PROJECT OBJECTIVES/REQUIREMENTS

The Digital Office is the overall theme driving the WTSD Transformation Program which falls under the Workplace Technology Services Division. The Digital Office positions ISED to transform the employee experience by fostering efficiency, innovation and growth. The main outcomes associated with the Digital Office are:

- · User mobility with instant access to the working environment blurring lines between the physical office and the place where work actually happens; and
- User communications and collaboration that enhances knowledge sharing across the organization to forge productive business relationships beyond natural work groups.

The ISED Digital Office is composed of the following key projects:

- 1. Smart Communication
- 2. Meeting Room Collaboration
- 3. User Productivity Technology
- 4. Workplace Transformation Through Modern IT Support Services

The objective is to provide a program management plan and roadmap that will assist WTSD with the implementation of the key projects supporting ISED Digital Office and Workplace Transformation Program. The program management and supporting plans will include the project management strategies to enable ISED and its employees to:

- Have the digital tools to do their job with tablets or laptops and to get where the work is being done;
- Have the digital tools to stay in touch and reach out with instant messaging and desktop videoconferencing;
- Obtain information quickly and easily with new self-serve kiosks and a roaming "digital 9-1-1 team";
- Fulfill its Workplace Modernization obligations under Innovation 2020; and
- Untether the ISED workforce from their desks by putting the right digital tools and capabilities in their hands so that can get out there.

In support of these initiatives, there is a requirement based on priorities and expected outcomes to provide up to seven (7) resources on an "as and when required basis" to develop the program management and supporting plans including the program portfolio roadmap, project charters, program change management, communications and other project related artefacts. This team will assist WTSD in planning, implementation and close-out project phases in these initiatives. The resource requirement includes the following:

- Senior Project Executive/Program Executive Advisor
- Senior Project Executive/Program Delivery Expert
- Senior Project Manager
- Senior Business Analyst
- Senior Change Management Consultant
- Senior Organizational Development Consultant
- Senior Project Coordinator

4.0 SCOPE OF WORK / KEY ACTIVITIES

The professional service outlined will assist WTSD with the successful delivery of the Digital Office and Workplace Technology Modernization Program initiatives.



4.1. Tasks/Services

The following outlines the key tasks/services/deliverables for each of the stated resource categories.

4.1.1. Project Executive Level 3/Senior Program Executive Advisor

- Performing in the role of a Strategic advisor, provide the Project Authority and Executive Sponsors with a Digital Office and Workplace Technology Modernization program portfolio plan and key strategies;
- Provide executive strategic oversight on the quality of program delivery;
- Assist management with the definition of key business outcomes and measurable metrics;
- Meet with other organizational executives to ensure stakeholders (Internal and external) are committed and moving forward on project and organizational goals;
- · Attend steering committees;
- Assist management with developing strategies for resolving any major issues related to the program and or projects;
- Provide strategic advice to the CIO senior management related to business transformation and continuous improvements using "Lean Thinking" and applying digital transformation strategies;
- Assist with project sign-off(s);
- Prepare briefing notes/presentations as required;
- · Provide updates/status reporting to senior management as required; and
- · Other related duties.

4.1.2. Project Executive Level 3/Senior Program Delivery Expert

- Establish the projects and develop the charters and work streams to support the Digital Office and Workplace Technology Modernization program;
- · Manage team leads and project managers;
- Define and document project objectives and determine budget requirements;
- Conduct meetings with other organizational executives to ensure that all internal and external stakeholders are committed and moving forward on project and organizational goals;
- Resolve any project issues;
- Prepare plans, charts tables and diagrams to assist in the analysis or the display of problems working with a variety of project management tools;
- Perform project management duties for one of the key projects as assigned by the Project Authority;
- Prepare briefing notes/presentations as required;
- Provide updates/status reporting to senior management as required;
- Complete project sign-off; and
- · Other related duties.

4.1.3. Project Manager Level 3/Senior Project Manager

- Manage key projects as assigned by the Project Authority;
- Provide project management support to Team Leads;
- · Provide project management expertise throughout the development, implementation, and operational start up by ensuring that resources are made available and that the project is in on schedule based on agreed upon timeframes, costs and performance parameters;
- Formulate statement of problems and establish procedure for the development and implementation of significant. new or modified project elements in order to resolve any problems and obtain client approval(s);
- Define and document the objectives, composition, roles and responsibilities and terms of reference to the project team:
- Determine budgetary requirements;
- Report on project progress on an ongoing basis and at scheduled points in the project life cycle;
- Resolve any issues/problems by meeting with key stakeholders and other project managers;
- Prepare plans, charts tables and diagrams to assist in the analysis or the display of problems working with a variety of project management tools;
- Coordinate training development and coordinate with key stakeholders;
- Develop and deliver project presentations to multiple stakeholders;



- Facilitate meetings and discussions with project management and stakeholders;
- Provide updates/status reporting to senior management as required; and
- · Other related duties.

4.1.4. Business Analyst Level 3/Senior Business Analyst

- Develop and document the Business Requirements plan for the program and projects;
- · Develop initial statements of requirements;
- Perform business analysis of functional requirements to identify information, procedures and decision follows;
- Using Lean methodology, evaluate existing procedures and methods to identify and document database content, structure and application sub-systems;
- Define and document interfaces of manual to automated operat5ions with application sub-systems, to external systems, and between new and existing systems;
- Practice continuous improvement processes and procedures, eliminating non-value add activities;
- Establish user acceptance test criteria;
- Support and use ISED departmental methodologies;
- Provide updates/status reporting to senior management as required; and
- · Other related duties.

4.1.5. Change Management Consultant Level 3/Senior Change Management Consultant

- Develop the change management plan for the Digital Office and Workplace Technology Modernization Program and projects for the following five (5) People Change Management areas;
 - o Stakeholder Management
 - o Employee Engagement (adoption of the end state)
 - o Strategic/Tactical Communications
 - Training
 - Coaching
- Analyze and develop business "critical success factors";
- Analyze and develop architecture requirements design, process development, process mapping and training
- Lead other functional staff to define business strategy and processes in support of transformation and change management activities;
- Participate in change impact analysis and change management activities;
- Participate in organizational re-alignment (job re-design and organizational re-structuring);
- · Coordinate development of training and coordinate with key stakeholders;
- · Create presentations and present to various stakeholders;
- · Facilitate meetings and discussions;
- Provide updates/status reporting to senior management as required; and
- · Other related duties.

4.1.6. Organizational Development Consultant Level 3/Senior Organizational Development Consultant

- In collaboration with the Senior Change Management Consultant, enable, facilitate and mediate the evolution of the ISED Workplace Technology Services Division toward the Digital Office and Workplace Modernization desired outcomes or structure in support of the Digital Transformation Services Sector (DTSS);
- Assist with organizational needs assessment and strategic planning to ensure development of human capital to beet business objectives and goals;
- Provide advice, support and consultation with senior staff, business units and front-line management to achieve strategic initiatives and goals;
- Research, design, implement and maintain employee development programs including leadership development other management development programs;
- Develop and implement processes to measure the effectiveness of development and learning efforts to ensure performance improvement are focused on measurable attainable results;
- Serves as a subject matter expert by collaborating with HR and business unit executives to ensure clear standards and metrics are aligned to talent reviews and employee development plans;
- Develop strategic partnerships with other internal project managers to identify and consult on change management initiatives to support strategic projects requiring organizational culture change;



- Proactively address and respond to organization development issues by bringing key stakeholders together to asses root causes and performance gaps and recommend appropriate interventions;
- Practice continuous improvement processes and procedures, eliminating non-value added activities;
- Conduct focus groups and/or process improvement sessions as required;
- Implement and manage the organization's training to ensure cost effective employee development activities that support the organization's strategic initiatives;
- Manage and facilitate organization initiatives and process as requested;
- Provide updates/status reporting to senior management as required; and
- Other related duties.

4.1.7. Project Coordinator Level 3/Senior Project Coordinator

- Assist program and project management teams with project control processes, project coordination and synchronization tasks;
- Assist with the development and on-going updates to the program dashboard;
- Provide project administrative support as required:
- Main project documentation and application/system libraries;
- Track project change requests;
- Main and update relevant project information (e.g. project activity schedule, status reports, project correspondence) in manual and/or electronic files;
- Provide updates/status reporting to project management as required; and
- Other project coordination related duties.

4.2. Deliverables

Using an iterative, agile and tam-based approach, the project resources listed above will be responsible but not limited to the following deliverables:

- Digital Office and Workplace Modernization roadmap;
- Program delivery office set-up, and roles and responsibilities;
- Temporary program matrix organizational structure leveraging WTSD key functional areas along with other relevant organizational areas;
- Program delivery strategies;
- Program charter;
- Supporting project plans (including scope, budget, schedule and quality components);
- · People change management plan;
- · Communications plan;
- Training plan;
- Program RACI (Responsible/Accountable/consulted/Informed) charts;
- Program and project registry (including risks, issues and change requests);
- · Requirements management plan;
- Organization impact analysis and action plan;
- Project business requirements documentation;
- Continuous improvement strategy, Lean action plans (based on Lean methodology);
- Program portfolio dashboards and other project related documentation;
- Integrated governance program model (integrated with ISED Project Management and existing governance committees);
- Participation with ISED business clients, DTSS, ISED CIO and WTSD functional areas in relation to business requirements, project management templates, security policies, enterprise technical architecture and other relevant project components; and
- Other relevant project related deliverables.





5.0 OTHER PROJECT DETAILS

5.1. Constraints

The resource(s) must work within constraints imposed by the department, such as government policies and mandatory procedures, current and proposed related activities, security, sensitivity to other interests, protection of the environment, conservation of resources and other relevant restrictions and work space as required.

5.2. Official Languages

All deliverables will be produced in English and submitted to the Project Authority using the MS Office suite of products.

5.3. Work Location

The contractor will carry out the work on Innovation, Science and Economic Development Canada (ISED) premises located at 235 Queen Street, Ottawa, Ontario.

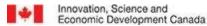
5.4. Travel

No travel or living expenses will be reimbursed under the contract.

6.0 MANAGEMENT OF THE PROJECT

This resource reports to a WTSB Project Authority.





ANNEX B - EVALUATION CRITERIA

Instructions - Mandatory and Point Rated Tables/Grids

Failure to comply with the following instructions will render the technical proposal non-compliant.

Technical Proposal:

- General
 - Projects must be specific to the criteria and copying/pasting the criteria does not demonstrate experience.
 - Work experience gained as part of an educational program will not be considered except for experience gained through a formal co-operative program at a post-secondary institution.
- Evaluation Grids (Mandatory and Point-Rated)
 - Bidders must provide the following information in their technical response to the technical evaluation criteria:
 - Project #
 - Client Organization/Project Name
 - Duration (month/year to month/year)
 - Total level of work effort (# years/# months)

Résumé:

- For each project that is cited as experience within the technical proposal, the following information must be identified on the proposed resource's résumé:
 - The name of the client organization (to whom the services were provided);
 - A brief description of the type and scope of services that meets the identified criteria provided by the resource:
 - The dates and duration of the project (indicating the years/months of engagement and the start and end dates of the work); and
 - A description of the work as it relates to the stated mandatory or point-rated criteria.
 - For work experience to be considered, the résumé must not simply indicate the title of the individual's position, but must demonstrate that the resource has the required work experience by explaining the responsibilities and work performed by the individual while in that position.

Validation of Information:

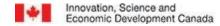
- Innovation, Science and Economic Development Canada (ISED) reserves the right to validate any or all of the information supplied by the bidder from the supplied project reference(s) prior to contract award and will document the responses and results of the Mandatory project references.
- Innovation, Science and Economic Development Canada (ISED) reserves the right to interview all candidates required to validate the Mandatory Criteria and/or to adjust the points assigned in the Point-rated Criteria.
 - The candidates will be given 48 hours advance notice of the time and place of the interview.
 - The interview is expected to take no more than 45 minutes in duration. 0
 - The questions will relate to the information presented in the Technical Proposal and résumé of the proposed 0 resource as it relates to the Evaluation Criteria and the Statement of Work.

If Canada wishes to interview, a Bidder representative will accompany the requested resources to the interview and will observe the interview.

Use of Information by the Contractor

All drawings, software codes, reports, data, documents, or materials, provided to the Contractor by the Crown shall be used solely in support of this requirement. The Contractor shall be required to secure it from unauthorized use and shall not release it to any third party, person or agency external to Innovation, Science and Economic Development Canada (ISED) without the express written permission of the Project Authority. Such material(s) shall be returned to the Project Authority upon completion of each tasking or when requested by the Project Authority.





MANDATORY EVALUATION CRITERIA

TBIPS Categories

P.5. Project Executive – Level 3
P.5. Project Executive (Delivery) – Level 3
P.9. Project Manager – Level 3
B.1. Business Analyst – Level 3
P.1. Change Management Consultant – Level 3
P.4. Organizational Development Consultant – Level 3
P.7. Project Coordinator – Level 3

ISED Categories

Senior Program Executive Advisor
Senior Program Delivery Expert
Senior Project Manager
Senior Business Analyst
Senior Change Management Consultant
Senior Organizational Development Consultant
Senior Project Coordinator

INSTRUCTIONS

Bidders <u>MUST</u> respond to the following mandatory evaluation criteria IN THE ORDER SHOWN. Any proposal which fails to meet all of the mandatory criteria will be eliminated from further consideration and will be deemed **NON-COMPLIANT**. Only information cited in the Mandatory technical grid response will be evaluated.

Bidders <u>MUST</u> provide <u>ONLY</u> the following information in their technical grid response to the mandatory resource criteria listed below. Failure to follow the instructions will render the proposal **NON-COMPLIANT**.

- Project #
- Client Organization/Project Name
- Duration (month/year to month/year)
- Total level of work effort (# years/# months)
 - Bidders MUST account for all overlapping projects and ensure that the level of work effort is accurate.

NOTE:

- For evaluation purposes, each of the mandatory criteria numbers (#'s) <u>MUST</u> be mapped to the specific
 corresponding line items (not at the summary level) within the cited projects of the proposed resource's résumé
 or the proposal will be deemed NON-COMPLIANT.
- For corporate and/or resource references, Bidders must follow the instructions found in each of the criteria.

TECHNICAL GRID EXAMPLE:

Criteria #	Stream # – Stream Name Resource Category Name - Level X Mandatory Criteria	Required Supporting Information
M1	The proposal must demonstrate that the proposed resource has greater than two (2) years professional work experience developing XXXXXX.	Project # Innovation, Science and Economic Development Canada – XYZ Project January 2015 – May 2015 5 months Project # Innovation, Science and Economic Development Canada – ABC Project September 2012 - December 2014 2 years 4 months Total: 2 years 9 months



Criteria #	Corporate Mandatory Criteria	Required Supporting Information
M1	The Bidder must describe its methodology that will be used for the implementation of the Digital Transformation and Workplace Modernization Program. The methodology must address the program components as outlined in Annex A – Statement of Work.	The Bidder must provide an outline of its methodology that addresses the tasks/deliverables outlined in Annex A – Statement of Work.
M2	The Bidder must provide a corporate reference for a Government of Canada (GoC) client department/agency/crown corporation or provincial government organization contracted within the last three (3) years where the Bidder applied a digital transformation and/or Workplace Modernization methodology. The following contract parameters must be cited for each of the corporate references: • Each contract cited must include the following information: o the client organization; o contract start and end dates (DD/MM/YYYY to DD/MM/YYYY); o a brief description of the services provided; NOTE: Bidders must include the brief description in the technical grid response or in a separate section identified for the Corporate References. o the GoC employee name, title and telephone number and/or email address of the client's project and/or technical authority.	Provide one (1) Government of Canada (GoC) client department/agency/crown corporation or provincial government organization corporate reference for a methodology used for digital transformation and/or workplace modernization.





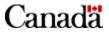
Criteria #	Stream 5 – Project Management Services P.5. Project Executive – Level 3 (Senior Program Executive Advisor) Resource Mandatory Criteria	Required Supporting Information
M3	If the proposed resource has been contracted at Innovation Science and Economic Development Canada (formerly Industry Canada) within the last five (5) years, the Bidder must provide the following information for reference checking purposes:	If the proposed resource has been contracted by Innovation, Science and Economic Development Canada (Industry Canada) within the last five (5) years, provide:
	 Innovation, Science and Economic Development Canada (Industry Canada) client/project authority name; Telephone number/email. 	 Innovation, Science and Economic Development Canada's client/project authority name; Telephone number/email.
	In the event that the Innovation, Science and Economic Development Canada (ISED) reference check outlines that the proposed resource's contract was terminated for non-performance, the criterion will be deemed non-compliant and no further consideration will be given to the Bidder's technical proposal;	If the proposed resource has NOT been contracted by Innovation, Science and Economic Development Canada (Industry Canada) within the last five (5) years, nothing is required for M3.
	and	
	In the event that the proposed resource indicates that they were contracted by ISED, the Bidder <u>MUST</u> indicate the resource category for which the proposed resource was contracted under. If the information provided varies from that which is validated by ISED, no further consideration will be given to the Bidder's technical proposal.	
M4	The Bidder must demonstrate in their proposal that the proposed resource possess the qualifications specified in the TBIPS SA by providing a detailed résumé stating the proposed individual's work experience and other relevant details, which clearly indicate that the individual meet the minimum years of related experience as outlined in the TBIPS Stream 5 - Project Management Services – resource category description for a Project Executive – Level 3.	Provide examples of projects for which the proposed resource has professional work experience working as a Project Executive. The sum of all the examples must exceed ten (10) years.
	The proposed resource must have greater than ten (10) years professional work experience as a Project Executive.	
M5	The Bidder must provide two (2) client references for Government of Canada (GoC) department/agency/crown corporation or provincial government organizations where the proposed resource was contracted as a Senior Project Executive within the last five (5) years.	Provide examples of 2 client references for which the proposed resource acted in the role of a Senior Project Executive.
	One of the client references cited must be for a Digital Transformation and/or Workplace Modernization program similar to that outlined in Annex A – Statement of Work.	
	Each client reference cited must include the following information:	

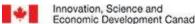


	 the client organization; the project name; the exact contract start and end dates; level of work effort; a brief description of the work performed; NOTE: Bidders must include the brief description in the technical grid response or map the description in the proposed resource's c.v. and the Government sector client: (employee) name; title; Telephone number and/or email address of the client's technical/project authority. 	
M6	The bidder must demonstrate in their proposal using project descriptions (including roles and activities performed by the resource), that the proposed resource in the role of a Senior Project Executive has professional work experience developing IT service delivery frameworks.	Provide examples of projects for which the proposed resource has professional work experience developing IT service delivery frameworks. To provide context, for each project cited, Bidders must provide a description of the IT service delivery framework.
M7	The bidder must demonstrate in their proposal using project descriptions (including roles and activities performed by the resource), that the proposed resource has professional work developing IM/IT and/or Digital Transformation roadmaps.	Provide examples of projects for which the proposed resource has professional work experience developing IM/IT and/or Digital Transformation roadmaps. To provide context, for each project cited, Bidders must provide the purpose and a description of the roadmap developed.
M 8	The Bidder must demonstrate that the proposed resource possesses one or more of the following certifications. • Lean Six Sigma – Black Belt • Lean Six Sigma – Green Belt	Copy(ies) of the certification(s) must be included in the proposal. Certifications must be current and valid. Bidders must follow instructions as set out in Part 3 – Bid Preparation Instructions, 3.2 Section I: Technical Bid – iii-C. "If the degree, diploma or certification was issued by an educational institution outside of Canada, the Bidder must provide a copy of the results of the academic credential assessment and qualification recognition service issued by an agency or organization recognized by the Canadian Information Centre for International Credentials (CICIC)."

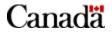


M 9	The Bidder must demonstrate the proposed resource possesses an undergraduate degree or college diploma from a recognized accredited university or college in business management, business administration or a similar discipline.	A copy of the degree or diploma must be included in the proposal. Bidders must follow instructions as set out in Part 3 – Bid Preparation Instructions, 3.2 Section I: Technical Bid – iii-C. "If the degree, diploma or certification was issued by an educational institution outside of Canada, the Bidder must provide a copy of the results of the academic credential assessment and qualification recognition service issued by an agency or organization recognized by the Canadian Information Centre for International Credentials (CICIC)."
M10	As per Part 5 – Certifications, Section 5.2 – Additional Certifications Precedent to Contract Award, Sub-Section b. Certification of Language, the proposed resource must be highly proficient in both of Canada's official language (French and English) and must be able to communicate orally and in writing in French and English without any assistance and with minimal errors. Note: Highly proficient is defined as the following: Orally able to satisfy most working requirements with language that is acceptable and effective. Able to read and understand general factual prose as well as discussions on concrete topics related to IM/IT technical related material. Ability to write with precision and in detail about most common topics i.e. emails/ correspondence/documentation.	An interview in French or English may be conducted to determine compliance that the proposed resource demonstrates a high proficiency in Canada's official languages. The Bidder must provide at least one (1) client reference to confirm the proficiency requested.





Criteria #	Stream 5 – Project Management Services P.5 Project Executive – Level 3 (Senior Program Delivery) Resource Mandatory Criteria	Required Supporting Information
M11	If the proposed resource has been contracted at Innovation Science and Economic Development Canada (formerly Industry Canada) within the last five (5) years, the Bidder must provide the following information for reference checking purposes:	If the proposed resource has been contracted by Innovation, Science and Economic Development Canada (Industry Canada) within the last five (5) years, provide:
	 Innovation, Science and Economic Development Canada (Industry Canada) client/project authority name; Telephone number/email. In the event that the Innovation, Science and Economic Development Canada (ISED) reference check outlines that the proposed resource's contract was terminated for non-performance, the criterion will be deemed non-compliant and no further consideration will be given to the Bidder's technical 	 Innovation, Science and Economic Development Canada's client/project authority name; Telephone number/email. If the proposed resource has NOT been contracted by Innovation, Science and Economic Development Canada (Industry Canada) within the last five (5) years, nothing
	In the event that the proposed resource indicates that they were contracted by ISED, the Bidder <u>MUST</u> indicate the resource category for which the proposed resource was contracted under. If the information provided varies from that which is validated by ISED, no further consideration will be given to the Bidder's technical proposal.	is required for M11.
M12	The Bidder must demonstrate in their proposal that the proposed resource possess the qualifications specified in the TBIPS SA by providing a detailed résumé stating the proposed individual's work experience and other relevant details, which clearly indicate that the individual meet the minimum years of related experience as outlined in the TBIPS Stream 5 - Project Management Services – resource category description for a Project Executive – Level 3. The proposed resource must have greater than ten (10) years professional work experience as a Project Executive.	Provide examples of projects for which the proposed resource has professional work experience working as a Project Executive. The sum of all the examples must exceed ten (10) years.
M13	The Bidder must provide three (3) business transformation and/or modernization client references for Government of Canada (GoC) department/agency/crown corporation or provincial government organizations where the proposed resource was contracted as a Senior Project Executive within the last five (5) years. Each client reference cited must include the following information: • the client organization; • the project name; • the exact contract start and end dates; • level of work effort;	Provide examples of 3 business transformation and/or modernization client references for which the proposed resource acted in the role of a Senior Project Executive.



	NOTE: Bidders must include the brief description in the technical grid response or map the description in the proposed resource's c.v. and the Government sector client:	
M14	The bidder must demonstrate in their proposal using project descriptions (including roles and activities performed by the resource), that the proposed resource in the role of a Senior Project Executive has professional work experience developing service delivery frameworks.	Provide examples of projects for which the proposed resource has professional work experience developing service delivery frameworks. To provide context, for each project cited, Bidders must provide a description of the service delivery framework.
M15	The Bidder must demonstrate that the proposed resource possesses one or more of the following project management certifications. • MSP (Managing Successful Programmes) • PMP (Project Management Professional) • Prince 2	Copy(ies) of the certification(s) must be included in the proposal. Certifications must be current and valid. Bidders must follow instructions as set out in Part 3 – Bid Preparation Instructions, 3.2 Section I: Technical Bid – iii-C. "If the degree, diploma or certification was issued by an educational institution outside of Canada, the Bidder must provide a copy of the results of the academic credential assessment and qualification recognition service issued by an agency or organization recognized by the Canadian Information Centre for International Credentials (CICIC)."
M16	The Bidder must demonstrate the proposed resource possesses an undergraduate degree or college diploma from a recognized accredited university or college in business management, business administration or a similar discipline.	A copy of the degree or diploma must be included in the proposal. Bidders must follow instructions as set out in Part 3 – Bid Preparation Instructions, 3.2 Section I: Technical Bid – iii-C. "If the degree, diploma or certification was issued by an educational institution outside of Canada, the Bidder must provide a copy of the results of the academic credential assessment and qualification recognition service issued by an agency or organization recognized by the Canadian Information Centre for International Credentials (CICIC)."



M17

As per Part 5 – Certifications, Section 5.2 – Additional Certifications Precedent to Contract Award, Sub-Section b. Certification of Language, the proposed resource must be highly proficient in both of Canada's official language (French and English) and must be able to communicate orally and in writing in French and English without any assistance and with minimal errors.

Note: Highly proficient is defined as the following:

- Orally able to satisfy most working requirements with language that is acceptable and effective.
- Able to read and understand general factual prose as well as discussions on concrete topics related to IM/IT technical related material.
- Ability to write with precision and in detail about most common topics i.e. emails/ correspondence/ documentation.

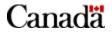
An interview in French or English may be conducted to determine compliance that the proposed resource demonstrates a high proficiency in Canada's official languages.

The Bidder must provide at least <u>one (1)</u> <u>client reference</u> to confirm the proficiency requested.





Criteria #	Stream 5 – Project Management Services P.9. Project Manager – Level 3 Resource Mandatory Criteria	Required Supporting Information
M18	If the proposed resource has been contracted at Innovation Science and Economic Development Canada (formerly Industry Canada) within the last five (5) years, the Bidder must provide the following information for reference checking purposes: • Innovation, Science and Economic Development Canada (Industry Canada) client/project authority name; • Telephone number/email. In the event that the Innovation, Science and Economic Development Canada (ISED) reference check outlines that the proposed resource's contract was terminated for non-performance, the criterion will be deemed non-compliant and no further consideration will be given to the Bidder's technical proposal; and	If the proposed resource has been contracted by Innovation, Science and Economic Development Canada (Industry Canada) within the last five (5) years, provide: • Innovation, Science and Economic Development Canada's client/project authority name; • Telephone number/email. If the proposed resource has NOT been contracted by Innovation, Science and Economic Development Canada (Industry Canada) within the last five (5) years, nothing is required for M18.
	In the event that the proposed resource indicates that they were contracted by ISED, the Bidder <u>MUST</u> indicate the resource category for which the proposed resource was contracted under. If the information provided varies from that which is validated by ISED, no further consideration will be given to the Bidder's technical proposal.	
M19	The Bidder must demonstrate in their proposal that the proposed resource possess the qualifications specified in the TBIPS SA by providing a detailed résumé stating the proposed individual's work experience and other relevant details, which clearly indicate that the individual meet the minimum years of related experience as outlined in the TBIPS Stream 5 - Project Management Services – resource category description for a Project Manager – Level 3.	Provide examples of projects for which the proposed resource has professional work experience working as a Project Manager. The sum of all the examples must exceed ten (10) years.
	The proposed resource must have greater than ten (10) years professional work experience as a Project Manager.	
M20	The Bidder must provide three (3) business transformation and/or modernization client references for Government of Canada (GoC) department/agency/crown corporation or provincial government organizations where the proposed resource was contracted as a Senior Project Manager within the last five (5) years.	Provide examples of 3 business transformation and/or modernization client references for which the proposed resource acted in the role of a Senior Project Manager.
	Each client reference cited must include the following information: • the client organization; • the project name; • the exact contract start and end dates; • level of work effort; • a brief description of the work performed;	



	NOTE: Bidders must include the brief description in the technical grid response or map the description in the proposed resource's c.v. and the Government sector client:	
M21	The bidder must demonstrate in their proposal using project descriptions (including roles and activities performed by the resource), that the proposed resource in the role of Senior Project Manager has professional work experience on IT service delivery projects.	Provide examples of projects for which the proposed resource has professional work experience on IT service delivery projects. To provide context, for each project cited, Bidders must provide a description of the IT service delivery project and the roles and responsibilities that the proposed resource performed on the IT service delivery project.
M22	The Bidder must demonstrate the proposed resource possesses an undergraduate degree or college diploma from a recognized accredited university or college in information technology, computer sciences or a similar discipline.	A copy of the degree or diploma must be included in the proposal. Bidders must follow instructions as set out in Part 3 – Bid Preparation Instructions, 3.2 Section I: Technical Bid – iii-C. "If the degree, diploma or certification was issued by an educational institution outside of Canada, the Bidder must provide a copy of the results of the academic credential assessment and qualification recognition service issued by an agency or organization recognized by the Canadian Information Centre for International Credentials (CICIC)."
M23	The Bidder must demonstrate that the proposed resource possesses one or more of the following project management certifications. • MSP (Managing Successful Programmes) • PMP (Project Management Professional) • Prince 2	Copy(ies) of the certification(s) must be included in the proposal. Certifications must be current and valid. Bidders must follow instructions as set out in Part 3 – Bid Preparation Instructions, 3.2 Section I: Technical Bid – iii-C. "If the degree, diploma or certification was issued by an educational institution outside of Canada, the Bidder must provide a copy of the results of the academic credential assessment and qualification recognition service issued by an agency or organization recognized by the Canadian Information Centre for International Credentials (CICIC)."





Criteria #	Stream 4 – Project Management Services B.1. Business Analyst – Level 3	Required Supporting Information
	Resource Mandatory Criteria	
M24	If the proposed resource has been contracted at Innovation Science and Economic Development Canada (formerly Industry Canada) within the last five (5) years, the Bidder must provide the following information for reference checking purposes: • Innovation, Science and Economic Development Canada (Industry Canada) client/project authority name; • Telephone number/email. In the event that the Innovation, Science and Economic Development Canada (ISED) reference check outlines that the proposed resource's contract was terminated for non-performance, the criterion will be deemed non-compliant and no further consideration will be given to the Bidder's technical proposal; and In the event that the proposed resource indicates that they were contracted by ISED, the Bidder MUST indicate the resource category for which the proposed resource was contracted under. If the information provided varies from that which is validated by ISED, no further consideration will be given to the Bidder's technical proposal.	If the proposed resource has been contracted by Innovation, Science and Economic Development Canada (Industry Canada) within the last five (5) years, provide: • Innovation, Science and Economic Development Canada's client/project authority name; • Telephone number/email. If the proposed resource has NOT been contracted by Innovation, Science and Economic Development Canada (Industry Canada) within the last five (5) years, nothing is required for M24.
M25	The Bidder must demonstrate in their proposal that the proposed resource possess the qualifications specified in the TBIPS SA by providing a detailed résumé stating the proposed individual's work experience and other relevant details, which clearly indicate that the individual meet the minimum years of related experience as outlined in the TBIPS Stream 4 – Business Services – resource category description for a Business Analyst – Level 3. The proposed resource must have greater than ten (10) years professional work experience as a Business Analyst.	Provide examples of projects for which the proposed resource has professional work experience working as a Business Analyst. The sum of all the examples must exceed ten (10) years.
M26	The Bidder must provide three (3) business transformation and/or modernization client references for Government of Canada (GoC) department/agency/crown corporation or provincial government organizations within the last five (5) years where the proposed resource was contracted as a Senior Business Analyst developing business and functional requirements. Each client reference cited must include the following information:	Provide examples of 3 business transformation and/or modernization client references for which the proposed resource acted in the role of a Senior Business Analyst developing business and functional requirements.
	 the client organization; the project name; the exact contract start and end dates; level of work effort; a brief description of the work performed; NOTE: Bidders must include the brief description in 	



	the technical grid response or map the description in the proposed resource's c.v. and • the Government sector client: o (employee) name; o title; o Telephone number and/or email address of the client's technical/project authority.	
M27	The Bidder must demonstrate in their proposal using project descriptions (including roles and activities performed by the resource), that the proposed resource in the role of a Senior Business Analyst has professional work experience on IT service delivery projects.	Provide examples of projects for which the proposed resource has professional work experience on IT service delivery projects. To provide context, for each project cited, Bidders must provide a description of the IT service delivery project and the roles and responsibilities that the proposed resource performed on the IT service delivery project.
M28	The Bidder must demonstrate that the proposed resource possesses a Business Analysis certification from a recognized educational institution. IIBA- (International Institute of Business Analysis) CCBA- Certification of Competency in Business Analysis); CBAP- Certified Business Analysis Professional); PMI-PBA (Professional Management Institute-	Copy(ies) of the certification(s) must be included in the proposal. Certifications must be current and valid. Bidders must follow instructions as set out in Part 3 – Bid Preparation Instructions, 3.2 Section I: Technical Bid – iii-C. "If the degree, diploma or certification was issued by an educational institution outside of
	Professional in Business Analysis); Six Sigma Certification; Certified Lean Six Sigma – Black Belt; Certified Lean Six Sigma – Green Belt. Other recognized business analysis certifications from accredited educational institutions.	Canada, the Bidder must provide a copy of the results of the academic credential assessment and qualification recognition service issued by an agency or organization recognized by the Canadian Information Centre for International Credentials (CICIC)."
M29	As per Part 5 – Certifications, Section 5.2 – Additional Certifications Precedent to Contract Award, Sub-Section b. Certification of Language, the proposed resource must be highly proficient in both of Canada's official language (French and English) and must be able to communicate orally and in writing in French and English without any assistance and with minimal errors. Note: Highly proficient is defined as the following:	An interview in French or English may be conducted to determine compliance that the proposed resource demonstrates a high proficiency in Canada's official languages. The Bidder must provide at least one (1) client reference to confirm the proficiency requested.
	 Orally able to satisfy most working requirements with language that is acceptable and effective. Able to read and understand general factual prose as well as discussions on concrete topics related to IM/IT technical related material. Ability to write with precision and in detail about most common topics i.e. emails/ correspondence/ documentation. 	



Criteria #	Stream 5 – Project Management Services P.1. Change Management Consultant – Level 3	Required Supporting Information
	Resource Mandatory Criteria	
M30	If the proposed resource has been contracted at Innovation Science and Economic Development Canada (formerly Industry Canada) within the last five (5) years, the Bidder must provide the following information for reference checking purposes: • Innovation, Science and Economic Development Canada (Industry Canada) client/project authority name; • Telephone number/email. In the event that the Innovation, Science and Economic Development Canada (ISED) reference check outlines that the proposed resource's contract was terminated for non-performance, the criterion will be deemed non-compliant and no further consideration will be given to the Bidder's technical proposal; and In the event that the proposed resource indicates that they were contracted by ISED, the Bidder MUST indicate the resource category for which the proposed resource was contracted under. If the information provided varies from that which is validated by ISED, no further consideration will be given to the Bidder's technical proposal.	If the proposed resource has been contracted by Innovation, Science and Economic Development Canada (Industry Canada) within the last five (5) years, provide: • Innovation, Science and Economic Development Canada's client/project authority name; • Telephone number/email. If the proposed resource has NOT been contracted by Innovation, Science and Economic Development Canada (Industry Canada) within the last five (5) years, nothing is required for M30.
M31	The Bidder must demonstrate in their proposal that the proposed resource possess the qualifications specified in the TBIPS SA by providing a detailed résumé stating the proposed individual's work experience and other relevant details, which clearly indicate that the individual meet the minimum years of related experience as outlined in the TBIPS Stream 5 - Project Management Services – resource category description for a Change Management Consultant – Level 3. The proposed resource must have greater than ten (10) years professional work experience as a Change Management Consultant.	Provide examples of projects for which the proposed resource has professional work experience working as a Change Management Consultant. The sum of all the examples must exceed ten (10) years.
M32	The Bidder must provide three (3) business change management client references for Government of Canada (GoC) department/agency/crown corporation or provincial government organizations within the last five (5) years where the proposed resource was contracted as a Senior Change Management Consultant. Each client reference cited must include the following information: • the client organization; • the project name; • the exact contract start and end dates; • level of work effort; • a brief description of the work performed;	Provide examples of 3 business change management client references for which the proposed resource acted in the role of a Senior Change Management Consultant.



	NOTE: Bidders must include the brief description in the technical grid response or map the description in the proposed resource's c.v. and • the Government sector client:	
M33	The Bidder must demonstrate in their proposal using project descriptions (including roles and activities performed by the resource), that the proposed resource in the role of a Senior Change Management Consultant has professional work experience on IT service delivery projects.	Provide examples of projects for which the proposed resource has professional work experience on IT service delivery projects. To provide context, for each project cited, Bidders must provide a description of the IT service delivery project and the roles and responsibilities that the proposed resource performed on the IT service delivery project.
M34	The Bidder must demonstrate that the proposed resource possesses a Change Management certification from a recognized educational institution. Prosci Change Management ACMP - Certified Change Management Professional (CCMP) APMG - Change Management Practitioner (CMP)	Copy(ies) of the certification(s) must be included in the proposal. Certifications must be current and valid. Bidders must follow instructions as set out in Part 3 – Bid Preparation Instructions, 3.2 Section I: Technical Bid – iii-C. "If the degree, diploma or certification was issued by an educational institution outside of Canada, the Bidder must provide a copy of the results of the academic credential assessment and qualification recognition service issued by an agency or organization recognized by the Canadian Information Centre for International Credentials (CICIC)."
M35	As per Part 5 – Certifications, Section 5.2 – Additional Certifications Precedent to Contract Award, Sub-Section b. Certification of Language, the proposed resource must be highly proficient in both of Canada's official language (French and English) and must be able to communicate orally and in writing in French and English without any assistance and with minimal errors. Note: Highly proficient is defined as the following: Orally able to satisfy most working requirements with language that is acceptable and effective. Able to read and understand general factual prose as well as discussions on concrete topics related to IM/IT technical related material. Ability to write with precision and in detail about most common topics i.e. emails/ correspondence/documentation.	An interview in French or English may be conducted to determine compliance that the proposed resource demonstrates a high proficiency in Canada's official languages. The Bidder must provide at least one (1) client reference to confirm the proficiency requested.

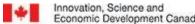


Criteria #	Stream 5 – Project Management Services P.4. Organizational Development Consultant – Level 3 Resource Mandatory Criteria	Required Supporting Information
M36	If the proposed resource has been contracted at Innovation Science and Economic Development Canada (formerly Industry Canada) within the last five (5) years, the Bidder must provide the following information for reference checking purposes:	If the proposed resource has been contracted by Innovation, Science and Economic Development Canada (Industry Canada) within the last five (5) years, provide:
	 Innovation, Science and Economic Development Canada (Industry Canada) client/project authority name; Telephone number/email. 	 Innovation, Science and Economic Development Canada's client/project authority name; Telephone number/email.
	In the event that the Innovation, Science and Economic Development Canada (ISED) reference check outlines that the proposed resource's contract was terminated for non-performance, the criterion will be deemed non-compliant and no further consideration will be given to the Bidder's technical proposal;	If the proposed resource has NOT been contracted by Innovation, Science and Economic Development Canada (Industry Canada) within the last five (5) years, nothing is required for M36.
	and	
	In the event that the proposed resource indicates that they were contracted by ISED, the Bidder <u>MUST</u> indicate the resource category for which the proposed resource was contracted under. If the information provided varies from that which is validated by ISED, no further consideration will be given to the Bidder's technical proposal.	
M37	The Bidder must demonstrate in their proposal that the proposed resource possess the qualifications specified in the TBIPS SA by providing a detailed résumé stating the proposed individual's work experience and other relevant details, which clearly indicate that the individual meet the minimum years of related experience as outlined in the TBIPS Stream 5 - Project Management Services – resource category description for an Organizational Development Consultant – Level 3.	Provide examples of projects for which the proposed resource has professional work experience working as an Organizational Development Consultant. The sum of all the examples must exceed ten (10) years.
	The proposed resource must have greater than ten (10) years professional work experience as an Organizational Development Consultant.	
M38	The Bidder must provide three (3) business transformation and/or modernization client references for Government of Canada (GoC) department/agency/crown corporation or provincial government organizations where the proposed resource was contracted as a Senior Organizational Development Consultant within the last five (5) years.	Provide examples of 3 business transformation and/or modernization client references for which the proposed resource acted in the role of a Senior Organizational Development Consultant.
	Each client reference cited must include the following information:	
	 the client organization; the project name; the exact contract start and end dates; level of work effort; a brief description of the work performed; 	



	NOTE: Bidders must include the brief description in the technical grid response or map the description in the proposed resource's c.v. and • the Government sector client:	
M39	The Bidder must demonstrate in their proposal using project descriptions (including roles and activities performed by the resource), that the proposed resource in the role of a Senior Organizational Development Consultant has professional work experience on IT service delivery projects.	Provide examples of projects for which the proposed resource has professional work experience on IT service delivery projects. To provide context, for each project cited, Bidders must provide a description of the IT service delivery project and the roles and responsibilities that the proposed resource performed on the IT service delivery project.
M40	As per Part 5 – Certifications, Section 5.2 – Additional Certifications Precedent to Contract Award, Sub-Section b. Certification of Language, the proposed resource must be highly proficient in both of Canada's official language (French and English) and must be able to communicate orally and in writing in French and English without any assistance and with minimal errors. Note: Highly proficient is defined as the following: Orally able to satisfy most working requirements with language that is acceptable and effective. Able to read and understand general factual prose as well as discussions on concrete topics related to IM/IT technical related material. Ability to write with precision and in detail about most common topics i.e. emails/ correspondence/ documentation.	An interview in French or English may be conducted to determine compliance that the proposed resource demonstrates a high proficiency in Canada's official languages. The Bidder must provide at least one (1) client reference to confirm the proficiency requested.



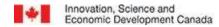


Criteria #	Stream 5 – Project Management Services P.7. Project Coordinator – Level 3 Resource Mandatory Criteria	Required Supporting Information
M 41	If the proposed resource has been contracted at Innovation Science and Economic Development Canada (formerly Industry Canada) within the last five (5) years, the Bidder must provide the following information for reference checking purposes: • Innovation, Science and Economic Development Canada (Industry Canada) client/project authority name; • Telephone number/email. In the event that the Innovation, Science and Economic Development Canada (ISED) reference check outlines that the proposed resource's contract was terminated for non-performance, the criterion will be deemed non-compliant and no further consideration will be given to the Bidder's technical proposal; and In the event that the proposed resource indicates that they were	If the proposed resource has been contracted by Innovation, Science and Economic Development Canada (Industry Canada) within the last five (5) years, provide: • Innovation, Science and Economic Development Canada's client/project authority name; • Telephone number/email. If the proposed resource has NOT been contracted by Innovation, Science and Economic Development Canada (Industry Canada) within the last five (5) years, nothing is required for M41.
	contracted by ISED, the Bidder <u>MUST</u> indicate the resource category for which the proposed resource was contracted under. If the information provided varies from that which is validated by ISED, no further consideration will be given to the Bidder's technical proposal.	
M42	The Bidder must demonstrate in their proposal that the proposed resource possess the qualifications specified in the TBIPS SA by providing a detailed résumé stating the proposed individual's work experience and other relevant details, which clearly indicate that the individual meet the minimum years of related experience as outlined in the TBIPS Stream 5 - Project Management Services – resource category description for a Project Coordinator – Level 3.	Provide examples of projects for which the proposed resource has professional work experience working as a Project Coordinator. The sum of all the examples must exceed ten (10) years.
	The proposed resource must have greater than ten (10) years professional work experience as a Project Coordinator.	
M43	The Bidder must provide three (3) business transformation and/or modernization client references for Government of Canada (GoC) department/agency/crown corporation or provincial government organizations where the proposed resource was contracted as a Senior Project Coordinator within the last five (5) years.	Provide examples of 3 business transformation and/or modernization client references for which the proposed resource acted in the role of a Senior Project Coordinator.
	Each client reference cited must include the following information:	
	 the client organization; the project name; the exact contract start and end dates; level of work effort; a brief description of the work performed; NOTE: Bidders must include the brief description in 	



	the technical grid response or map the description in the proposed resource's c.v. and the Government sector client:	
M44	The Bidder must demonstrate in their proposal using project descriptions (including roles and activities performed by the resource), that the proposed resource in the role of a Senior Project Coordinator has professional work experience on IT service delivery projects.	Provide examples of projects for which the proposed resource has professional work experience on IT service delivery projects. To provide context, for each project cited, Bidders must provide a description of the IT service delivery project and the roles and responsibilities that the proposed resource performed on the IT service delivery project.
M45	The Bidder must demonstrate in their proposal using project descriptions (including roles and activities performed by the resource), that the proposed resource in the role of a Senior Project Coordinator has a minimum of five (5) years professional work experience within the Government of Canada (GoC) department/agency/crown corporation organizations performing the following: a. Contributing to project planning b. Organizing stakeholder meetings c. Developing supporting project documentation Note: Each bullet cited within a project in the résumé must follow the following format (M45a to M45c).	Provide examples of projects for which the proposed resource has professional work experience developing the tasks/deliverables as outlined. To provide context, for each project cited, Bidders must provide a brief description of each of the tasks/deliverables cited.





POINT-RATED EVALUATION CRITERIA

TBIPS Categories

P.5. Project Executive – Level 3
P.5. Project Executive (Delivery) – Level 3
P.9. Project Manager – Level 3
B.1. Business Analyst – Level 3
P.1. Change Management Consultant – Level 3
P.4. Organizational Development Consultant – Level 3
P.7. Project Coordinator – Level 3

In order to qualify for the rating process, proposals MUST respond to the following rated requirements IN THE ORDER SHOWN. Any proposal which fails to achieve an overall minimum technical rating of 80% will be eliminated from further consideration.

INSTRUCTIONS

Bidders <u>MUST</u> respond to the following point-rated evaluation criteria IN THE ORDER SHOWN. Any proposal which fails to meet all of the mandatory criteria will be eliminated from further consideration and will be deemed **NON-COMPLIANT**. Only information cited in the Point-Rated technical grid response will be evaluated.

Bidders <u>MUST</u> provide <u>ONLY</u> the following information in their technical grid to the point-rated resource criteria listed below. Failure to follow the instructions will render the proposal **NON-COMPLIANT**.

- Project #
- Client Organization
- Project Name
- Duration (month/year to month/year)
- Total level of work effort (# years/# months)
 - Bidders <u>MUST</u> account for all overlapping projects and ensure that the level of work effort is accurate.

NOTE: For evaluation purposes, each of the point-rated criteria numbers (#'s) <u>MUST</u> be mapped to the corresponding line items (not at the summary level) within the cited projects of the proposed resource's résumé or the proposal will be deemed **NON-COMPLIANT**.

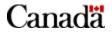
TECHNICAL GRID EXAMPLE:

Criteria #	Stream # – Stream Name Resource Category Name - Level X Point Rated Criteria	Required Supporting Information	Max Points
PR1	>36 months = 10 points >30 months up to 36 months = 8 points >24 months up 30 months = 6 points >18 months up to 24 months = 4 points >12 months up to 18 months = 2 points ≤12 months = 0 points	Project # Innovation, Science and Economic Development Canada – ABC Project September 2012 - December 2014 2 years 4 months Project # Innovation, Science and Economic Development Canada – XYZ Project January 2010 - August 2012 2 years 8 months Total: 5 years	10 points





Criteria #	Stream 5 – Project Management Services P.5. Project Executive – Level 3 (Senior Program Executive Advisor) Point Rated Criteria	Required Supporting Information	Max Points
PR1	Demonstrated professional work experience providing advisory/business consulting services on IM/IT transformation and/or Digital Transformation programs/projects. 5 projects = 10 points 4 projects = 8 points 3 projects = 6 points 2 projects = 4 points 1 project = 2 points Note: Each project cited must have a minimum duration of three (3) months.	Provide examples of projects for which the proposed resource demonstrated professional work experience providing advisory/business consulting services on IM/IT transformation and/or Digital Transformation programs/projects. To provide context, Bidders must provide a description of the advisory/business consulting services provided along with a brief description of each project cited.	10 points
PR2	Demonstrated professional work experience performing gap analysis based on results from the identification of current (as-is) and future (to-be) state analyses. >10 years = 10 points >9 years up to 10 years = 8 points >8 years up to 9 years = 6 points >7 years up to 8 years = 4 points >6 years up to 7 years = 2 points ≤6 years = 0 points	Provide examples of projects for which the proposed resource demonstrated professional work experience performing gap analysis based on results from the identification of current (as-is) and future (to-be) state analyses. To provide context, Bidders must provide a description of the results of the gap analysis.	10 points
PR3	Demonstrate professional work experience identifying business process improvements. 5 projects = 10 points 4 projects = 8 points 3 projects = 6 points 2 projects = 4 points 1 project = 2 points Note: Each project cited must have a minimum duration of three (3) months.	Provide examples of projects for which the proposed resource demonstrated professional work experience identifying business process improvements. To provide context, Bidders must provide a description of the identified business process improvements.	10 points
PR4	Demonstrate professional work experience establishing and conducting stakeholder interview sessions and/or workshops. 5 projects = 10 points 4 projects = 8 points 3 projects = 6 points 2 projects = 4 points 1 project = 2 points Note: Each project cited must have a minimum duration of three (3) months.	Provide examples of projects for which the proposed resource demonstrated professional work experience establishing and conducting stakeholder interview sessions and/or workshops. To provide context, Bidders must provide the purpose and a description of the type of stakeholder interviews or workshops.	10 points



PR5	Further to the certifications outlined in the <i>M8</i> – <i>Mandatory Criteria</i> , the proposed resource holds an	Copy(ies) of the certification(s) must be included in the proposal. Certifications	
	additional professional certification from one of the following: Prosci Change Management ACMP - Certified Change Management Professional (CCMP) APMG - Change Management Practitioner (CMP) 1 or more certifications = 5 points certification = 0 points	must be current and valid. Bidders must follow instructions as set out in <i>Part 3 – Bid Preparation Instructions, 3.2 Section I: Technical Bid – iii-C.</i> "If the degree, diploma or certification was issued by an educational institution outside of Canada, the Bidder must provide a copy of the results of the academic credential assessment and qualification recognition service issued by an agency or organization recognized by the Canadian Information Centre for International Credentials (CICIC)."	5 points
		80% Required to pass Resource Requirements Total	= 36 points = 45 points
Criteria #	Stream 5 – Project Management Services P.5. Project Executive – Level 3 (Senior Program Delivery Expert)	Required Supporting Information	Max Points
	Point Rated Criteria		
PR6	Demonstrate professional work experience providing consulting expertise on large scale IM/IT transformation projects and/or programs. 5 projects = 10 points 4 projects = 8 points 3 projects = 6 points 2 projects = 4 points 1 project = 2 points Definition: Large scale is comprised of public sector 2,000+ employees. Note: Each project cited must have a minimum duration of three (3) months.	Provide examples of projects for which the proposed resource demonstrated professional work experience providing consulting services on large scale IM/IT transformation projects and /or programs. To provide context, Bidders must provide a description of the consulting services provided relating to the transformation project and/or program. Bidders must also indicate the size of the organization.	10 points
PR7	Demonstrate professional work experience on projects with budgets greater than \$10 million. 5 projects = 10 points 4 projects = 8 points 3 projects = 6 points 2 projects = 4 points 1 project = 2 points Note: Each project cited must have a minimum duration of three (3) months.	Provide examples of projects for which the proposed resource demonstrated professional work experience on projects with budgets greater than \$10 million. To provide context, Bidders must provide a description of the project and budgetary \$ amount.	10 points





PR8	Demonstrate professional work experience providing project management expertise on projects that improve mobility and collaborative environments in the Government of Canada (GoC) department/agency/crown corporation or provincial government organizations. >10 years = 10 points >9 years up to 10 years = 8 points >8 years up to 9 years = 6 points >7 years up to 8 years = 4 points >6 years up to 7 years = 2 points ≤6 years = 0 points Note: Each project cited must have a minimum duration of three (3) months.	Provide examples of projects for which the proposed resource demonstrated professional work experience providing project management expertise on projects that improve mobility and collaborative environments in the Government of Canada (GoC) department/agency/crown corporation or provincial government organizations. To provide context, Bidders must provide a description of the project and how the proposed resource provide expertise in improving mobility and providing a collaborative environment.	10 points
PR9	Demonstrate professional work experience managing projects related to the deployment of IT networks and communications. 5 projects = 10 points 4 projects = 8 points 3 projects = 6 points 2 projects = 4 points 1 project = 2 points Note: Each project cited must have a minimum duration of three (3) months.	Provide examples of projects for which the proposed resource demonstrated professional work experience managing projects related to the deployment of IT networks and communications. To provide context, Bidders must provide a project description and the deployment role.	10 points
PR10	Demonstrate professional work experience presenting project dashboards to project authorities and senior management. 5 projects = 10 points 4 projects = 8 points 3 projects = 6 points 2 projects = 4 points 1 project = 2 points Note: Each project cited must have a minimum duration of three (3) months.	Provide examples of projects for which the proposed resource demonstrated professional work experience presenting project dashboards to project authorities and senior management. To provide context, Bidders must provide a description of the components of the project dashboard and the audience.	10 points
		80% Required to pass Resource Requirements Total	= 40 points = 50 points
Criteria #	Stream 5 – Project Management Services P.9. Project Manager – Level 3 Point Rated Criteria	Required Supporting Information	Max Points
PR11	Demonstrate professional work experience providing project management expertise on large scale IM/IT transformation projects and/or programs. 5 projects = 10 points	Provide examples of projects for which the proposed resource demonstrated professional work experience providing project management expertise on large scale IM/IT transformation projects	10 points



	4 projects = 8 points 3 projects = 6 points 2 projects = 4 points 1 project = 2 points Definition: Large scale is comprised of public sector 2,000+ employees. Note: Each project cited must have a minimum duration of three (3) months.	and/or programs To provide context, Bidders must provide a description of the project management services provided relating to the transformation project and/or program. Bidders must also indicate the size of the organization.	
PR12	Demonstrate professional work experience on projects with budgets greater than \$10 million. 5 projects = 10 points 4 projects = 8 points 3 projects = 6 points 2 projects = 4 points 1 project = 2 points Note: Each project cited must have a minimum duration of three (3) months.	Provide examples of projects for which the proposed resource demonstrated professional work experience on projects with budgets greater than \$10 million. To provide context, Bidders must provide a description of the project and budgetary \$ amount.	10 points
PR13	Demonstrate professional work experience developing risk management strategies and plans. Key components must include planning, identification, analysis, response and mitigation. 5 projects = 10 points 4 projects = 8 points 3 projects = 6 points 2 projects = 4 points 1 project = 2 points Note: Each project cited must have a minimum duration of three (3) months.	Provide examples of projects for which the proposed resource demonstrated professional work experience developing risk management strategies and plans. To provide context, Bidders must provide a description of the strategy and plan and outline the task performed in planning, identification, analysis, response and mitigation.	10 points
PR14	Demonstrate professional work experience developing program/project communication strategies for stakeholder engagement and management. 5 projects = 10 points 4 projects = 8 points 3 projects = 6 points 2 projects = 4 points 1 project = 2 points Note: Each project cited must have a minimum duration of three (3) months.	Provide examples of projects for which the proposed resource demonstrated professional work experience developing program/project communication strategies for stakeholder engagement and management. To provide context, Bidders must provide a detailed description of the communications strategy developed and its components.	10 points
		80% Required to pass Resource Requirements Total	= 32 points = 40 points





Criteria #	Stream 4 – Project Management Services B.1. Business Analyst – Level 3 Point Rated Criteria	Required Supporting Information	Max Points
PR15	Demonstrated professional work experience in the Government of Canada (GoC) department/agency/crown corporation or provincial government organizations developing current "as-is" and future state "to-be" processes. >10 years = 10 points >9 years up to 10 years = 8 points >8 years up to 9 years = 6 points >7 years up to 8 years = 4 points >6 years up to 7 years = 2 points ≤6 years = 0 points	Provide examples of projects for which the proposed resource demonstrated professional work experience developing current "as-is" and future state "to-be" processes. To provide context, Bidders must provide a detailed description of the current and future state processes and the methods used to develop the processes.	10 points
PR16	Demonstrated professional work experience in the Government of Canada (GoC) department/agency/crown corporation or provincial government organizations performing the following: a. Collecting business requirements b. Interviewing stakeholders c. Facilitating user working sessions Note: Each bullet cited within a project in the résumé must follow the following format (PR16a to PR16c). >10 years = 10 points >9 years up to 10 years = 8 points >8 years up to 9 years = 6 points >7 years up to 8 years = 4 points >6 years up to 7 years = 2 points ≤6 years = 0 points	Provide examples of projects for which the proposed resource demonstrated professional work experience performing the elements outlined. To provide context, Bidders must provide a detailed description of each of the tasks indicated.	10 points
PR17	Demonstrated professional work experience developing and delivering presentations to senior management. 5 projects = 10 points 4 projects = 8 points 3 projects = 6 points 2 projects = 4 points 1 project = 2 points Note: Each project cited must have a minimum duration of three (3) months.	Provide examples of projects for which the proposed resource demonstrated professional work experience developing and delivering presentations to senior management. To provide context, Bidders must provide a description of the presentations and the audience.	10 points
PR18	Further to the certifications outlined in the <i>M28</i> – <i>Mandatory Criteria</i> , the proposed resource holds an additional professional certification from one of the following: • ITIL v3 • Prosci Change Management	Copy(ies) of the certification(s) must be included in the proposal. Certifications must be current and valid. Bidders must follow instructions as set out in <i>Part 3 – Bid Preparation Instructions</i> , <i>3.2 Section I: Technical</i>	5 points



7	Economic Development Canada Développement économique Canada	Request for Proposal / Demande de Proposi	tion : IC186981
	 ACMP - Certified Change Management Professional (CCMP) APMG - Change Management Practitioner (CMP) MSP (Managing Successful Programmes) PMP (Project Management Professional) Prince 2 certification 1 or more certifications = 5 points 0 certification = 0 points 	Bid – iii-C. "If the degree, diploma or certification was issued by an educational institution outside of Canada, the Bidder must provide a copy of the results of the academic credential assessment and qualification recognition service issued by an agency or organization recognized by the Canadian Information Centre for International Credentials (CICIC)."	
		80% Required to pass Resource Requirements Total	= 28 points = 35 points
Criteria #	Stream 5 – Project Management Services P.1 Change Management Consultant – Level 3 Point Rated Criteria	Required Supporting Information	Max Points
PR19	Demonstrated professional work experience developing and implementing the following in support of transformation initiatives for Government of Canada (GoC) department/agency/crown corporation or provincial government organizations.	Provide examples of projects for which the proposed resource demonstrated professional work experience developing and implementing the stated change management components as listed.	
	a. Change management frameworksb. Change management strategiesc. Change management plans	To provide context, Bidders must provide a description of each of the items listed.	
	Each bullet cited within a project in the résumé must follow the following format (PR19a to PR19c). Each project cited must have a minimum duration of three (3) months.		10 points
	5 projects = 10 points 4 projects = 8 points 3 projects = 6 points 2 projects = 4 points 1 project = 2 points		
PR20	Demonstrated professional work experience participating in change impact analysis initiatives for Government of Canada (GoC) department/agency/crown corporation or provincial	Provide examples of projects for which the proposed resource demonstrated professional work experience participating in change impact analysis.	



government organizations in order to improve organizational effectiveness through change

management initiatives.

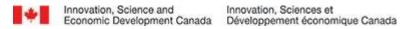
5 projects = 10 points 4 projects = 8 points 3 projects = 6 points 2 projects = 4 points 1 project = 2 points

To provide context, Bidders must

impact analysis.

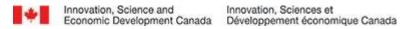
provide a description of the change

10 points



	Note: Each project cited must have a minimum duration of three (3) months.		
PR21	Demonstrated professional work experience in Government of Canada (GoC) department/agency/crown corporation or provincial government organizations developing and delivering presentations to senior management. 5 projects = 10 points 4 projects = 8 points 3 projects = 6 points 2 projects = 4 points 1 project = 2 points Note: Each project cited must have a minimum duration of three (3) months.	Provide examples of projects for which the proposed resource demonstrated professional work experience developing and delivering presentations to senior management. To provide context, Bidders must provide a description of the presentations and the audience.	10 points
		80% Required to pass Resource Requirements Total	= 24 points = 30 points
Criteria #	Stream 5 – Project Management Services P.4. Organizational Development Consultant – Level 3 Point Rated Criteria	Required Supporting Information	Max Points
PR22	Demonstrated professional work experience in Government of Canada (GoC) department/agency/crown corporation or provincial government organizations assisting with organizational needs assessments and strategic planning. 5 projects = 10 points 4 projects = 8 points 3 projects = 6 points 2 projects = 4 points 1 project = 2 points	Provide examples of projects for which the proposed resource demonstrated professional work experience assisting with organizational needs assessments and strategic planning. To provide context, Bidders must provide a description of the organizational needs assessment and the strategic plan.	10 points
	Note: Each project cited must have a minimum duration of three (3) months.		
PR23	Demonstrated professional work experience in Government of Canada (GoC) department/agency/crown corporation or provincial government organizations managing organizational development initiatives for transformation or modernization programs/projects. Bidders must include in their response the methods for addressing and responding organizational development issues. 5 projects = 10 points 4 projects = 8 points 3 projects = 6 points 2 projects = 4 points	Provide examples of projects for which the proposed resource demonstrated professional work experience managing organizational development initiatives for transformation or modernization programs/projects. To provide context, Bidders must provide a description of the organizational development initiatives as well as how they applied methods for addressing and responding to organizational development issues.	10 points





	1 project = 2 points	T	
	Note: Each project cited must have a minimum duration of three (3) months.		
PR24 Demonstrated professional work experience in Government of Canada (GoC) department/agency/crown corporation or provincial government organizations developing and implementing continuous improvement processes and procedures. 5 projects = 10 points 4 projects = 8 points 3 projects = 6 points 2 projects = 4 points 1 project = 2 points Note: Each project cited must have a minimum duration of three (3) months.		Provide examples of projects for which the proposed resource demonstrated professional work experience developing and implementing continuous improvement processes and procedures. To provide context, Bidders must provide a description of the components of the processes and how the proposed resource implemented the processes.	10 points
		80% Required to pass Resource Requirements Total	= 24 points = 30 points
Criteria #	Stream 5 – Project Management Services P.7 Project Coordinator – Level 3 Point Rated Criteria	Required Supporting Information	Max Points
PR25	Demonstrated professional work experience in Government of Canada (GoC) department/agency/crown corporation or provincial government organizations developing and maintaining project status reports. >10 years = 10 points >9 years up to 10 years = 8 points >8 years up to 9 years = 6 points >7 years up to 8 years = 4 points >6 years up to 7 years = 2 points ≤6 years = 0 points	Provide examples of projects for which the proposed resource demonstrated professional work experience developing and maintaining project status reports. To provide context, Bidders must provide a description of the components of the status reports.	10 points
PR26	Demonstrated professional work experience in Government of Canada (GoC) department/agency/crown corporation or provincial government organizations assisting in the development and maintenance of complex program/project dashboards. >10 years = 10 points >9 years up to 10 years = 8 points >8 years up to 9 years = 6 points >7 years up to 8 years = 4 points >6 years up to 7 years = 2 points	Provide examples of projects for which the proposed resource demonstrated professional work experience assisting in the development and maintenance of complex program/project dashboards. To provide context, Bidders must provide a description of the dashboards and how the proposed resource assisted in the development along with how the proposed resource maintained the dashboards.	10 points



PR27	Demonstrated professional work experience determining project budget requirements. Bidders must address the following: a. Preparing budgets b. Managing budgets c. Tracking budgets d. Processing invoices Note: Each bullet cited within a project in the résumé must follow the following format (PR27a to PR27d). >10 years = 10 points >9 years up to 10 years = 8 points >8 years up to 9 years = 6 points >7 years up to 8 years = 4 points >6 years up to 7 years = 2 points ≤6 years = 0 points	Provide examples of projects for which the proposed resource demonstrated professional work experience determining project budgets requirements. To provide context, Bidders must provide a description of the budget along with addressing each component of the budget that the proposed resource was responsible for.	10 points
PR28	Demonstrated professional work experience on large-scale Government of Canada (GoC) department/agency/crown corporation or provincial government organizations developing senior management presentations using MS PowerPoint for transformation or modernization projects. 10 presentations = 10 points 8 to 9 presentations = 8 points 6 to 7 presentations = 6 points 4 to 5 presentations = 4 points 2 to 3 presentations = 2 points Note: Each project cited must have a minimum duration of three (3) months. Definition: Large scale is comprised of public sector 2,000+ employees.	Provide examples of projects for which the proposed resource demonstrated professional work experience developing presentations for senior management as per the stated criterion. To provide context, Bidders must provide a description of the presentations developed for senior management.	10 points
		80% Required to pass Resource Requirements Total	= 32 points = 40 points
		TOTAL POINTS	= 270 points



ANNEX C - BASIS OF PAYMENT

The Contractor will be paid in accordance with the following Basis of Payment for Work performed pursuant to the Contract.

All deliverables are F.O.B. Destination, and Canadian Customs Duty included, and GST/HST extra, where applicable.

Definition of a Day/Proration: A day is defined as 7.5 hours exclusive of meal breaks. Payment will be for days actually worked with no provision for annual leave, statutory holidays and sick leave. Time worked ("Days worked", in the formula below) which is less than a day will be prorated to reflect actual time worked in accordance with the following formula:

$$Days_worked = \frac{Hours_Worked}{7.5_hours_per_day}$$

CONTRACT PERIOD:

			(Date	Initial Contree of Contract t	ract Period to March 31, 2018)
	(B)	(C)	(D)	(E)	(F)
Category of Personnel	Level of Expertise	Name of Proposed Resource	Number of Days	Firm Per Diem Rate	Total Cost D x E
P.5. Project Executive	Level 3		30	\$	\$
P.5. Project Executive (Delivery)	Level 3		60	\$	\$
P.9. Project Manager	Level 3		60	\$	\$
B.1. Business Analyst	Level 3		60	\$	\$
P.1. Change Management Consultant	Level 3		60	\$	\$
P.4. Organizational Development Consultant	Level 3		60	\$	\$
P.7. Project Coordinator	Level 3		60	\$	\$
Total Estimated Initial Contract Cost:					\$ <u><tbd></tbd></u>

OPTION PERIOD 1:

			Option Period 1 (April 01, 2018 to March 31, 2019)		
	(B)	(C)	(D)	(E)	(F)
Category of Personnel	Level of Expertise	Name of Proposed Resource	Number of Days	Firm Per Diem Rate	Total Cost D x E
P.5. Project Executive	Level 3		60	\$	\$
P.5. Project Executive (Delivery)	Level 3		220	\$	\$
P.9. Project Manager	Level 3		220	\$	\$
B.1. Business Analyst	Level 3		220	\$	\$



48.	Innovation, Science and
	Economic Development Canad

P.1. Change Management Consultant	Level 3		220	\$	\$
P.4. Organizational Development Consultant	Level 3		80	\$	\$
P.7. Project Coordinator	Level 3		220	\$	\$
Total Estimated Option Period 1 Cost:					\$ <u><tbd></tbd></u>

Total Estimated Cost:	\$



ANNEX D - BASIS OF SELECTION

It is understood by the parties submitting proposals that, to qualify, bidders **must** meet all mandatory requirements as well as the minimum score identified for the point-rated criteria.

The Method of Selection to issue the resulting Contract is the technically responsive proposal that obtains the highest combined rating of technical merit and price and will be calculated as indicated in Supplier Selection Method below.

1.1 SUPPLIER SELECTION METHOD

The contractor will be selected on the basis of the highest responsive combined rating of technical merit and price. The total proposal rating of each proposal will be calculated as follows:

Rating of Technical Proposal

<u>Total Technical Points</u> X 80 points Maximum Technical Points

Rating of Financial Proposal

<u>Lowest Total Estimated Cost of all Technically Compliant Bidders</u> X 20 points
All other Total Estimated Cost of Individual Supplier bids

Total Proposal Rating

Total Proposal Rating = Technical rating + Financial Rating.



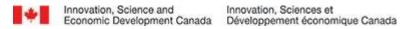
Contract Number / Numéro du contrat



ANNEX E - SECURITY REQUIREMENTS CHECK LIST

Government of Canada	Gouvernement du Canada		Contra	ct Number / Numéro du contr	at
_ · _ or our lada	da da lada			ssification / Classification de s	sécurité
LI ART A - CONTRACT INFORMA Originating Government Depart Ministère ou organisme gouver	STE DE VÉRIFICATION D TION / PARTIE A - INFORMA ment or Organization /	ES EXIGENCES R	ELLE		ale ou Direction
a) Subcontract Number / Numé		3. b) Name a	and Address of Subcon	tractor / Nom et adresse du so	ous-traitant
Brief Description of Work / Brev	e description du travail				
a) Will the supplier require according		2	no Tara	4 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	No Ye
b) Will the supplier require acce	s à des marchandises contrôlé		he provisions of the Te	chnical Data Control	Non Ou
Regulations?	s à des données techniques m				Non Ou
Indicate the type of access req	일반 집에 발표 교육 보고 있다. 이 사람이 아니라 그래 되었다면 하다 때 이 없어?	C-13-15-15-15-1			
(Specify the level of access	loyees require access to PRO employés auront-ils accès à do using the chart in Question 7. o en utilisant le tableau qui se tro	es renseignements ou c)	à des biens PROTÉGI	assets? ÉS et/ou CLASSIFIÉS?	No Yes
b) Will the supplier and its emp PROTECTED and/or CLASS Le fournisseur et ses employ		ance personnel) requi permitted. lel d'entretien) auront-	re access to restricted ils accès à des zones o		No Ye
c) Is this a commercial courier		ovemight storage?			No Non Ye
. a) Indicate the type of informat	on that the supplier will be req	uired to access / Indic	uer le type d'information	n auquel le fournisseur devra	avoir accès
Canada		NATO / OTAN		Foreign / Étranger	
b) Release restrictions / Restri) countries		No release restrictions	
Aucune restriction relative		pays de l'OTAN		Aucune restriction relative à la diffusion	
Not releasable A ne pas diffuser		_	_		
Restricted to: / Limité à :	Restricte	ed to: / Limité à :		Restricted to: / Limité à :	
Specify country(les): / Préciser I	e(s) pays : Specify of	country(ies): / Précise	r le(s) pays :	Specify country(ies): / Précis	ser le(s) pays :
c) Level of information / Niveau	d'information				
PROTECTED A		NCLASSIFIED		PROTECTED A	The latest
PROTÉGÉ A 💌		ON CLASSIFIÉ		PROTÉGÉ A PROTECTED B	
PROTECTED B PROTÉGÉ B		ESTRICTED IFFUSION RESTREII	NTE	PROTECTED B PROTÉGÉ B	100000000000000000000000000000000000000
PROTECTED C		ONFIDENTIAL		PROTECTED C	一
PROTÉGÉ C		ONFIDENTIEL		PROTÉGÉ C	
CONFIDENTIAL	NATO S			CONFIDENTIAL	
CONFIDENTIEL	NATO S			CONFIDENTIEL	
SECRET		TOP SECRET		SECRET	
SECRET 💌	COSMIC	TRÈS SECRET		SECRET	
OP SECRET				TOP SECRET	
RÈS SECRET				TRÈS SECRET	
TOP SECRET (SIGINT)				TOP SECRET (SIGINT)	
TRÈS SECRET (SIGINT)				TRÈS SECRET (SIGINT)	
TBS/SCT 350-103(2004/12)	Security	Classification / Class			Canada
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Government of Canada	Gouvernement du Canada	Contract Number / Numéro du contrat
		Security Classification / Classification de sécurité UNCLASSIFIED

PART A (con	tinued) / PARTIE A (suite)				
8. Will the sup	plier require access to PROTECTED			Application	No Yes
	eur aura-t-il accès à des renseignem ate the level of sensitivity:	ents ou a des biens COMSEC de	esignes PROTEGES et/ou CL	ASSIFIES?	Non LOui
	native, indiquer le niveau de sensibil				THE NAME OF TAXABLE
	plier require access to extremely ser eur aura-t-il accès à des renseignem			9?	No Yes Non Oui
Short Title(s	s) of material / Titre(s) abrégé(s) du Number / Numéro du document :	matériel :			
PART B - PER	RSONNEL (SUPPLIER) / PARTIE B				
10. a) Personr	nel security screening level required	/ Niveau de contrôle de la sécurit	é du personnel requis		
	RELIABILITY STATUS COTE DE FIABILITÉ	CONFIDENTIAL CONFIDENTIEL	SECRET SECRET	TOP SECE	
	TOP SECRET- SIGINT TRÈS SECRET - SIGINT	NATO CONFIDENTIAL NATO CONFIDENTIEL	NATO SECRET NATO SECRET		TOP SECRET TRÈS SECRET
	SITE ACCESS ACCÈS AUX EMPLACEMENTS				
	Special comments:				
	Commentaires spéciaux :				
	NOTE: If multiple levels of screenin REMARQUE: Si plusieurs niveau				formi
	screened personnel be used for port	ions of the work?		i de la securite doit etre	No Yes
1222	onnel sans autorisation sécuritaire p		du travail?		Non Oui
	will unscreened personnel be escorte affirmative, le personnel en question				No Yes Non Oui
\$170000 800 PE			N (FOLIDAMOSEUR)		
	FEGUARDS (SUPPLIER) / PARTIE ON / ASSETS / RENSEIGNEME		N (FOURNISSEUR)		
11. a) Will the premise	supplier be required to receive and	store PROTECTED and/or CLAS	SSIFIED information or assets	on its site or	No Yes Oui
	nisseur sera-t-il tenu de recevoir et d	'entreposer sur place des rensei	gnements ou des biens PROT	ÉGÉS et/ou	I Nonour
11 b) \//ill tho	supplier be required to safeguard C	OMSEC information or assets?			No Yes
	nisseur sera-t-il tenu de protéger des		OMSEC?		No Yes Non Oui
PRODUCTIO	ON				
- Koboom					
	production (manufacture, and/or repair	r and/or modification) of PROTEC	TED and/or CLASSIFIED mate	rial or equipment	No Yes
	the supplier's site or premises? allations du foumisseur serviront-elles	à la production (fabrication et/ou :	expanding of/ou modification) d	a matérial PROTÉGÉ	Non Oui
	ASSIFIÉ?	a la production (labrication evou i	eparation evod modification) d	e materier PROTEGE	
INCORMATIO	ON TECHNICI COV (IT) MEDIA /	CURRORT DEL ATIE À LA TECHI	IOLOGIE DE L'INEGRIMATIO	AL CELL	
INFORMATIO	ON TECHNOLOGY (IT) MEDIA /	SUPPORT RELATIF A LA TECHI	NOLOGIE DE L'INFORMATIO	N (II)	
11. d) Will the	supplier be required to use its IT syste	ems to electronically process, prod	uce or store PROTECTED and	or CLASSIFIED	No Yes
informa	tion or data?				Non Oui
	nisseur sera-t-il tenu d'utiliser ses prop nements ou des données PROTÉGÉS		raiter, produire ou stocker élec	roniquement des	
11, e) Will then	e be an electronic link between the su	opplier's IT systems and the govern	ment department or agency?		No Yes
Dispose	era-t-on d'un lien électronique entre le nementale?			'agence	Non LOui
		7	-1		
TBS/SCT 35	50-103(2004/12)	Security Classification / Cla	ssification de sécurité		Canada
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Government of Canada

Gouvernement du Canada

Contract Number / Numéro du contrat

Security Classification / Classification de sécurité **UNCLASSIFIED**

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Category Catégorie	PRO	OTECT	red GÉ		ASSIFIED ASSIFIÉ			NATO			Π			COMSEC		
	A	В	С	CONFIDENTIAL CONFIDENTIAL	SECRET	TOP SECRET TRÈS	NATO RESTRICTED NATO	NATO CONFIDENTIAL NATO	NATO SECRET	COSMIC TOP SECRET COSMIC	PROTECTED PROTÉGÉ A B C		É	CONFIDENTIAL CONFIDENTIAL	SECRET	TOP SECRET
ormation / Assets	_	_	_			SECRET	DIFFUSION RESTREINTE	CONFIDENTIEL		TRÈS SECRET				The state of the s		SECR
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Link / n électronique																
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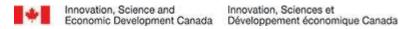
TBS/SCT 350-103(2004/12)

Security Classification / Classification de sécurité UNCLASSIFIED

Dans l'affirmative, classifier le présent formulaire en indiquant le niveau de sécurité dans la case intitulée « Classification de sécurité » au haut et au bas du formulaire et indiquer qu'il y a des pièces jointes (p. ex. SECRET avec des pièces jointes).

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Contract Number / Numéro du contrat
Security Classification / Classification de sécurité UNCLASSIFIED

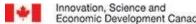
PART D - AUTHORIZATION / PART	TE D - ALITORISATION	N .	VIII TO AN ADDRESS OF THE PARTY	7 60	
13. Organization Project Authority / C					
Name (print) - Nom (en lettres moulé		Title - Titre		Signature	
Telephone No N° de téléphone	télécopieur	E-mail address - Adresse cour	Tiel	Date	
14. Organization Security Authority /	Responsable de la séc	urité de l'organ	nisme		
Name (print) - Nom (en lettres moulé	Title - Titre		Signature		
Pierre Laurendeau-Fitzpatrick		Security in	Contracting Officer	line	L.F
Telephone No N° de téléphone 343-291-1894	télécopieur	E-mail address - Adresse coupierre.laurendeau-fitzpatrick@d		Date 66/12/2017	
15. Are there additional instructions (Des instructions supplémentaires				t-elles jointes	? No Yes Oui
16. Procurement Officer / Agent d'ap	provisionnement				
Name (print) - Nom (en lettres moulé	Title - Titre		Signature		
Telephone No N° de téléphone	télécopieur	E-mail address - Adresse con	rriel Date		
17. Contracting Security Authority / A	utorité contractante en	matière de sé	curité		
Name (print) - Nom (en lettres moulé	es)	Title - Titre		Signature	
Telephone No N° de téléphone	télécopieur	E-mail address - Adresse co	urriel	Date	

TBS/SCT 350-103(2004/12)

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ANNEX F - BID SUBMISSION FORM

BID SUBN	IISSION FORM
Bidder's full legal name [Note to Bidders: Bidders who are part of a corporate group should take care to identify the correct corporation as the Bidder.]	
Authorized Representative of Bidder for evaluation	Name:
purposes (e.g., clarifications)	Title:
	Address:
	Telephone #:
	Fax #:
	Email:
Bidder's Procurement Business Number (PBN) [see the Standard Instructions 2003] [Note to Bidders: Please ensure that the PBN you provide matches the legal name under which you have submitted your bid. If it does not, the Bidder will be determined based on the legal name provided, not based on the PBN, and the Bidder will be required to submit the PBN that matches the legal name of the Bidder.]	
Jurisdiction of Contract: Province or Territory in Canada the Bidder wishes to be the legal jurisdiction applicable to any resulting contract (if other than as specified in solicitation)	
Former Public Servants See the Article in Part 2 of the bid solicitation entitled "Former Public Servant" for a definition of "Former Public Servant".	Is the Bidder a FPS in receipt of a pension as defined in the bid solicitation? Yes No If yes, provide the information required by the Article in Part 2 entitled "Former Public Servant " Is the Bidder a FPS who received a lump sum payment under the terms of the terms of the Work Force Adjustment Directive? Yes No
	If yes, provide the information required by the Article in Part 2 entitled "Former Public Servant"

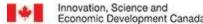


Canadian Content Certification As described in the solicitation, bids with at least 80%	On behalf of the Bidder, by signing below, I confirm that [check the box that applies]:				
Canadian content are being given a preference. [For the definition of Canadian goods and services, consult the PWGSC SACC clause A3050T]	At least 80 percent of the bid price consists of Canadian goods and services (as defined in the solicitation)				
	Less than 80 percent of the bid price consists of Canadian goods and services (as defined in the solicitation)				
Federal Contractors Program for Employment Equity (FCP EE) Certification:	On behalf of the bidder, by signing below, I also confirm that the bidder [check the box that applies]:				
If the bidder is exempt, please indicate the basis for the exemption to the right. If the bidder does not fall within					
the exceptions enumerated to the right, the Program requirements do apply and the bidder is required either to: (a)submit to the Department of HRSD form LAB 1168,	(a) is not subject to Federal Contractors Program for Employment Equity (FCP-EE), because it has a workforce of less than 100 permanent full or part-time employees in Canada;				
Certificate of Commitment to Implement Employment Equity, DULY SIGNED; or (b)submit a valid Certificate number confirming its adherence to the FCP-EE. Bidders are requested to include their FCP EE Certification or signed LAB 1168 with their bid; if this information is not provided in the bid, it must be provided upon request by the Contracting Authority during evaluation. For a joint venture bidder, this information must be provided for each member of the joint venture.	(b) is not subject to FCP-EE, because it is a regulated employer under the <i>Employment Equity Act</i> ;				
	(c) is subject to the requirements of FCP-EE, because it has a workforce of 100 or more permanent full or part-time employees in Canada, but has not previously obtained a certificate number from the Department of Human Resources and Skills Development (HRSD) (having not bid on requirements of \$1,000,000 or more), in which case a duly signed certificate of commitment is attached; OR				
	(d) is subject to FCP-EE, and has a valid certification number as follows: (and has not been declared an Ineligible Contractor by HRSD).				
Security Clearance Level of Bidder's Individual Resources (add additional resources on another page, if required)	•				
i. Name of Individual as it appears on security clearance application	i.				
ii. Level of Security clearance obtained and expiry date:	ii.				
iii. Validity period of security clearance obtained	iii.				
iv. Security Screening Certificated and Briefing Form file number	iv.				
v. Date of birth of individual	V.				
vi. Has the individual ever worked in Innovation, Science and Economic Development Canada (Formally	vi.				



Industry Canada)?				
vii. If the individual has a Canada.ca email, please provide.	vii.			
On behalf of the Bidder, by signing below, I confirm that I incorporated by reference into the bid solicitation and I ce	have read the entire bid solicitation including the documents rtify that:			
The Bidder considers itself and its products able to meet all the mandatory requirements described in the bid solicitation;				
This bid is valid for the period requested in the bid solicitation;				
All the information provided in the bid is complete, true and accurate; and				
 If the Bidder is awarded a contract, it will accept all t clauses included in the bid solicitation. 	the terms and conditions set out in the resulting contract			
Signature of Authorized Representative of Bidder				





ANNEX G - TASK AUTHORIZATION FORM

AUTHORIZATION OF SERVICES TO BE PERFORMED ON AN AS-AND-WHEN-REQUESTED BASIS

Contractor:	Contra	Contract No.:					
CAS Commitment No.:	GST F	GST Financial Code:					
Task Authorization No.:	Date:	Date:					
1.0 DESCRIPTION OF THE TASK / WORK	TO BE PERFO	RMED					
2.0 PERIOD OF SERVICES							
From:							
3.0 SERVICES TO BE PERFORMED FOR:	(LOCATION /	ADDRESS)					
4.0 AUTHORITIES							
	Respo	nsibility Centre:					
5.0 COST							
Category and Level of Personnel	Per Diem Rate	No. of Days to Perform the Tasks/Work	Total				
			\$				
		GST/HST	\$				
		TOTAL	\$				
You are requested to sell to Her Majesty The conditions set out herein, referred to herein or sheets at the price set out therefore.							
6.0 SIGNATURES							
Contracting Authority:	Signature:						
Check Either Option (To be filled out by Sup		tor io.					
I accept this task authorization. The propI do not accept this task authorization bed	•	tor is.					
·	Г		Γ				
Name of Contractor authorized to sign (type or print):	Title of Conti or print):	ractor authorized to sign (type	Date:				
Signature:	<u> </u>		<u> </u>				





ANNEX H - FEDERAL CONTRACTORS PROGRAM FOR EMPLOYMENT EQUITY - CERTIFICATION

I, the Bidder, by submitting the present information to the Contracting Authority, certify that the information provided is true as of the date indicated below. The certifications provided to Canada are subject to verification at all times. I understand that Canada will declare a bid non-responsive, or will declare a contractor in default, if a certification is found to be untrue, whether during the bid evaluation period or during the contract period. Canada will have the right to ask for additional information to verify the Bidder's certifications. Failure to comply with any request or requirement imposed by Canada may render the bid non-responsive or constitute a default under the Contract.

,	
Develop	ner information on the Federal Contractors Program for Employment Equity visit Employment and Social ment Canada (ESDC) - Labour's website ww.esdc.gc.ca/en/jobs/workplace/human_rights/employment_equity/federal_contractor_program.page?&_ga=1.1
7341078	37.154425323.1406223033).
Date:	(YYYY/MM/DD) (If left blank, the date will be deemed to be the bid solicitation closing date.)
Complet	e both A and B.
A.	Check only one of the following:
() A1.	The Bidder certifies having no work force in Canada.
() A2.	The Bidder certifies being a public sector employer.
() A3.	The Bidder certifies being a federally regulated employer being subject to the Employment Equity Act.
() A4.	The Bidder certifies having a combined work force in Canada of less than 100 employees (combined work force includes: permanent full-time, permanent part-time and temporary employees [temporary employees only includes those who have worked 12 weeks or more during a calendar year and who are not full-time students]).
A5.	The Bidder has a combined workforce in Canada of 100 or more employees; and
() A5.1	The Bidder certifies already having a valid and current Agreement to Implement Employment Equity (AIEE) in place with ESDC-Labour.
OR	
() A5.2	The Bidder certifies having submitted the Agreement to Implement Employment Equity (LAB1168) to ESDC-Labour. As this is a condition to contract award, proceed to completing the form Agreement to Implement Employment Equity (LAB1168), duly signing it, and transmit it to ESDC-Labour.
В. (Check only one of the following:
() B1.	The Bidder is not a Joint Venture.
OR	
() B2.	The Bidder is a Joint venture and each member of the Joint Venture must provide the Contracting Authority with a completed annex Federal Contractors Program for Employment Equity - Certification. (Refer to the Joint Venture section of the Standard Instructions).

