



RETURN BIDS TO : - RETOURNER LES SOUMISSION À:

Canada Revenue Agency
Agence du revenu du Canada
See herein / Voir dans ce document

Proposal to: Canada Revenue Agency
We hereby offer to sell to Her Majesty the Queen in right of Canada, in accordance with the terms and conditions set out herein, referred to herein and/or attached hereto, the goods and/or services listed herein and on any attached sheets at the price(s) set out therefor.

Proposition à : l'Agence du revenu du Canada
Nous offrons par la présente de vendre à Sa Majesté la Reine du Chef du Canada, en conformité avec les conditions énoncées dans la présente incluses par référence dans la présente et/ou incluses par référence aux annexes jointes à la présente et ci-jointes, les biens et/ou services énumérés ici sur toute feuille ci-annexée, au(x) prix indiqué(s).

Bidder's Legal Name and Address - (ensure the Bidder's complete legal name is properly set out)
Raison sociale et adresse du Soumissionnaire - (s'assurer que le nom légal au complet du soumissionnaire est correctement indiqué)

Blank lines for bidder information

Bidder is required to identify below the name and title of the individual authorized to sign on behalf of the Bidder - Soumissionnaire doit identifier ci-bas le nom et le titre de la personne autorisée à signer au nom du soumissionnaire

Name /Nom

Title/Titre

Signature

Date (yyyy-mm-dd)/(aaaa-mm-jj)

Telephone No. - No de téléphone

Fax No. - No de télécopieur

E-mail address - Adresse de courriel

AMENDMENT TO REQUEST FOR PROPOSAL / MODIFICATION DE DEMANDE DE PROPOSITION

Table with 2 columns: Solicitation No. - No de l'invitation, Date, Amendment No. - N° modif., Solicitation closes - L'invitation prend fin on - le 2018-01-04 (yyyy-mm-dd) (aaaa-mm-jj) at - à 2:00 P.M. / 14 h, Time zone - Fuseau horaire, Contracting Authority - Autorité contractante, Telephone No. - No de téléphone, Fax No. - No de télécopieur, Destination - Destination, THIS DOCUMENT CONTAINS A SECURITY REQUIREMENT.



SOLICITATION AMENDMENT # 05

This solicitation amendment is raised to:

1. Address the following questions submitted during the solicitation period as per RFP; and
 2. Amend the RFP.
-

1. QUESTIONS AND ANSWERS

Q28. Can bids include concurrent users where only named users are asked for in the ETS repository category? This is often a significant advantage to organizations historically and could provide the crown with significant savings in the short, medium and long term.

A28. The RFP is for Named User Licenses and includes the licensing terms associated with named users. Evaluation of these licenses will be in accordance with the mandatories stated and the financial tables included in the RFP. If a vendor chooses to alter the licensing model they work with to fit the terms and conditions of the RFP then that is their decision to make. Upon award of a contract under Part 7 – Model Contract of the RFP the Contractor will be obligated to provide Named User Licenses in accordance with the terms and conditions contained therein.

Q29. There is no mention of Mobile Device testing. Is this in scope for the CRA for the ETS initiative?

A29. Mobile Device Testing is not in scope for this RFP.

Q30. The broad demand of 3000 named users does not provide enough context to deliver a personalized Bill of Materials for solutions that can be tailored to specific roles. It would be helpful to understand the number of the developers, manual testers, QA, and Business Analysts at a high level.

A30. CRA is not requesting a personalized bill of materials with level of granularity. Bidders are requested to respond as per the financial tables listed in Appendix 2 of the RFP.

Q31. Can the CRA please provide a current perspective on waterfall vs agile project delivery?

A31. Please refer to section 1.1 of Annex A – Statement of Requirements of the RFP.

Q32. Can the CRA please provide a midterm to long term perspective on waterfall vs agile delivery?

A32. Response: Please refer to section 1.1 of Annex A – Statement of Requirements of the RFP.

Q33. What are the technologies within CRA to which the ETS should cater to?

A33. All platform testing technologies to be tested have been indicated in the RFP requirements.

Q34. Can you please elaborate on the Traceability requirements for the ETS?

A34. Please see mandatory requirement M.54.



Q35. Is ETS going to support Acceptance Testing only?

A35. No. The ETS is an end-to-end testing solution.

Q36. Would ETS want to retain the existing tools (Jira & HP QC)? If Yes, is ETS expecting to integrate the existing tool with the newly proposed platform?

A36. The Agency will accept any solution that meets the mandatory requirements. Please also see question and answer #25 in RFP Amendment #03.

Q37. Will partial compliance to requirements be considered? For example if the Product supports 3 out of 4 formats/browsers will that result in disqualification or is it mandatory that a 3rd party solution be identified to complement?

A37. Partial compliance will not be accepted.

Q38. Can an extension please be considered for this RFP?

A38. The RFP has been extended under RFP Amendment #04.

Q39. Regarding Page 15 Section 4.2 Step 5 Proof of Proposal Testing. Can the 10 day validation period be extended to 20 days?

A39. At the time of the Proof of Proposal Testing, it will be at the CRA's discretion as to whether or not the validation period should be extended.

Q40. What type of licenses do you have; Site, Area or Global?

A40. Please refer to question #25 and answer #25.

Q41. How many Loadrunner Controllers is CRA currently using?

A41. Please refer to question #25 and answer #25.

Q42. How many Controllers is CRA currently using with Performance Center?

A42. Please refer to question #25 and answer #25.

Q43. What is the current number and type (Site, Area or Global) of Performance Center licenses within testing environment?

A43. Please refer to question #25 and answer #25.

Q44. What is the current number and type (Site, Area or Global) of Loadrunner licenses within Load testing environment?

A44. Please refer to question #25 and answer #25.



Q45. What is the current number of licenses within Automated testing environment (UFT)?

A45. Please refer to question #25 and answer #25.

Q46. What is the number of UFT seat licences current use by CRA?

A46. Please refer to question #25 and answer #25.

Q47. What is the number and type (Site, Area or Global) of ALM licenses are currently in use at CRA (with a breakdown of the different modules & SKU; BPT, Dashboard, etc...)?

A47. Please refer to question #25 and answer #25.

Q48. How many releases do you expect to have per year?

A48. For information purposes only, the current Agency releases are organized in spring and fall and is not to be considered the maximum.

Q49. What is the average time to execute a test case?

A49. CRA is unable to disclose this information at this time.

Q50. How many Full-Time Employees do you currently have dedicated to test execution?

A50. CRA is unable to disclose this information at this time.

Q51. If all tests would be performed manually, how many Full-Time Employees would it take to perform test execution over a year period? Please provide this estimation for each upcoming year in scope.

A51. CRA is unable to disclose this information at this time.

Q52. Can Canada Revenue Agency get licences from one vendor and services (i.e. integration & training) from a different vendor?

A52. The CRA can either receive both the licenses and services from one vendor or through a joint venture.

With respect to performance testing tools:

Q53. There is no specific mention of Performance Testing in the financial spreadsheets. CRA has requested 20 named users of Advanced Testing Tools, but there is no correlation to any of your performance testing requirements. What quantity of users are required for each of the technologies listed in M 77?

A53. Bidders are required to provide pricing for 20 named users of Item #2 of Appendix 2 of the Advanced Testing Tools. Please also see mandatory requirement M 62.



Q54. Is there a requirement for web support in performance testing or is that assumed to be part of any solution?

A54. Please see question and answer #4 of Amendment #03 to the RFP. Please also see mandatory requirement M62.

Q55. Please advise where in the financial proposal bidders are to address pricing for Performance Testing.

A55. Performance Testing is a functionality within the Advanced Testing Tool software. As a result, the price of the license should include this.

Q56. Will an extension be granted?

A56. The RFP has been extended under RFP Amendment #04.

2. AMENDMENTS TO THE RFP

1. At Appendix 1 – Mandatory Criteria, delete M14 in its entirety and replace with:

Req. No.	Requirement Description	Compliant		Reference Location / Page #
		Yes	No	
M 14.	The ETS repository must perform 1500 users under load at the same time. Bidders must clearly indicate within their response that the threshold has been met.			

2. At Annex A: Statement of Requirements, delete Requirement #16 in its entirety and replace with:

Req. No.	Requirement Description
16.	The ETS repository must perform 1500 users under load at the same time. Bidders must clearly indicate within their response that the threshold has been met.

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED