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Quebec

K1A0S5

Bid Fax: (819) 997-9776

**SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

**Raison sociale et adresse du
fournisseur/de l'entrepreneur**

Issuing Office - Bureau de distribution

Informatics Professional Services Division/Division des
services professionnels en informatique

11 Laurier Street

11, rue Laurier

Place du Portage, Phase III, 4C2

Gatineau

Quebec

K1A0S5

Title - Sujet services aircraft maintenance	
Solicitation No. - N° de l'invitation W8485-184428/A	Amendment No. - N° modif. 002
Client Reference No. - N° de référence du client W8485-184428	Date 2017-12-21
GETS Reference No. - N° de référence de SEAG PW-\$IPS-006-32041	
File No. - N° de dossier 006ips.W8485-184428	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2018-01-19	Time Zone Fuseau horaire Eastern Daylight Saving Time EDT
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Arden Aresta	Buyer Id - Id de l'acheteur 006ips
Telephone No. - N° de téléphone (873) 469-4958 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Solicitation No. - N° de l'invitation

W8485-184428/A

Amd. No. - N° de la modif.

002

Buyer ID - Id de l'acheteur

006IPS

Client Ref. No. - N° de réf. du client

W8485-184428/A

File No. - N° du dossier

006ipsW8485-184428

CCC No./N° CCC - FMS No/ N° VME

SOLICITATION AMENDMENT NO. 002

This amendment is raised to:

1. Provide answers to Bidders questions in relation to the above mentioned solicitation.
-

Question 1:

Is there someone currently, or has there been someone in the past providing similar or relevant services? If yes, who has been providing these services, what is (or was) the contract value and what is (or was) the duration of the contract (including any extensions), and are the allowed to bid on this opportunity? [i.e. for both work packages]

Response 1:

For Work Package 1, services have been provided as follows:

Company: Primex Project Management Limited

Contract start date: July 21, 2016

Contract end date: July 20th, 2018

Contract value (including options): \$ 2,431,675.90 (including applicable taxes)

For Work Package 2, there is no incumbent.

Question 2:

In regards to the mandatory criteria CMC1 can you please confirm that the contract awarded has to have a contract value of at least \$ 2,000,000 (including applicable tax) and that the Bidder doesn't have to have billed \$ 2,000,000 (including applicable tax) by the closing date of the solicitation?

Response 2:

Contract Value is the key criterion.

Question 3:

Due to the upcoming holidays and with resources being away on vacation, we respectfully ask that the client to consider a one (1) week extension to the RFP's closing date. This will ensure that vendors and resources have enough time to prepare a detailed response to this solicitation and thus granting the opportunity for client to receive the highest quality resources possible.

Response 3:

Please refer to Appendix A-1 below.

Question 4:

Can the Crown confirm the exact number of resources that is required at the time of the submission for each work stream?

Response 4:

For Work Package 1 – 10 resources.

For Work Package 2 – minimum of 3 resources.

Question 5:

Section 4.2 Technical Evaluation c.) Number of Resources Evaluated:

RFP says “Only a certain number of resources per Resource Category will be evaluated as part of this bid solicitation as identified in Forms 2 and 3” Does this statement apply to Work Package 2 only?

Response 5:

Please refer to the response in Question 4.

Question 6:

The item on the Board actually says Level 2 for the 7 Field Reps. However the RFP word document says Level 1. Will Canada please clarify this?

Response 6:

Please refer to Appendix A-1 below.

Question 7:

This is a large, complex RFP for many (13) resources, including corporate requirements and references required. There are also many unique, and very particular aspects of this RFP such that we anticipate asking many questions concerning the particular requirements as stated in the RFP. Given this, and the fact that many consultants, client contacts (the references), and staff are away during the Christmas holiday period, we respectfully request a 3 week extension to the closing date to January 26th in order allow bidders time to prepare a complete response addressing all of the intricate details required for 13 resources.

Response 7:

Please refer to Appendix A-1 below.

Question 8:

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[I]n the SUBSTANTIATION OF TECHNICAL COMPLIANCE section of the referenced RFP, the Mandatory Criteria grid has a column for bidders to demonstrate compliance called "Reference to additional Substantiating Materials and Proof of certification included in Bid" The POINT-RATED TECHNICAL CRITERIA Grid does not have any equivalent section to provide the proof requested.

Will the Crown provide an updated Point-Rated Technical Criteria grid with this column, or do they wish bidders to prove their compliance in some other way that is equally easy for the evaluation team to use?

Response 8:

Please refer to Appendix A-1 below.

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Appendix A-2:

1. *Canada has amended the solicitation end date from January 5th, 2018 to January 19th, 2018.*

2. *Canada has amended the Notice of Proposed Procurement as follows:*

Delete: Seven (7) A.4 – ERP System Analyst Level 2

Insert: Seven (7) A.4 – ERP System Analyst Level 1

3. *Canada has amended Form 3 as follows:*

Delete: Form 3 in its entirety

Insert: Form 3 (please see attached file below)

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED.

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FORM 3

POINT-RATED TECHNICAL CRITERIA

The Bidder's Proposal Resources – Work Package #1: In-Service Support Services

Applicable to Work Package #1 only: *The Bidder must propose a team of ten (10) resources.*

Resource #1: B.3 - Business Consultant, Level 3				
PR#	Point-Rated Technical Criterion	Maximum Points	Points Scale	Bidder Response
PR1	Experience of the proposed resource beyond the minimum mandatory 120 months with SAP Plant Maintenance (PM).	3	121-132 months experience = 1 point 133-144 months experience = 2 points 145+ months experience = 3 points	
PR2	Experience of the proposed resource for a minimum 12 months within the last 60 months with the applications listed below: a. SAP Materiel Maintenance (MM); b. SAP Business Intelligence (BI); c. SAP Solution Manager (SolMan) d. SAP Defence Forces and Public Security (DFPS); e. Defence Resource Management Information System (DRMIS) Mobile Defence Solution (MDS); f. UPerform; g. Dynamic Object Oriented Requirements System (DOORS).	5	1 application = 1 point 2 applications = 2 points 3 applications = 3 points 4 applications = 4 points 5+ applications = 5 points	

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PR3	Experience of the proposed resource for a minimum 12 months within the last 36 months with DRMIS Aircraft Maintenance (AM) Portal 2.0.	3	12-24 months experience = 1 point 25-36 months experience = 2 points 37+ months experience = 3 points	
PR4	Experience of the proposed resource beyond the minimum mandatory 36 months as a supervisor of a maintenance crew in an aircraft maintenance organization.	5	37-48 months experience = 1 point 49-60 months experience = 2 points 61-72 months experience = 3 points 73-84 months experience = 4 points 85+ months experience = 5 points	
PR5	Experience of the proposed resource beyond the minimum mandatory 24 months advising clientele on courses of action to resolve problems experienced with an electronic record keeping system (ERKS).	5	25-36 months experience = 1 point 37-48 months experience = 2 points 49-60 months experience = 3 points 61-72 months experience = 4 points 73+ months experience = 5 points	
PR6	Experience of the proposed resource advising clientele on courses of action to resolve problems experienced with a specialized ERKS.	5	Department of National Defence (DND) ERKS = 1 point Aircraft Maintenance (AM) ERKS = 2 points DND AM ERKS = 3 points Defence Resource Management Information System (DRMIS) AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	
PR7	Experience of the proposed	3	Two projects = 1 point	

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resource in any of the following projects: a. Development of communication plans; b. Development of implementation plans; c. Organizational impact analyses; and d. Requirements analyses.		Three projects = 2 points Four projects = 3 points	
Maximum Points		29	
Minimum Threshold Score to be Responsive (50%)		15	

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Resource #2: B.5 – Business Process Re-engineering (BPR) Consultant / Aircraft Maintenance (AM), Level 2.				
PR#	Point-Rated Technical Criterion	Maximum Points	Points Scale	Bidder Response
PR8	Experience of the proposed resource beyond the minimum mandatory 60 months with SAP PM.	5	61-72 months experience = 1 point 73-84 months experience = 2 points 85-96 months experience = 3 points 97-108 months experience = 4 points 109+ months experience = 5 points	
PR9	Experience of the proposed resource for a minimum 12 months within the last 60 months with the applications listed below: a. SAP MM; b. SAP BI; c. SAP SolMan; d. SAP DFPS; e. Uperform; and/or f. DOORS.	5	1 application = 1 point 2 applications = 2 points 3 applications = 3 points 4 applications = 4 points 5+ applications = 5 points	
PR10	Experience of the proposed resource for a minimum 12 months within the last 36 months with DRGIS Portal 2.0.	3	12-24 months experience = 1 point 25-36 months experience = 2 points 37+ months experience = 3 points	
PR11	Experience of the proposed resource for at least 12 months within the last 36 months with DRGIS MDS.	3	12-24 months experience = 1 point 25-36 months experience = 2 points 37+ months experience = 3 points	
PR12	Experience of the proposed resource beyond the minimum mandatory 36 months in an aircraft maintenance organization with	5	37-48 months experience = 1 point 49-60 months experience = 2 points 61-72 months experience = 3 points 73-84 months experience = 4 points	

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	detailed knowledge of the procedures and policy required for the maintenance of military aircraft.		85+ months experience = 5 points	
PR1 3	Experience of the proposed resource beyond the minimum mandatory 12 months working with ERKS documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams.	5	13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
PR1 4	Experience of the proposed resource working with documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams for a specialized ERKS.	5	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	
PR1 5	Experience of the proposed resource beyond the minimum mandatory 12 months providing ERKS training and coaching support to clientele.	5	13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
PR1 6	Experience of the proposed resource providing training and coaching support to clientele for a specialized ERKS.	5	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	
PR1 7	Experience of the proposed resource beyond the minimum	5	13-24 months experience = 1 point 25-36 months experience = 2 points	

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	mandatory 12 months providing assistance to clientele for problems experienced with an ERKS.		37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points
PR1 8	Experience of the proposed resource providing assistance to clientele for problems experienced with a specialized ERKS.	5	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points
Maximum Points		51	
Minimum Threshold Score to be Responsive (50%)		26	

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Resource #3: B.5 – Business Process Re-engineering (BPR) Consultant / Aircraft Maintenance (AM), Level 2.				
PR#	Point-Rated Technical Criterion	Maximum Points	Points Scale	Bidder Response
PR1 9	Experience of the proposed resource beyond the minimum mandatory 60 months with SAP PM.	5	61-72 months experience = 1 point 73-84 months experience = 2 points 85-96 months experience = 3 points 97-108 months experience = 4 points 109+ months experience = 5 points	
PR2 0	Experience of the proposed resource for a minimum 12 months within the last 60 months with the applications listed below: a. SAP MM; b. SAP BI; c. SAP SolMan; d. SAP DFPS; e. Uperform; and/or f. DOORS.	5	1 application = 1 point 2 applications = 2 points 3 applications = 3 points 4 applications = 4 points 5+ applications = 5 points	
PR2 1	Experience of the proposed resource for a minimum 12 months within the last 36 months with DRGIS Portal 2.0.	3	12-24 months experience = 1 point 25-36 months experience = 2 points 37+ months experience = 3 points	
PR2 2	Experience of the proposed resource for at least 12 months within the last 36 months with DRGIS MDS.	3	12-24 months experience = 1 point 25-36 months experience = 2 points 37+ months experience = 3 points	
PR2 3	Experience of the proposed resource beyond the minimum mandatory 36 months in an aircraft maintenance organization with	5	37-48 months experience = 1 point 49-60 months experience = 2 points 61-72 months experience = 3 points 73-84 months experience = 4 points	

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	detailed knowledge of the procedures and policy required for the maintenance of military aircraft.		85+ months experience = 5 points	
PR2 4	Experience of the proposed resource beyond the minimum mandatory 12 months working with ERKS documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams.	5	13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
PR2 5	Experience of the proposed resource working with documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams for a specialized ERKS.	5	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	
PR2 6	Experience of the proposed resource beyond the minimum mandatory 12 months providing ERKS training and coaching support to clientele.	5	13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
PR2 7	Experience of the proposed resource providing training and coaching support to clientele for a specialized ERKS.	5	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	
PR2	Experience of the proposed	5	13-24 months experience = 1 point	

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8	resource beyond the minimum mandatory 12 months providing assistance to clientele for problems experienced with an ERKS.		25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
PR2 9	Experience of the proposed resource providing assistance to clientele for problems experienced with a specialized ERKS.	5	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	
Maximum Points		51		
Minimum Threshold Score to be Responsive (50%)		26		

Resource #4: B.5 – Business Process Re-engineering (BPR) Consultant / Aircraft Maintenance (AM), Level 2.				
PR#	Point-Rated Technical Criterion	Maximum Points	Points Scale	Bidder Response
PR3 0	Experience of the proposed resource beyond the minimum mandatory 60 months with SAP PM.	5	61-72 months experience = 1 point 73-84 months experience = 2 points 85-96 months experience = 3 points 97-108 months experience = 4 points 109+ months experience = 5 points	

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PR3 1	Experience of the proposed resource for a minimum 12 months within the last 60 months with the applications listed below: a. SAP MM; b. SAP BI; c. SAP SolMan; d. SAP DFPS; e. Uperform; and/or f. DOORS.	5	1 application = 1 point 2 applications = 2 points 3 applications = 3 points 4 applications = 4 points 5+ applications = 5 points	
PR3 2	Experience of the proposed resource for a minimum 12 months within the last 36 months with DRGIS Portal 2.0.	3	12-24 months experience = 1 point 25-36 months experience = 2 points 37+ months experience = 3 points	
PR3 3	Experience of the proposed resource for at least 12 months within the last 36 months with DRGIS MDS.	3	12-24 months experience = 1 point 25-36 months experience = 2 points 37+ months experience = 3 points	
PR3 4	Experience of the proposed resource beyond the minimum mandatory 36 months in an aircraft maintenance organization with detailed knowledge of the procedures and policy required for the maintenance of military aircraft.	5	37-48 months experience = 1 point 49-60 months experience = 2 points 61-72 months experience = 3 points 73-84 months experience = 4 points 85+ months experience = 5 points	
PR3 5	Experience of the proposed resource beyond the minimum mandatory 12 months working with ERKS documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams.	5	13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	

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PR3 6	Experience of the proposed resource working with documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams for a specialized ERKS.	5	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	
PR3 7	Experience of the proposed resource beyond the minimum mandatory 12 months providing ERKS training and coaching support to clientele.	5	13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
PR3 8	Experience of the proposed resource providing training and coaching support to clientele for a specialized ERKS.	5	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	
PR3 9	Experience of the proposed resource beyond the minimum mandatory 12 months providing assistance to clientele for problems experienced with an ERKS.	5	13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
PR4 0	Experience of the proposed resource providing assistance to clientele for problems experienced with a specialized ERKS.	5	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	
Maximum Points		51		

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Minimum Threshold Score to be Responsive (50%)		26		

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Resource #5: B.5 – Business Process Re-engineering (BPR) Consultant / Aircraft Maintenance (AM), Level 2.				
PR#	Point-Rated Technical Criterion	Maximum Points	Points Scale	Bidder Response
PR8	Experience of the proposed resource beyond the minimum mandatory 60 months with SAP PM.	5	61-72 months experience = 1 point 73-84 months experience = 2 points 85-96 months experience = 3 points 97-108 months experience = 4 points 109+ months experience = 5 points	
PR9	Experience of the proposed resource for a minimum 12 months within the last 60 months with the applications listed below: a. SAP MM; b. SAP BI; c. SAP SolMan; d. SAP DFPS; e. Uperform; and/or f. DOORS.	5	1 application = 1 point 2 applications = 2 points 3 applications = 3 points 4 applications = 4 points 5+ applications = 5 points	
PR10	Experience of the proposed resource for a minimum 12 months within the last 36 months with DRMS Portal 2.0.	3	12-24 months experience = 1 point 25-36 months experience = 2 points 37+ months experience = 3 points	
PR11	Experience of the proposed resource for at least 12 months within the last 36 months with DRMS MDS.	3	12-24 months experience = 1 point 25-36 months experience = 2 points 37+ months experience = 3 points	
PR12	Experience of the proposed resource beyond the minimum mandatory 36 months in an aircraft maintenance organization with	5	37-48 months experience = 1 point 49-60 months experience = 2 points 61-72 months experience = 3 points 73-84 months experience = 4 points	

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	detailed knowledge of the procedures and policy required for the maintenance of military aircraft.		85+ months experience = 5 points	
PR1 3	Experience of the proposed resource beyond the minimum mandatory 12 months working with ERKS documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams.	5	13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
PR1 4	Experience of the proposed resource working with documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams for a specialized ERKS.	5	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	
PR1 5	Experience of the proposed resource beyond the minimum mandatory 12 months providing ERKS training and coaching support to clientele.	5	13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
PR1 6	Experience of the proposed resource providing training and coaching support to clientele for a specialized ERKS.	5	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	
PR1	Experience of the proposed	5	13-24 months experience = 1 point	

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7	resource beyond the minimum mandatory 12 months providing assistance to clientele for problems experienced with an ERKS.		25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
PR1 8	Experience of the proposed resource providing assistance to clientele for problems experienced with a specialized ERKS.	5	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	
Maximum Points		51		
Minimum Threshold Score to be Responsive (50%)		26		

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Resource #6: B.5 – Business Process Re-engineering (BPR) Consultant / Aircraft Maintenance (AM), Level 2.				
PR#	Point-Rated Technical Criterion	Maximum Points	Points Scale	Bidder Response
PR8	Experience of the proposed resource beyond the minimum mandatory 60 months with SAP PM.	5	61-72 months experience = 1 point 73-84 months experience = 2 points 85-96 months experience = 3 points 97-108 months experience = 4 points 109+ months experience = 5 points	
PR9	Experience of the proposed resource for a minimum 12 months within the last 60 months with the applications listed below: a. SAP MM; b. SAP BI; c. SAP SolMan; d. SAP DFPS; e. Uperform; and/or f. DOORS.	5	1 application = 1 point 2 applications = 2 points 3 applications = 3 points 4 applications = 4 points 5+ applications = 5 points	
PR10	Experience of the proposed resource for a minimum 12 months within the last 36 months with DRMS Portal 2.0.	3	12-24 months experience = 1 point 25-36 months experience = 2 points 37+ months experience = 3 points	
PR11	Experience of the proposed resource for at least 12 months within the last 36 months with DRMS MDS.	3	12-24 months experience = 1 point 25-36 months experience = 2 points 37+ months experience = 3 points	
PR12	Experience of the proposed resource beyond the minimum mandatory 36 months in an aircraft maintenance organization with	5	37-48 months experience = 1 point 49-60 months experience = 2 points 61-72 months experience = 3 points 73-84 months experience = 4 points	

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	detailed knowledge of the procedures and policy required for the maintenance of military aircraft.		85+ months experience = 5 points	
PR1 3	Experience of the proposed resource beyond the minimum mandatory 12 months working with ERKS documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams.	5	13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
PR1 4	Experience of the proposed resource working with documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams for a specialized ERKS.	5	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	
PR1 5	Experience of the proposed resource beyond the minimum mandatory 12 months providing ERKS training and coaching support to clientele.	5	13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
PR1 6	Experience of the proposed resource providing training and coaching support to clientele for a specialized ERKS.	5	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	
PR1	Experience of the proposed	5	13-24 months experience = 1 point	

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7	resource beyond the minimum mandatory 12 months providing assistance to clientele for problems experienced with an ERKS.		25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points
PR1 8	Experience of the proposed resource providing assistance to clientele for problems experienced with a specialized ERKS.	5	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points
Maximum Points		51	
Minimum Threshold Score to be Responsive (50%)		26	

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Resource #7: B.5 – Business Process Re-engineering (BPR) Consultant / Materiel Maintenance (MM), Level 2.				
PR#	Point-Rated Technical Criterion	Maximum Points	Points Scale	Bidder Response
PR4 1	Experience of the proposed resource beyond the minimum mandatory 60 months with SAP MM.	5	61-72 months experience = 1 point 73-84 months experience = 2 points 85-96 months experience = 3 points 97-108 months experience = 4 points 109+ months experience = 5 points	
PR4 2	Experience of the proposed resource for a minimum 12 months within the last 60 months with the applications listed below: a. DR MIS Portal 2.0; b. DR MIS MDS; c. SAP BI; d. SAP SolMan; e. SAP DFPS; and/or f. Uperform.	5	1 application = 1 point 2 applications = 2 points 3 applications = 3 points 4 applications = 4 points 5+ applications = 5 points	
PR4 3	Experience of the proposed resource for a minimum 12 months within the last 36 months with DR MIS Portal 2.0.	3	12-24 months experience = 1 point 25-36 months experience = 2 points 37+ months experience = 3 points	
PR4 4	Experience of the proposed resource beyond the minimum mandatory 36 months with military aircraft supply chain and sparing systems in an aircraft maintenance organization.	5	37-48 months experience = 1 point 49-60 months experience = 2 points 61-72 months experience = 3 points 73-84 months experience = 4 points 85+ months experience = 5 points	
PR4	Experience of the proposed	5	13-24 months experience = 1 point	

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5	resource beyond the minimum mandatory 12 months working with materiel management ERKS documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams.			25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
PR4 6	Experience of the proposed resource working with documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams for a specialized ERKS.	5		DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	
PR4 7	Experience of the proposed resource beyond the minimum mandatory 12 months providing ERKS training and coaching support to clientele.	5		13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
PR4 8	Experience of the proposed resource providing training and coaching support to clientele for a specialized ERKS.	5		DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	
PR4 9	Experience of the proposed resource beyond the minimum mandatory 12 months providing assistance to clientele for problems experienced with an ERKS.	5		13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
PR5 0	Experience of the proposed resource providing assistance to clientele for problems experienced with a specialized ERKS.	5		DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points	

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			DRMIS AM and DRMIS Portal 2.0 = 5 points	
Maximum Points		48		
Minimum Threshold Score to be Responsive (50%)		24		

Resource #8: B.9 Courseware Developer/Aircraft Maintenance (AM), Level 2.				
PR#	Point-Rated Technical Criterion	Maximum Points	Points Scale	Bidder Response
PR5 1	Experience of the proposed resource beyond the minimum mandatory 60 months with SAP PM.	5	61-72 months experience = 1 point 73-84 months experience = 2 points 85-96 months experience = 3 points 97-108 months experience = 4 points 109+ months experience = 5 points	
PR5 2	Experience of the proposed resource for a minimum 12 months within the last 60 months with the applications listed below: a. DRMIS MDS;	5	1 application = 1 point 2 applications = 2 points 3 applications = 3 points 4 applications = 4 points 5 applications = 5 points	

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	b. SAP BI; c. SAP SolMan; d. SAP DFPS; and/or e. Uperform.			
PR5 3	Experience of the proposed resource for a minimum 12 months within the last 36 months with DRMI Portal 2.0.	3	12-24 months experience = 1 point 25-36 months experience = 2 points 37+ months experience = 3 points	
PR5 4	Experience of the proposed resource in an aircraft maintenance organization with detailed knowledge of the procedures and policy required for the maintenance of military aircraft beyond the minimum mandatory 36 months.	5	37-48 months experience = 1 point 49-60 months experience = 2 points 61-72 months experience = 3 points 73-84 months experience = 4 points 85+ months experience = 5 points	
PR5 5	Experience of the proposed resource developing courseware for aircraft maintenance beyond the minimum mandatory one course.	3	2 courses = 1 point 3 courses = 2 points 4+ courses = 3 points	
PR5 6	Experience of the proposed resource beyond the minimum mandatory 12 months working with ERKS documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams.	5	13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
PR5	Experience of the proposed	5	DND ERKS = 1 point	

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7	resource working with documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams for a specialized ERKS.			AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	
PR5 8	Experience of the proposed resource beyond the minimum mandatory 12 months providing training and coaching support to clientele.	5		13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
PR5 9	Experience of the proposed resource providing training and coaching support to clientele for a specialized ERKS.	5		DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	
Maximum Points		41			
Minimum Threshold Score to be Responsive (50%)		21			

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Resource #9: B.14 Technical Writer, Level 2.				
PR#	Point-Rated Technical Criterion	Maximum Points	Points Scale	Bidder Response
PR6 0	Experience of the proposed resource as a Technical Writer in English Language beyond the minimum mandatory 24 months.	3	25-36 months experience = 1 point 37-48 months experience = 2 points 49+ months experience = 3 points	
PR6 1	Experience of the proposed resource beyond the minimum mandatory 24 months working in an aircraft maintenance organization with detailed knowledge of the procedures and policy required for the maintenance of military aircraft.	3	25-36 months experience = 1 point 37-48 months experience = 2 points 49+ months experience = 3 points	
PR6 2	Experience of the proposed resource beyond the minimum mandatory 12 months working with ERKS documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams.	5	13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
PR6 3	Experience of the proposed resource working with documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams for a specialized ERKS.	5	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	
Maximum Points		16		

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Minimum Threshold Score to be Responsive (50%)		8		

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Resource #10: B.10 Help Desk Specialist, Level 2.				
PR#	Point-Rated Technical Criterion	Maximum Points	Points Scale	Bidder Response
PR6 4	Experience of the proposed resource beyond the minimum mandatory 60 months with SAP SolMan.	5	61-72 months experience = 1 point 73-84 months experience = 2 points 85-96 months experience = 3 points 97-108 months experience = 4 points 109+ months experience = 5 points	
PR6 5	Experience of the proposed resource for a minimum 12 months within the last 60 months with the applications listed below: a. SAP PM; b. SAP MM; c. SAP BI; d. SAP DFPS; and/or e. DOORS.	5	1 application = 1 point 2 applications = 2 points 3 applications = 3 points 4 applications = 4 points 5 applications = 5 points	
PR6 6	Experience of the proposed resource beyond the minimum mandatory 24 months managing, tracking and reporting trends on issues clientele experience with an ERKS.	5	25-36 months experience = 1 point 37-48 months experience = 2 points 49-60 months experience = 3 points 61-72 months experience = 4 points 73+ months experience = 5 points	
PR6 7	Experience of the proposed resource managing, tracking and reporting trends on issues clientele experience with a specialized ERKS.	5	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	

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PR6 8	Experience of the proposed resource beyond the minimum mandatory 24 months assisting ERKS clientele with resolving issues.	5	25-36 months experience = 1 point 37-48 months experience = 2 points 49-60 months experience = 3 points 61-72 months experience = 4 points 73+ months experience = 5 points		
PR6 9	Experience of the proposed resource assisting clientele of a specialized ERKS with resolving issues.	5	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points		
PR7 0	Experience of the proposed resource beyond the minimum mandatory 24 months performing initial problem analysis for clientele of an ERKS and triaging problems to appropriate technical staff for resolution.	5	25-36 months experience = 1 point 37-48 months experience = 2 points 49-60 months experience = 3 points 61-72 months experience = 4 points 73+ months experience = 5 points		
PR7 1	Experience of the proposed resource performing initial problem analysis for clientele of a specialized ERKS and triaging problems to appropriate technical staff for resolution.	5	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points		
PR7 2	Experience of the proposed resource beyond the minimum mandatory 24 months liaising with clientele of an ERKS and technical staff to communicate the status of problem resolution to users including logging and tracking	5	25-36 months experience = 1 point 37-48 months experience = 2 points 49-60 months experience = 3 points 61-72 months experience = 4 points 73+ months experience = 5 points		

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	requests for assistance.				
PR7 3	Experience of the proposed resource in liaising with clientele of a specialized ERKS and technical staff to communicate the status of problem resolution, including logging and tracking requests for assistance.	5	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points		
Maximum Points		50			
Minimum Threshold Score to be Responsive (50%)		25			

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Summary Point-Rated Technical Criteria for Work Package #1:

Resource #	Resource Category	Maximum Points Available	Minimum Points Required
1	B.3 - Business Consultant, Level 3	29	15
2	B.5 – Business Process Re-engineering (BPR) Consultant / Aircraft Maintenance (AM), Level 2.	51	26
3	B.5 – Business Process Re-engineering (BPR) Consultant / Aircraft Maintenance (AM), Level 2.	51	26
4	B.5 – Business Process Re-engineering (BPR) Consultant / Aircraft Maintenance (AM), Level 2.	51	26
5	B.5 – Business Process Re-engineering (BPR) Consultant / Aircraft Maintenance (AM), Level 2.	51	26
6	B.5 – Business Process Re-engineering (BPR) Consultant / Aircraft Maintenance (AM), Level 2.	51	26
7	B.5 – Business Process Re-engineering (BPR) Consultant / Materiel Maintenance (MM), Level 2.	48	24
8	B.9 Courseware Developer/Aircraft Maintenance (AM), Level 2.	41	21
9	B.14 Technical Writer, Level 2.	16	8
10	B.10 Help Desk Specialist, Level 2.	50	25
Maximum Points Available:		/439	
Minimum Points Required:			/223

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The Bidder's Proposal Resources – Work Package #2: Field Representative Services

Applicable to Work Package #2 only: *The Bidder must propose a team of three (3) resources.*

Resource #1: A4 – ERP System Analyst, Level 1.				
PRT#	Point-Rated Technical Criterion	Maximum Points	Points Scale	Bidder Response
PR1	Experience of the proposed resource beyond the minimum mandatory 36 months with SAP PM.	4	37-48 months experience = 1 point 49-60 months experience = 2 points 61-72 months experience = 3 points 73-84 months experience = 4 points	
PR2	Experience of the proposed resource for a minimum 12 months within the last 60 months with the applications listed below: a. SAP MM; b. SAP BI; and/or c. SAP SolMan.	3	1 application = 1 point 2 applications = 2 points 3 applications = 3 points	
PR3	Experience of the proposed resource for a minimum 12 months within the last 36 months with DRMS Portal 2.0.	3	12-24 months experience = 1 point 25-36 months experience = 2 points 37+ months experience = 3 points	
PR4	Experience of the proposed resource for a minimum 12 months within the last 36 months with DRMS MDS.	3	12-24 months experience = 1 point 25-36 months experience = 2 points 37+ months experience = 3 points	
PR5	Experience of the proposed resource in an aircraft	5	37-48 months experience = 1 point 49-60 months experience = 2 points	

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	maintenance organization with detailed knowledge of the procedures and policy required for the maintenance of military aircraft beyond the minimum mandatory 36 months.			61-72 months experience = 3 points 73-84 months experience = 4 points 85+ months experience = 5 points	
PR6	Experience of the proposed resource beyond the minimum mandatory 12 months providing ERKS training and coaching support to clientele.	5		13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
PR7	Experience of the proposed resource providing training and coaching support to clientele for a specialized ERKS.	5		DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	
PR8	Experience of the proposed resource beyond the minimum mandatory 12 months providing assistance to clientele for problems experienced with an ERKS.	5		13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
PR9	Experience of the proposed resource providing assistance to clientele for problems experienced with a specialized ERKS.	5		DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	
Maximum Points		38			
Minimum Threshold Score to be Responsive (50%)		19			

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Resource #2: A4 – ERP System Analyst, Level 1				
PRT#	Point-Rated Technical Criterion	Maximum Points	Points Scale	Bidder Response
PR10	Experience of the proposed resource beyond the minimum mandatory 36 months with SAP PM.	4	37-48 months experience = 1 point 49-60 months experience = 2 points 61-72 months experience = 3 points 73-84 months experience = 4 points	
PR11	Experience of the proposed resource for a minimum 12 months within the last 60 months with the applications listed below: d. SAP MM; e. SAP BI; and/or f. SAP SolMan.	3	1 application = 1 point 2 applications = 2 points 3 applications = 3 points	
PR12	Experience of the proposed resource for a minimum 12 months within the last 36 months with DRMS Portal 2.0.	3	12-24 months experience = 1 point 25-36 months experience = 2 points 37+ months experience = 3 points	
PR13	Experience of the proposed resource for a minimum 12 months within the last 36 months with DRMS MDS.	3	12-24 months experience = 1 point 25-36 months experience = 2 points 37+ months experience = 3 points	
PR14	Experience of the proposed resource in an aircraft maintenance organization with detailed knowledge of the procedures and policy required for the maintenance of military aircraft beyond the minimum mandatory	5	37-48 months experience = 1 point 49-60 months experience = 2 points 61-72 months experience = 3 points 73-84 months experience = 4 points 85+ months experience = 5 points	

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	36 months.			
PR15	Experience of the proposed resource beyond the minimum mandatory 12 months providing ERKS training and coaching support to clientele.	5	13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
PR16	Experience of the proposed resource providing training and coaching support to clientele for a specialized ERKS.	5	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	
PR17	Experience of the proposed resource beyond the minimum mandatory 12 months providing assistance to clientele for problems experienced with an ERKS.	5	13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
PR18	Experience of the proposed resource providing assistance to clientele for problems experienced with a specialized ERKS.	5	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	
Maximum Points		38		
Minimum Threshold Score to be Responsive (50%)		19		

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Resource #3: A4 – ERP System Analyst, Level 1				
PRT#	Point-Rated Technical Criterion	Maximum Points	Points Scale	Bidder Response
PR19	Experience of the proposed resource beyond the minimum mandatory 36 months with SAP PM.	4	37-48 months experience = 1 point 49-60 months experience = 2 points 61-72 months experience = 3 points 73-84 months experience = 4 points	
PR20	Experience of the proposed resource for a minimum 12 months within the last 60 months with the applications listed below: g. SAP MM; h. SAP BI; and/or i. SAP SolMan.	3	1 application = 1 point 2 applications = 2 points 3 applications = 3 points	
PR21	Experience of the proposed resource for a minimum 12 months within the last 36 months with DRMIS Portal 2.0.	3	12-24 months experience = 1 point 25-36 months experience = 2 points 37+ months experience = 3 points	
PR22	Experience of the proposed resource for a minimum 12 months within the last 36 months with DRMIS MDS.	3	12-24 months experience = 1 point 25-36 months experience = 2 points 37+ months experience = 3 points	

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PR23	Experience of the proposed resource in an aircraft maintenance organization with detailed knowledge of the procedures and policy required for the maintenance of military aircraft beyond the minimum mandatory 36 months.	5	37-48 months experience = 1 point 49-60 months experience = 2 points 61-72 months experience = 3 points 73-84 months experience = 4 points 85+ months experience = 5 points		
PR24	Experience of the proposed resource beyond the minimum mandatory 12 months providing ERKS training and coaching support to clientele.	5	13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points		
PR25	Experience of the proposed resource providing training and coaching support to clientele for a specialized ERKS.	5	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points		
PR26	Experience of the proposed resource beyond the minimum mandatory 12 months providing assistance to clientele for problems experienced with an ERKS.	5	13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points		

Solicitation No. – N° de l'invitation W8485-184428/A		Amd. No – N° de la modif.		Buyer ID – Id de l'acheteur 006IPS	
Client Ref. No. – N° de réf. De client W8485-184428		File No. – N° du dossier 006IPS, W8485-184428		CCC No./ N° CCC – FMS No/ N° VME	
				61+ months experience = 5 points	
PR27	Experience of the proposed resource providing assistance to clientele for problems experienced with a specialized ERKS.	5	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points		
Maximum Points		38			
Minimum Threshold Score to be Responsive (50%)		19			

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Summary Point-Rated Technical Criteria for Work Package #2:

Resource #	Resource Category	Maximum Points Available	Minimum Points Required
1	A4 – ERP System Analyst, Level 1	38	19
2	A4 – ERP System Analyst, Level 1	38	19
3	A4 – ERP System Analyst, Level 1	38	19
Maximum Points Maximum Points Available:		/114	
Maximum Points Minimum Points Required:			/57