



RETURN BIDS TO:

RETOURNER LES SOUMISSIONS À:

**Bid Receiving - PWGSC / Réception des soumissions
- TPSGC**

11 Laurier St. / 11, rue Laurier

Place du Portage, Phase III

Core 0B2 / Noyau 0B2

Gatineau

Quebec

K1A0S5

Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT

MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

**Raison sociale et adresse du
fournisseur/de l'entrepreneur**

Issuing Office - Bureau de distribution

Informatics Professional Services Division/Division des
services professionnels en informatique

11 Laurier Street

11, rue Laurier

Place du Portage, Phase III, 4C2

Gatineau

Quebec

K1A0S5

Title - Sujet IM/IT Professional Services	
Solicitation No. - N° de l'invitation W6369-16P5KK/A	Amendment No. - N° modif. 004
Client Reference No. - N° de référence du client W6369-16-P5KK	Date 2018-01-03
GETS Reference No. - N° de référence de SEAG PW-\$IPS-005-32058	
File No. - N° de dossier 005ips.W6369-16P5KK	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2018-01-17	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: St-Onge, Josée	Buyer Id - Id de l'acheteur 005ips
Telephone No. - N° de téléphone (873) 469-4944 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Solicitation No. – N° de l’invitation W6369-16P5KK/A	Amd. No – N° de la modif. 004	Buyer ID – Id de l’acheteur 005IPS
Client Ref. No. – N° de réf. De client W6369-16P5KK	File No. – N° du dossier 005IPS. W6369-16P5KK	CCC No./ N° CCC – FMS No/ N° VME

SOLICITATION AMENDMENT N°. 004

This solicitation amendment is raised to :

1. Provide answers to Bidders questions in relation to this solicitation; and
2. Amend the Request for Proposal as detailed in Appendix A-3 below.

Question #8:

The tasks performed under any TBIPS category are the same for level 2 or level 3 resources, the only difference being that a level 3 resource would have more years of experience. Therefore, where a level 2 resource is requested for MT3, would the Crown accept the use of a level 3 resource reference in the same category?

Answer #8:

DND accepts this recommendation.

Question #9:

MT3 states that bidders can cite up to a “maximum of five (5) reference contracts” to demonstrate their experience providing resources in the core categories. Could the Crown please confirm that this means 5 contracts per stream, and not 5 contracts across both streams?

Answer #9:

DND confirms that up to a maximum of 5 contracts per Stream may be used.

Question #10:

Question #6 on Amendment 002, released on December 22, pointed out that RT2 was too restrictive, and stated, “We would like to respectfully request the Crown amend rated criteria RT2 on Stream 1 to remove the requirement for Bidders to have placed resources in the core categories”. However, RT2 as it was originally written, never asked for core categories. Please see the original requirement below:

RT2 Demonstrated experience delivering a Contract for a Government that involves the provisioning of informatics professional services beyond the mandatory one (1) contract stated in MT1.
Maximum points = 5

Solicitation No. – N° de l'invitation W6369-16P5KK/A	Amd. No – N° de la modif. 004	Buyer ID – Id de l'acheteur 005IPS
Client Ref. No. – N° de réf. De client W6369-16P5KK	File No. – N° du dossier 005IPS. W6369-16P5KK	CCC No./ N° CCC – FMS No/ N° VME

RT2 Demonstrated experience delivering a Contract for a Government that involves the provisioning of informatics professional services beyond the mandatory one (1) contract stated in MT1.

2 contracts = 1 point
3 contracts = 2 points
4 contracts = 3 points
5 contract = 4 points
6+ contracts = 5 points

Based on the amendment on December 22, RT2 now requires bidders to have 6 contracts that are each over \$5M, where 8 resources were provided for a period of 6 months. The requirement has now been made significantly more restrictive and makes it so that only very large companies can score well on this.

Therefore, we respectfully request that this amendment to RT2 be reversed to the original wording.

If this is not possible, we request the following change to RT2 on both Stream 1 and Stream 2 to make it so that the requirement is not restricted to very large companies:

RT2 Demonstrated experience delivering contracts for a Government that involves the provisioning of informatics professional services beyond the mandatory one (1) contract stated in MT1.

The contracts must:

- a. Have a minimum contract value of \$500,000 (excluding applicable taxes) or more;**
- b. Have been awarded within the last 10 years from the date of issuance of this solicitation;**
- c. Have provided a minimum of two (2) resources working simultaneously for a period of at least six (6) months.**

Maximum points = 5

2 contracts = 1 point
3 contracts = 2 points
4 contracts = 3 points
5 contract = 4 points
6+ contracts = 5 points

Solicitation No. – N° de l'invitation W6369-16P5KK/A	Amd. No – N° de la modif. 004	Buyer ID – Id de l'acheteur 005IPS
Client Ref. No. – N° de réf. De client W6369-16P5KK	File No. – N° du dossier 005IPS. W6369-16P5KK	CCC No./ N° CCC – FMS No/ N° VME

Answer #10

DND will accept the recommendation provided above for both Stream 1 and 2 with some adjustments. Please refer the Appendix A-3 below.

Question #11:

Technical Architect is listed as a core category for Stream 2 in MT3, but there is no mention of it in the rate table. Is this an oversight?

Answer #11:

MT3 in Form 2- Substantiation of Technical Compliance, Corporate Mandatory Criteria for Streams 1 and 2 clearly identifies the Core Resources for Stream 2. Should Bidders wish to submit a bid for Stream 2, the Bidders must use the Form 5 – Pricing Schedule for Stream 2.

APPENDIX A-3

At Form 3 – Point-Rated Technical Criteria, Corporate Point-Rated Technical Criteria RT2 for Streams 1 and 2 has been amended as follows:

- | | |
|---------------|---|
| DELETE | Form 3 – Point-Rated Technical Criteria (Revised December 21 st , 2017) |
| INSERT | Form 3 – Point-Rated Technical Criteria (Revised January 4th, 2018)
– See Attached |

Solicitation No. – N° de l'invitation W6369-16P5KK/A	Amd. No – N° de la modif. 004	Buyer ID – Id de l'acheteur 005IPS
Client Ref. No. – N° de réf. De client W6369-16P5KK	File No. – N° du dossier 005IPS. W6369-16P5KK	CCC No./ N° CCC – FMS No/ N° VME

FORM 3
POINT-RATED TECHNICAL CRITERIA
(REVISED JANUARY 4TH, 2018)

1.0 EVALUATION CRITERIA

Similar Environment:

- *Minimum of 30,000 workstations supported and located across multiple geographical areas nationally and internationally (spanning multiple cities and not buildings within the same city);*
- *Minimum of 1,000 workstations on a classified or secret network;*
- *Minimum of 50 Microsoft Windows servers (Windows 2000, Windows 2003, Windows 2008 or Windows 2012) supported and located in a minimum of five (5) different cities;*
- *Microsoft Windows workstation operating system (Windows XP, Windows Vista, Windows 7, or Windows 10); and*
- *Centralized software distribution and patch management.*

Note: Actual numbers should be provided with the bid.

Corporate Point-Rated Technical Criteria for Stream 1

RT#	Corporate Point-Rated Technical Criterion	Maximum Points	Points Scale
RT1	<p>Demonstrated experience in delivering informatics professional services related to <i>Desktop Management Services*</i>. For experience to be considered, the professional services should meet the following criteria:</p> <ul style="list-style-type: none"> a. Have all the criteria of a "similar environment" as defined above; and b. Have provided a minimum of five (5) resources working simultaneously for a period of at least twelve (12) consecutive months <p><i>*Desktop Management Services is defined as the management of an enterprise baseline Operating System, including but not limited to application integration and development, testing, Quality</i></p>	10	<p>1 point for every year up to a maximum of 10 points</p> <p><i>Overlapping experience will count as long as the Bidder provides separate contracts. For example: 2 different contracts and different organizations with demonstrated experience of 3 years each between 2010-2013, the Bidder will obtain 6 points.</i></p>

Solicitation No. – N° de l’invitation W6369-16P5KK/A		Amd. No – N° de la modif. 004		Buyer ID – Id de l’acheteur 005IPS	
Client Ref. No. – N° de réf. De client W6369-16P5KK		File No. – N° du dossier 005IPS. W6369-16P5KK		CCC No./ N° CCC – FMS No/ N° VME	
	<p><i>Assurance, deployment and support using an ITIL Based Change and Release management process.</i></p> <p><i>For each contract reference, the Bidder should submit the contract award date and the contract serial number or other unique contract identifier.</i></p>				
RT2	<p>Demonstrated experience delivering contracts for a Government that involves the provisioning of informatics professional services beyond the mandatory one (1) contract stated in MT1.</p> <p>The contracts must:</p> <p>a. Have a minimum contract value of \$1,000,000 (excluding applicable taxes) or more;</p> <p>b. Have been awarded within the last 10 years from the date of issuance of this solicitation;</p> <p>c. Have provided a minimum of four (4) resources working simultaneously for a period of at least six (6) months.</p>	5	<p>2 contracts = 1 point 3 contracts = 2 points 4 contracts = 3 points 5 contract = 4 points 6+ contracts = 5 points</p>		
Maximum points		15			

Corporate Point-Rated Technical Criteria for Stream 2			
RT#	Corporate Point-Rated Technical Criterion	Maximum Points	Points Scale
RT1	<p>Demonstrated experience in delivering informatics professional services related to <i>*Operating and Core Infrastructure Engineering</i>. For experience to be considered, the professional services should meet the following criteria:</p> <p>a. Have all the criteria of a "similar environment" as defined above; and</p> <p>b. Have provided a minimum of five (5) resources working</p>	10	<p>1 point for every year up to a maximum of 10 points</p> <p><i>Overlapping experience will count as long as the Bidder provides separate contracts. For example: 2 different contracts and different organizations with demonstrated experience of 3 years each between 2010-2013, the Bidder will obtain 6 points.</i></p>

Solicitation No. – N° de l’invitation W6369-16P5KK/A		Amd. No – N° de la modif. 004		Buyer ID – Id de l’acheteur 005IPS	
Client Ref. No. – N° de réf. De client W6369-16P5KK		File No. – N° du dossier 005IPS. W6369-16P5KK		CCC No./ N° CCC – FMS No/ N° VME	
	<p>simultaneously for a period of at least twelve (12) consecutive months</p> <p><i>*Operating System and Core Infrastructure Engineering is defined as the engineering inclusive of architecture, development, test, build and definition and management of transition to in service support of the enterprise baseline operating system, file and print services, formal and informal messaging services, systems management and monitoring, directory services, mobility (tablets and phones), and remote access services.</i></p> <p><i>For each contract reference, the Bidder should submit the contract award date and the contract serial number or other unique contract identifier.</i></p>				
RT2	<p>Demonstrated experience delivering contracts for a Government that involves the provisioning of informatics professional services beyond the mandatory one (1) contract stated in MT1.</p> <p>The contracts must:</p> <ol style="list-style-type: none"> Have a minimum contract value of \$1,000,000 (excluding applicable taxes) or more; Have been awarded within the last 10 years from the date of issuance of this solicitation; Have provided a minimum of four (4) resources working simultaneously for a period of at least six (6) months. 	5		<p>2 contracts = 1 point 3 contracts = 2 points 4 contracts = 3 points 5 contract = 4 points 6+ contracts = 5 points</p>	
Maximum points			15		