



**RETURN BIDS TO:**

**RETOURNER LES SOUMISSIONS À:**

**Bid Receiving - PWGSC / Réception des soumissions  
– TPSGC**

**11 Laurier St. / 11, rue Laurier**

**Place du Portage, Phase III**

**Core 0B2 / Noyau 0B2**

**Gatineau**

**Quebec**

**K1A0S5**

**Bid Fax: (819) 997-9776**

**SOLICITATION AMENDMENT  
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

**Comments - Commentaires**

**Vendor/Firm Name and Address**

**Raison sociale et adresse du  
fournisseur/de l'entrepreneur**

**Issuing Office - Bureau de distribution**

Informatics Professional Services Division/Division des  
services professionnels en informatique

11 Laurier Street

11, rue Laurier

Place du Portage, Phase III, 4C2

Gatineau

Quebec

K1A0S5

<b>Title - Sujet</b> services aircraft maintenance	
<b>Solicitation No. - N° de l'invitation</b> W8485-184428/A	<b>Amendment No. - N° modif.</b> 003
<b>Client Reference No. - N° de référence du client</b> W8485-184428	<b>Date</b> 2018-01-04
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$IPS-006-32041	
<b>File No. - N° de dossier</b> 006ips.W8485-184428	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2018-01-19</b>	<b>Time Zone</b> Fuseau horaire Eastern Daylight Saving Time EDT
<b>F.O.B. - F.A.B.</b> <b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input checked="" type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Arden Aresta	<b>Buyer Id - Id de l'acheteur</b> 006ips
<b>Telephone No. - N° de téléphone</b> (873) 469-4958 ( )	<b>FAX No. - N° de FAX</b> ( ) -
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>	

**Instructions: See Herein**

**Instructions: Voir aux présentes**

<b>Delivery Required - Livraison exigée</b>	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm (type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

Solicitation No. - N° de l'invitation

W8485-184428/A

Amd. No. - N° de la modif.

003

Buyer ID - Id de l'acheteur

006IPS

Client Ref. No. - N° de réf. du client

W8485-184428/A

File No. - N° du dossier

006ipsW8485-184428

CCC No./N° CCC - FMS No/ N° VME

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## **SOLICITATION AMENDMENT NO. 003**

This amendment is raised to:

1. Revise the numbering in Forms 2 and 3 of the RFP.

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### **Appendix A-2:**

1. ***Canada has amended Form 2 and Form 3 as follows:***

***Delete: Form 2 and Form 3 in its entirety***

***Insert: Form 2 and Form 3 (please see attached file below)***

**ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED.**

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**FORM 2**  
**SUBSTANTIATION OF TECHNICAL COMPLIANCE**

<b>Corporate Mandatory Criteria</b>			
<b>MT#</b>	<b>Corporate Mandatory Criteria</b>	<b>Bidder Substantiation</b>	<b>Reference to additional Substantiating Materials included in Bid</b>
<b>CMC1</b>	<p>The Bidder must have been awarded at least <b>one</b> Information Management, Information Technology (IM/IT) Contract, of which at least one was for a Government (Federal, Provincial, Municipal, Crown Corporation) Client.</p> <p>The single contract identified must:</p> <ul style="list-style-type: none"> <li>a) Have a Contract value of at least \$2,000,000 (including Applicable Taxes); and</li> <li>b) Have been awarded at least two (2) years prior to the closing date of this solicitation and within the last ten (10) years prior to the closing date of this solicitation.</li> </ul> <p>To demonstrate this experience the Bidder must submit:</p> <p>Customer reference for one Information Management, Information Technology (IM/IT) (one reference) managed within the last ten (10) years. The references must include:</p> <ul style="list-style-type: none"> <li>• the name of the organization,</li> <li>• the contract number,</li> <li>• a short description of the services provided,</li> <li>• the name, and either the telephone number or e-mail address of the organization's contact responsible for the contract,</li> <li>• as well as the award date,</li> <li>• expiry date,</li> <li>• dollar value of each contract and</li> </ul>		

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	<ul style="list-style-type: none"> <li>the number of resources provided.</li> </ul> <p>The information listed above should be submitted with the bid using Form 6– Customer Reference Contact Information Form. If any of the information is not submitted, the Contracting Authority will inform the Bidder of a time frame within which to provide the information. Failure to provide the information listed above within the time frame provided will render the bid non-responsive.</p> <p>It is the Bidder's responsibility to ensure that any information is accurate.</p> <p>The Bidder must have been the prime contractor, rather than a subcontractor. This means that the Bidder contracted directly with the customer of the work. If the Bidder's contract was to perform work which another entity had itself first contracted to perform, the Bidder will not be considered the prime contractor. For example, Z (customer) contracted with Y for services. Y, in turn, entered into a contract with X to provide all or part of these services to Z. In this example, Y is a prime contractor and X is a subcontractor.</p> <p>Bidders are reminded that a Supply Arrangement or Standing Offer is not a contract and therefore any reference to this type of document will not be accepted for the purpose of evaluating contract experience. For example, if the Bidder references its TBIPS SA number such as EN578-055605/XXX/EL for the purpose of demonstrating experience under the evaluation criteria, Canada will disregard this experience because it does not relate to a specific contract.</p>		
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***The Bidder’s Proposed Resources – Work Package #1: In-Service Support Services***

***Applicable to Work Package #1 only:*** The Bidder must propose a team of ten (10) resources.

***Resource #1: B3 – Business Consultant, Level 3 – Annex A, Statement of Work, Section 5.1.1***

<b>MT#</b>	<b>Mandatory Technical Criteria</b>	<b>Bidder Substantiation</b>	<b>Reference to additional Substantiating Materials and Proof of certification included in Bid</b>
<b>MT1</b>	The Bidder’s proposed resource must possess a minimum of 120 months of demonstrated experience with Systems, applications, and products in data processing (SAP) Plant Maintenance (PM).		This must be demonstrated by providing the following information, at a minimum:  Name of individual; Confirmation of courses taken; Confirmation of work related experience.
<b>MT2</b>	The Bidder’s proposed resource must have detailed knowledge of the procedures and policy required for the maintenance of military aircraft obtained through a minimum of 36 months of experience as a supervisor of a maintenance crew in an aircraft maintenance organization.		
<b>MT3</b>	The Bidder’s proposed resource must possess a minimum of 24 months of demonstrated experience within the last 72 months advising clientele on courses of action to resolve problems experienced with an electronic record keeping system (ERKS).		
<b>MT4</b>	The Bidder’s proposed resource must have carried out a minimum of one of the following projects:  a. Development of communication plans; or b. Development of implementation plans; or		

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	c. Organizational impact analyses; or d. Requirements analyses.		
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**Resource #2: B5 – Business Process Re-engineering (BPR) Consultants, Level 2 – Annex A, Statement of Work, Section 5.1.2**

<b>MT#</b>	<b>Mandatory Technical Criteria</b>	<b>Bidder Substantiation</b>	<b>Reference to additional Substantiating Materials and Proof of certification included in Bid</b>
<b>MT5</b>	The Bidder's proposed resource must possess a minimum of 60 months of demonstrated experience with SAP PM.		
<b>MT6</b>	The Bidder's proposed resource must have detailed knowledge of the procedures and policy required for the maintenance of military aircraft obtained through a minimum of 36 months of work experience in an aircraft maintenance organization.		
<b>MT7</b>	The Bidder's proposed resource must possess a minimum of 12 months of demonstrated experience within the last 60 months working with ERKS documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams.		
<b>MT8</b>	The Bidder's proposed resource must possess a minimum of 12 months of demonstrated experience within the last 60 months providing ERKS training and coaching support to clientele.		
<b>MT9</b>	The Bidder's proposed resource must possess a minimum of 12 months of demonstrated experience within the last 60 months providing assistance to clientele for problems experienced with an ERKS.		

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**Resource #3: B5 – Business Process Re-engineering (BPR) Consultants, Level 2 – Annex A, Statement of Work, Section 5.1.2**

<b>MT#</b>	<b>Mandatory Technical Criteria</b>	<b>Bidder Substantiation</b>	<b>Reference to additional Substantiating Materials and Proof of certification included in Bid</b>
<b>MT10</b>	The Bidder's proposed resource must possess a minimum of 60 months of demonstrated experience with SAP PM.		
<b>MT11</b>	The Bidder's proposed resource must have detailed knowledge of the procedures and policy required for the maintenance of military aircraft obtained through a minimum of 36 months of work experience in an aircraft maintenance organization.		
<b>MT12</b>	The Bidder's proposed resource must possess a minimum of 12 months of demonstrated experience within the last 60 months working with ERKS documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams.		
<b>MT13</b>	The Bidder's proposed resource must possess a minimum of 12 months of demonstrated experience within the last 60 months providing ERKS training and coaching support to clientele.		
<b>MT14</b>	The Bidder's proposed resource must possess a minimum of 12 months of demonstrated experience within the last 60 months providing assistance to clientele for problems experienced with an ERKS.		

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**Resource #4: B5 – Business Process Re-engineering (BPR) Consultants, Level 2 – Annex A, Statement of Work, Section 5.1.2**

<b>MT#</b>	<b>Mandatory Technical Criteria</b>	<b>Bidder Substantiation</b>	<b>Reference to additional Substantiating Materials and Proof of certification included in Bid</b>
<b>MT15</b>	The Bidder's proposed resource must possess a minimum of 60 months of demonstrated experience with SAP PM.		
<b>MT16</b>	The Bidder's proposed resource must have detailed knowledge of the procedures and policy required for the maintenance of military aircraft obtained through a minimum of 36 months of work experience in an aircraft maintenance organization.		
<b>MT17</b>	The Bidder's proposed resource must possess a minimum of 12 months of demonstrated experience within the last 60 months working with ERKS documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams.		
<b>MT18</b>	The Bidder's proposed resource must possess a minimum of 12 months of demonstrated experience within the last 60 months providing ERKS training and coaching support to clientele.		
<b>MT19</b>	The Bidder's proposed resource must possess a minimum of 12 months of demonstrated experience within the last 60 months providing assistance to clientele for problems experienced with an ERKS.		



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**Resource #5: B5 – Business Process Re-engineering (BPR) Consultants, Level 2 – Annex A, Statement of Work, Section 5.1.2**

<b>MT#</b>	<b>Mandatory Technical Criteria</b>	<b>Bidder Substantiation</b>	<b>Reference to additional Substantiating Materials and Proof of certification included in Bid</b>
<b>MT20</b>	The Bidder's proposed resource must possess a minimum of 60 months of demonstrated experience with SAP PM.		
<b>MT21</b>	The Bidder's proposed resource must have detailed knowledge of the procedures and policy required for the maintenance of military aircraft obtained through a minimum of 36 months of work experience in an aircraft maintenance organization.		
<b>MT22</b>	The Bidder's proposed resource must possess a minimum of 12 months of demonstrated experience within the last 60 months working with ERKS documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams.		
<b>MT23</b>	The Bidder's proposed resource must possess a minimum of 12 months of demonstrated experience within the last 60 months providing ERKS training and coaching support to clientele.		
<b>MT24</b>	The Bidder's proposed resource must possess a minimum of 12 months of demonstrated experience within the last 60 months providing assistance to clientele for problems experienced with an ERKS.		

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**Resource #6: B5 – Business Process Re-engineering (BPR) Consultants, Level 2 – Annex A, Statement of Work, Section 5.1.2**

<b>MT#</b>	<b>Mandatory Technical Criteria</b>	<b>Bidder Substantiation</b>	<b>Reference to additional Substantiating Materials and Proof of certification included in Bid</b>
<b>MT25</b>	The Bidder's proposed resource must possess a minimum of 60 months of demonstrated experience with SAP PM.		
<b>MT26</b>	The Bidder's proposed resource must have detailed knowledge of the procedures and policy required for the maintenance of military aircraft obtained through a minimum of 36 months of work experience in an aircraft maintenance organization.		
<b>MT27</b>	The Bidder's proposed resource must possess a minimum of 12 months of demonstrated experience within the last 60 months working with ERKS documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams.		
<b>MT28</b>	The Bidder's proposed resource must possess a minimum of 12 months of demonstrated experience within the last 60 months providing ERKS training and coaching support to clientele.		
<b>MT29</b>	The Bidder's proposed resource must possess a minimum of 12 months of demonstrated experience within the last 60 months providing assistance to clientele for problems experienced with an ERKS.		

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**Resource #7 B5 – Business Process Re-engineering (BPR) Consultants, Level 2 – Annex A, Statement of Work, Section 5.1.3**

<b>MT#</b>	<b>Mandatory Technical Criteria</b>	<b>Bidder Substantiation</b>	<b>Reference to additional Substantiating Materials and Proof of certification included in Bid</b>
<b>MT30</b>	The Bidder's proposed resource must possess a minimum of 60 months of demonstrated experience with SAP Material Management (MM).		
<b>MT31</b>	The Bidder's proposed resource must have a minimum of 36 months of demonstrated experience with military aircraft supply chain and sparing systems in an aircraft maintenance organization.		
<b>MT32</b>	The Bidder's proposed resource must possess a minimum of 12 months of demonstrated experience within the last 60 months working with ERKS documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams.		
<b>MT33</b>	The Bidder's proposed resource must possess a minimum of 12 months of demonstrated experience within the last 60 months providing ERKS training and coaching support to clientele.		
<b>MT34</b>	The Bidder's proposed resource must possess a minimum of 12 months of demonstrated experience within the last 60 months providing assistance to clientele for problems experienced with an ERKS.		

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**Resource #8: B9 – Course Developer, Level 2 – Annex A, Statement of Work, Section 5.1.4**

<b>MT#</b>	<b>Mandatory Technical Criteria</b>	<b>Bidder Substantiation</b>	<b>Reference to additional Substantiating Materials and Proof of certification included in Bid</b>
<b>MT35</b>	The Bidder's proposed resource must possess a minimum of 60 months of demonstrated experience with SAP PM.		
<b>MT36</b>	The Bidder's proposed resource must have detailed knowledge of the procedures and policy required for the maintenance of military aircraft obtained through a minimum of 36 months of work experience in an aircraft maintenance organization.		
<b>MT37</b>	The Bidder's proposed resource must have developed courseware for at a minimum one course on aircraft maintenance.		
<b>MT38</b>	The Bidder's proposed resource must possess a minimum of 12 months of demonstrated experience within the last 60 months working with ERKS documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams.		
<b>MT39</b>	The Bidder's proposed resource must possess a minimum of 12 months of demonstrated experience within the last 60 months providing training and coaching support to clientele.		

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**Resource #9: B14 –Technical Writer, Level 2 – Annex A, Statement of Work, Section 5.1.5**

<b>MT#</b>	<b>Mandatory Technical Criteria</b>	<b>Bidder Substantiation</b>	<b>Reference to additional Substantiating Materials and Proof of certification included in Bid</b>
<b>MT40</b>	The Bidder's proposed resource must possess a minimum of 24 months of demonstrated work experience as a Technical Writer in the English Language.		
<b>MT41</b>	The Bidder's proposed resource must have detailed knowledge of the procedures and policy required for the maintenance of military aircraft obtained through a minimum of 24 months of work experience in an aircraft maintenance organization.		
<b>MT42</b>	The Bidder's proposed resource must possess a minimum of 12 months of demonstrated experience within the last 60 months working with ERKS documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams.		

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**Resource #10: B10 –Help Specialist, Level 2 – Annex A, Statement of Work, Section 5.1.6**

<b>MT#</b>	<b>Mandatory Technical Criteria</b>	<b>Bidder Substantiation</b>	<b>Reference to additional Substantiating Materials and Proof of certification included in Bid</b>
<b>MT43</b>	The Bidder's proposed resource must possess a minimum of 60 months of demonstrated experience with SAP SolMan.		
<b>MT44</b>	The Bidder's proposed resource must possess a minimum of 24 months of demonstrated experience within the last 72 months managing, tracking and reporting trends on issues clientele experience with an ERKS.		
<b>MT45</b>	The Bidder's proposed resource must possess a minimum of 24 months of demonstrated experience within the last 72 months assisting clientele of an ERKS with resolving issues.		
<b>MT46</b>	The Bidder's proposed resource must possess a minimum of 24 months of demonstrated experience within the last 72 months performing initial problem analysis for clientele of an ERKS and triaging problems to appropriate technical staff for resolution.		
<b>MT47</b>	The Bidder's proposed resource must possess a minimum of 24 months of demonstrated experience within the last 72 months in liaising with clientele of an ERKS and technical staff to communicate the status of problem resolution, including logging and tracking requests for assistance.		

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***The Bidder’s Proposed Resources – Work Package #2: Field Representative Services***

**Applicable to Work Package #2 only:** *The Bidder must propose a team of three (3) resources.*

***Resource #1: A4 – ERP System Analyst, Level 1 – Annex A, Statement of Work, Section 5.2.1***

<b>MT#</b>	<b>Mandatory Technical Criteria</b>	<b>Bidder Substantiation</b>	<b>Reference to additional Substantiating Materials and Proof of certification included in Bid</b>
<b>MT1</b>	The Bidder’s proposed resource must possess a minimum of 36 months of demonstrated experience within the last 60 months with SAP PM.		
<b>MT2</b>	The Bidder’s proposed resource must have detailed knowledge of the procedures and policy required for the maintenance of military aircraft obtained through a minimum of 36 months of work experience in an aircraft maintenance organization.		
<b>MT3</b>	The Bidder’s proposed resource must possess a minimum of 12 months of demonstrated experience within the last 60 months providing training and coaching support to clientele of an ERKS.		
<b>MT4</b>	The Bidder’s proposed resource must possess a minimum of 12 months of demonstrated experience within the last 60 months providing assistance to clientele for problems experienced with an ERKS.		

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**Resource #2: A4 – ERP System Analyst, Level 1 – Annex A, Statement of Work, Section 5.2.1**

<b>MT#</b>	<b>Mandatory Technical Criteria</b>	<b>Bidder Substantiation</b>	<b>Reference to additional Substantiating Materials and Proof of certification included in Bid</b>
<b>MT5</b>	The Bidder's proposed resource must possess a minimum of 36 months of demonstrated experience within the last 60 months with SAP PM.		
<b>MT6</b>	The Bidder's proposed resource must have detailed knowledge of the procedures and policy required for the maintenance of military aircraft obtained through a minimum of 36 months of work experience in an aircraft maintenance organization.		
<b>MT7</b>	The Bidder's proposed resource must possess a minimum of 12 months of demonstrated experience within the last 60 months providing training and coaching support to clientele of an ERKS.		
<b>MT8</b>	The Bidder's proposed resource must possess a minimum of 12 months of demonstrated experience within the last 60 months providing assistance to clientele for problems experienced with an ERKS.		



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**Resource #3: A4 – ERP System Analyst, Level 1 – Annex A, Statement of Work, Section 5.2.1**

<b>MT#</b>	<b>Mandatory Technical Criteria</b>	<b>Bidder Substantiation</b>	<b>Reference to additional Substantiating Materials and Proof of certification included in Bid</b>
<b>MT9</b>	The Bidder's proposed resource must possess a minimum of 36 months of demonstrated experience within the last 60 months with both SAP PM.		
<b>MT10</b>	The Bidder's proposed resource must have detailed knowledge of the procedures and policy required for the maintenance of military aircraft obtained through a minimum of 36 months of work experience in an aircraft maintenance organization.		
<b>MT11</b>	The Bidder's proposed resource must possess a minimum of 12 months of demonstrated experience within the last 60 months providing training and coaching support to clientele of an ERKS.		
<b>MT12</b>	The Bidder's proposed resource must possess a minimum of 12 months of demonstrated experience within the last 60 months providing assistance to clientele for problems experienced with an ERKS.		

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### FORM 3

## POINT-RATED TECHNICAL CRITERIA

### *The Bidder's Proposal Resources – Work Package #1: In-Service Support Services*

Applicable to Work Package #1 only: The Bidder must propose a team of ten (10) resources.

<b>Resource #1: B.3 - Business Consultant, Level 3</b>				
<b>PR#</b>	<b>Point-Rated Technical Criterion</b>	<b>Maximum Points</b>	<b>Points Scale</b>	<b>Bidder Response</b>
<b>PR1</b>	Experience of the proposed resource beyond the minimum mandatory 120 months with SAP Plant Maintenance (PM).	<b>3</b>	121-132 months experience = 1 point 133-144 months experience = 2 points 145+ months experience = 3 points	
<b>PR2</b>	Experience of the proposed resource for a minimum 12 months within the last 60 months with the applications listed below: a. SAP Materiel Maintenance (MM); b. SAP Business Intelligence (BI); c. SAP Solution Manager (SolMan) d. SAP Defence Forces and Public Security (DFPS); e. Defence Resource Management Information System (DRMIS) Mobile Defence Solution (MDS); f. UPerform; g. Dynamic Object Oriented Requirements System (DOORS).	<b>5</b>	1 application = 1 point 2 applications = 2 points 3 applications = 3 points 4 applications = 4 points 5+ applications = 5 points	

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<b>PR3</b>	Experience of the proposed resource for a minimum 12 months within the last 36 months with DRMIS Aircraft Maintenance (AM) Portal 2.0.	<b>3</b>	12-24 months experience = 1 point 25-36 months experience = 2 points 37+ months experience = 3 points	
<b>PR4</b>	Experience of the proposed resource beyond the minimum mandatory 36 months as a supervisor of a maintenance crew in an aircraft maintenance organization.	<b>5</b>	37-48 months experience = 1 point 49-60 months experience = 2 points 61-72 months experience = 3 points 73-84 months experience = 4 points 85+ months experience = 5 points	
<b>PR5</b>	Experience of the proposed resource beyond the minimum mandatory 24 months advising clientele on courses of action to resolve problems experienced with an electronic record keeping system (ERKS).	<b>5</b>	25-36 months experience = 1 point 37-48 months experience = 2 points 49-60 months experience = 3 points 61-72 months experience = 4 points 73+ months experience = 5 points	
<b>PR6</b>	Experience of the proposed resource advising clientele on courses of action to resolve problems experienced with a specialized ERKS.	<b>5</b>	Department of National Defence (DND) ERKS = 1 point  Aircraft Maintenance (AM) ERKS = 2 points  DND AM ERKS = 3 points  Defence Resource Management Information System (DRMIS) AM = 4 points  DRMIS AM and DRMIS Portal 2.0 = 5 points	
<b>PR7</b>	Experience of the proposed	<b>3</b>	Two projects = 1 point	

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resource in any of the following projects:  e. Development of communication plans; f. Development of implementation plans; g. Organizational impact analyses; and h. Requirements analyses.		Three projects = 2 points Four projects = 3 points	
<b>Maximum Points</b>		<b>29</b>	
<b>Minimum Threshold Score to be Responsive (50%)</b>		<b>15</b>	

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<b>Resource #2: B.5 – Business Process Re-engineering (BPR) Consultant / Aircraft Maintenance (AM), Level 2.</b>				
<b>PR#</b>	<b>Point-Rated Technical Criterion</b>	<b>Maximum Points</b>	<b>Points Scale</b>	<b>Bidder Response</b>
<b>PR8</b>	Experience of the proposed resource beyond the minimum mandatory 60 months with SAP PM.	<b>5</b>	61-72 months experience = 1 point 73-84 months experience = 2 points 85-96 months experience = 3 points 97-108 months experience = 4 points 109+ months experience = 5 points	
<b>PR9</b>	Experience of the proposed resource for a minimum 12 months within the last 60 months with the applications listed below: a. SAP MM; b. SAP BI; c. SAP SolMan; d. SAP DFPS; e. Uperform; and/or f. DOORS.	<b>5</b>	1 application = 1 point 2 applications = 2 points 3 applications = 3 points 4 applications = 4 points 5+ applications = 5 points	
<b>PR10</b>	Experience of the proposed resource for a minimum 12 months within the last 36 months with DRMS Portal 2.0.	<b>3</b>	12-24 months experience = 1 point 25-36 months experience = 2 points 37+ months experience = 3 points	
<b>PR11</b>	Experience of the proposed resource for at least 12 months within the last 36 months with DRMS MDS.	<b>3</b>	12-24 months experience = 1 point 25-36 months experience = 2 points 37+ months experience = 3 points	
<b>PR12</b>	Experience of the proposed resource beyond the minimum mandatory 36 months in an	<b>5</b>	37-48 months experience = 1 point 49-60 months experience = 2 points 61-72 months experience = 3 points	

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	aircraft maintenance organization with detailed knowledge of the procedures and policy required for the maintenance of military aircraft.		73-84 months experience = 4 points 85+ months experience = 5 points	
<b>PR13</b>	Experience of the proposed resource beyond the minimum mandatory 12 months working with ERKS documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams.	<b>5</b>	13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
<b>PR14</b>	Experience of the proposed resource working with documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams for a specialized ERKS.	<b>5</b>	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	
<b>PR15</b>	Experience of the proposed resource beyond the minimum mandatory 12 months providing ERKS training and coaching support to clientele.	<b>5</b>	13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
<b>PR16</b>	Experience of the proposed resource providing training and coaching support to clientele for a specialized ERKS.	<b>5</b>	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	

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<b>PR17</b>	Experience of the proposed resource beyond the minimum mandatory 12 months providing assistance to clientele for problems experienced with an ERKS.	<b>5</b>	13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points		
<b>PR18</b>	Experience of the proposed resource providing assistance to clientele for problems experienced with a specialized ERKS.	<b>5</b>	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points		
<b>Maximum Points</b>		<b>51</b>			
<b>Minimum Threshold Score to be Responsive (50%)</b>		<b>26</b>			

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<b>Resource #3: B.5 – Business Process Re-engineering (BPR) Consultant / Aircraft Maintenance (AM), Level 2.</b>				
<b>PR#</b>	<b>Point-Rated Technical Criterion</b>	<b>Maximum Points</b>	<b>Points Scale</b>	<b>Bidder Response</b>
<b>PR19</b>	Experience of the proposed resource beyond the minimum mandatory 60 months with SAP PM.	<b>5</b>	61-72 months experience = 1 point 73-84 months experience = 2 points 85-96 months experience = 3 points 97-108 months experience = 4 points 109+ months experience = 5 points	
<b>PR20</b>	Experience of the proposed resource for a minimum 12 months within the last 60 months with the applications listed below: a. SAP MM; b. SAP BI; c. SAP SoMan; d. SAP DFPS; e. Uperform; and/or f. DOORS.	<b>5</b>	1 application = 1 point 2 applications = 2 points 3 applications = 3 points 4 applications = 4 points 5+ applications = 5 points	
<b>PR21</b>	Experience of the proposed resource for a minimum 12 months within the last 36 months with DRGIS Portal 2.0.	<b>3</b>	12-24 months experience = 1 point 25-36 months experience = 2 points 37+ months experience = 3 points	
<b>PR22</b>	Experience of the proposed resource for at least 12 months within the last 36 months with DRGIS MDS.	<b>3</b>	12-24 months experience = 1 point 25-36 months experience = 2 points 37+ months experience = 3 points	
<b>PR23</b>	Experience of the proposed resource beyond the minimum mandatory 36 months in an	<b>5</b>	37-48 months experience = 1 point 49-60 months experience = 2 points 61-72 months experience = 3 points	



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	aircraft maintenance organization with detailed knowledge of the procedures and policy required for the maintenance of military aircraft.			73-84 months experience = 4 points 85+ months experience = 5 points	
<b>PR24</b>	Experience of the proposed resource beyond the minimum mandatory 12 months working with ERKS documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams.	<b>5</b>		13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
<b>PR25</b>	Experience of the proposed resource working with documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams for a specialized ERKS.	<b>5</b>		DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	
<b>PR26</b>	Experience of the proposed resource beyond the minimum mandatory 12 months providing ERKS training and coaching support to clientele.	<b>5</b>		13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
<b>PR27</b>	Experience of the proposed resource providing training and coaching support to clientele for a specialized ERKS.	<b>5</b>		DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points	

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				DRMIS AM and DRMIS Portal 2.0 = 5 points	
<b>PR28</b>	Experience of the proposed resource beyond the minimum mandatory 12 months providing assistance to clientele for problems experienced with an ERKS.	<b>5</b>		13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
<b>PR29</b>	Experience of the proposed resource providing assistance to clientele for problems experienced with a specialized ERKS.	<b>5</b>		DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	
<b>Maximum Points</b>		<b>51</b>			
<b>Minimum Threshold Score to be Responsive (50%)</b>		<b>26</b>			

<b>Resource #4: B.5 – Business Process Re-engineering (BPR) Consultant / Aircraft Maintenance (AM), Level 2.</b>				
<b>PR#</b>	<b>Point-Rated Technical Criterion</b>	<b>Maximum Points</b>	<b>Points Scale</b>	<b>Bidder Response</b>

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<b>PR30</b>	Experience of the proposed resource beyond the minimum mandatory 60 months with SAP PM.	<b>5</b>	61-72 months experience = 1 point 73-84 months experience = 2 points 85-96 months experience = 3 points 97-108 months experience = 4 points 109+ months experience = 5 points	
<b>PR31</b>	Experience of the proposed resource for a minimum 12 months within the last 60 months with the applications listed below: a. SAP MM; b. SAP BI; c. SAP SolMan; d. SAP DFPS; e. Uperform; and/or f. DOORS.	<b>5</b>	1 application = 1 point 2 applications = 2 points 3 applications = 3 points 4 applications = 4 points 5+ applications = 5 points	
<b>PR32</b>	Experience of the proposed resource for a minimum 12 months within the last 36 months with DRMIS Portal 2.0.	<b>3</b>	12-24 months experience = 1 point 25-36 months experience = 2 points 37+ months experience = 3 points	
<b>PR33</b>	Experience of the proposed resource for at least 12 months within the last 36 months with DRMIS MDS.	<b>3</b>	12-24 months experience = 1 point 25-36 months experience = 2 points 37+ months experience = 3 points	
<b>PR34</b>	Experience of the proposed resource beyond the minimum mandatory 36 months in an aircraft maintenance organization with detailed knowledge of the procedures and policy required for the maintenance of military aircraft.	<b>5</b>	37-48 months experience = 1 point 49-60 months experience = 2 points 61-72 months experience = 3 points 73-84 months experience = 4 points 85+ months experience = 5 points	
<b>PR35</b>	Experience of the proposed	<b>5</b>	13-24 months experience = 1 point	

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	resource beyond the minimum mandatory 12 months working with ERKS documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams.		25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
<b>PR36</b>	Experience of the proposed resource working with documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams for a specialized ERKS.	<b>5</b>	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	
<b>PR37</b>	Experience of the proposed resource beyond the minimum mandatory 12 months providing ERKS training and coaching support to clientele.	<b>5</b>	13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
<b>PR38</b>	Experience of the proposed resource providing training and coaching support to clientele for a specialized ERKS.	<b>5</b>	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	
<b>PR39</b>	Experience of the proposed resource beyond the minimum mandatory 12 months providing assistance to clientele for problems experienced with an ERKS.	<b>5</b>	13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	

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<b>PR40</b>	Experience of the proposed resource providing assistance to clientele for problems experienced with a specialized ERKS.	<b>5</b>	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points		
<b>Maximum Points</b>		<b>51</b>			
<b>Minimum Threshold Score to be Responsive (50%)</b>		<b>26</b>			

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<b>Resource #5: B.5 – Business Process Re-engineering (BPR) Consultant / Aircraft Maintenance (AM), Level 2.</b>				
<b>PR#</b>	<b>Point-Rated Technical Criterion</b>	<b>Maximum Points</b>	<b>Points Scale</b>	<b>Bidder Response</b>
<b>PR41</b>	Experience of the proposed resource beyond the minimum mandatory 60 months with SAP PM.	<b>5</b>	61-72 months experience = 1 point 73-84 months experience = 2 points 85-96 months experience = 3 points 97-108 months experience = 4 points 109+ months experience = 5 points	
<b>PR42</b>	Experience of the proposed resource for a minimum 12 months within the last 60 months with the applications listed below: a. SAP MM; b. SAP BI; c. SAP SolMan; d. SAP DFPS; e. Uperform; and/or f. DOORS.	<b>5</b>	1 application = 1 point 2 applications = 2 points 3 applications = 3 points 4 applications = 4 points 5+ applications = 5 points	
<b>PR43</b>	Experience of the proposed resource for a minimum 12 months within the last 36 months with DRMIS Portal 2.0.	<b>3</b>	12-24 months experience = 1 point 25-36 months experience = 2 points 37+ months experience = 3 points	
<b>PR44</b>	Experience of the proposed resource for at least 12 months within the last 36 months with DRMIS MDS.	<b>3</b>	12-24 months experience = 1 point 25-36 months experience = 2 points 37+ months experience = 3 points	
<b>PR45</b>	Experience of the proposed resource beyond the minimum mandatory 36 months in an	<b>5</b>	37-48 months experience = 1 point 49-60 months experience = 2 points 61-72 months experience = 3 points	

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	aircraft maintenance organization with detailed knowledge of the procedures and policy required for the maintenance of military aircraft.			73-84 months experience = 4 points 85+ months experience = 5 points	
<b>PR46</b>	Experience of the proposed resource beyond the minimum mandatory 12 months working with ERKS documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams.	<b>5</b>		13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
<b>PR47</b>	Experience of the proposed resource working with documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams for a specialized ERKS.	<b>5</b>		DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	
<b>PR48</b>	Experience of the proposed resource beyond the minimum mandatory 12 months providing ERKS training and coaching support to clientele.	<b>5</b>		13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
<b>PR49</b>	Experience of the proposed resource providing training and coaching support to clientele for a specialized ERKS.	<b>5</b>		DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	

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<b>PR50</b>	Experience of the proposed resource beyond the minimum mandatory 12 months providing assistance to clientele for problems experienced with an ERKS.	<b>5</b>	13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points		
<b>PR51</b>	Experience of the proposed resource providing assistance to clientele for problems experienced with a specialized ERKS.	<b>5</b>	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points		
<b>Maximum Points</b>		<b>51</b>			
<b>Minimum Threshold Score to be Responsive (50%)</b>		<b>26</b>			



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<b>Resource #6: B.5 – Business Process Re-engineering (BPR) Consultant / Aircraft Maintenance (AM), Level 2.</b>				
<b>PR#</b>	<b>Point-Rated Technical Criterion</b>	<b>Maximum Points</b>	<b>Points Scale</b>	<b>Bidder Response</b>
<b>PR52</b>	Experience of the proposed resource beyond the minimum mandatory 60 months with SAP PM.	<b>5</b>	61-72 months experience = 1 point 73-84 months experience = 2 points 85-96 months experience = 3 points 97-108 months experience = 4 points 109+ months experience = 5 points	
<b>PR53</b>	Experience of the proposed resource for a minimum 12 months within the last 60 months with the applications listed below: a. SAP MM; b. SAP BI; c. SAP SolMan; d. SAP DFPS; e. Uperform; and/or f. DOORS.	<b>5</b>	1 application = 1 point 2 applications = 2 points 3 applications = 3 points 4 applications = 4 points 5+ applications = 5 points	
<b>PR54</b>	Experience of the proposed resource for a minimum 12 months within the last 36 months with DRMIS Portal 2.0.	<b>3</b>	12-24 months experience = 1 point 25-36 months experience = 2 points 37+ months experience = 3 points	
<b>PR55</b>	Experience of the proposed resource for at least 12 months within the last 36 months with DRMIS MDS.	<b>3</b>	12-24 months experience = 1 point 25-36 months experience = 2 points 37+ months experience = 3 points	
<b>PR56</b>	Experience of the proposed resource beyond the minimum mandatory 36 months in an	<b>5</b>	37-48 months experience = 1 point 49-60 months experience = 2 points 61-72 months experience = 3 points	

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	aircraft maintenance organization with detailed knowledge of the procedures and policy required for the maintenance of military aircraft.			73-84 months experience = 4 points 85+ months experience = 5 points	
<b>PR57</b>	Experience of the proposed resource beyond the minimum mandatory 12 months working with ERKS documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams.	<b>5</b>		13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
<b>PR58</b>	Experience of the proposed resource working with documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams for a specialized ERKS.	<b>5</b>		DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	
<b>PR59</b>	Experience of the proposed resource beyond the minimum mandatory 12 months providing ERKS training and coaching support to clientele.	<b>5</b>		13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
<b>PR60</b>	Experience of the proposed resource providing training and coaching support to clientele for a specialized ERKS.	<b>5</b>		DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	

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<b>PR61</b>	Experience of the proposed resource beyond the minimum mandatory 12 months providing assistance to clientele for problems experienced with an ERKS.	<b>5</b>	13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points		
<b>PR62</b>	Experience of the proposed resource providing assistance to clientele for problems experienced with a specialized ERKS.	<b>5</b>	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points		
<b>Maximum Points</b>		<b>51</b>			
<b>Minimum Threshold Score to be Responsive (50%)</b>		<b>26</b>			

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<b>Resource #7: B.5 – Business Process Re-engineering (BPR) Consultant / Materiel Maintenance (MM), Level 2.</b>				
<b>PR#</b>	<b>Point-Rated Technical Criterion</b>	<b>Maximum Points</b>	<b>Points Scale</b>	<b>Bidder Response</b>
<b>PR63</b>	Experience of the proposed resource beyond the minimum mandatory 60 months with SAP MM.	<b>5</b>	61-72 months experience = 1 point 73-84 months experience = 2 points 85-96 months experience = 3 points 97-108 months experience = 4 points 109+ months experience = 5 points	
<b>PR64</b>	Experience of the proposed resource for a minimum 12 months within the last 60 months with the applications listed below:  a. DRMS Portal 2.0; b. DRMS MDS; c. SAP BI; d. SAP SoMan; e. SAP DFPS; and/or f. Uperform.	<b>5</b>	1 application = 1 point 2 applications = 2 points 3 applications = 3 points 4 applications = 4 points 5+ applications = 5 points	
<b>PR65</b>	Experience of the proposed resource for a minimum 12 months within the last 36 months with DRMS Portal 2.0.	<b>3</b>	12-24 months experience = 1 point 25-36 months experience = 2 points 37+ months experience = 3 points	
<b>PR66</b>	Experience of the proposed resource beyond the minimum mandatory 36 months with military aircraft supply chain and sparing systems in an aircraft maintenance organization.	<b>5</b>	37-48 months experience = 1 point 49-60 months experience = 2 points 61-72 months experience = 3 points 73-84 months experience = 4 points 85+ months experience = 5 points	

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<b>PR67</b>	Experience of the proposed resource beyond the minimum mandatory 12 months working with materiel management ERKS documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams.	<b>5</b>	13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
<b>PR68</b>	Experience of the proposed resource working with documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams for a specialized ERKS.	<b>5</b>	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	
<b>PR69</b>	Experience of the proposed resource beyond the minimum mandatory 12 months providing ERKS training and coaching support to clientele.	<b>5</b>	13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
<b>PR70</b>	Experience of the proposed resource providing training and coaching support to clientele for a specialized ERKS.	<b>5</b>	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	
<b>PR71</b>	Experience of the proposed resource beyond the minimum mandatory 12 months providing assistance to clientele for problems experienced with an ERKS.	<b>5</b>	13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
<b>PR72</b>	Experience of the proposed	<b>5</b>	DND ERKS = 1 point	

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	resource providing assistance to clientele for problems experienced with a specialized ERKS.		AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	
<b>Maximum Points</b>		<b>48</b>		
<b>Minimum Threshold Score to be Responsive (50%)</b>		<b>24</b>		

<b>Resource #8: B.9 Courseware Developer/Aircraft Maintenance (AM), Level 2.</b>				
<b>PR#</b>	<b>Point-Rated Technical Criterion</b>	<b>Maximum Points</b>	<b>Points Scale</b>	<b>Bidder Response</b>
<b>PR73</b>	Experience of the proposed resource beyond the minimum mandatory 60 months with SAP PM.	<b>5</b>	61-72 months experience = 1 point 73-84 months experience = 2 points 85-96 months experience = 3 points 97-108 months experience = 4 points 109+ months experience = 5 points	
<b>PR74</b>	Experience of the proposed resource for a minimum 12 months within the last 60	<b>5</b>	1 application = 1 point 2 applications = 2 points 3 applications = 3 points	

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	months with the applications listed below:  a. DRMIS MDS; b. SAP BI; c. SAP SolMan; d. SAP DFPS; and/or e. Uperform.		4 applications = 4 points 5 applications = 5 points	
<b>PR75</b>	Experience of the proposed resource for a minimum 12 months within the last 36 months with DRMIS Portal 2.0.	<b>3</b>	12-24 months experience = 1 point 25-36 months experience = 2 points 37+ months experience = 3 points	
<b>PR76</b>	Experience of the proposed resource in an aircraft maintenance organization with detailed knowledge of the procedures and policy required for the maintenance of military aircraft beyond the minimum mandatory 36 months.	<b>5</b>	37-48 months experience = 1 point 49-60 months experience = 2 points 61-72 months experience = 3 points 73-84 months experience = 4 points 85+ months experience = 5 points	
<b>PR77</b>	Experience of the proposed resource developing courseware for aircraft maintenance beyond the minimum mandatory one course.	<b>3</b>	2 courses = 1 point 3 courses = 2 points 4+ courses = 3 points	
<b>PR78</b>	Experience of the proposed resource beyond the minimum mandatory 12 months working with ERKS documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams.	<b>5</b>	13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	

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<b>PR79</b>	Experience of the proposed resource working with documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams for a specialized ERKS.	<b>5</b>	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points		
<b>PR80</b>	Experience of the proposed resource beyond the minimum mandatory 12 months providing training and coaching support to clientele.	<b>5</b>	13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points		
<b>PR81</b>	Experience of the proposed resource providing training and coaching support to clientele for a specialized ERKS.	<b>5</b>	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points		
<b>Maximum Points</b>		<b>41</b>			
<b>Minimum Threshold Score to be Responsive (50%)</b>		<b>21</b>			



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<b>Resource #9: B.14 Technical Writer, Level 2.</b>				
<b>PR#</b>	<b>Point-Rated Technical Criterion</b>	<b>Maximum Points</b>	<b>Points Scale</b>	<b>Bidder Response</b>
<b>PR82</b>	Experience of the proposed resource as a Technical Writer in English Language beyond the minimum mandatory 24 months.	<b>3</b>	25-36 months experience = 1 point 37-48 months experience = 2 points 49+ months experience = 3 points	
<b>PR83</b>	Experience of the proposed resource beyond the minimum mandatory 24 months working in an aircraft maintenance organization with detailed knowledge of the procedures and policy required for the maintenance of military aircraft.	<b>3</b>	25-36 months experience = 1 point 37-48 months experience = 2 points 49+ months experience = 3 points	
<b>PR84</b>	Experience of the proposed resource beyond the minimum mandatory 12 months working with ERKS documentation; specifically updating, creating and reviewing work procedures and associated work flow diagrams.	<b>5</b>	13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
<b>PR85</b>	Experience of the proposed resource working with documentation; specifically updating, creating and reviewing	<b>5</b>	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points	

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	work procedures and associated work flow diagrams for a specialized ERKS.			DRMIS AM and DRMIS Portal 2.0 = 5 points	
Maximum Points		16			
Minimum Threshold Score to be Responsive (50%)		8			

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<b>Resource #10: B.10 Help Desk Specialist, Level 2.</b>				
<b>PR#</b>	<b>Point-Rated Technical Criterion</b>	<b>Maximum Points</b>	<b>Points Scale</b>	<b>Bidder Response</b>
<b>PR86</b>	Experience of the proposed resource beyond the minimum mandatory 60 months with SAP SolMan.	<b>5</b>	61-72 months experience = 1 point 73-84 months experience = 2 points 85-96 months experience = 3 points 97-108 months experience = 4 points 109+ months experience = 5 points	
<b>PR87</b>	Experience of the proposed resource for a minimum 12 months within the last 60 months with the applications listed below:  a. SAP PM; b. SAP MM; c. SAP BI; d. SAP DFPS; and/or e. DOORS.	<b>5</b>	1 application = 1 point 2 applications = 2 points 3 applications = 3 points 4 applications = 4 points 5 applications = 5 points	
<b>PR88</b>	Experience of the proposed resource beyond the minimum mandatory 24 months managing, tracking and reporting trends on issues clientele experience with an ERKS.	<b>5</b>	25-36 months experience = 1 point 37-48 months experience = 2 points 49-60 months experience = 3 points 61-72 months experience = 4 points 73+ months experience = 5 points	
<b>PR89</b>	Experience of the proposed resource managing, tracking and reporting trends on issues clientele experience with a specialized ERKS.	<b>5</b>	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 =	

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			5 points		
<b>PR90</b>	Experience of the proposed resource beyond the minimum mandatory 24 months assisting ERKS clientele with resolving issues.	<b>5</b>	25-36 months experience = 1 point 37-48 months experience = 2 points 49-60 months experience = 3 points 61-72 months experience = 4 points 73+ months experience = 5 points		
<b>PR91</b>	Experience of the proposed resource assisting clientele of a specialized ERKS with resolving issues.	<b>5</b>	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points		
<b>PR92</b>	Experience of the proposed resource beyond the minimum mandatory 24 months performing initial problem analysis for clientele of an ERKS and triaging problems to appropriate technical staff for resolution.	<b>5</b>	25-36 months experience = 1 point 37-48 months experience = 2 points 49-60 months experience = 3 points 61-72 months experience = 4 points 73+ months experience = 5 points		
<b>PR93</b>	Experience of the proposed resource performing initial problem analysis for clientele of a specialized ERKS and triaging problems to appropriate technical staff for resolution.	<b>5</b>	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points		
<b>PR94</b>	Experience of the proposed resource beyond the minimum mandatory 24 months liaising with clientele of an ERKS and	<b>5</b>	25-36 months experience = 1 point 37-48 months experience = 2 points 49-60 months experience = 3 points 61-72 months experience = 4 points		

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	technical staff to communicate the status of problem resolution to users including logging and tracking requests for assistance.		73+ months experience = 5 points
<b>PR95</b>	Experience of the proposed resource in liaising with clientele of a specialized ERKS and technical staff to communicate the status of problem resolution, including logging and tracking requests for assistance.	<b>5</b>	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points
<b>Maximum Points</b>		<b>50</b>	
<b>Minimum Threshold Score to be Responsive (50%)</b>		<b>25</b>	

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**Summary Point-Rated Technical Criteria for Work Package #1:**

Resource #	Resource Category	Maximum Points Available	Minimum Points Required
1	B.3 - Business Consultant, Level 3	29	15
2	B.5 – Business Process Re-engineering (BPR) Consultant / Aircraft Maintenance (AM), Level 2.	51	26
3	B.5 – Business Process Re-engineering (BPR) Consultant / Aircraft Maintenance (AM), Level 2.	51	26
4	B.5 – Business Process Re-engineering (BPR) Consultant / Aircraft Maintenance (AM), Level 2.	51	26
5	B.5 – Business Process Re-engineering (BPR) Consultant / Aircraft Maintenance (AM), Level 2.	51	26
6	B.5 – Business Process Re-engineering (BPR) Consultant / Aircraft Maintenance (AM), Level 2.	51	26
7	B.5 – Business Process Re-engineering (BPR) Consultant / Materiel Maintenance (MM), Level 2.	48	24
8	B.9 Courseware Developer/Aircraft Maintenance (AM), Level 2.	41	21
9	B.14 Technical Writer, Level 2.	16	8
10	B.10 Help Desk Specialist, Level 2.	50	25
<b>Maximum Points Available:</b>		<b>/439</b>	
<b>Minimum Points Required:</b>			<b>/223</b>

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## ***The Bidder’s Proposal Resources – Work Package #2: Field Representative Services***

**Applicable to Work Package #2 only:** *The Bidder must propose a team of three (3) resources.*

<b>Resource #1: A4 – ERP System Analyst, Level 1.</b>				
<b>PRT#</b>	<b>Point-Rated Technical Criterion</b>	<b>Maximum Points</b>	<b>Points Scale</b>	<b>Bidder Response</b>
<b>PR1</b>	Experience of the proposed resource beyond the minimum mandatory 36 months with SAP PM.	<b>4</b>	37-48 months experience = 1 point 49-60 months experience = 2 points 61-72 months experience = 3 points 73-84 months experience = 4 points	
<b>PR2</b>	Experience of the proposed resource for a minimum 12 months within the last 60 months with the applications listed below:  a. SAP MM; b. SAP BI; and/or c. SAP SolMan.	<b>3</b>	1 application = 1 point 2 applications = 2 points 3 applications = 3 points	
<b>PR3</b>	Experience of the proposed resource for a minimum 12 months within the last 36 months with DRMS Portal 2.0.	<b>3</b>	12-24 months experience = 1 point 25-36 months experience = 2 points 37+ months experience = 3 points	
<b>PR4</b>	Experience of the proposed resource for a minimum 12 months within the last 36 months with DRMS MDS.	<b>3</b>	12-24 months experience = 1 point 25-36 months experience = 2 points 37+ months experience = 3 points	
<b>PR5</b>	Experience of the proposed resource in an aircraft	<b>5</b>	37-48 months experience = 1 point 49-60 months experience = 2 points	

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	maintenance organization with detailed knowledge of the procedures and policy required for the maintenance of military aircraft beyond the minimum mandatory 36 months.			61-72 months experience = 3 points 73-84 months experience = 4 points 85+ months experience = 5 points	
<b>PR6</b>	Experience of the proposed resource beyond the minimum mandatory 12 months providing ERKS training and coaching support to clientele.	<b>5</b>		13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
<b>PR7</b>	Experience of the proposed resource providing training and coaching support to clientele for a specialized ERKS.	<b>5</b>		DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	
<b>PR8</b>	Experience of the proposed resource beyond the minimum mandatory 12 months providing assistance to clientele for problems experienced with an ERKS.	<b>5</b>		13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
<b>PR9</b>	Experience of the proposed resource providing assistance to clientele for problems experienced with a specialized ERKS.	<b>5</b>		DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	
<b>Maximum Points</b>		<b>38</b>			
<b>Minimum Threshold Score to be Responsive (50%)</b>		<b>19</b>			



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<b>Resource #2: A4 – ERP System Analyst, Level 1</b>				
<b>PRT#</b>	<b>Point-Rated Technical Criterion</b>	<b>Maximum Points</b>	<b>Points Scale</b>	<b>Bidder Response</b>
<b>PR10</b>	Experience of the proposed resource beyond the minimum mandatory 36 months with SAP PM.	<b>4</b>	37-48 months experience = 1 point 49-60 months experience = 2 points 61-72 months experience = 3 points 73-84 months experience = 4 points	
<b>PR11</b>	Experience of the proposed resource for a minimum 12 months within the last 60 months with the applications listed below:  d. SAP MM; e. SAP BI; and/or f. SAP SolMan.	<b>3</b>	1 application = 1 point 2 applications = 2 points 3 applications = 3 points	
<b>PR12</b>	Experience of the proposed resource for a minimum 12 months within the last 36 months with DRMS Portal 2.0.	<b>3</b>	12-24 months experience = 1 point 25-36 months experience = 2 points 37+ months experience = 3 points	
<b>PR13</b>	Experience of the proposed resource for a minimum 12 months within the last 36 months with DRMS MDS.	<b>3</b>	12-24 months experience = 1 point 25-36 months experience = 2 points 37+ months experience = 3 points	
<b>PR14</b>	Experience of the proposed resource in an aircraft maintenance organization with detailed knowledge of the procedures and policy required for the maintenance of military aircraft beyond the minimum mandatory	<b>5</b>	37-48 months experience = 1 point 49-60 months experience = 2 points 61-72 months experience = 3 points 73-84 months experience = 4 points 85+ months experience = 5 points	

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	36 months.			
<b>PR15</b>	Experience of the proposed resource beyond the minimum mandatory 12 months providing ERKS training and coaching support to clientele.	<b>5</b>	13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
<b>PR16</b>	Experience of the proposed resource providing training and coaching support to clientele for a specialized ERKS.	<b>5</b>	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	
<b>PR17</b>	Experience of the proposed resource beyond the minimum mandatory 12 months providing assistance to clientele for problems experienced with an ERKS.	<b>5</b>	13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points	
<b>PR18</b>	Experience of the proposed resource providing assistance to clientele for problems experienced with a specialized ERKS.	<b>5</b>	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points	
<b>Maximum Points</b>		<b>38</b>		
<b>Minimum Threshold Score to be Responsive (50%)</b>		<b>19</b>		

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<b>Client Ref. No. – N° de réf. De client</b> W8485-184428	<b>File No. – N° du dossier</b> 006IPS, W8485-184428	<b>CCC No./ N° CCC – FMS No/ N° VME</b>

<b>Resource #3: A4 – ERP System Analyst, Level 1</b>				
<b>PRT#</b>	<b>Point-Rated Technical Criterion</b>	<b>Maximum Points</b>	<b>Points Scale</b>	<b>Bidder Response</b>
<b>PR19</b>	Experience of the proposed resource beyond the minimum mandatory 36 months with SAP PM.	<b>4</b>	37-48 months experience = 1 point 49-60 months experience = 2 points 61-72 months experience = 3 points 73-84 months experience = 4 points	
<b>PR20</b>	Experience of the proposed resource for a minimum 12 months within the last 60 months with the applications listed below:  g. SAP MM; h. SAP BI; and/or i. SAP SolMan.	<b>3</b>	1 application = 1 point 2 applications = 2 points 3 applications = 3 points	
<b>PR21</b>	Experience of the proposed resource for a minimum 12 months within the last 36 months with DRMIS Portal 2.0.	<b>3</b>	12-24 months experience = 1 point 25-36 months experience = 2 points 37+ months experience = 3 points	
<b>PR22</b>	Experience of the proposed resource for a minimum 12 months within the last 36 months with DRMIS MDS.	<b>3</b>	12-24 months experience = 1 point 25-36 months experience = 2 points 37+ months experience = 3 points	

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<b>PR23</b>	Experience of the proposed resource in an aircraft maintenance organization with detailed knowledge of the procedures and policy required for the maintenance of military aircraft beyond the minimum mandatory 36 months.	<b>5</b>	37-48 months experience = 1 point 49-60 months experience = 2 points 61-72 months experience = 3 points 73-84 months experience = 4 points 85+ months experience = 5 points		
<b>PR24</b>	Experience of the proposed resource beyond the minimum mandatory 12 months providing ERKS training and coaching support to clientele.	<b>5</b>	13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points 61+ months experience = 5 points		
<b>PR25</b>	Experience of the proposed resource providing training and coaching support to clientele for a specialized ERKS.	<b>5</b>	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points		
<b>PR26</b>	Experience of the proposed resource beyond the minimum mandatory 12 months providing assistance to clientele for problems experienced with an ERKS.	<b>5</b>	13-24 months experience = 1 point 25-36 months experience = 2 points 37-48 months experience = 3 points 49-60 months experience = 4 points		

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				61+ months experience = 5 points	
<b>PR27</b>	Experience of the proposed resource providing assistance to clientele for problems experienced with a specialized ERKS.	<b>5</b>	DND ERKS = 1 point AM ERKS = 2 points DND AM ERKS = 3 points DRMIS AM = 4 points DRMIS AM and DRMIS Portal 2.0 = 5 points		
<b>Maximum Points</b>		<b>38</b>			
<b>Minimum Threshold Score to be Responsive (50%)</b>		<b>19</b>			

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<b>Client Ref. No. – N° de réf. De client</b> W8485-184428	<b>File No. – N° du dossier</b> 006IPS. W8485-184428	<b>CCC No./ N° CCC – FMS No/ N° VME</b>

**Summary Point-Rated Technical Criteria for Work Package #2:**

Resource #	Resource Category	Maximum Points Available	Minimum Points Required
1	A4 – ERP System Analyst, Level 1	38	19
2	A4 – ERP System Analyst, Level 1	38	19
3	A4 – ERP System Analyst, Level 1	38	19
<b>Maximum Points Maximum Points Available:</b>		<b>/114</b>	
<b>Maximum Points Minimum Points Required:</b>			<b>/57</b>