APPENDIX E

GLOSSARY OF TERMS

THE SUPPLY OF CLEANING SERVICES

	G	LOSSERY o	f TERMS
		(Appendi	x E)
Category	Туре	Operation	Detailed Information
Buildings	All	n/a	The permanent structures located on #1 Arctic Ave.
Director	All	n/a	The General Manager and includes a person designated by him to perform on his behalf any function under the contract.
Customer	All	n/a	National Research Council of Canada (OCRE)
End User	AII	n/a	The NRC person or employee receiving the services provided by the Proponent
NRC	All	n/a	National Research Council Canada, or the specific institutes or branches referred to in the context of the document
Operating Hours	All	n/a	This refers to NRC's regular business hours from 8:00 a.m. to 4:00 p.m. Monday to Friday excluding Statutory Holidays, Easter Monday, Remembrance Day and the NRC December Shutdown, usually the period from noon, December 24 to January 2 of each year.
Proponent	All	n/a	An organization submitting a proposal to this RFP
Supervisor	All	n/a	The employee of the contractor who is designated by the contractor as being in full charge of the site operations of the contractor for the purpose of the contract.
Work	All	n/a	Includes the whole of the works, materials, matters and things required to be done, furnished and performed by the contractor under the contract.

	GL	OSSERY of (Appendix	
Category	Туре	Operation	Detailed Information
Flooring	All	Sweeping	Consists of removing loose, dry surface soil. Where surface is not subject to damage by solvents, use a solvent based, treated sweeping compound, dust cloth or dust mop. Where surface is subject to damage by solvents, use a wax based, treated sweeping compound, dust cloth or dust mop. Dust cloths and dust mops are to be treated the day before they are to be used to ensure no streaks are left on the floor.
Flooring	Most	Spray Buffing	Consists of spraying (Spray Clean) buff on a swept floor, approximately 45.72 centimeters ahead of the floor machine. Care must be taken that no solution splashes against furniture, doors and baseboards. While the machine operates, the spray buffing pad abrades black marks and irregularities. When the working face of the pad becomes loaded, turn the pad over or replace with a clean pad. Spray buffing is continued until all traffic marks are removed and shine restored. Floor shall be swept after spray buffing has been completed.
Flooring	IIVIOST I	Wet or Dry Scrub	Consists of removing the top layer or layers of floor finish using either the wet (use minimum amount of water) or dry scrub method of the application of two (2) coats of a self-polishing, non-slip, metal interlocked floor finish to the dry, clean floor. Complete operation by cleaning baseboards.

	GL	OSSERY of	TERMS		
	(Appendix E)				
Category	Туре	Operation	Detailed Information		
Flooring	Most	Wash	Consists of applying a neutral detergent solution to the floor, agitating it with a mop, removing the solution, rinsing the floor and picking up the rinse water. Note: 1) Floor sealer to be applied up to the baseboards 2) Floor finishes to be applied up to 30.48 cm from the baseboards except for the last coat which will be applied right up to the baseboards. 3) Each coat of finish to be laid in the opposite direction from the previous coat. 4) Baseboards to be cleaned after each scheduled operation to remove streaks and splashes. 5) When using either the wet scrub or wet strip method, use a minimum amount of solution. 6) When using the dry scrub or dry strip method, damp mop the floor before applying sealer or finish. 7) When using the wet scrub or wet strip method, rinse the floor twice before applying sealer or finish.		
Resilient	Offices & Washrooms	Strip & Refinish	Consists of moving furniture, sweeping floor, stripping using either the wet or dry method to remove all layers of finish. Applying a minimum of one (1) coat of a water base sealer and three (3) coats of a self-polishing, non-slip, metal interlocked floor finish. Complete operation by cleaning baseboards.		

	GL	OSSERY of	TERMS
		(Appendix	(E)
Category	Туре	Operation	Detailed Information
Resilient	Corridors, Entrances & Lobbies	Strip & Refinish	Same as for offices EXCEPT that four (4) coats of a self-polishing, non-slip, metal interlocked floor finish will be applied.
Resilient	Corridors, Entrances & Lobbies	Polish & Buff	Consists of covering the full floor area with a machine or brush or pad to restore surface shine.
Resilient	All	Damp Mop	Consists of applying a clean mop, well wrung out in clean water, to remove surface dirt and spillage.
Terrazzo, Vitreous, Quarry Tile, Marble & Unpainted Concrete	Entrances & Lobbies	Strip & Refinish	Same as for Resilient Floors.
Terrazzo, Vitreous, Quarry Tile, Marble & Unpainted Concrete	Most	Machine Scrub	Consists of applying a neutral detergent solution to the floor, agitating it with a mop, removing the solution, rinsing the floor and picking up the rinse water.
Terrazzo, Vitreous, Quarry Tile, Marble & Unpainted Concrete	Washrooms		As above except rinse with a germicidal solution.
Terrazzo, Vitreous, Quarry Tile, Marble & Unpainted Concrete	Washrooms	Wash	Consists of applying a neutral detergent solution to the floor, agitating it with a mop, removing the solution, rinsing with a germicidal solution and picking up the rinse water.

	GL	OSSERY of	_
Category	Туре	(Appendix Operation	Detailed Information
Terrazzo, Vitreous, Quarry Tile, Marble & Unpainted Concrete	Washrooms	Strip & Refinish	Consists of sweeping floor, stripping using either the wet or dry strip method to remove all layers of finish. Applying a minimum of one (1) coat of a water-based sealer and two (2) coats of a self-polishing, non-slip, metal interlocked floor finish.
Washrooms	All	Patrol Cleaning	Consists of picking up litter, wiping hand basins including wall surrounds and shelves above, polishing mirrors, wiping up spillage and replenishing empty dispensers. This work is in addition to the regular servicing.
Rugs & Carpeting	All	Vacuum	Consists of removing dust, dirt and litter using an upright or canister type vacuum cleaner, capable of having a crevice tool attached, to clean in corners and along baseboards
Rugs & Carpeting	All	Stain Remover	Consists of identifying the type of stain by look, feel or odor and the removal using the appropriate remover in accordance with instructions in commercially available spot remover kits.
Walk Away Mats	All	Vacuum	Consists of removing sand, slush or water using a wet and dry industrial type vacuum cleaner, equipped with the appropriate floor tools.
Walk Away Mats	IAII	Salt Stain Removal	Consists of vacuuming, flooding salt stain with water and allowing to stand for 10 minutes, vacuuming up water and repeating operation as many times as necessary until stain is removed.

	GL	OSSERY of	TERMS
		(Appendi	x E)
Category	Туре	Operation	Detailed Information
Walk Away Mats	AII	Shampoo	Consists of vacuuming a stain removal and shampooing using either a machine agitated dry foam or jet extractor methods. Hose washing may only be used if specified by the manufacturer and in accordance with their instructions.
Walls	All	Dust	Consists of removing loose dirt, dust and cobwebs using an untreated dust mop or vacuum cleaner with appropriate attachments.
Walls	All	Spot Clean	Consists of removing fingermarks, smudges, stains and graffiti using a moistened cloth followed by a dry cloth.
Ceilings	Soft Acoustic Tile	Vacuum	Consists of removing loose dirt, dust and cobwebs using a vacuum cleaner with appropriate attachments.
Vinyl & Leatherette Upholstery	AII	Clean & Polish	Consists of removing soil marks and stains using an approved cleaner.
Air Grills & Air Diffusers	All	Vacuum	Consists of removing dust and dirt using a vacuum cleaner equipped with a wand and brush attachment or wipe with a damp sponge and dry with a clean cloth.
Air Grills & Air Diffusers	All	Wash	Consists of applying a detergent solution with a cloth to remove dust and dirt and drying with a clean cloth.
Kitchen & Staff Lounge	AII	Patrol Clean	Consists of cleaning up spillage, clearing off rubbish from all furniture, tables, chairs, sinks, etc., damp wiping of sinks, counters and fixtures, emptying and cleaning of ash trays, picking up debris from floor, emptying garbage cans and waste receptacles.

APPENDIX F

PRICING MATRIX

THE SUPPLY OF CLEANING SERVICES

1. Period of Contract and Option to Extend Contract

The Contract award date will be in effect starting April 1, 2018 to March 31, 2020 with NRC retaining an irrevocable option to extend the contract for a period of three (3) additional years (2020 -2023) consecutive 12 month periods in accordance with all terms and conditions detailed.

NRC is not obliged to exercise any of the option years. The exercise of any option year will be at NRC's sole discretion by providing notification in writing to the Contractor at least 30 days prior to the Contract expiry date or the expiry date of an exercised option year.

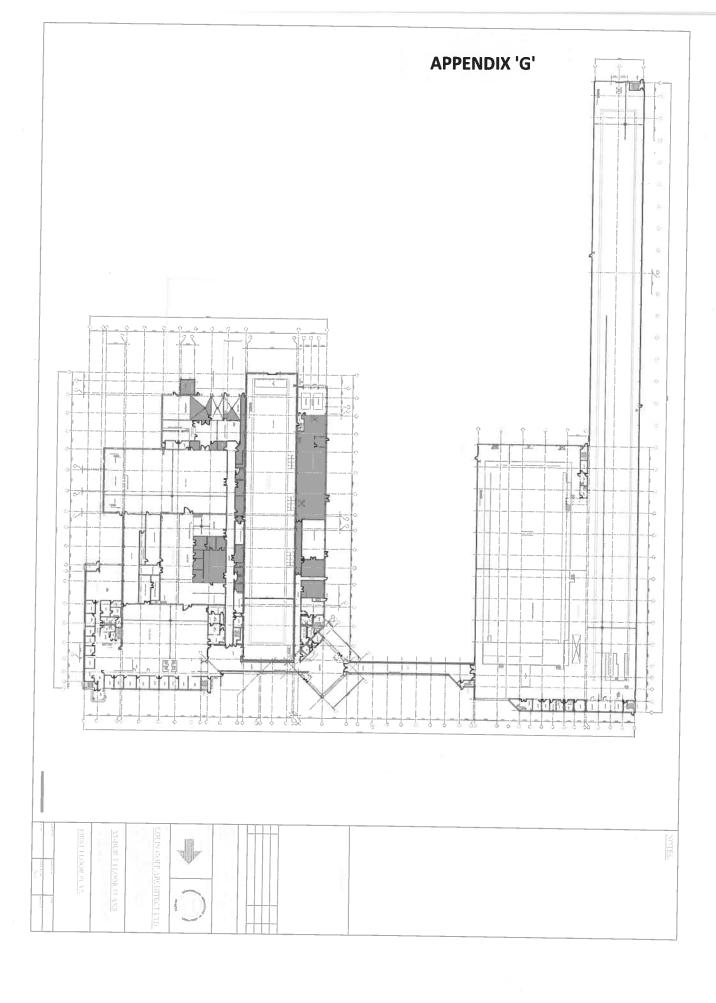
2. Costs

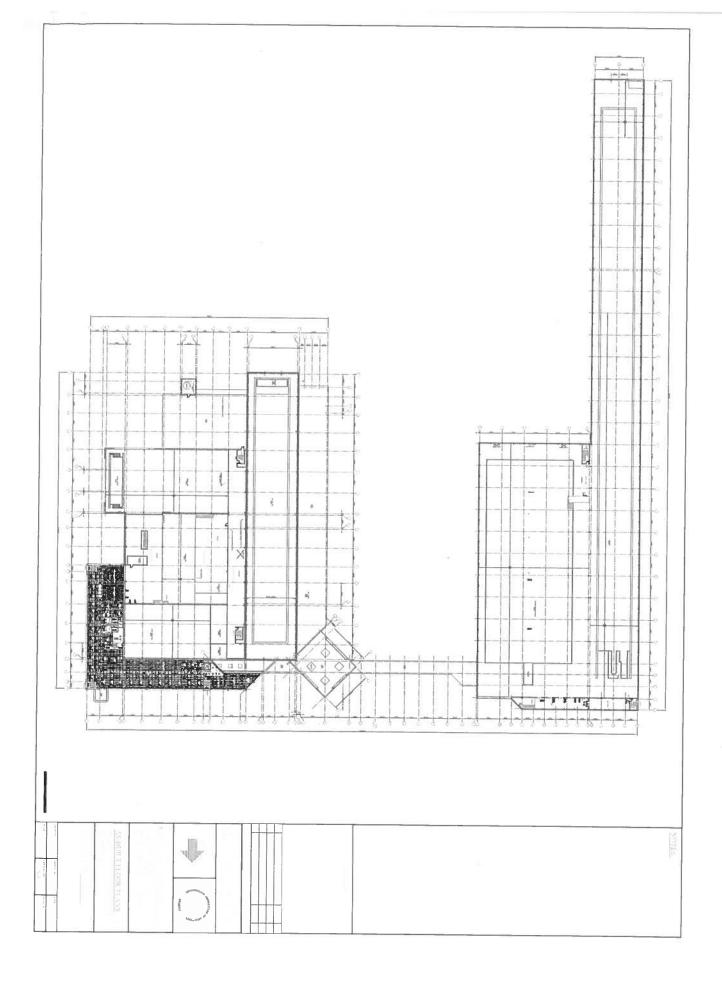
2.1. Pricing

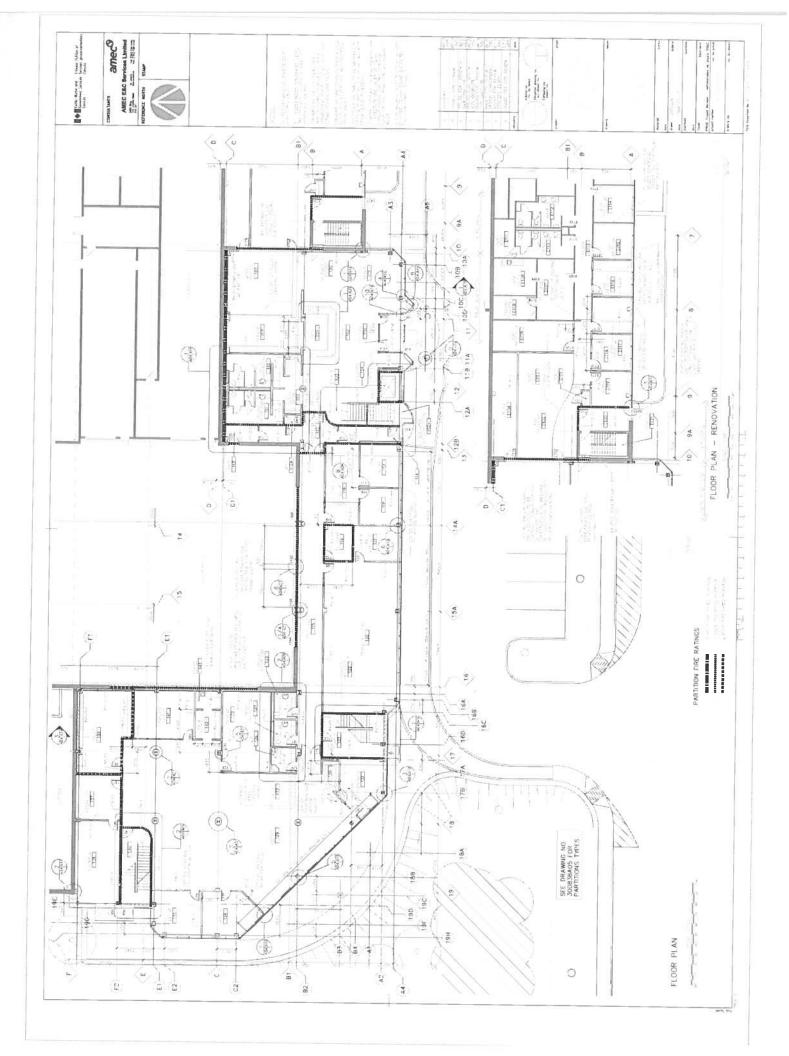
- 2.1.1 Provide a cost breakdown on a year to year basis. The prices must be all inclusive of labor, salary burden and employee benefits, materials, equipment and tools, transportation and fuel, insurance, applicable taxes, fees and permits, mark-ups and profits.
- 2.1.2 The HST shall be shown as a separate line item, if applicable.

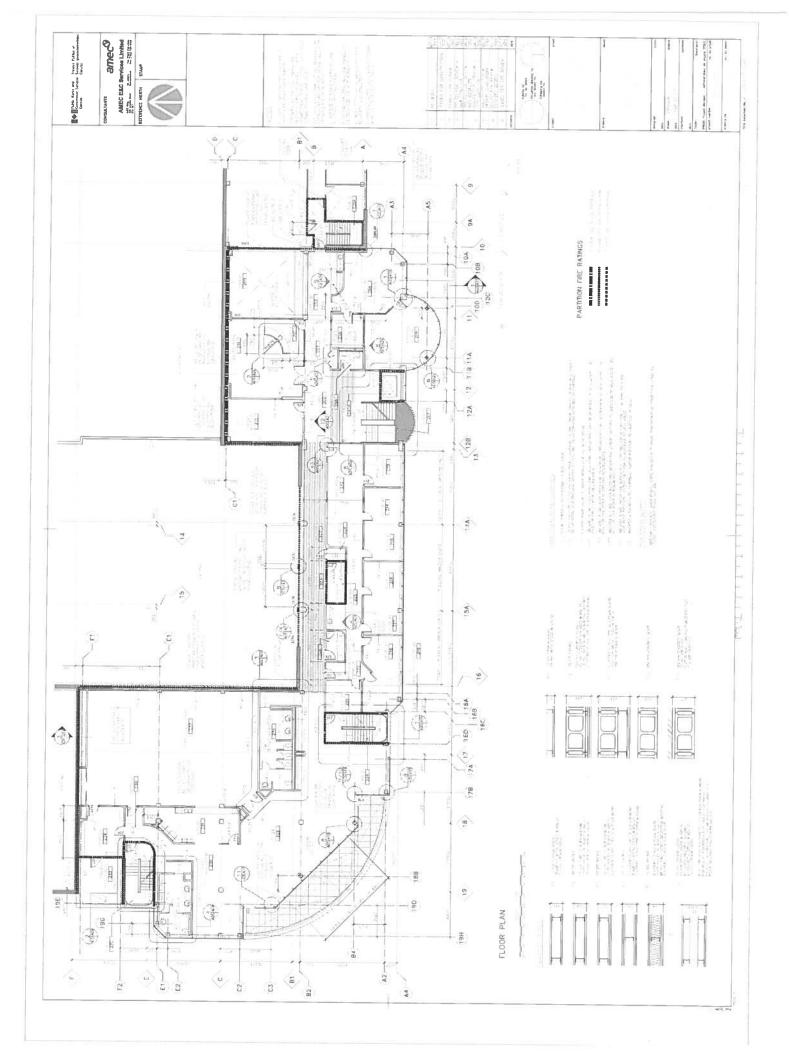
3. Basis of Pricing

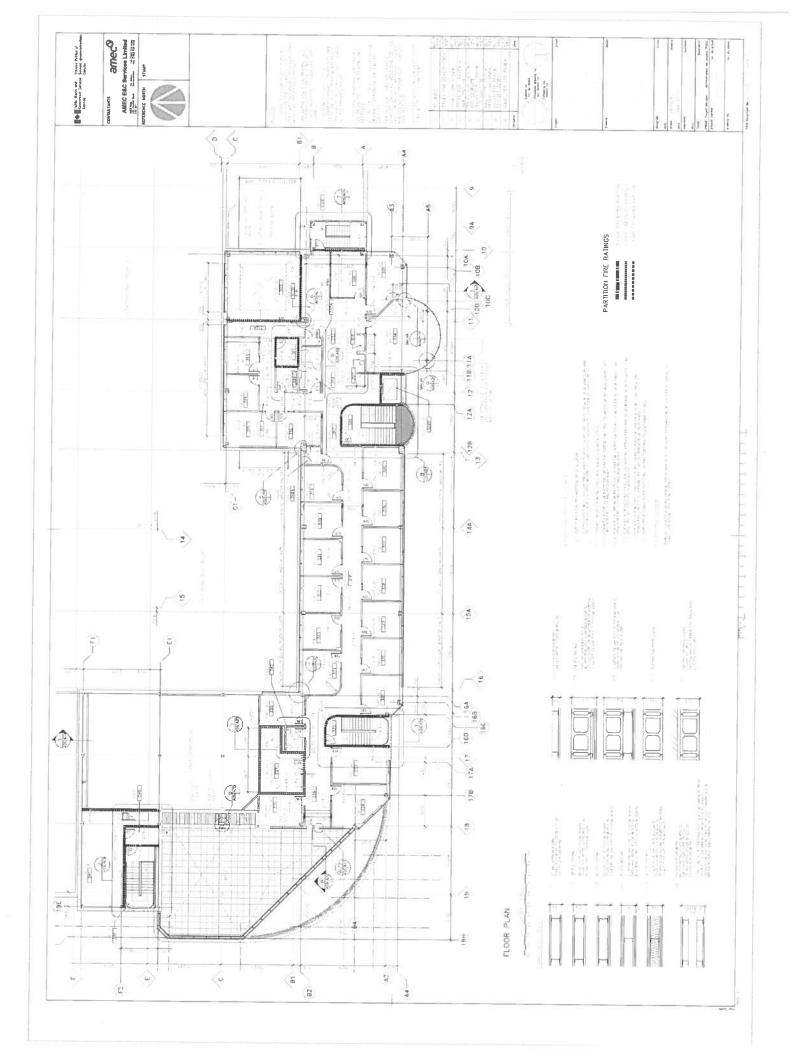
THE SUPPLY OF CLEANING SERVICES		NATIONAL RESEARCH COUNCIL SECTION 3 : PRICING SCHEDULE			
Period Firm Unit Price Per Collection		Firm Monthly Price	Number of Months	Firm Annual Price	
Apr/1/18					
То	\$0.00	\$0.00	12	\$0.00	
Mar/31/19					
Apr/1/19					
То	\$0.00	\$0.00	12	\$0.00	
Mar/31/20					
Option Year #1	\$0.00	\$0.00	12	\$0.00	
(April 1/20 to March 31/21)					
Option Year #2	\$0.00	\$0.00	12	\$0.00	
(April 1/21 to March 31/22)					
Option Year #3	\$0.00	\$0.00	12	\$0.00	
(April 1/22 to March 31/23)				<u> </u>	

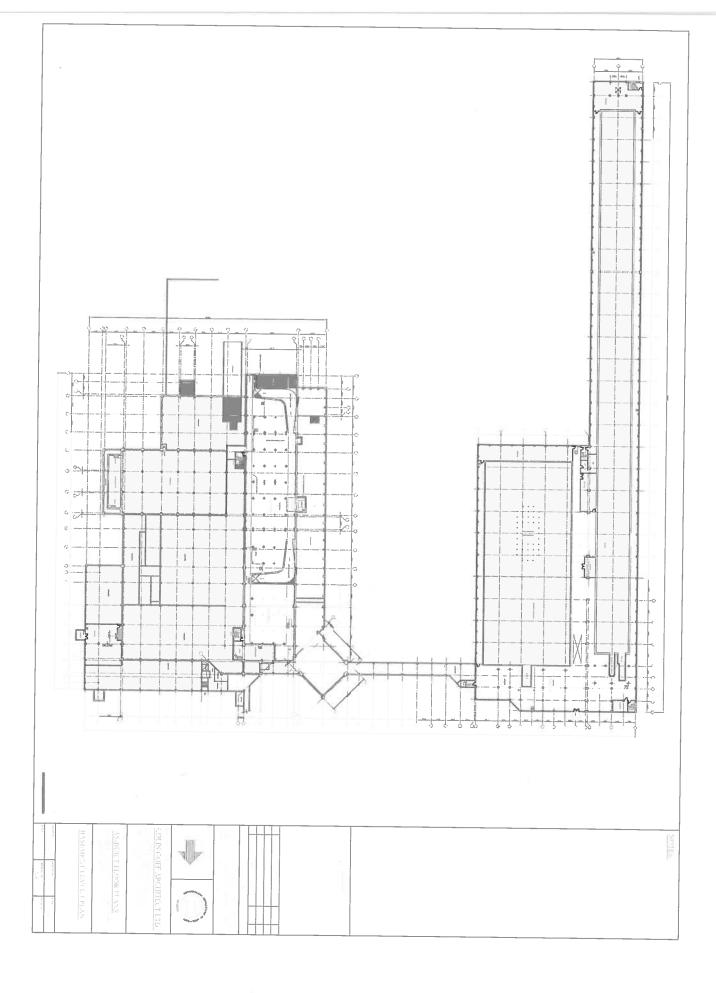


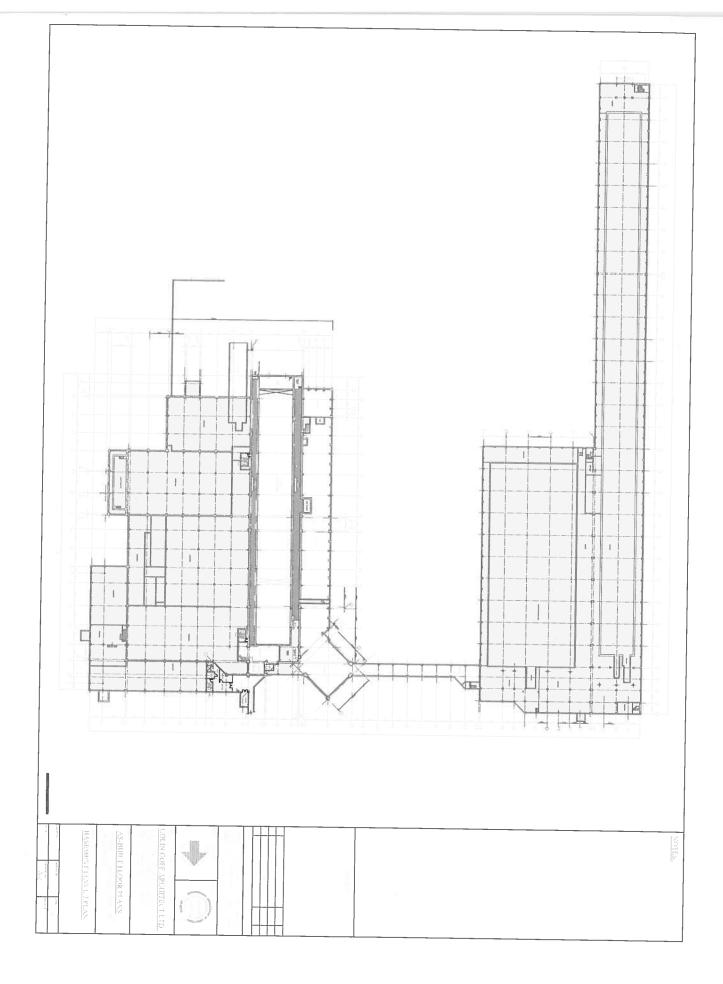












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ID	2035	
Title	General Conditions - Services	
Date	2016-04-04	
Status	Active	

- 01 Interpretation
- 02 Standard clauses and conditions
- 03 Powers of Canada
- 04 Status of the Contractor
- 05 Conduct of the Work
- 06 Subcontracts
- 07 Specifications
- 08 Replacement of specific individuals
- 09 Time of the essence
- 10 Excusable delay
- 11 Inspection and acceptance of the Work
- 12 Invoice submission
- 13 Taxes
- 14 Transportation costs
- 15 Transportation carriers' liability
- 16 Payment period
- 17 Interest on overdue accounts
- 18 Compliance with applicable laws
- 19 Ownership
- 20 Copyright
- 21 Translation of documentation
- 22 Confidentiality
- 23 Government Property
- 24 Liability
- 25 Intellectual property infringement and royalties
- 26 Amendment and waivers
- 27 Assignment
- 28 Suspension of the Work
- 29 Default by the Contractor
- 30 Termination for convenience
- 31 Accounts and audit
- 32 Right of set-off
- 33 Notice
- 34 Conflict of interest and Values and Ethics Codes for the Public Service
- 35 No bribe or conflict
- 36 Survival
- 37 Severability
- 38 Successors and assigns
- 39 Contingency fees
- 40 International sanctions
- 41 Integrity provisions—contract
- 42 Harassment in the workplace
- 43 Entire agreement
- 44 Access to information
- 45 Code of Conduct for Procurement—contract

2035 01 (2016-04-04) Interpretation

In the Contract, unless the context otherwise requires:

"Applicable Taxes"

means the Goods and Services Tax (GST), the Harmonized Sales Tax (HST), and any provincial tax, by law, payable by Canada such as, the Quebec Sales Tax (QST) as of April 1, 2013;

"Articles of Agreement"

means the clauses and conditions incorporated in full text or incorporated by reference from the *Standard Acquisition Clauses and Conditions Manual* to form the body of the Contract; it does not include these general conditions, any supplemental general conditions, annexes, the Contractor's bid or any other document;

"Canada", "Crown", "Her Majesty" or "the Government"

means Her Majesty the Queen in right of Canada as represented by the Minister of Public Works and Government Services and any other person duly authorized to act on behalf of that minister or, if applicable, an appropriate minister to whom the Minister of Public Works and Government Services has delegated his or her powers, duties or functions and any other person duly authorized to act on behalf of that minister:

"Contract"

means the Articles of Agreement, these general conditions, any supplemental general conditions, annexes and any other document specified or referred to as forming part of the Contract, all as amended by agreement of the Parties from time to time;

"Contracting Authority"

means the person designated by that title in the Contract, or by notice to the Contractor, to act as Canada's representative to manage the Contract;

"Contractor"

means the person, entity or entities named in the Contract to supply goods, services or both to Canada;

"Contract Price"

means the amount stated in the Contract to be payable to the Contractor for the Work, exclusive of Applicable Taxes;

"Cost"

means cost determined according to Contract Cost Principles 1031-2 as revised to the date of the bid solicitation or, if there was no bid solicitation, the date of the Contract;

"Government Property"

means anything supplied to the Contractor by or on behalf of Canada for the purposes of performing the Contract and anything acquired by the Contractor in any manner in connection with the Work, the cost of which is paid by Canada under the Contract;

"Party"

means Canada, the Contractor, or any other signatory to the Contract and "Parties" means all of them;

"Specifications"

means the description of the essential, functional or technical requirements of the Work in the Contract, including the procedures for determining whether the requirements have been met;

"Total Estimated Cost", "Revised Estimated Cost", "Increase (Decrease)" on page 1 of the Contract or Contract Amendment means an amount used for internal administrative purposes only that comprises the Contract Price, or the revised Contract Price, or the amount that would increase or decrease the Contract Price and the Applicable Taxes as evaluated by the Contracting Authority, and does not constitute tax advice on the part of Canada;



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"Work"

means all the activities, services, goods, equipment, matters and things required to be done, delivered or performed by the Contractor under the Contract.

2035 02 (2008-05-12) Standard clauses and conditions

Pursuant to the <u>Department of Public Works and Government Services Act</u>, S.C. 1996, c. 16, the clauses and conditions identified by number, date and title in the Contract are incorporated by reference and form part of the Contract as though expressly set out in the Contract.

2035 03 (2008-05-12) Powers of Canada

All rights, remedies, powers and discretions granted or acquired by Canada under the Contract or by law are cumulative, not exclusive.

2035 04 (2008-05-12) Status of the Contractor

The Contractor is an independent contractor engaged by Canada to perform the Work. Nothing in the Contract is intended to create a partnership, a joint venture or an agency between Canada and the other Party or Parties. The Contractor must not represent itself as an agent or representative of Canada to anyone. Neither the Contractor nor any of its personnel is engaged as an employee or agent of Canada. The Contractor is responsible for all deductions and remittances required by law in relation to its employees.

2035 05 (2012-03-02) Conduct of the Work

- 1. The Contractor represents and warrants that:
 - a. it is competent to perform the Work;
 - b. it has everything necessary to perform the Work, including the resources, facilities, labour, technology, equipment, and materials; and
 - it has the necessary qualifications, including knowledge, skill, know-how and experience, and the ability to use them effectively to perform the Work.
- 2. The Contractor must:
 - perform the Work diligently and efficiently:
 - b. except for Government Property, supply everything necessary to perform the Work;
 - use, as a minimum, quality assurance procedures, inspections and controls generally used and recognized by the industry to ensure the degree of quality required by the Contract;
 - d. select and employ a sufficient number of qualified people;
 - e. perform the Work in accordance with standards of quality acceptable to Canada and in full conformity with the Specifications and all the requirements of the Contract;
 - f. provide effective and efficient supervision to ensure that the quality of workmanship meets the requirements of the Contract.
- 3. The Work must not be performed by any person who, in the opinion of Canada, is incompetent, unsuitable or has conducted himself/herself improperly.
- 4. All services rendered under the Contract must, at the time of acceptance, be free from defects in workmanship and conform to the requirements of the Contract. If the Contractor is required to correct or replace the Work or any part of the Work, it will be at no cost to Canada.
- 5. Canada's facilities, equipment and personnel are not available to the Contractor to perform the Work unless the Contract specifically provides for it. The Contractor is responsible for advising the Contracting Authority in advance if it requires access to Canada's facilities, equipment or personnel to perform the Work. The Contractor must comply and ensure that its employees and subcontractors comply with all security measures, standing orders, policies or other rules in force at the site where the Work is performed.
- 6. Unless the Contracting Authority orders the Contractor to suspend the Work or part of the Work pursuant to section 28, the Contractor must not stop or suspend the Work or part of the Work pending the settlement of any dispute between the Parties about the Contract.
- 7. The Contractor must provide all reports that are required by the Contract and any other information that Canada may reasonably require from time to time.
- 8. The Contractor is fully responsible for performing the Work. Canada will not be responsible for any negative consequences or extra costs if the Contractor follows any advice given by Canada



unless the Contracting Authority provides the advice to the Contractor in writing and includes a statement specifically relieving the Contractor of any responsibility for negative consequences or extra costs that might result from following the advice.

2035 06 (2013-06-27) Subcontracts

- Except as provided in subsection 2, the Contractor must obtain the Contracting Authority's written
 consent before subcontracting or permitting the subcontracting of any part of the Work. A
 subcontract includes a contract entered into by any subcontractor at any tier to perform any part of
 the Work.
- 2. The Contractor is not required to obtain consent for subcontracts specifically authorized in the Contract. The Contractor may also without the consent of the Contracting Authority:
 - a. purchase "off-the-shelf" items and any standard articles and materials that are ordinarily produced by manufacturers in the normal course of business;
 - b. subcontract any portion of the Work as is customary in the carrying out of similar contracts; and;
 - permit its subcontractors at any tier to make purchases or subcontract as permitted in paragraphs (a) and (b).
- 3. In any subcontract other than a subcontract referred to in paragraph 2.(a), the Contractor must, unless the Contracting Authority agrees in writing, ensure that the subcontractor is bound by conditions compatible with and, in the opinion of the Contracting Authority, not less favourable to Canada than the conditions of the Contract, with the exception of requirements under the Federal Contractors Program for employment equity which only apply to the Contractor.
- 4. Even if Canada consents to a subcontract, the Contractor is responsible for performing the Contract and Canada is not responsible to any subcontractor. The Contractor is responsible for any matters or things done or provided by any subcontractor under the Contract and for paying any subcontractors for any part of the Work they perform.

2035 07 (2008-05-12) Specifications

- All Specifications provided by Canada or on behalf of Canada to the Contractor in connection with the Contract belong to Canada and must be used by the Contractor only for the purpose of performing the Work.
- If the Contract provides that Specifications furnished by the Contractor must be approved by Canada, that approval will not relieve the Contractor of its responsibility to meet all requirements of the Contract.

2035 08 (2008-05-12) Replacement of specific individuals

- If specific individuals are identified in the Contract to perform the Work, the Contractor must provide the services of those individuals unless the Contractor is unable to do so for reasons beyond its control.
- 2. If the Contractor is unable to provide the services of any specific individual identified in the Contract, it must provide a replacement with similar qualifications and experience. The replacement must meet the criteria used in the selection of the Contractor and be acceptable to Canada. The Contractor must, as soon as possible, give notice to the Contracting Authority of the reason for replacing the individual and provide:
 - a. the name, qualifications and experience of the proposed replacement; and
 - b. proof that the proposed replacement has the required security clearance granted by Canada, if applicable.
- 3. The Contractor must not, in any event, allow performance of the Work by unauthorized replacement persons. The Contracting Authority may order that a replacement stop performing the Work. In such a case, the Contractor must immediately comply with the order and secure a further replacement in accordance with subsection 2. The fact that the Contracting Authority does not order that a replacement stop performing the Work does not relieve the Contractor from its responsibility to meet the requirements of the Contract.

2035 09 (2008-05-12) Time of the essence

It is essential that the Work be performed within or at the time stated in the Contract.

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2035 10 (2014-09-25) Excusable delay

- A delay in the performance by the Contractor of any obligation under the Contract that is caused by an event that
 - a. is beyond the reasonable control of the Contractor,
 - b. could not reasonably have been foreseen,
 - c. could not reasonably have been prevented by means reasonably available to the Contractor, and
 - d. occurred without the fault or neglect of the Contractor, will be considered an "Excusable Delay" if the Contractor advises the Contracting Authority of the occurrence of the delay or of the likelihood of the delay as soon as the Contractor becomes aware of it. The Contractor must also advise the Contracting Authority, within 15 working days, of all the circumstances relating to the delay and provide to the Contracting Authority for approval a clear work around plan explaining in detail the steps that the Contractor proposes to take in order to minimize the impact of the event causing the delay.
- Any delivery date or other date that is directly affected by an Excusable Delay will be postponed for a reasonable time that will not exceed the duration of the Excusable Delay.
- 3. However, if an Excusable Delay has continued for 30 days or more, the Contracting Authority may, by giving notice in writing to the Contractor, terminate the Contract. In such a case, the Parties agree that neither will make any claim against the other for damages, costs, expected profits or any other loss arising out of the termination or the event that contributed to the Excusable Delay. The Contractor agrees to repay immediately to Canada the portion of any advance payment that is unliquidated at the date of the termination.
- Unless Canada has caused the delay by failing to meet an obligation under the Contract, Canada
 will not be responsible for any costs incurred by the Contractor or any of its subcontractors or
 agents as a result of an Excusable Delay.
- 5. If the Contract is terminated under this section, the Contracting Authority may require the Contractor to deliver to Canada, in the manner and to the extent directed by the Contracting Authority, any completed parts of the Work not delivered and accepted before the termination and anything that the Contractor has acquired or produced specifically to perform the Contract. Canada will pay the Contractor:
 - a. the value, of all completed parts of the Work delivered to and accepted by Canada, based on the Contract Price, including the proportionate part of the Contractor's profit or fee included in the Contract Price; and
 - b. the Cost to the Contractor that Canada considers reasonable in respect of anything else delivered to and accepted by Canada.

The total amount paid by Canada under the Contract to the date of termination and any amounts payable under this subsection must not exceed the Contract Price.

2035 11 (2014-09-25) Inspection and acceptance of the Work

- All the Work is subject to inspection and acceptance by Canada. Inspection and acceptance of
 the Work by Canada do not relieve the Contractor of its responsibility for defects or other failures to
 meet the requirements of the Contract. Canada will have the right to reject any Work that is not in
 accordance with the requirements of the Contract and require its correction or replacement at the
 Contractor's expense.
- 2. The Contractor must provide representatives of Canada access to all locations where any part of the Work is being performed at any time during working hours. Representatives of Canada may make examinations and such tests of the Work as they may think fit. The Contractor must provide all assistance and facilities, test pieces, samples and documentation that the representatives of Canada may reasonably require for the carrying out of the inspection. The Contractor must forward such test pieces and samples to such person or location as Canada specifies.
- 3. The Contractor must inspect and approve any part of the Work before submitting it for acceptance or delivering it to Canada. The Contractor must keep accurate and complete inspection records that must be made available to Canada on request. Representatives of Canada may make copies and take extracts of the records during the performance of the Contract and for up to three years after the end of the Contract.



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2035 12 (2013-03-21) Invoice submission

- Invoices must be submitted in the Contractor's name. The Contractor must submit invoices for each delivery or shipment; invoices must only apply to the Contract. Each invoice must indicate whether it covers partial or final delivery.
- 2. Invoices must show:
 - a. the date, the name and address of the client department, item or reference numbers, deliverable/description of the Work, contract number, Client Reference Number (CRN), Procurement Business Number (PBN), and financial code(s);
 - details of expenditures (such as item, quantity, unit of issue, unit price, fixed time labour rates and level of effort, subcontracts, as applicable) in accordance with the Basis of Payment, exclusive of Applicable Taxes;
 - c. deduction for holdback, if applicable;
 - d. the extension of the totals, if applicable; and
 - e. if applicable, the method of shipment together with date, case numbers and part or reference numbers, shipment charges and any other additional charges.
- 3. Applicable Taxes must be specified on all invoices as a separate item along with corresponding registration numbers from the tax authorities. All items that are zero-rated, exempt or to which Applicable Taxes do not apply, must be identified as such on all invoices.
- By submitting an invoice, the Contractor certifies that the invoice is consistent with the Work delivered and is in accordance with the Contract.

2035 13 (2013-03-21) Taxes

- Federal government departments and agencies are required to pay Applicable Taxes.
- Applicable Taxes will be paid by Canada as provided in the Invoice Submission section. It is the
 sole responsibility of the Contractor to charge Applicable Taxes at the correct rate in accordance
 with applicable legislation. The Contractor agrees to remit to appropriate tax authorities any
 amounts of Applicable Taxes paid or due.
- 3. The Contractor is not entitled to use Canada's exemptions from any tax, such as provincial sales taxes, unless otherwise specified by law. The Contractor must pay applicable provincial sales tax, ancillary taxes, and any commodity tax, on taxable goods or services used or consumed in the performance of the Contract (in accordance with applicable legislation), including for material incorporated into real property.
- 4. In those cases where Applicable Taxes, customs duties, and excise taxes are included in the Contract Price, the Contract Price will be adjusted to reflect any increase, or decrease, of Applicable Taxes, customs duties, and excise taxes that will have occurred between bid submission and contract award. However, there will be no adjustment for any change to increase the Contract Price if public notice of the change was given before bid submission date in sufficient detail to have permitted the Contractor to calculate the effect of the change.
- 5. Tax Withholding of 15 Percent Canada Revenue Agency

Pursuant to the <u>Income Tax Act</u>, 1985, c. 1 (5th Supp.) and the <u>Income Tax Regulations</u>, Canada must withhold 15 percent of the amount to be paid to the Contractor in respect of services provided in Canada if the Contractor is not a resident of Canada, unless the Contractor obtains a valid waiver from the <u>Canada Revenue Agency</u>. The amount withheld will be held on account for the Contractor in respect to any tax liability which may be owed to Canada.

2035 14 (2010-01-11) Transportation costs

If transportation costs are payable by Canada under the Contract and the Contractor makes the transportation arrangements, shipments must be made by the most direct and economical means consistent with normal shipping practice. The costs must be shown as a separate item on the invoice.

2035 15 (2010-01-11) Transportation carriers' liability

The federal government's policy of underwriting its own risks precludes payment of insurance or valuation charges for transportation beyond the point at which ownership of goods passes to the federal government (determined by the FOBpoint or Incoterms). Where increased carrier liability is available without charge, the Contractor must obtain the increased liability for shipment.

2035 16 (2014-09-25) Payment period

- Canada's standard payment period is 30 days. The payment period is measured from the date an
 invoice in acceptable form and content is received in accordance with the Contract or the date the
 Work is delivered in acceptable condition as required in the Contract, whichever is later. A payment
 is considered overdue on the 31st day following that date and interest will be paid automatically in
 accordance with the section 17.
- 2. If the content of the invoice and its substantiating documentation are not in accordance with the Contract or the Work is not in acceptable condition, Canada will notify the Contractor within 15 days of receipt. The 30-day payment period begins upon receipt of the revised invoice or the replacement or corrected Work. Failure by Canada to notify the Contractor within 15 days will only result in the date specified in subsection 1 to apply for the sole purpose of calculating interest on overdue accounts.

2035 17 (2008-12-12) Interest on overdue accounts

1. For the purpose of this section:

"Average Rate"

means the simple arithmetic mean of the Bank Rates in effect at 4:00 p.m. Eastern Time each day during the calendar month immediately before the calendar month in which payment is made;

"Bank Rate"

means the rate of interest established from time to time by the Bank of Canada as the minimum rate at which the Bank of Canada makes short term advances to members of the Canadian Payments Association;

"date of payment"

means the date of the negotiable instrument drawn by the Receiver General for Canada to pay any amount under the Contract;

an amount becomes "overdue"

when it is unpaid on the first day following the day on which it is due and payable according to the Contract.

- Canada will pay to the Contractor simple interest at the Average Rate plus 3 percent per year on any amount that is overdue, from the date that amount becomes overdue until the day before the date of payment, inclusive. The Contractor is not required to provide notice to Canada for interest to be payable.
- Canada will pay interest in accordance with this section only if Canada is responsible for the delay in paying the Contractor. Canada will not pay interest on overdue advance payments.

2035 18 (2008-05-12) Compliance with applicable laws

- The Contractor must comply with all laws applicable to the performance of the Contract. The Contractor must provide evidence of compliance with such laws to Canada at such times as Canada may reasonably request.
- The Contractor must obtain and maintain at its own cost all permits, licenses, regulatory
 approvals and certificates required to perform the Work. If requested by the Contracting Authority,
 the Contractor must provide a copy of any required permit, license, regulatory approvals or
 certificate to Canada.

2035 19 (2008-05-12) Ownership

- Unless provided otherwise in the Contract, the Work or any part of the Work belongs to Canada after delivery and acceptance by or on behalf of Canada.
- 2. However if any payment is made to the Contractor for or on account of any Work, either by way of progress or milestone payments, that work paid for by Canada belongs to Canada upon such payment being made. This transfer of ownership does not constitute acceptance by Canada of the Work or any part of the Work and does not relieve the Contractor of its obligation to perform the Work in accordance with the Contract.
- Despite any transfer of ownership, the Contractor is responsible for any loss or damage to the Work or any part of the Work until it is delivered to Canada in accordance with the Contract. Even after delivery, the Contractor remains responsible for any loss or damage to any part of the Work caused by the Contractor or any subcontractor.

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4. Upon transfer of ownership to the Work or any part of the Work to Canada, the Contractor must, if requested by Canada, establish to Canada's satisfaction that the title is free and clear of all claims, liens, attachments, charges or encumbrances. The Contractor must execute any conveyances and other instruments necessary to perfect the title that Canada may require.

2035 20 (2008-05-12) Copyright

In this section, "Material" means anything that is created by the Contractor as part of the Work under the Contract, that is required by the Contract to be delivered to Canada and in which copyright subsists. "Material" does not include anything created by the Contractor before the date of the Contract. Copyright in the Material belongs to Canada and the Contractor must include the copyright symbol and either of the following notice on the Material: © Her Majesty the Queen in right of Canada (year) or © Sa Majesté la Reine du chef du Canada (année).

The Contractor must not use, copy, divulge or publish any Material except as is necessary to perform the Contract. The Contractor must execute any conveyance and other documents relating to copyright in the Material as Canada may require.

The Contractor must provide at the request of Canada a written permanent waiver of moral rights, in a form acceptable to Canada, from every author that contributed to the Material. If the Contractor is the author of the Material, the Contractor permanently waives its moral rights in the Material.

2035 21 (2008-05-12) Translation of documentation

The Contractor agrees that Canada may translate in the other official language any documentation delivered to Canada by the Contractor that does not belong to Canada under section 20. The Contractor acknowledges that Canada owns the translation and that it is under no obligation to provide any translation to the Contractor. Canada agrees that any translation must include any copyright notice and any proprietary right notice that was part of the original. Canada acknowledges that the Contractor is not responsible for any technical errors or other problems that may arise as a result of the translation.

2035 22 (2008-05-12) Confidentiality

- The Contractor must keep confidential all information provided to the Contractor by or on behalf of Canada in connection with the Work, including any information that is confidential or proprietary to third parties, and all information conceived, developed or produced by the Contractor as part of the Work when copyright or any other intellectual property rights in such information belongs to Canada under the Contract. The Contractor must not disclose any such information without the written permission of Canada. The Contractor may disclose to a subcontractor any information necessary to perform the subcontract as long as the subcontractor agrees to keep the information confidential and that it will be used only to perform the subcontract.
- 2. The Contractor agrees to use any information provided to the Contractor by or on behalf of Canada only for the purpose of the Contract. The Contractor acknowledges that all this information remains the property of Canada or the third party, as the case may be. Unless provided otherwise in the Contract, the Contractor must deliver to Canada all such information, together with every copy, draft, working paper and note that contains such information, upon completion or termination of the Contract or at such earlier time as Canada may require.
- Subject to the <u>Access to Information Act</u>, R.S., 1985, c. A-1, and to any right of Canada under the Contract to release or disclose, Canada must not release or disclose outside the Government of Canada any information delivered to Canada under the Contract that is proprietary to the Contractor or a subcontractor.
- 4. The obligations of the Parties set out in this section do not apply to any information if the information:
 - a. is publicly available from a source other than the other Party; or
 - b. is or becomes known to a Party from a source other than the other Party, except any source that is known to be under an obligation to the other Party not to disclose the information; or
- c. is developed by a Party without use of the information of the other Party.
 5. Wherever possible, the Contractor must mark or identify any proprietary information delivered to Canada under the Contract as "Property of (Contractor's name), permitted Government uses defined under Public Works and Government Services (PWGSC) Contract No. (fill in Contract Number)". Canada will not be liable for any unauthorized use or disclosure of information that could have been so marked or identified and was not.



- 6. If the Contract, the Work, or any information referred to in subsection 1 is identified as TOP SECRET, SECRET, CONFIDENTIAL, or PROTECTED by Canada, the Contractor must at all times take all measures reasonably necessary for the safeguarding of the material so identified, including those set out in the *PWGSC Industrial Security Manual* and its supplements and any other instructions issued by Canada.
- 7. If the Contract, the Work, or any information referred to in subsection 1 is identified as TOP SECRET, SECRET, CONFIDENTIAL, or PROTECTED, by Canada, representatives of Canada are entitled to inspect the Contractor's premises and the premises of a subcontractor at any tier for security purposes at any time during the term of the Contract. The Contractor must comply with, and ensure that any subcontractor complies with, all written instructions issued by Canada dealing with the material so identified, including any requirement that employees of the Contractor or of any subcontractor execute and deliver declarations relating to reliability screenings, security clearances and other procedures.

2035 23 (2008-05-12) Government Property

- 1. All Government Property must be used by the Contractor solely for the purpose of the Contract and remains the property of Canada. The Contractor must maintain adequate accounting records of all Government Property and, whenever feasible, mark it as being the property of Canada.
- The Contractor must take reasonable and proper care of all Government Property while it is in its
 possession or subject to its control. The Contractor is responsible for any loss or damage resulting
 from its failure to do so other than loss or damage caused by ordinary wear and tear.
- 3. All Government Property, unless it is installed or incorporated in the Work, must be returned to Canada on demand. All scrap and all waste materials, articles or things that are Government Property must, unless provided otherwise in the Contract, remain the property of Canada and must be disposed of only as directed by Canada.
- At the time of completion of the Contract, and if requested by the Contracting Authority, the Contractor must provide to Canada an inventory of all Government Property relating to the Contract.

2035 24 (2008-05-12) Liability

The Contractor is liable for any damage caused by the Contractor, its employees, subcontractors, or agents to Canada or any third party. Canada is liable for any damage caused by Canada, its employees or agents to the Contractor or any third party. The Parties agree that no limitation of liability or indemnity provision applies to the Contract unless it is specifically incorporated in full text in the Articles of Agreement. Damage includes any injury to persons (including injury resulting in death) or loss of or damage to property (including real property) caused as a result of or during the performance of the Contract.

2035 25 (2008-05-12) Intellectual property infringement and royalties

- The Contractor represents and warrants that, to the best of its knowledge, neither it nor Canada will infringe any third party's intellectual property rights in performing or using the Work, and that Canada will have no obligation to pay royalties of any kind to anyone in connection with the Work.
- 2. If anyone makes a claim against Canada or the Contractor conceming intellectual property infringement or royalties related to the Work, that Party agrees to notify the other Party in writing immediately. If anyone brings a claim against Canada, according to <u>Department of Justice Act</u>, R.S., 1985, c. J-2, the Attorney General of Canada must have the regulation and conduct of all litigation for or against Canada, but the Attorney General may request that the Contractor defend Canada against the claim. In either case, the Contractor agrees to participate fully in the defence and any settlement negotiations and to pay all costs, damages and legal costs incurred or payable as a result of the claim, including the amount of any settlement. Both Parties agree not to settle any claim unless the other Party first approves the settlement in writing.
- The Contractor has no obligation regarding claims that were only made because:
 - Canada modified the Work or part of the Work without the Contractor's consent or used the Work or part of the Work without following a requirement of the Contract; or
 - b. Canada used the Work or part of the Work with a product that the Contractor did not supply under the Contract (unless that use is described in the Contract or the manufacturer's specifications); or
 - c. the Contractor used equipment, drawings, specifications or other information supplied to the Contractor by Canada (or by someone authorized by Canada); or

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- d. the Contractor used a specific item of equipment or software that it obtained because of specific instructions from the Contracting Authority; however, this exception only applies if the Contractor has included the following language in its own contract with the supplier of that equipment or software: "[Supplier name]acknowledges that the purchased items will be used by the Government of Canada. If a third party claims that equipment or software supplied under this contract infringes any intellectual property right, [supplier name], if requested to do so by either [Contractor name] or Canada, will defend both [Contractor name] and Canada against that claim at its own expense and will pay all costs, damages and legal fees payable as a result of that infringement." Obtaining this protection from the supplier is the Contractor's responsibility and, if the Contractor does not do so, it will be responsible to Canada for the claim.
- 4. If anyone claims that, as a result of the Work, the Contractor or Canada is infringing its intellectual property rights, the Contractor must immediately do one of the following:
 - a. take whatever steps are necessary to allow Canada to continue to use the allegedly infringing part of the Work; or
 - b. modify or replace the Work to avoid intellectual property infringement, while ensuring that the Work continues to meet all the requirements of the Contract; or
 - take back the Work and refund any part of the Contract Price that Canada has already paid.

If the Contractor determines that none of these alternatives can reasonably be achieved, or if the Contractor fails to take any of these steps within a reasonable amount of time, Canada may choose either to require the Contractor to do (c), or to take whatever steps are necessary to acquire the rights to use the allegedly infringing part(s) of the Work itself, in which case the Contractor must reimburse Canada for all the costs it incurs to do so.

2035 26 (2008-05-12) Amendment and waivers

- To be effective, any amendment to the Contract must be done in writing by the Contracting Authority and the authorized representative of the Contractor.
- While the Contractor may discuss any proposed modifications to the Work with other representatives of Canada, Canada will not be responsible for the cost of any modification unless it has been incorporated into the Contract in accordance with subsection 1.
- A waiver will only be valid, binding or affect the rights of the Parties if it is made in writing by, in the case of a waiver by Canada, the Contracting Authority and, in the case of a waiver by the Contractor, the authorized representative of the Contractor.
- 4. The waiver by a Party of a breach of any condition of the Contract will not be treated or interpreted as a waiver of any subsequent breach and therefore will not prevent that Party from enforcing of that term or condition in the case of a subsequent breach.

2035 27 (2008-05-12) Assignment

- The Contractor must not assign the Contract without first obtaining the written consent of the Contracting Authority. Any assignment made without that consent is void and will have no effect. The assignment will be effective upon execution of an assignment agreement signed by the Parties and the assignee.
- Assignment of the Contract does not relieve the Contractor from any obligation under the Contract and it does not impose any liability upon Canada.

2035 28 (2014-09-25) Suspension of the Work

- 1. The Contracting Authority may at any time, by written notice, order the Contractor to suspend or stop the Work or part of the Work under the Contract for a period of up to 180 days. The Contractor must immediately comply with any such order in a way that minimizes the cost of doing so. While such an order is in effect, the Contractor must not remove any part of the Work from any premises without first obtaining the written consent of the Contracting Authority. Within these 180 days, the Contracting Authority must either cancel the order or terminate the Contract, in whole or in part, under section 29 or section 30.
- When an order is made under subsection 1, unless the Contracting Authority terminates the
 Contract by reason of default by the Contractor or the Contractor abandons the Contract, the
 Contractor will be entitled to be paid its additional costs incurred as a result of the suspension plus
 a fair and reasonable profit.



3. When an order made under subsection 1 is cancelled, the Contractor must resume work in accordance with the Contract as soon as practicable. If the suspension has affected the Contractor's ability to meet any delivery date under the Contract, the date for performing the part of the Work affected by the suspension will be extended for a period equal to the period of suspension plus a period, if any, that in the opinion of the Contracting Authority, following consultation with the Contractor, is necessary for the Contractor to resume the Work. Any equitable adjustments will be made as necessary to any affected conditions of the Contract.

2035 29 (2014-09-25) Default by the Contractor

If the Contractor is in default in carrying out any of its obligations under the Contract, the
Contracting Authority may, by giving written notice to the Contractor, terminate for default the
Contract or part of the Contract. The termination will take effect immediately or at the expiration of
a cure period specified in the notice, if the Contractor has not cured the default to the satisfaction
of the Contracting Authority within that cure period.

2. If the Contractor becomes bankrupt or insolvent, makes an assignment for the benefit of creditors, or takes the benefit of any statute relating to bankrupt or insolvent debtors, or if a receiver is appointed under a debt instrument or a receiving order is made against the Contractor, or an order is made or a resolution passed for the winding-up of the Contractor, the Contracting Authority may, to the extent permitted by the laws of Canada, by giving written notice to the Contractor, immediately terminate for default the Contract or part of the Contract.

3. If Canada gives notice under subsection 1 or 2, the Contractor will have no claim for further payment except as provided in this section. The Contractor will be liable to Canada for all losses and damages suffered by Canada because of the default or occurrence upon which the notice was based, including any increase in the cost incurred by Canada in procuring the Work from another source. The Contractor agrees to repay immediately to Canada the portion of any advance payment that is unliquidated at the date of the termination.

4. Upon termination of the Contract under this section, the Contracting Authority may require the Contractor to deliver to Canada, in the manner and to the extent directed by the Contracting Authority, any completed parts of the Work, not delivered and accepted before the termination and anything the Contractor has acquired or produced specifically to perform the Contract. In such a case, subject to the deduction of any claim that Canada may have against the Contractor arising under the Contract or out of the termination, Canada will pay or credit to the Contractor:

the value, of all completed parts of the Work delivered to and accepted by Canada, based on the Contract Price, including the proportionate part of the Contractor's profit or fee included in the Contract Price; and

b. the cost to the Contractor that Canada considers reasonable in respect of anything else delivered to and accepted by Canada.

The total amount paid by Canada under the Contract to the date of the termination and any amount payable under this subsection must not exceed the Contract Price.

5. Title to everything for which payment is made to the Contractor will, once payment is made, pass to Canada unless it already belongs to Canada under any other provision of the Contract.

6. If the Contract is terminated for default under subsection 1, but it is later determined that grounds did not exist for a termination for default, the notice will be considered a notice of termination for convenience issued under subsection 1 of section 30.

2035 30 (2008-05-12) Termination for convenience

1. At any time before the completion of the Work, the Contracting Authority may, by giving notice in writing to the Contractor, terminate for convenience the Contract or part of the Contract. Once such a notice of termination for convenience is given, the Contractor must comply with the requirements of the termination notice. If the Contract is terminated in part only, the Contractor must proceed to complete any part of the Work that is not affected by the termination notice. The termination will take effect immediately or, as the case may be, at the time specified in the termination notice.

 If a termination notice is given pursuant to subsection 1, the Contractor will be entitled to be paid, for costs that have been reasonably and properly incurred to perform the Contract to the extent that the Contractor has not already been paid or reimbursed by Canada. The Contractor will be paid:

 on the basis of the Contract Price, for all completed work that is inspected and accepted in accordance with the Contract, whether completed before, or after the termination in accordance with the instructions contained in the termination notice;



- b. the Cost to the Contractor plus a fair and reasonable profit for all work terminated by the termination notice before completion; and
- all costs incidental to the termination of the Work incurred by the Contractor but not including the cost of severance payments or damages to employees whose services are no longer required, except wages that the Contractor is obligated by statute to pay.
- 3. Canada may reduce the payment in respect of any part of the Work, if upon inspection, it does not meet the requirements of the Contract.
- 4. The total of the amounts, to which the Contractor is entitled to be paid under this section, together with any amounts paid, due or becoming due to the Contractor must not exceed the Contract Price. The Contractor will have no claim for damages, compensation, loss of profit, allowance arising out of any termination notice given by Canada under this section except to the extent that this section expressly provides. The Contractor agrees to repay immediately to Canada the portion of any advance payment that is unliquidated at the date of the termination.

2035 31 (2014-09-25) Accounts and audit

- The Contractor must keep proper accounts and records of the cost of performing the Work and of all expenditures or commitments made by the Contractor in connection with the Work, including all invoices, receipts and vouchers. The Contractor must retain records, including bills of lading and other evidence of transportation or delivery, for all deliveries made under the Contract.
- If the Contract includes payment for time spent by the Contractor, its employees, representatives, agents or subcontractors performing the Work, the Contractor must keep a record of the actual time spent each day by each individual performing any part of the Work.
- 3. Unless Canada has consented in writing to its disposal, the Contractor must retain all the information described in this section for six years after it receives the final payment under the Contract, or until the settlement of all outstanding claims and disputes, whichever is later. During this time, the Contractor must make this information available for audit, inspection and examination by the representatives of Canada, who may make copies and take extracts. The Contractor must provide all reasonably required facilities for any audit and inspection and must furnish all the information as the representatives of Canada may from time to time require to perform a complete audit of the Contract.
- 4. The amount claimed under the contract, calculated in accordance with the Basis of Payment provision in the Articles of Agreement, is subject to government audit both before and after payment is made. If an audit is performed after payment, the Contractor agrees to repay any overpayment immediately on demand by Canada. Canada may hold back, deduct and set off any credits owing and unpaid under this section from any money that Canada owes to the Contractor at any time (including under other contracts). If Canada does not choose to exercise this right at any given time, Canada does not lose this right.

2035 32 (2008-05-12) Right of set-off

Without restricting any right of set-off given by law, Canada may set-off against any amount payable to the Contractor under the Contract, any amount payable to Canada by the Contractor under the Contract or under any other current contract. Canada may, when making a payment pursuant to the Contract, deduct from the amount payable to the Contractor any such amount payable to Canada by the Contractor which, by virtue of the right of set-off, may be retained by Canada.

2035 33 (2008-05-12) Notice

Any notice under the Contract must be in writing and may be delivered by hand, courier, mail, facsimile or other electronic method that provides a paper record of the text of the notice. It must be sent to the Party for whom it is intended at the address stated in the Contract. Any notice will be effective on the day it is received at that address. Any notice to Canada must be delivered to the Contracting Authority.

2035 34 (2008-05-12) Conflict of interest and Values and Ethics Codes for the Public Service
The Contractor acknowledges that individuals who are subject to the provisions of the Conflict of interest
Act, 2006, c. 9, s.2, the Conflict of interest Code for Members of the House of Commons, the Values and
Ethics Code for the Public Serviceor all other codes of values and ethics applicable within specific
organizations cannot derive any direct benefit resulting from the Contract.

2035 35 (2008-05-12) No bribe or conflict

- The Contractor declares that no bribe, gift, benefit, or other inducement has been or will be paid, given, promised or offered directly or indirectly to any official or employee of Canada or to a member of the family of such a person, with a view to influencing the entry into the Contract or the administration of the Contract.
- 2. The Contractor must not influence, seek to influence or otherwise take part in a decision of Canada knowing that the decision might further its private interest. The Contractor must have no financial interest in the business of a third party that causes or would appear to cause a conflict of interest in connection with the performance of its obligations under the Contract. If such a financial interest is acquired during the period of the Contract, the Contractor must immediately declare it to the Contracting Authority.
- The Contractor warrants that, to the best of its knowledge after making diligent inquiry, no conflict exists or is likely to arise in the performance of the Contract. In the event the Contractor becomes aware of any matter that causes or is likely to cause a conflict in relation to the Contractor's performance under the Contract, the Contractor must immediately disclose such matter to the Contracting Authority in writing.
- 4. If the Contracting Authority is of the opinion that a conflict exists as a result of the Contractor's disclosure or as a result of any other information brought to the Contracting Authority's attention, the Contracting Authority may require the Contractor to take steps to resolve or otherwise deal with the conflict or, at its entire discretion, terminate the Contract for default. Conflict means any matter, circumstance, interest, or activity affecting the Contractor, its personnel or subcontractors, which may or may appear to impair the ability of the Contractor to perform the Work diligently and independently.

2035 36 (2008-05-12) Survival

All the Parties' obligations of confidentiality, representations and warranties set out in the Contract as well as the provisions, which by the nature of the rights or obligations might reasonably be expected to survive, will survive the expiry or termination of the Contract.

2035 37 (2008-05-12) Severability

If any provision of the Contract is declared by a court of competent jurisdiction to be invalid, illegal or unenforceable, that provision will be removed from the Contract without affecting any other provision of the Contract.

2035 38 (2008-05-12) Successors and assigns

The Contract is to the benefit of and binds the successors and permitted assignees of Canada and of the Contractor.

2035 39 (2008-12-12) Contingency fees

The Contractor certifies that it has not directly or indirectly, paid or agreed to pay and agrees that it will not, directly or indirectly, pay a contingency fee for the solicitation, negotiation or obtaining of the Contract to any person, other than an employee of the Contractor acting in the normal course of the employee's duties. In this section, "contingency fee" means any payment or other compensation that depends or is calculated based on a degree of success in soliciting, negotiating or obtaining the Contract and "person" includes any individual who is required to file a return with the registrar pursuant to section 5 of the <u>Lobbying Act</u>, 1985, c. 44 (4th Supplement).

2035 40 (2012-07-16) International sanctions

- Persons in Canada, and Canadians outside of Canada, are bound by economic sanctions imposed by Canada. As a result, the Government of Canada cannot accept delivery of goods or services that originate, either directly or indirectly, from the countries or persons subject to <u>economic sanctions</u>.
- The Contractor must not supply to the Government of Canada any goods or services which are subject to economic sanctions.



3. The Contractor must comply with changes to the regulations imposed during the period of the Contract. The Contractor must immediately advise Canada if it is unable to perform the Work as a result of the imposition of economic sanctions against a country or person or the addition of a good or service to the list of sanctioned goods or services. If the Parties cannot agree on a work around plan, the Contract will be terminated for the convenience of Canada in accordance with section 30.

2035 41 (2016-04-04) Integrity provisions—contract

The *Ineligibility and Suspension Policy* (the "Policy") and all related Directives incorporated by reference into the bid solicitation on its closing date are incorporated into, and form a binding part of the Contract. The Contractor must comply with the provisions of the Policy and Directives, which can be found on Public Works and Government Services Canada's website at *Ineligibility and Suspension Policy*.

2035 42 (2008-05-12) Harassment in the workplace

- The Contractor acknowledges the responsibility of Canada to ensure, for its employees, a healthy
 work environment, free of harassment. A copy of the <u>Policy on Harassment Prevention and</u>
 <u>Resolution</u>, which is also applicable to the Contractor, is available on the Treasury Board Web site.
- 2. The Contractor must not, either as an individual, or as a corporate or unincorporated entity, through its employees or subcontractors, harass, abuse, threaten, discriminate against or intimidate any employee, contractor or other individual employed by, or under contract with Canada. The Contractor will be advised in writing of any complaint and will have the right to respond in writing. Upon receipt of the Contractor's response, the Contracting Authority will, at its entire discretion, determine if the complaint is founded and decide on any action to be taken.

2035 43 (2008-05-12) Entire agreement

The Contract constitutes the entire and only agreement between the Parties and supersedes all previous negotiations, communications and other agreements, whether written or oral, unless they are incorporated by reference in the Contract. There are no terms, covenants, representations, statements or conditions binding on the Parties other than those contained in the Contract.

2035 44 (2012-07-16) Access to information

Records created by the Contractor, and under the control of Canada, are subject to the <u>Access to Information Act</u>. The Contractor acknowledges the responsibilities of Canada under the <u>Access to Information Act</u> and must, to the extent possible, assist Canada in discharging these responsibilities. Furthermore, the Contractor acknowledges that section 67.1 of the <u>Access to Information Act</u> provides that any person, who destroys, alters, falsifies or conceals a record, or directs anyone to do so, with the intent of obstructing the right of access that is provided by the <u>Access to Information Act</u> is guilty of an offence and is liable to imprisonment or a fine, or both.

2035 45 (2016-04-04) Code of Conduct for Procurement—Contract

The Contractor agrees to comply with the <u>Code of Conduct for Procurement</u> and to be bound by its terms for the period of the Contract.

STANDARD INSTRUCTIONS AND CONDITIONS:

(APPLICABLE TO BID SOLICITATION)

1. Submission of Bids

- 1.1 It is the Bidder's responsibility to:
 - (a) return a signed original of the bid solicitation, duly completed, IN THE FORMAT REQUESTED;
 - (b) direct its bid ONLY to the Bid Receiving address specified;
 - (c) ensure that the Bidder's name, the bid solicitation reference number, and bid solicitation closing date and time are clearly visible;
 - (d) provide a comprehensive and sufficiently detailed bid, including all requested pricing details, that will permit a complete evaluation in accordance with the criteria set out in the bid solicitation.

Timely and correct delivery of bids to the specified bid delivery address is the sole responsibility of the Bidder. The National Research Council Canada (NRC) will not assume or have transferred to it those responsibilities. All risks and consequences of incorrect delivery of bids are the responsibility of the Bidder.

- 1.2Bids may be accepted in whole or in part. The lowest or any bid will not necessarily be accepted. In the case of error in the extension of prices, the unit price will govern. NRC may enter into contract without negotiation.
- 1.3Bidders who submit a bid agree to be bound by the instructions, clauses and conditions of the bid solicitation and accept the terms and conditions of the resulting contract.
- 1.4Bids will remain open for acceptance for a period of not less than sixty (60) days from the closing date of the bid solicitation, unless otherwise indicated by NRC in such bid solicitation.
- 1.5 While NRC may enter into contract without negotiation, Canada reserves the right to negotiate with bidders on any procurement.
- 1.6 Notwithstanding the bid validity period stipulated in this solicitation, Canada reserves the right to seek an extension from all responsive bidders, within a minimum of three (3) days prior to the end of such period. Bidders shall have the option to either accept or reject the extension.
- 1.7 If the extension referred to above is accepted, in writing, by all those who submitted responsive bids, then Canada shall continue immediately with the evaluation of the bids and its approval processes.

1.8 If the extension referred to above is not accepted, in writing, by all those who submitted responsive bids then Canada shall, at its sole discretion: either continue to evaluate the responsive bids of those who have accepted the extension and seek the necessary approvals; or cancel the solicitation; or cancel and reissue the solicitation.

2. Late Bids

2.1 It is NRC policy to return, unopened, bids delivered after the stipulated bid solicitation closing date and time, unless they qualify as a delayed bid as described below.

3. Delayed Bids

- 3.1A bid delivered to the specified Bid Receiving area after the closing date and time but before the contract award date may be considered, provided the delay can be proven to have been due solely to a delay in delivery that can be attributed to the Canada Post Corporation (CPC) (or national equivalent of a foreign country). The only pieces of evidence relating to a delay in the CPC system that are acceptable to NRC are:
 - (a) CPC cancellation date stamp;
 - (b) a CPC Priority Courier Bill of Lading; and
 - (c) a CPC Xpresspost Label,

that clearly indicate that the bid was mailed prior to the bid closing date.

Example: If the bid closing date was May 15, 1995, then the CPC cancellation date stamp should read no later than May 14, 1995, to be accepted.

- 3.2 Please request the postal employee to date-stamp your envelope.
- 3.3 For bids transmitted by facsimile or commercial telegram, only the date and the time of receipt recorded by NRC at the Bid Receiving number stated in the bid solicitation will be accepted as evidence of a delayed bid.
- 3.4 Misrouting, traffic volume, weather disturbances, or any other causes for the late delivery of bids are not acceptable reasons for the bid to be accepted by NRC.

4. Postage Meters

4.1 Postage meter imprints, whether imprinted by the Supplier, the CPC or the postal authority outside Canada, are <u>not</u> acceptable as proof of timely mailing. It should be noted that CPC does not normally apply a cancellation date stamp to metered mail; this is usually done only when postage stamps are used.

5. Responses Transmitted by Facsimile or Commercial Telegram

5.1 If you are in doubt that your bid will be delivered on time at the specific location designated for the receipt of the bid, you may use a facsimile or a commercial telegram, unless otherwise instructed in the bid solicitation.

Due to the volume of technical material required for some bids, certain bid solicitations may specify that submissions by facsimile or commercial telegram are not acceptable (e.g. science solicitations).

- 5.2 Unless otherwise instructed in the bid solicitation, the only acceptable number for responses to bid solicitations issued by NRC headquarters sectors is facsimile number (613) 991-3297.
- 5.3 If the bidder chooses to submit a facsimile or commercial telegram bid, NRC will not be responsible for any failure attributable to the transmission or receipt of the facsimile bid including, but not limited to the following:
 - (a) receipt of garbled or incomplete bid;
 - (b) availability or condition of the receiving facsimile equipment;
 - (c) incompatibility between the sending and receiving equipment;
 - (d) delay in transmission or receipt of the bid;
 - (e) failure of the Bidder to properly identify the bid;
 - (f) illegibility of the bid; or
 - (g) security of bid data.
- 5.4Bids submitted by facsimile or commercial telegram will constitute your formal bid and must contain:
 - (a) the bid reference number;
 - (b) the closing date and time;
 - (c) sufficient data to allow evaluation, such as unit prices, country of currency in the event that the bid is submitted in a foreign currency, sales tax, duty, technical data (where applicable) and any deviation(s) from the bid solicitation document.
- 5.5 For responses transmitted by facsimile or commercial telegram, written confirmation is required within two (2) working days after bid closing, unless otherwise specified in this solicitation. All documents confirming bids should bear the word "CONFIRMATION".
- 5.6 NRC does not undertake to protect the confidentiality of the transmission of any document sent by facsimile. Vendors concerned with the confidentiality of their documents are advised to submit their proposals in sealed envelopes.

6. Customs Clearance

6.1 It is the responsibility of the Bidder to allow sufficient time to obtain customs clearance, where required, before the scheduled bid closing date and time. Delays related to the obtaining of customs clearance cannot be construed as "undue delay in the mail" and will not be accepted under the Late Bids Policy.

For further information, please contact the Contracting Authority identified in the bid solicitation.

bid instructions rfp.doc

Appendix J

National Research Council Canada

1 of 1

Insurance Conditions

NRC0204D

INSURER'S CERTIFICATE OF INSURANCE
(TO BE COMPLETED BY INSURER (NOT BROKER)AND DELIVERED TO NATIONAL RESEARCH COUNCIL CANADA WITHIN 30 DAYS
FOLLOWING ACCEPTANCE OF TENDER)

CONTRACT		10220111110 4002	PIANCE OF TENDER)			
DESCRIPTION OF	WORK	CONTRACT NU	MBER	AWARD DATE		
LOCATION						
INSURER						
NAME		-				
ADDRESS						
BROKER						
NAME						
ADDRESS						
INSURED						
NAME OF CONTRA	CTOR					
ADDRESS						
ADDITIONAL INSUR	RED					
HER MAJESTY THE QU	EEN IN RIGHT OF CA	NADA AS REPRESENTE	BY THE NATIONAL RE	SEARCH COUNCIL CA	NADA	
THIS DOCUMENT CERT	THES THAT THE FOL	LOWING POLICIES OF IN	SURANCE ARE AT PRE	SENT IN FORCE COVE	RING ALL OPERATIONS	
COUNCIL CANADA AND	IN ACCORDANCE W	E CONTRACT MADE BET	WEEN THE NAMED INS NOITIONS "F"	URED AND THE NATIO	NAL RESEARCH	
		POI	LICY			
TYPE	NUMBER	INCEPTION DATE	EXPIRY DATE	LIMITS OF	DEDUCTIBLE	
COMMERCIAL		DATE		LIABILITY		
GENERAL						
LIABILITY						
BUILDERS RISK "ALL RISKS"						
INSTALLATION						
FLOATER						
"ALL RISKS"						
			1			
THE INSURER AGREES	TO NOTIFY THE NAT	IONAL RESEARCH COUN	ICIL CANAOA IN WRITIN	IG 30 DAYS PRIOR TO	ANY MATERIAL	
CHANGE IN OR CANCEL	LATION OF ANY POL	ICY OR COVERAGE SPE	CIFICALLY RELATED TO	THIS CONTRACT		
NAME OF INSURERS OF		01011171177				
AUTHORIZED EMPLOYE		SIGNATURE		DATE:		
				TELEPHONE NUMBE	1	
ISSUANCE OF THIS CER	TIFICATE SHALL NO	LIMIT OR RESTRICT TH	E RIGHT OF THE NATIO	ONAL RESEARCH COU	NCIL CANADA TO	
KEQUEST AT ANY TIME	DUPLICATE COPIES	OF SAID INSURANCE PO	LICIES			



Government of Canada Gouvernement du Canada du Canada

Contract Number / Numéro du contrat	
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SECURITY REQUIREMENTS CHECK LIST (SRCL)

PART A - CONTRACT INFORMATION / PARTIE A	CATION DEC EVIC	ENCES BELA	TIVES À LA S	ÉCURITÉ (LVERS)	
II. Viigiialing Government Department or Omanizat	inn /	NIRACIUELLE	/2 Cooreh		
Ministère ou organisme gouvernemental d'origine			2. Branch	or Directorate / Direction géné	rale ou Direction
3. a) Subconfract Number / Numéro du contrat de so	Transmill (488651C)		Admin Admin	Services & Property Mgmt (AS ntractor / Nom et adresse du s	iPM) - St. John's
4. Brief Description of Work / Brève description du tr					OUS-II AII AII
Building Cleaning Request for Proposal for NRC St. Joh	avaii				
Denough Cleaning Needless for Proposition ARC St Jon	In's Newtoundland				
 a) Will the supplier require access to Controlled G Le fournisseur aura-t-il accès à des marchandis 	oods?				/ No Yes
b) Will the supplier require access to unclassified Regulations?	miliary technical data	subject to the or	misione of the T-		Non Out
					✓ No Yes
Le fournisseur aura-t-il accès à des données te sur le contrôle des données techniques?	chniques militaires nor	n classifiées qui	sont assujetties a	ux dispositions du Règlement	Non L Oui
6. Indicate the type of access required / Indiquer le t	ype d'accès requis	_			
6. a) Will the supplier and its employees require acce	ess to PROTECTED as	nd/or CLASSIFII	FD information or	parale?	
		ements ou à de	s biens PROTÉG	ÉS eVou CLASSIFIÉS?	✓ No Yes
(Préciser le niveau d'accès en utilisant le tables	uestion 7, c)	netine 7 av			
io. D) vviii tile supplier and fis employees (e.g. cleane	ce maintenance naces	nach saculas as	cess to restricted	arcoss areas? No account	Color Color
					No Yes Oul
Le fournisseur et ses employés (p. ex. nettoyeu à des renseignements ou à des biens PROTÉG			cès à des zones :	d'accès restreintes? L'accès	
(v. v) is this a contrible cial courier or netwery remitten	1001 with an aversiable.	olassas O			No Yes
Sayn-ii d'un contrat de messagerie ou de livrals	son commerciale sans	entreposage de	nuit?		IV Non Cold
7. a) Indicate the type of information that the supplier	will be required to acc	ess / Indiquer la	type d'information	n auquel le fournisseur devra	avoir accès
Canada 🗸	NATO /			Foreign / Étranger	
7. b) Release restrictions / Restrictions relatives à la	diffusion				
No release restrictions Aucune restriction relative	All NATO countries			No release restrictions	
à la diffusion	Tous les pays de i'O	TAN		Aucune restriction relative à la diffusion	
Not releasable				u la cilitatori	
À ne pas diffuser					
Prostricted to 11 miles					
Restricted to: / Limité à :	Restricted to: / Limite		1	Restricted to: / Limité à :	
Specify country(les): / Préciser le(s) pays :	Specify country(ies):	/ Préciser le(s)	pays:	Specify country(les): / Précise	er le(s) pays
					.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
7. c) Level of information / Niveau d'information					
PROTECTED A	NATO UNCLASSIFIE	-D		DDOTTOTED :	
PROTÉGÉ A L	NATO NON CLASSI			PROTECTED A PROTEGÉ A	
PROTECTED B	NATO RESTRICTED			PROTECTED B	
PROTÈGÉ B	NATO DIFFUSION R			PROTÉGÉ B	
PROTECTED C PROTÉGÉ C	NATO CONFIDENTI			PROTECTED C	
CONFIDENTIAL	NATO CONFIDENTI	EL		PROTĖGĖ C	
CONFIDENTIEL	NATO SECRET NATO SECRET			CONFIDENTIAL	
SECRET	COSMIC TOP SECR	ET		CONFIDENTIEL	
SECRET	COSMIC TRES SEC	RET		SECRET	
TOP SECRET				TOP SECRET	
TRÈS SECRET				TRÈS SECRET	
TOP SECRET (SIGINT) TRÈS SECRET (SIGINT)				TOP SECRET (SIGINT)	
THEO OCURET (SIGNIT) LI			4	TRES SECRET (SIGINT)	

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PART A (continued) / PARTIE A (suite)									
8. Will the supplier require access to PROTECTED and/or CLASSIFIED COMSEC information or assets? Le fournisseur aura-t-ll accès à des renseignements ou à des biens COMSEC désignés PROTÉGÉS et/ou CLASSIFIÉS? If Yes, Indicate the level of sensitivity: Dans l'affirmative, indiquer le niveau de sensibilité:	✓ Non Yes Non Oui								
9. Will the supplier require access to extremely sensitive INFOSEC information or assets? Le fournisseur aura-t-il accès à des renseignements ou à des biens INFOSEC de nature extrêmement délicate? No Non Ves Oui									
Short Title(s) of material / Titre(s) abrégé(s) du matériel : Document Number / Numéro du document :									
PART B - PERSONNEL (SUPPLIER) / PARTIE B - PERSONNEL (FOURNISSEUR) 10. a) Personnel security screening level required / Niveau de contrôle de la sécurité du personnel requis									
RELIABILITY STATUS CONFIDENTIAL SECRET TOP SECRET TRÈS SECRET									
TOP SECRET – SIGINT NATO CONFIDENTIAL NATO SECRET COSMIC TOP NATO SECRET - SIGINT NATO CONFIDENTIAL NATO SECRET COSMIC TRE	SECRET								
SITE ACCESS ACCÈS AUX EMPLACEMENTS									
Special comments: Commentaires spéciaux :									
NOTE: If multiple levels of screening are identified, a Security Classification Guide must be provided. REMARQUE: SI piusleurs niveaux de contrôle de sécurité sont requis, un guide de classification de la sécurité doit être fourni.									
10. b) May unscreened personnel be used for portions of the work? Du personnel sans autorisation sécuritaire peut-il se voir confier des parties du travail? No Ves Non Oui									
If Yes, will unscreened personnel be escorted? Dans l'affirmative, le personnel en question sera-t-il escorté? Non Oui									
PART C - SAFEGUARDS (SUPPLIER) / PARTIE C - MESURES DE PROTECTION (FOURNISSEUR)									
INFORMATION / ASSETS / RENSEIGNEMENTS / BIENS									
11. a) Will the supplier be required to receive and store PROTECTED and/or CLASSIFIED information or assets on its site or premises? Lé fournisseur sera-t-il tenu de recevoir et d'entreposer sur place des renseignements ou des biens PROTÉGÉS et/ou									
CLASSIFIES?									
11. b) Will the supplier be required to safeguard COMSEC information or assets? Le fournisseur sera-t-il tenu de protéger des renseignements ou des biens COMSEC? No Yes Oui									
PRODUCTION									
11 c) Will the production (manufacture, and/or repair and/or modification) of PROTECTED and/or CLASSIFIED material or equipment occur at the supplier's site or premises? Les installations du fournisseur serviront-elles à la production (fabrication et/ou réparation et/ou modification) de matériel PROTÈGÉ et/ou CLASSIFIÉ?									
INFORMATION TECHNOLOGY (IT) MEDIA / SUPPORT RELATIF À LA TECHNOLOGIE DE L'INFORMATION (TI)									
11. d) Will the supplier be required to use its IT systems to electronically process, produce or store PROTECTED and/or CLASSIFIED Information or data? Le fournisseur sera-t-il tenu d'utiliser ses propres systèmes informatiques pour traiter, produire ou stocker électroniquement des renseignements ou des données PROTÈGÉS et/ou CLASSIFIÉS?									
11. e) Will there be an electronic link between the supplier's IT systems and the government department or agency? Disposera-t-on d'un lien électronique entre le système informatique du fournisseur et celul du ministère ou de l'agence Oui Oui									

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PART C - (continue	ed) i	PAI	RTIE	C - (suite)	C.C.C.	THE R. P. LEWIS CO., LANSING				0.00										
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For users comple Dans le cas des dans le tableau n	etinç utili èca	g lhe sate: pitui:	forn urs q atif.	1 online (via II ui remp li ssent	io torrigi	anc en ni	ine (hai iiliei	is automatica met), les répo TABLEAU I	nses aux	questions	ır res préc	pons éder	es to	o previous que sont automatic	slions quement :	saisies				
Category Catégorie	PROTECTED PROTÉGÉ			CLASSIFIED CLASSIFIÉ			NATO				COMSEC									
	Α	В	С	С	С	С	С	CONFIDENTIAL	SECRET	TOP	NATO RESTRICTED	NATO CONFIDENTIAL	NATO SECRET	COSMIC		OTECT		CONFIDENTIAL	SECRET	TOP
				CONFIDENTIEL		TRES SECRET	NATO DIFFUSION RESTRENTE	NATO CONFIDENTIEL		SECRET COSMIC TRES SECRET	A	В	С	CONFIDENTIEL	GELREI	TRES SECRET				
Information / Assets Renseignements / Biens Production	L		\vdash							OCCURE										
IT Media / Support TI						 														
IT Link / Lien électronique													-		 					
2. a) Is the descrip La description If Yes, classify Dans l'affirma « Classificatio	/ th	is fo	m vis rm t	e par la prese ly annotating ler le présent	the top a	ond botto	m in the are	ROTÉGÉE el	ou CLAS		on". Ititul	óю			√ No Non	Ye				
2. b) Will the documentat	nen Ion	tatio asso	n alt iciée	ached to this S à la présente	SRCL be I	PROTEC era-t-elle	TED and/or C PROTÉGÉE	CLASSIFIED? el/ou CLASS	IFIÉE?						No	Ye				
if Yes, classify attachments (c Dans l'affirmal « Classificatio des plèces joi	tive n d	, cia e sé	egill	er la présent	formulat	1									110//					



Gouvernement du Canada

Facsimile No. - Nº de télécopieur

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Date

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PART D - AUTHORIZATION / PAR										
13. Organization Project Authority / Chargé de projet de l'organisme										
Name (print) - Nom (en lettres moulé	es)	Title - Titre		Signature						
Rodney Griffiths		Building Ma	ınager	12 Jul						
Telephone No N° de téléphone	Facsimile No Nº de	télécopieur	E-mail address - Adresse cou	miei	Date					
709-772-7987	N/A		Rodney Griffiths@nrc-cnrc.go							
14. Organization Security Authority /	Responsable de la séc	urilé de l'orga	nisme	-	A A					
Name (print) - Nom (en lettres moulé		Title - Titre		Signature	Hlass					
Richard Bramucci		Analyst, Se	curity in Contracting							
Telephone No N° de téléphone	télécopieur	E-mail address - Adresse cou	urriei Date							
(613) 991-1093	(613) 990-0946		richard.bramucci@nrc-cnrc.ge	c.ca 04 JAN 2018						
15. Are there additional instructions (e.g. Security Guide, Security Classification Guide) attached? Des instructions supplémentaires (p. ex. Guide de sécurité, Guide de classification de la sécurité) sont-elles jointes?										
16. Procurement Officer / Agent d'ap	provisionnement									
Name (print) - Nom (en lettres moulé		Title - Titre		Lisantura						
Melody Ellis		Seniar	contracting Office	Signature	eay Ellis					
Telephone No. · N° de téléphone 613 943 4461	Facsimile No Nº de		E-mail address - Adresse con melody. elis & nrc	urriel .9C.La	Date DU JAN 2018					
17. Contracting Security Authority / Autorité contractante en matière de sécurité										
Name (print) - Nom (en lettres moulé	es)	Title - Titre		Signature						

E-mail address - Adresse courriel

Telephone No - N° de téléphone