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Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT

MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

**Raison sociale et adresse du
fournisseur/de l'entrepreneur**

Issuing Office - Bureau de distribution

Informatics Professional Services Division/Division des
services professionnels en informatique

11 Laurier Street

11, rue Laurier

Place du Portage, Phase III, 4C2

Gatineau

Quebec

K1A0S5

Title - Sujet IM/IT Professional Services	
Solicitation No. - N° de l'invitation W6369-16P5KK/A	Amendment No. - N° modif. 009
Client Reference No. - N° de référence du client W6369-16-P5KK	Date 2018-01-23
GETS Reference No. - N° de référence de SEAG PW-\$IPS-005-32058	
File No. - N° de dossier 005ips.W6369-16P5KK	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2018-02-01	
Time Zone Fuseau horaire Eastern Standard Time EST	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: St-Onge, Josée	Buyer Id - Id de l'acheteur 005ips
Telephone No. - N° de téléphone (873) 469-4944 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Solicitation No. – N° de l'invitation W6369-16P5KK/A	Amd. No – N° de la modif. 009	Buyer ID – Id de l'acheteur 005IPS
Client Ref. No. – N° de réf. De client W6369-16P5KK	File No. – N° du dossier 005IPS. W6369-16P5KK	CCC No./ N° CCC – FMS No/ N° VME

SOLICITATION AMENDMENT N°. 009

This solicitation amendment is raised to :

1. Provide answers to Bidders questions in relation to this solicitation;
2. Amend the bid closing date as detailed in Appendix A-8 below; and
3. ***In accordance with solicitation amendment 006 the deadline for submitting questions or enquiries was January 19th, 2018 at noon. Canada makes no commitment to provide answers to questions submitted after January 19th, 2018.***

Questions #42

In regards to the Similar environment criteria outlined within this RFP, the first requirement is having a minimum of 30,000 workstations supported and located across multiple geographical area nationally and internationally (spanning multiple cities and not buildings within the same city). Within the similar environment requirement the Crown is asking for five(5) different cities

- a. Can the crown please confirm when you are asking for multiple cities, this means five (5) different cities internationally and nationally?
- b. Please confirm that both national and international locations must have an actual physical infrastructure that is being supported.

Answer #42

There are 5 criteria which must be met to be considered a Similar environment.

- i. Minimum of 30,000 workstations supported and located across multiple geographical areas nationally and internationally (spanning multiple cities and not buildings within the same city);
- ii. Minimum of 1,000 workstations on a classified or secret network;
- iii. Minimum of 50 Microsoft Windows servers (Windows 2000, Windows 2003, Windows 2008 or Windows 2012) supported and located in a minimum of five (5) different cities;
- iv. Microsoft Windows workstation operating system (Windows XP, Windows Vista, Windows 7, or Windows 10); and
- v. Centralized software distribution and patch management.

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- a) For requirement i. above, the workstations need to be located across multiple geographical areas nationally and internationally (spanning multiple cities) Therefore, at least two (2) cities and one (1) needs to be international.

For requirement iii. above, a minimum of 50 Microsoft Windows servers must be supported and located in a minimum of five (5) different cities.

- b) Yes the national and international locations must have an actual physical infrastructure that is being supported for both i and iii above.

Questions #43

In regards to the Similar environment criteria outlined within this RFP, the first requirement is having a minimum of 30,000 workstations supported and located across multiple geographical area nationally and internationally (spanning multiple cities and not buildings within the same city).

Please confirm the following:

- a. Are there a minimum number of workstations required at each international site?
- b. Are the workstations located internationally remote access only back into Canada or are these workstations co-located with their supportive server infrastructure?

Answer #43

- a) No
- b) It can be either.

Questions #44

In regards to the second requirement within the Similar Environment definition, Minimum of 1000 workstations on a classified or secret network.

Can the Crown please confirm the following:

1. Is there a requirement to have supported both physical and virtual workstations in either a classified or secret network?

Answer #44

- a) No

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Questions #45

In regards to the Similar environment criteria outlined within this RFP, the first requirement is having a minimum of 30,000 workstations supported and located across multiple geographical area nationally and internationally (spanning multiple cities and not buildings within the same city).

Can the crown please confirm that having one person in an international location doesn't meet the support and location requirement?

Answer #45

Neither the breakdown of workstations nor the number of people working internationally has been requested in this solicitation, so Canada will not be evaluating this information.

The intent of this requirement is to demonstrate that workstation was supported and located in the international location.

Questions #46

In regards to MT1, c. Have been awarded within the last eight (8) years from the date of issuance of this solicitation and was for a period of at least three (3) years.

Can the Crown please confirm that when you are asking for a period of at least 3 years, that the bidder must have been providing services on the contract for three years within the similar environment and not just awarded a contract that has a period of three years and provided services for less than 3 years?

Answer #46

Yes this is correct.

Questions #47

In regards to Amend 006, Question and Answer 34. The crown has answered that if using a DND contract to substantiate requirements the Bidder does not have to submit actual numbers. We have been servicing DND for over 15 years and have a number of contracts within DND that do not meet the Similar Environment Definition. Would the Crown reconsider it's answer to Question 34 and ask bidders to supply the similar environment substantiation for DND contracts.

Answer #47

Canada has agreed to amend its response to Question 34 as follows:

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- a. Yes
- b. The numbers should be supplied by the Bidder based on the contract that they are submitting as each contract would be different. The current contract meets the requirement of having a Similar Environment.

Questions #48

We currently have project references in Canadian Federal government agencies, Crown corporations and other Government departments where we are supplying programmer/analyst type resources, but the categories themselves are not called programmer/analyst as they are not all TBIPS contracts. Please confirm that if the category meets over 50% of the tasks identified within the Statement of Work section 3.1.1 and 3.2.1 (as per TBIPS guidelines), that the resource substantiation would be compliant.

Answer #48

No changes to MT3 will be considered at this time. Canada has determined that evaluation criteria will remain the same.

Questions #49

Given the large number of changes to forms and requirements on this solicitation, would DND please consider providing the vendor community with another 1 week extension to the closing of this solicitation?

Answer #49

Canada will extend the closing date of this solicitation to Thursday, February 1st, 2018 as detailed in Appendix A-8 below.

APPENDIX A-8

The closing date has been amended as follows:

DELETE Friday, January 26th, 2018 2:00 pm EST

INSERT Thursday, February 1st, 2018 2:00 pm EST