



RETURN BIDS TO:

RETOURNER LES SOUMISSIONS À:

**Bid Receiving - PWGSC / Réception des soumissions -
TPSGC**

11 Laurier St. / 11, rue Laurier
Place du Portage, Phase III
Core 0B2 / Noyau 0B2
Gatineau, Québec K1A 0S5
Bid Fax: (819) 997-9776

Revision to a Request for a Standing Offer

Révision à une demande d'offre à commandes

National Master Standing Offer (NMSO)

Offre à commandes principale et nationale (OCPN)

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Offer remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'offre demeurent les mêmes.

Comments - Commentaires

THIS DOCUMENT CONTAINS A SECURITY REQUIREMENT.

Vendor/Firm Name and Address

**Raison sociale et adresse du
fournisseur/de l'entrepreneur**

Issuing Office - Bureau de distribution

Business Management and Consulting Services
Division / Division des services de gestion des
affaires et de consultation
11 Laurier St. / 11, rue Laurier
10C1, Place du Portage
Gatineau, Québec K1A 0S5

Title - Sujet Investigative Services	
Solicitation No. - N° de l'invitation E60ZG-180493/A	Date 2018-02-01
Client Reference No. - N° de référence du client 20180493	Amendment No. - N° modif. 011
File No. - N° de dossier 424zg.E60ZG-180493	CCC No./N° CCC - FMS No./N° VME
GETS Reference No. - N° de référence de SEAG PW-\$\$ZG-424-32025	
Date of Original Request for Standing Offer Date de la demande de l'offre à commandes originale 2017-12-05	
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2018-02-07	
Address Enquiries to: - Adresser toutes questions à: Rocque, Anne-Élise	Buyer Id - Id de l'acheteur 424zg
Telephone No. - N° de téléphone (613) 858-8698 ()	FAX No. - N° de FAX () -
Delivery Required - Livraison exigée	
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction: Department of Public Works and Government Services Canada Les Terrasses de la Chaudière 10 Wellington, 5th Floor Gatineau, Quebec Canada K1A 0H4	
Security - Sécurité This revision does not change the security requirements of the Offer. Cette révision ne change pas les besoins en matière de sécurité de la présente offre.	

Instructions: See Herein

Instructions: Voir aux présentes

Acknowledgement copy required	Yes - Oui	No - Non
Accusé de réception requis	<input type="checkbox"/>	<input type="checkbox"/>
The Offeror hereby acknowledges this revision to its Offer. Le proposant constate, par la présente, cette révision à son offre.		
Signature	Date	
Name and title of person authorized to sign on behalf of offeror. (type or print) Nom et titre de la personne autorisée à signer au nom du proposant. (taper ou écrire en caractères d'imprimerie)		
For the Minister - Pour le Ministre		

Solicitation No. - N° de l'invitation
E60ZG-180493/A
Client Ref. No. - N° de réf. du client
E60ZG-180493

Amd. No. - N° de la modif.
011
File No. - N° du dossier
424zg, E60ZG-180493

Buyer ID - Id de l'acheteur
424zg
CCC No./N° CCC - FMS No./N° VME

Amendment #011

Request for Standing Offers (RFSO), Investigative Services, Harassment Complaints, Disclosures of Wrongdoing, Work Place Violence.

The purpose of this amendment is to provide the following Questions and Answers and amend the solicitation as follows.

PART A - QUESTIONS AND ANSWERS

QUESTION 049

This is in reference to our previous question and the response numbered 045. The response says that only cases can be submitted if they were complaints under the Public Service Disclosure Act. I would ask the response be reconsidered for these reasons:

1. The RFSO says that both private and public cases can be considered. Private cases would not likely be under the Public Services Disclosure Act, and yet they are admissible.
2. The cases we have investigated have primarily been initiated by management to ensure that there is no wrongdoing and if there is, deal with before there is a complaint. They are generally not initiated as individual complaint under the act but they use the definitions under the act. This is a useful service to departments to deal with possible wrongdoing in a preventative way.
3. Our understanding was that a case could be both wrongdoing and harassment. The response seems to imply that if its partially an harassment investigation, it can't also be a wrongdoing investigation.
4. Previously, to our knowledge, there was no Standing Offer for "Wrongdoing" investigations and therefore no mechanism, except for individual contracts, for departments to access investigations under the act. Any investigation which has elements of investigating wrongdoing should be considered in this RFSO as valid.

Please consider allowing cases which are consistent with the definitions in the act, but were not necessarily individual complaints under the act.

ANSWER 049

An investigation undertaken with respect to a disclosure of wrongdoing as defined in section 8 of the Public Servants Disclosure Protection Act would be considered under MTB1 and RTB1. Please also see revised response to question 045 below.

QUESTION 045 (REVISED RESPONSE BELOW)

Below is the definition of Wrongdoing under the Public Services Disclosure Act and the section Requirements under the Tender notice for E60ZG-180493/A.

We have had several investigations that fall under the definitions of Wrongdoing in the Act. Do the cases have to be filed under the act or do they have to meet the definitions in the act, but not necessarily filed under the act? Most of the cases have been management initiated to determine if there has been wrongdoing; others have been part of a harassment complaint.

Solicitation No. - N° de l'invitation
E60ZG-180493/A
Client Ref. No. - N° de réf. du client
E60ZG-180493

Amd. No. - N° de la modif.
011
File No. - N° du dossier
424zg, E60ZG-180493

Buyer ID - Id de l'acheteur
424zg
CCC No./N° CCC - FMS No./N° VME

Requirements:

- > 8 This Act applies in respect of the following wrongdoings in or relating to the public sector:
 - >
 - >(a) a contravention of any Act of Parliament or of the legislature of a province, or of any regulations made under any such Act, other than a contravention of section 19 of this Act;
 - >
 - >(b) a misuse of public funds or a public asset;
 - >
 - >(c) a gross mismanagement in the public sector;
 - >
 - >(d) an act or omission that creates a substantial and specific danger to the life, health or safety of persons, or to the environment, other than a danger that is inherent in the performance of the duties or functions of a public servant;
 - >
 - >(e) a serious breach of a code of conduct established under section 5 or 6; and
 - >
 - >(f) knowingly directing or counselling a person to commit a wrongdoing set out in any of paragraphs (a) to (e).
 - >
 - >(g) [Repealed, 2006, c. 9, s. 197]
 - >
 - >2005, c. 46, s. 8; 2006, c. 9, s. 197.

ANSWER 045 (REVISED RESPONSE)

An investigation must have been carried out in regards to a disclosure of wrongdoing made under the *Public Servants Disclosure Protection Act*, in order to be considered under MTB1 and RTB1. An investigation undertaken under another recourse mechanism, such as a harassment complaint, is not considered an investigation into a disclosure of wrongdoing as defined under the *Public Servants Disclosure Protection Act*. Investigations carried out under provincial or territorial disclosure of wrongdoing (whistleblower) legislation will be considered under MTB1 and RTB1. Please also see response to question 049.

QUESTION 050

I was surprised by the answers to questions 43 and 45 in the last amendment concerning the Crown's interpretation of the term "projects of investigative services". It is unfortunate that these limitations were not clarified earlier in the process. These responses have now given rise to other questions.

How exactly is a "project of investigative services" being defined? Are there other limitations that bidders should be made aware of?

For example: Does the provision of investigative services (i.e. interviewing, collection / analysis of information, report writing) in the context of a preliminary investigation into a disclosure of wrongdoing, where it is determined that further investigation is not warranted, meet the Crown's definition of a project of investigative service? Or is a "full" investigation required?

ANSWER 050

Refer to section 2.3.2 of the statement of work in the RFSO for a description of a project of investigative services. A preliminary investigation would be considered under MTB1 and RTB1 if it meets the description of project of investigative services as per section 2.3.2 of the statement of work.

Solicitation No. - N° de l'invitation
E60ZG-180493/A
Client Ref. No. - N° de réf. du client
E60ZG-180493

Amd. No. - N° de la modif.
011
File No. - N° du dossier
424zg, E60ZG-180493

Buyer ID - Id de l'acheteur
424zg
CCC No./N° CCC - FMS No./N° VME

QUESTION 051

Is there a minimum duration of time required for the provision of investigative services to complete an assignment to qualify as a project? If so, what is the requirement?

ANSWER 051

No.

QUESTION 052

If the Crown determines that a project identified by a bidder under Mandatory Experience (MTB1) does not meet its definition of a "project of investigative service" will the Crown then look to any of the additional projects identified under Related Experience to determine if the Bidder meets the Mandatory Requirements or will the Offer simply be deemed non-responsive? If the Crown intends to consider any of the other relevant projects in such circumstances, how would it proceed in doing so?

ANSWER 052

The Offeror must meet the mandatory technical criteria of the stream for which a resource is being proposed to be considered responsive.

QUESTION 053

The RFSO refers to points being allocated under Relevant Experience (RTB1) based on the number of projects. Are the projects in Relevant Experience (RTB1) to be rated within that point range and if so, how? (e.g. nature, complexity of project, responsibilities of the investigator, duration etc.)

ANSWER 053

The points for RTB1 will be allocated as they are indicated in the evaluation criteria of the RFSO. Please also see response to question 050

PART B – MODIFICATIONS TO RFSO

There is no change in this modification.