



RETURN BIDS TO:

RETOURNER LES SOUMISSIONS À:

**Bid Receiving - PWGSC / Réception des soumissions -
TPSGC**

11 Laurier St., / 11, rue Laurier

Place du Portage, Phase III

Core 0B2 / Noyau 0B2

OR THROUGH EPOST

Gatineau

Québec

K1A 0S5

Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT

MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

**Raison sociale et adresse du
fournisseur/de l'entrepreneur**

Issuing Office - Bureau de distribution

Informatics Professional Services - EL Division/Services
professionnels en informatique - division EL
4C2, Place du Portage
Gatineau
Québec
K1A 0S5

Title - Sujet Operational support Services-TBIPS	
Solicitation No. - N° de l'invitation EP296-173257/A	Amendment No. - N° modif. 004
Client Reference No. - N° de référence du client 20173257	Date 2018-02-23
GETS Reference No. - N° de référence de SEAG PW-\$\$EL-618-32166	
File No. - N° de dossier 618el.EP296-173257	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2018-03-05	
Time Zone Fuseau horaire Eastern Standard Time EST	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Laassouli(EL DIV.), Hicham	Buyer Id - Id de l'acheteur 618el
Telephone No. - N° de téléphone (613) 858-9817 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction: TPSGC/PWGSC National Capital Area 2720 Riverside Drive Ottawa, Ontario K1A 0M2	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

The Request for Proposal (RFP) Amendment 004 is raised to answer questions received from Bidders.

QUESTIONS AND ANSWERS

Question: 16

Would you kindly provide a Microsoft Word version of Attachment 2 – Bid Evaluation Criteria and Attachment 3 – Pricing Schedule.

Answer: 16

As stated in the Notice of Proposed Procurement (NPP) for this Requirement, this solicitation document is available in PDF format only.

Question: 17

The Pricing Schedule in Attachment 3 (pages 61-63) encourages Bidders to propose low rates in several categories by evaluating the Total Price after the Firm Per Diem Rates (column E) are multiplied by the Number of Resources (column C). The Estimated Number of Days for the Business Systems Analyst – Level 3 is considerably higher than the remaining categories.

To ensure the winning bid includes fair market rates which are available to contract qualified professionals over the next five years, would the Crown consider removing the weighting factor (Number of Days in Column C) or adjust it to be the same number for each resource category?

Answer: 17

See Answer 8 under RFP Amendment 003.

Question: 18

Section 4.3 - Financial Evaluation - Section C - Substantiation of Professional Services Rates: Can the Crown please clarify how vendors are to substantiate a rate if they have not provided services in a given category for a least 3 months within the last 18 months?

Answer: 18

As per Section 4.3 (c) Substantiation of Professional Services Rates, [...that shows that the Bidder has provided and invoiced a customer (with whom the Bidder deals at arm's length) for services performed for that customer similar to the services that would be provided in the relevant resource category...].

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED.