



## SHARED SERVICES CANADA

### **Amendment No. 001 to the Request for Information for the Procurement Process for Information Technology Service Management (ITSM) Tool**

Request for Information No.	R24278	Date	March 1, 2018
GCDocs File No.		GETS Reference No.	PW-18-00818161

This Amendment is issued to publish missing documents of the RFI originally released by SSC on February 28, 2018. Except as expressly amended by this document, the RFI remains unchanged.

**THIS RFI AMENDMENT IS ISSUED TO:**

1. Publish Annex A, Appendix 6 of the RFI
2. Publish Annex A, Appendix 8 of the RFI
3. Publish Annex D of the RFI

All documents have been attached separately.