



**RETURN RESPONSES TO / RETOURNER  
LES RÉPONSES À:**

Bid Receiving  
C/O Tony Phan (Contracting Authority)  
Shared Services Canada | Services partagés Canada  
180 Kent St., 13th Floor  
Ottawa, ON, K1P 0B6

**Email Address for Response Submission:**  
[tony.phan@canada.ca](mailto:tony.phan@canada.ca)

**AMENDMENT 001**

**Bidder's Name and address |  
Raison sociale et adresse du fournisseur/de  
l'entrepreneur:**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**The Bidder is required to identify below the name  
and title of the individual authorized to sign on  
behalf of the Bidder – Soumissionnaire doit  
identifier ci-bas le nom et le titre de la personne  
autorisée à signer au nom du soumissionnaire**

**Name and title/Nom et titre**

\_\_\_\_\_

**Signature**

\_\_\_\_\_

**Date**

\_\_\_\_\_

<b>Title / Sujet:</b> Privileged Account Management (PAM) –Amendment 001	
<b>Solicitation No. / N° de l'invitation :</b> R000013251/B	<b>Date:</b> March 27, 2018
<b>Client Reference No. / N° référence du client:</b> R000013251	
<b>GETS Reference No. / N° de référence de SEAG:</b> PW-18-00821160	
<b>Solicitation Closes / L'invitation prend fin:</b> on / le : April 6, 2018 at / à : 12 :00 PM	<b>Time Zone / Fuseau horaire:</b> Eastern Daylight Time (EDT)
<b>D.D.P. / R.D.A.:</b> Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
<b>Address Inquiries to / Adresser toutes questions à:</b> Tony Phan	<b>Buyer Id / Id de l'acheteur:</b> CAQ
<b>Telephone No. / N° de téléphone:</b> (613) 219-4471	<b>Email / Courriel:</b> <a href="mailto:tony.phan@canada.ca">tony.phan@canada.ca</a>
<b>Destination – of Goods, Services, and Construction / Destination – des biens, services et construction :</b>  See Herein / Voir aux présentes	
<b>Delivery Required / Livraison exigée:</b>  See Herein / Voir aux présentes	<b>Delivery Offered / Livraison propose:</b>



**Amendment 001 is raised to respond to Bidder questions. Questions received after February 27, 2018 may be answered in the next amendment.**

**Question 1:**

Can the Crown please highlight the changes between R000013251/A and R000013251/B? Can the Crown please provide reasons as to why R000013251/A was cancelled?

**Response 1:**

Canada is re-tendering the solicitation due to not receiving compliant bids for RFP R000013251/A.

The technical requirements are the same as the final Request for Proposal (R000013251/A) after all amendments were made to the initial solicitation through the Question and Answer process. Please refer to R000013251/A, amendments 001 through 006, which are available for download at <https://buyandsell.gc.ca/procurement-data/tender-notice/PW-18-00810647>.

In addition, Canada modified the minimum pass threshold in section 4.4 Basis of Selection in the new solicitation from a minimum 80% per criterion to 70% overall pass mark.

**Question 2:**

What is the process if 2 bidders are submitting 2 bids with the same person for one profile, with the rest of the bid and the other profile different? Are they excluded, would they have to show evidence of resource's acceptance or is it a situation accepted by GoC?

**Response 2:**

Canada will evaluate the proposed resource(s) provided that the Bidder submits all the mandatory technical requirement specified in the RFP. Please refer to **3.2 Section 1: Technical Bid, section d), iv) Proposed Professional Services Resources** of the RFP for details.

In addition, the Bidder must also meet the certification requirement located in section **5.2 - Certification Required with the Bid, clause (a) - Status and Availability of Resources** of the RFP.

**ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME.**