



RETURN BIDS TO:

RETOURNER LES SOUMISSIONS À:

Bid Receiving - PWGSC / Réception des soumissions
– TPSGC

11 Laurier St. / 11, rue Laurier

Place du Portage, Phase III

Core 0B2 / Noyau 0B2

Gatineau

Quebec

K1A0S5

Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

There are security requirements associated with this requirement. / Ce besoin comporte des exigences relatives à la sécurité.

Vendor/Firm Name and Address

Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution

Informatics Professional Services Division/Division des
services professionnels en informatique
11 Laurier Street
11, rue Laurier
Place du Portage, Phase III, 4C2
Gatineau
Quebec
K1A0S5

Title - Sujet TBIPS Tier 2	
Solicitation No. - N° de l'invitation W6369-17P5LP/A	Amendment No. - N° modif. 001
Client Reference No. - N° de référence du client W6369-17-P5LP	Date 2018-04-05
GETS Reference No. - N° de référence de SEAG PW-\$IPS-013-32305	
File No. - N° de dossier 013ips.W6369-17P5LP	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2018-04-20	Time Zone Fuseau horaire Eastern Daylight Saving Time EDT
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Laplante, Luc	Buyer Id - Id de l'acheteur 013ips
Telephone No. - N° de téléphone (613) 406-9015 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

SOLICITATION AMENDMENT NO. 001

This amendment 001 is to answer questions, amend the RFP, and extend the solicitation closing date accordingly.

QUESTIONS AND ANSWERS:

Question 001:

RFP Annex D Bid Evaluation Criteria, Mandatory Requirements –M1 & M2 & M3

M1 - Bidder must demonstrate experience managing IM/IT contracts by providing references for two (2) contracts, successfully completed in the past five (5) years, which were each valued at a minimum of \$2M

M2 - Bidder must demonstrate experience managing and supporting IM/IT contracts by providing references for two (2) contracts, successfully completed in the past five (5) years, for services of a minimum of 15 resources each, working simultaneously for a minimum of a 12 month period.

M3 - Bidder must demonstrate their ability to provide quality resources 'on demand' by providing references for two (2) successful contracts that are similar to the Resource Category qualifications defined in Appendix 1 to Annex D.

Would the Crown respectfully consider allowing Bidders to use currently active IM/IT contracts within the past five (5) years for demonstration of experience for the three Corporate Mandatories M1, M2 and M3?

Answer 001:

Yes, for M1 and M2 see solicitation amendment below

M3 – will remain as stated.

Question 002:

Regarding M2 (Corporate), can the crown please provide their definition for “15 resources working simultaneously for a minimum of a 12 month period.” Do all 15 resources need to be working for the whole 12 month period? Or can it be a total of 15 resources over a 12 month period with no gaps in service?

Answer 002:

Each contract must have had a minimum of 15 resources, all working at the same time for a 12 month period with no gaps in service.

Question 003:

Regarding M3 (Corporate), can the crown please clarify how they will evaluate and determine if a reference contract is “similar to the resource Category qualifications defined in Appendix 1 to Annex D.”

Will this just be based on the resources category? Should vendors provide SOW mappings to demonstrate similarity?

Answer 003:

As stated in M3, bidders are asked to provide "e) description of the work performed". This description will be evaluated in accordance to Part 3 – Bid Preparation Instructions, Item 3.2 (a)

Question 004:

Mindful of Ontario's bill 148, could the Crown kindly clarify what the job classification would be for the Crown's full time/permanent employees who will be working closely with each of the following solicited categories:

- Help Desk Specialist- NCR Service Desk: Level 1
- Help Desk Specialist – ITSS on-site: Level 1

Answer 004:

Both sub-categories will be to assist a large team of existing DND CS-01 employees in periods where high volume is expected such as large scale moves and roll-outs.

RFP AMENDMENTS:

At Annex D Bid Evaluation Criteria M1

DELETE: "Bidder must demonstrate experience managing IM/IT contracts by providing references for two (2) contracts, successfully completed in the past five (5) years, which were each valued at a minimum of \$2M."

INSERT: "Bidder must demonstrate experience managing IM/IT contracts by providing references for two (2) contracts, in the past five (5) years, which were each valued at a minimum of \$2M. Contracts that are currently ongoing will be accepted provided that the bidder has invoiced the client, and provided them services for, a minimum of \$2M prior to the bid solicitation date (March 19, 2018)."

At Annex D Bid Evaluation Criteria M2

DELETE: "Bidder must demonstrate experience managing and supporting IM/IT contracts by providing references for two (2) contracts, successfully completed in the past five (5) years, for services of a minimum of 15 resources each, working simultaneously for a minimum of a 12 month period.."

INSERT: "Bidder must demonstrate experience managing and supporting IM/IT contracts by providing references for two (2) contracts, in the past five (5) years, for services of a minimum of 15 resources each, working simultaneously for a minimum of a 12 month period. Contracts that are currently ongoing will be accepted provided the bidder has managed a minimum of 15 resources simultaneously, for a minimum of 12 consecutive months on each contract, prior to the bid solicitation date (March 19, 2018)."

EXTENSION OF BID CLOSING DATE:

At Page 1 of the solicitation

DELETE: "Solicitation Closes at 02:00 PM on 2018-04-11"

INSERT: "Solicitation Closes at 02:00 PM on 2018-04-20"

ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME.

NOTE: A BID ALREADY SUBMITTED MAY BE AMENDED PRIOR TO THE CLOSING DATE.
AMENDING CORRESPONDENCE MUST ADDRESS THE SOLICITATION NUMBER AND
THE CLOSING DATE AND MUST BE ADDRESSED TO:

BID RECEIVING
PUBLIC WORKS AND GOVERNMENT SERVICES CANADA
11 LAURIER STREET
PLACE DU PORTAGE, PHASE III
MAIN LOBBY, CORE 0B2
GATINEAU, QUEBEC K1A 0S5

Solicitation No. - N° de l'invitation
W6369-17P5LP/A

Amd. No. - N° de la modif.
001

Buyer ID - Id de l'acheteur
013IPS
