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K1A 0S5

SOLICITATION AMENDMENT

MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

**Raison sociale et adresse du
fournisseur/de l'entrepreneur**

Issuing Office - Bureau de distribution

Informatics Professional Services - EL Division/Services

professionnels en informatique - division EL

Terrasses de la Chaudière 4th Floor

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Gatineau

Québec

K1A 0S5

Title - Sujet Professional Services - TBIPS 2	
Solicitation No. - N° de l'invitation EP597-180057/A	Amendment No. - N° modif. 004
Client Reference No. - N° de référence du client 20180057	Date 2018-04-05
GETS Reference No. - N° de référence de SEAG PW-\$\$EL-618-32294	
File No. - N° de dossier 618el.EP597-180057	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2018-04-19	Time Zone Fuseau horaire Eastern Daylight Saving Time EDT
F.O.B. - F.A.B.	
Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Laassouli(EL DIV.), Hicham	Buyer Id - Id de l'acheteur 618el
Telephone No. - N° de téléphone (613) 858-9817 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction: DEPARTMENT OF PUBLIC WORKS AND GOVERNMENT SERVICES CANADA SSI-DIRECTOR GENERAL'S OFFICE (DGO) KENT SQUARE BUILDING 2ND FL., 270 ALBERT ST. OTTAWA Ontario K1A 0S5 Canada	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

The Request for Proposal (RFP) Amendment 004 is raised to answer questions received from Bidders and amend the RFP accordingly.

QUESTIONS AND ANSWERS

Question 21: Bidders wishing to submit a proposal for all 5 workstreams would have to fill out Resource Evaluation Grids (Appendix 1 to Attachment 2) for 76 resources to meet the mandatory criteria and score full points in the rated criteria. Given the extensive level of effort required to put together a response within only 15 business days between the RFP release and closing dates, Bidders who are qualified to bid on all 5 streams may be restricted due to simple logistics of preparing a response. Given this, we would like to respectfully request a two (2) week extension to the bid closing date, to April 23rd.

Answer 21: The closing date has been extended to April 19, 2018 and the RFP has been amended to reduce the level of effort associated with demonstration of "Minimum experience in the resource category", refer to RFP Amendments 002 and 003 respectively.

Question 22: Given the number of RFPs released by the Government of Canada over the past several weeks and the closing dates being within days of each other, we are requesting a 1 month extension.

Answer 22: See answer #21.

Question 23: In several requirements throughout all Workstreams, it is stated that "Substantiation of demonstrated experience must be included in the table, resumes are not required". Please confirm that for ease of evaluation and to align with Canada's Green Procurement goals, bidders may avoid excessive repetition of information in response to multiple requirements by attaching resumes in an appendix and cross-referencing to the location of the relevant information, providing a clear location where evaluators can find the information (including page number) in the response column of the requirements table, and tagging the information within the resume with a clear marker corresponding to the requirement ID.

Answer 23: The RFP has been amended to reduce the level of effort associated with preparation of the response, refer to RFP Amendment 003. Demonstration of experience, as applicable, should be contained in the response table.

Question 24: Mandatory Criteria M1 – page 143 indicates that the corporate reference should be CRM version 2013 or above), the template in Appendix 2 Attachment ([152) indicates that the reference should be CRM version 2011 and above in line item #1. Could the Technical Authority please clarify which is correct?

Answer 24: The requirement for corporate experience with MS Dynamics 2013 or above is correct as stated; M-1 Bidder Response Table has been corrected. See RFP change no.12 below.

Question 25: Does "The Bidder must provide three Customer Reference Contracts, with a cumulative billed value of \$5,000,000.00 (Canadian, including taxes)" mean:

- a) That each Reference Contract need to be “a cumulative billed value of \$5,000,000.00 (Canadian, including taxes)”?
- b) The total of the three reference Contracts need to be “a cumulative billed value of \$5,000,000.00 (Canadian, including taxes)”?

Answer 25: To clarify, under Workstreams 1 and 5, the combined total billed value of the three reference Contracts must be \$5,000,000.00 (Canadian, including taxes).

Question 26: Regarding Attachment 2 - 3.2 for the ERP Technical Analyst L3 (SAP) on p. 231, would the client please confirm whether the requirement of 5 years of experience within the last 7 years applies to the four environments overall or each environment individually. For example, would 2 years with ECC V6, 1 year with Solution Manager 7.1, 1 year with SAP NW 7.4, and 1 year of SAP Portal 7.4 for a total of 5 years with all four environments be acceptable?

Answer 26: To clarify, the identified resource must have a minimum of five years of experience, within the seven years preceding the issuance date of this RFP, monitoring and performing administrative tasks required to maintain an SAP landscape. Within that body of experience, the resource must have experience with each of the environments listed.

Question 27: Regarding Stream 1 and Stream 2, could PSPC clarify why it is accepting experience with PeopleSoft v8.9 or higher when v9.1 was released in 2009 and v9.1 will comprise the majority of the work? Considering that My GCHR was started in 2012 and the size of the potentials contracts, a properly qualified bidder can easily present \$5,000,000.00 in revenues for v9.1. As well, by stipulating that only one contract be a minimum \$2,000,000.00, a Bidder can present two contracts where one is over \$5,000,000.00 and the other has a nominal/negligible amount billed. Further, this stream has no requirement for Government of Canada experience. The most similar stream is for SAP and it requires that at least one of the references be GC. We suggest that the following criteria would be better aligned with the SOW and the requirements of the other streams.

The Bidder must provide two Customer Reference Contracts, with a cumulative billed value of \$5,000,000.00 (Canadian, including taxes) within the last five years of the issuance date of this RFP, where the Bidder was contracted to provide resources to support the implementation, upgrade or support of the PeopleSoft Human Capital Management (HCM) application (version 9.1 or more recent). Of the two Customer Reference Contracts provided, both contracts must have had a minimum billed value of \$2,000,000.00 (Canadian, including taxes) as of the issuance date of this RFP.

At least one of the contracts must have been for the Government of Canada Department or Agency and have had billings of \$1,000,000.00 within a consecutive twelve-month period, under the contract.

Answer 27: The RFP has been designed to foster competition while respecting trade agreements. The request has been reviewed; the RFP remains unchanged.

RFP AMENDMENT

12. At Attachment 2 Bid Evaluation Criteria, Workstream 3 Case Management Professional Services, Appendix 1 to Attachment 2, M-1 Bidder Response Table (Workstream 3)

DELETE:

1. Provide a brief description of the Dynamics CRM (version 2011 or above) implementation project.

INSERT:

1. Provide a brief description of the Dynamics CRM (~~version 2014~~ **version 2013** or above) implementation project.

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED.