



RETURN BIDS TO:

RETOURNER LES SOUMISSIONS À:

**Bid Receiving - PWGSC / Réception des soumissions
- TPSGC**

11 Laurier St. / 11, rue Laurier

Place du Portage, Phase III

Core 0B2 / Noyau 0B2

Gatineau

Quebec

K1A0S5

Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT

MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

**Raison sociale et adresse du
fournisseur/de l'entrepreneur**

Issuing Office - Bureau de distribution

Informatics Professional Services Division/Division des
services professionnels en informatique

Terrasses de la Chaudière 4th Floor

10 Wellington Street

Gatineau

Quebec

K1A0S5

Title - Sujet Informatics Professional Services	
Solicitation No. - N° de l'invitation W6369-17P5LQ/A	Amendment No. - N° modif. 005
Client Reference No. - N° de référence du client W6369-17P5LQ	Date 2018-04-17
GETS Reference No. - N° de référence de SEAG PW-\$IPS-011-32312	
File No. - N° de dossier 011ips.W6369-17P5LQ	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2018-04-30	Time Zone Fuseau horaire Eastern Daylight Saving Time EDT
F.O.B. - F.A.B.	
Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Tardif, Jean-Francois	Buyer Id - Id de l'acheteur 011ips
Telephone No. - N° de téléphone (613) 286-6185 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction: To be provided upon contract award	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Solicitation No. – N° de l'invitation W6369-17P5LQ/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W6369-17P5LQ	File No. – N° du dossier 011IPS. W6369-17P5LQ	CCC No./ N° CCC – FMS No/ N° VME

SOLICITATION AMENDMENT 005

This solicitation amendment is raised to:

1. Provide answers to Bidders questions in relation to this Request for Proposal (RFP); and
2. Replace some of the RFP documents.
3. Extend the period of the Solicitation.

1. Questions & Answers:

Please note that questions are numbered in the order they are received. Some questions are answered directly to bidders due to their nature and those requiring an answer to all bidders are included in this amendment, as such the numbering sequence of the questions may not be sequential.

Question #37:

Given the extensive level of effort required to put together a response that includes all 5 work streams and the number of large RFPs released by the Government of Canada over the past several weeks (with closing dates being within days of each other), we are respectfully requesting a 1 month extension to the current due date.

Answer #37:

Canada has agreed to extend the Solicitation period until April 30th 2018 (see Item #3 below). This will give potential Bidders 12 calendar days to finalize their bids and secure project references after the closure of the question period which is now.

Question #38:

Regarding Stream 3 – Customer Relationship Management, M3 requires that “The Bidder must have been awarded a contract in which they must clearly demonstrate that it provided professional services using a the Microsoft CRM Dynamics Customer Relationship Management Platform as follows: a) A minimum of 5 resources within a 12 consecutive month time period of the contract within the last 60 months (as of bid

Solicitation No. – N° de l’invitation W6369-17P5LQ/A	Amd. No – N° de la modif.	Buyer ID – Id de l’acheteur 011IPS
Client Ref. No. – N° de réf. De client W6369-17P5LQ	File No. – N° du dossier 011IPS. W6369-17P5LQ	CCC No./ N° CCC – FMS No/ N° VME

closing date); and, b) Each of the 5 resources worked for a minimum period of 6 consecutive months without a break in service from one month to the next during the 12 months period.”

Many CRM initiatives are issued under TBIPS Tier 1 limits and because of financial limitations they rely on resources that are drawn from role-specific contracts that might only incorporate one or two resource categories. So a project could have more than five resources but it might require more than one contract to assemble the required team. In light of this, will the Crown amend this requirement to allow for multiple “contracts” to be used where they were all for the same “project”?

Answer #38:

Canada will not change its requirement

Question #39:

There are a number of large RFPs out presently that include SAP and CRM. Like DND, PSPC has a large multi-stream RFP #EP597-18005/a (closing April 19) that includes both SAP and CRM. TBS has a major multi-stream SAP bid #240062-180010 (closing April 19) out currently as well. With this unusually high volume of SAP and CRM RFPs we are requesting a two week extension so we have a fair opportunity to provide DND with proper proposals for CRM and SAP services.

Answer #39:

See Answer #37.

Question #40:

Hi, for all streams except 3, the M3 requirement is for 3 consecutive months of billing, am I correct in assuming this is applicable to Stream 3 as well?
Question 30 indicates M3 for Stream 3 indicates 3 consecutive months rather than six months

Answer #40:

Canada hereby clarifies that for M3 in Stream #3 of Attachment 4.1, the requirement is for **6** consecutive months and that for all other Streams the requirement is for **3** consecutive months.

Solicitation No. – N° de l'invitation W6369-17P5LQ/A	Amd. No – N° de la modif.	Buyer ID – Id de l'acheteur 011IPS
Client Ref. No. – N° de réf. De client W6369-17P5LQ	File No. – N° du dossier 011IPS. W6369-17P5LQ	CCC No./ N° CCC – FMS No/ N° VME

Question #41:

Amendment 3 posted on Buy and Sell on April 9, 2018 materially changed the requirements of M1 and R1. This required that all project references be reassessed and reevaluated against the revised requirements and significant effort to update where appropriate. For many requirements, it has been necessary to identify and qualify new projects references to be written up and new client references that need to be identified and confirmed. Amendment 4 posted April 13, 2018 revising the requirements to M1 and R1 again negated the effort expended over the past week. This requires a reset and review of all project references against M1 and R1 with only a week remaining before the solicitation close date. We respectfully request a 4 week extension.

Answer #41:

See Answer #37.

2. Replace the following documents:

- a. **Delete:** Attachment 4.1 - Mandatory and Point Rated Technical Criteria (Revised on 03 April 2018).
- and;
- b. **Replace with:** Attachment 4.1 - Mandatory and Point Rated Technical Criteria (Revised on 13 April 2018).

3. Extend the period of the Solicitation.

The solicitation period is hereby extended from 23 April 2018 to 30 April 2018 but the question is closed. Questions received at this point may only be answered at Canada's discretion.

- a. **Delete:** Solicitation closing date 23 April 2018, 14h00 Daylight Savings Time.
- b. **Insert:** Solicitation closing date 30 April 2018, 14h00 Daylight Savings Time.

**ATTACHMENT 4.1
MANDATORY AND POINT RATED TECHNICAL CRITERIA
(Revised 03 April 2018)**

1.0 STREAM 1 – Service Oriented Architecture (SOA)

1.1 MANDATORY REQUIREMENTS

Criteria	Mandatory Criteria	Bidder Substantiation	Reference to additional Substantiating Materials included in Bid
M1	<p>The Bidder must have been awarded at least two (2) Informatics Professional Services* through the issuance of task authorizations contracts, of which one (1) was for a Government client**.</p> <p>Each single contract must have:</p> <ul style="list-style-type: none"> a) been awarded within the past seven (7) years (as of the original bid issuance date) and have a duration of at least two (2) year within the past five (5) years (as of the original bid issuance date); or b) been awarded within the past five (5) years (as of the original bid issuance date) and have a duration of at least one (1) year within the past five (5) years (as of the original bid issuance date); and c) a minimum value of \$5,000,000.00 (excluding applicable taxes). <p>The following definitions apply to the evaluation of bids:</p> <p>* Informatics Professional Services are professional services provided by the Bidder in support of an information technology or information management project or contract.</p> <p>** Government client may include a Canadian Federal, Provincial or Municipal Department/Agency or a Crown Corporation.</p> <p>Customer Reference:</p> <p>The Bidder must confirm its experience by submitting customer reference for each contract provided. The reference must include the following:</p> <ul style="list-style-type: none"> d) Name of the organization; e) Size of organization; f) The contract number; 		

Criteria	Mandatory Criteria	Bidder Substantiation	Reference to additional Substantiating Materials included in Bid
	<p>g) A brief description of the services provided;</p> <p>h) The name, the telephone number and e-mail address of the organizations' contact responsible for the Contract and who received each invoice submitted for the contract;</p> <p>i) The dates (dd/mm/yyyy) for both the start and end date (if applicable) of the contracts; and,</p> <p>j) The Contract Value.</p> <p>The information listed above must be submitted with the bid using Form 1 – Customer Reference Contact Information Form. If any of the information is not submitted, the Contracting Authority will inform the Bidder of a time frame within which to provide the information. Failure to provide the information listed above within this time frame will render the bid non-responsive.</p> <p>It is the Bidder's responsibility to ensure that any information provided is accurate.</p> <p>The Bidder must have been the prime contractor, rather than a subcontractor. This means that the Bidder contracted directly with the customer for the work. If the Bidder's contract was to perform work which another entity had itself first been contracted to perform, the Bidder will not be considered the prime contractor. For example, Z (customer) contracted with Y, in turn, entered into a contract with X to provide all or part of these services to Z. In this example, Y is a prime contractor and X is a subcontractor.</p> <p>Bidders are reminded that a Supply Arrangement or Standing Offer is not a contract and therefore any reference to this type of document will not be accepted for the purpose of evaluating contract experience. For example if the Bidder references is TBIPS SA number such as EN578-055605/XXX/EL for the purpose of demonstrating experience under the evaluation criteria, Canada will disregard this experience because it does not relate to a specific contract.</p>		
M2	<p>In one (1) of the two (2) contracts provided in M1, the Bidder must clearly demonstrate that during a the 12 12 months period of the selected contract they have provided a minimum of 10 resources simultaneously for a period of at least one month and that during this 12 12 months period they provided 12 months of services without a break in service (i.e. at least 1 resource provided) from one month to the next for the entire 12 months.</p> <p>Customer Reference must be provided for this Criteria as detailed in M1 above.</p>		
M3	<p>The Bidder must have been awarded a contract in which they must clearly demonstrate that it provided professional services using an Enterprise Service Bus (ESB) Technology (such as the Oracle Service Bus.</p>		

Criteria	Mandatory Criteria	Bidder Substantiation	Reference to additional Substantiating Materials included in Bid
	<p>Mulesoft, IBM Integration Bus, Microsoft BizTalk, JBoss Fuse ESB, JBoss Enterprise SOA, Open ESB, Informatica PowerCenter or Apache Service Mix) related to one or more Service Oriented Architecture (SOA) projects.</p> <p>This contract must have:</p> <ol style="list-style-type: none"> a. a minimum of 5 resources within a 12 consecutive month time period of the contract within the last 60 months (as of the original bid issuance effective date); and, b. each of the 5 resources worked for a minimum period of 3 consecutive months without a break in service from one month to the next during the 12 months period. <p>Note: The contract does not have to be the same contract as listed in M1.</p> <p>Customer Reference must be provided for this Criteria as detailed in M1 above.</p>		

1.2 RATED REQUIREMENTS

	Point Rated Criteria	Maximum Points	Point Scale
R1	<p>In addition to the two (2) contracts provided in M1, the Bidder should clearly demonstrate its experience in providing Informatics Professional Services* through the issuance of task authorizations contracts, through other contracts, which meet <u>all of following</u>:</p> <p>Each single contracts should have:</p> <ol style="list-style-type: none"> been awarded within the past seven (7) years (as of the original bid issuance date) and have a duration of at least two (2) year within the past five (5) years (as of the original bid issuance date); or been awarded within the past five (5) years (as of the original bid issuance date) and have a duration of at least one (1) year within the past five (5) years (as of the original bid issuance date); and a minimum value of \$5,000,000.00 (excluding applicable taxes). <p>The following definitions apply to the evaluation of bids:</p> <p>*Informatics Professional Services are professional services provided by the Bidder in support of an information technology or information management project or contract.</p> <p>Customer Reference should be provided for this Criteria as detailed in M1 above.</p>	5	<p>One (1) point will be awarded for each demonstrated additional contract to those provided in M1 to a maximum of five (5) contract references</p> <p>1 additional contract to those provided in M1 = 1 point</p> <p>2 additional contracts to those provided in M1 = 2 points</p> <p>3 additional contracts to those provided in M1 = 3 points</p> <p>4 additional contracts to those provided in M1 = 4 points</p> <p>5 additional contracts to those provided in M1 = 5 points</p>
R2	<p>The Bidder should demonstrate its experience in providing informatics professional services related to an Oracle Fusion Middleware (Oracle Service Bus) system within the past five (5) years by submitting a list of completed deliverables and a Customer Reference for each contract.</p> <p>Customer Reference should be provided for this Criteria as detailed in M1 above.</p>	5	<p>One (1) point will be awarded for each demonstrated contract reference to a maximum of five (5) contract references</p> <p>1 contract = 1 point</p> <p>2 contracts = 2 points</p> <p>3 contracts = 3 points</p> <p>4 contracts = 4 points</p> <p>5 contracts = 5 points</p>

	Point Rated Criteria	Maximum Points	Point Scale
R3	<p>The Bidder should demonstrate its experience in providing informatics professional services related to integration with external partners using the IBM Data Power System within the past five (5) years by submitting a list of completed deliverables and a Customer Reference for each contract.</p> <p>Customer Reference should be provided for this Criteria as detailed in M1 above.</p>	5	<p>One (1) point will be awarded for each demonstrated contract reference to a maximum of five (5) contract references</p> <p>1 contract = 1 point 2 contracts = 2 points 3 contracts = 3 points 4 contracts = 4 points 5 contracts = 5 points</p>
R4	<p>The Bidder should demonstrate its experience in providing informatics professional services related to integration using an Enterprise Service Bus with an Enterprise Resource Planning (ERP) Human Resources System* within the past five (5) years by submitting for each contract the following:</p> <ol style="list-style-type: none"> 1. Name of the organization; 2. The contract number; 3. A brief description of the services provided; 4. The dates (dd/mm/yyyy) for both the start and end date (if applicable) of the contracts. 5. The list of completed deliverables related to integration using an Enterprise Service Bus with an Enterprise Resource Planning (ERP) Human Resources System*. <p>* ERP Human Resources System definition: An integrated suite of business applications that provides for the recording, administration, management and reporting of payroll, benefits, recruitment and performance of human resources.</p>	5	<p>One (1) point will be awarded for each demonstrated contract reference to a maximum of five (5) contract references</p> <p>1 contract = 1 point 2 contracts = 2 points 3 contracts = 3 points 4 contracts = 4 points 5 contracts = 5 points</p>
R5	<p>The Bidder should demonstrate its experience in providing informatics professional services related to integration using an Enterprise Service Bus with an Enterprise Resource Planning (ERP) Financial System* within the past five (5) years by submitting for each contract the following:</p> <ol style="list-style-type: none"> 1. Name of the organization; 2. The contract number; 3. A brief description of the services provided; 4. The dates (dd/mm/yyyy) for both the start and end date (if applicable) of the contracts. 5. The list of completed deliverables related to integration using an Enterprise Service Bus with an Enterprise Resource Planning (ERP) Financial System*. <p>* ERP Financial System definition: An integrated suite of business applications that provides the recording, administration, management and reporting of budgets, accounts receivable and accounts payable.</p>	5	<p>One (1) point will be awarded for each demonstrated contract reference to a maximum of five (5) contract references</p> <p>1 contract = 1 point 2 contracts = 2 points 3 contracts = 3 points 4 contracts = 4 points 5 contracts = 5 points</p>

Point Rated Criteria	Maximum Points	Point Scale
MAXIMUM AVAILABLE POINTS	25	
MINIMUM POINTS REQUIRED (60%)	15	
POINTS ACHIEVED		
TO BE RESPONSIVE, THE BIDDER MUST OBTAIN A MINIMUM OF 15 POINTS		

2.0 STREAM 2 – Business Intelligence & Analytics, Database Services and Master Data Management

2.1 MANDATORY REQUIREMENTS

Criteria	Mandatory Criteria	Bidder Substantiation	Reference to additional Substantiating Materials included in Bid
<p>M1</p>	<p>The Bidder must have been awarded at least two (2) Informatics Professional Services* through the issuance of task authorizations contracts, of which one (1) was for a Government client**.</p> <p>Each single contract must have:</p> <ul style="list-style-type: none"> a) been awarded within the past seven (7) years (as of the original bid issuance date) and have a duration of at least two (2) year within the past five (5) years (as of the original bid issuance date); or b) been awarded within the past five (5) years (as of the original bid issuance date) and have a duration of at least one (1) year within the past five (5) years (as of the original bid issuance date); and c) a minimum value of \$5,000,000.00 (excluding applicable taxes). <p>The following definitions apply to the evaluation of bids:</p> <ul style="list-style-type: none"> * Informatics Professional Services are professional services provided by the Bidder in support of an information technology or information management project or contract. ** Government client may include a Canadian Federal, Provincial or Municipal Department/Agency or a Crown Corporation. <p>Customer Reference:</p> <p>The Bidder must confirm its experience by submitting customer reference for each contract provided.</p> <p>The reference must include the following:</p> <ul style="list-style-type: none"> d) Name of the organization; e) Size of organization; f) The contract number; g) A brief description of the services provided; h) The name, the telephone number and e-mail address of the organizations' contact responsible for the Contract and who received each invoice submitted for the Contract; i) The dates (dd/mm/yyyy) for both the start and end date (if applicable) of the contracts; and, j) The Contract Value. 		

	<p>The information listed above must be submitted with the bid using Form 1 – Customer Reference Contact Information Form. If any of the information is not submitted, the Contracting Authority will inform the Bidder of a time frame within which to provide the information. Failure to provide the information listed above within this time frame will render the bid non-responsive.</p> <p>It is the Bidder’s responsibility to ensure that any information provided is accurate.</p> <p>The Bidder must have been the prime contractor, rather than a subcontractor. This means that the Bidder contracted directly with the customer for the work. If the Bidder’s contract was to perform work which another entity had itself first been contracted to perform, the Bidder will not be considered the prime contractor. For example, Z (customer) contracted with Y, in turn, entered into a contract with X to provide all or part of these services to Z. In this example, Y is a prime contractor and X is a subcontractor.</p> <p>Bidders are reminded that a Supply Arrangement or Standing Offer is not a contract and therefore any reference to this type of document will not be accepted for the purpose of evaluating contract experience. For example if the Bidder references is TBIPS SA number such as EN578-055605/XXX/EL for the purpose of demonstrating experience under the evaluation criteria, Canada will disregard this experience because it does not relate to a specific contract.</p>		
<p>M2</p>	<p>In one (1) of the two (2) contracts provided in M1, the Bidder must clearly demonstrate that during a the 12 months period of the selected contract they have provided a minimum of 10 resources simultaneously for a period of at least one month and that during this 12 12 months period they provided 12 months of services without a break in service (i.e. at least 1 resource provided) from one month to the next for the entire 12 months.</p>		
<p>M3</p>	<p>Customer Reference must be provided for this Criteria as detailed in M1 above.</p> <p>The Bidder must have been awarded a contract in which they must clearly demonstrate that it provided professional services for Database Administration as follows:</p> <ul style="list-style-type: none"> a) a minimum of 5 resources within a 12 consecutive month time period of the contract within the last 60 months (as of the original bid issuance effective date); and, b) each of the 5 resources worked for a minimum period of 3 consecutive months without a break in service from one month to the next during the 12 months period. <p>Note: The contract does not have to be the same contract as listed in M1.</p> <p>Customer Reference must be provided for this Criteria as detailed in M1 above.</p>		
<p>M4</p>	<p>The Bidder must have been awarded a contract in which they must clearly demonstrate that it provided professional services for Business Intelligence using SAP Business Object as follows:</p> <ul style="list-style-type: none"> a) a minimum of 5 resources within a 12 consecutive month time period of the contract within the last 60 months (as of the original bid issuance effective date); and, 		

	<p>b) each of the 5 resources worked for a minimum period of 3 consecutive months without a break in service from one month to the next during the 12 months period.</p> <p>Note: The contract does not have to be the same contract as listed in M1. Customer Reference must be provided for this Criteria as detailed in M1 above.</p>		
--	--	--	--

2.2 RATED REQUIREMENTS

Point Rated Criteria	Maximum Points	Point Scale
<p>In addition to the two (2) contracts provided in M1, the Bidder should clearly demonstrate its experience in providing Informatics Professional Services* through the issuance of task authorizations contracts, through other contracts, which meet all of <u>following</u>:</p> <p>Each single contract should have:</p> <ol style="list-style-type: none"> a. been awarded within the past seven (7) years (as of the original bid issuance date) and have a duration of at least two (2) year within the past five (5) years (as of the original bid issuance date); or b. been awarded within the past five (5) years (as of the original bid issuance date) and have a duration of at least one (1) year within the past five (5) years (as of the original bid issuance date); and c. a minimum value of \$5,000,000.00 (excluding applicable taxes). <p>The following definitions apply to the evaluation of bids:</p> <p>*Informatics Professional Services are professional services provided by the Bidder in support of an information technology or information management project or contract.</p> <p>Customer Reference should be provided for this Criteria as detailed in M1 above.</p>	<p>5</p>	<p>1 additional contract to those provided in M1 = 1 points 2 additional contracts to those provided in M1 = 2 points 3 additional contracts to those provided in M1 = 3 points 4 additional contracts to those provided in M1 = 4 points 5 additional contracts to those provided in M1 = 5 points</p>
<p>The Bidder should demonstrate its experience in providing informatics professional services related to Business Intelligence and Analytics using the SAP Business Object Platform within the past five (5) years by submitting a list of completed deliverables and a Customer Reference for each contract.</p> <p>Customer Reference should be provided for this Criteria as detailed in M1 above.</p>	<p>5</p>	<p>One (1) point will be awarded for each demonstrated contract reference to a maximum of five (5) contract references</p> <p>1 contract = 1 point 2 contracts = 2 points 3 contracts = 3 points 4 contracts = 4 points 5 contracts = 5 points</p>

Point Rated Criteria	Maximum Points	Point Scale
<p>The Bidder should demonstrate its experience in providing informatics professional services related to database administration of Oracle RDBMS within the past five (5) years by submitting a list of completed deliverables and a Customer Reference for each contract.</p> <p>Customer Reference should be provided for this Criteria as detailed in M1 above.</p> <p>R3</p>	5	<p>One (1) point will be awarded for each demonstrated contract reference to a maximum of five (5) contract references</p> <p>1 contract = 1 point 2 contracts = 2 points 3 contracts = 3 points 4 contracts = 4 points 5 contracts = 5 points</p>
<p>The Bidder should demonstrate its experience in providing informatics professional services related to database administration of IBM DB2 RDBMS within the past five (5) years by submitting a list of completed deliverables and a Customer Reference for each contract.</p> <p>Customer Reference should be provided for this Criteria as detailed in M1 above.</p> <p>R4</p>	5	<p>One (1) point will be awarded for each demonstrated contract reference to a maximum of five (5) contract references</p> <p>1 contract = 1 point 2 contracts = 2 points 3 contracts = 3 points 4 contracts = 4 points 5 contracts = 5 points</p>
<p>The Bidder should demonstrate its experience in providing informatics professional services related to database administration of Microsoft SQL Server RDBMS within the past five (5) years by submitting a list of completed deliverables and a Customer Reference for each contract.</p> <p>Customer Reference should be provided for this Criteria as detailed in M1 above.</p> <p>R5</p>	5	<p>One (1) point will be awarded for each demonstrated contract reference to a maximum of five (5) contract references</p> <p>1 contract = 1 point 2 contracts = 2 points 3 contracts = 3 points 4 contracts = 4 points 5 contracts = 5 points</p>

Point Rated Criteria	Maximum Points	Point Scale
<p>The Bidder should demonstrate its experience in providing informatics professional services related to Data Modelling for the purposes of Building an Enterprise Data Warehouse within the past five (5) years by submitting for each contract the following:</p> <ol style="list-style-type: none"> 1. Name of the organization; 2. The contract number; 3. A brief description of the services provided; 4. The dates (dd/mm/yyyy) for both the start and end date (if applicable) of the contracts. 5. The list of completed deliverables related to Data Modelling for the purposes of Building an Enterprise Data Warehouse. 	5	<p>One (1) point will be awarded for each demonstrated contract reference to a maximum of five (5) contract references</p> <ol style="list-style-type: none"> 1 contract = 1 point contracts = 2 points contracts = 3 points contracts = 4 points contracts = 5 points
<p>The Bidder should demonstrate its experience in providing informatics professional services related to a Data Quality System* within the past five (5) years by submitting for each contract the following:</p> <ol style="list-style-type: none"> 1. Name of the organization; 2. The contract number; 3. A brief description of the services provided; 4. The dates (dd/mm/yyyy) for both the start and end date (if applicable) of the contracts. 5. The list of completed deliverables related to a Data Quality System*. <p>*Data Quality System definition: A solution that provides tools to provide data Quality Assessment as well as fix validated data quality problem in order to ensure data is reliable to make decisions.</p>	5	<p>One (1) point will be awarded for each demonstrated contract reference to a maximum of five (5) contract references</p> <ol style="list-style-type: none"> 1 contract = 1 point contracts = 2 points contracts = 3 points contracts = 4 points contracts = 5 points
<p>The Bidder should demonstrate its experience in providing informatics professional services related to Master Data management* within the past five (5) years by submitting for each contract the following:</p> <ol style="list-style-type: none"> 1. Name of the organization; 2. The contract number; 3. A brief description of the services provided; 4. The dates (dd/mm/yyyy) for both the start and end date (if applicable) of the contracts. 5. The list of completed deliverables related to Master Data management*. <p>*Master data management (MDM) comprises the processes, governance, policies, standards and tools that consistently define and manage the critical data of an organization to provide a single point of reference.</p>	5	<p>One (1) point will be awarded for each demonstrated contract reference to a maximum of five (5) contract references</p> <ol style="list-style-type: none"> 1 contract = 1 point contracts = 2 points contracts = 3 points contracts = 4 points contracts = 5 points

Point Rated Criteria	Maximum Points	Point Scale
<p>The Bidder should demonstrate its experience in providing informatics professional services related to implementing a set of automated tools used for the purposes of Master Data Management* within the past five (5) years by submitting for each contract the following:</p> <ol style="list-style-type: none"> 1. Name of the organization; 2. The contract number; 3. A brief description of the services provided; 4. The dates (dd/mm/yyyy) for both the start and end date (if applicable) of the contracts. 5. The list of completed deliverables related to implementing a set of automated tools used for the purposes of Master Data Management*. <p>*Master data management (MDM) comprises the processes, governance, policies, standards and tools that consistently define and manage the critical data of an organization to provide a single point of reference</p> <p>R9</p>	5	<p>One (1) point will be awarded for each demonstrated contract reference to a maximum of five (5) contract references</p> <p>1 contract = 1 point 2 contracts = 2 points 3 contracts = 3 points 4 contracts = 4 points 5 contracts = 5 points</p>
<p>The Bidder should demonstrate its experience in providing informatics professional services related to Data Modelling for the purposes of Master Data Management* within the past five (5) by submitting for each contract the following:</p> <ol style="list-style-type: none"> 1. Name of the organization; 2. The contract number; 3. A brief description of the services provided; 4. The dates (dd/mm/yyyy) for both the start and end date (if applicable) of the contracts. 5. The list of completed deliverables related to Data Modelling for the purposes of Master Data Management*. <p>*Master data management (MDM) comprises the processes, governance, policies, standards and tools that consistently define and manage the critical data of an organization to provide a single point of reference</p> <p>R10</p>	5	<p>One (1) point will be awarded for each demonstrated contract reference to a maximum of five (5) contract references</p> <p>1 contract = 1 point 2 contracts = 2 points 3 contracts = 3 points 4 contracts = 4 points 5 contracts = 5 points</p>
MAXIMUM AVAILABLE POINTS	50	
MINIMUM POINTS REQUIRED (60%)	30	
POINTS ACHIEVED		
TO BE RESPONSIVE, THE BIDDER MUST OBTAIN A MINIMUM OF 30 POINTS		

3.0 STREAM 3 – Customer Relationship Management (CRM)

3.1 MANDATORY REQUIREMENTS

Criteria	Mandatory Criteria	Bidder Substantiation	Reference to additional Substantiating Materials included in Bid
<p>M1</p>	<p>The Bidder must have been awarded at least two (2) Informatics Professional Services* through the issuance of task authorizations contracts, of which one (1) was for a Government client**.</p> <p>Each single contract must have:</p> <ul style="list-style-type: none"> a) been awarded within the past seven (7) years (as of the original bid issuance date) and have a duration of at least two (2) year within the past five (5) years (as of the original bid issuance date) ; or b) been awarded within the past five (5) years (as of the original bid issuance date) and have a duration of at least one (1) year within the past five (5) years (as of the original bid issuance date); and <p>The following definitions apply to the evaluation of bids:</p> <ul style="list-style-type: none"> * Informatics Professional Services are professional services provided by the Bidder in support of an information technology or information management project or contract. ** Government client may include a Canadian Federal, Provincial or Municipal Department/Agency or a Crown Corporation. <p>Customer Reference:</p> <p>The Bidder must confirm its experience by submitting customer reference for each contract provided.</p> <p>The reference must include the following:</p> <ul style="list-style-type: none"> a) Name of the organization; b) Size of organization; c) The contract number; d) A brief description of the services provided; e) The name, the telephone number and e-mail address of the organizations' contact responsible for the Contract and who received each invoice submitted for the Contract item 1 above; f) The dates (dd/mm/yyyy) for both the start and end date (if applicable) of the contracts; and, g) The Contract Value. 		

	<p>The information listed above must be submitted with the bid using Form 1 – Customer Reference Contact Information Form. If any of the information is not submitted, the Contracting Authority will inform the Bidder of a time frame within which to provide the information. Failure to provide the information listed above within this time frame will render the bid non-responsive.</p> <p>It is the Bidder’s responsibility to ensure that any information provided is accurate.</p> <p>The Bidder must have been the prime contractor, rather than a subcontractor. This means that the Bidder contracted directly with the customer for the work. If the Bidder’s contract was to perform work which another entity had itself first been contracted to perform, the Bidder will not be considered the prime contractor. For example, Z (customer) contracted with Y, in turn, entered into a contract with X to provide all or part of these services to Z. In this example, Y is a prime contractor and X is a subcontractor.</p> <p>Bidders are reminded that a Supply Arrangement or Standing Offer is not a contract and therefore any reference to this type of document will not be accepted for the purpose of evaluating contract experience. For example if the Bidder references is TBIPS SA number such as EN578-055605/XXX/EL for the purpose of demonstrating experience under the evaluation criteria, Canada will disregard this experience because it does not relate to a specific contract.</p>	
<p>M2</p>	<p>In one (1) of the two (2) contracts provided in M1, the Bidder must clearly demonstrate that during a the 12 months period of the selected contract they have provided a minimum of 10 resources simultaneously for a period of at least one month and that during this 12 12 months period they provided 12 months of services without a break in service (i.e. at least 1 resource provided) from one month to the next for the entire 12 months.</p> <p>Customer Reference must be provided for this Criteria as detailed in M1 above.</p> <p>The Bidder must have been awarded a contract in which they must clearly demonstrate that it provided professional services using a the Microsoft CRM Dynamics Customer Relationship Management Platform as follows:</p>	
<p>M3</p>	<p>a) A minimum of 5 resources within a 12 consecutive month time period of the contract within the last 60 months (as of the original bid issuance effective date); and,</p> <p>b) Each of the 5 resources worked for a minimum period of 6 consecutive months without a break in service from one month to the next during the 12 months period.</p> <p>Note: The contract does not have to be the same contract as listed in M1.</p> <p>Customer Reference must be provided for this Criteria as detailed in M1 above.</p>	

3.2 RATED REQUIREMENTS

	Point Rated Criteria	Maximum Points	Point Scale
<p>R1</p>	<p>In addition to the two (2) contracts provided in M1, the Bidder should clearly demonstrate its experience in providing Informatics Professional Services* through the issuance of task authorizations contracts, through other contracts, which meet all of following:</p> <p>Each single contract should have:</p> <ul style="list-style-type: none"> a. been awarded within the past seven (7) years (as of the original bid issuance date) and have a duration of at least two (2) year within the past five (5) years (as of the original bid issuance date); or b. been awarded within the past five (5) years (as of the original bid issuance date) and have a duration of at least one (1) year within the past five (5) years (as of the original bid issuance date); and c. a minimum value of \$5,000,000.00 (excluding applicable taxes). <p>The following definitions apply to the evaluation of bids:</p> <p>*Informatics Professional Services are professional services provided by the Bidder in support of an information technology or information management project or contract.</p> <p>Customer Reference should be provided for this Criteria as detailed in M1 above.</p>	<p>5</p>	<p>1 additional contract to those provided in M1 = 1 points 2 additional contracts to those provided in M1 = 2 points 3 additional contracts to those provided in M1 = 3 points 4 additional contracts to those provided in M1 = 4 points 5 additional contracts to those provided in M1 = 5 points</p>
<p>R2</p>	<p>The Bidder should demonstrate its experience in providing informatics professional services related to SharePoint integration for Microsoft Dynamics Customer Relationship Management Platform within the past five (5) years by submitting a list of completed deliverables and a Customer Reference for each contract.</p> <p>Customer Reference should be provided for this Criteria as detailed in M1 above.</p>	<p>5</p>	<p>One (1) point will be awarded for each demonstrated contract reference to a maximum of five (5) contract references</p> <p>1 contract = 1 point 2 contracts = 2 points 3 contracts = 3 points 4 contracts = 4 points 5 contracts = 5 points</p>

Point Rated Criteria		Maximum Points	Point Scale
R3	<p>The Bidder should demonstrate its experience in providing informatics professional services related to external system integration using web services hosted in the Microsoft Dynamics Customer Relationship Management Platform within the past five (5) years by submitting a list of completed deliverables and a Customer Reference for each contract.</p> <p>Customer Reference should be provided for this Criteria as detailed in M1 above.</p>	5	<p>One (1) point will be awarded for each demonstrated contract reference to a maximum of five (5) contract references</p> <p>1 contract = 1 point 2 contracts = 2 points 3 contracts = 3 points 4 contracts = 4 points 5 contracts = 5 points</p>
R4	<p>The Bidder should demonstrate its experience in providing informatics professional services related to custom plug-in written using .NET or C# development and JavaScript web development targeting and using Microsoft Dynamics Customer Relationship Management Platform within the past five (5) years by submitting for each contract the following:</p> <ol style="list-style-type: none"> 1. Name of the organization; 2. The contract number; 3. A brief description of the services provided; 4. The dates (dd/mm/yyyy) for both the start and end date (if applicable) of the contracts. 5. The list of completed deliverables related to custom plug-in written using .NET or C# development and JavaScript web development targeting and using Microsoft Dynamics Customer Relationship Management Platform. 	5	<p>One (1) point will be awarded for each demonstrated contract reference to a maximum of five (5) contract references</p> <p>1 contract = 1 point 2 contracts = 2 points 3 contracts = 3 points 4 contracts = 4 points 5 contracts = 5 points</p>
R5	<p>The Bidder should demonstrate its experience in providing informatics professional services related to mapping business requirements to Microsoft Dynamics Customer Relationship Management Platform within the past five (5) years by submitting for each contract the following:</p> <ol style="list-style-type: none"> 1. Name of the organization; 2. The contract number; 3. A brief description of the services provided; 4. The dates (dd/mm/yyyy) for both the start and end date (if applicable) of the contracts. 5. The list of completed deliverables related to mapping business requirements the Microsoft Dynamics Customer Relationship Management Platform. 	5	<p>One (1) point will be awarded for each demonstrated contract reference to a maximum of five (5) contract references</p> <p>1 contract = 1 point 2 contracts = 2 points 3 contracts = 3 points 4 contracts = 4 points 5 contracts = 5 points</p>
MAXIMUM AVAILABLE POINTS		25	
MINIMUM POINTS REQUIRED (60%)		15	

Point Rated Criteria	Maximum Points	Point Scale
POINTS ACHIEVED		
TO BE RESPONSIVE, THE BIDDER MUST OBTAIN A MINIMUM OF 15 POINTS		

4.0 STREAM 4 – Solution Engineering Services / Business Continuity Planning Services

4.1 MANDATORY REQUIREMENTS

Criteria	Mandatory Criteria	Bidder Substantiation	Reference to additional Substantiating Materials included in Bid
<p>M1</p>	<p>The Bidder must have been awarded at least two (2) Informatics Professional Services* through the issuance of task authorizations contracts, of which one (1) was for a Government client**.</p> <p>Each single contract must have:</p> <ul style="list-style-type: none"> a) been awarded within the past seven (7) years (as of the original bid issuance date) and have a duration of at least two (2) year within the past five (5) years (as of the original bid issuance date) ; or b) been awarded within the past five (5) years (as of the original bid issuance date) and have a duration of at least one (1) year within the past five (5) years (as of the original bid issuance date); and c) a minimum value of \$5,000,000.00 (excluding applicable taxes). <p>The following definitions apply to the evaluation of bids:</p> <ul style="list-style-type: none"> * Informatics Professional Services are professional services provided by the Bidder in support of an information technology or information management project or contract. ** Government client may include a Canadian Federal, Provincial or Municipal Department/Agency or a Crown Corporation. <p>The Bidder must confirm its experience by submitting customer reference for each contract provided.</p> <p>The reference must include the following:</p> <ul style="list-style-type: none"> d) Name of the organization; e) Size of organization; f) The contract number; g) A brief description of the services provided; h) The name, the telephone number and e-mail address of the organizations' contact responsible for the Contract and who received each invoice submitted in item 1 above; i) The dates (dd/mm/yyyy) for both the start and end date (if applicable) of the contracts; and, j) The Contract Value. 		

	<p>The information listed above must be submitted with the bid using Form 1 – Customer Reference Contact Information Form. If any of the information is not submitted, the Contracting Authority will inform the Bidder of a time frame within which to provide the information. Failure to provide the information listed above within this time frame will render the bid non-responsive.</p> <p>It is the Bidder’s responsibility to ensure that any information provided is accurate.</p> <p>The Bidder must have been the prime contractor, rather than a subcontractor. This means that the Bidder contracted directly with the customer for the work. If the Bidder’s contract was to perform work which another entity had itself first been contracted to perform, the Bidder will not be considered the prime contractor. For example, Z (customer) contracted with Y, in turn, entered into a contract with X to provide all or part of these services to Z. In this example, Y is a prime contractor and X is a subcontractor.</p> <p>Bidders are reminded that a Supply Arrangement or Standing Offer is not a contract and therefore any reference to this type of document will not be accepted for the purpose of evaluating contract experience. For example if the Bidder references is TBIPS SA number such as EN578-055605/XXX/EL for the purpose of demonstrating experience under the evaluation criteria, Canada will disregard this experience because it does not relate to a specific contract.</p>	
<p>M2</p>	<p>In one (1) of the two (2) contracts provided in M1, the Bidder must clearly demonstrate that during a the ##### 12 months period of the selected contract they have provided a minimum of 10 resources simultaneously for a period of at least one month and that during this ##### 12 months period they provided 12 months of services without a break in service (i.e. at least 1 resource provided) from one month to the next for the entire 12 months.</p>	
<p>M3</p>	<p>Customer Reference must be provided for this Criteria as detailed in M1 above.</p> <p>The Bidder must have been awarded a contract in which they must clearly demonstrate that it provided professional services to deliver Application Solution Engineering / Architecture to projects as follows:</p> <ul style="list-style-type: none"> a) a minimum of 5 resources within a 12 consecutive month time period of the contract within the last 60 months (as of the original bid issuance closing date); and, b) each of the 5 resources worked for a minimum period of 3 consecutive months without a break in service from one month to the next during the 12 months period. <p>Note: The contract does not have to be the same contract as listed in M1.</p> <p>Customer Reference must be provided for this Criteria as detailed in M1 above.</p>	

4.2 RATED REQUIREMENTS

Point Rated Criteria	Maximum Points	Point Scale
<p>In addition to the two (2) contracts provided in M1, the Bidder should clearly demonstrate its experience in providing Informatics Professional Services* through the issuance of task authorizations contracts, through other contracts, which meet all of <u>following</u>:</p> <p>Each single contract should have:</p> <ul style="list-style-type: none"> a. been awarded within the past seven (7) years (as of the original bid issuance date) and have a duration of at least two (2) year within the past five (5) years (as of the original bid issuance date) ; or b. been awarded within the past five (5) years (as of the original bid issuance date) and have a duration of at least one (1) year within the past five (5) years (as of the original bid issuance date); and c. a minimum value of \$5,000,000.00 (excluding applicable taxes). <p>The following definitions apply to the evaluation of bids:</p> <p>*Informatics Professional Services are professional services provided by the Bidder in support of an information technology or information management project or contract.</p> <p>Customer Reference should be provided for this Criteria as detailed in M1 above.</p>	5	<p>1 additional contract to those provided in M1 = 1 points 2 additional contracts to those provided in M1 = 2 points 3 additional contracts to those provided in M1 = 3 points 4 additional contracts to those provided in M1 = 4 points 5 additional contracts to those provided in M1 = 5 points</p>
<p>The Bidder should demonstrate its experience in providing informatics professional services related to the development of Business Continuity Plans* within the past five (5) years by submitting a list of completed deliverables and a Customer Reference for each contract.</p> <p>Customer Reference should be provided for this Criteria as detailed in M1 above.</p> <p>*Business Continuity Plan definition: A plan developed to provide procedures and information for the continuity and/or recovery of critical services delivery and business operations in the event of a disruption.</p>	5	<p>One (1) point will be awarded for each demonstrated contract reference to a maximum of five (5) contract references</p> <p>1 contract = 1 point 2 contracts = 2 points 3 contracts = 3 points 4 contracts = 4 points 5 contracts = 5 points</p>

Point Rated Criteria		Maximum Points	Point Scale
R3	<p>The Bidder should demonstrate its experience in providing informatics professional services related to the development of Disaster Recovery Plans* within the past five (5) years by submitting a list of completed deliverables and a Customer Reference for each contract.</p> <p>Customer Reference should be provided for this Criteria as detailed in M1 above.</p> <p>*Disaster Recovery Plan definition: A plan that is a documented process or set of procedures to recover and protect a business IT infrastructure in the event of a disaster.</p>	5	<p>One (1) point will be awarded for each demonstrated contract reference to a maximum of five (5) contract references</p> <p>1 contract = 1 point 2 contracts = 2 points 3 contracts = 3 points 4 contracts = 4 points 5 contracts = 5 points</p>
R4	<p>The Bidder should demonstrate its experience in providing informatics professional services related to conducting Business Impact Assessments* for Applications within the past five (5) years by submitting for each contract the following:</p> <ol style="list-style-type: none"> 1. Name of the organization; 2. The contract number; 3. A brief description of the services provided; 4. The dates (dd/mm/yyyy) for both the start and end date (if applicable) of the contracts. 5. The list of completed deliverables related to conducting Business Impact Assessments* for Applications. <p>*Business Impact Assessment definition: An analysis that determines the impacts or disruptions on an organization and that identifies and prioritizes critical services and business operations. A business impact analysis provides information and data used in the development of continuity and/or recovery strategies.</p>	5	<p>One (1) point will be awarded for each demonstrated contract reference to a maximum of five (5) contract references</p> <p>1 contract = 1 point 2 contracts = 2 points 3 contracts = 3 points 4 contracts = 4 points 5 contracts = 5 points</p>
MAXIMUM AVAILABLE POINTS		20	
MINIMUM POINTS REQUIRED (60%)		12	
POINTS ACHIEVED			
TO BE RESPONSIVE, THE BIDDER MUST OBTAIN A MINIMUM OF 12 POINTS			

5.0 STREAM 5 – Business Systems Analysis and Security Services

5.1 MANDATORY REQUIREMENTS

Criteria	Mandatory Criteria	Bidder Substantiation	Reference to additional Substantiating Materials included in Bid
<p>M1</p>	<p>The Bidder must have been awarded at least two (2) Informatics Professional Services* through the issuance of task authorizations contracts, of which one (1) was for a Government client**.</p> <p>Each single contract must have:</p> <ul style="list-style-type: none"> a) been awarded within the past seven (7) years (as of the original bid issuance date) and have a duration of at least two (2) year within the past five (5) years (as of the original bid issuance date) ; or b) been awarded within the past five (5) years (as of the original bid issuance date) and have a duration of at least one (1) year within the past five (5) years (as of the original bid issuance date); and c) a minimum value of \$5,000,000.00 (excluding applicable taxes). <p>The following definitions apply to the evaluation of bids:</p> <ul style="list-style-type: none"> * Informatics Professional Services are professional services provided by the Bidder in support of an information technology or information management project or contract. ** Government client may include a Canadian Federal, Provincial or Municipal Department/Agency or a Crown Corporation. <p>The Bidder must confirm its experience by submitting customer reference for each contract provided.</p> <p>The reference must include the following:</p> <ul style="list-style-type: none"> d) Name of the organization; e) Size of organization; f) The contract number; g) A brief description of the services provided; h) The name, the telephone number and e-mail address of the organizations' contact responsible for the Contract and who received each invoice submitted in item 1 above; i) The dates (dd/mm/yyyy) for both the start and end date (if applicable) of the contracts; and, j) The Contract Value. 		

	<p>The information listed above must be submitted with the bid using Form 1 – Customer Reference Contact Information Form. If any of the information is not submitted, the Contracting Authority will inform the Bidder of a time frame within which to provide the information. Failure to provide the information listed above within this time frame will render the bid non-responsive.</p> <p>It is the Bidder’s responsibility to ensure that any information provided is accurate.</p> <p>The Bidder must have been the prime contractor, rather than a subcontractor. This means that the Bidder contracted directly with the customer for the work. If the Bidder’s contract was to perform work which another entity had itself first been contracted to perform, the Bidder will not be considered the prime contractor. For example, Z (customer) contracted with Y, in turn, entered into a contract with X to provide all or part of these services to Z. In this example, Y is a prime contractor and X is a subcontractor.</p> <p>Bidders are reminded that a Supply Arrangement or Standing Offer is not a contract and therefore any reference to this type of document will not be accepted for the purpose of evaluating contract experience. For example if the Bidder references is TBIPS SA number such as EN578-055605/XXX/EL for the purpose of demonstrating experience under the evaluation criteria, Canada will disregard this experience because it does not relate to a specific contract.</p>		
<p>M2</p>	<p>In one (1) of the two (2) contracts provided in M1, the Bidder must clearly demonstrate that during the initial 12 months period of the selected contract they have provided a minimum of 10 resources simultaneously for a period of at least one month and that during this period 12 months period they provided 12 months of services without a break in service (i.e. at least 1 resource provided) from one month to the next for the entire 12 months.</p>		
<p>M3</p>	<p>Customer Reference must be provided for this Criteria as detailed in M1 above.</p> <p>The Bidder must have been awarded a contract in which they must clearly demonstrate that it provided professional services for conducting Requirements Analysis* as part of application development projects as follows:</p> <ol style="list-style-type: none"> a) a minimum of 5 resources within a 12 consecutive month time period of the contract within the last 60 months (as of the original bid issuance closing date); and, b) each of the 5 resources worked for a minimum period of 3 consecutive months without a break in service from one month to the next during the 12 months period. <p>*Requirements Analysis activities include:</p> <ul style="list-style-type: none"> • eliciting business requirements, • identifying and documenting business rules, process models and data flows, • developing and maintaining data dictionaries, • documenting business requirements, • writing usability testing plans and moderating usability testing sessions, <p>Note: The contract does not have to be the same contract as listed in M1.</p> <p>Customer Reference must be provided for this Criteria as detailed in M1 above.</p>		

<p>M4</p>	<p>The Bidder must have been awarded a contract in which they must clearly demonstrate that it provided professional services related to conducting Certification & Accreditation (C&A) or Security Assessment & Authorization (SA&A) against applications for a Government organization as follows:</p> <ul style="list-style-type: none"> a) a minimum of 5 resources within a 12 consecutive month time period of the contract within the last 60 months (as of the original bid issuance closing date); and, b) each of the 5 resources worked for a minimum period of 6 consecutive months without a break in service from one month to the next during the 12 months period. <p>Note: The contract does not have to be the same contract as listed in M1.</p> <p>Customer Reference must be provided for this Criteria as detailed in M1 above.</p>	
------------------	---	--

5.2 RATED REQUIREMENTS

Point Rated Criteria	Maximum Points	Point Scale
<p>In addition to the two (2) contracts provided in M1, the Bidder should clearly demonstrate its experience in providing Informatics Professional Services* through the issuance of task authorizations contracts, through other contracts, which meet all of <u>following</u>:</p> <p>Each single contract should have:</p> <ul style="list-style-type: none"> a. been awarded within the past seven (7) years (as of the original bid issuance date) and have a duration of at least two (2) year within the past five (5) years (as of the original bid issuance date) ; or b. been awarded within the past five (5) years (as of the original bid issuance date) and have a duration of at least one (1) year within the past five (5) years (as of the original bid issuance date); and c. a minimum value of \$5,000,000.00 (excluding applicable taxes). <p>The following definitions apply to the evaluation of bids:</p> <p>*Informatics Professional Services are professional services provided by the Bidder in support of an information technology or information management project or contract.</p> <p>Customer Reference should be provided for this Criteria as detailed in M1 above.</p>	5	<p>1 additional contract to those provided in M1 = 1 points 2 additional contracts to those provided in M1 = 2 points 3 additional contracts to those provided in M1 = 3 points 4 additional contracts to those provided in M1 = 4 points 5 additional contracts to those provided in M1 = 5 points</p>
<p>The Bidder should demonstrate its experience in providing informatics professional services related to conducting Privacy Impact Assessment (PIA) within the past five (5) years by submitting a list of completed deliverables and a Customer Reference for each contract.</p> <p>Customer Reference should be provided for this Criteria as detailed in M1 above.</p>	5	<p>One (1) point will be awarded for each demonstrated contract reference to a maximum of five (5) contract references</p> <p>1 contract = 1 point 2 contracts = 2 points 3 contracts = 3 points 4 contracts = 4 points 5 contracts = 5 points</p>

Point Rated Criteria	Maximum Points	Point Scale
<p>The Bidder should demonstrate its experience in providing informatics professional services related to conducting Vulnerability Assessment (VA) against applications within the past five (5) years by submitting for each contract the following:</p> <ol style="list-style-type: none"> 1. Name of the organization; 2. The contract number; 3. A brief description of the services provided; 4. The dates (dd/mm/yyyy) for both the start and end date (if applicable) of the contracts. 5. The list of completed deliverables related to Vulnerability Assessment (VA) against applications. <p>R3</p>	5	<p>One (1) point will be awarded for each demonstrated contract reference to a maximum of five (5) contract references</p> <ol style="list-style-type: none"> 1 contract = 1 point 2 contracts = 2 points 3 contracts = 3 points 4 contracts = 4 points 5 contracts = 5 points
<p>The Bidder should demonstrate its experience in providing informatics professional services related to gathering, defining, and documenting business requirements and/or user stories to facilitate the design and development of business solutions within the past five (5) years by submitting for each contract the following:</p> <ol style="list-style-type: none"> 1. Name of the organization; 2. The contract number; 3. A brief description of the services provided; 4. The dates (dd/mm/yyyy) for both the start and end date (if applicable) of the contracts. 5. The list of completed deliverables related to Business Solutions. <p>R4</p>	5	<p>One (1) point will be awarded for each demonstrated contract reference to a maximum of five (5) contract references</p> <ol style="list-style-type: none"> 1 contract = 1 point 2 contracts = 2 points 3 contracts = 3 points 4 contracts = 4 points 5 contracts = 5 points
<p>The Bidder should demonstrate its experience in providing informatics professional services related to developing and writing options analysis, fit-gap analysis, feasibility study, or cost-benefit analysis as components of business cases within the past five (5) years by submitting for each contract the following:</p> <ol style="list-style-type: none"> 1. Name of the organization; 2. The contract number; 3. A brief description of the services provided; 4. The dates (dd/mm/yyyy) for both the start and end date (if applicable) of the contracts. 5. The list of completed deliverables related to Business Cases. <p>R5</p>	5	<p>One (1) point will be awarded for each demonstrated contract reference to a maximum of five (5) contract references</p> <ol style="list-style-type: none"> 1 contract = 1 point 2 contracts = 2 points 3 contracts = 3 points 4 contracts = 4 points 5 contracts = 5 points
MAXIMUM AVAILABLE POINTS		25
MINIMUM POINTS REQUIRED (60%)		15
POINTS ACHIEVED		

Point Rated Criteria	Maximum Points	Point Scale
TO BE RESPONSIVE, THE BIDDER MUST OBTAIN A MINIMUM OF 15 POINTS		